

## Why are the titles of the lectures wrong in iTunes?

Our CD sets do not come with the program information programmed into the discs. Instead, iTunes pulls this information from an online database called GraceNote. When the information for a disc is displayed incorrectly, or not at all, it is due to an error with the GraceNote content.

If you come across a disc that appears incorrectly, please contact us by phone at **1-800-955-3904** or by e-mail at **info@nowyouknowmedia.com**. Let us know the title of the program and which discs are presenting an issue, and we will begin the process of resubmitting the proper information to the GraceNote database. When a change is submitted, please allow 24 hours for the changes to be implemented.

You may also manually enter the lecture titles and program information into iTunes by right-clicking on the track and choosing “Get Info.”

1. In the window that appears, choose the “Info” tab.
2. Type the lecture title, as found on the back of your Now You Know Media CD case, in the “Name” field and the presenter’s name in the “Artist” field.
3. Click “OK” and repeat for the remaining lectures.

If you have any other questions, please contact us at **1-800-955-3904**.

