

THE WHITE HOUSE
WASHINGTON

Date June 27, 1995

MEMO FROM MAGGIE WILLIAMS

TO: Karen Finney

The attached is for your:

Information X

Advice

Action

COMMENTS:

Deer Hill Policies

Please read these policies carefully. If we do not hear from you to the contrary, we will assume that you accept them without question. Beverly, Rob, and Doug have established these policies to promote the safety, well-being, and quality of experience for each participant as well as for the group as a whole. These policies are based on many years of living and working with young people in the wilderness. If you have a question or concern about any of these policies, call or write to us anytime, preferably as soon as possible.

Alcohol, Drugs, and Tobacco

We feel that there is no place for these substances in a youth program or in a wilderness setting. Violation of this policy is grounds for immediate dismissal from the program without a refund. Our application contains a contract (which you have signed) that clearly states this policy.

Telephone Calls

We encourage all participants to call home within the first two days of the program. Beyond that, **participants do not have access to a telephone at Base Camp unless it is an emergency.** If it is not an inconvenience to the group, participants may use pay phones away from Base Camp when and if they are available.

We ask parents not to call their child at Base Camp unless it is an emergency. In the event that a participant develops a personal problem or a medical concern, course leaders contact Doug and Beverly, who then contact parents right away. We encourage participants to write letters to family and friends.

The reason for this restriction is based on practical reality. Base Camp has two phone lines. This, in itself, is an achievement in rural Colorado. We keep one line open for field staff to contact Base Camp on a regular basis and in the event of an emergency. We use the second line to conduct business. In the past, we have allowed access to the phones. It has always been an enormous burden to regulate this access for 16 young people who have been away from phones, family and friends.

Mail

Mail is delivered to individuals during resupply days and while groups are at Base Camp.

Postal Address:

Participant's Name and Group
c/o Deer Hill
P.O. Box 180
Mancos, CO 81328

Physical Address:

Participant's Name and Group
c/o Deer Hill
7850 County Road 41
Mancos, CO 81328

"CARE" Packages: We ask that family and friends do not send food

Whether it be candy or "health" foods, it is most fair to all if no one receives this special attention. Extra "treats" can create friction. We can assure you that there are delicious treats here, too. Beverly's home-baked cookies and desserts are legendary.

\$50 Purchases at "Adam's Store"

Our store rents a number of items which, if purchased, cost more than \$50. When you wish to purchase an item that costs more than \$50 (e.g. a \$75 rain jacket or a \$150 sleeping bag) we ask that you call home to make sure that your parents agree with the decision. We encourage you to rent first. If you decide later that you want to buy an item, we subtract all the rental cost from the purchase price.

Walkmans, Video Games ...

We firmly believe that an individual's experience in this group setting will be enhanced by the absence of these familiar electronic devices. If participants choose to travel to and from Deer Hill with their Walkmans, we have a security locker for their safe storage during the program.

Refund Policy

Following is our refund policy as it reads in the "Terms of Agreement" on the back of the Deer Hill application. If an applicant withdraws prior to final payment, deposit refunds are made on the following basis: 100% prior to March 1st; 50% up until April 1st; no refund given afterwards unless the vacancy is filled, at which point, a 50% refund is given. After final payment is received on May 1st, no refunds are given. If you wish to protect your tuition payment, in the event that you withdraw from the program, we suggest that you obtain trip insurance for the full amount of the tuition.

Now that you have read all the "No's", we want to state very clearly to you that we are dedicated to making your time at Deer Hill the most rewarding, fun-filled, and memorable summer of your life. This is your well-earned summer vacation and a time for adventure and for making new friends. We look forward to welcoming you to Deer Hill and sharing with you what we know and love about the Southwest.