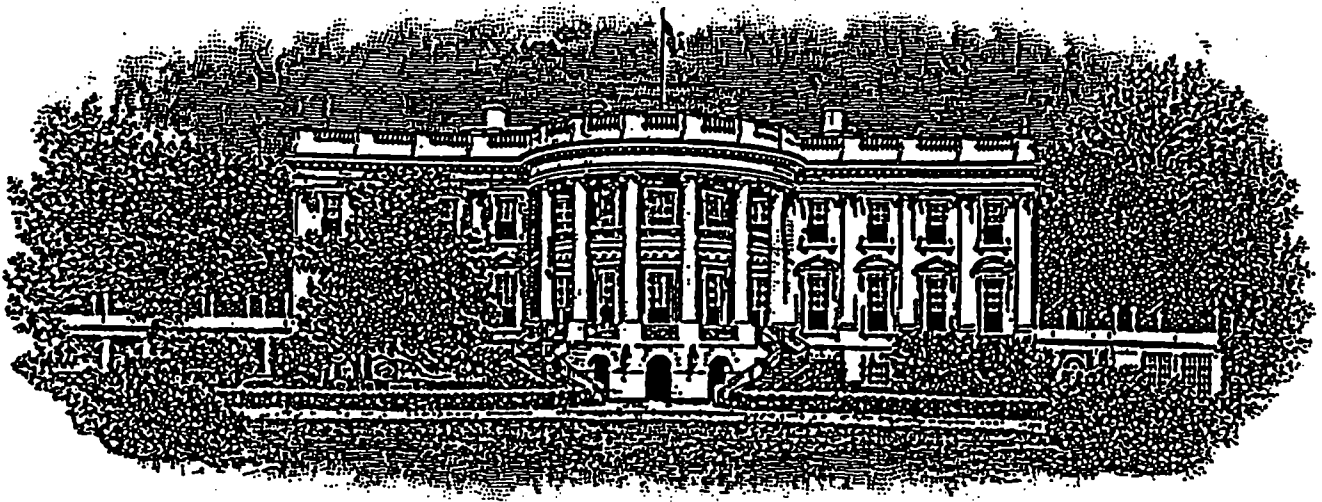


The White House ^{Cover}



Domestic Policy Council
Old Executive Office Building, Room 220
Washington, DC 20502

Telephone Number: (202) 456-2857
Alternate: (202) 456-2216

FAX Number: (202) 456-7028
Alternate FAX: (202) 456-7431

FAX COVER SHEET

TO: Leslie Thornton/Iva Smith
FAX: 401-2098

FROM: BILL KINCAID

THIS FAX INCLUDES THE COVER SHEET PLUS 1 PAGES.

IF YOU DID NOT RECEIVE THE COMPLETE FAX, PLEASE CALL (202) 456-2857.

MESSAGE:

Could you please ask OPE to follow
up on this? Thanks.

Memorandum

To: Bill Kincaid

From: Meredith Elliott

Re: Kevin Davis' Loan Problems

About a week and a half ago I was answering the general telephone line for the Domestic Policy Council when Kevin Davis called. He was looking for a man who worked in the White House and had previously helped him when he had problems with a student loan for his child. The man who helped him no longer worked at the White House. Previously, he worked through his Congressman who got help from a man in the White House and a man in the Department of Education. Neither of the men work in those offices anymore.

Currently he is having problems with a PLUS loan for his child at Ithaca College. In the application and promissory note he asked to have the funds sent to his home. However, they were sent electronically to the school. He says he is unable to get the excess funds from the school. I tried to call Dianne Rogers. She was not in, when I explained the problem for a message, the receptionist transferred me to an employee who said she would call Mr. Davis and try to help him. I then telephone Mr. Davis and left a message with his daughter that the Department of Education would be calling and if he needed any additional help or they didn't call to telephone me. Mr. Davis called me this morning. He had not received my message that the Department of Education was calling and to his knowledge the Department never called. I told him we would try to work on this again.

Kevin Davis' telephone number is (410) 821-7592