

FOIA MARKER

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Series/Staff Member: Sandra Thurman
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OA/ID Number: 40015
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Admin - Agency Representatives - Israel, Ami

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Ami Israel

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Chapel Hill, NC 27709
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summary of qualifications

Sixteen years of progressive responsibility in public health in the following functions: institutional development, program management (design and implementation), project leadership, business applications (human resources and financial management), management information systems and training.

education

Boston University, School of Public Health , Boston, MA Masters of Public Health, Health Care Administration and Finance	1986-1987
Boston University, School of Public Health , Boston, MA Certificate of Financial Management in Developing Countries	1987
Syracuse University, School of Education , Syracuse, NY Bachelors of Science, Rehabilitation Services	1977-1981

professional experience

Director, CDC National AIDS Hotline American Social Health Association Research Triangle Park, NC	January 1996-present
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Responsible for the direction, evaluation, and management of the CDC National AIDS Hotline service, a 24 hour - 7 day a week HIV/AIDS call center serving the American public since 1986.

Manage a professional paid staff of 175. Develop and implement ongoing team building and professional development programming for senior managers.

Supervise and participate in the analysis and review of statistical data and other reports essential to the planning and management of all aspects of Hotline operations.

Oversee and participate in the development, implementation, and maintenance of information systems that collect information about caller characteristics, needs, etc.

Ensure the effective and efficient management of contract funds, total annual amount: \$4.6 million.

Oversee the acquisition and maintenance of telecommunications and computer systems to meet the technology needs of the Hotline.

Oversee development of training and resource materials for information specialists (hotline operators).

Represent the National AIDS Hotline in meetings and functions as spokesperson for the Hotline.

Senior Program Officer Family Health International, Population Cooperative Agreement	August 1993-January 1996
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Research Triangle Park, NC

Responsible for monitoring ten-year Norplant Clinical Trial and expansion activities of introduction of Norplant services in Senegal, West Africa.

Coordinated Family Health International (FHI) family planning and population activities in several priority countries, including Senegal, Nepal and Haiti.

Provided support to overseas country offices through the development and monitoring of subproject grants, coordinating technical assistance, and ongoing supervision of financial reporting systems.

Planned and implemented workshops and conferences in support of identified country needs.

Developed new projects, monitored ongoing projects, liaised with host country ministries and United States AID missions.

Responsible for taking lead coordination role on proposal writing teams and special projects.

**Program Officer, Africa Regional Office
Family Health International, AIDSCAP Project****October 1992-July 1993**

Research Triangle Park, NC

Managed and coordinated HIV/AIDS activities in eight sub-Saharan African countries with budgets ranging from \$100,000 to \$11 million.

Monitored all aspects of program development in assigned geographical region.

Supervised project assistants and provided support to six in-country Resident Advisors in Senegal, Kenya, Lesotho, Malawi, Ethiopia and South Africa.

Assisted in identifying and hiring local country staff for resident offices. Coordinated all technical assistance to projects and activities in the region.

Assigned and coordinated technical monitors to subprojects in the region.

Developed country level budgets and program plans by activity and subproject with AIDS Control Programs, Ministries of Health and technical experts.

**Regional Coordinator, Eastern Caribbean and East Africa
Family Health International, AIDSTECH Project****June 1991-October 1992**

Research Triangle Park, NC

Initiated the development, administration, monitoring and evaluation of HIV/AIDS intervention projects with Ministries of Health, nongovernmental organizations and USAID personnel in Barbados, St. Lucia, Dominica, Antigua, Trinidad and Tobago, Kenya and Tanzania.

Supervised and coordinated two resident country coordinators and all outside technical assistance provided to projects.

Prepared and monitored regional and project budgets (approximately \$2.5 million).

**Resident Tutor
Management Methods Program, International Health
Center for International Health, Boston University****February 1991-May 1991**

Boston, MA

Acted as liaison for 35 international public health students and instructors of Management Methods Program.

Taught classes on financial management, budgeting and cost effective analysis.

Regional Coordinator, Health Care Management Program**June 1988-September 1990**

United State Peace Corps

Senegal, West Africa

Evaluated financial integrity and service quality of Senegal's National Family Planning Program.

Developed MIS program for planning departmental medical services.

Shared supervisory responsibility for 18 rural health posts and eight hospital services.

Designed and taught classes in the Peace Corps Pre-Service Training Program in disease surveillance, survey design, health information systems and maternal/child health.

Consultant**February 1988-June 1988****Pugh Roberts Associates, Inc.**

Cambridge, MA

Evaluated market opportunity for clinical eye care (cataract, refractive errors, glaucoma) services in Africa, China and India.

Identified low cost production opportunity for intraocular lenses in lesser-developed countries.

Researched structure of the Chinese health care system and recommended key points of leverage for market entry.

Director of Volunteer Services**September 1981-October 1986**

University Hospital, Boston University Medical Center, Boston, MA

Brigham and Women's Hospital, Boston, MA

Winthrop Hospital, Winthrop, MA

Fernald State School, Waltham, MA

Served as Director of Volunteer Services successively at several hospitals in the Boston area.

Accomplishments included the following:

Establishment of a volunteer department at a 379-bed hospital: recruited and trained 150 volunteers within 12 months, developed a computerized MIS, managed departmental finances, and upgraded an employee transition program, where participation increased by 300%.

Development and implementation of new volunteers programs for a 700-bed teaching hospital in career exploration for high-school students, hospital-wide guest relations/advocacy, premedical internship, and senior citizen voluntarism. Directed 385 volunteers, managed a \$100,000 budget, and conducted a cost-benefit analysis to show direct year-end savings to the hospital of \$242,000 and indirect savings of \$72,000.

Development and implementation of a volunteer department; recruited, interviewed, placed and supervised 165 volunteers.

Development and implementation of a volunteer program for a 1,000-bed state institution for the mentally and physically disabled. Created a corporate time-release volunteer program for companies in the Boston area.

Special Education Teacher, Geriatric Day Program**May 1981-April 1982****Fernald State School**

Waltham, MA

Taught interpersonal skills course to geriatric clients preparing for community placement.

Visited community sites and assessed client readiness for placement.

publications/presentations

Israel, A. 1997. "Talking to Youth About HIV, the Group Calls Program at the National AIDS Hotline" Workshop at the Division for Adolescent School Health Conference, Atlanta, Georgia, June, 1997.

Israel, A. 1997. "Using Teachable Moments to Reach Young People" Presentation at the Society for Public Health Educators Conference, Atlanta, Georgia, May, 1997.

Israel, A., and Adams, T. 1997. "National AIDS Hotline, How Hot is it? Talking to Youth about HIV/AIDS: the Group Calls Program." Presentation at the 4th Annual Ryan White Conference, Chicago, Illinois, February, 1997.

Israel, A., 1996. "Talking to Youth about HIV and STDs: the Experience from the National AIDS Hotline." Presentation at the National STD Conference, Tampa, Florida, December, 1996

Israel, A., 1996. "Group Calls Program: the CDC's National AIDS Hotline's Approach to Dealing with Youth Callers." Presented at Starting Early: HIV/STD Prevention for Early Adolescence, Commonwealth of Massachusetts, Department of Education, Boston, MA August, 1996

Israel, A. 1995. Africa Strategy for Family Planning Programs. Family Health International Report.

Israel, A. 1995. Haiti Family Planning Strategy. Family Health International Report.

Israel, A. 1995. Senegal Family Planning Strategy. Family Health International Report.

Israel, A., Goodridge, G., et al., 1993. South African National Strategy for HIV/AIDS Programming. USAID Report.

Zewdie, D., Israel, A. et al., 1993. Kenya National Strategy for HIV/AIDS Programming. USAID Report.

Goodridge, G., and Israel, A. 1992. Malawi National Strategy for HIV/AIDS Programming. USAID Report.

Israel, A., Lamptey, P., et al. "Targeting of Prevention Programs in the Caribbean," *The Caribbean AIDS Prevention Handbook*, 1992.

Handwerker, W.P., Ward, J., Daniel., and Israel. "Sexuality and 'De Fas Life' in Barbados." Poster presentation at VIII International Conference AIDS/III STD World Congress, Amsterdam, The Netherlands, July 1992, POD5529.

Israel, A., and Riley, M. 1992 The CHAMPS Project: An Outreach HIV/AIDS Program for Perinatal Transmission in the Natal Region of South Africa. USAID Report.

Israel, A. 1990 Curriculum for Health Care Management Volunteers. Presented for the U.S. Peace Corps, Senegal, June-August.

Israel, A. 1985, 1984 and 1983. "Hiring and Firing Volunteers!" Presented at The United Way Voluntary Action Center, Boston, MA

Israel, A. 1985, 1984, 1983, and 1982. "Working with Volunteers: Issues of Retention and Supervision." Presented at The United Way Voluntary Action Center, Boston, MA.

Issues:**AIDS/Global Context**

-worked in international AIDS arena for five years, Senegal, South Africa, Ethiopia, Malawi, Tanzania, Kenya, Lesoto, Eastern Caribbean Islands (Trinidad (CAREC), St. Lucia, Barbados, Dominica, St. Kitts, Antigua

-worked in international reproductive health/emphasis on clinical trials for contraceptive methods and introduction of STD control in family planning clinics: Senegal, Haiti, Nepal

-focus of work within the AIDS arena was to work with National level AIDS Control programs to develop country level programming. Assisted in setting up resident offices, identifying appropriate strategies for program implementation and evaluation.

-focus of work within reproductive health was to introduce and monitor clinical trials for various contraceptive methods, raise issues of STD control through family planning services, strategize with national level programming on training front line workers.

Women/HIV

-both internationally and domestically have worked with women and HIV issues. Internationally, through working with commercial sex workers, women's peer education groups and community programs to support women with HIV and HIV + children in the community. Domestically, through the National AIDS hotline, train staff to identify issues of violence against women and the relationship to risk for HIV. Collect statistics from women callers, most specifically from the Hispanic community.

Communities of Color

-domestically, collect statistics from minority callers. Focus promotional efforts to target communities of color for HIV/AIDS information. This is done through the expansion of the group calls program at the National AIDS Hotline, targeting military bases, faith groups of color (to include Hispanic community). Also, attendance at specific conferences and presentations on lessons learned from callers to the hotline from these communities, the issues of most importance, most frequently asked questions, etc. Special articles have been written to Hispanic publications to discuss the NAH data and lessons learned.

Vaccine Initiative

-have knowledge of the work that FHI is doing with the HIVNET project (NIH master contract to initiate vaccine trials in the developing world.

General Skills for contributing to the office:

Strategy/Vision:

Over the years, the positions I have taken have required extensive trouble shooting to get the projects back on track. I have strong skills in the area of developing strategies and vision and carrying those out.