

20 July 2018

**Service update:** Sending FOBAS samples with Electronic AWB

**Applicability:** All Shipping agents forwarding FOBAS samples

In the interests of the environment and to avoid delays in collection and transit of FOBAS samples to the laboratory, we are being encouraged by DHL to avoid using manual, handwritten AWB's whenever possible and to book the collection on-line.

Although DHL will continue to process shipments sent with a manual AWB, the time will come in the near future, where they will not collect a sample with a manual handwritten AWB. There are many issues with handwritten AWB's that can cause problems and delays with the shipping of samples. The main issue being problems with reading handwriting which can often be unclear or illegible.

We therefore request that with immediate effect, we all make an effort to move towards the paperless electronic system.

Sample collections can be booked on-line at [www.lrgmt.com/collect](http://www.lrgmt.com/collect)

If you already have an Intraship account with DHL then you can use this to book your collection as you would for any other shipment. If you don't have this account with DHL then it is very easy to apply for one by contacting your local DHL representative.

Once you have booked your collection on-line, you will be able to print off your AWB and paperwork for sending of the sample. The collection request will be sent directly to DHL who will come and collect the sample at the earliest opportunity.

We thank you for your assistance in this matter.

If you require any further information about this Bulletin, please contact us at [FOBASsamples@lr.org](mailto:FOBASsamples@lr.org) or speak to one of our consultants on +44 (0)1642 440991