

Service update: **Sending FOBAS samples with Electronic AWB**

Applicability: **All Shipping agents forwarding FOBAS samples**

In the interests of the environment and to avoid delays in collection and transit of FOBAS samples to the laboratory, we are being instructed by DHL to stop using manual, handwritten AWB's and to book the collection on-line.

There are many issues with handwritten AWB's that can cause problems and delays with the shipping of samples. The main issue being problems with reading handwriting which can often be unclear or illegible.

We therefore request that with immediate effect, we all make an effort to move towards the paperless electronic system.

Sample collections can be booked on-line at www.lrgmt.com/collect

Once you have booked your collection on-line, you will be able to print off your AWB and paperwork for sending of the sample. The collection request will be sent directly to DHL who will come and collect the sample at the earliest opportunity.

We will continue to supply 5 x pre-printed AWB's per Sample Kit for use in regions where DHL cannot arrange sample collections (such as Gibraltar and Canary Islands), however would appreciate these AWB's are not used in any other ports.

If you encounter any issues with arranging sample collection on-line, please contact FOBAS Samples department at fobassamples@lr.org or +44 (0)1642 440 991.

Please note, if pre-printed AWB's are used the costs will be passed onto Lloyd's Register, we will have no alternative but to absorb the charges to ensure samples are delivered swiftly onto the laboratory.

We thank you for your assistance in this matter.