

Table I (A)

FY 1997 Federal Sector Pre-Complaint Counseling by Regulatory Time Frames

Agency or Department	Total Counseled	Persons Counseled Within 30 Days		Persons Counseled Within 60 - Day Extension		Persons Counseled Through DRP		Persons Counseled on Remand	
		Number	Percent	Number	Percent	Number	Percent	Number	Percent
Agency for International Development	34	21	61.76	11	32.35	0	0.00	2	5.88
Arms Control and Disarmament	30	28	93.33	2	6.67	0	0.00	0	0.00
Central Intelligence Agency	60	24	40.00	36	60.00	0	0.00	0	0.00
Commodity Futures Trading Commission	8	8	100.00	0	0.00	0	0.00	0	0.00
Consumer Product Safety Commission	33	33	100.00		0.00		0.00		0.00
Corporation for National Service	15	1	6.67	14	93.33	0	0.00	0	0.00
Department of Agriculture	2,103	316	15.03	1,156	54.97	631	30.00	0	0.00
Department of Commerce	419	177	42.24	229	54.65	13	3.10	0	0.00
Department of Defense - Summary **	14,913	9,770	65.51	3,867	25.93	1,152	7.72	124	0.83
Army and Air Force Exchange Service	572	547	95.63	24	4.20	0	0.00	1	0.17
Defense Commissary Agency	225	172	76.44	53	23.56	0	0.00	0	0.00
Defense Contract Audit Agency	86	45	52.33	30	34.88	7	8.14	4	4.65
Defense Education Activity	52	0	0.00	42	80.77	0	0.00	10	19.23
Defense Finance and Accounting Service	359	190	52.92	169	47.08	0	0.00	0	0.00
Defense Information Systems Agency	93	39	41.94	47	50.54	7	7.53	0	0.00
Defense Inspector General	8	6	75.00	1	12.50	1	12.50	0	0.00
Defense Intelligence Agency	34	2	5.88	32	94.12	0	0.00	0	0.00
Defense Investigative Service	47	35	74.47	12	25.53	0	0.00	0	0.00
Defense Logistics Agency	1,856	1,524	82.11	284	15.30	40	2.16	8	0.43
Defense National Imagery and Mapping Agency	109	29	26.61	77	70.64	2	1.83	1	0.92
Defense National Guard Bureau	499	380	76.15	62	12.42	54	10.82	3	0.60
Defense National Security Agency	182	132	72.53	47	25.82	2	1.10	1	0.55
Defense Nuclear Facilities Safety Board	2	2	100.00	0	0.00	0	0.00	0	0.00
Defense Office of the Secretary	85	70	82.35	9	10.59	6	7.06	0	0.00
Defense Special Weapons Agency	9	9	100.00	0	0.00	0	0.00	0	0.00
Defense Tricare Support Office	6	6	100.00	0	0.00	0	0.00	0	0.00
Department of the Air Force	5,575	3,555	63.77	1,116	20.02	867	15.55	37	0.66
Department of the Army	3,535	2,025	57.28	1,292	36.55	163	4.61	55	1.56
Department of the Navy	1,579	1,002	63.46	570	36.10	3	0.19	4	0.25
Department of Education	121	13	10.74	0	0.00	107	88.43	1	0.83
Department of Energy	326	169	51.84	144	44.17	12	3.68	1	0.31
Department of Health and Human Services	853	499	58.50	314	36.81	39	4.57	1	0.12
Department of Housing and Urban Development	242	158	65.29	84	34.71	0	0.00	0	0.00
Department of the Interior	1,066	947	88.84	100	9.38	17	1.59	2	0.19

Table I (A)

FY 1997 Federal Sector Pre-Complaint Counseling by Regulatory Time Frames

Agency or Department	Total Counseled	Persons Counseled Within 30 Days		Persons Counseled Within 60 - Day Extension		Persons Counseled Through DRP		Persons Counseled on Remand	
		Number	Percent	Number	Percent	Number	Percent	Number	Percent
Department of Justice	1,611	1,230	76.35	364	22.59	17	1.06	0	0.00
Department of Labor	252	40	15.87	129	51.19	83	32.94	0	0.00
Department of State	100	83	83.00	6	6.00	8	8.00	3	3.00
Department of Transportation	1,331	924	69.42	356	26.75	48	3.61	3	0.23
Department of the Treasury	2,385	1,567	65.70	782	32.79	34	1.43	2	0.08
Department of Veterans Affairs	6,059	6,059	100.00	0	0.00	0	0.00	0	0.00
Environmental Protection Agency	91	50	54.95	41	45.05	0	0.00	0	0.00
Equal Employment Opportunity Commission	82	78	95.12	3	3.66	1	1.22	0	0.00
Executive Office of the President - Summary **	3	2	66.67	1	33.33	0	0.00	0	0.00
Office of Administration	3	2	66.67	1	33.33	0	0.00	0	0.00
Office of Management and Budget	0	0	0.00	0	0.00	0	0.00	0	0.00
Office of National Drug Control Policy	0	0	0.00	0	0.00	0	0.00	0	0.00
United States Trade Representative	0	0	0.00	0	0.00	0	0.00	0	0.00
Export - Import Bank	8	6	75.00	0	0.00	2	25.00	0	0.00
Farm Credit Administration	9	4	44.44	5	55.56	0	0.00	0	0.00
Federal Communications Commission	197	159	80.71	38	19.29	0	0.00	0	0.00
Federal Deposit Insurance Corporation	140	36	25.71	104	74.29	0	0.00	0	0.00
Federal Election Commission	2	0	0.00	0	0.00	2	100.00	0	0.00
Federal Emergency Management Agency	84	72	85.71	11	13.10	0	0.00	1	1.19
Federal Energy Regulatory Commission	29	22	75.86	4	13.79	3	10.34	0	0.00
Federal Housing Finance Board	1	1	100.00	0	0.00	0	0.00	0	0.00
Federal Labor Relations Authority	4	4	100.00	0	0.00	0	0.00	0	0.00
Federal Maritime Commission	11	11	100.00	0	0.00	0	0.00	0	0.00
Federal Mediation & Conciliation Service	5	1	20.00	0	0.00	4	80.00	0	0.00
Federal Reserve System	22	11	50.00	8	36.36	3	13.64	0	0.00
Federal Retirement Thrift Investment Board	0	0	0.00	0	0.00	0	0.00	0	0.00
Federal Trade Commission	35	31	88.57	3	8.57	1	2.86	0	0.00
General Services Administration	331	137	41.39	186	56.19	7	2.11	1	0.30
Government Printing Office	404	378	93.56	9	2.23	17	4.21	0	0.00
International Boundary and Water Commission	11	11	100.00	0	0.00	0	0.00	0	0.00
International Trade Commission	20	19	95.00	1	5.00	0	0.00	0	0.00
John F. Kennedy Center for the Performing Arts	2	1	50.00	1	50.00	0	0.00	0	0.00
Merit Systems Protection Board	4	2	50.00	2	50.00	0	0.00	0	0.00
National Aeronautics and Space Administration	96	40	41.67	46	47.92	10	10.42	0	0.00

Table I (A)

FY 1997 Federal Sector Pre-Complaint Counseling by Regulatory Time Frames

Agency or Department	Total Counseled	Persons Counseled Within 30 Days		Persons Counseled Within 60 - Day Extension		Persons Counseled Through DRP		Persons Counseled on Remand	
		Number	Percent	Number	Percent	Number	Percent	Number	Percent
National Archives and Records Administration	52	37	71.15	14	26.92	0	0.00	1	1.92
National Credit Union Administration	5	5	100.00	0	0.00	0	0.00	0	0.00
National Endowment for the Arts	45	30	66.67	15	33.33	0	0.00	0	0.00
National Endowment for the Humanities	0	0	0.00	0	0.00	0	0.00	0	0.00
National Gallery of Art	22	22	100.00	0	0.00	0	0.00	0	0.00
National Labor Relations Board	59	46	77.97	13	22.03	0	0.00	0	0.00
National Science Foundation	14	2	14.29	12	85.71	0	0.00	0	0.00
National Transportation Safety Board	3	0	0.00	3	100.00	0	0.00	0	0.00
Nuclear Regulatory Commission	103	98	95.15	5	4.85	0	0.00	0	0.00
Office of Personnel Management	63	38	60.32	25	39.68	0	0.00	0	0.00
Overseas Private Investment Corporation	2	1	50.00	1	50.00	0	0.00	0	0.00
Panama Canal Commission	12	12	100.00	0	0.00	0	0.00	0	0.00
Peace Corps	16	11	68.75	5	31.25	0	0.00	0	0.00
Pension Benefit Guaranty Corporation	8	6	75.00	2	25.00	0	0.00	0	0.00
Railroad Retirement Board	2	1	50.00	1	50.00	0	0.00	0	0.00
Securities and Exchange Commission	55	16	29.09	30	54.55	9	16.36	0	0.00
Selective Service System	4	1	25.00	3	75.00	0	0.00	0	0.00
Small Business Administration	102	74	72.55	27	26.47	0	0.00	1	0.98
Smithsonian Institution	84	48	57.14	14	16.67	22	26.19	0	0.00
Social Security Administration	986	535	54.26	447	45.33	0	0.00	4	0.41
Soldiers' and Airmen's Home	11	9	81.82	2	18.18	0	0.00	0	0.00
Tennessee Valley Authority	411	310	75.43	101	24.57	0	0.00	0	0.00
United States Enrichment Corporation	0	0	0.00	0	0.00	0	0.00	0	0.00
United States Information Agency	320	191	59.69	129	40.31	0	0.00	0	0.00
United States Naval Home	11	0	0.00	11	100.00	0	0.00	0	0.00
United States Office of Special Counsel	4	3	75.00	1	25.00	0	0.00	0	0.00
United States Postal Service	29,874	14,301	47.87	14,911	49.91	146	0.49	516	1.73
United States Tax Court	0	0	0.00	0	0.00	0	0.00	0	0.00
Total	65,820	38,940	59.16	23,829	36.20	2,388	3.63	663	1.01

** Department of Defense and Executive Office of the President summary figures represent only those agencies listed.

Table I (B)

FY 1997 Federal Sector EEO Counselors

Agency or Department	Total	Full-Time		Part-Time		Collateral Duty	
		#	%	#	%	#	%
Agency for International Development	0	0	0.00	0	0.00	0	0.00
Arms Control and Disarmament	6	0	0.00	0	0.00	6	100.00
Central Intelligence Agency	0	0	0.00	0	0.00	0	0.00
Commodity Futures Trading Commission	10	1	10.00	0	0.00	9	90.00
Consumer Product Safety Commission	2	0	0.00	0	0.00	2	100.00
Corporation for National Service	26	1	3.85	0	0.00	25	96.15
Department of Agriculture	174	174	100.00	0	0.00	0	0.00
Department of Commerce	75	0	0.00	14	18.67	61	81.33
Department of Defense - Summary **	3,660	676	18.47	23	0.63	2,961	80.90
Army and Air Force Exchange Service	340	0	0.00	0	0.00	340	100.00
Defense Commissary Agency	18	13	72.22	0	0.00	5	27.78
Defense Contract Audit Agency	41	1	2.44	0	0.00	40	97.56
Defense Education Activity	0	0	0.00	0	0.00	0	0.00
Defense Finance and Accounting Service	119	6	5.04	13	10.92	100	84.03
Defense Information Systems Agency	83	38	45.78	1	1.20	44	53.01
Defense Inspector General	10	2	20.00	0	0.00	8	80.00
Defense Intelligence Agency	18	0	0.00	0	0.00	18	100.00
Defense Investigative Service	33	5	15.15	0	0.00	28	84.85
Defense Logistics Agency	339	66	19.47	0	0.00	273	80.53
Defense National Imagery and Mapping Agency	7	6	85.71	0	0.00	1	14.29
Defense National Guard Bureau	799	79	9.89	1	0.13	719	89.99
Defense National Security Agency	34	3	8.82	0	0.00	31	91.18
Defense Nuclear Facilities Safety Board	4	0	0.00	0	0.00	4	100.00
Defense Office of the Secretary	0	0	0.00	0	0.00	0	0.00
Defense Special Weapons Agency	17	7	41.18	0	0.00	10	58.82
Defense Tricare Support Office	3	0	0.00	0	0.00	3	100.00
Department of the Air Force	396	98	24.75	0	0.00	298	75.25
Department of the Army	1,175	128	10.89	8	0.68	1,039	88.43
Department of the Navy	224	224	100.00	0	0.00	0	0.00
Department of Education	3	3	100.00		0.00		0.00
Department of Energy	136	58	42.65	0	0.00	78	57.35
Department of Health and Human Services	447	4	0.89	13	2.91	430	96.20
Department of Housing and Urban Development	129	4	3.10	0	0.00	125	96.90
Department of the Interior	826	22	2.66	8	0.97	796	96.37

Table I (B)

FY 1997 Federal Sector EEO Counselors

Agency or Department	Total	Full-Time		Part-Time		Collateral Duty	
		#	%	#	%	#	%
Department of Justice	916	22	2.40	4	0.44	890	97.16
Department of Labor	111	0	0.00	0	0.00	111	100.00
Department of State	280	0	0.00	0	0.00	280	100.00
Department of Transportation	482	1	0.21	0	0.00	481	99.79
Department of the Treasury	772	18	2.33	2	0.26	752	97.41
Department of Veterans Affairs	1,077	0	0.00	0	0.00	1,077	100.00
Environmental Protection Agency	99	0	0.00	0	0.00	99	100.00
Equal Employment Opportunity Commission	0	0	0.00	0	0.00	0	0.00
Executive Office of the President - Summary **	7	2	28.57	0	0.00	5	71.43
Office of Administration	7	2	28.57	0	0.00	5	71.43
Office of Management and Budget	0	0	0.00	0	0.00	0	0.00
Office of National Drug Control Policy	0	0	0.00	0	0.00	0	0.00
United States Trade Representative	0	0	0.00	0	0.00	0	0.00
Export - Import Bank	5	0	0.00	0	0.00	5	100.00
Farm Credit Administration	9	0	0.00	0	0.00	9	100.00
Federal Communications Commission	5	0	0.00	0	0.00	5	100.00
Federal Deposit Insurance Corporation	36	8	22.22	0	0.00	28	77.78
Federal Election Commission	3	0	0.00	0	0.00	3	100.00
Federal Emergency Management Agency	70	0	0.00	28	40.00	42	60.00
Federal Energy Regulatory Commission	3	3	100.00	0	0.00	0	0.00
Federal Housing Finance Board	4	0	0.00	0	0.00	4	100.00
Federal Labor Relations Authority	12	0	0.00	0	0.00	12	100.00
Federal Maritime Commission	1	0	0.00	0	0.00	1	100.00
Federal Mediation & Conciliation Service	7	0	0.00	0	0.00	7	100.00
Federal Reserve System	3	0	0.00	0	0.00	3	100.00
Federal Retirement Thrift Investment Board	0	0	0.00	0	0.00	0	0.00
Federal Trade Commission	12	1	8.33	0	0.00	11	91.67
General Services Administration	51	19	37.25	0	0.00	32	62.75
Government Printing Office	8	3	37.50	0	0.00	5	62.50
International Boundary and Water Commission	7	0	0.00	0	0.00	7	100.00
International Trade Commission	7	0	0.00	0	0.00	7	100.00
John F. Kennedy Center for the Performing Arts	4	0	0.00	0	0.00	4	100.00
Merit Systems Protection Board	13	0	0.00	0	0.00	13	100.00
National Aeronautics and Space Administration	68	0	0.00	4	5.88	64	94.12

Table I (B)

FY 1997 Federal Sector EEO Counselors

Agency or Department	Total	Full-Time		Part-Time		Collateral Duty	
		#	%	#	%	#	%
National Archives and Records Administration	10	0	0.00	0	0.00	10	100.00
National Credit Union Administration	4	2	50.00	1	25.00	1	25.00
National Endowment for the Arts	4	2	50.00	0	0.00	2	50.00
National Endowment for the Humanities	3	0	0.00	0	0.00	3	100.00
National Gallery of Art	1	0	0.00	0	0.00	1	100.00
National Labor Relations Board	59	0	0.00	0	0.00	59	100.00
National Science Foundation	7	0	0.00	2	28.57	5	71.43
National Transportation Safety Board	1	1	100.00	0	0.00	0	0.00
Nuclear Regulatory Commission	34	0	0.00	0	0.00	34	100.00
Office of Personnel Management	6	5	83.33	1	16.67	0	0.00
Overseas Private Investment Corporation	3	0	0.00	0	0.00	3	100.00
Panama Canal Commission	26	0	0.00	0	0.00	26	100.00
Peace Corps	19	2	10.53	0	0.00	17	89.47
Pension Benefit Guaranty Corporation	4	0	0.00	0	0.00	4	100.00
Railroad Retirement Board	12	0	0.00	0	0.00	12	100.00
Securities and Exchange Commission	36	0	0.00	2	5.56	34	94.44
Selective Service System	8	0	0.00	0	0.00	8	100.00
Small Business Administration	93	0	0.00	0	0.00	93	100.00
Smithsonian Institution	35	1	2.86	1	2.86	33	94.29
Social Security Administration	343	7	2.04	0	0.00	336	97.96
Soldiers' and Airmen's Home	3	0	0.00	0	0.00	3	100.00
Tennessee Valley Authority	90	4	4.44	0	0.00	86	95.56
United States Enrichment Corporation	2	0	0.00	0	0.00	2	100.00
United States Information Agency	13	12	92.31	0	0.00	1	7.69
United States Naval Home	4	0	0.00	0	0.00	4	100.00
United States Office of Special Counsel	4	0	0.00	0	0.00	4	100.00
United States Postal Service	41	0	0.00	0	0.00	41	100.00
United States Tax Court	3	0	0.00	0	0.00	3	100.00
Total	10,434	1,056	10.12	103	0.99	9,275	88.89

** Department of Defense and Executive Office of the President summary figures represent only those agencies listed.

Table I (C)

FY 1997 Federal Sector EEO Investigators

Agency or Department	Total	Full-Time		Part-Time		Collateral Duty	
		#	%	#	%	#	%
Agency for International Development	0	0	0.00	0	0.00	0	0.00
Arms Control and Disarmament	1	1	100.00	0	0.00	0	0.00
Central Intelligence Agency	2	0	0.00	2	100.00	0	0.00
Commodity Futures Trading Commission	0	0	0.00	0	0.00	0	0.00
Consumer Product Safety Commission	2	0	0.00	0	0.00	2	100.00
Corporation for National Service	0	0	0.00	0	0.00	0	0.00
Department of Agriculture	0	0	0.00	0	0.00	0	0.00
Department of Commerce	1	1	100.00	0	0.00	0	0.00
Department of Defense - Summary **	199	10	5.03	0	0.00	189	94.97
Army and Air Force Exchange Service	189	0	0.00	0	0.00	189	100.00
Defense Commissary Agency	0	0	0.00	0	0.00	0	0.00
Defense Contract Audit Agency	0	0	0.00	0	0.00	0	0.00
Defense Education Activity	0	0	0.00	0	0.00	0	0.00
Defense Finance and Accounting Service	2	2	100.00	0	0.00	0	0.00
Defense Information Systems Agency	2	2	100.00	0	0.00	0	0.00
Defense Inspector General	0	0	0.00	0	0.00	0	0.00
Defense Intelligence Agency	0	0	0.00	0	0.00	0	0.00
Defense Investigative Service	0	0	0.00	0	0.00	0	0.00
Defense Logistics Agency	0	0	0.00	0	0.00	0	0.00
Defense National Imagery and Mapping Agency	0	0	0.00	0	0.00	0	0.00
Defense National Guard Bureau	0	0	0.00	0	0.00	0	0.00
Defense National Security Agency	6	6	100.00	0	0.00	0	0.00
Defense Nuclear Facilities Safety Board	0	0	0.00	0	0.00	0	0.00
Defense Office of the Secretary	0	0	0.00	0	0.00	0	0.00
Defense Special Weapons Agency	0	0	0.00	0	0.00	0	0.00
Defense Tricare Support Office	0	0	0.00	0	0.00	0	0.00
Department of the Air Force	0	0	0.00	0	0.00	0	0.00
Department of the Army	0	0	0.00	0	0.00	0	0.00
Department of the Navy	0	0	0.00	0	0.00	0	0.00
Department of Education	0	0	0.00	0	0.00	0	0.00
Department of Energy	3	3	100.00	0	0.00	0	0.00
Department of Health and Human Services	2	0	0.00	0	0.00	2	100.00
Department of Housing and Urban Development	0	0	0.00	0	0.00	0	0.00
Department of the Interior	38	0	0.00	2	5.26	36	94.74

Table I (C)

FY 1997 Federal Sector EEO Investigators

Agency or Department	Total	Full-Time		Part-Time		Collateral Duty	
		#	%	#	%	#	%
Department of Justice	241	8	3.32	0	0.00	233	96.68
Department of Labor	10	2	20.00	8	80.00	0	0.00
Department of State	6	6	100.00	0	0.00	0	0.00
Department of Transportation	26	26	100.00	0	0.00	0	0.00
Department of the Treasury	242	23	9.50	2	0.83	217	89.67
Department of Veterans Affairs	449	0	0.00	0	0.00	449	100.00
Environmental Protection Agency	0	0	0.00	0	0.00	0	0.00
Equal Employment Opportunity Commission	0	0	0.00	0	0.00	0	0.00
Executive Office of the President - Summary **	0	0	0.00	0	0.00	0	0.00
Office of Administration	0	0	0.00	0	0.00	0	0.00
Office of Management and Budget	0	0	0.00	0	0.00	0	0.00
Office of National Drug Control Policy	0	0	0.00	0	0.00	0	0.00
United States Trade Representative	0	0	0.00	0	0.00	0	0.00
Export - Import Bank	0	0	0.00	0	0.00	0	0.00
Farm Credit Administration	0	0	0.00	0	0.00	0	0.00
Federal Communications Commission	0	0	0.00	0	0.00	0	0.00
Federal Deposit Insurance Corporation	0	0	0.00	0	0.00	0	0.00
Federal Election Commission	0	0	0.00	0	0.00	0	0.00
Federal Emergency Management Agency	0	0	0.00	0	0.00	0	0.00
Federal Energy Regulatory Commission	0	0	0.00	0	0.00	0	0.00
Federal Housing Finance Board	0	0	0.00	0	0.00	0	0.00
Federal Labor Relations Authority	0	0	0.00	0	0.00	0	0.00
Federal Maritime Commission	0	0	0.00	0	0.00	0	0.00
Federal Mediation & Conciliation Service	0	0	0.00	0	0.00	0	0.00
Federal Reserve System	0	0	0.00	0	0.00	0	0.00
Federal Retirement Thrift Investment Board	0	0	0.00	0	0.00	0	0.00
Federal Trade Commission	0	0	0.00	0	0.00	0	0.00
General Services Administration	0	0	0.00	0	0.00	0	0.00
Government Printing Office	0	0	0.00	0	0.00	0	0.00
International Boundary and Water Commission	0	0	0.00	0	0.00	0	0.00
International Trade Commission	0	0	0.00	0	0.00	0	0.00
John F. Kennedy Center for the Performing Arts	0	0	0.00	0	0.00	0	0.00
Merit Systems Protection Board	0	0	0.00	0	0.00	0	0.00
National Aeronautics and Space Administration	0	0	0.00	0	0.00	0	0.00

Table I (C)

FY 1997 Federal Sector EEO Investigators

Agency or Department	Total	Full-Time		Part-Time		Collateral Duty	
		#	%	#	%	#	%
National Archives and Records Administration	0	0	0.00	0	0.00	0	0.00
National Credit Union Administration	0	0	0.00	0	0.00	0	0.00
National Endowment for the Arts	1	1	100.00	0	0.00	0	0.00
National Endowment for the Humanities	0	0	0.00	0	0.00	0	0.00
National Gallery of Art	0	0	0.00	0	0.00	0	0.00
National Labor Relations Board	0	0	0.00	0	0.00	0	0.00
National Science Foundation	0	0	0.00	0	0.00	0	0.00
National Transportation Safety Board	0	0	0.00	0	0.00	0	0.00
Nuclear Regulatory Commission	0	0	0.00	0	0.00	0	0.00
Office of Personnel Management	0	0	0.00	0	0.00	0	0.00
Overseas Private Investment Corporation	0	0	0.00	0	0.00	0	0.00
Panama Canal Commission	2	0	0.00	2	100.00	0	0.00
Peace Corps	0	0	0.00	0	0.00	0	0.00
Pension Benefit Guaranty Corporation	0	0	0.00	0	0.00	0	0.00
Railroad Retirement Board	0	0	0.00	0	0.00	0	0.00
Securities and Exchange Commission	3	1	33.33	2	66.67	0	0.00
Selective Service System	0	0	0.00	0	0.00	0	0.00
Small Business Administration	0	0	0.00	0	0.00	0	0.00
Smithsonian Institution	5	1	20.00	4	80.00	0	0.00
Social Security Administration	3	2	66.67	0	0.00	1	33.33
Soldiers' and Airmen's Home	0	0	0.00	0	0.00	0	0.00
Tennessee Valley Authority	5	3	60.00	1	20.00	1	20.00
United States Enrichment Corporation	1	0	0.00	0	0.00	1	100.00
United States Information Agency	0	0	0.00	0	0.00	0	0.00
United States Naval Home	0	0	0.00	0	0.00	0	0.00
United States Office of Special Counsel	0	0	0.00	0	0.00	0	0.00
United States Postal Service	0	0	0.00	0	0.00	0	0.00
United States Tax Court	0	0	0.00	0	0.00	0	0.00
Total	1,242	88	7.09	23	1.85	1,131	91.06

** Department of Defense and Executive Office of the President summary figures represent only those agencies listed.

Table I (D)

FY 1997 Federal Sector Counselors/Investigators

Agency or Department	Total	Full-Time		Part-Time		Collateral Duty	
		#	%	#	%	#	%
Agency for International Development	10	0	0.00	0	0.00	10	100.00
Arms Control and Disarmament	0	0	0.00	0	0.00	0	0.00
Central Intelligence Agency	7	6	85.71	1	14.29	0	0.00
Commodity Futures Trading Commission	0	0	0.00	0	0.00	0	0.00
Consumer Product Safety Commission	0	0	0.00	0	0.00	0	0.00
Corporation for National Service	0	0	0.00	0	0.00	0	0.00
Department of Agriculture	26	26	100.00	0	0.00	0	0.00
Department of Commerce	0	0	0.00	0	0.00	0	0.00
Department of Defense - Summary **	12	11	91.67	0	0.00	1	8.33
Army and Air Force Exchange Service	0	0	0.00	0	0.00	0	0.00
Defense Commissary Agency	0	0	0.00	0	0.00	0	0.00
Defense Contract Audit Agency	0	0	0.00	0	0.00	0	0.00
Defense Education Activity	0	0	0.00	0	0.00	0	0.00
Defense Finance and Accounting Service	1	0	0.00	0	0.00	1	100.00
Defense Information Systems Agency	11	11	100.00	0	0.00	0	0.00
Defense Inspector General	0	0	0.00	0	0.00	0	0.00
Defense Intelligence Agency	0	0	0.00	0	0.00	0	0.00
Defense Investigative Service	0	0	0.00	0	0.00	0	0.00
Defense Logistics Agency	0	0	0.00	0	0.00	0	0.00
Defense National Imagery and Mapping Agency	0	0	0.00	0	0.00	0	0.00
Defense National Guard Bureau	0	0	0.00	0	0.00	0	0.00
Defense National Security Agency	0	0	0.00	0	0.00	0	0.00
Defense Nuclear Facilities Safety Board	0	0	0.00	0	0.00	0	0.00
Defense Office of the Secretary	0	0	0.00	0	0.00	0	0.00
Defense Special Weapons Agency	0	0	0.00	0	0.00	0	0.00
Defense Tricare Support Office	0	0	0.00	0	0.00	0	0.00
Department of the Air Force	0	0	0.00	0	0.00	0	0.00
Department of the Army	0	0	0.00	0	0.00	0	0.00
Department of the Navy	0	0	0.00	0	0.00	0	0.00
Department of Education	0	0	0.00	0	0.00	0	0.00
Department of Energy	0	0	0.00	0	0.00	0	0.00
Department of Health and Human Services	0	0	0.00	0	0.00	0	0.00
Department of Housing and Urban Development	0	0	0.00	0	0.00	0	0.00
Department of the Interior	85	45	52.94	40	47.06	0	0.00

Table I (D)

FY 1997 Federal Sector Counselors/Investigators

Agency or Department	Total	Full-Time		Part-Time		Collateral Duty	
		#	%	#	%	#	%
Department of Justice	15	4	26.67	0	0.00	11	73.33
Department of Labor	0	0	0.00	0	0.00	0	0.00
Department of State	0	0	0.00	0	0.00	0	0.00
Department of Transportation	0	0	0.00	0	0.00	0	0.00
Department of the Treasury	0	0	0.00	0	0.00	0	0.00
Department of Veterans Affairs	0	0	0.00	0	0.00	0	0.00
Environmental Protection Agency	0	0	0.00	0	0.00	0	0.00
Equal Employment Opportunity Commission	6	5	83.33	0	0.00	1	16.67
Executive Office of the President - Summary **	0	0	0.00	0	0.00	0	0.00
Office of Administration	0	0	0.00	0	0.00	0	0.00
Office of Management and Budget	0	0	0.00	0	0.00	0	0.00
Office of National Drug Control Policy	0	0	0.00	0	0.00	0	0.00
United States Trade Representative	0	0	0.00	0	0.00	0	0.00
Export - Import Bank	0	0	0.00	0	0.00	0	0.00
Farm Credit Administration	0	0	0.00	0	0.00	0	0.00
Federal Communications Commission	0	0	0.00	0	0.00	0	0.00
Federal Deposit Insurance Corporation	0	0	0.00	0	0.00	0	0.00
Federal Election Commission	0	0	0.00	0	0.00	0	0.00
Federal Emergency Management Agency	0	0	0.00	0	0.00	0	0.00
Federal Energy Regulatory Commission	4	0	0.00	0	0.00	4	100.00
Federal Housing Finance Board	0	0	0.00	0	0.00	0	0.00
Federal Labor Relations Authority	10	0	0.00	0	0.00	10	100.00
Federal Maritime Commission	0	0	0.00	0	0.00	0	0.00
Federal Mediation & Conciliation Service	0	0	0.00	0	0.00	0	0.00
Federal Reserve System	0	0	0.00	0	0.00	0	0.00
Federal Retirement Thrift Investment Board	0	0	0.00	0	0.00	0	0.00
Federal Trade Commission	0	0	0.00	0	0.00	0	0.00
General Services Administration	0	0	0.00	0	0.00	0	0.00
Government Printing Office	0	0	0.00	0	0.00	0	0.00
International Boundary and Water Commission	0	0	0.00	0	0.00	0	0.00
International Trade Commission	0	0	0.00	0	0.00	0	0.00
John F. Kennedy Center for the Performing Arts	3	0	0.00	0	0.00	3	100.00
Merit Systems Protection Board	0	0	0.00	0	0.00	0	0.00
National Aeronautics and Space Administration	0	0	0.00	0	0.00	0	0.00

Table I (D)

FY 1997 Federal Sector Counselors/Investigators

Agency or Department	Total	Full-Time		Part-Time		Collateral Duty	
		#	%	#	%	#	%
National Archives and Records Administration	0	0	0.00	0	0.00	0	0.00
National Credit Union Administration	9	0	0.00	0	0.00	9	100.00
National Endowment for the Arts	0	0	0.00	0	0.00	0	0.00
National Endowment for the Humanities	0	0	0.00	0	0.00	0	0.00
National Gallery of Art	3	0	0.00	0	0.00	3	100.00
National Labor Relations Board	0	0	0.00	0	0.00	0	0.00
National Science Foundation	0	0	0.00	0	0.00	0	0.00
National Transportation Safety Board	4	0	0.00	0	0.00	4	100.00
Nuclear Regulatory Commission	0	0	0.00	0	0.00	0	0.00
Office of Personnel Management	23	0	0.00	0	0.00	23	100.00
Overseas Private Investment Corporation	0	0	0.00	0	0.00	0	0.00
Panama Canal Commission	0	0	0.00	0	0.00	0	0.00
Peace Corps	0	0	0.00	0	0.00	0	0.00
Pension Benefit Guaranty Corporation	0	0	0.00	0	0.00	0	0.00
Railroad Retirement Board	0	0	0.00	0	0.00	0	0.00
Securities and Exchange Commission	39	1	2.56	4	10.26	34	87.18
Selective Service System	0	0	0.00	0	0.00	0	0.00
Small Business Administration	0	0	0.00	0	0.00	0	0.00
Smithsonian Institution	0	0	0.00	0	0.00	0	0.00
Social Security Administration	1	0	0.00	0	0.00	1	100.00
Soldiers' and Airmen's Home	0	0	0.00	0	0.00	0	0.00
Tennessee Valley Authority	0	0	0.00	0	0.00	0	0.00
United States Enrichment Corporation	0	0	0.00	0	0.00	0	0.00
United States Information Agency	0	0	0.00	0	0.00	0	0.00
United States Naval Home	0	0	0.00	0	0.00	0	0.00
United States Office of Special Counsel	0	0	0.00	0	0.00	0	0.00
United States Postal Service	417	316	75.78	0	0.00	101	24.22
United States Tax Court	2	0	0.00	0	0.00	2	0.00
Total	676	414	61.24	45	6.66	217	32.10

** Department of Defense and Executive Office of the President summary figures represent only those agencies listed.

Table II

FY 1997 Federal Sector Complaints Inventory

Agency or Department	Beginning of Period	Filed	Remanded	Closed	End of Period	Growth Rate (Reduction Rate)	
						Number	Percent
Agency for International Development	40	16	0	18	38	(2)	-5.00
Arms Control and Disarmament	1	0	0	1	0	(1)	-100.00
Central Intelligence Agency *	58	36	5	52	47	(11)	-18.97
Commodity Futures Trading Commission	10	12	0	10	12	2	20.00
Consumer Product Safety Commission	3	0	0	1	2	(1)	-33.33
Corporation for National Service	8	8	0	9	7	(1)	-12.50
Department of Agriculture *	1,368	773	27	674	1,494	126	9.21
Department of Commerce *	281	240	14	286	249	(32)	-11.39
Department of Defense - Summary **	6,748	5,073	323	5,236	6,908	160	2.37
Army and Air Force Exchange Service	162	178	3	121	222	60	37.04
Defense Commissary Agency *	110	161	4	115	160	50	45.45
Defense Contract Audit Agency	72	72	0	56	88	16	22.22
Defense Education Activity *	49	38	9	40	56	7	14.29
Defense Finance and Accounting Service *	153	209	0	172	190	37	24.18
Defense Information Systems Agency	43	21	2	39	27	(16)	-37.21
Defense Inspector General	16	6	0	10	12	(4)	-25.00
Defense Intelligence Agency	23	19	6	28	20	(3)	-13.04
Defense Investigative Service	38	28	0	32	34	(4)	-10.53
Defense Logistics Agency *	412	393	46	378	473	61	14.81
Defense National Imagery and Mapping Agency	66	66	1	38	95	29	43.94
Defense National Guard Bureau	74	57	3	48	86	12	16.22
Defense National Security Agency	53	46	1	56	44	(9)	-16.98
Defense Nuclear Facilities Safety Board	0	0	0	0	0	0	0.00
Defense Office of the Secretary *	47	36	2	32	53	6	12.77
Defense Special Weapons Agency	14	11	0	6	19	5	35.71
Defense Tricare Support Office	0	0	0	0	0	0	0.00
Department of the Air Force *	987	1,165	75	926	1,301	314	31.81
Department of the Army *	2,098	1,565	92	1,873	1,882	(216)	-10.30
Department of the Navy	2,331	1,002	79	1,266	2,146	(185)	-7.94
Department of Education *	126	53	2	56	125	(1)	-0.79
Department of Energy *	239	194	0	163	270	31	12.97
Department of Health and Human Services *	683	402	15	324	776	93	13.62
Department of Housing and Urban Development *	342	196	6	159	385	43	12.57
Department of the Interior*	750	423	19	485	707	(43)	-5.73

Table II

FY 1997 Federal Sector Complaints Inventory

Agency or Department	Beginning of Period	Filed	Remanded	Closed	End of Period	Growth Rate (Reduction Rate)	
						Number	Percent
Department of Justice *	1,747	903	24	654	2,020	273	15.63
Department of Labor *	165	146	6	112	205	40	24.24
Department of State	118	58	1	50	127	9	7.63
Department of Transportation *	619	811	41	656	815	196	31.66
Department of the Treasury	1,329	1,368	67	1,297	1,467	138	10.38
Department of Veterans Affairs	2,469	2,316	0	2,036	2,749	280	11.34
Environmental Protection Agency	145	83	0	63	165	20	13.79
Equal Employment Opportunity Commission *	110	33	0	65	78	(32)	-29.09
Executive Office of the President - Summary **	2	3	0	0	5	3	150.00
Office of Administration	0	3	0	0	3	3	0.00
Office of Management and Budget	2	0	0	0	2	0	0.00
Office of National Drug Control Policy	0	0	0	0	0	0	0.00
United States Trade Representative	0	0	0	0	0	0	0.00
Export - Import Bank	7	2	0	6	3	(4)	-57.14
Farm Credit Administration	1	0	0	1	0	(1)	-100.00
Federal Communications Commission *	8	11	0	3	16	8	100.00
Federal Deposit Insurance Corporation	228	113	1	114	228	0	0.00
Federal Election Commission	3	1	0	3	1	(2)	-66.67
Federal Emergency Management Agency *	31	24	11	12	54	23	74.19
Federal Energy Regulatory Commission	2	5	1	3	5	3	150.00
Federal Housing Finance Board	2	0	0	2	0	(2)	-100.00
Federal Labor Relations Authority	0	2	1	0	3	3	0.00
Federal Maritime Commission	0	0	0	0	0	0	0.00
Federal Mediation & Conciliation Service *	1	3	0	3	1	0	0.00
Federal Reserve System	13	9	0	17	5	(8)	-61.54
Federal Retirement Thrift Investment Board	1	0	0	1	0	(1)	-100.00
Federal Trade Commission	1	6	0	0	7	6	600.00
General Services Administration *	149	126	12	99	188	39	26.17
Government Printing Office	44	18	0	4	58	14	31.82
International Boundary and Water Commission	0	4	0	0	4	4	0.00
International Trade Commission *	5	1	2	7	1	(4)	-80.00
John F. Kennedy Center for the Performing Arts	2	1	0	2	1	(1)	-50.00
Merit Systems Protection Board	1	4	0	2	3	2	200.00
National Aeronautics and Space Administration	86	45	3	47	87	1	1.16

Table II

FY 1997 Federal Sector Complaints Inventory

Agency or Department	Beginning of Period	Filed	Remanded	Closed	End of Period	Growth Rate (Reduction Rate)	
						Number	Percent
National Archives and Records Administration	25	22	1	20	28	3	12.00
National Credit Union Administration	9	4	0	5	8	(1)	-11.11
National Endowment for the Arts	0	0	0	0	0	0	0.00
National Endowment for the Humanities	2	0	0	0	2	0	0.00
National Gallery of Art *	10	9	1	7	13	3	30.00
National Labor Relations Board	29	19	0	22	26	(3)	-10.34
National Science Foundation	9	9	0	3	15	6	66.67
National Transportation Safety Board	2	0	0	2	0	(2)	-100.00
Nuclear Regulatory Commission	9	7	0	8	8	(1)	-11.11
Office of Personnel Management *	80	28	0	35	73	(7)	-8.75
Overseas Private Investment Corporation	0	0	0	0	0	0	0.00
Panama Canal Commission	16	7	1	17	7	(9)	-56.25
Peace Corps	6	2	0	5	3	(3)	-50.00
Pension Benefit Guaranty Corporation *	7	4	1	4	8	1	14.29
Railroad Retirement Board	3	1	0	2	2	(1)	-33.33
Securities and Exchange Commission	42	21	3	26	40	(2)	-4.76
Selective Service System	2	2	1	1	4	2	100.00
Small Business Administration *	93	56	3	45	107	14	15.05
Smithsonian Institution	52	57	4	26	87	35	67.31
Social Security Administration	797	588	11	715	681	(116)	-14.55
Soldiers' and Airmen's Home *	7	5	0	4	8	1	14.29
Tennessee Valley Authority *	153	202	1	124	232	79	51.63
United States Enrichment Corporation	1	0	0	1	0	(1)	-100.00
United States Information Agency	59	50	1	46	64	5	8.47
United States Naval Home	1	3	0	1	3	2	200.00
United States Office of Special Counsel *	0	3	0	1	2	2	0.00
United States Postal Service	11,357	14,326	521	12,655	13,549	2,192	19.30
United States Tax Court	0	0	0	0	0	0	0.00
Total	30,717	28,947	1,130	26,508	34,286	3,569	11.62

* Reflects a difference in the number of complaints on hand at the beginning of the period and the number of complaints on hand at the end of the previous period.

** Department of Defense and Executive Office of the President summary figures represent only those agencies listed.

Table III FY 1997 Federal Sector Investigation Costs

Agency or Department	Agency Investigations				Contractor Investigations				Total			
	No.	Total Days	Avg. Days	Cost	No.	Total Days	Avg. Days	Cost	No.	Total Days	Avg. Days	Cost
Agency for International Development	1	220	220	\$2,950.00	9	1,399	155	\$26,470.00	10	1,619	162	\$29,420.00
Arms Control and Disarmament	0	0	0	\$0.00	0	0	0	\$0.00	0	0	0	\$0.00
Central Intelligence Agency	14	4,437	317	\$154,832.00	15	5,742	383	\$96,472.00	29	10,179	351	\$251,304.00
Commodity Futures Trading Commission	0	0	0	\$0.00	5	807	161	\$15,800.00	5	807	161	\$15,800.00
Consumer Product Safety Commission	1	405	405	\$0.00	2	360	180	\$4,200.00	3	765	255	\$4,200.00
Corporation for National Service	0	0	0	\$0.00	4	663	166	\$22,319.11	4	663	166	\$22,319.11
Department of Agriculture	0	0	0	\$0.00	376	161,777	430	\$1,294,944.00	376	161,777	430	\$1,294,944.00
Department of Commerce	12	2,685	224	\$189,445.00	145	29,839	206	\$426,610.00	157	32,524	207	\$616,055.00
Department of Defense - Summary **	660	169,054	256	\$688,402.47	1,574	389,525	247	\$1,366,941.54	2,234	558,579	250	\$2,055,344.01
Army and Air Force Exchange Service	94	18,135	193	\$225,000.00	0	0	0	\$0.00	94	18,135	193	\$225,000.00
Defense Commissary Agency	0	0	0	\$0.00	35	6,788	194	\$87,500.00	35	6,788	194	\$87,500.00
Defense Contract Audit Agency	0	0	0	\$0.00	29	7,711	266	\$7,352.27	29	7,711	266	\$7,352.27
Defense Education Activity	0	0	0	\$0.00	18	14,815	823	\$9,000.00	18	0	0	\$9,000.00
Defense Finance and Accounting Service	2	307	154	\$0.00	63	17,586	279	\$61,612.16	65	17,893	275	\$61,612.16
Defense Information Systems Agency	3	514	171	\$430.00	2	1,639	820	\$330.00	5	2,153	431	\$760.00
Defense Inspector General	0	0	0	\$0.00	3	1,030	343	\$900.00	3	1,030	343	\$900.00
Defense Intelligence Agency	9	1,782	198	\$3,152.47	1	221	221	\$3,450.00	10	2,003	200	\$6,602.47
Defense Investigative Service	0	0	0	\$0.00	21	5,273	251	\$13,885.00	21	5,273	251	\$13,885.00
Defense Logistics Agency	0	0	0	\$0.00	252	33,846	134	\$436,583.11	252	33,846	134	\$436,583.11
Defense National Imagery and Mapping Agency	0	0	0	\$0.00	33	9,564	290	\$10,000.00	33	9,564	290	\$10,000.00
Defense National Guard Bureau	0	0	0	\$0.00	43	7,566	176	\$77,922.00	43	7,566	176	\$77,922.00
Defense National Security Agency	32	5,181	162	\$264,288.00	0	0	0	\$0.00	32	5,181	162	\$264,288.00
Defense Nuclear Facilities Safety Board	0	0	0	\$0.00	0	0	0	\$0.00	0	0	0	\$0.00
Defense Office of the Secretary	0	0	0	\$0.00	19	7,771	409	\$6,650.00	19	7,771	409	\$6,650.00
Defense Special Weapons Agency	0	0	0	\$0.00	17	3,856	227	\$5,967.00	17	3,856	227	\$5,967.00
Defense Tricare Support Office	0	0	0	\$0.00	0	0	0	\$0.00	0	0	0	\$0.00
Department of the Air Force	0	0	0	\$0.00	506	131,238	259	\$201,857.00	506	131,238	259	\$201,857.00
Department of the Army	520	143,135	275	\$195,532.00	56	7,620	136	\$293,613.00	576	150,755	262	\$489,145.00
Department of the Navy	0	0	0	\$0.00	476	133,001	279	\$150,320.00	476	133,001	279	\$150,320.00
Department of Education	0	0	0	\$0.00	32	9,626	301	\$132,250.00	32	9,626	301	\$132,250.00
Department of Energy	16	1,268	79	\$200,305.00	75	10,684	142	\$120,513.00	91	11,952	131	\$320,818.00
Department of Health and Human Services	0	0	0	\$0.00	269	63,151	235	\$700,091.00	269	63,151	235	\$700,091.00
Department of Housing and Urban Development	0	0	0	\$0.00	88	23,769	270	\$158,365.00	88	23,769	270	\$158,365.00
Department of the Interior	6	2,247	375	\$23,480.08	287	92,358	322	\$624,775.25	293	94,605	323	\$648,255.33

Table III FY 1997 Federal Sector Investigation Costs

Agency or Department	Agency Investigations				Contractor Investigations				Total			
	No.	Total Days	Avg. Days	Cost	No.	Total Days	Avg. Days	Cost	No.	Total Days	Avg. Days	Cost
Department of Justice	254	79,322	312	\$1,293,108.67	209	63,282	303	\$624,909.16	463	142,604	308	\$1,918,017.83
Department of Labor	65	18,031	277	\$480,710.00	2	156	78	\$11,081.40	67	18,187	271	\$491,791.40
Department of State	26	14,195	546	\$296,111.00	2	609	305	\$2,500.00	28	14,804	529	\$298,611.00
Department of Transportation	323	100,625	312	\$1,033,600.00	5	1,485	297	\$11,815.00	328	102,110	311	\$1,045,415.00
Department of the Treasury	724	152,224	210	\$1,193,977.00	0	0	0	\$0.00	724	152,224	210	\$1,193,977.00
Department of Veterans Affairs	512	101,898	199	\$1,240,166.00	897	171,464	191	\$2,170,740.00	1,409	273,362	194	\$3,410,906.00
Environmental Protection Agency	0	0	0	\$0.00	38	20,927	551	\$106,400.00	38	20,927	551	\$106,400.00
Equal Employment Opportunity Commission	10	6,246	625	\$274,117.00	0	0	0	\$0.00	10	6,246	625	\$274,117.00
Executive Office of the President - Summary **	3	979	326	\$3,000.00	0	0	0	\$0.00	3	979	326	\$3,000.00
Office of Administration	1	331	331	\$0.00	0	0	0	\$0.00	1	331	331	\$0.00
Office of Management and Budget	2	648	324	\$3,000.00	0	0	0	\$0.00	2	648	324	\$3,000.00
Office of National Drug Control Policy	0	0	0	\$0.00	0	0	0	\$0.00	0	0	0	\$0.00
United States Trade Representative	0	0	0	\$0.00	0	0	0	\$0.00	0	0	0	\$0.00
Export - Import Bank	0	0	0	\$0.00	2	189	95	\$6,891.35	2	189	95	\$6,891.35
Farm Credit Administration	0	0	0	\$0.00	0	0	0	\$0.00	0	0	0	\$0.00
Federal Communications Commission	0	0	0	\$0.00	3	1,790	597	\$23,255.50	3	1,790	597	\$23,255.50
Federal Deposit Insurance Corporation	0	0	0	\$0.00	69	25,001	362	\$173,564.94	69	25,001	362	\$173,564.94
Federal Election Commission	0	0	0	\$0.00	1	198	198	\$4,000.00	1	198	198	\$4,000.00
Federal Emergency Management Agency	0	0	0	\$0.00	10	590	59	\$40,537.00	10	590	59	\$40,537.00
Federal Energy Regulatory Commission	1	155	155	\$0.00	3	441	147	\$5,750.00	4	596	149	\$5,750.00
Federal Housing Finance Board	0	0	0	\$0.00	1	243	243	\$3,250.00	1	243	0	\$3,250.00
Federal Labor Relations Authority	0	0	0	\$0.00	0	0	0	\$0.00	0	0	0	\$0.00
Federal Maritime Commission	0	0	0	\$0.00	0	0	0	\$0.00	0	0	0	\$0.00
Federal Mediation & Conciliation Service	0	0	0	\$0.00	0	0	0	\$0.00	0	0	0	\$0.00
Federal Reserve System	0	0	0	\$0.00	5	573	115	\$11,094.00	5	573	115	\$11,094.00
Federal Retirement Thrift Investment Board	0	0	0	\$0.00	0	0	0	\$0.00	0	0	0	\$0.00
Federal Trade Commission	0	0	0	\$0.00	1	184	184	\$5,200.00	1	184	184	\$5,200.00
General Services Administration	0	0	0	\$0.00	70	23,878	341	\$231,642.00	70	23,878	341	\$231,642.00
Government Printing Office	0	0	0	\$0.00	5	306	61	\$24,145.00	5	306	61	\$24,145.00
International Boundary and Water Commission	0	0	0	\$0.00	0	0	0	\$0.00	0	0	0	\$0.00
International Trade Commission	0	0	0	\$0.00	2	548	274	\$9,615.00	2	548	274	\$9,615.00
John F. Kennedy Center for the Performing Arts	0	0	0	\$0.00	0	0	0	\$0.00	0	0	0	\$0.00
Merit Systems Protection Board	0	0	0	\$0.00	1	138	138	\$500.00	1	138	138	\$500.00
National Aeronautics and Space Administration	0	0	0	\$0.00	27	7,756	287	\$115,420.00	27	7,756	287	\$115,420.00

Table III

FY 1997 Federal Sector Investigation Costs

Agency or Department	Agency Investigations				Contractor Investigations				Total			
	No.	Total Days	Avg. Days	Cost	No.	Total Days	Avg. Days	Cost	No.	Total Days	Avg. Days	Cost
National Archives and Records Administration	0	0	0	\$0.00	25	2,683	107	\$69,550.00	25	2,683	107	\$69,550.00
National Credit Union Administration	0	0	0	\$0.00	4	747	187	\$12,995.00	4	747	187	\$12,995.00
National Endowment for the Arts	0	0	0	\$0.00	0	0	0	\$0.00	0	0	0	\$0.00
National Endowment for the Humanities	0	0	0	\$0.00	1	155	155	\$2,400.00	1	155	155	\$2,400.00
National Gallery of Art	0	0	0	\$0.00	7	975	139	\$35,813.00	7	975	139	\$35,813.00
National Labor Relations Board	0	0	0	\$0.00	1	880	880	\$2,500.00	1	880	880	\$2,500.00
National Science Foundation	0	0	0	\$0.00	4	1,466	367	\$10,100.00	4	1,466	367	\$10,100.00
National Transportation Safety Board	0	0	0	\$0.00	0	0	0	\$0.00	0	0	0	\$0.00
Nuclear Regulatory Commission	0	0	0	\$0.00	2	374	187	\$6,955.00	2	374	187	\$6,955.00
Office of Personnel Management	0	0	0	\$0.00	13	869	67	\$37,133.00	13	869	67	\$37,133.00
Overseas Private Investment Corporation	0	0	0	\$0.00	0	0	0	\$0.00	0	0	0	\$0.00
Panama Canal Commission	8	1,511	189	\$41,729.38	0	0	0	\$0.00	8	1,511	189	\$41,729.38
Peace Corps	0	0	0	\$0.00	0	0	0	\$0.00	0	0	0	\$0.00
Pension Benefit Guaranty Corporation	0	0	0	\$0.00	6	1,159	193	\$21,710.00	6	1,159	193	\$21,710.00
Railroad Retirement Board	0	0	0	\$0.00	2	386	193	\$6,490.00	2	386	193	\$6,490.00
Securities and Exchange Commission	8	3,089	386	\$63,000.00	0	0	0	\$0.00	8	3,089	386	\$63,000.00
Selective Service System	0	0	0	\$0.00	0	0	0	\$0.00	0	0	0	\$0.00
Small Business Administration	0	0	0	\$0.00	39	28,432	729	\$134,607.00	39	28,432	729	\$134,607.00
Smithsonian Institution	7	700	100	\$0.00	29	4,700	162	\$66,906.00	36	5,400	150	\$66,906.00
Social Security Administration	14	5,075	363	\$0.00	387	120,910	312	\$1,141,975.60	401	125,985	314	\$1,141,975.60
Soldiers' and Airmen's Home	0	0	0	\$0.00	4	1,855	464	\$0.00	4	1,855	464	\$0.00
Tennessee Valley Authority	109	12,461	114	\$411,000.00	0	0	0	\$0.00	109	12,461	114	\$411,000.00
United States Enrichment Corporation	0	0	0	\$0.00	0	0	0	\$0.00	0	0	0	\$0.00
United States Information Agency	0	0	0	\$0.00	20	5,314	266	\$48,250.00	20	5,314	266	\$48,250.00
United States Naval Home	0	0	0	\$0.00	0	0	0	\$0.00	0	0	0	\$0.00
United States Office of Special Counsel	0	0	0	\$0.00	0	0	0	\$0.00	0	0	0	\$0.00
United States Postal Service	7,240	3,120,064	431	\$10,664,000.00	5	244	49	\$7,500.00	7,245	3,120,308	431	\$10,671,500.00
United States Tax Court	0	0	0	\$0.00	0	0	0	\$0.00	0	0	0	\$0.00
Total	10,014	3,796,891	379	\$18,253,933.60	4,783	1,280,607	268	\$10,176,945.85	14,797	5,077,498	343	\$28,430,879.45

** Department of Defense and Executive Office of the President summary figures represent only those agencies listed.

Table III (A)

FY 1997 Federal Sector Investigation Completion Times

Agency or Department	Total	Completed Within 180 Days	Completed Within 90 Day Extension	Completed After 270 Days
Agency for International Development	10	7	3	0
Arms Control and Disarmament	0	0	0	0
Central Intelligence Agency	29	6	10	13
Commodity Futures Trading Commission	5	3	2	0
Consumer Product Safety Commission	3	2	0	1
Corporation for National Service	4	1	3	0
Department of Agriculture	376	6	25	345
Department of Commerce	157	54	82	21
Department of Defense - Summary **	2,234	995	603	636
Army and Air Force Exchange Service	94	80	11	3
Defense Commissary Agency	35	20	10	5
Defense Contract Audit Agency	29	4	13	12
Defense Education Activity	18	0	0	18
Defense Finance and Accounting Service	65	31	20	14
Defense Information Systems Agency	5	1	3	1
Defense Inspector General	3	1	1	1
Defense Intelligence Agency	10	4	5	1
Defense Investigative Service	21	1	9	11
Defense Logistics Agency	252	196	30	26
Defense National Imagery and Mapping Agency	33	6	12	15
Defense National Guard Bureau	43	33	5	5
Defense National Security Agency	32	29	3	0
Defense Nuclear Facilities Safety Board	0	0	0	0
Defense Office of the Secretary	19	0	0	19
Defense Special Weapons Agency	17	6	7	4
Defense Tricare Support Office	0	0	0	0
Department of the Air Force	506	187	186	133
Department of the Army	576	298	94	184
Department of the Navy	476	98	194	184
Department of Education	32	7	0	25
Department of Energy	91	82	5	4
Department of Health and Human Services	269	89	61	119
Department of Housing and Urban Development	88	37	19	32
Department of the Interior	293	107	31	155
Department of Justice	463	156	124	183
Department of Labor	67	29	16	22

Table III (A)

FY 1997 Federal Sector Investigation Completion Times

Agency or Department	Total	Completed Within 180 Days	Completed Within 90 Day Extension	Completed After 270 Days
Department of State	28	0	0	28
Department of Transportation	328	95	70	163
Department of the Treasury	724	397	205	122
Department of Veterans Affairs	1,409	810	328	271
Environmental Protection Agency	38	1	1	36
Equal Employment Opportunity Commission	10	1	0	9
Executive Office of the President - Summary **	3	0	0	3
Office of Administration	1	0	0	1
Office of Management and Budget	2	0	0	2
Office of National Drug Control Policy	0	0	0	0
United States Trade Representative	0	0	0	0
Export - Import Bank	2	0	2	0
Farm Credit Administration	0	0	0	0
Federal Communications Commission	3	0	0	3
Federal Deposit Insurance Corporation	69	17	22	30
Federal Election Commission	1	1	0	0
Federal Emergency Management Agency	10	10	0	0
Federal Energy Regulatory Commission	4	4	0	0
Federal Housing Finance Board	1	0	1	0
Federal Labor Relations Authority	0	0	0	0
Federal Maritime Commission	0	0	0	0
Federal Mediation & Conciliation Service	0	0	0	0
Federal Reserve System	5	5	0	0
Federal Retirement Thrift Investment Board	0	0	0	0
Federal Trade Commission	1	0	1	0
General Services Administration	70	12	21	37
Government Printing Office	5	5	0	0
International Boundary and Water Commission	0	0	0	0
International Trade Commission	2	0	1	1
John F. Kennedy Center for the Performing Arts	0	0	0	0
Merit Systems Protection Board	1	1	0	0
National Aeronautics and Space Administration	27	5	11	11
National Archives and Records Administration	25	23	2	0
National Credit Union Administration	4	2	2	0
National Endowment for the Arts	0	0	0	0
National Endowment for the Humanities	1	1	0	0

Table III (A)**FY 1997 Federal Sector Investigation Completion Times**

Agency or Department	Total	Completed Within 180 Days	Completed Within 90 Day Extension	Completed After 270 Days
National Gallery of Art	7	7	0	0
National Labor Relations Board	1	0	0	1
National Science Foundation	4	0	3	1
National Transportation Safety Board	0	0	0	0
Nuclear Regulatory Commission	2	1	1	0
Office of Personnel Management	13	7	6	0
Overseas Private Investment Corporation	0	0	0	0
Panama Canal Commission	8	4	3	1
Peace Corps	0	0	0	0
Pension Benefit Guaranty Corporation	6	3	2	1
Railroad Retirement Board	2	1	0	1
Securities and Exchange Commission	8	2	0	6
Selective Service System	0	0	0	0
Small Business Administration	39	0	0	39
Smithsonian Institution	36	21	8	7
Social Security Administration	401	68	153	180
Soldiers' and Airmen's Home	4	0	0	4
Tennessee Valley Authority	109	104	4	1
United States Enrichment Corporation	0	0	0	0
United States Information Agency	20	5	7	8
United States Naval Home	0	0	-0	0
United States Office of Special Counsel	0	0	0	0
United States Postal Service	7,245	415	1,193	5,637
United States Tax Court	0	0	0	0
Total	14,797	3,609	3,031	8,157

** Department of Defense and Executive Office of the President summary figures represent only those agencies listed.

Table IV

FY 1997 Federal Sector Complaint Closure Types

Agency or Department	Dismissals			Withdrawals			Settlements			Agency Decision			Total Closures		
	No.	Total Days	Avg. Days	No.	Total Days	Avg. Days	No.	Total Days	Avg. Days	No.	Total Days	Avg. Days	No.	Total Days	Avg. Days
Agency for International Development	4	1,960	490	3	2,627	876	0	0	0	11	10,654	969	18	15,241	847
Arms Control and Disarmament	0	0	0	0	0	0	0	0	0	1	696	696	1	696	696
Central Intelligence Agency	11	1,466	133	5	3,650	730	7	5,040	720	29	21,958	757	52	32,114	618
Commodity Futures Trading Commission	0	0	0	0	0	0	8	5,865	733	2	660	330	10	6,525	653
Consumer Product Safety Commission	1	975	975	0	0	0	0	0	0	0	0	0	1	975	975
Corporation for National Service	1	95	95	0	0	0	8	2,274	284	0	0	0	9	2,369	263
Department of Agriculture	75	55,402	739	62	30,592	493	424	238,868	563	113	126,072	1,116	674	450,934	669
Department of Commerce	98	11,707	119	14	3,635	260	74	25,642	347	100	51,476	515	286	92,460	323
Department of Defense - Summary **	1,369	249,912	183	501	93,078	186	1,571	346,730	221	1,795	879,576	490	5,236	1,569,296	300
Army and Air Force Exchange Service	37	8,695	235	12	4,347	362	33	10,772	326	39	17,705	454	121	41,519	343
Defense Commissary Agency	38	4,813	127	5	2,726	545	49	13,951	285	23	8,188	356	115	29,678	258
Defense Contract Audit Agency	21	3,179	151	4	1,804	451	18	5,421	301	13	8,190	630	58	18,594	332
Defense Education Activity	13	3,488	268	1	204	204	4	3,185	796	22	18,136	824	40	25,013	625
Defense Finance and Accounting Service	54	9,908	183	24	3,779	157	68	22,354	329	26	14,117	543	172	50,158	292
Defense Information Systems Agency	3	1,432	477	1	207	207	23	12,927	562	12	5,288	441	39	19,854	509
Defense Inspector General	2	406	203	1	493	493	5	1,436	287	2	1,011	506	10	3,346	335
Defense Intelligence Agency	10	2,708	271	2	578	289	5	930	186	11	4,864	442	28	9,080	324
Defense Investigative Service	8	529	66	6	1,929	322	4	1,521	380	14	9,945	710	32	13,924	435
Defense Logistics Agency	67	17,799	266	38	7,654	201	74	21,738	294	199	62,124	312	378	109,315	289
Defense National Imagery and Mapping Agency	5	1,055	211	6	653	109	14	6,202	443	13	7,119	548	38	15,029	396
Defense National Guard Bureau	20	2,127	106	3	569	190	8	2,296	287	17	7,481	440	48	12,473	260
Defense National Security Agency	15	2,048	137	3	120	40	12	5,015	418	26	18,405	708	56	25,588	457
Defense Nuclear Facilities Safety Board	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Defense Office of the Secretary	6	667	111	3	466	155	11	6,071	552	12	6,454	538	32	13,658	427
Defense Special Weapons Agency	1	56	56	1	196	196	3	1,022	341	1	252	252	6	1,526	254
Defense Tricare Support Office	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Department of the Air Force	229	18,320	80	112	7,056	63	275	16,225	59	310	89,980	290	926	131,581	142
Department of the Army	431	58,162	135	205	38,962	190	694	114,855	165	543	199,418	367	1,873	411,397	220
Department of the Navy	409	114,520	280	74	21,335	288	271	100,809	372	512	400,899	783	1,266	637,563	504
Department of Education	18	6,748	375	7	1,645	235	11	9,875	898	20	25,531	1,277	56	43,799	782
Department of Energy	77	24,303	316	21	8,028	382	9	4,693	521	56	33,020	590	163	70,044	430
Department of Health and Human Services	99	55,985	566	24	12,356	515	114	61,007	535	87	79,770	917	324	209,118	645
Department of Housing and Urban Development	57	26,511	465	13	13,631	1049	15	11,036	736	74	96,664	1,306	159	147,842	930
Department of the Interior	82	43,522	531	31	14,867	480	124	68,745	554	248	164,487	663	485	291,621	601
Department of Justice	147	94,984	646	71	23,866	336	124	69,734	562	312	321,688	1,031	654	510,272	780
Department of Labor	39	4,061	104	13	4,009	308	25	12,575	503	35	25,830	738	112	46,475	415
Department of State	15	5,749	383	4	274	69	23	16,915	735	8	8,819	1,102	50	31,757	635
Department of Transportation	178	25,900	146	40	12,943	324	268	67,407	252	170	96,857	570	656	203,107	310
Department of the Treasury	481	66,581	138	165	43,340	263	300	111,956	373	351	237,664	677	1,297	459,541	354

Table IV FY 1997 Federal Sector Complaint Closure Types

Agency or Department	Dismissals			Withdrawals			Settlements			Agency Decision			Total Closures		
	No.	Total Days	Avg. Days	No.	Total Days	Avg. Days	No.	Total Days	Avg. Days	No.	Total Days	Avg. Days	No.	Total Days	Avg. Days
Department of Veterans Affairs	434	166,254	383	189	52,361	277	571	158,042	277	842	519,312	617	2,036	895,969	440
Environmental Protection Agency	18	5,869	326	9	1,984	220	18	7,914	440	18	16,027	890	63	31,794	505
Equal Employment Opportunity Commission	9	7,692	855	5	1,310	262	28	36,063	1288	23	39,718	1,727	65	84,783	1304
Executive Office of the President - Summary **	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Office of Administration	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Office of Management and Budget	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Office of National Drug Control Policy	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
United States Trade Representative	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Export - Import Bank	0	0	0	0	0	0	3	674	225	3	580	193	6	1,254	209
Farm Credit Administration	1	136	136	0	0	0	0	0	0	0	0	0	1	136	136
Federal Communications Commission	0	0	0	0	0	0	1	280	280	2	1,369	685	3	1,649	550
Federal Deposit Insurance Corporation	43	19,083	444	5	2,296	459	8	5,164	646	58	59,637	1,028	114	86,180	756
Federal Election Commission	0	0	0	0	0	0	3	1,638	546	0	0	0	3	1,638	546
Federal Emergency Management Agency	1	69	69	3	1,578	526	1	578	578	7	6,289	898	12	8,514	710
Federal Energy Regulatory Commission	0	0	0	0	0	0	2	962	481	1	225	225	3	1,187	396
Federal Housing Finance Board	0	0	0	0	0	0	2	754	377	0	0	0	2	754	377
Federal Labor Relations Authority	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Federal Maritime Commission	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Federal Mediation & Conciliation Service	0	0	0	2	45	23	0	0	0	1	55	55	3	100	33
Federal Reserve System	0	0	0	0	0	0	9	3,084	343	8	1,717	215	17	4,801	282
Federal Retirement Thrift Investment Board	0	0	0	0	0	0	1	687	687	0	0	0	1	687	687
Federal Trade Commission	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
General Services Administration	24	7,379	307	10	3,056	306	30	14,308	477	35	19,852	567	99	44,595	450
Government Printing Office	0	0	0	4	1,926	482	0	0	0	0	0	0	4	1,926	482
International Boundary and Water Commission	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
International Trade Commission	2	917	459	0	0	0	3	1,287	429	2	972	486	7	3,176	454
John F. Kennedy Center for the Performing Arts	1	242	242	0	0	0	1	378	378	0	0	0	2	620	310
Merit Systems Protection Board	0	0	0	0	0	0	2	682	341	0	0	0	2	682	341
National Aeronautics and Space Administration	6	1,167	195	1	127	127	21	7,824	373	19	11,983	631	47	21,101	449
National Archives and Records Administration	1	34	34	1	357	357	7	2,511	359	11	4,824	439	20	7,726	386
National Credit Union Administration	1	148	148	0	0	0	1	387	387	3	1,752	584	5	2,287	457
National Endowment for the Arts	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
National Endowment for the Humanities	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
National Gallery of Art	1	274	274	1	27	27	2	780	390	3	861	287	7	1,942	277
National Labor Relations Board	10	6,942	694	1	390	390	5	2,192	438	6	4,479	747	22	14,003	637
National Science Foundation	1	81	81	1	428	428	0	0	0	1	1,463	1,463	3	1,972	657
National Transportation Safety Board	1	517	517	0	0	0	1	877	877	0	0	0	2	1,394	697
Nuclear Regulatory Commission	5	512	102	0	0	0	0	0	0	3	919	306	8	1,431	179
Office of Personnel Management	9	3,492	388	5	1,518	304	6	3,018	503	15	20,472	1,365	35	28,500	814

Table IV FY 1997 Federal Sector Complaint Closure Types

Agency or Department	Dismissals			Withdrawals			Settlements			Agency Decision			Total Closures		
	No.	Total Days	Avg. Days	No.	Total Days	Avg. Days	No.	Total Days	Avg. Days	No.	Total Days	Avg. Days	No.	Total Days	Avg. Days
Overseas Private Investment Corporation	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Panama Canal Commission	17	6,304	371	0	0	0	0	0	0	0	0	0	17	6,304	371
Peace Corps	0	0	0	2	715	358	0	0	0	3	4,122	1,374	5	4,837	967
Pension Benefit Guaranty Corporation	2	714	357	2	1,458	729	0	0	0	0	0	0	4	2,172	543
Railroad Retirement Board	0	0	0	0	0	0	1	398	398	1	181	181	2	579	290
Securities and Exchange Commission	6	1,694	282	2	769	385	10	4,065	407	8	5,760	720	26	12,288	473
Selective Service System	0	0	ERR	0	0	0	1	647	647	0	0	0	1	647	647
Small Business Administration	18	8,207	456	1	78	78	5	2,981	596	21	25,132	1,197	45	36,398	809
Smithsonian Institution	16	2,335	146	1	116	116	7	3,987	570	2	1,410	705	26	7,848	302
Social Security Administration	293	62,995	215	76	29,944	394	190	122,170	643	156	122,304	784	715	337,413	472
Soldiers' and Airmen's Home	1	169	169	0	0	0	1	198	196	2	338	169	4	703	176
Tennessee Valley Authority	60	10,231	171	3	233	78	24	6,573	274	37	11,236	304	124	28,273	228
United States Enrichment Corporation	0	0	0	1	355	355	0	0	0	0	0	0	1	355	355
United States Information Agency	11	2,680	244	1	209	209	27	9,219	341	7	3,727	532	46	15,835	344
United States Naval Home	1	66	66	0	0	0	0	0	0	0	0	0	1	66	66
United States Office of Special Counsel	1	113	113	0	0	0	0	0	0	0	0	0	1	113	113
United States Postal Service	5,029	991,006	197	1,528	457,968	300	2,080	833,312	401	4,018	2,187,624	544	12,655	4,469,910	353
United States Tax Court	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	8,775	1,983,183	226	2,828	827,789	293	6,177	2,291,994	371	8,728	5,255,762	602	26,508	10,358,728	391

** Department of Defense and Executive Office of the President summary figures represent only those agencies listed.

Table IV (A) FY 1997 Federal Sector Average Days to Closure in Final Agency Decisions With or Without a Hearing

Agency or Department	Without Hearings			With Hearings			Total Agency Decisions		
	No.	Total Days	Average Days	No.	Total Days	Average Days	No.	Total Days	Average Days
Agency for International Development	11	10,654	969	0	0	0	11	10,654	969
Arms Control and Disarmament	0	0	0	1	696	696	1	696	696
Central Intelligence Agency	14	9,389	671	15	12,569	838	29	21,958	757
Commodity Futures Trading Commission	2	660	330	0	0	0	2	660	330
Consumer Product Safety Commission	0	0	0	0	0	0	0	0	0
Corporation for National Service	0	0	0	0	0	0	0	0	0
Department of Agriculture	80	88,058	1,101	33	38,014	1,152	113	126,072	1,116
Department of Commerce	81	38,727	478	19	12,749	671	100	51,476	515
Department of Defense - Summary **	1,124	472,661	421	671	406,915	606	1,795	879,576	490
Army and Air Force Exchange Service	20	5,651	283	19	12,054	634	39	17,705	454
Defense Commissary Agency	17	5,534	326	6	2,654	442	23	8,188	356
Defense Contract Audit Agency	5	2,793	559	8	5,397	675	13	8,190	630
Defense Education Activity	5	3,300	660	17	14,836	873	22	18,136	824
Defense Finance and Accounting Service	11	4,092	372	15	10,025	668	26	14,117	543
Defense Information Systems Agency	9	2,830	314	3	2,458	819	12	5,288	441
Defense Inspector General	1	311	311	1	700	700	2	1,011	506
Defense Intelligence Agency	10	4,073	407	1	791	791	11	4,864	442
Defense Investigative Service	11	4,599	418	3	5,346	1,782	14	9,945	710
Defense Logistics Agency	138	45,952	333	61	16,172	265	199	62,124	312
Defense National Imagery and Mapping Agency	11	4,504	409	2	2,615	1,308	13	7,119	548
Defense National Guard Bureau	14	5,771	412	3	1,710	570	17	7,481	440
Defense National Security Agency	18	6,570	365	8	11,835	1,479	26	18,405	708
Defense Nuclear Facilities Safety Board	0	0	0	0	0	0	0	0	0
Defense Office of the Secretary	10	4,042	404	2	2,412	1,206	12	6,454	538
Defense Special Weapons Agency	1	252	252	0	0	0	1	252	252
Defense Tricare Support Office	0	0	0	0	0	0	0	0	0
Department of the Air Force	201	48,964	244	109	41,016	376	310	89,980	290
Department of the Army	351	109,798	313	192	89,620	467	543	199,418	367
Department of the Navy	291	213,625	734	221	187,274	847	512	400,899	783
Department of Education	6	7,793	1,299	14	17,738	1,267	20	25,531	1,277
Department of Energy	48	25,747	536	8	7,727	966	56	33,474	598
Department of Health and Human Services	71	63,403	893	16	16,367	1,023	87	79,770	917
Department of Housing and Urban Development	57	75,191	1,319	17	21,473	1,263	74	96,664	1,306
Department of the Interior	198	119,578	604	50	44,909	898	248	164,487	663
Department of Justice	197	200,065	1,016	115	121,623	1,058	312	321,688	1,031
Department of Labor	17	10,638	626	18	15,192	844	35	25,830	738

Table IV (A) FY 1997 Federal Sector Average Days to Closure in Final Agency Decisions With or Without a Hearing

Agency or Department	Without Hearings			With Hearings			Total Agency Decisions		
	No.	Total Days	Average Days	No.	Total Days	Average Days	No.	Total Days	Average Days
Department of State	6	5,561	927	2	3,258	1,629	8	8,819	1,102
Department of Transportation	132	65,518	496	38	31,339	825	170	96,857	570
Department of the Treasury	159	86,539	544	192	151,125	787	351	237,664	677
Department of Veterans Affairs	571	327,588	574	271	191,724	707	842	519,312	617
Environmental Protection Agency	15	13,631	909	3	2,396	799	18	16,027	890
Equal Employment Opportunity Commission	21	36,339	1,730	2	3,379	1,690	23	39,718	1,727
Executive Office of the President - Summary **	0	0	0	0	0	0	0	0	0
Office of Administration	0	0	0	0	0	0	0	0	0
Office of Management and Budget	0	0	0	0	0	0	0	0	0
Office of National Drug Control Policy	0	0	0	0	0	0	0	0	0
United States Trade Representative	0	0	0	0	0	0	0	0	0
Export - Import Bank	3	580	193	0	0	0	3	580	193
Farm Credit Administration	0	0	0	0	0	0	0	0	0
Federal Communications Commission	2	1,369	685	0	0	0	2	1,369	685
Federal Deposit Insurance Corporation	50	51,585	1,032	8	8,052	1,007	58	59,637	1,028
Federal Election Commission	0	0	0	0	0	0	0	0	0
Federal Emergency Management Agency	2	2,137	1,069	5	4,152	830	7	6,289	898
Federal Energy Regulatory Commission	1	225	225	0	0	0	1	225	225
Federal Housing Finance Board	0	0	0	0	0	0	0	0	0
Federal Labor Relations Authority	0	0	0	0	0	0	0	0	0
Federal Maritime Commission	0	0	0	0	0	0	0	0	0
Federal Mediation & Conciliation Service	1	55	55	0	0	0	1	55	55
Federal Reserve System	8	1,717	215	0	0	0	8	1,717	215
Federal Retirement Thrift Investment Board	0	0	0	0	0	0	0	0	0
Federal Trade Commission	0	0	0	0	0	0	0	0	0
General Services Administration	30	16,262	542	5	3,590	718	35	19,852	567
Government Printing Office	0	0	0	0	0	0	0	0	0
International Boundary and Water Commission	0	0	0	0	0	0	0	0	0
International Trade Commission	1	277	277	1	650	650	2	927	464
John F. Kennedy Center for the Performing Arts	0	0	0	0	0	0	0	0	0
Merit Systems Protection Board	0	0	0	0	0	0	0	0	0
National Aeronautics and Space Administration	17	10,675	628	2	1,308	654	19	11,983	631
National Archives and Records Administration	6	2,434	406	5	2,390	478	11	2,434	221
National Credit Union Administration	1	727	727	2	1,025	513	3	1,752	584
National Endowment for the Art	0	0	0	0	0	0	0	0	0
National Endowment for the Humanities	0	0	0	0	0	0	0	0	0

Table IV (A) FY 1997 Federal Sector Average Days to Closure in Final Agency Decisions With or Without a Hearing

Agency or Department	Without Hearings			With Hearings			Total Agency Decisions		
	No.	Total Days	Average Days	No.	Total Days	Average Days	No.	Total Days	Average Days
National Gallery of Arts	2	435	218	1	426	426	3	861	287
National Labor Relations Board	6	4,479	747	0	0	0	6	4,479	747
National Science Foundation	0	0	0	1	1,463	1,463	1	1,463	1,463
National Transportation Safety Board	0	0	0	0	0	0	0	0	0
Nuclear Regulatory Commission	3	919	306	0	0	0	3	919	306
Office of Personnel Management	7	5,664	809	8	14,808	1,851	15	20,472	1,365
Overseas Private Investment Corporation	0	0	0	0	0	0	0	0	0
Panama Canal Commission	0	0	0	0	0	0	0	0	0
Peace Corps	0	0	0	3	4,122	1,374	3	4,122	1,374
Pension Benefit Guaranty Corporation	0	0	0	0	0	0	0	0	0
Railroad Retirement Board	1	181	181	0	0	0	1	181	181
Securities and Exchange Commission	0	0	0	8	5,760	720	8	5,760	720
Selective Service System	0	0	0	0	0	0	0	0	0
Small Business Administration	19	22,445	1,181	2	2,687	1,344	21	25,132	1,197
Smithsonian Institution	1	498	498	1	912	912	2	1,410	705
Social Security Administration	65	41,631	640	91	80,673	887	156	122,304	784
Soldiers' and Airmen's Home	2	338	169	0	0	0	2	338	169
Tennessee Valley Authority	26	8,042	309	11	3,194	290	37	11,236	304
United States Enrichment Corporation	0	0	0	0	0	0	0	0	0
United States Information Agency	5	2,268	454	2	1,459	730	7	3,727	532
United States Naval Home	0	0	0	0	0	0	0	0	0
United States Office of Special Counsel	0	0	0	0	0	0	0	0	0
United States Postal Service	2,324	1,020,814	439	1,694	1,166,810	689	4,018	2,187,624	544
United States Tax Court	0	0	0	0	0	0	0	0	0
Total	5,393	2,853,497	529	3,335	2,402,674	720	8,728	5,256,171	602

** Department of Defense and Executive Office of the President summary figures represent only those agencies listed.

Table IV (B)

FY 1997 Federal Sector Complaint Closures With Corrective Action

Agency or Department	Total Number	Total Backpay	Total Compensatory Damages	Total Attorney Fees and Costs	Total Cost	Average Cost
Agency for International Development	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Arms Control and Disarmament	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Central Intelligence Agency	8	\$23,748.00	\$0.00	\$12,715.57	\$36,463.57	\$4,557.95
Commodity Futures Trading Commission	8	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Consumer Product Safety Commission	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Corporation for National Service	8	\$199,529.00	\$0.00	\$5,700.00	\$205,229.00	\$25,653.63
Department of Agriculture	424	\$2,073,872.00	\$852,091.00	\$159,161.00	\$3,085,124.00	\$7,276.24
Department of Commerce	142	\$112,864.78	\$18,500.00	\$89,642.90	\$221,007.68	\$1,556.39
Department of Defense - Summary **	1,570	\$3,038,660.57	\$1,815,192.40	\$1,749,750.13	\$6,603,603.10	\$4,206.12
Army and Air Force Exchange Service	33	\$16,098.26	\$22,378.40	\$11,736.75	\$50,213.41	\$1,521.62
Defense Commissary Agency	49	\$5,000.00	\$25,000.00	\$5,000.00	\$35,000.00	\$714.29
Defense Contract Audit Agency	18	\$11,524.00	\$0.00	\$15,457.50	\$26,981.50	\$1,498.97
Defense Education Activity	4	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Defense Finance and Accounting Service	68	\$78,613.55	\$30,000.00	\$33,900.00	\$142,513.55	\$2,095.79
Defense Information Systems Agency	23	\$7,395.00	\$55,000.00	\$63,000.00	\$125,395.00	\$5,451.96
Defense Inspector General	5	\$3,306.07	\$0.00	\$5,500.00	\$8,806.07	\$1,761.21
Defense Intelligence Agency	5	\$20,867.00	\$10,000.00	\$15,084.00	\$45,951.00	\$9,190.20
Defense Investigative Service	4	\$0.00	\$0.00	\$6,500.00	\$6,500.00	\$1,625.00
Defense Logistics Agency	74	\$111,019.00	\$0.00	\$27,300.00	\$138,319.00	\$1,869.18
Defense National Imagery and Mapping Agency	13	\$22,250.00	\$0.00	\$22,552.89	\$44,802.89	\$3,446.38
Defense National Guard Bureau	8	\$27,128.00	\$0.00	\$185,025.00	\$212,153.00	\$26,519.13
Defense National Security Agency	12	\$5,672.00	\$0.00	\$124,641.08	\$130,313.08	\$10,859.42
Defense Nuclear Facilities Safety Board	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Defense Office of the Secretary	11	\$51,000.00	\$0.00	\$8,000.00	\$59,000.00	\$5,363.64
Defense Special Weapons Agency	3	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Defense Tricare Support Office	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Department of the Air Force	275	\$565,636.92	\$429,810.00	\$683,247.10	\$1,678,694.02	\$6,104.34
Department of the Army	694	\$1,959,503.77	\$295,782.00	\$482,044.81	\$2,737,330.58	\$3,944.28
Department of the Navy	271	\$153,647.00	\$947,222.00	\$60,761.00	\$1,161,630.00	\$4,286.46
Department of Education	11	\$80,000.00	\$0.00	\$20,900.00	\$100,900.00	\$9,172.73
Department of Energy	9	\$78,511.00	\$66,484.00	\$10,918.00	\$155,913.00	\$17,323.67
Department of Health and Human Services	114	\$438,178.76	\$0.00	\$238,128.00	\$676,306.76	\$5,932.52
Department of Housing and Urban Development	15	\$11,867.00	\$0.00	\$0.00	\$11,867.00	\$791.13
Department of the Interior	124	\$510,013.29	\$107,105.00	\$127,742.17	\$744,860.46	\$6,006.94
Department of Justice	124	\$150,587.80	\$56,738.74	\$372,316.66	\$579,643.20	\$4,674.54
Department of Labor	25	\$32,865.60	\$0.00	\$55,375.00	\$88,240.60	\$3,529.62

Table IV (B)

FY 1997 Federal Sector Complaint Closures With Corrective Action

Agency or Department	Total Number	Total Backpay	Total Compensatory Damages	Total Attorney Fees and Costs	Total Cost	Average Cost
Department of State	23	\$193,827.29	\$0.00	\$25,157.59	\$218,984.88	\$9,521.08
Department of Transportation	268	\$533,780.60	\$73,000.00	\$143,683.00	\$750,463.60	\$2,800.24
Department of the Treasury	300	\$165,894.00	\$377,300.00	\$378,819.00	\$922,013.00	\$3,073.38
Department of Veterans Affairs	571	\$816,301.00	\$0.00	\$605,041.00	\$1,421,342.00	\$2,489.22
Environmental Protection Agency	18	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Equal Employment Opportunity Commission	28	\$2,548.68	\$56,700.00	\$272.35	\$59,521.03	\$2,125.75
Executive Office of the President - Summary **	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Office of Administration	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Office of Management and Budget	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Office of National Drug Control Policy	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
United States Trade Representative	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Export - Import Bank	3	\$56,695.00	\$0.00	\$500.00	\$57,195.00	\$19,065.00
Farm Credit Administration	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Federal Communications Commission	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Federal Deposit Insurance Corporation	8	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Federal Election Commission	3	\$25,848.00	\$0.00	\$0.00	\$25,848.00	\$8,616.00
Federal Emergency Management Agency	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Federal Energy Regulatory Commission	2	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Federal Housing Finance Board	2	\$5,000.00	\$0.00	\$0.00	\$5,000.00	\$2,500.00
Federal Labor Relations Authority	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Federal Maritime Commission	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Federal Mediation & Conciliation Service	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Federal Reserve System	9	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Federal Retirement Thrift Investment Board	1	\$3,840.00	\$0.00	\$0.00	\$3,840.00	\$3,840.00
Federal Trade Commission	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
General Services Administration	30	\$138,273.20	\$81,267.00	\$43,633.33	\$263,173.53	\$8,772.45
Government Printing Office	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
International Boundary and Water Commission	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
International Trade Commission	3	\$163,500.00	\$0.00	\$105,000.00	\$268,500.00	\$89,500.00
John F. Kennedy Center for the Performing Arts	1	\$24,000.00	\$0.00	\$0.00	\$24,000.00	\$24,000.00
Merit Systems Protection Board	2	\$9,500.00	\$0.00	\$0.00	\$9,500.00	\$4,750.00
National Aeronautics and Space Administration	21	\$68,237.00	\$0.00	\$6,500.00	\$74,737.00	\$3,558.90
National Archives and Records Administration	7	\$4,062.00	\$0.00	\$0.00	\$4,062.00	\$580.29
National Credit Union Administration	1	\$0.00	\$170,000.00	\$0.00	\$170,000.00	\$170,000.00
National Endowment for the Arts	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
National Endowment for the Humanities	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

Table IV (B)

FY 1997 Federal Sector Complaint Closures With Corrective Action

Agency or Department	Total Number	Total Backpay	Total Compensatory Damages	Total Attorney Fees and Costs	Total Cost	Average Cost
National Gallery of Art	2	\$0.00	\$0.00	\$25,100.00	\$25,100.00	\$12,550.00
National Labor Relations Board	5	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
National Science Foundation	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
National Transportation Safety Board	1	\$7,126.00	\$0.00	\$17,000.00	\$24,126.00	\$24,126.00
Nuclear Regulatory Commission	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Office of Personnel Management	6	\$107,377.95	\$0.00	\$0.00	\$107,377.95	\$17,896.33
Overseas Private Investment Corporation	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Panama Canal Commission	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Peace Corps	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Pension Benefit Guaranty Corporation	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Railroad Retirement Board	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Securities and Exchange Commission	17	\$18,000.00	\$0.00	\$16,000.00	\$34,000.00	\$2,000.00
Selective Service System	1	\$2,722.00	\$0.00	\$282.12	\$3,004.12	\$3,004.12
Small Business Administration	5	\$9,041.00	\$0.00	\$15,500.00	\$24,541.00	\$4,908.20
Smithsonian Institution	7	\$245,656.00	\$0.00	\$1,000.00	\$246,656.00	\$35,236.57
Social Security Administration	190	\$78,127.13	\$5,475.00	\$51,844.73	\$135,446.86	\$712.88
Soldiers' and Airmen's Home	1	\$817.44	\$0.00	\$8,000.00	\$8,817.44	\$8,817.44
Tennessee Valley Authority	24	\$228,264.00	\$0.00	\$157,000.00	\$385,264.00	\$16,052.67
United States Enrichment Corporation	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
United States Information Agency	27	\$65,618.00	\$0.00	\$84,401.91	\$150,019.91	\$5,556.29
United States Naval Home	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
United States Office of Special Counsel	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
United States Postal Service	2,080	\$1,262,806.00	\$44,020.00	\$311,370.00	\$1,618,196.00	\$777.98
United States Tax Court	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Total	6,252	\$10,987,560.09	\$3,723,873.14	\$4,838,454.46	\$19,549,887.69	\$3,126.98

** Department of Defense and Executive Office of the President summary figures represent only those agencies listed.

Table V FY 1997 Federal Sector Agency Closures

Agency or Department	Total Agency Closures	Settlements		Final Agency Decs.		Agency Decisions With Hearing				Agency Decisions Without Hearing			
		#	% of Closures	#	% of Closures	Discrimination		No Discrimination		Discrimination		No Discrimination	
						#	%	#	%	#	%	#	%
Agency for International Development	18	0	0.0	11	61.1	0	0.0	0	0.0	0	0.0	11	100.0
Arms Control and Disarmament	1	0	0.0	1	100.0	0	0.0	1	100.0	0	0.0	0	0.0
Central Intelligence Agency	52	7	13.5	29	55.8	0	0.0	15	100.0	1	7.1	13	92.9
Commodity Futures Trading Commission	10	8	80.0	2	20.0	0	0.0	0	0.0	0	0.0	2	100.0
Consumer Product Safety Commission	1	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Corporation for National Service	9	8	88.9	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Department of Agriculture	674	424	62.9	113	16.8	6	18.2	27	81.8	17	21.3	63	78.8
Department of Commerce	286	74	25.9	100	35.0	2	10.5	17	89.5	0	0.0	81	100.0
Department of Defense - Summary **	5,236	1,571	30.0	1,795	34.3	62	9.2	609	90.8	11	1.0	1,113	99.0
Army and Air Force Exchange Service	121	33	27.3	39	32.2	1	5.3	18	94.7	0	0.0	20	100.0
Defense Commissary Agency	115	49	42.6	23	20.0	1	16.7	5	83.3	0	0.0	17	100.0
Defense Contract Audit Agency	56	18	32.1	13	23.2	0	0.0	8	100.0	0	0.0	5	100.0
Defense Education Activity	40	4	10.0	22	55.0	0	0.0	17	100.0	0	0.0	5	100.0
Defense Finance and Accounting Service	172	68	39.5	26	15.1	0	0.0	15	100.0	0	0.0	11	100.0
Defense Information Systems Agency	39	23	59.0	12	30.8	0	0.0	3	100.0	0	0.0	9	100.0
Defense Inspector General	10	5	50.0	2	20.0	0	0.0	1	100.0	0	0.0	1	100.0
Defense Intelligence Agency	28	5	17.9	11	39.3	0	0.0	1	100.0	0	0.0	10	100.0
Defense Investigative Service	32	4	12.5	14	43.8	0	0.0	3	100.0	0	0.0	11	100.0
Defense Logistics Agency	378	74	19.6	199	52.6	3	4.9	58	95.1	0	0.0	138	100.0
Defense National Imagery and Mapping Agency	38	14	36.8	13	34.2	0	0.0	2	100.0	0	0.0	11	100.0
Defense National Guard Bureau	48	8	16.7	17	35.4	1	33.3	2	66.7	2	14.3	12	85.7
Defense National Security Agency	56	12	21.4	26	46.4	0	0.0	8	100.0	0	0.0	18	100.0
Defense Nuclear Facilities Safety Board	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Defense Office of the Secretary	32	11	34.4	12	37.5	0	0.0	2	100.0	0	0.0	10	100.0
Defense Special Weapons Agency	6	3	50.0	1	16.7	0	0.0	0	0.0	0	0.0	1	100.0
Defense Tricare Support Office	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Department of the Air Force	926	275	29.7	310	33.5	9	8.3	100	91.7	4	2.0	197	98.0
Department of the Army	1,873	694	37.1	543	29.0	33	17.2	159	82.8	3	0.9	348	99.1
Department of the Navy	1,266	271	21.4	512	40.4	14	6.3	207	93.7	2	0.7	289	99.3
Department of Education	56	11	19.6	20	35.7	0	0.0	14	100.0	0	0.0	6	100.0
Department of Energy	163	9	5.5	56	34.4	1	12.5	7	87.5	0	0.0	48	100.0
Department of Health and Human Services	324	114	35.2	87	26.9	2	12.5	14	87.5	0	0.0	71	100.0
Department of Housing and Urban Development	159	15	9.4	74	46.5	1	5.9	16	94.1	0	0.0	57	100.0
Department of the Interior	485	124	25.6	248	51.1	3	6.0	47	94.0	8	4.0	190	96.0

Table V

FY 1997 Federal Sector Agency Closures

Agency or Department	Total Agency Closures	Settlements		Final Agency Decs.		Agency Decisions With Hearing				Agency Decisions Without Hearing			
		#	% of Closures	#	% of Closures	Discrimination		No Discrimination		Discrimination		No Discrimination	
						#	%	#	%	#	%	#	%
Department of Justice	654	124	19.0	312	47.7	12	10.4	103	89.6	10	5.1	187	94.9
Department of Labor	112	25	22.3	35	31.3	2	11.1	16	88.9	0	0.0	17	100.0
Department of State	50	23	46.0	8	16.0	0	0.0	2	100.0	2	33.3	4	66.7
Department of Transportation	656	268	40.9	170	25.9	6	15.8	32	84.2	6	4.5	126	95.5
Department of the Treasury	1,297	300	23.1	351	27.1	10	5.2	182	94.8	0	0.0	159	100.0
Department of Veterans Affairs	2,036	571	28.0	842	41.4	20	7.4	251	92.6	22	3.9	549	96.1
Environmental Protection Agency	63	18	28.6	18	28.6	0	0.0	3	100.0	0	0.0	15	100.0
Equal Employment Opportunity Commission	65	28	43.1	23	35.4	0	0.0	2	100.0	0	0.0	21	100.0
Executive Office of the President - Summary **	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Office of Administration	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Office of Management and Budget	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Office of National Drug Control Policy	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
United States Trade Representative	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Export - Import Bank	6	3	50.0	3	50.0	0	0.0	0	0.0	0	0.0	3	100.0
Farm Credit Administration	1	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Federal Communications Commission	3	1	33.3	2	66.7	0	0.0	0	0.0	0	0.0	2	100.0
Federal Deposit Insurance Corporation	114	8	7.0	58	50.9	0	0.0	8	100.0	0	0.0	50	100.0
Federal Election Commission	3	3	100.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Federal Emergency Management Agency	12	1	8.3	7	58.3	0	0.0	5	100.0	0	0.0	2	100.0
Federal Energy Regulatory Commission	3	2	66.7	1	33.3	0	0.0	0	0.0	0	0.0	1	100.0
Federal Housing Finance Board	2	2	100.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Federal Labor Relations Authority	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Federal Maritime Commission	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Federal Mediation & Conciliation Service	3	0	0.0	1	33.3	0	0.0	0	0.0	0	0.0	1	100.0
Federal Reserve System	17	9	52.9	8	47.1	0	0.0	0	0.0	0	0.0	8	100.0
Federal Retirement Thrift Investment Board	1	1	100.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Federal Trade Commission	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
General Services Administration	99	30	30.3	35	35.4	1	20.0	4	80.0	0	0.0	30	100.0
Government Printing Office	4	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
International Boundary and Water Commission	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
International Trade Commission	7	3	42.9	2	28.6	0	0.0	1	100.0	0	0.0	1	100.0
John F. Kennedy Center for the Performing Arts	2	1	50.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Merit Systems Protection Board	2	2	100.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
National Aeronautics and Space Administration	47	21	44.7	19	40.4	0	0.0	2	100.0	0	0.0	17	100.0

Table V FY 1997 Federal Sector Agency Closures

Agency or Department	Total Agency Closures	Settlements		Final Agency Decs.		Agency Decisions With Hearing				Agency Decisions Without Hearing			
		#	% of Closures	#	% of Closures	Discrimination		No Discrimination		Discrimination		No Discrimination	
						#	%	#	%	#	%	#	%
National Archives and Records Administration	20	7	35.0	11	55.0	0	0.0	5	100.0	0	0.0	8	100.0
National Credit Union Administration	5	1	20.0	3	60.0	0	0.0	2	100.0	0	0.0	1	100.0
National Endowment for the Arts	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
National Endowment for the Humanities	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
National Gallery of Art	7	2	28.6	3	42.9	0	0.0	1	100.0	0	0.0	2	100.0
National Labor Relations Board	22	5	22.7	6	27.3	0	0.0	0	0.0	0	0.0	6	100.0
National Science Foundation	3	0	0.0	1	33.3	0	0.0	1	100.0	0	0.0	0	0.0
National Transportation Safety Board	2	1	50.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Nuclear Regulatory Commission	8	0	0.0	3	37.5	0	0.0	0	0.0	0	0.0	3	100.0
Office of Personnel Management	35	6	17.1	15	42.9	1	12.5	7	87.5	0	0.0	7	100.0
Overseas Private Investment Corporation	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Panama Canal Commission	17	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Peace Corps	5	0	0.0	3	60.0	0	0.0	3	100.0	0	0.0	0	0.0
Pension Benefit Guaranty Corporation	4	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Railroad Retirement Board	2	1	50.0	1	50.0	0	0.0	0	0.0	0	0.0	1	100.0
Securities and Exchange Commission	26	10	38.5	8	30.8	0	0.0	8	100.0	0	0.0	0	0.0
Selective Service System	1	1	100.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Small Business Administration	45	5	11.1	21	46.7	0	0.0	2	100.0	1	5.3	18	94.7
Smithsonian Institution	26	7	26.9	2	7.7	0	0.0	1	100.0	0	0.0	1	100.0
Social Security Administration	715	190	26.6	156	21.8	8	8.8	83	91.2	3	4.6	62	95.4
Soldiers' and Airmen's Home	4	1	25.0	2	50.0	0	0.0	0	0.0	0	0.0	2	100.0
Tennessee Valley Authority	124	24	19.4	37	29.8	3	27.3	8	72.7	0	0.0	26	100.0
United States Enrichment Corporation	1	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
United States Information Agency	46	27	58.7	7	15.2	0	0.0	2	100.0	0	0.0	5	100.0
United States Naval Home	1	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
United States Office of Special Counsel	1	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
United States Postal Service	12,655	2,080	16.4	4,018	31.8	132	7.8	1,562	92.2	6	0.3	2,318	99.7
United States Tax Court	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Total	26,508	6,177	23.3	8,728	32.9	272	8.2	3,063	91.8	87	1.6	5,306	98.4

** Department of Defense and Executive Office of the President summary figures represent only those agencies listed.

Table V (A)

FY 1997 Federal Sector Agency Action on EEOC Findings and Conclusions

Agency or Department	Total Agency Actions	Discrimination		Actions Taken by Agency						No Discrimination		Actions Taken by Agency					
		No.	% of Total	Accept		Modify		Reject		#	% of Total	Accept		Modify		Reject	
				#	%	#	%	#	%			#	%	#	%	#	%
Agency for International Development	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Arms Control and Disarmament	1	0	0.0	0	0.0	0	0.0	0	0.0	1	100.0	1	100.0	0	0.0	0	0.0
Central Intelligence Agency	15	0	0.0	0	0.0	0	0.0	0	0.0	15	100.0	14	93.3	1	6.7	0	0.0
Commodity Futures Trading Commission	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Consumer Product Safety Commission	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Corporation for National Service	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Department of Agriculture	33	6	18.2	5	83.3	0	0.0	1	16.7	27	81.8	24	88.9	2	7.4	1	3.7
Department of Commerce	19	2	10.5	2	100.0	0	0.0	0	0.0	17	89.5	17	100.0	0	0.0	0	0.0
Department of Defense - Summary **	671	62	9.2	23	37.1	2	3.2	37	59.7	609	90.8	604	99.2	2	0.3	3	0.5
Army and Air Force Exchange Service	19	1	5.3	1	100.0	0	0.0	0	0.0	18	94.7	18	100.0	0	0.0	0	0.0
Defense Commissary Agency	6	1	16.7	0	0.0	1	100.0	0	0.0	5	83.3	5	100.0	0	0.0	0	0.0
Defense Contract Audit Agency	8	0	0.0	0	0.0	0	0.0	0	0.0	8	100.0	8	100.0	0	0.0	0	0.0
Defense Education Activity	17	0	0.0	0	0.0	0	0.0	0	0.0	17	100.0	17	100.0	0	0.0	0	0.0
Defense Finance and Accounting Service	15	0	0.0	0	0.0	0	0.0	0	0.0	15	100.0	15	100.0	0	0.0	0	0.0
Defense Information Systems Agency	3	0	0.0	0	0.0	0	0.0	0	0.0	3	100.0	3	100.0	0	0.0	0	0.0
Defense Inspector General	1	0	0.0	0	0.0	0	0.0	0	0.0	1	100.0	1	100.0	0	0.0	0	0.0
Defense Intelligence Agency	1	0	0.0	0	0.0	0	0.0	0	0.0	1	100.0	1	100.0	0	0.0	0	0.0
Defense Investigative Service	3	0	0.0	0	0.0	0	0.0	0	0.0	3	100.0	3	100.0	0	0.0	0	0.0
Defense Logistics Agency	61	3	4.9	2	0.0	0	0.0	1	33.3	58	95.1	58	100.0	0	0.0	0	0.0
Defense National Imagery and Mapping Agency	2	0	0.0	0	0.0	0	0.0	0	0.0	2	100.0	2	100.0	0	0.0	0	0.0
Defense National Guard Bureau	3	1	33.3	0	0.0	1	100.0	0	0.0	2	66.7	2	100.0	0	0.0	0	0.0
Defense National Security Agency	8	0	0.0	0	0.0	0	0.0	0	0.0	8	100.0	8	100.0	0	0.0	0	0.0
Defense Nuclear Facilities Safety Board	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Defense Office of the Secretary	2	0	0.0	0	0.0	0	0.0	0	0.0	2	100.0	2	100.0	0	0.0	0	0.0
Defense Special Weapons Agency	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Defense Tricare Support Office	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Department of the Air Force	109	9	8.3	5	55.6	0	0.0	4	44.4	100	91.7	100	100.0	0	0.0	0	0.0
Department of the Army	192	33	17.2	3	9.1	0	0.0	30	90.9	159	82.8	159	100.0	0	0.0	0	0.0
Department of the Navy	221	14	6.3	12	85.7	0	0.0	2	14.3	207	93.7	202	97.6	2	1.0	3	1.4
Department of Education	14	0	0.0	0	0.0	0	0.0	0	0.0	14	100.0	14	100.0	0	0.0	0	0.0
Department of Energy	8	1	12.5	0	100.0	1	100.0	0	0.0	7	87.5	7	100.0	0	0.0	0	0.0
Department of Health and Human Services	16	2	12.5	1	50.0	1	50.0	0	0.0	14	87.5	14	100.0	0	0.0	0	0.0
Department of Housing and Urban Development	17	1	5.9	1	1.0	0	0.0	0	0.0	16	94.1	16	100.0	0	0.0	0	0.0
Department of the Interior	50	3	6.0	2	300.0	1	33.3	0	0.0	47	94.0	44	93.6	2	4.3	1	2.1
Department of Justice	115	12	10.4	9	16.7	0	0.0	3	25.0	103	89.6	52	50.5	48	46.6	3	2.9

Table V (A)

FY 1997 Federal Sector Agency Action on EEOC Findings and Conclusions

Agency or Department	Total Agency Actions	Discrimination		Actions Taken by Agency						No Discrimination		Actions Taken by Agency					
		No.	% of Total	Accept		Modify		Reject		#	% of Total	Accept		Modify		Reject	
				#	%	#	%	#	%			#	%	#	%	#	%
Department of Labor	18	2	11.1	2	0.0	0	0.0	0	0.0	16	88.9	16	100.0	0	0.0	0	0.0
Department of State	2	0	0.0	0	0.0	0	0.0	0	0.0	2	100.0	2	100.0	0	0.0	0	0.0
Department of Transportation	38	6	15.8	6	16.7	0	0.0	0	0.0	32	84.2	32	100.0	0	0.0	0	0.0
Department of the Treasury	192	10	5.2	1	40.0	0	0.0	9	90.0	182	94.8	182	100.0	0	0.0	0	0.0
Department of Veterans Affairs	271	20	7.4	4	0.0	0	0.0	16	80.0	251	92.6	251	100.0	0	0.0	0	0.0
Environmental Protection Agency	3	0	0.0	0	0.0	0	0.0	0	0.0	3	100.0	3	100.0	0	0.0	0	0.0
Equal Employment Opportunity Commission	2	0	0.0	0	0.0	0	0.0	0	0.0	2	100.0	2	100.0	0	0.0	0	0.0
Executive Office of the President - Summary **	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Office of Administration	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Office of Management and Budget	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Office of National Drug Control Policy	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
United States Trade Representative	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Export - Import Bank	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Farm Credit Administration	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Federal Communications Commission	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Federal Deposit Insurance Corporation	8	0	0.0	0	0.0	0	0.0	0	0.0	8	100.0	8	100.0	0	0.0	0	0.0
Federal Election Commission	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0		ERR
Federal Emergency Management Agency	5	0	0.0	0	0.0	0	0.0	0	0.0	5	100.0	5	100.0	0	0.0	0	0.0
Federal Energy Regulatory Commission	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0		ERR
Federal Housing Finance Board	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0		ERR
Federal Labor Relations Authority	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0		ERR
Federal Maritime Commission	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	ERR
Federal Mediation & Conciliation Service	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0		ERR
Federal Reserve System	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0		ERR
Federal Retirement Thrift Investment Board	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0		ERR
Federal Trade Commission	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
General Services Administration	5	1	20.0	1	100.0	0	0.0	0	0.0	4	80.0	4	100.0	0	0.0	0	0.0
Government Printing Office	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
International Boundary and Water Commission	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
International Trade Commission	1	0	0.0	0	0.0	0	0.0	0	0.0	1	100.0	1	100.0	0	0.0	0	0.0
John F. Kennedy Center for the Performing Arts	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Merit Systems Protection Board	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
National Aeronautics and Space Administration	2	0	0.0	0	0.0	0	0.0	0	0.0	2	100.0	1	50.0	1	50.0	0	0.0
National Archives and Records Administration	5	0	0.0	0	0.0	0	0.0	0	0.0	5	100.0	5	100.0	0	0.0	0	0.0
National Credit Union Administration	2	0	0.0	0	0.0	0	0.0	0	0.0	2	100.0	2	100.0	0	0.0	0	0.0

Table V (A)

FY 1997 Federal Sector Agency Action on EEOC Findings and Conclusions

Agency or Department	Total Agency Actions	Discrimination		Actions Taken by Agency						No Discrimination		Actions Taken by Agency					
		No.	% of Total	Accept		Modify		Reject		#	% of Total	Accept		Modify		Reject	
				#	%	#	%	#	%			#	%	#	%	#	%
National Endowment for the Arts	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
National Endowment for the Humanities	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
National Gallery of Art	1	0	0.0	0	0.0	0	0.0	0	0.0	1	100.0	1	100.0	0	0.0	0	0.0
National Labor Relations Board	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
National Science Foundation	1	0	0.0	0	0.0	0	0.0	0	0.0	1	100.0	1	100.0	0	0.0	0	0.0
National Transportation Safety Board	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Nuclear Regulatory Commission	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Office of Personnel Management	8	1	12.5	1	100.0	0	0.0	0	0.0	7	87.5	7	100.0	0	0.0	0	0.0
Overseas Private Investment Corporation	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Panama Canal Commission	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Peace Corps	3	0	0.0	0	0.0	0	0.0	0	0.0	3	100.0	3	100.0	0	0.0	0	0.0
Pension Benefit Guaranty Corporation	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Railroad Retirement Board	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Securities and Exchange Commission	8	0	0.0	0	0.0	0	0.0	0	0.0	8	100.0	6	75.0	0	0.0	2	25.0
Selective Service System	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Small Business Administration	2	0	0.0	0	0.0	0	0.0	0	0.0	2	100.0	2	100.0	0	0.0	0	0.0
Smithsonian Institution	1	0	0.0	0	0.0	0	0.0	0	0.0	1	100.0	1	100.0	0	0.0	0	0.0
Social Security Administration	91	8	8.8	1	12.5	0	0.0	7	87.5	83	91.2	79	95.2	0	0.0	4	4.8
Soldiers' and Airmen's Home	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Tennessee Valley Authority	11	3	27.3	3	100.0	0	0.0	0	0.0	8	72.7	8	100.0	0	0.0	0	0.0
United States Enrichment Corporation	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
United States Information Agency	2	0	0.0	0	0.0	0	0.0	0	0.0	2	100.0	2	100.0	0	0.0	0	0.0
United States Naval Home	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
United States Office of Special Counsel	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
United States Postal Service	1,694	132	7.8	28	21.2	2	1.5	102	77.3	1,562	92.2	1,562	100.0	0	0.0	0	0.0
United States Tax Court	0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
Total	3,335	272	8.2	90	33.1	7	2.6	175	64.3	3,063	91.8	2,993	97.7	56	1.8	14	0.5

** Department of Defense and Executive Office of the President summary figures represent only those agencies listed.

Table VI

FY 1997 Federal Sector Complaints Pending End Inventory - Summary

Agency or Department	Total Number	Total Days	Average Days	Pending 1 - 180 Days	Pending 181 - 270 Days	Pending Over 270 Days
Agency for International Development	38	20,668	544	7	5	26
Arms Control and Disarmament	0	0	0	0	0	0
Central Intelligence Agency	47	20,924	445	16	7	24
Commodity Futures Trading Commission	12	1,761	147	7	2	3
Consumer Product Safety Commission	2	570	285	0	0	2
Corporation for National Service	7	2,343	335	2	2	3
Department of Agriculture	1,494	806,689	540	424	117	953
Department of Commerce	249	90,408	363	191	23	35
Department of Defense - Summary **	6,908	2,755,467	399	2,478	1,102	3,328
Army and Air Force Exchange Service	222	73,262	330	95	33	94
Defense Commissary Agency	160	81,964	512	59	23	78
Defense Contract Audit Agency	88	45,195	514	32	7	49
Defense Education Activity	56	30,803	550	12	6	38
Defense Finance and Accounting Service	190	60,321	317	86	19	85
Defense Information Systems Agency	27	22,162	821	0	7	20
Defense Inspector General	12	10,784	899	2	0	10
Defense Intelligence Agency	20	9,874	494	6	2	12
Defense Investigative Service	34	13,552	399	9	3	22
Defense Logistics Agency	473	173,766	367	191	71	211
Defense National Imagery and Mapping Agency	95	36,047	379	32	19	44
Defense National Guard Bureau	86	32,129	374	27	17	42
Defense National Security Agency	44	11,428	260	18	7	19
Defense Nuclear Facilities Safety Board	0	0	0	0	0	0
Defense Office of the Secretary	53	25,286	477	17	7	29
Defense Special Weapons Agency	19	7,355	387	2	0	17
Defense Tricare Support Office	0	0	0	0	0	0
Department of the Air Force	1,301	418,682	322	506	175	620
Department of the Army	1,882	640,852	341	648	409	825
Department of the Navy	2,146	1,062,005	495	736	297	1,113
Department of Education	125	101,210	810	23	6	96
Department of Energy	270	122,207	453	80	24	166
Department of Health and Human Services	776	378,662	488	296	67	413
Department of Housing and Urban Development	385	280,608	729	73	43	269
Department of the Interior	707	383,290	542	227	66	414
Department of Justice	2,020	151,804	75	471	198	1,351
Department of Labor	205	97,637	476	59	33	113

Table VI

FY 1997 Federal Sector Complaints Pending End Inventory - Summary

Agency or Department	Total Number	Total Days	Average Days	Pending 1 - 180 Days	Pending 181 - 270 Days	Pending Over 270 Days
Department of State	127	71,470	563	24	6	97
Department of Transportation	815	326,673	401	274	96	445
Department of the Treasury	1,467	579,674	395	526	213	728
Department of Veterans Affairs	2,749	879,733	320	792	358	1,599
Environmental Protection Agency	165	120,736	732	40	18	107
Equal Employment Opportunity Commission	78	59,503	763	14	7	57
Executive Office of the President - Summary **	5	1,833	367	1	1	3
Office of Administration	3	798	266	1	1	1
Office of Management and Budget	2	1,035	518	0	0	2
Office of National Drug Control Policy	0	0	0	0	0	0
United States Trade Representative	0	0	0	0	0	0
Export - Import Bank	3	735	245	2	0	1
Farm Credit Administration	0	0	0	0	0	0
Federal Communications Commission	16	4,641	290	11	0	5
Federal Deposit Insurance Corporation	228	121,367	532	62	12	154
Federal Election Commission	1	28	28	1	0	0
Federal Emergency Management Agency	54	212,643	3,938	18	6	30
Federal Energy Regulatory Commission	5	863	173	2	3	0
Federal Housing Finance Board	0	0	0	0	0	0
Federal Labor Relations Authority	3	134	45	3	0	0
Federal Maritime Commission	0	0	0	0	0	0
Federal Mediation & Conciliation Service	1	55	55	1	0	0
Federal Reserve System	5	897	179	4	0	1
Federal Retirement Thrift Investment Board	0	0	0	0	0	0
Federal Trade Commission	7	1,037	148	5	1	1
General Services Administration	188	81,256	432	60	10	118
Government Printing Office	58	32,569	562	1	1	56
International Boundary and Water Commission	4	274	69	4	0	0
International Trade Commission	1	518	518	0	0	1
John F. Kennedy Center for the Performing Arts	1	134	134	1	0	0
Merit Systems Protection Board	3	145	48	3	0	0
National Aeronautics and Space Administration	87	35,906	413	23	8	56
National Archives and Records Administration	28	6,468	231	11	5	12
National Credit Union Administration	8	3,478	435	2	0	6
National Endowment for the Arts	0	0	0	0	0	0
National Endowment for the Humanities	2	747	374	1	0	1

Table VI

FY 1997 Federal Sector Complaints Pending End Inventory - Summary

Agency or Department	Total Number	Total Days	Average Days	Pending 1 - 180 Days	Pending 181 - 270 Days	Pending Over 270 Days
National Gallery of Art	13	9,960	766	2	1	10
National Labor Relations Board	26	12,434	478	9	4	13
National Science Foundation	15	5,693	380	5	1	9
National Transportation Safety Board	0	0	0	0	0	0
Nuclear Regulatory Commission	8	3,444	431	2	2	4
Office of Personnel Management	73	51,264	702	10	8	55
Overseas Private Investment Corporation	0	0	0	0	0	0
Panama Canal Commission	7	874	125	5	1	1
Peace Corps	3	999	333	1	1	1
Pension Benefit Guaranty Corporation	8	4,732	592	1	0	7
Railroad Retirement Board	2	452	226	1	0	1
Securities and Exchange Commission	40	25,195	630	10	5	25
Selective Service System	4	1,836	459	1	0	3
Small Business Administration	107	55,718	521	24	15	68
Smithsonian Institution	87	32,024	368	30	14	43
Social Security Administration	681	267,634	393	202	98	381
Soldiers' and Airmen's Home	8	3,149	394	2	1	5
Tennessee Valley Authority	232	60,455	261	107	59	66
United States Enrichment Corporation	0	0	0	0	0	0
United States Information Agency	64	22,736	355	21	9	34
United States Naval Home	3	230	77	3	0	0
United States Office of Special Counsel	2	212	106	2	0	0
United States Postal Service	13,549	6,686,784	494	5,000	1,957	6,592
United States Tax Court	0	0	0	0	0	0
Total	34,286	15,003,590	438	11,678	4,616	17,992

** Department of Defense and Executive Office of the President summary figures represent only those agencies listed.

Table VI (A)

FY 1997 Federal Sector Pending End Inventory - Acceptance/Dismissals

Agency or Department	Total Number	Total Days	Average Days	Pending 1 - 180 Days	Pending 181 - 270 Days	Pending Over 270 Days
Agency for International Development	3	183	61	3	0	0
Arms Control and Disarmament	0	0	0	0	0	0
Central Intelligence Agency	0	0	0	0	0	0
Commodity Futures Trading Commission	0	0	0	0	0	0
Consumer Product Safety Commission	0	0	0	0	0	0
Corporation for National Service	0	0	0	0	0	0
Department of Agriculture	460	85,633	186	376	76	8
Department of Commerce	16	681	43	15	1	0
Department of Defense - Summary **	1,582	443,642	280	832	224	526
Army and Air Force Exchange Service	52	4,617	89	47	1	4
Defense Commissary Agency	40	4,005	100	35	3	2
Defense Contract Audit Agency	8	201	25	8	0	0
Defense Education Activity	3	681	227	2	0	1
Defense Finance and Accounting Service	36	2,143	60	35	0	1
Defense Information Systems Agency	5	334	67	0	5	0
Defense Inspector General	0	0	0	0	0	0
Defense Intelligence Agency	3	93	31	3	0	0
Defense Investigative Service	4	402	101	4	0	0
Defense Logistics Agency	92	7,369	80	83	3	6
Defense National Imagery and Mapping Agency	11	3,045	277	4	3	4
Defense National Guard Bureau	13	2,426	187	6	4	3
Defense National Security Agency	3	56	19	3	0	0
Defense Nuclear Facilities Safety Board	0	0	0	0	0	0
Defense Office of the Secretary	23	5,470	238	17	2	4
Defense Special Weapons Agency	2	25	13	2	0	0
Defense Tricare Support Office	0	0	0	0	0	0
Department of the Air Force	214	35,239	165	143	33	38
Department of the Army	435	108,938	250	199	124	112
Department of the Navy	638	268,598	421	241	46	351
Department of Education	17	2,573	151	14	2	1
Department of Energy	88	25,319	288	49	3	36
Department of Health and Human Services	237	38,126	161	185	21	31
Department of Housing and Urban Development	59	13,327	226	32	11	16
Department of the Interior	143	26,037	182	104	13	26
Department of Justice	427	95,370	223	281	50	96
Department of Labor	27	4,092	152	19	5	3

Table VI (A)

FY 1997 Federal Sector Pending End Inventory - Acceptance/Dismissals

Agency or Department	Total Number	Total Days	Average Days	Pending 1 - 180 Days	Pending 181 - 270 Days	Pending Over 270 Days
Department of State	22	3,057	139	20	2	0
Department of Transportation	76	3,012	40	74	2	0
Department of the Treasury	178	8,844	50	178	0	0
Department of Veterans Affairs	523	128,488	246	251	78	194
Environmental Protection Agency	56	21,385	382	35	8	13
Equal Employment Opportunity Commission	0	0	0	0	0	0
Executive Office of the President - Summary **	0	0	0	0	0	0
Office of Administration	0	0	0	0	0	0
Office of Management and Budget	0	0	0	0	0	0
Office of National Drug Control Policy	0	0	0	0	0	0
United States Trade Representative	0	0	0	0	0	0
Export - Import Bank	1	64	64	1	0	0
Farm Credit Administration	0	0	0	0	0	0
Federal Communications Commission	10	663	66	10	0	0
Federal Deposit Insurance Corporation	48	6,812	142	39	2	7
Federal Election Commission	0	0	0	0	0	0
Federal Emergency Management Agency	9	979	0	7	0	2
Federal Energy Regulatory Commission	0	0	0	0	0	0
Federal Housing Finance Board	0	0	0	0	0	0
Federal Labor Relations Authority	1	32	32	1	0	0
Federal Maritime Commission	0	0	0	0	0	0
Federal Mediation & Conciliation Service	1	55	55	1	0	0
Federal Reserve System	5	897	179	4	0	1
Federal Retirement Thrift Investment Board	0	0	0	0	0	0
Federal Trade Commission	0	0	0	0	0	0
General Services Administration	37	9,417	255	26	1	10
Government Printing Office	38	17,069	449	1	1	36
International Boundary and Water Commission	1	35	35	1	0	0
International Trade Commission	0	0	0	0	0	0
John F. Kennedy Center for the Performing Arts	0	0	0	0	0	0
Merit Systems Protection Board	1	1	1	1	0	0
National Aeronautics and Space Administration	15	737	49	14	0	1
National Archives and Records Administration	8	354	44	8	0	0
National Credit Union Administration	0	0	0	0	0	0
National Endowment for the Arts	0	0	0	0	0	0
National Endowment for the Humanities	0	0	0	0	0	0

Table VI (A)

FY 1997 Federal Sector Pending End Inventory - Acceptance/Dismissals

Agency or Department	Total Number	Total Days	Average Days	Pending 1 - 180 Days	Pending 181 - 270 Days	Pending Over 270 Days
National Gallery of Art	0	0	0	0	0	0
National Labor Relations Board	1	6	6	1	0	0
National Science Foundation	1	92	92	1	0	0
National Transportation Safety Board	0	0	0	0	0	0
Nuclear Regulatory Commission	1	4	4	1	0	0
Office of Personnel Management	16	2,081	130	10	5	1
Overseas Private Investment Corporation	0	0	0	0	0	0
Panama Canal Commission	1	6	6	1	0	0
Peace Corps	0	0	0	0	0	0
Pension Benefit Guaranty Corporation	0	0	0	0	0	0
Railroad Retirement Board	0	0	0	0	0	0
Securities and Exchange Commission	6	374	62	6	0	0
Selective Service System	0	0	0	0	0	0
Small Business Administration	19	2,095	110	14	4	1
Smithsonian Institution	5	348	70	5	0	0
Social Security Administration	51	2,170	43	51	0	0
Soldiers' and Airmen's Home	0	0	0	0	0	0
Tennessee Valley Authority	11	2,468	224	8	1	2
United States Enrichment Corporation	0	0	0	0	0	0
United States Information Agency	19	3,558	187	15	0	4
United States Naval Home	2	56	28	2	0	0
United States Office of Special Counsel	1	61	61	1	0	0
United States Postal Service	2,685	859,200	320	1,982	199	504
United States Tax Court	0	0	0	0	0	0
Total	6,908	1,809,403	262	4,680	709	1,519

** Department of Defense and Executive Office of the President summary figures represent only those agencies listed.

Table VI (B)

FY 1997 Federal Sector Pending End Inventory - Investigations

Agency or Department	Total Number	Total Days	Average Days	Pending 1 - 180 Days	Pending 181 - 270 Days	Pending Over 270 Days
Agency for International Development	19	8,120	427	4	5	10
Arms Control and Disarmament	0	0	0	0	0	0
Central Intelligence Agency	20	2,494	125	16	2	2
Commodity Futures Trading Commission	9	909	101	7	2	0
Consumer Product Safety Commission	0	0	0	0	0	0
Corporation for National Service	1	61	61	1	0	0
Department of Agriculture	503	268,820	534	47	33	423
Department of Commerce	113	23,409	207	102	10	1
Department of Defense - Summary **	2,561	710,031	277	1,275	538	748
Army and Air Force Exchange Service	54	6,828	126	48	5	1
Defense Commissary Agency	94	57,173	608	24	20	50
Defense Contract Audit Agency	37	6,908	187	24	5	8
Defense Education Activity	31	16,465	531	10	6	15
Defense Finance and Accounting Service	100	25,071	251	50	14	36
Defense Information Systems Agency	5	5,096	1,019	0	0	5
Defense Inspector General	2	191	96	2	0	0
Defense Intelligence Agency	7	1,376	197	3	2	2
Defense Investigative Service	11	2,490	226	5	3	3
Defense Logistics Agency	139	41,442	298	81	21	37
Defense National Imagery and Mapping Agency	37	6,239	169	26	5	6
Defense National Guard Bureau	22	5,630	256	12	6	4
Defense National Security Agency	18	2,290	127	15	2	1
Defense Nuclear Facilities Safety Board	0	0	0	0	0	0
Defense Office of the Secretary	12	6,958	580	0	5	7
Defense Special Weapons Agency	2	832	416	0	0	2
Defense Tricare Support Office	0	0	0	0	0	0
Department of the Air Force	583	126,096	216	280	102	201
Department of the Army	831	243,768	293	425	204	202
Department of the Navy	576	155,178	269	270	138	168
Department of Education	26	11,111	427	9	2	15
Department of Energy	48	12,355	257	21	11	16
Department of Health and Human Services	126	14,017	111	107	12	7
Department of Housing and Urban Development	147	87,611	596	41	29	77
Department of the Interior	215	69,791	325	87	37	91

Table VI (B)

FY 1997 Federal Sector Pending End Inventory - Investigations

Agency or Department	Total Number	Total Days	Average Days	Pending 1 - 180 Days	Pending 181 - 270 Days	Pending Over 270 Days
Department of Justice	587	188,589	321	177	123	287
Department of Labor	97	38,645	398	36	18	43
Department of State	49	28,811	588	3	4	42
Department of Transportation	346	73,232	212	192	55	99
Department of the Treasury	400	72,418	181	274	66	60
Department of Veterans Affairs	1,184	332,528	281	425	223	536
Environmental Protection Agency	72	69,472	965	5	10	57
Equal Employment Opportunity Commission	47	20,120	428	14	7	26
Executive Office of the President - Summary **	2	377	189	1	1	0
Office of Administration	2	377	189	1	1	0
Office of Management and Budget	0	0	0	0	0	0
Office of National Drug Control Policy	0	0	0	0	0	0
United States Trade Representative	0	0	0	0	0	0
Export - Import Bank	1	91	91	1	0	0
Farm Credit Administration	0	0	0	0	0	0
Federal Communications Commission	1	104	104	1	0	0
Federal Deposit Insurance Corporation	70	26,322	376	22	9	39
Federal Election Commission	1	28	28	1	0	0
Federal Emergency Management Agency	20	7,273	364	7	5	8
Federal Energy Regulatory Commission	3	441	147	1	2	0
Federal Housing Finance Board	0	0	0	0	0	0
Federal Labor Relations Authority	2	102	51	2	0	0
Federal Maritime Commission	0	0	0	0	0	0
Federal Mediation & Conciliation Service	0	0	0	0	0	0
Federal Reserve System	0	0	0	0	0	0
Federal Retirement Thrift Investment Board	0	0	0	0	0	0
Federal Trade Commission	5	301	60	5	0	0
General Services Administration	80	25,784	322	30	6	44
Government Printing Office	12	5,544	462	0	0	12
International Boundary and Water Commission	3	239	80	3	0	0
International Trade Commission	0	0	0	0	0	0
John F. Kennedy Center for the Performing Arts	1	134	134	1	0	0
Merit Systems Protection Board	2	144	72	2	0	0
National Aeronautics and Space Administration	29	8,497	293	9	8	12

Table VI (B)

FY 1997 Federal Sector Pending End Inventory - Investigations

Agency or Department	Total Number	Total Days	Average Days	Pending 1 - 180 Days	Pending 181 - 270 Days	Pending Over 270 Days
National Archives and Records Administration	5	813	163	3	2	0
National Credit Union Administration	2	209	105	2	0	0
National Endowment for the Arts	0	0	0	0	0	0
National Endowment for the Humanities	0	0	0	0	0	0
National Gallery of Art	2	87	44	2	0	0
National Labor Relations Board	24	10,390	433	8	4	12
National Science Foundation	6	1,004	167	4	0	2
National Transportation Safety Board	0	0	0	0	0	0
Nuclear Regulatory Commission	4	2,596	649	0	1	3
Office of Personnel Management	3	2,022	674	0	1	2
Overseas Private Investment Corporation	0	0	0	0	0	0
Panama Canal Commission	5	598	120	4	0	1
Peace Corps	3	999	333	1	1	1
Pension Benefit Guaranty Corporation	1	147	147	1	0	0
Railroad Retirement Board	1	102	102	1	0	0
Securities and Exchange Commission	14	6,122	437	4	3	7
Selective Service System	2	377	189	1	0	1
Small Business Administration	37	11,649	315	10	11	16
Smithsonian Institution	28	3,466	124	19	4	5
Social Security Administration	238	47,016	198	131	65	42
Soldiers' and Airmen's Home	4	1,855	464	1	1	2
Tennessee Valley Authority	42	8,806	210	29	7	6
United States Enrichment Corporation	0	0	0	0	0	0
United States Information Agency	21	6,677	318	5	5	11
United States Naval Home	1	174	174	1	0	0
United States Office of Special Counsel	1	151	151	1	0	0
United States Postal Service	5,176	2,096,280	405	2,663	840	1,673
United States Tax Court	0	0	0	0	0	0
Total	12,422	4,309,465	347	5,820	2,163	4,439

** Department of Defense and Executive Office of the President summary figures represent only those agencies listed.

Table VI (C)

FY 1997 Federal Sector Pending End Inventory - Hearings

Agency or Department	Total Number	Total Days	Average Days	Pending 1 - 180 Days	Pending 181 - 270 Days	Pending Over 270 Days
Agency for International Development	8	6,446	806	0	0	8
Arms Control and Disarmament	0	0	0	0	0	0
Central Intelligence Agency	17	12,726	749	0	4	13
Commodity Futures Trading Commission	0	0	0	0	0	0
Consumer Product Safety Commission	2	570	285	0	0	2
Corporation for National Service	1	526	526	0	0	1
Department of Agriculture	252	249,017	988	0	5	247
Department of Commerce	88	50,062	569	47	11	30
Department of Defense - Summary **	1,949	1,086,652	558	152	204	1,593
Army and Air Force Exchange Service	84	49,588	590	0	12	72
Defense Commissary Agency	23	19,335	841	0	0	23
Defense Contract Audit Agency	31	32,036	1,033	0	1	30
Defense Education Activity	14	9,350	668	0	0	14
Defense Finance and Accounting Service	46	27,077	589	1	4	41
Defense Information Systems Agency	6	2,817	470	0	2	4
Defense Inspector General	6	5,127	855	0	0	6
Defense Intelligence Agency	9	8,083	898	0	0	9
Defense Investigative Service	16	9,275	580	0	0	16
Defense Logistics Agency	164	73,588	449	16	37	111
Defense National Imagery and Mapping Agency	32	18,237	570	1	9	22
Defense National Guard Bureau	17	7,574	446	2	3	12
Defense National Security Agency	20	8,444	422	0	2	18
Defense Nuclear Facilities Safety Board	0	0	0	0	0	0
Defense Office of the Secretary	11	8,841	804	0	0	11
Defense Special Weapons Agency	13	4,861	374	0	0	13
Defense Tricare Support Office	0	0	0	0	0	0
Department of the Air Force	361	182,887	507	22	28	311
Department of the Army	536	229,746	429	24	59	453
Department of the Navy	560	389,786	696	86	47	427
Department of Education	47	45,443	967	0	1	46
Department of Energy	103	79,019	767	0	4	99
Department of Health and Human Services	262	208,881	797	4	23	235
Department of Housing and Urban Development	93	83,707	900	0	3	90
Department of the Interior	308	260,736	847	36	15	257
Department of Justice	497	463,783	933	5	17	475
Department of Labor	38	27,593	726	1	6	31

Table VI (C)

FY 1997 Federal Sector Pending End Inventory - Hearings

Agency or Department	Total Number	Total Days	Average Days	Pending 1 - 180 Days	Pending 181 - 270 Days	Pending Over 270 Days
Department of State	49	31,541	644	1	0	48
Department of Transportation	280	192,178	686	3	19	258
Department of the Treasury	682	409,131	600	26	112	544
Department of Veterans Affairs	685	288,888	422	48	23	614
Environmental Protection Agency	24	20,413	851	0	0	24
Equal Employment Opportunity Commission	26	33,911	1,304	0	0	26
Executive Office of the President - Summary **	2	1,035	518	0	0	2
Office of Administration	0	0	0	0	0	0
Office of Management and Budget	0	0	0	0	0	0
Office of National Drug Control Policy	2	1,035	518	0	0	2
United States Trade Representative	0	0	0	0	0	0
Export - Import Bank	0	0	0	0	0	0
Farm Credit Administration	0	0	0	0	0	0
Federal Communications Commission	5	3,874	775	0	0	5
Federal Deposit Insurance Corporation	62	45,075	727	1	1	60
Federal Election Commission	0	0	0	0	0	0
Federal Emergency Management Agency	15	8,918	595	1	0	14
Federal Energy Regulatory Commission	1	180	180	1	0	0
Federal Housing Finance Board	0	0	0	0	0	0
Federal Labor Relations Authority	0	0	0	0	0	0
Federal Maritime Commission	0	0	0	0	0	0
Federal Mediation & Conciliation Service	0	0	0	0	0	0
Federal Reserve System	0	0	0	0	0	0
Federal Retirement Thrift Investment Board	0	0	0	0	0	0
Federal Trade Commission	1	532	532	0	0	1
General Services Administration	62	41,408	668	3	3	56
Government Printing Office	7	8,358	1,194	0	0	7
International Boundary and Water Commission	0	0	0	0	0	0
International Trade Commission	1	518	518	0	0	1
John F. Kennedy Center for the Performing Arts	0	0	0	0	0	0
Merit Systems Protection Board	0	0	0	0	0	0
National Aeronautics and Space Administration	19	12,073	635	0	0	19
National Archives and Records Administration	7	2,590	370	0	1	6
National Credit Union Administration	5	2,725	545	0	0	5
National Endowment for the Arts	0	0	0	0	0	0
National Endowment for the Humanities	1	179	179	1	0	0

Table VI (C)

FY 1997 Federal Sector Pending End Inventory - Hearings

Agency or Department	Total Number	Total Days	Average Days	Pending 1 - 180 Days	Pending 181 - 270 Days	Pending Over 270 Days
National Gallery of Art	11	9,873	898	0	1	10
National Labor Relations Board	1	2,038	2,038	0	0	1
National Science Foundation	7	4,227	604	0	1	6
National Transportation Safety Board	0	0	0	0	0	0
Nuclear Regulatory Commission	1	431	431	0	0	1
Office of Personnel Management	43	39,993	930	0	2	41
Overseas Private Investment Corporation	0	0	0	0	0	0
Panama Canal Commission	1	270	270	0	1	0
Peace Corps	0	0	0	0	0	0
Pension Benefit Guaranty Corporation	5	3,814	763	0	0	5
Railroad Retirement Board	1	350	350	0	0	1
Securities and Exchange Commission	16	14,633	915	0	2	14
Selective Service System	1	1,007	1,007	0	0	1
Small Business Administration	30	26,138	871	0	0	30
Smithsonian Institution	35	22,263	636	1	6	28
Social Security Administration	297	176,172	593	16	21	260
Soldiers' and Airmen's Home	4	1,294	324	1	0	3
Tennessee Valley Authority	94	18,447	196	60	22	12
United States Enrichment Corporation	0	0	0	0	0	0
United States Information Agency	17	10,142	597	0	2	15
United States Naval Home	0	0	0	0	0	0
United States Office of Special Counsel	0	0	0	0	0	0
United States Postal Service	3439	3,052,006	887	131	466	2,842
United States Tax Court	0	0	0	0	0	0
Total	9,602	7,061,786	735	539	976	8,087

** Department of Defense and Executive Office of the President summary figures represent only those agencies listed.

Table VI (D)

FY 1997 Federal Sector Pending End Inventory - Agency Decision on the Merits

Agency or Department	Total Number	Total Days	Average Days	Pending 1 - 180 Days	Pending 181 - 270 Days	Pending Over 270 Days
Agency for International Development	8	5,919	740	0	0	8
Arms Control and Disarmament	0	0	0	0	0	0
Central Intelligence Agency	10	5,704	570	0	1	9
Commodity Futures Trading Commission	3	852	284	0	0	3
Consumer Product Safety Commission	0	0	0	0	0	0
Corporation for National Service	5	1,756	351	1	2	2
Department of Agriculture	279	203,219	728	1	3	275
Department of Commerce	32	16,256	508	27	1	4
Department of Defense - Summary **	816	512,806	628	219	136	461
Army and Air Force Exchange Service	32	12,229	382	0	15	17
Defense Commissary Agency	3	1,451	484	0	0	3
Defense Contract Audit Agency	12	6,050	504	0	1	11
Defense Education Activity	8	4,307	538	0	0	8
Defense Finance and Accounting Service	8	3,684	461	0	1	7
Defense Information Systems Agency	11	13,915	1,265	0	0	11
Defense Inspector General	4	5,466	1,367	0	0	4
Defense Intelligence Agency	1	322	322	0	0	1
Defense Investigative Service	3	1,385	462	0	0	3
Defense Logistics Agency	78	51,377	659	11	10	57
Defense National Imagery and Mapping Agency	15	8,526	568	1	2	12
Defense National Guard Bureau	34	16,499	485	7	4	23
Defense National Security Agency	3	638	213	0	3	0
Defense Nuclear Facilities Safety Board	0	0	0	0	0	0
Defense Office of the Secretary	7	4,017	574	0	0	7
Defense Special Weapons Agency	2	1,637	819	0	0	2
Defense Tricare Support Office	0	0	0	0	0	0
Department of the Air Force	143	74,460	521	61	12	70
Department of the Army	80	58,400	730	0	22	58
Department of the Navy	372	248,443	668	139	66	167
Department of Education	35	42,083	1,202	0	1	34
Department of Energy	31	5,514	178	10	6	15
Department of Health and Human Services	151	117,638	779	0	11	140
Department of Housing and Urban Development	86	95,963	1,116	0	0	86
Department of the Interior	41	26,726	652	0	1	40
Department of Justice	509	404,062	794	8	8	493
Department of Labor	43	27,307	635	3	4	36

Table VI (D)

FY 1997 Federal Sector Pending End Inventory - Agency Decision on the Merits

Agency or Department	Total Number	Total Days	Average Days	Pending 1 - 180 Days	Pending 181 - 270 Days	Pending Over 270 Days
Department of State	7	8,061	1,152	0	0	7
Department of Transportation	113	58,251	515	5	20	88
Department of the Treasury	207	89,281	431	48	35	124
Department of Veterans Affairs	357	129,829	364	68	34	255
Environmental Protection Agency	13	9,466	728	0	0	13
Equal Employment Opportunity Commission	5	5,472	1,094	0	0	5
Executive Office of the President - Summary **	1	331	331	0	0	1
Office of Administration	1	331	331	0	0	1
Office of Management and Budget	0	0	0	0	0	0
Office of National Drug Control Policy	0	0	0	0	0	0
United States Trade Representative	0	0	0	0	0	0
Export - Import Bank	1	580	580	0	0	1
Farm Credit Administration	0	0	0	0	0	0
Federal Communications Commission	0	0	0	0	0	0
Federal Deposit Insurance Corporation	48	43,158	899	0	0	48
Federal Election Commission	0	0	0	0	0	0
Federal Emergency Management Agency	10	4,473	447	3	1	6
Federal Energy Regulatory Commission	1	242	242	0	1	0
Federal Housing Finance Board	0	0	0	0	0	0
Federal Labor Relations Authority	0	0	0	0	0	0
Federal Maritime Commission	0	0	0	0	0	0
Federal Mediation & Conciliation Service	0	0	0	0	0	0
Federal Reserve System	0	0	0	0	0	0
Federal Retirement Thrift Investment Board	0	0	0	0	0	0
Federal Trade Commission	1	204	204	0	1	0
General Services Administration	9	4,647	516	1	0	8
Government Printing Office	1	1,598	1,598	0	0	1
International Boundary and Water Commission	0	0	0	0	0	0
International Trade Commission	0	0	0	0	0	0
John F. Kennedy Center for the Performing Arts	0	0	0	0	0	0
Merit Systems Protection Board	0	0	0	0	0	0
National Aeronautics and Space Administration	24	14,599	608	0	0	24
National Archives and Records Administration	8	2,711	339	0	2	6
National Credit Union Administration	1	544	544	0	0	1
National Endowment for the Arts	0	0	0	0	0	0
National Endowment for the Humanities	1	568	568	0	0	1

Table VI (D)

FY 1997 Federal Sector Pending End Inventory - Agency Decision on the Merits

Agency or Department	Total Number	Total Days	Average Days	Pending 1 - 180 Days	Pending 181 - 270 Days	Pending Over 270 Days
National Gallery of Art	0	0	0	0	0	0
National Labor Relations Board	0	0	0	0	0	0
National Science Foundation	1	370	370	0	0	1
National Transportation Safety Board	0	0	0	0	0	0
Nuclear Regulatory Commission	2	413	207	1	1	0
Office of Personnel Management	11	7,168	652	0	0	11
Overseas Private Investment Corporation	0	0	0	0	0	0
Panama Canal Commission	0	0	0	0	0	0
Peace Corps	0	0	0	0	0	0
Pension Benefit Guaranty Corporation	2	771	386	0	0	2
Railroad Retirement Board	0	0	0	0	0	0
Securities and Exchange Commission	4	4,066	1,017	0	0	4
Selective Service System	1	452	452	0	0	1
Small Business Administration	21	15,836	754	0	0	21
Smithsonian Institution	19	5,947	313	5	4	10
Social Security Administration	95	42,276	445	4	12	79
Soldiers' and Airmen's Home	0	0	0	0	0	0
Tennessee Valley Authority	85	30,734	362	10	29	46
United States Enrichment Corporation	0	0	0	0	0	0
United States Information Agency	7	2,359	337	1	2	4
United States Naval Home	0	0	0	0	0	0
United States Office of Special Counsel	0	0	0	0	0	0
United States Postal Service	2,249	679,298	302	224	452	1,573
United States Tax Court	0	0	0	0	0	0
Total	5,354	2,629,510	491	639	768	3,947

** Department of Defense and Executive Office of the President summary figures represent only those agencies listed.

Table VII **FY 1997 Federal Sector Summary of Appellate Receipts and Closures**

Agency or Department	Receipts	Closures	Difference
Agency for International Development	9	8	(1)
Arms Control and Disarmament	0	0	0
Central Intelligence Agency	28	22	(6)
Commodity Futures Trading Commission	0	1	1
Commission on Civil Rights	3	3	0
Consumer Product Safety Commission	0	0	0
Corporation for National Service	1	2	1
Department of Agriculture	134	186	52
Department of Commerce	68	55	(13)
Department of Defense - Summary **	320	313	(7)
Army and Air Force Exchange Service	38	42	4
Defense Commissary Agency	44	32	(12)
Defense Contract Audit Agency	26	21	(5)
Defense Education Activity	13	20	7
Defense Finance and Accounting Service	61	46	(15)
Defense Information Systems Agency	7	2	(5)
Defense Inspector General	6	7	1
Defense Intelligence Agency	12	10	(2)
Defense Investigative Service	12	9	(3)
Defense Logistics Agency	169	120	(49)
Defense National Imagery and Mapping Agency	21	28	7
Defense National Guard Bureau	41	29	(12)
Defense National Security Agency	19	10	(9)
Defense Nuclear Facilities Safety Board	0	0	0
Defense Office of the Secretary	8	7	(1)
Defense Special Weapons Agency	0	0	0
Defense Tricare Support Office	0	0	0
Department of the Air Force	320	313	(7)
Department of the Army	614	513	(101)
Department of the Navy	777	689	(88)
Department of Education	19	9	(10)
Department of Energy	71	58	(13)
Department of Health and Human Services	101	94	(7)
Department Housing and Urban Development	48	44	(4)
Department of the Interior	132	91	(41)
Department of Justice	153	103	(50)

Table VII

FY 1997 Federal Sector Summary of Appellate Receipts and Closures

Agency or Department	Receipts	Closures	Difference
Department of Labor	56	60	4
Department of State	22	23	1
Department of Transportation	211	133	(78)
Department of the Treasury	428	339	(89)
Department of Veterans Affairs	483	334	(149)
Environmental Protection Agency	28	23	(5)
Equal Employment Opportunity Commission	5	7	2
Executive Office of the President - Summary **	0	0	0
Office of Administration	0	0	0
Office of Management and Budget	0	0	0
Office of National Drug Control Policy	0	0	0
United States Trade Representative	0	0	0
Export - Import Bank	0	0	0
Farm Credit Administration	0	0	0
Federal Communications Commission	2	0	(2)
Federal Deposit Insurance Corporation	41	14	(27)
Federal Election Commission	0	0	0
Federal Emergency Management Agency	12	11	(1)
Federal Energy Regulatory Commission	1	2	1
Federal Housing Finance Board	0	0	0
Federal Labor Relations Authority	2	2	0
Federal Maritime Commission	0	0	0
Federal Mediation & Conciliation Service	1	0	(1)
Federal Reserve System	2	0	(2)
Federal Retirement Thrift Investment Board	0	0	0
Federal Trade Commission	1	1	0
General Services Administration	34	32	(2)
Government Printing Office	2	4	2
International Boundary and Water Commission	0	0	0
International Trade Commission	1	3	2
John F. Kennedy Center for the Performing Arts	0	0	0
Merit Systems Protection Board	1	3	2
National Aeronautics and Space Administration	29	18	(11)
National Archives and Records Administration	8	3	(5)
National Credit Union Administration	4	1	(3)
National Endowment for the Arts	0	0	0

Table VII **FY 1997 Federal Sector Summary of Appellate Receipts and Closures**

Agency or Department	Receipts	Closures	Difference
National Endowment for the Humanities	0	0	0
National Gallery of Art	2	1	(1)
National Labor Relations Board	4	1	(3)
National Science Foundation	1	0	(1)
National Transportation Safety Board	0	0	0
Nuclear Regulatory Commission	5	1	(4)
Office of Personnel Management	29	22	(7)
Overseas Private Investment Corporation	0	0	0
Panama Canal Commission	4	2	(2)
Peace Corps	0	0	0
Pension Benefit Guaranty Corporation	2	2	0
Railroad Retirement Board	0	1	1
Securities and Exchange Commission	9	10	1
Selective Service System	1	1	0
Small Business Administration	26	20	(6)
Smithsonian Institution	7	9	2
Social Security Administration	228	143	(85)
Soldiers' and Airmen's Home	2	2	0
Tennessee Valley Authority	40	48	8
United States Enrichment Corporation	0	0	0
United States Information Agency	14	12	(2)
United States Naval Home	1	1	0
United States Office of Special Counsel	1	0	(1)
United States Postal Service	3,734	2,976	(758)
United States Tax Court	0	0	0
Other agencies with less than 100 employees	14	11	(3)
Total	8,453	6,850	(1,603)

** Department of Defense and Executive Office of the President summary figures represent only those agencies listed.

ATTACHMENT II

EEOC FORM 462

**ANNUAL FEDERAL EQUAL EMPLOYMENT OPPORTUNITY
STATISTICAL REPORT OF DISCRIMINATION COMPLAINTS**
(REPORTING PERIOD BEGINS OCTOBER 1ST AND ENDS SEPTEMBER 30TH)

AGENCY OR DEPARTMENT:		RCS NUMBER 0288-EEO-AN	
		REPORTING PERIOD: FY ____	

PART I. SUMMARY OF PRE-COMPLAINT COUNSELING ACTIVITIES	PART III. AGENCY RESOURCES (WORKFORCE AND EEO PROGRAM)	NUMBER	PERCENT (%)
TOTAL NUMBER _____ 1. TOTAL NUMBER OF INDIVIDUALS COUNSELED THIS REPORTING PERIOD FORMULA: a. + b. + c. + d. = Part I.1. _____ a. NUMBER COUNSELED WITHIN 30 DAYS _____ b. NUMBER COUNSELED WITHIN 60 DAYS EXTENSION _____ c. NUMBER COUNSELED THROUGH AGENCY DISPUTE RESOLUTION PROCEDURE (DRP) _____ d. NUMBER COUNSELED ON REMAND (LIKE AND RELATED ISSUES OR OTHER REASONS)	1. AGENCY WORKFORCE a. NUMBER OF CAREER EMPLOYEES 2. AGENCY EEO PROGRAM RESOURCES a. FULL-TIME b. PART-TIME c. COLLATERAL DUTY 3. NUMBER OF INVESTIGATORS a. FULL-TIME b. PART-TIME c. COLLATERAL DUTY 4. NUMBER OF COUNSELORS/ INVESTIGATORS a. FULL-TIME b. PART-TIME c. COLLATERAL DUTY		
PART II. SUMMARY OF FORMAL COMPLAINT ACTIVITIES TOTAL NUMBER _____ 1. COMPLAINTS ON HAND AT THE END OF PRIOR REPORTING PERIOD. _____ 2. COMPLAINTS ON HAND AT THE BEGINNING OF REPORTING PERIOD (ITEMS 1 AND 2 SHOULD BE THE SAME. IF NOT, PLEASE EXPLAIN IN COMMENTS). _____ 3. COMPLAINTS FILED THIS REPORTING PERIOD. _____ 4. REMANDS (COUNSELING, LIKE AND RELATED ISSUES; FROM APPEALS; AND OTHER(S)) _____ 5. FORMAL COMPLAINTS CLOSED THIS REPORTING PERIOD. _____ 6. FORMAL COMPLAINTS OPEN AT THE END OF THIS REPORTING PERIOD. FORMULA: 2 + 3 + 4 - 5 = 6 (NUMBER OF COMPLAINTS ON HAND AT THE BEGINNING OF THIS REPORTING PERIOD (2), PLUS THE NUMBER OF COMPLAINTS FILED (3), PLUS REMANDS (4), MINUS THE NUMBER OF COMPLAINTS CLOSED (5), EQUALS THE NUMBER OF FORMAL COMPLAINTS OPEN AT THE END OF THIS REPORTING PERIOD (6)).			

PART IV. SUMMARY OF BASES AND ISSUES IN COMPLAINTS FILED

ISSUE(S) OF ALLEGED DISCRIMINATION	BASES OF ALLEGED DISCRIMINATION													
	RACE AND COLOR				RELIGION	SEX		NATIONAL ORIGIN		AGE	HANDICAP		REPRISAL	TOTAL
	BLACK	WHITE	AMER/INDIAN/ ALASKA NATIVE	ASIAN/PACIFIC ISLAND		MALE	FEMALE	HISPANIC	OTHER		PHYSICAL	MENTAL		
APPOINTMENT/HIRE														
ASSIGNMENT OF DUTIES														
AWARDS														
CONVERSION TO FULL-TIME														
DISCIPLINARY ACTION														
a. DEMOTION														
b. REPRIMAND														
c. SUSPENSION														
d. TERMINATION														
e. OTHER														
DUTY HOURS														
EQUAL PAY ACT VIOLATION														
EXAMINATION/TEST														
EVALUATION/APPRaisal														
HARASSMENT														
a. NON-SEXUAL														
b. SEXUAL														
PAY INCLUDING OVERTIME														
PROMOTION/NON-SELECTION														
REASSIGNMENT														
a. REQUEST DENIED														
b. DIRECTED														
REINSTATEMENT														
RETIREMENT														
TIME AND ATTENDANCE														
TRAINING														
TERMS/CONDITIONS OF EMPLOYMENT														
OTHER														
TOTAL														

PART V. SUMMARY OF BASES FOR CLOSURES BY STATUTE (A) STATUTE		(B) TOTAL BY STATUTES _____ FORMULA: PART V.(B) 1. + (B) 2. + (B) 3. + (B) 4. = PART V (B) (THIS NUMBER WILL BE LARGER THAN THE TOTAL NUMBER OF COMPLAINTS CLOSED.) IF A SINGLE COMPLAINT IS BASED ON MULTI-STATUTES, RECORD EACH IN THE APPROPRIATE BOX.	
1. TITLE VII			
2. AGE DISCRIMINATION IN EMPLOYMENT ACT (ADEA)			
3. REHABILITATION ACT			
4. EQUAL PAY ACT (EPA)			

PART VI. SUMMARY OF CLOSURES BY AGENCY		(A) TOTAL NUMBER OF CLOSURES	(B) TOTAL NUMBER OF DAYS	(C) AVERAGE NUMBER OF DAYS FROM FILING TO CLOSURE FORMULA: (B/A = C)
A. TOTAL NUMBER OF CLOSURES (SAME AS PART B) FORMULA: PART VI.B. 1 + B. 2 + B. 3 + B. 4 = PART VI. A				
B. NUMBER OF CLOSURES BY CATEGORY *				
1. DISMISSALS				
2. WITHDRAWALS				
3. SETTLEMENTS				
4. FINAL AGENCY DECISIONS (WITH AND WITHOUT HEARING) FORMULA: PART VI. 4. (a) + 4. (b) = PART VI. 4				
(a) FINDING DISCRIMINATION				
(b) FINDING NO DISCRIMINATION				
C. TYPES OF FINAL AGENCY DECISIONS (SAME AS PART VI. 4.)				
1. FINAL AGENCY DECISION WITHOUT HEARING FORMULA: PART VI. C. 1. (a) + C. 1. (b) = PART VI. C. 1				
(a) FINDING DISCRIMINATION				
(b) FINDING NO DISCRIMINATION				
2. FINAL AGENCY DECISION WITH HEARING (A.J.'S FINDINGS AND CONCLUSIONS)				
a. AGENCY ACTION ON FINDINGS AND CONCLUSIONS FINDING DISCRIMINATION				
1. ACCEPTED BY AGENCY DECISION				
2. MODIFIED BY AGENCY				
3. REJECTED BY AGENCY				
b. AGENCY ACTION ON RECOMMENDED DECISIONS FINDING NO DISCRIMINATION				
1. ACCEPTED AS AGENCY DECISION				
2. MODIFIED BY AGENCY				
3. REJECTED BY AGENCY				

* DEFINITIONS OF CLOSURES:

A. DISMISSALS - COMPLAINT(S) DISMISSED FOR REASONS LISTED IN 29 C.F.R. 1614.107 (EFFECTIVE OCTOBER 1, 1992).

B. WITHDRAWALS - COMPLAINT(S) CLOSED AT THE REQUEST OF THE COMPLAINANT AFTER FORMAL FILING.

C. SETTLEMENTS - AGREEMENT(S) THAT RESOLVE A COMPLAINT(S) FORMALLY OR INFORMALLY, USUALLY WRITTEN, AND SIGNED BY THE COMPLAINANT AND THE AGENCY.

D. FINAL DECISIONS BY THE AGENCY - ALL FINAL DECISIONS ISSUED BY THE AGENCY, EITHER WITH OR WITHOUT FINDINGS AND CONCLUSIONS ISSUED BY EEOC ADMINISTRATIVE JUDGES.

PART VII. SUMMARY OF COMPLAINTS CLOSED WITH CORRECTIVE ACTION UP TO AND INCLUDING FINAL DECISION BY THE AGENCY

A. TOTAL NUMBER OF COMPLAINTS CLOSED WITH CORRECTIVE ACTION THIS REPORTING PERIOD

B. AMOUNT OF BACKPAY AWARDED THIS REPORTING PERIOD \$

C. ATTORNEY'S FEES AND COSTS AWARDED \$

D. TYPES OF CORRECTIVE ACTION	TOTAL NUMBER WITH BACKPAY	TOTAL NUMBER WITHOUT BACKPAY
1. HIRE		
a. RETROACTIVE		
b. NON-RETROACTIVE		
2. PROMOTION		
a. RETROACTIVE		
b. NON-RETROACTIVE		
3. DISCIPLINARY ACTION		
a. RESCINDED		
b. MODIFIED		
4. REINSTATEMENT		
5. REASSIGNMENT		
6. PERFORMANCE EVALUATION MODIFIED		
7. PERSONNEL FILE PURGED OF ADVERSE MATERIAL		
8. OTHER		

**PART VIII. SUMMARY OF OPEN EEO COMPLAINTS INVENTORY PENDING
AT THE END OF THE FISCAL YEAR**

	(A) TOTAL NUMBER OF OPEN COMPLAINTS PENDING	(B) TOTAL NUMBER OF DAYS	(C) AVERAGE NUMBER OF DAYS PENDING FROM FILING TO END OF FISCAL YEAR	(D) PENDING 1-180 DAYS	(E) PENDING 181-270 DAYS	(F) PENDING OVER 270 DAYS
1. TOTAL NUMBER OF OPEN COMPLAINTS PENDING IN INVENTORY, END OF REPORTING PERIOD (Note: This number should be the same as reported in Part II.6.)						
2. TOTAL NUMBER OF OPEN COMPLAINTS PENDING IN INVENTORY BY CATEGORY						
a. WRITTEN ACKNOWLEDGEMENT OF RECEIPT (NOTIFICATION OF ACCEPTANCE FOR PROCESSING OR DISMISSAL)						
b. INVESTIGATION						
c. HEARINGS						
d. FINAL DECISION BY THE AGENCY						

PART IX. SUMMARY OF ACTIVITY FOR COMPLETED INVESTIGATIONS

	(A) TOTAL NUMBER	(B) TOTAL NUMBER OF DAYS	(C) AVERAGE NUMBER OF DAYS
1. NUMBER OF INVESTIGATIONS COMPLETED THIS REPORTING PERIOD			
a. NUMBER COMPLETED BY AGENCY PERSONNEL			
b. NUMBER OF INVESTIGATION CONTRACTED OUT			
2. NUMBER OF INVESTIGATIONS COMPLETED AND NOTICE ISSUED WITHIN 180 DAYS			
3. NUMBER OF INVESTIGATIONS COMPLETED AND NOTICE ISSUED AFTER ADDITIONAL EXTENSION OF UP TO 90 DAYS USED			
4. NUMBER OF INVESTIGATIONS COMPLETED AND NOTICE ISSUED IN EXCESS OF 270 DAYS			
5. TOTAL DOLLAR AMOUNT SPENT FOR ALL INVESTIGATIONS FORMULA: Part II.1.(a) + Part IX.1.(b) = Part IX.01			
a. AMOUNT SPENT ON INVESTIGATIONS COMPLETED BY AGENCY PERSONNEL	(\$)		
b. AMOUNT SPENT ON CONTRACTED INVESTIGATIONS	(\$)		

COMMENTS:

TYPED NAME AND TITLE OF PREPARER:

TELEPHONE NUMBER:

DATE PREPARED:

This Report is due on or before the 31st October to:

Equal Employment Opportunity Commission
Office of Federal Operations
Federal Sector Programs
1801 L Street, N.W.
Washington, D.C. 20507