

1100 Connecticut Ave.
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Washington, DC 20036
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Fax Cover Sheet

To: Zoey Lanier

From: Catherine E. McDermott

Fax: 456-5557

Pages: Including cover sheet

5

Phone:

Date: February 18, 2000

Re:

CC:

☐ Urgent

☐ For Review

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Comments:

NCQHC 2000 Annual Meeting
March 1-2, 2000
The Washington Monarch Hotel
Washington DC

**Patient Safety:
Emerging Opportunities in the Health Care System**

Wednesday, March 1

1:00pm-2:00pm

Registration

2:00pm-2:15pm

Welcome

Tony Alibrio, President & CEO

Sodexo Marriott Health Services and Chair, NCQHC

Catherine McDermott, President & CEO

NCQHC

Bruce McWhinney, Vice President

Cardinal Health & NCQHC Program Co-Chair

Conference Moderator: Thomas Chapman, President & CEO

Hospital for Sick Children Foundation & Program Co-Chair

2:15pm-3:15pm

Challenge Address

The recently-released IOM report, *To Err is Human*, documents the flaws in the current health care delivery system, and how these flaws lead to medical errors. While millions of patients are successfully treated, the IOM report underlines the need for a comprehensive and systemic approach to redesigning the health care system to further increase the opportunities for patient safety. The President of the Institute of Medicine will present an overview of the report, and a look to the future.

Kenneth I. Shine, M.D. President

Institute of Medicine

3:15pm-3:45pm

Refreshment Break

3:45pm-5:30pm

Plenary: Setting the Stage for an Action Plan

Health care lags other industries in ensuring safety. The airline industry has been focusing on safety for decades, and has designed an array of standards and measures to ensure the well being of its passengers. The Veterans' Administration developed a sophisticated health care performance measurement system to ensure the safety of patients. Consumers are more educated and demand not only a greater say in their care, but also the assurance that care will be provided in a safe environment. Plenary speakers representing the VA, the aviation industry, and the field of ethics will set the stage for tomorrow's working sessions.

Richard I. Cook, M.D.

National Patient Safety Foundation Board, AMA and
Assistant Professor, University of Chicago

James Bagian, M.D., Director

Veterans' Administration, Center for Patient Safety

Larry G. Kessler, Sc.D., Director

Center for Devices and Radiological Health, Food and
Drug Administration

Greg Meyer, M.D., Director,

Center for Quality Measurement and Improvement, Agency
for Research on Quality Healthcare.

6:00pm-7:00pm

Reception

7:00pm-9:00pm

Award Dinner

2000 Quality Health Care Award Presentation, cosponsored
with *Modern Healthcare* Magazine

Thursday, March 2

7:30am-8:30am

Registration

7:30am-8:30am

Quality Award Breakfast Seminar

8:30am-10:30am

Concurrent Round Tables**A. Drugs and Devices**

The manufacture, labeling, and use of drugs and medical devices is key to ensuring patient safety. What can the industry do to support efforts to reduce human error in using new and existing devices as well as to prevent mistakes in administering drugs?

Moderator: Bruce McWhinney, Vice President
Cardinal Health & Program Co-Chair

Expert Resources

Samuel R. Nussbaum, M.D., Executive Vice President

BJC Health System, and Chair-Elect, NCQHC

Margaret VanAmringe, Vice President External Relations

Joint Commission for the Accreditation of Healthcare Organizations

Kari I Peterson, RN, Marketing Manager
Drug Delivery Systems

Abbott Laboratories, Hospital Products Division

Susan Gardner, Deputy Director OSB
Federal Drug Administration

B. Health Information Systems

New information technologies give rise to issues such as using performance measurement systems and data standardization. Issues also include information access and the appropriate use of health information.

Moderator: Thomas Priselac, President & CEO
Cedars-Sinai Medical Center

Expert Resources

David Classen, M.D., Vice President

First Consulting Group

David W. Bates, M.D., M.Sc., Medical Director

Clinical and Quarterly Analysis

Partners HealthCare System, Inc.

Irene Frazier, Director

Center for Organization and Delivery Agency
for Healthcare Research and Quality

William Bria, M.D.

Medical Director for Clinical Information
Systems
University of Michigan

C. Legal & Ethical Implications

Can our legal system create an environment that will allow substantive steps to reduce errors and improve patient safety? Will the current political and ethical standard support and promote patient safety? These and other issues such as privacy, access to care, and accountability will be addressed in this session.

Moderator: Douglas Hastings, Partner
Epstein Becker and Green, P.C.

Expert Resources

Laura Gogal, Esq.

Federation of American Health Systems

Mary Wakefield, Ph.D., Director

George Mason University, Center for Health
Policy Research and Ethics

Randall R. Bovbjerg, Principal Research Associate,
Health Policy Center, Urban Institute

10:30am-10:45 am

Refreshment Break

10:45am-11:30am

Round Table Reports
Selected Experts

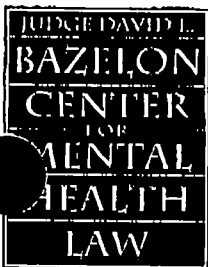
11:30am – 12:15pm

Speaker:

12:15pm

Adjournment

*Invited



Civil Rights and Human Dignity

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Eileen A. Bazelon, MD
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Washington, DC

**EXECUTIVE
DIRECTOR**

Robert Bernstein, Ph.D.

January 11, 2000

Christopher C. Jennings
Deputy Asst to the President for Health Policy
Development

Dwight D. Eisenhower Exec. Office Bldg., Rm 216
17th Street & Pennsylvania Avenue, N.W.
Washington, D.C. 20502

Dear Chris:

I am writing on behalf of the Washington Business Group on Health and the Bazelon Center for Mental Health Law to invite you to participate in a small meeting of national leaders on health care policy to discuss universal access.

It is time to do something different to reform our nation's health care system. The number of uninsured is rising and there is growing frustration with the public capacity to move forward on such a multi-faceted set of issues. Your participation in this forum with other health policy and economics experts -- academics, purchasers and policymakers -- will help move us forward constructively on identifying key principles and areas of agreement on health systems reforms.

This forum is entitled *Out of Chaos and Gridlock: Building Leadership and Consensus for Universal Access to Health Care*. It will be held on April 30-May 2, 2000 at the Belmont Conference Center in Elkridge, Maryland and be limited to a small group of 25-30 individuals. We will discuss the sociological, political and economic factors related to the growing number of uninsured, examine potential models and solutions and assess these against a set of principles the group will develop. Most of the meeting will be interactive, with a limited number of short presentations. We would like to ask you to speak, for 5-10 minutes, to summarize the policy proposals from the Administration and the Gore Campaign.

We have also ensured some continuity between the conference to be held Thursday, January 13, cosponsored by Families USA and the Health Insurance Association of America, by inviting certain key individuals from that conference to join our group. However, our event is very different -- it is small, has not been

OK
on your schedule
* conflict cannot attend

advertised or promoted with the media and is intended to be very substantive.

We are pleased to be able to cover your travel and lodging expenses, thanks to the support of the California HealthCare Foundation and the John D. and Catherine T. MacArthur Foundation.

For your information, I am enclosing a list of those who have confirmed their participation, as of this date. If you have any questions, or to confirm your interest in joining us, please call me at 202/467-5730, ext.18 (or email to thompson@bazelon.org) to confirm your interest in joining us.

Sincerely,

A handwritten signature in cursive script that reads "Chris".

Chris Koyanagi
Policy Director

**Out of Chaos and Gridlock:
Building Leadership and Consensus for
Universal Access to Health Care**

April 30-May 2, 2000

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Health Care Financing Administration

Larry Casalino
Stanford University

Susan Dentzer
Health Unit Correspondent, The News Hour
With Jim Lehrer

Mary Jane England
Washington Business Group on Health

Judy Feder
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Richard Frank
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Howard Goldman
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William Goldman
United Behavioral Health

Paul Harrington
US Senate HELP Committee, Majority

Margy Heldring
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Michael Hogan
Commissioner of Mental Health, Ohio

Connie Horgan
Brandeis University

David Lanski
FAACT

David Mechanic
Rutgers University

David Nexon
US Senate HELP Committee, Minority

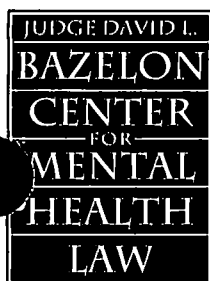
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Uwe Reinhart
Princeton University

Carol Regan
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Mark Smith
California Health Foundation

Robert Rose and Laurie Garduque
MacArthur Foundation



Civil Rights and Human Dignity

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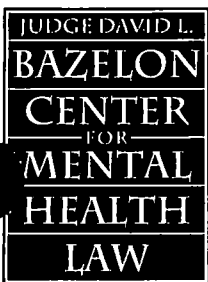
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WASHINGTON BUSINESS GROUP ON HEALTH
777 North Capitol Street, N.E. Suite 800 • Washington, D.C. 20002
202.408.9320 • Fax 202.408.9332

FAX TRANSMISSION

To: Zoe
Fax: 456-5557
From: Rennie Goff
Pages (including cover): 3 Date: 3/28/00
Comments: _____

MARK YOUR CALENDAR!!

CELEBRATING 25 YEARS OF LEADERSHIP AND INNOVATION

1974-1999

Health Agenda 2000

MARCH 8-10, 2000

LOEWS L'ENFANT PLAZA HOTEL

WASHINGTON, DC

Fourteenth Annual National Disability Management

Conference & Exhibit

OCTOBER 18-20, 2000

JW MARRIOTT HOTEL

WASHINGTON, DC

THE WASHINGTON BUSINESS GROUP ON HEALTH (WBGH) IS THE ONLY NATIONAL NONPROFIT ORGANIZATION DEVOTED EXCLUSIVELY TO THE ANALYSIS OF HEALTH POLICY AND RELATED WORKSITE ISSUES FROM THE PERSPECTIVE OF LARGE EMPLOYERS. WBGH MEMBERS, TYPICALLY FORTUNE 500 AND LARGE PUBLIC-SECTOR EMPLOYERS, INCLUDING THE NATION'S MOST INNOVATIVE HEALTH CARE PURCHASERS WHO PROVIDE HEALTH COVERAGE FOR MORE THAN 39 MILLION U.S. WORKERS, RETIREES AND THEIR FAMILIES.

Out of Chaos and Gridlock Building Leadership and Consensus for Universal Access to HealthCare

Meeting Overview

Despite a robust economy for almost a decade and low unemployment, the number of non-elderly Americans without health insurance continues to grow. In 1999, 44 million Americans were uninsured, up from 36 million in 1990. The growth of the uninsured poses serious challenges to efforts that improve the health of Americans and the productivity of the nation, and is prompting increased political and media attention to address the problem.

Out of Chaos and Gridlock is a two-day meeting of approximately 20 national leaders from health care policy and economics and the stakeholder communities. Participants will discuss the sociological, political, and economic factors related to the growing number of uninsured, examine potential models and solutions, and begin building leadership and broad consensus for principles to guide health system reforms.

This effort supports and complements the growing number of efforts by a variety of groups and public policy makers to address universal access to health care. A distinguishing characteristic of this effort is participation by a small group of thought leaders in a highly interactive and intensive forum where they can engage in candid discussions of challenges and solutions. A desired outcome of the meeting is commitment from a core group of the participants to continue to work together on a national framework for regulatory and market efforts.

The meeting format includes brief presentations that will frame discussion and debate about the various aspects of reform to the health care delivery system. Meeting goals are to:

- Discuss service system reform, addressing quality and infrastructure issues.
- Consider health care financing in a realistic context, i.e., there will not be significant new resources, and with the assumption that universal access and quality care can be achieved within current expenditures.
- Debate ideas that conceptualize health system reforms in new ways to stimulate new thinking and approaches.
- Consider emerging tools, such as the Internet and digital technologies, that have the potential to improve persistent public policy concerns of access, safety, and efficiency, and consumer demand for high quality, customer friendly, and cost conscious care systems.

The meeting, hosted by the Washington Business Group on Health and the Bazelon Center for Mental Health Law, is supported by a consortium of public and private entities: the California Health Care Foundation, the MacArthur Foundation, the National Institute of Mental Health, and the Substance Abuse and Mental Health Services Administration.

**Out of Chaos and Gridlock
Building Leadership and Consensus for Universal Access to Health Care**

**April 30 – May 2, 2000
Belmont Conference Center
6555 Belmont Woods Road
Elkridge, MD 21075**

Preliminary Agenda

Sunday, April 30, 2000

5:30 p.m. Welcoming Reception and Dinner
Mary Jane England, M.D.
President, Washington Business Group on Health

Robert Bernstein
Executive Director, Bazelon Center for Mental Health Law

Monday, May 1, 2000

8:30 a.m. Introductions and Meeting Overview
Mary Jane England, M.D.
President, Washington Business Group on Health

Each participant will share what they believe are the greatest challenges and opportunities for realizing a national framework for universal access to health care

10:30 a.m. Setting the Stage: Trends and Infrastructure Issues Impacting Reform
Larry Casalino, M.D., Ph.D.
Professor, Department of Health Studies, University of Chicago

Discussants: David Mechanic, Ph.D.
Professor, Institute for Health Policy and Aging, Rutgers University

David Nexon (invited)
Health Policy Director, U.S. Senate Minority

12:00 p.m. Luncheon

1:30 p.m. Breaking Through Long-Held Assumptions: Principles for Reform
Paul Starr, Ph.D.
Professor, Sociology, Princeton University

Discussants: Judith Feder, Ph.D.
Research Professor of Public Policy, Georgetown University

David Lansky, Ph.D.
President, Foundation for Accountability

3:00 p.m. **Challenges to Predicting Economic Outcomes: Prescription Drug Coverage**
Richard Frank, Ph.D.
Professor of Health Economics, Harvard Medical School

Discussants: Robert Berenson, M.D.
Director, Center for Health Plans and Providers
Health Care Financing Administration

Constance Horgan, Sc.D.
Professor, Heller School, Brandeis University

Navigating the Political Landscape
Christopher Jennings (invited)
Special Assistant to the President for Health Policy

Discussant: Ronald Pollack
Executive Director, Families USA

5:30 p.m. **Adjourn Day One**

6:00 p.m. **Reception and Dinner**

Tuesday, May 2, 2000

8:30 a.m. **Finance Reform: Transferable Tax Credit Proposal**
Lynn Etheredge
Senior Consultant, Health Insurance Reform Project, George Washington University

Discussant: Charles Kahn (invited)
President, Health Insurance Association of America

10:30 a.m. **Delivery System Reform: Public Utility Proposal**
William Goldman, M.D.
Senior Vice President, United Behavioral Health

Discussant: Paul Harrington
Health Policy Director, Majority
US Senate Committee on Health Education, Labor and Pensions

12:30 p.m. **Luncheon**

1:30 p.m. **Conclusions, Outstanding Issues and Next Steps**
Mary Jane England, M.D.
President, Washington Business Group on Health

3:00 p.m. **Adjourn**



THE
MELLMAN
Group
RESEARCH
BASED
STRATEGY

DATE: February 24, 2000
TO: Zoe, Office of Chris Jennings
FROM: Kerry Lenahan
RE: Request for a phone interview with Chris Jennings

In follow up to our phone call this morning I wanted to give you and Chris more information regarding the project I am working on and at his convenience set up a time to conduct a phone interview.

As part of ongoing research efforts I am conducting interviews with persons in Washington that have extensive experience with environmental and health related issues, and thought Chris would be an ideal candidate.

More specifically, as part of an independent research and marketing firm in Washington I am working with scientists and organizations around the country to investigate health issues and how they are linked to environmental factors such as air pollution and soil contamination as well as how government manages these issues.

It is critical for our research to gain input from experts like Chris and appreciate any time he could spare. Our interview would be completely confidential and off the record.

I look forward to speaking with you to set up an interview. I can be reached at 202-625-0370.

Regrets
Tell them I appreciate them thinking of me, but I must see if they can get Don mentioned
ask Don
Dr. Suggs
she loves the issue
of

Del. B.

1000 Thomas Jefferson Street, NW Suite 520

Washington, DC 20007

Tel. 202-625-0370 Fax 202-625-0371

podesta.com

1001 G Street, NW • Suite 900 East
Washington, DC 20001

Fax Cover Sheet

DATE: February 11, 2000

CODE: 110

TO: Chris Jennings

PHONE: 202-456-5594

FAX: 202-456-5557

FROM: Tony Podesta

PHONE: 202-393-1010

FAX: 202-879-9339

RE: Meeting Request

Number of pages including cover sheet: [1]

Message

*Doc
Karen Lewis*

Chris:

I would like to set up a meeting to talk about Prescription Drug Benefit, Gene Therapy and the Orphan Drug Act.

I try not to bother you, but would appreciate if you would have the heart to give me 15-20 minutes of your time even though I know my work is less important than yours.

Thank you.

Best,

Tony Podesta

*OK - Tell him
he guilted me
into it.
CT*



American Association of Preferred Provider Organizations

February 14, 2000

Mr. Chris Jennings
Deputy Assistant to the President
Health Policy Development
The White House
1600 Pennsylvania Avenue, NW
Washington, D.C. 20500

Dear Mr. Jennings:

The American Association of Preferred Provider Organizations (AAPPO) represents over 98 million insured Americans. AAPPO believes in providing consumers with easy access anywhere to the right doctor, for the right care, at the right time. PPO's put control in the hands of physicians and patients, empowering both and resulting in the best care, confidence, trust and a long-term relationship.

As you are aware, the President's Plan to "Strengthen and Modernize Medicare for the 21st Century" creates a new "Medicare Preferred Provider Option (PPO)." As the President of AAPPO, I would like to offer our Organization's support and assistance in developing this program. I will be in our Washington offices on February 29 and March 1, and I would like to schedule a time to meet with you.

Please contact Melissa Douglas with any questions or to set up a convenient time for this meeting at (703) 351-5666. I sincerely look forward to meeting with you at the end of this month. Thank you for your time.

Sincerely,

Karen Greenrose
President

✓
Regrets, but suggest
either Jeanne Lumbrow
or Mike Hark or
or Bob Brown of
HCFPA. 7

*"I am not prepared."
"I've thought about it, but haven't done anything about it...."
"I'd rather stay in my house and have somebody come in and take care of me."*

**A diverse group of baby boomer and older women
share their thoughts on planning for long term care**

Sponsors:

**U.S. Administration on Aging, DHHS
National Association of Area Agencies on Aging
National Association of State Units on Aging**

*Special Thanks to **MetLife** for generously supporting this event.*

**Join our panel of experts and women from focus groups across America
as they share the "Human Side" of Long Term Care.**

Moderator:

Teri Okita, WUSA-Channel-9, Washington, D.C. (Invited)

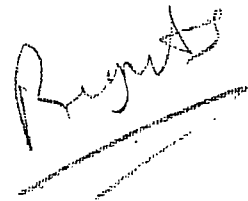
Speakers:

Jeanette C. Takamura, Assistant Secretary for Aging
U.S. Department of Health and Human Services

Janice Jackson, Executive Director
National Association of Area Agencies on Aging

Focus Group Participants:

Nora Saez Smith, Miami, FL
Leona Thomas, Phoenix, AZ
Shigeko Uno, Seattle, WA
Kathy Combs, Cincinnati, OH
Verna Day-Jones, Baltimore, MD



You are invited to attend

**Long Term Care:
Are American Women Prepared?**

Monday, February 28, 2000

8:30 am Continental Breakfast

9:00 - 10:00 am Press Conference

**The National Press Club
529 Fourteenth Street, NW
Holeman Lounge
Washington, DC**

RSVP by February 22, 2000
Limited Seating Please call 202/296-8130

Honorary Chairs
Mrs. Robert F. Bennett
Mrs. Ernest F. Hollings
Mrs. Herbert H. Bateman
Mrs. John D. Dingell

cordially invite you to attend the
NAMI HelpLine Benefit Reception
honoring

The Honorable Alexis M. Herman
The Honorable James M. Jeffords
The Honorable Edward M. Kennedy
The Honorable Daniel P. Moynihan
The Honorable William V. Roth, Jr.
The Honorable John D. Dingell
The Honorable Kenny Hulshof
The Honorable Nancy L. Johnson
The Honorable Rick A. Lazio
The Honorable Robert T. Matsui
The Honorable Henry A. Waxman

for their leadership on the
Work Incentives Improvement Act

Marriott International, Inc. and
Marriott Foundation for People with
Disabilities

for their leadership in employing individuals
with mental disabilities

Folger Shakespeare Library
201 East Capitol Street, SE
Washington, D.C.

Tuesday, February 29, 2000
6:00 - 8:00 pm Cocktail Buffet
6:30 pm Presentation

RSVP by enclosed card. Non-transferable.
Valet Parking

Call Connie Rader at (703) 714-2379 with questions.

OK
2

RSVP
2/14/2000

OK

Mike McCurry • John Sununu • Geraldine Ferraro • Tony Blankley • Bob Shrum • Tony Podesta • Paul Simon • Matt Fong • Condoleezza Rice

The Board of Directors & Advisors invite you to celebrate
the launch of the Internet's premier political action destination.

Grassroots.com

Tuesday, February 15, 2000

7:00 - 10:00 p.m.

Bistro bis at The Hotel George
15 "E" Street, NW
Washington, D.C.

Special Entertainment
Al Franken & Arianna Huffington

Cocktail Reception • Valet Parking Available

RSVP by February 10 to: RSVP@corp.grassroots.com (or) call: 202-879-9337

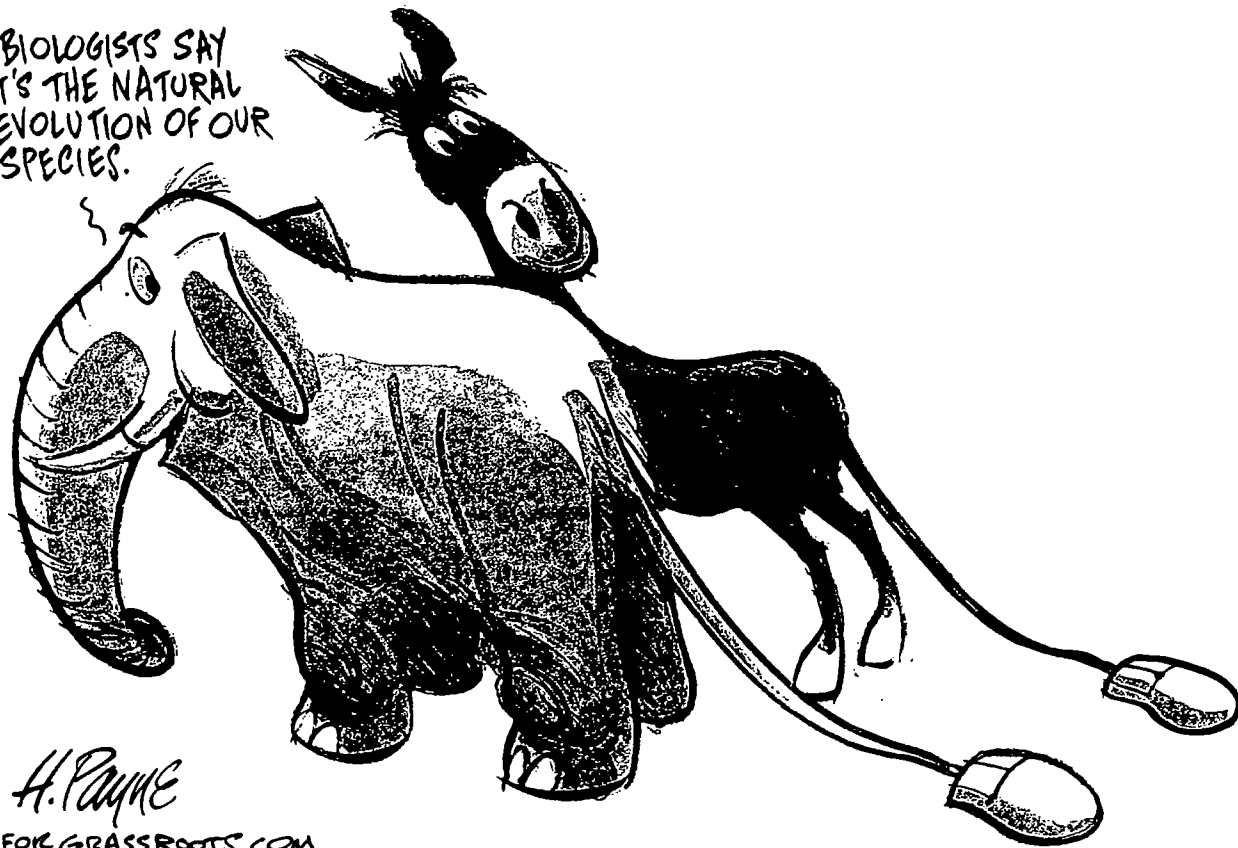
Guy Kawasaki • Steve Kinney • Fran Maier • Cheryl Mills • Tae Hea Nahm • Chip Nielsen • Nancy Neuman • Joseph S. Nye Jr. • Daniel Okimoto

Sandy Robertson • Jed Smith • Peter S. Stamos • Kathleen Sullivan • Derek Wyatt • John Young

Andrew Boer • John Dean • Tim Dick • Gary Fazzino • Craig Johnson • Jos Henkens • Robert Kadar

Regrets

BIOLOGISTS SAY
IT'S THE NATURAL
EVOLUTION OF OUR
SPECIES.



H. Payne

FOR GRASSROOTS.COM

Memo

To: Chris Jennings
Deputy Assistant to the President

From: Henry E. Simmons, M.D., M.P.H., F.A.C.P.
President

Date: 02/04/00

Re: Follow-up to our discussion on Wednesday.

Attached as promised is the description of our error reduction event on February 22. The President deserves a great deal of credit for all that he has done to call the nation's attention to this critical issue. We very much appreciate your help in arranging for a letter from him commenting on this major private sector response to his call to action. As you suggested, I have spoken with Janice LaChance, John Eisenberg, and Nancy-Ann Min DeParle, and we are inviting Secretary Donna Shalala to represent the President at our event.

At our Carter Center event last week, President Carter was strongly supportive of our call for universal coverage and comprehensive reform and offered us his help to achieve it.

The Carter Center agenda and the Coalition's case for universal coverage are also enclosed.

Thank you for all your help. I will keep you informed of our progress.



February 2, 2000

Dear Colleague:

We know – most recently from the Institute of Medicine's landmark report – that medical errors are widespread, that they cause needless deaths and injuries, and that they can be reduced.

You are cordially invited to a special conference about **what can be done – right now and without new legislation – to improve patient safety.**

The conference – entitled “**Best Practices: New Strategies to Reduce Medical Errors**” – will be held in Washington on **February 22, 2000**, at the Mayflower Hotel, 1227 Connecticut Avenue, N.W., from 8:30 a.m. to 3:30 p.m.

Over the past year, the co-sponsors of this conference – the National Coalition on Health Care and the Institute for Healthcare Improvement – have collaborated on a project to identify innovative error-reduction initiatives and to document their impacts. The project has been led by Dr. Lucian Leape of the Harvard School of Public Health and a team of medical experts.

On February 22, you will hear about the breakthroughs in error reduction that this team focused on – **practices that can be adopted and adapted by others in the health care system.**

And you will hear about them from the leaders of the organizations that have developed these best practices. As a participant in the conference, you will have ample opportunity to explore, with presenters and other colleagues, the nuts and bolts issues encountered in implementing these innovations.

In addition, you will receive a copy of a new report from the Coalition and the Institute – to be released at the conference -- that explains and analyzes the innovations.

We hope that you will be able to join us for this important conference. A copy of the conference agenda and a registration form are enclosed.

Please **fax or e-mail your registration information** to us as soon as possible to reserve your place. We look forward to seeing you on February 22.

Sincerely,

Henry E. Simmons, M.D., M.P.H., F.A.C.P.
President
National Coalition on Health Care

Donald M. Berwick, M.D., M.P.P.
President and CEO,
Institute for Healthcare Improvement

"BEST PRACTICES: NEW STRATEGIES TO REDUCE MEDICAL ERRORS"

**Co-sponsored by the National Coalition on Health Care
and the Institute for Healthcare Improvement**

**The Mayflower Hotel
1127 Connecticut Ave, N.W.
Washington, DC**

February 22, 2000

8:30 am – 9:00 am	Registration and Continental Breakfast
9:00 am – 9:20 am	Accelerating Change Today (A.C.T.) Initiative –The NCHC/IHI Effort to Develop and Disseminate Best Practices and Reduce Medical Errors Henry Simmons, M.D., M.P.H., F.A.C.P. President National Coalition on Health Care
9:20 am – 9:40 am	Making Medical Error Reduction a Reality Now – The Need to Spread Best Practices Throughout the Health Care System Donald Berwick, M.D. President Institute for Healthcare Improvement
9:40 am – 10:00 am	Creating a Culture of Patient Safety –Leadership Lessons in Reducing Medical Errors Lucian Leape, M.D. Adjunct Professor Harvard School of Public Health
10:00 am – 10:20 am	The Need to Develop Purchaser and Consumer Driven Patient Safety Quality Improvement Initiatives John Eisenberg, M.D. Director Agency for Healthcare Research and Quality
10:20 am – 12:15 pm	Case Studies of Best Practices in Medical Error Reduction – Institutional Breakthroughs in Performance <u>Tackling Medication Errors Head On</u> Roger Resar, M.D. Change Agent Luther-Midelfort Hospital – Mayo Health System Eau Claire, WI

Getting Doctors on the Computer

Gilad Kuperman, M.D.
Brigham and Women's Hospital
Boston, MA

Preventing Dangerous Dosing Errors

Steve Meisel, Pharm.D.
Assistant Director, Pharmacy
Fairview Hospital
Edina, MN

Caren Allivato
Clinical Pharmacy Specialist
Fairview Hospital
Edina, MN

Making Chemotherapy Safer

James Conway, M.B.A.
Chief Operations Officer
Dana-Farber Cancer Institute
Boston, MA

Reducing Errors Through Patient Safety Simulation

David Gaba, M.D.
Director, Patient Safety Center of Inquiry
VA Palo Alto Health Care System
&
Professor, Department of Anesthesia
Stanford University
Palo Alto, CA

12:15 pm – 12:35 pm

The Importance of Reducing Medical Errors for Patients and Payers

John Sweeney
President
AFL-CIO

12:35 pm – 1:30 pm

Buffet Lunch

Donna Shalala (invited)
Secretary
Department of Health and Human Services

1:30 pm – 2:30 pm

**Case Studies of Best Practices in Medical Error Reduction –
National Breakthroughs in Performance**

Improvements in the Delivery of Anesthesiology

Ellison Pierce, M.D.
Associate Clinical Professor of Anesthesia
Harvard Medical School
Boston, MA

Preventing Falls Among the Elderly

Noel Petitjean, R.N.
Director of Quality Improvement
Providence-Mount St. Vincent
Seattle, WA

A Comprehensive Approach to Reducing Medical Errors

James Bagian, M.D. (invited)
Director
National Center for Patient Safety
Veterans Health Administration
Ann Arbor, MI

2:30 pm – 3:15 pm

**National Coalition on Health Care Initiatives to Implement
Disseminate and Reward Best Practices**

J. Randall MacDonald (invited)
Executive Vice President
GTE

Morton Bahr
President
Communications Workers of America

David Barry
Chairman
Joint Labor Management Committee of the
Retail Food Industry – U.S.

Roger Bulger, M.D. (invited)
President
Association of Academic Health Centers

Joseph Perkins
President
AARP

3:15 pm – 3:30 pm

**Summary of the Next Steps Planned to Reduce Errors and
Improve Patient Safety**

Peggy Rhoades, Ph.D.
Executive Director
National Coalition on Health Care

REGISTRATION FORM

"BEST PRACTICES: STRATEGIES FOR REDUCING MEDICAL ERRORS"

**February 22, 2000
8:30 a.m. – 3:30 p.m.**

**The Mayflower Hotel
1127 Connecticut Ave., N.W.
Washington, DC**

Please respond early. Registrations received after **Thursday, February 17, 2000**, will be considered on a space available basis only.

Name: _____

Title: _____

Organization: _____

Address: _____

Phone # _____

Fax #: _____

E-mail Address: _____

MEETING REGISTRATION DEADLINE: February 17, 2000

Confirm your registration by faxing your completed form to (202) 638-7166, Attn: Regina Barnes or email your registration information to rbarnes@nchc.org.

National Coalition on Health Care
1200 G Street, N.W. • Suite 750 • Washington, DC 20005
Telephone: (202) 638-7151 • Fax: (202) 638-7166
www.nchc.org

American Enterprise Institute for Public Policy Research

*Not
Jenn*

HEALTH POLICY DISCUSSION**Is TennCare a Good Model for Health Reform?**

Friday, February 18, 2000

9:15-11:00 a.m.

Wohlstetter Conference Center, Twelfth Floor, AEI

TennCare, the state of Tennessee's Medicaid demonstration project, has been controversial from the start. Established in 1994 under a federal waiver, the program now enrolls 1.3 million people, 38 percent of whom are not eligible for Medicaid. While the Medicaid population has remained stable, the non-Medicaid population has increased 41 percent in the past two years, a trend that has put financial pressure on both the state and federal governments. The program is touted as a model for health reform by some but severely criticized by others.

In this health policy discussion, Frank Sloan, a health economist at Duke University, and James Blumstein, a health law professor at Vanderbilt University, step into the policy fray with a new economic and legal evaluation of the TennCare program. They will present analysis based on new empirical findings on the quality of care, hospital profitability, patient and provider satisfaction, the effects of mandatory managed care, as well as the effects of the program on state and federal decision makers. Is TennCare a model for health reform for other states now free to adopt its features without a federal waiver, or, as many providers contend, is it an example of what can go wrong when budget considerations are given priority over good medical practice? What lessons are to be learned about incentives and accountability in "cooperative federalism" programs such as Medicaid?

8:45 a.m. Registration and Continental Breakfast

9:15 Introduction and Opening Remarks
ROBERT B. HELMS, AEI

Speakers: JAMES BLUMSTEIN, Vanderbilt University
FRANK SLOAN, Duke University

Discussants: GREGG BLOCHE, Georgetown University
MARSHA R. GOLD, Mathematica Policy Research, Inc.

Moderator: ROBERT B. HELMS, AEI

11:00 Adjournment

Invitation

Registration Form

HEALTH POLICY DISCUSSION

Is TennCare a Good Model for Health Reform?

Friday, February 18, 2000

9:15-11:00 a.m.

Wohlstetter Conference Center, Twelfth Floor, AEI

Name

Title

Affiliation

Address

City/State/Zip

Telephone

FAX

E-Mail

☐ Please check if the above is a new address.

You may register on-line at www.aei.org,

or FAX this form to Seminars and Conferences at 202.862.7171,

or send this form to: Seminars and Conferences, American Enterprise Institute,
1150 17th Street, N.W., Washington, D.C. 20036, by 3:00 p.m. on Thursday, February 17.

Contact the health policy events information line with any questions at 202.862.5865.



Marie Tonson <mtonson@AHCA.org>

02/09/2000 10:37:13 AM

Record Type: Record

To: Zoe E. Lanier/OPD/EOP

cc:

Subject: FW: AHCA Executive Committee dinner on Wed., Feb. 23, 2000

Please bring this to Mr. Jennings' attention and e-mail me or call me at 898-2806 about his response. He's invited to speak to them for about 30 minutes and is welcome to join them for dinner too.

> -----Original Message-----

> From: Bruce Yarwood

> Sent: Monday, February 07, 2000 5:00 PM

> To: Marie Tonson

> Subject: FW: AHCA Executive Committee dinner on Wed., Feb. 23, 2000

>

> This is what we are trying to get Jennings to come to.

>

> -----Original Message-----

> From: Mary Beth Davis

> Sent: Monday, February 07, 2000 4:58 PM

> To: Blaine Hendrickson; Mary Ousley; Steve Chies; Dan Mosca; Robert

> Lohr; Angelo Rotella; Rotella, Angelo; Michael Walker; Michael Massey;

> Philip Caldwell; Shelly Peterson; Rapp, Sally; Robert Moran

> Cc: Jennifer Souza; Management Team

> Subject: AHCA Executive Committee dinner on Wed., Feb. 23, 2000

>

> You are invited to a dinner on Wednesday, Feb. 23, 2000 at 7:00 p.m. in

> Washington, DC. This is the evening prior to the February AHCA Executive

> Committee meeting.

>

> The dinner will be held at:

>

> The Old Ebbit Grill

> 675 15th St., NW (between F & G Sts., NW)

> Washington, DC

> Tel: 202-347-4800

>

> Please RSVP by email or call Mary Beth Davis at 202-898-6324 by Friday,

> February 18, 2000. Thank you.

>

> Mary Beth Davis

> American Health Care Association

> 1201 L St., N.W.

> Washington, D.C. 20005

> Tel: 202-898-6324

*File
or
calendar*

> Email: mdavis@ahca.org

>



- att1.unk



CVS Health Connection

Your Family Health Resource Center



February 11, 2000

Chris Jennings
The White House
OEOB Room 216
Washington, D.C. 20502

Dear Chris Jennings:

As a recognized and valued leader in your community, I would like to cordially invite you to attend our VIP Grand Opening Ceremony at the new CVS Health Connection center in NE Washington D.C.

Recognizing that health care delivery in the U.S. has changed dramatically, CVS/pharmacy and Pfizer Health Solutions combined their expertise to create CVS Health Connection, a community based health education resource program and a new approach to managing chronic diseases.

Our Center is the first for the Washington, D.C. metropolitan area and only the third in the country. The philosophy of our program is simple; provide a cost-effective, one-on-one education resource to patients that supports the care of their physician and insurer. Specifically, CVS Health Connection activities focus on patient self-management programs in asthma, diabetes, heart disease and healthy lifestyles.

Our first two Centers in New Bedford, Massachusetts and Philadelphia, Pennsylvania have demonstrated that this approach delivers economic and community benefits. Public health studies conducted by academic institutions support the rationale for our approach. The more patients know and understand about their disease then the more empowered they are to practice good health and avoid costly medical care later.

I hope you can attend our February 22 opening, Ribbon Cutting 4:30-5:30 p.m., Reception 5:30 p.m. - 7:30 p.m. It would provide us the opportunity to meet and to discuss CVS Health Connection. Please RSVP at 410-230-0131.

Sincerely,

Jeff Gross
President, CVS Health Connection

A CVS Managed Care Inc. / Pfizer Health Solutions Inc. Company



The Federal Bar Association invites you to the
presentation of the
**2000 Taxation Section Kenneth S. Liles Award
for Distinguished Service**
to

Lindy L. Paull

Monday, February 28, 2000

4:45pm-6:30pm

Washington Plaza Hotel

10 Thomas Circle, NW, Washington, DC

Reynolds

The presentation will be accompanied by a reception in honor of
Ms. Paull and is held in conjunction with the 24th
Annual FBA Tax Law Conference, February 28-29, 2000.

Please RSVP to Michael Sellers at (202) 785-1614.



OK

*Chairman and Mrs. Peyton M. Lake
and
Director and Mrs. John Raisian
of the Hoover Institution
cordially invite you to a reception and buffet honoring
the Board of Overseers
of the Hoover Institution
Stanford, California*



*Tuesday, February 29, 2000
in the Ballroom at the
Willard Inter-Continental Washington
1401 Pennsylvania Avenue, Northwest
Washington, District of Columbia*

6:30—8:30 P.M.



*RSVP (650) 723-2071
or return enclosed card*

Deutsche Banc Alex. Brown

Barbara A. Ryan
Managing Director

February 1, 2000

Mr. Christopher Jennings
Deputy Assistant to the President for Health Policy Development
The White House
Washington, D.C. 20502

Deutsche Bank



Deutsche Bank Securities Inc.
31 West 52nd Street
New York, NY 10019

Tel 212 469-5226
Tel 212 469-5566

barbara.ryan@db.com



*I don't think I
can do this right now?
Same as last time...?*

Dear Mr. Jennings:

I am writing to invite you to lead a conference call discussion this month with certain key members of the financial community on the current proposals for a Medicare Prescription Drug Benefit.

Many leading institutional investors (both pension and mutual funds, such as Fidelity, TIAA-CREF, CALPERS) are eager to hear more about the Clinton Administration's proposal to provide a market-based, outpatient prescription drug benefit to Medicare recipients. These investors, who have been barraged in recent weeks by conflicting and in many cases inaccurate reports, would benefit greatly from the chance to hear about the White House's proposal directly from the President's top health care advisor. As you may already be aware, roughly 80% of a typical pharmaceutical company's shares are held by institutional investors, who in recent years have become increasingly vocal and active shareholders.

As equity research analysts covering the pharmaceutical industry, we are closely monitoring the policy debate regarding the proposed Medicare outpatient drug benefit. Market participants have been very concerned that the Administration's Medicare proposal could eventually lead to broader government regulation and, as a consequence, lower equity values. Pharmaceutical stocks lagged the overall market by a significant margin in 1999, mainly due to heightened fears that a Medicare Drug Benefit would lead to price controls and tight formulary restrictions common in other countries and many managed care plans. Undoubtedly, the foremost uncertainty facing investors in pharmaceutical stocks is a dearth of information regarding the nature and scope of the proposed Medicare prescription drug reform.

I believe that a conference call with you would allay investor fears and develop common ground between the Administration and the financial community on this important issue. We envision the conference call lasting approximately one hour and would be pleased to schedule it at a time convenient to you. Participants on the call would include 150 to 200 of the top institutional investors in the pharmaceutical industry, a highly informed group that closely follows events affecting the industry, especially the ongoing Medicare debate.

Thank you for considering our request. I hope that your schedule will permit you to participate on the call and lead the discussion.

Yours sincerely,

Barbara A. Ryan
Pharmaceutical Analyst



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David Shiff
Hospitals and
Community Health
Systems
Constituency Chair

Robert Tessen
Rural Health Policy
Board Chair

Karen Whitaker
State Association
Council Chair

February 14, 2000

Chris Jennings
Deputy Assistant to the President
White House Office of Domestic Policy
Old Executive Office Building
Washington, DC 20502

Dear Mr. Jennings:

I am writing to request a meeting with you to discuss the National Rural Health Association's 2000 Legislative and Regulatory Agenda, the impact of the President's proposed FY 2001 budget on our nation's rural health care delivery system, and the need for the Administration's support for reauthorization of the National Health Service Corps program.

Because of my busy travel schedule, I am only able to meet the weeks of February 28 or March 13. Please let me know if your schedule permits you to meet either of these weeks.

Thank you in advance for your attention. I look forward to meeting with you to discuss programs and policies impacting rural health care providers and beneficiaries.

Sincerely,

Darin Johnson

Darin E. Johnson
Vice President, Policy and Public Affairs

Via FAX: 202-456-7431

*Regrets. How about
Jeanne Lundgren
This will be more
important
to her now.
CF*

*PDC
El. Briggs
232-6200*

Donna M. Williams
Executive
Vice President

NATIONAL OFFICE
One West Armour Boulevard, Suite 203
Kansas City, Missouri 64111-2087
Telephone (816) 756-3140
Fax (816) 756-3144
E-mail: mail@NRHA rural.org

Internet:
<http://www.NRHA rural.org>

WASHINGTON, D.C., OFFICE
1320 19th Street, N.W., Suite 350
Washington, D.C. 20036-1610
Telephone (202) 232-6200
Fax (202) 232-1133
E-mail: dc@NRHA rural.org

THE WHITE HOUSE
WASHINGTON

6/15/99 - Call Kren
to schedule.
- will be back in office
on 6/16 - will
call then

6/23/99 - Contract not
AVAILABLE. will try
tomorrow

6/23/99 - Drew will
send Fay w/ clearance
info

Mark A. Peterson
Professor of Policy Studies and Political Science
310-794-4270
MARKAP@UCLA.EDU

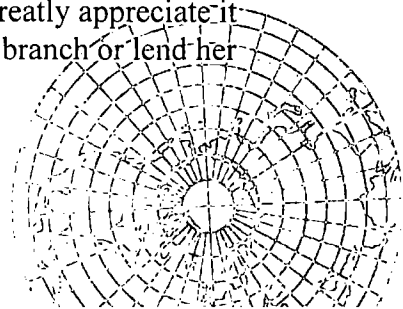
November 12, 1999

Mr. Christopher Jennings
Deputy Asst. to the President for Health Policy
The White House
Old Executive Office Building, Room 216
Seventeenth and Pennsylvania Avenue, N.W.
Washington, DC 20503

Dear Chris:

It has been a long time since we last talked, and in the interim I have left the University of Pittsburgh, having been recruited by the UCLA School of Public Policy and Social Research to help build this new policy school and its Department of Policy Studies. L.A. is a long way from D.C., but I have enjoyed following your work for the President on health policy issues. It may not be comprehensive health care reform, but I'm sure the health policy agenda has become more interesting than any of us anticipated just a short while ago.

I write for two reasons. The first and most important is to bring someone to your attention, **Shannon McConville**. In all my years as a faculty member, I have been extremely chary about recommending a student to the attention of the various people with whom I became acquainted during my time in Senator Daschle's office or through other Washington interactions. I know just how busy you folks are, and how inundated you are by people seeking favors of one kind or another (including social scientists wanting interviews, for example). However, Ms. McConville strikes me as someone deserving the extra effort on the part of her faculty supporters. She is a recent top graduate of our Masters in Public Policy program, concentrating in the area of health policy. She was selected for the PMI program, but had to defer seeking an assignment because she initiated, wrote, secured, and then managed a substantial grant for a major project at a research center at UCLA that evaluated employer-based health insurance. Now she is ready to return to the Washington scene and find a suitable PMI placement. Our department chair, Arleen Leibowitz, a top health economist previously at RAND who knows her work well, thinks Ms. McConville is absolutely first-rate. I have enclosed a copy of her resume; I expect that she will follow up with a direct communication to you. I would greatly appreciate it if you could either pass on her name to appropriate colleagues in the executive branch or lend her some quick guidance on securing a relevant assignment.



I also hope that you received the pre-publication copy of the special issue on "The Managed Care Backlash" that I assembled as editor of the *Journal of Health Politics, Policy and Law*. Should you or any of your staff have the time, we are doing a National Press Club event based on this special issue of the journal (and a book that I edited, *Healthy Markets? The New Competition in Medical Care*). It will be 9am to noon on November 22nd, in the Club's First Amendment Room. Panelists include Uwe Reinhardt, Mark Pauly, Judy Feder, Marsha Gold, Ted Marmor, Larry Jacobs, Tom Rice, and David Hyman. It should be interesting.

Thank you for your consideration, and good luck with all of the issues that you currently have in play. I hope that your family is well, and that your children continue to provide you with the splendid artwork for your office. One of these days, too, when I finally am able to bring my book on the politics of major health policy reform to something resembling completion, I would very much like to continue our conversations about interpreting health politics in the 1990s. If there is ever a way that I can be of assistance to you, please do not hesitate to let me know.

With best wishes,



Mark A. Peterson
Professor of Policy Studies
and Political Science

Encl.

↓
pl. send a
reply congratulating
Mark on his
new opportunity
for challenging work,
2 upcoming
press club
event. Advise
him that I
regret that
I can not
attend the
event, but on
sue it was
a success.
Also, tell
him to
have shame
call me
directly.
e

7/14/99 1000AM
Am 216

Fax Cover Sheet

DATE: June 9
TO: Chris Jennings
FROM: Tony Podesta

CODE: 110

FAX: 456-5557
PHONE:

PHONE: 202.393.1010
FAX: 202.393.5510

Number of pages, including cover sheet: 2

MESSAGE

Yes

G Street, NW
a 900 East
hington, DC 20001
2.393.1010
2.393 5510
w.pc com

IF A PROBLEM OCCURS WITH THIS TRANSMISSION,
PLEASE CALL 202.393.1010

podesta.com

Memorandum

DATE: June 9, 1999
TO: Chris Jennings
FROM: Tony Podesta
RE: Proposed Meeting with Walter Moore of Genentech

I am writing to request a meeting for Walter Moore, Vice President, Government Affairs, of Genentech. As one of the nation's leading biotechnology firms, Genentech has a keen interest in the Medicare prescription drug benefit under consideration by the Administration.

Mr. Moore would be available any time beginning Friday, June 10th, and continuing through next week. Given the Administration's timetable and the urgency of the issue, we would like to meet with you as soon as possible. Drew Littman, a member of podesta.com, will call you to schedule a meeting. Should you have any questions, you may reach Drew at 202.393.1010.

Thank you for your consideration.

1001 G Street NW
Suite 900 East
Washington, DC 20001

T 202.393.1010

F 202.393.8510

www

podesta.com

Fax Cover Sheet

DATE: June 9

TO: Chris Jennings

FROM: Tony Podesta

CODE: 110

FAX: 456-5557
PHONE:PHONE: 202.393.1010
FAX: 202.393.5510

Number of pages, including cover sheet: 2

MESSAGE

G Street, NW

900 East

Washington, DC 20001

2.393.1010

2.393.5510

n.pc .com

IF A PROBLEM OCCURS WITH THIS TRANSMISSION,
PLEASE CALL 202.393.1010

podesta.com

Memorandum

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Thank you for your consideration.

1001 G Street, NW

Suite 900 East

Washington, DC 20001

T 202.393.1010

F 202.393.6510

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podesta.com

11/4/99 430 pm



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California HealthCare Foundation

1100 CONNECTICUT AVE. NW
SUITE 1200
WASHINGTON, DC 20036
202.452.8331
FAX 202.452.8340
www.gih.org

October 14, 1999

Mr. Christopher C. Jennings
Deputy Assistant to the President for Health Policy
Domestic Policy Council/Office of the President
1700 Pennsylvania Avenue, NW
Washington, DC 20502

OK

Dear Mr. Jennings:

I am writing to invite you to join Grantmakers In Health on Thursday, November 4 for a session on "The Future of Medicare," featuring Kathy Langwell (Barents Group), Uwe Reinhardt (Princeton University), and Nancy Whitelaw (National Council on the Aging). John Iglehart of *Health Affairs* will be our moderator and we anticipate a lively session on what foundations need to know about anticipated changes in the Medicare program and how they might play a role in shaping its future.

This session is being held as part of GIH's Washington Briefing, an event which brings health funders from across the country to Washington, DC to consider the connections of their work to health policy. Opening this session to selected members of the policy community is one of the ways to reinforce those connections. In addition, before the conference participants go to their dinner meeting, we would like to invite you to join us for a reception following the Medicare session. Although GIH has been working to develop more formal relationships between policymakers and grantmakers, this is the one opportunity we have each year to bring the two communities together for more informal conversation.

The Future of Medicare panel and the reception will be held on Thursday, November 4, 1999 at the Wyndham Washington Hotel, 1400 M Street, NW in the District. The Medicare panel will run from 4:30 to 6:00 pm with the reception immediately following until 7:00 pm. If you will be able to join us, please RSVP by faxing the enclosed form to GIH at 202.452.8340. If you have questions, please feel free to call Abby Cameron at 202.452.8331.

We look forward to seeing you.

Sincerely,

Lauren LeRoy

Lauren LeRoy, Ph.D.
President and CEO

Reception:
Vista Ballroom
Foyer
Ballroom
Level
Panel:
Vista Ballroom
C
(Panel)

Enclosures



Helping grantmakers

improve the nation's health

The Future of Medicare

John Iglehart, *Health Affairs* (Moderator)

Katherine Langwell, *Barents Group, LLC*

Uwe Reinhardt, *Princeton University*

Nancy Whitelaw, *National Council on the Aging*

to be followed by the

GIH Fall Reception

Thursday, November 4, 1999

Wyndham Washington Hotel

Washington, DC

Please fax this form by Monday, November 1, 1999, to Grantmakers In Health at 202.452.8340.

- ☒ I will attend the GIH session, The Future of Medicare, on Thursday, November 4, 1999, 4:30 pm - 6:00 pm..
- ☒ I will attend the GIH Fall Reception on Thursday, November 4, 1999, 6:00 pm - 7:00 pm.

Name

CHRISTOPHER JENNINGS

Title:

Deputy Assistant to President for Health Policy

Organization:

WH, Domestic Policy Council

Address:

Rm 216 OLD EXECUTIVE OFC BLDG
WASHINGTON DC 20502

Phone:

202-456-5560

Fax:

202-456-5557

e-mail:

typed 11/3

JULIA J. NORRELL & ASSOCIATES

Judy Norrell, President

601 Pennsylvania Ave. N.W. * Suite 900* Washington, D.C. 20004

Phone: 202/434-8192 FAX: 202/783-6304

*Sarah -
Can you
work on
setting this
up? Thanks.*

fax 456-5557

To: Chris Gennings
ATTENTION Susan Brown
Company: White House

Date: NOV. 3, 1999

Pages: 1, including this cover sheet

COMMENTS:

Chris, I'd like to bring in Sandy Cook and Dave Brennan from UNUM/NOVIDENT and Kate Ceeley and possibly one other to discuss long term care legis. and tax policy, as well as long term care for frail employees. Kate is from MUTHIFE. I would also come.

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Suggested dates

NOV 9-12

NOV. 15

NOV. 16

NOV. 29

*> either one of these
or
are okay.*

*Dec. 14
16*

*I look forward to seeing you soon.
By the way, I sent you this week by priority mail
a catalog of the show from my collection at the
McKissick Museum; I hope it reaches you. Barbara
Payor was there for the opening.*

*Best
Julia*



National
Committee
for Quality
Health Care

Catherine E. McDermott
President & CEO

1100 Connecticut Ave, NW
Suite 545
Washington, DC 20036
202-331-7535
202-331-7532 *fax*

Patient Safety:

Emerging Opportunities in the Health Care System

Patient safety and protection is the most basic responsibility of a health care system. By looking closely at the current health care delivery system and focusing on systemic solutions, we approach the new millennium with a commitment to continuous health care quality improvement.

The National Committee for Quality Health Care (NCQHC) is pleased to present this important conference designed as a working meeting and planned around three general categories, each of which will look at the human factors, ethics, and technology of the health care system:

- Drugs and Devices
- Health Information Systems
- Ethical & Legal Implications

Experts from the Institute of Medicine (IOM), the Food and Drug Administration (FDA), the Veterans' Administration and pharmaceutical companies have been invited to guide the workshops and share their perspectives along with medical ethicists, health care attorneys, privacy experts, and leaders in the health information technology field.

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Emerging Opportunities in the Health Care System

**NCQHC Annual Meeting and Presentation
of the Seventh Annual
NCQHC National Quality Health Care Award**
Co-sponsored by Modern Healthcare

MARCH 1-2, 2000
The Washington Monarch Hotel
2410 M Street, N.W.
Washington, DC 20037



1100 Connecticut Avenue, NW ★ Suite 545
Washington, DC 20036
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ncqhc@erols.com ★ www.ncqhc.org

Patient Safety: Emerging Opportunities in the Health Care System

Wednesday, March 1

1:00pm-2:00pm Registration

2:00pm-2:15pm **Welcome**
Tony Alibrio, President & CEO,
 Sodexo Marriott Health Services, and
 Chair, NCQHC
Catherine McDermott
 President & CEO, NCQHC
Bruce McWhinney, Vice President,
 Cardinal Health & Program Co-Chair
CONFERENCE MODERATOR:
Thomas Chapman, President & CEO,
 Hospital For Sick Children Foundation &
 Program Co-Chair

2:15pm-3:15pm **Challenge Address**
 The recently-released IOM report, *To Err is Human*, documents the flaws in the current health care delivery system, and how these flaws lead to medical errors. While millions of patients are successfully treated, the IOM report underlines the need for a comprehensive and systemic approach to redesigning the health care system to further increase the opportunities for patient safety. An overview of the report, and a look to the future, will be presented by the President of the Institute of Medicine.

Kenneth I. Shine, MD, President
 Institute of Medicine

3:15pm-3:45pm **Refreshment Break**

3:45pm-5:30pm **Plenary Session**
 Health care lags other industries in ensuring safety. The airline industry has been focusing on safety for decades, and has designed an array of standards and measures to ensure the well-being of its passengers. The Veterans' Administration developed a sophisticated health care performance measurement system to ensure the safety of patients. Consumers are more educated and demand not only a greater say in their care, but also the assurance that care will be provided in a safe environment. Plenary speakers will set the stage for tomorrow's working sessions.

Richard I. Cook, MD, National Patient Safety Foundation Board, AMA and Assistant Professor, University of Chicago
James Bagian, MD, Director, Veterans' Administration, Center for Patient Safety
Larry G. Kessler, Sc.D., Director, Center for Devices and Radiological Health, Food and Drug Administration
Greg Meyer, MD, Director, Center for Quality Measurement and Improvement, Agency for Healthcare Research and Quality

6:30pm-7:30pm

Reception

7:30pm-9:30pm

Award Dinner
 2000 Quality Health Care Award Presentation, cosponsored with Modern HealthCare magazine

Thursday, March 2

7:30am-8:30am

Registration

7:30am-8:30am

Quality Award Breakfast Seminar

8:30am-10:30am

Concurrent Round Tables

Drugs and Devices

The manufacture, labeling, and use of drugs and medical devices are key to ensuring patient safety. What can the industry do to support efforts to reduce human error in using new and existing medical devices as well as to prevent mistakes in administering drugs?

MODERATOR: Bruce McWhinney
 Vice President, Cardinal Health &
 NCQHC Program Co-Chair

Expert Resources

Samuel R. Nussbaum, MD,
 Executive Vice President, BJC Health System, NCQHC Chair Elect
Margaret Van Amringe, Vice President,
 External Affairs, Joint Commission for the Accreditation of Healthcare Organizations
Pharmaceutical Perspective—TBA

Health Information Systems

New information technologies give rise to issues such as using performance measurement systems and data standardization. Issues also include information access and the appropriate use of health information.

MODERATOR: Thomas M. Prisela
 President & CEO
 Cedars-Sinai Medical Center

Expert Resources

David Classen, MD, Vice President,
 First Consulting Group
David W. Bates, MD, M.Sc., Medical Director, Clinical and Quality Analysis, Partners HealthCare Systems, Inc.
Irene Frazier, Director, Center for Organization and Delivery Studies, Agency for Healthcare Research and Quality,
William Bria, MD, CIO,
 University of Michigan

Legal & Ethical Implications

Can our legal system create an environment that will allow substantive steps to reduce errors and improve patient safety? Will the current political and ethical standards support and promote patient safety? These and other issues such as privacy, access to care, and accountability will be addressed in this session.

MODERATOR:

Douglas A. Hastings, Esq., Senior Partner, Epstein Becker and Green, P.C.

Expert Resources

Laura Gogol, Esq., Federation of American Health Systems
Mary Wakefield, Ph.D., Director, George Mason University, Center for Health Policy Research and Ethics
Randall R. Bovbjerg, Principal Research Associate, Health Policy Center, Urban Institute

10:30am-10:45 am Refreshment Break

10:45am-11:30am Round Table Reports—**Selected Experts**

11:30am – 12:15pm **SPEAKER: Senator Jim M. Jeffords***
 (R) Vermont

12:15pm Adjournment

* Invited

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The mission of The National Committee for Quality Health Care (NCQHC) is:

- To create an assembly of national thought-leaders from the diverse constituencies of the health care system concerned with quality health care.
- To provide leadership in promoting principles of quality as the indispensable element of the American health care system.
- To anticipate challenges to the system, and to identify and assess alternatives for improving the health of the American people.
- To communicate cost-effective means for improving the health care system that are based on sound research and evaluation.

NCQHC Member Roster

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ncqhc@erols.com email.
www.ncqhc.org web site

National Committee for Quality Health Care

The National Committee for Quality Health Care

The new millennium will usher in the most exciting, promising innovations in medical technology ever witnessed. It will also continue to pose the challenging question: "How can the health care industry ensure the delivery of the highest quality care to consumers?" Men and women with responsibility for shaping a positive response to that question continue to join forces through the National Committee for Quality Health Care (NCQHC), a national membership and educational organization based in Washington, DC.

Since 1978, NCQHC has steadfastly pursued a single aim: to build an expanded and diverse assembly of leaders who anticipate challenges to the health care system and as a result, identify options and opportunities for delivering the highest quality of care to the consumer.

Senior leaders from all sectors of the health care industry who share a commitment to quality health care have joined NCQHC. The member roster includes CEOs and top decision-makers from health care organizations, hospitals, hospital systems, physician groups, pharmaceutical companies, medical device and technology enterprises, health care service, management companies, financial services, investment banking and law firms.

By harnessing the collective expertise and influence of its members, NCQHC has integrated the issue of quality health care into a national dialogue that continues to address the level of quality being offered to consumers. The depth and breadth of NCQHC membership allows the organization to effectively represent quality and collectively offers a level of expertise in our continued commitment to health care and the consumer.

Annual Conference in Washington, DC

Held in the first quarter of the year, NCQHC's Annual Conference focuses on future trends and changes in quality health care and features health care experts and thought leaders from the public and private sectors as well as leading decision-makers in health care policy. Members have the opportunity to interact with each other, with policy makers, health care professionals and the media.

National Conferences

One or two additional conferences are scheduled each year to explore anticipated cutting-edge issues. "Medical Technology and Quality Health Care in the 21st Century" is the current theme for 1999.

Invitational Colloquium

The annual invitational colloquium for NCQHC primary members provides an opportunity for members to meet with other leaders from the health care industry to review the current status of quality health care and explore innovations critical to NCQHC's agenda.

Publications

NCQHC publishes reports on a variety of issues related to quality health care, including proceedings from conferences and the invitational colloquium, the *Semi-Annual Guide to Major Published Research Findings*, and "Best Practices: an up-to-date summary of NCQHC quality awards 1994-1999."

Member Briefings

NCQHC members are apprised of current issues and concerns relating to quality health care through conferences, special reports, newsletters, press releases and ongoing communication between the national office and members.

Annual Awards Program

Leaders in quality health care delivery are recognized through the prestigious National Quality Health Care Award, co-sponsored with *Modern Healthcare* magazine.

Committee Opportunities

NCQHC's program and policy development and member networking takes place through an active, member-led committee structure. Committees include policy, public affairs, membership, conferences and colloquia.

National Quality Health Care Award

The National Quality Health Care Award, co-sponsored with *Modern Healthcare* magazine, is given annually to a provider whose commitment to improving health care is demonstrated through high quality performance and leadership.

1999 Award Recipient:

BJC Health System, St. Louis, MO

1998 Award Recipient:

University of Pennsylvania Health System, Philadelphia, PA

1997 Award Recipient:

St. Luke's Health System, Kansas City, MO

Special Recognition:

Shadyside Hospital, Pittsburgh, PA

1996 Award Recipient:

Intermountain Health Care, Salt Lake City, UT

Special Recognition:

Ohio State University Medical Center, Columbus, OH

St. Luke's Hospital of Kansas, Kansas City, MO

Honorable Mention for Progress Targeted to

Special Populations:

Independence Blue Cross, Philadelphia, PA

Touchette Regional Medical Center, Baton Rouge, LA

1995 Award Recipient:

Evanston Hospital Corporation, Evanston, IL

Honorable Mention:

Our Lady of the Lake Regional Medical Center, Baton Rouge, LA

1994 Award Recipient:

Henry Ford Health System, Detroit, MI

"Our goal is to ensure that the work we do, what we accomplish and the values we provide are clearly important to both our NCQHC members and the consumer."

Tony Alibrio, President,
Health Care Services
Division, Sodexo Marriott
Services, Inc. and Chair,
NCQHC

"NCQHC's membership is comprised of every segment of the health care industry. We represent the people who will bring Americans their health care services into the 21st century; we are committed to quality..."

Samuel R. Nussbaum, MD,
Executive Vice President,
BJC Health System and
Chair-Elect, NCQHC

"As we stand on the verge of unprecedented breakthroughs in medical technology, NCQHC reminds all of us of the importance of the human element and the need for the highest quality health care."

Gary A. Mecklenburg,
President & CEO,
Northwestern Memorial
Hospital



VOLUME 2

AUGUST 1999

What's New in Quality Health Care:

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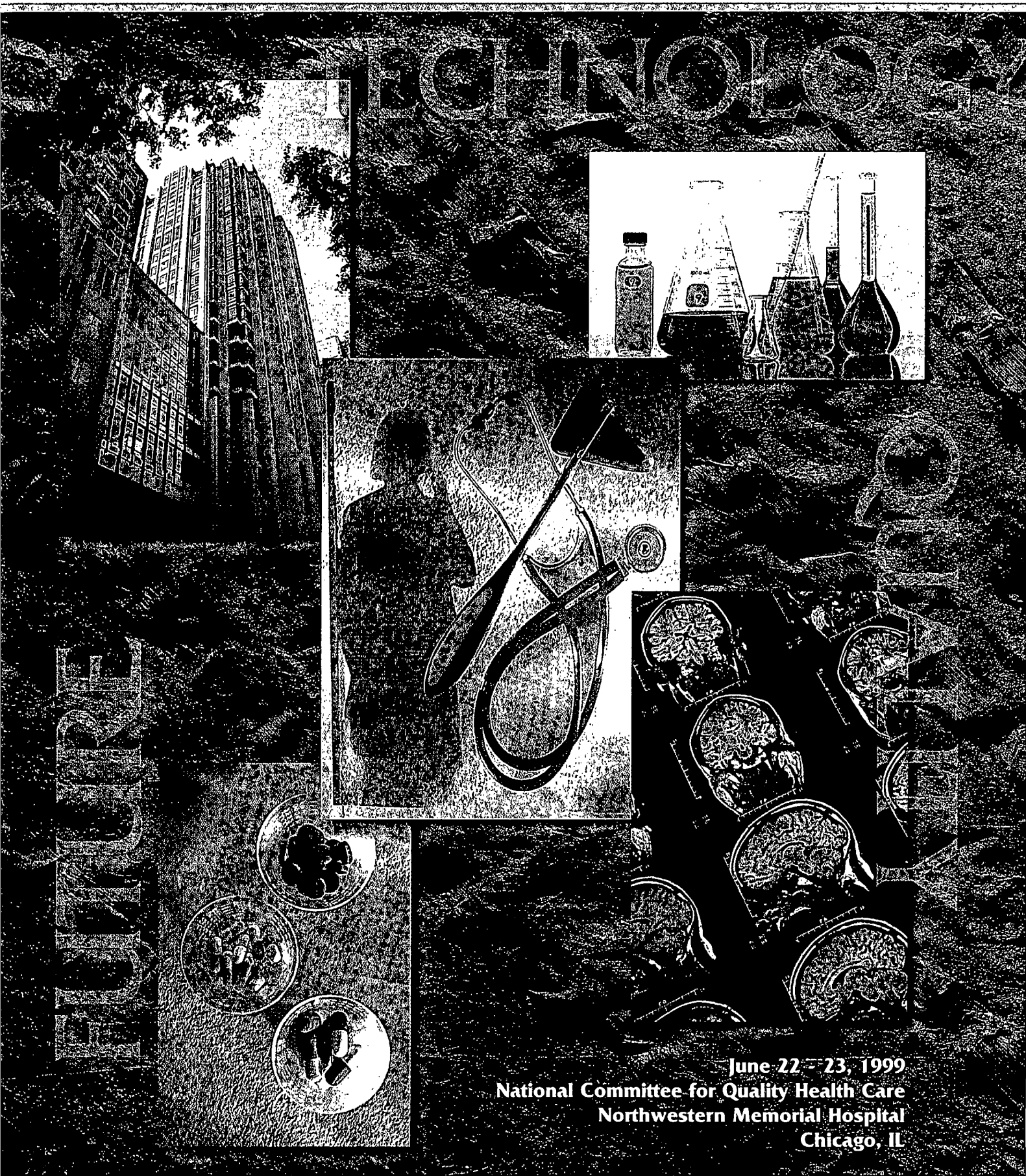
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THE NATIONAL COMMITTEE FOR QUALITY HEALTH CARE

2000

**National Quality
Health Care Award**
Application

Co-sponsored by
Modern Healthcare Magazine

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