

NEW'S POSITIONS ON SIMPLIFICATION AND COORDINATION

ISSUE #1 Benefit Issuance Application Requirements

AFDC PROGRAM

Benefits must be issued within 45 days from the date the applications is filed.
45CFR 206.10(a)(3)(i)

FOOD STAMP PROGRAM

An opportunity to participate must be provided within 30 days from the date the application is filed.
7CFR 273.2(g)(1)

NEW'S POSITION - Simplify AFDC program requirements to more closely parallel food stamp regulations.

ISSUE #2 Recipient Notice Requirements

AFDC PROGRAM

Timely notice must be sent whenever the state reduces, suspends or terminates benefits. Adequate notice is required whenever applications are approved or denied.
45CFR 205.10(a)(4)(i)

FOOD STAMP PROGRAM

Regulations mandate specific notices for specific events, e.g.,
Notice of Eligibility
7CFR 273.10 (g)(i)
Notice of Denial
7CFR 273.109g(ii)
Notice of Pending Action
7CFR 273.10 (g)(iii)
Notice of Adverse Action
7CFR 273.13(a)
Notice of Expiration, etc.
7CFR 273.14(b)

NEW'S POSITION - Adopt general notice requirements for AFDC and Food Stamp programs.

ISSUE #3 Reapplication/Recertification Requirements

AFDC PROGRAM

Reapplications required by no less frequently than every six months.
45CFR 206.10(a)(9)(iii)

FOOD STAMP PROGRAM

Households in monthly reporting are required to have recertification periods of 12 months. all households must have certification periods no longer than 12 months.
7CFR 273.10(f)(8)
7CFR 273.21(a)(3)

NEW'S POSITION - Simplify AFDC program requirements to more closely parallel Food Stamps.

ISSUE #4 Verification Standards

AFDC PROGRAM

Standards left to State discretion.

FOOD STAMP PROGRAM

Documentary evidence is the primary source of verification for all items, except residency and household size, which may also be verified through collateral contact.
7CFR 273.2 (f)(4)

NEW'S POSITION - Amend Food Stamp regulation to parallel AFDC policy that permits discretion in establishing verification standards.

ISSUE #5 Verification at Reapplication/Recertification

AFDC PROGRAM

FOOD STAMP PROGRAM

Requirements are left to State discretion.

Mandatory verification includes questionable information, income, medical expenses, utility expenses (if actual expenses claimed or amount changed in excess of \$25), newly acquired social security numbers.

7CFR 273.2(f)(8)

NEW'S POSITION - Amend Food Stamp regulation to parallel AFDC policy permitting states to establish verification requirements.

ISSUE #6 Verifications at Application/Monthly Reporting

AFDC PROGRAM

FOOD STAMP PROGRAM

Mandatory verification includes social security numbers. Optional verifications at state discretion - identity, residence, income.

45CFR 205.52

Mandatory verification includes gross non-exempt income, alien status, utility expenses, social security numbers, residency, identity, medical expenses, disability household composition, and questionable information.

7CFR 273.2(f)(1) & (3)

NEW'S POSITION - Amend Food Stamp regulation to parallel AFDC policy permitting the state to establish verification requirements and procedures.

ISSUE #7 Timeframes for Conducting Fair Hearings

AFDC PROGRAM

FOOD STAMP PROGRAM

Action must be taken within 90 days of the hearing request.

45CFR 205.10(a)(16)

A hearing decision must be reached within 60 days of the hearing request.

7CFR 273.15(c)(1)

NEW'S POSITION - Amend Food Stamp policy to parallel AFDC policy of requiring implementation of hearing decision within 90 days of the request for a hearing.

ISSUE #8 MR Exception to Continued Benefits Pending a Hearing

AFDC PROGRAM

FOOD STAMP PROGRAM

No exception-Recipient is entitled to continuation of benefits if appeal is filed timely.

45CFR 205.10(a)(6)(i)

No continuation of benefits when household fails to submit MRF by extended due date and admits it admits it did not submit the report.

7CFR 273.21(p)(2)

NEW'S POSITION - Amend Food Stamp regulation to parallel AFDC policy that permits continued benefits if appeal is filed timely.

ISSUE #9 Implementation of New Rules

AFDC PROGRAM

FOOD STAMP PROGRAM

Hold harmless periods are established for QC purposes when states implement major changes.

No hold harmless provisions.

7CFR 275.10

NEW'S POSITION - Require a time-limited moratorium on QC errors subsequent to implementation of major changes in either program.

ISSUE #10 Quality Control Program

AFDC PROGRAM

Rules are different from those used in Food Stamp program.

45CFR 205.40

FOOD STAMP PROGRAM

Rules are different from those used in the AFDC program.

7CFR 275.10

NEW'S POSITION - Reform the Quality Control programs in both the AFDC and Food Stamp programs.

ISSUE #11 Reporting Changes

AFDC PROGRAM

All budget groups must report changes promptly if they affect eligibility or benefit levels.

45CFR 233.10(a)(1)(ii)

New budget group members are added prospectively. Their prospective income is added to retrospective income of other budget group members.

45CFR 233.33 & 233.34

FOOD STAMP PROGRAM

Households in monthly reporting are not required to report interim changes. All other households are required to report certain changes as opposed to all changes. New household members' needs are considered from the first month following the month of reported change. Their income is treated retrospectively.

7CFR 273.21(a)

NEW'S POSITION - Require all recipients to report promptly all changes (except MR participants). The needs and income of new members should be treated prospectively for the first two months unless the individual had income that was deemed retrospectively in the preceding month.

ISSUE #12 Failure to Report Earned Income

AFDC PROGRAM

If a budget group fails to report earned income without good cause, the budget group loses the personal/work expense deduction and earned income incentive deduction for that month. Sec. 402(a)(i)(B)(i)(iii) of the Social Security Act

FOOD STAMP PROGRAM

If a household fails to report income and receives benefits to which it is not entitled, the state must file a claim against the household unless it was not required to report the change, i.e., less than \$25.

7CFR 273.12(a)(i)

NEW'S POSITION - Amend Food Stamp regulations to penalize households that fail to report earned income by denying the 20% disregard and child care expenses in that month.

ISSUE #13 Self Employment Income

AFDC PROGRAM

Provides general guidance. Expenses related to the production of income are excluded.

45CFR 233.20(a)(6)(v)(B)

FOOD STAMP PROGRAM

Provides specific definitions and procedures for self-employment income. Specific exclusions are mandated.

7CFR 273.(9)(b)(1)(ii)

NEW'S POSITION - Mandate that self-employment income be treated the same in both programs using the Food Stamp rules as a model. Disregard resources used to develop a self-employment program.

ISSUE #14 Work Expense Disregard

AFDC PROGRAM

\$90 deduction from gross earned income.

Sec 402(a)(8)(A)(ii) of the Social Security Act

FOOD STAMP PROGRAM

Gross income is reduced by 20%.
7CFR 273.9(d)(2)

NEW'S POSITION - Amend the Social Security Act to parallel the Food Stamp program.

ISSUE #15 Child Support Disregard

AFDC PROGRAM

The first \$50 of current support is exempt income

Sec. 402(a)(8)(A)(v) of the Social Security Act

FOOD STAMP PROGRAM

Child support is counted. No portion of these payments is exempt.

7CFR 273.9(c)(12)

NEW'S POSITION - Amend Food Stamp policy to parallel AFDC policy by disregarding the \$50 refund.

ISSUE #16 Student Grants, Loans and Scholarships

AFDC PROGRAM

Grants and scholarships are disregarded if they are administered by the U.S. Dept. of Education. Bona fide loans are disregarded if there is a contract or obligation to repay.

45CFR 233.20(a)(3)(iv)(B) and (4)(ii)(d)

FOOD STAMP PROGRAM

Grants, scholarships and loans are considered income to the extent that the value exceeds direct educational costs.

7CFR 273.9(b)(2)(iv)

7CFR 273.9(c)(4)

NEW'S POSITION - Amend Food Stamp Regulations to disregard grants, scholarships and loans if they are administered by the U.S. Dept. of Education or are bona fide loans subject to repayment to the lender.

ISSUE #17 Training Allowances

AFDC PROGRAM

Need based payments or payments for supportive services from JTPA are exempt as income.

45CFR 233.20(a)(3)(xvii) and (xix)

FOOD STAMP PROGRAM

All training allowances except for those authorized under JTPA for a child under 19 who is under the parental control of another household member are counted as income.

7CFR 273.9(b)(1)(iii) & (v)

NEW'S POSITION - Count all training allowances the same way for both programs.

ISSUE #18 Special Needs

AFDC PROGRAM

Permits states to disregard the value of state funded programs that are complementary and non-duplicative.

45CFR 233.20(a)(3)(vii)

FOOD STAMP PROGRAM

Excludes as income special allowances issued for purposes other than basic living expenses.

7CFR 273.9(c)(5)

NEW'S POSITION - Amend the Food Stamp program to permit states to exclude as income assistance from state-funded programs aimed at special needs.

ISSUE #19 Disqualification Periods and Good Cause

AFDC PROGRAM

May impose sanctions for failing to comply with work requirements as follows:

- 1st occurrence - until compliance
 - 2nd occurrence - 3 months and until compliance
 - 3rd occurrence - 6 months and until compliance
- Sec. 402(a)(19)(6)(ii) of the Social Security Act

FOOD STAMP PROGRAM

May impose disqualification periods up to 90 days for failing to comply with work requirements.

7CFR 273.7(h)

NEW'S POSITION - Allow states to develop consistent definitions and sanctions for both programs.

ISSUE #20 Work Registration Exemptions

AFDC PROGRAM

Persons exempt from participation must be:

1. Younger than 16
2. Ill or incapacitated.
3. Responsible for the care of a dependent child under age 3 or other member of the household who is ill or incapacitated.
4. Students attending elementary, secondary or equivalent vocational or technical school on a full-time basis.
5. Pregnant and in the last trimester.
6. Employed full-time.
Sec. 402(a)(19)(C) of the Social Security Act

FOOD STAMP PROGRAM

Persons exempt from participation must be:

1. Younger than 16.
2. Age 60 or older
3. Age 16 or 17 (not head of household) who are attending school or enrolled in an employment training program on at least a half-time basis.
4. Complying with work registration under Title IV of Social Security Act.
5. Homeless
6. Expected to return to work within 60 days.
7. Earning income.

FOOD STAMP PROGRAM (CONT.)

8. A parent or other household member who is responsible for the care of a child under age 6 or incapacitated person.
9. Eligible students 18-59 enrolled at least half-time in any recognized school, training program or institution of higher education provided that the students have met the eligibility conditions outlined in the food stamp student chapter.
10. Persons physically or mentally unfit for employment.
11. Persons employed or self-employed and working a minimum of 30 hours weekly or receiving weekly earnings at least equal to the federal minimum wage multiplied by 30 hours. Includes migrant and seasonal farm workers contracted to work within 30 days.
12. Regular participants in a drug addiction or alcoholic treatment and rehab program.
13. Persons receiving unemployment-compensation (UC) or who have applied for UC and are registered at the Dept. of Employment Services.
14. Pregnant women in the last trimester.

7CFR 273.9(b)(1)

NEW'S POSITION - Adopt similar work exemption requirements for both programs using AFDC exemptions as a model.

ISSUE #21 Lump Sum

AFDC PROGRAM

FOOD STAMP PROGRAM

Lump Sum payments are treated as income in the month received. If the payment exceeds the Standard of Need, the payment is divided by the Standard to determine the number of months the household is ineligible. Income remaining after this division is considered in the eligibility determination at reapplication.

Lump sum payments are considered a resource and applied with all other assets against the resource limitation.

7CFR 273.8(c)(1)

Sec. 402(a)(17) of the Social Security Act.

NEW'S POSITION - Amend the Social Security Act to parallel the Food Stamp Program policy of considering lump sum payments as a resource in the month received.

ISSUE #22 Resource Limitation

AFDC PROGRAM

FOOD STAMP PROGRAM

\$1,000 limitation

Sec. 402(a)(7)(B) of the Social Security Act

\$2,000 limitation or \$3,000 if households of two or more members have at least one member who is age 60 or older.

7CFR 273.8(b)

NEW'S POSITION - Amend the Social Security Act to reflect the current food stamp policy. Also, exclude inaccessible resources the household is unlikely to sell for a significant return because of the cost of selling would be so great or the household's interest is so slight.

ISSUE #23 Automobiles

AFDC PROGRAM

Permits one automobile with equity value no greater than \$1,500. Value in excess of \$1,500 is applied to resource limit.

45CFR 233.20(a)(3)(i)(B)(2)

FOOD STAMP PROGRAM

Permits one automobile with fair market value no greater than \$4,500. Excludes the entire value of any licensed vehicle if it's used primarily to produce income for long distance travel, as the household's home, or to carry a physically disabled household member. All others are appraised separately for fair market value, and anything over \$4,500 (per vehicle) is counted as a resource.

7CFR 273.8(b)

NEW'S POSITION - Amend the Social Security Act and the Food Stamp Policy to reflect an increase in the vehicle resource limit to \$5,500 and adjust on Oct. 1, each year to reflect changes in the consumer price index.

ISSUE #24 Life Insurance

AFDC PROGRAM

The cash value is considered a resource and is counted against the \$1,000 resource limitation.

45CFR 233.20(a)(3)(i)(B)

FOOD STAMP PROGRAM

The cash value is exempt.

7CFR 273.8(e)(2)

NEW'S POSITION - Amend the AFDC regulations to reflect current food stamp policy.

ISSUE #25 Burial Reserves

AFDC PROGRAM

Permits bonafide funeral agreements or burial reserves with an equity value not in excess of \$1,500 for each budget group member.

45CFR 233.20(a)93)(i)(B)(4)

FOOD STAMP PROGRAM

Prepaid burial plans with an obligation to repay withdrawals are exempt. If no obligation to repay withdrawals, the equity value of prepaid plan is treated as a resource. Excludes one burial plot per household member. Food Stamp regulations do not address general prepaid burial plans.

7CFR 273.8(e)(2)

NEW'S POSITION - Amend Food Stamp policy to reflect AFDC regs.

ISSUE # 26 Fair Consideration

AFDC PROGRAM

No federal requirement however states may establish their own fair consideration policy.

FOOD STAMP PROGRAM

Prohibits participation in the program for up to 1 year if any resource is transferred during the 3 months prior to application or during the certification period.

7CFR 273.8(i)

NEW'S POSITION - Amend the AFDC regulations to reflect current food stamp policy.

AFDC PROGRAM

Defines aliens eligible to participate in the AFDC program and includes aliens residing in the U.S. under color of Law.

Sec. 492(a)(33) of the Social Security Act

FOOD STAMP PROGRAM

Defines which aliens are eligible to participate but does not include aliens residing in the U.S. under color of law.

7CFR 273.4(a)

NEW'S POSITION - Make the eligibility of aliens in both programs identical.



NATIONAL ELIGIBILITY WORKERS ASSOCIATION

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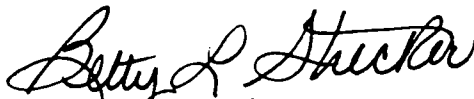
Ladies and Gentlemen:

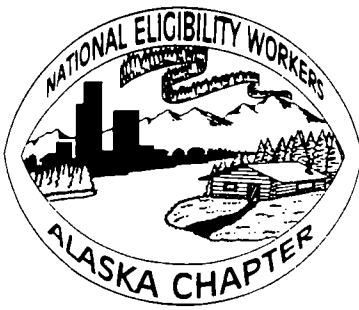
Enclosed is the Alaska Chapter resolution concerning enhanced federal funding for replacement or enhancement of automated welfare systems which the NEW Board of Directors adopted as its position at the March board meeting.

The many complex and rapidly changing demands of federal welfare programs is taxing existing automated eligibility systems. Continued federal financial support of states' efforts to advance the technology required to deliver accurate, timely benefits to needy people is necessary.

We urge you to support the regulatory changes defined in the resolution.

Sincerely yours,


Betty L. Strecker
President



**ALASKA CHAPTER
NATIONAL ELIGIBILITY
WORKERS ASSOCIATION**

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March 1993

Resolution Number 2

**ENHANCED FEDERAL FINANCIAL PARTICIPATION
FOR THE ENHANCEMENT OR REPLACEMENT OF CERTIFIED
FAMIS SYSTEMS**

WHEREAS:

The Alaska Chapter of National Eligibility Workers Association's (NEW) purpose corresponds to our national association's which is to improve the knowledge, skills and overall professionalism of Eligibility Practitioners by providing information, training and a network of service and support.

WHEREAS:

The Alaska Chapter of NEW is comprised of over one hundred (100) Eligibility Technicians throughout the state who determine eligibility and deliver benefits for federal and state assistance programs.

WHEREAS:

The Eligibility Information System (EIS) is a computerized database created and maintained for use by Eligibility Technicians as the delivery mechanism for Public Assistance benefits, and the vehicle of official notification for clients in both urban and rural Alaska.

WHEREAS:

EIS has undergone significant structural and functional modifications since 1984. Some changes include the addition of 'State Assistance' and Medicaid programs. Other significant changes were integrated in 1990, in response to federal regulations established under the 1988 Family Support Act.

WHEREAS:

EIS has reached its capacity in the sense that the original database is unable to accommodate structural and functional changes while continuing to operate within acceptable levels of user efficiency.

WHEREAS:

New federal service categories cannot be added and administered efficiently because the file structures and associations in the EIS system were not designed to accommodate many of the new requirements.

WHEREAS:

In the near future, it is expected that EIS will continue to function well on some levels, yet will fail significantly on others. The failures of the aging system will probably result from a growing patchwork of programming solutions, an overabundance of two-letter codes, too many editing functions in the on-line programs, and inability of the system to provide adequate management information.

WHEREAS:

Agency plans are likely to become less and less compatible with the system architecture, resulting in greater inefficiencies and inadequate system functions.

WHEREAS:

EIS was developed for the State of Alaska and widely copied as a first or second generation transfer system for several other states which benefitted tremendously from the problems solved during the original development.

WHEREAS:

Other states, including Arizona, Utah, North Dakota, Wyoming, Kansas, Mississippi, South Carolina, Hawaii, Montana, and the District of Columbia, have benefitted greatly from Alaska's experience during their own initial system installations while their system "bugs" had been worked out largely during previous transfers. These "debugged" systems have been passed on as a bonus to the recipient states. The State of Alaska had no such advantage during the initial installation of its own EIS.

WHEREAS:

EIS is the prototype of these disbursed systems and is now in need of serious redesign work. The EIS redesign or replacement is necessary to the efficient and accurate determination of eligibility for various needs based programs, including Aid to Families with Dependent Children, Food Stamps for people with low incomes, and for many younger and older Alaskans requiring medical assistance.

WHEREAS:

EIS was a pioneer system which only vaguely resembles the more sophisticated systems being installed in other states today.

WHEREAS:

The staggering social and economic change nationwide is affecting the administration of public welfare in all states. It is increasing the need for more sophisticated automated application processing and information retrieval systems. Older, less functional computer systems hinder rather than help the process of determining eligibility. A FAMIS system developed and implemented before 1985 does not take advantage of technological advances and may be architecturally inflexible with the advent of new paradigms, services/programs and/or program policy.

THEREFORE BE IT RESOLVED:

The Alaska Chapter of NEW recommends, requests and supports enhanced federal financial participation for enhancement or replacement of certified FAMIS systems.

Specifically, The Alaska Chapter of NEW calls for the following specific changes to be immediately adopted in the Code of Federal Regulations:

- 1) Rescind, remove and withdraw CFR Title 45, Chapter 2, Part 205.38 subpart (e) which states:

"Once a State is certified as having met the requirements referred to in 205.36 incentive funding will not be allowable for enhancements or other modifications unless these modifications are authorized by the office of Family Assistance as a result of Federal legislative or regulatory change."

Replace with:

"Once a State is certified as having met the requirements referred to in 205.36 incentive funding will be available at the (full enhanced funding percentage rate) in State expenditures for the design, development, installation, enhancement, replacement, and other substantial modifications approved as part of the Advance Planning Process."

- 2) Rescind, remove and withdraw CFR Title 42, Chapter 4, Part 433.112 subpart (c) which states:

"Eligibility determination systems are not part of mechanized claims processing and information retrieval systems and are not eligible for 75 percent FFP under this subpart. These systems are also not eligible for 90 percent FFP for any APD approved after November 13, 1989.

Replace with:

"Eligibility determination systems are considered to be an integral part of mechanized claims processing and information retrieval systems and are therefore eligible for enhanced funding under this subpart. Incentive funding will be available at the (full enhanced funding percentage rate) in State expenditures for the design, development, installation, enhancement, replacement, and other substantial modifications approved as part of the Advance Planning Process."

- 3) Incorporate the following language into USDA FNS Code of Federal Regulations:

"Once a State is certified as having met the requirements for enhanced funding, incentive funding will be available at the (full enhanced funding percentage rate) in State expenditures for the design, development, installation, enhancement, replacement, and other substantial modifications approved as part of the Advance Planning Process."

- 4) Amend Public Law 101-624 "Mickey Leland Domestic Hunger Relief Act" section 1752 to restore the enhanced funding rate to 75 percent and reinstate incentive to a level that will be available at the (full enhanced funding percentage rate) in State expenditures for the design, development, installation, enhancement, replacement, and other substantial modifications approved as part of the Advance Planning Process.

BE IT FURTHER RESOLVED:

The Alaska Chapter of NEW maintains that a system with the most modern technology will allow Eligibility Technicians to process eligibility decisions expeditiously.

BE IT FURTHER RESOLVED:

The Alaska Chapter of NEW maintains that these more expeditious eligibility decisions will allow additional time for the Eligibility Technicians to assist families toward self-sufficiency.

BE IT FURTHER RESOLVED:

The Alaska Chapter of NEW maintains that addressing the self-sufficiency issue will reduce the welfare roles by encouraging and empowering people to work.

BE IT FINALLY RESOLVED:

The Alaska Chapter of NEW maintains that enhanced federal financial participation for the enhancement or replacement of certified FAMIS systems will realize a significant reduction in federal fiscal responsibility for the administration of Public Assistance programs.

Authored by: Pat Foglia
Carol Goldsmith
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Angela Shemel

Submitted by: The Board of Directors
Alaska Chapter of NEW
Anchorage, Alaska

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T H E
NATIONAL ELIGIBILITY
WORKERS ASSOCIATION

P R E S E N T S

T H E

17th ANNUAL
TRAINING
CONFERENCE
AUGUST 19 - 21, 1992

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**THE
NATIONAL
ELIGIBILITY
WORKERS
ASSOCIATION**



BYLAWS

Proclamation

Whereas the number of families and individuals needing public assistance from the AFDC, Food Stamp, and Medicaid programs has been increasing to unprecedented numbers; and

Whereas the nation's eligibility workers have been in the forefront of public efforts to meet that need; and

Whereas this extraordinary effort has in some instances doubled and tripled the workload of those on the front lines,

Therefore, be it resolved that the APWA National Council of State Human Service Administrators commends and honors the nation's eligibility workers for their extraordinary efforts over the last several years.

**The American Public Welfare Association
presents the
Leadership in Human Services Award
to the nation's eligibility workers**

**in recognition of their extraordinary efforts
during the recession to meet the
unprecedented needs of
poor families and individuals**

**April 8, 1992
Washington, D.C.**

APWA

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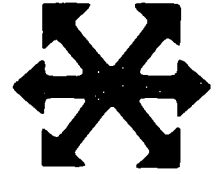
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DIRECTIONS™



VOL. XVIII

SPRING 1992

PO BOX 7065 BISMARCK • NORTH DAKOTA 58701-7065

"Heroes of the Recession" Honored

Washington, D.C.
 -- April 8, 1992 --
 "A recession doesn't have many heroes," Larry Jackson, chair of the National Council of State Human Service Administrators, said, "but today we are honoring individuals who are truly heroes -- and heroines: the nation's eligibility workers."

Jackson, Commissioner of the Virginia Department of Social Services, presented the American Public Welfare Association Leadership in Human Services Award to the state and local employees who work with individuals and families who need public assistance including Aid for Families with Dependent Children and food stamps. Since July 1989 national need for

such assistance has skyrocketed, to the point where one American in 10 receives food stamps

Proclamation

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 poor families and individuals.**

**April 8, 1992
 Washington, D.C.**

APWA

and one child in 7 receives AFDC. "The numbers reflect devastation for families," Jackson said. "They also represent an extraordinary challenge to eligibility workers, those on the front lines in meeting the needs for assistance." He noted that in some jurisdictions worker caseloads have risen by as much as 200 percent in the last two years.

Accepting the award on behalf of the eligibility workers were Betty L. Strecker, North Dakota's Medicaid program director and president of the National Eligibility Workers Association, and individual case workers from the Virginia Department of Social Services, Maryland Department of

Human Resources, and Washington D.C. Department of Human Services.

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DIRECTIONS



VOL. XIX

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SUMMER 1993

"NEW VISIONS OF CHANGE" BALTIMORE '93 IS THE PLACE TO SEE THE EXCITEMENT IS STILL BUILDING!

A contemporary blend of traditional and modern makes Baltimore comparable to no other city. Towering glass mixes with traditional neighborhood rowhouses and white marble steps to produce a city with something for everyone.

The excursion begins with a panoramic view of Baltimore's skyline. See the Inner Harbor, the city, and beyond to the Chesapeake Bay from the Top of the World on the 27th floor of the World Trade Center within easy walking distance of our conference hotel. The Top of the World features a variety of exciting Sister Cities exhibits and hands-on displays in addition to a bird's eye view of the city.

Stroll the brick-lined promenade around Baltimore's famous breathtaking Inner Harbor and enjoy world-class attractions, browsing and dining, fountains, gardens and a sparkling waterfront filled with ships, paddle boats, and water taxis.

Explore the undersea wonders and visit an array of creatures in habitats in the lush tropical rain forest of the National Aquarium where you can venture below the sea at one of the world's most sophisticated aquariums. There are also more than 5,000 marine and freshwater animals in 12 major themed exhibits along with fantastic coral reef and the majesty of beluga whales and Atlantic bottlenose dolphins in the new Marine Mammal Pavilion. Climb the wooden decks of the first ship commissioned in the U.S. Navy - United States Frigate "Constellation." Built and launched from Baltimore in 1797, she served with distinction for nearly a century and a half and is the oldest American warship continuously afloat. The decks of the United States Submarine "Torsk" also welcome you.

Shop in the twin pavilions of Harborplace and the multi-level Gallery at Harborplace, a modern mecca of food, fashion and style. Discover hands-on exhibits and watch fascinating shows in the Davis Planetarium and the IMAX theater at the Maryland Science Center.

Dine in elegant restaurants, penthouse dining rooms, colorful outdoor cafes, casual crabhouses or at one of the many eateries in ethnic neighborhoods for which the city is noted. Endless options for scrumptious food evolve from Baltimore's population which blends the heritages of many countries to produce a glorious array of international cuisines as well as native Maryland seafood specialties.

After dark, options range from first-rate theatre and symphony—to performances by big name musical stars—to dancing at one of many nightclubs—to showtime underneath a waterfront tent at the Pier Six Concert Pavilion. Pub-hop in historic Fell's Point and Federal Hill or enjoy a moonlight cruise or one of the area's exciting dinner theaters.

The Maryland Historical Society is the guardian of the original manuscript of the National Anthem and a priceless collection of furniture, silver and paintings. The Baltimore

City Life Museums feature the homes of Declaration of Independence signer Charles Carroll, American painter Rembrandt Peale, H.L. Mencken as well as other 19th-century restored and reconstructed dwellings. The homes of Babe Ruth, baseball great; Edgar Allan Poe, one of America's most renowned authors; and Mary Pickersgill who sewed the flag that flew over Ft. McHenry as Francis Scott Key wrote the Star Spangled Banner, are also open for visitors to explore.

Climb aboard trains in the B&O Railroad Museum, home of the nation's first common carrier railroad. Discover Antique Row, a treasure trove for those who seek souvenirs of the past. Walk the ramparts of Ft. McHenry, where a fiercely fought battle with the British in 1812 inspired Francis Scott Key to write the National Anthem.

And if sports are your thing, Baltimore enjoys its status as a first-class sports town and offers a variety throughout the year. During our conference time you may be able to attend a game at the city's highly acclaimed baseball stadium, Oriole Park at Camden Yards, or join lady luck who is the queen when the horses run at Pimlico Race Course, home of the Preakness Stakes.

Looking for a city that's interesting, different, fun, exciting, memorable? Then I strongly suggest you plan to be at your NEW Conference where BALTIMORE '93 IS THE PLACE TO BE! Hoping to see you there August 17-20!

Lynn R. Odellas
Board Member



Tuesday, August 17 will be an intriguing day for Baltimore Conference attendees! The mystery and suspense that surround CASABLANCA will be part of our conference's first evening ice breaker with a murder plot supplied by Bogie's Mystery Tours. It takes place at a High School Reunion of the Class of 1956. All are invited to attend wearing the attire of the 50's, adding to the mood and feeling of suspense.

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DIRECTIONS



VOL. XIX

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SPRING 1993

THE EXCITEMENT IS BUILDING! BALTIMORE '93 IS THE PLACE TO BE

Since its 1729 founding, the city of Baltimore has come a long way. It has been penned as "The Most Livable Major City in the U.S.". The city covers 92 square miles and the 1990 census showed its population to be 736,014. The city's name is derived from the name of the Proprietary's Irish Barony. In Gaelic, the word means "town of the great house." Native residents of the city are called "Baltimoreans."

One can get to Baltimore several different ways (depending on your point of origin) - by car, by bus, by rail and/or by plane. The most exciting route is to fly into the Baltimore/Washington International Airport (BWI) where an alternative to browsing through magazine racks is offered. Now, while passengers await their flights (or for anyone seeking an interesting stop during the day) there is a unique opportunity to explore a bit of Maryland's past at the historic Benson-Hammond House.

BWI Airport is built on 3,200 acres of land which had been used for truck farming since the early 1800's. A restored 19th century farm and museum on the National Register of Historic Places, the Benson-Hammond House is the only dwelling which survived the airport construction in 1947. And, it is the only existing historic house adjacent to a major international airport anywhere in the United States! The house contains four period rooms, the Linda Brown Bielas and Dorothy Ward Doll Collection, and a museum of Anne Arundel County history. Directions to the house are available at the information desk adjacent to the Benson-Hammond House display BWI upper level Pier C. Complimentary transportation is available from the terminal. The house and its "Browse and Buy Shoppe" are open Tuesday-Saturday from 11 a.m. to 3 p.m., and Mondays by appointment only.

Once you have arrived in Baltimore, getting in and out and around the town can be an interesting and exciting experience. Walking around from the Marriott Hotel offers you an opportunity to feel a bit like a native. Oriole Park at Camden Yards stadium is directly adjacent to the hotel. Lexington Market and Lexington Street Mall can be reached by using another direction; the University of Maryland Hospital and School of Social Work can be reached by using another direction; and the World Trade Center, Convention Center, Baltimore Arena and the Inner Harbor can be accessed with a leisurely stroll in still another direction.

For further explorations within the city, there are always taxis galore; limousines; numerous automobile rental agencies; the metro subway system and public bus transportation. Through the Tourist Passport Program, visitors can purchase a 1-day pass good for unlimited travel (within a specified zone area) valid on buses and the metro subway for \$3.00 per day.

Be sure to read your next edition of "Directions" for further confirmation of the fact that "Baltimore '93 Is The Place To Be!"

Lynn R. Odellas, Board Member

BALTIMORE WELCOMES NEW! DON'T BE A CRAB!

Don't Be A Crab. Come to Baltimore and Be a "NEW" You on August 18-20, 1993, at the Eighteenth Annual NEW Training Conference, Baltimore Marriott Inner Harbor Hotel, 110 S. Eutaw St., Baltimore, MD 21201. Phone 1-800-228-9290.

You can find this NEW vision of you by attending the many workshops that are planned just for your personal and professional growth. Some of these wonderful sessions are:

- "Knowing Yourself By Your Gifts"
- "Investing in Yourself"
- "Health Issues in the Workplace"
- "Total Quality Management"
- "Interviewing Skills - Beyond the Gut Reaction"
- "What's in Store for Welfare Departments"
- "AFDC Waivers"
- "Jobs"
- "Medicaid"

This is your chance to hear it from Washington, DC. If this sample isn't enough to "crab" you away from your office and home, we promise an excellent lineup of dignitaries and opening and closing keynoters. But, we're not giving away all our lures yet. Watch for the pre-conference flyer that should be in your claws very soon.

You crafty crabs are now wondering how much becoming an "Un-Crab" is going to cost you, right?

Hotel: \$85.00 single 105.00 triple and concierge floor
\$95.00 double 115.00 quad

Direct bills may be arranged by sending requests to Judy Gronke by July 1. Room rates are good for August 15-22. Note: In the state of Maryland, there is no tax exemption if an individual pays his own bill claiming to be a government employee. The governmental agency must pay the bill. The exemption only applies to federal employees or employees of the state of Maryland.

Pre-Registration Rates:

\$145.00 full conference \$80.00 8/19/93 daily (2 meals)
70.00 8/18/93 daily (no meals) 50.00 8/20/93 daily (1 meal)

For more information contact:

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Disclose to patients and
other individuals who
are authorized to receive
the information.

Deiner v. Hines, 418 U.S. 1302 (1974)
particular: but does not include aliens
residing in the U.S. under color of law
VCEA 271.4(a)

The status of alien is both migratory identical

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