

Ingram Micro Services Remote Worker Solutions

IngramMicroUCC

Are you looking for somewhere to turn for support in building out remote worker solutions? Lean on us at Ingram Micro to provide solutions through every step of the sales cycle, giving you the ability to be a trusted expert in these types of solutions and enabled with full end-to-end offering for your customers. Whether it's new headsets, securing your devices, or financing your solution, Ingram Micro is here to bring our expertise to help you create remote worker materials and stand out in the marketplace!

Unified Communication and Collaboration is focused on making your customer's remote worker experience as positive, seamless, and integrated as possible. Did you know that the biggest challenges for remote workers are interruptions/ being talked over (67%) and IT issues during meetings (59%)? Our comprehensive line card of industry best products and solutions and knowledgeable team will enable you to create the ideal Hybrid UCC environment to meet and exceed your customer's remote worker expectations. Contact us at UCCinfo@ingrammicro.com!

Ingram Micro Cloud connects partners to the largest ecosystem of SaaS and IaaS solutions that help their clients build and manage a remote workforce without sacrificing productivity and security. We can help architect, deploy, and support the unified communications and collaboration (including voice/ VOIP, video conferencing, messaging, virtual meeting rooms), security (end point protection), and backup solutions that end customers require. Contact us at 800-705-7057 or cloudplanning@ingrammicro.com.

Solution Design & Services helps solve broad ranges of issues to provide solutions that solve our customers' IT requirements. Our 250+ team members hold over 2,300 certifications and can answer in-depth questions about products, licensing, compatibility, and more! If you'd like to get started building a solution, contact Solution Design & Services at (800) 445-5066, or check out our new digital interactive phone menu.



Security With more workers setting up shop in their homes, protecting the network is becoming imperative for companies, especially with protected data. Working remotely leaves networks vulnerable to a range of different types of hacking scenarios—especially if workers are using personal devices or WIFI networks that aren't secure. With over 250 Ingram Micro Security professionals dedicated to understanding Security Solutions, we can help you build what you need to meet your customers' needs. Contact us or review our Security line card to learn more!

Digital Transformation Solutions Don't let travel restrictions or remote work disrupt your business-critical operations. We have other services that can help keep business continuity front and center regardless of business climate – contact dxsolutions@ingrammicro.com to discuss your needs. Rely on Ingram Micro's Digital Transformation Solutions remote capabilities to keep you on track:

Remote Installation: Our experts are ready to provide installation and configuration for Cisco, Citrix, VMware, Veeam, Office365, and other technologies on a fully remote basis.

Smart Hands: No travel? No problem. With Smart Hands services we deploy our resources onsite to connect with architects to complete configuration for products unavailable for full remote installation.

Penetration Testing: Security is a persistent need regardless of business atmosphere, and our experts can work to test the strength of your network architecture and security measures on a fully remote basis.

Social Engineering: Whether remote or in an office, employees have a responsibility to keep information safe and secure. Ensure employees are abiding by information security standards through a social engineering assessment using spoof emails or phone calls.

Managed Services: Whether it's help desk, managed security services, managed network services, or other managed services needs, we have a solution to keep your business technology running smoothly regardless of external factors.

Training Services: Ensure that all employee time is as productive as possible by assigning training activities. Whether vendor-led (Cisco, Microsoft, VMware, and many others) or business-agnostic (IoT, sales skills, technology basics), use employees' available time to increase knowledge and strengthen your salesforce with web-based training.

Financial Solutions Does cost ever effect your customer's decision to say "yes" to the solution you offered? Put the expertise of our Financial Solutions and Credit teams to work for you to mitigate roadblocks around payment! We offer multiple solutions and resources to fit your needs to maximize your buying power and drive your revenue. Learn more about what options are available to fund your remote worker solutions here or contact the team at Financialsolutions@ingrammicro.com.

Asset Disposition Does your customer need to safely dispose of old hardware as they refresh to hardware that allows for remote work status and increased mobility? Retire those items in a secure and sustainable way that is compliant with environmental and data security regulations.

