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Folder Title:
One Stop Career Center System-Jane Smith Patterson

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THE WHITE HOUSE
WASHINGTON

September 7, 1995

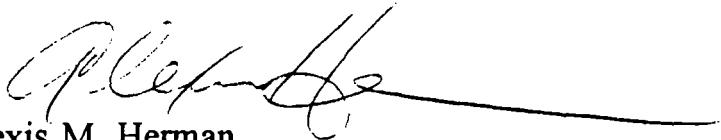
Jane Smith Patterson
Senior Advisor for Policy, Budget and Technology
Office of the Governor
Raleigh, NC 27603

Dear Ms. Patterson:

Enclosed is a copy of the response from the Department of Labor regarding the One-Stop Career Center System. Also enclosed is the grant announcement by Secretary of Labor Robert Reich.

Although the amount you requested was not granted, I hope that you will be able to upgrade your workforce into a successful one.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Alexis M. Herman', with a long horizontal line extending to the right.

Alexis M. Herman
Assistant to the President and
Director of Public Liaison

Enclosures

U.S. Department of Labor

Assistant Secretary for
Employment and Training
Washington, D.C. 20210



AUG 25 1995

Ms. Alexis M. Herman
Assistant to the President
and Director of Public Liaison
The White House
Washington, D. C. 20500

Dear Ms. Herman:

Thank you for your support on behalf of the State of North Carolina's proposal for a One-Stop Career Center System grant. On Thursday, August 10, 1995, Secretary of Labor Robert B. Reich formally announced awards of \$25 million to seven States to develop One-Stop Career Center Systems.

Arizona, Illinois, Kentucky, Louisiana, Missouri, New Jersey and North Carolina were selected through a highly competitive bidding process. These States will provide workers with a full array of services and information they need about programs, benefits and opportunities available to them to find new jobs.

Under the One-Stop Implementation grant announcement, North Carolina will receive \$3,820,000. A copy of the press release with more information is enclosed. We look forward to your continued support as we work towards building a truly comprehensive, nationwide reemployment system

Sincerely,

Timothy M. Barnicle

Enclosure

News Release



U.S. Department of Labor

Office of Public Affairs
Washington, D.C.

EMPLOYMENT AND TRAINING ADMINISTRATION

CONTACT: Arthur Jones
OFFICE: (202) 219-6871

USDL: 95-315
FOR RELEASE: IMMEDIATE
Thurs., Aug. 10, 1995

LABOR DEPARTMENT AWARDS \$25 MILLION TO SEVEN STATES FOR ONE-STOP IMPLEMENTATION

The U.S. Department of Labor, continuing the Clinton Administration's commitment to provide convenient and useful career services to America's workers, employers and job seekers, is awarding more than \$25 million to seven states to develop one-stop career center systems, Secretary of Labor Robert B. Reich announced today.

"One stop career centers, with their array of services from training to links with educational and social service systems, are becoming the most effective tool to help workers and job seekers to make career decisions," Reich said. "Those decisions will be based on the best training, reemployment and assistance services available in their area."

Reich said that these one-stop career centers systems provide workers with a full array of services and information they need about programs, benefits and opportunities available to them to find new jobs.

Under the one-stop implementation grants announced today, New Jersey will receive \$4,775,000; Illinois \$6,685,000; North Carolina \$3,820,000; Missouri \$2,089,000; Kentucky \$3,343,000; Arizona, \$3,343,000; and Louisiana, \$1,592,000. Connecticut, Iowa, Maryland, Massachusetts, Texas, and Wisconsin have already been granted implementation funds. Funds for implementation grants to Indiana(\$4,297,500), Minnesota(\$3,820,000) and Ohio(\$6,685,000), announced earlier this year, will be released later this month.

Today's announcement brings to 16 the number of states that have been selected to receive one-stop implementation grants designed to create full-service, high-quality career center systems.

-more-

Each of the 16 states has developed separate statewide work plans for one-stop career centers specifically designed to address the needs of that state and built on previously established networks. For example, in Illinois, nearly 100 local and state representatives from various employment and training organizations and the private sector were organized into the one-stop career task force which developed a comprehensive plan to guide the development of the Illinois One-Stop Network.

Also, last year 19 states were awarded planning and development grants; of these, four are among the implementation grants announced today.

Reich said the remaining states and territories will be offered planning and development grants and they include: Alabama, Arkansas, Delaware, the District of Columbia, Georgia, Guam, Hawaii, Maine, Mississippi, Nebraska, Nevada, New Hampshire, New York, North Dakota, Oklahoma, Pennsylvania, Puerto Rico, Rhode Island, South Carolina, South Dakota, Tennessee, U.S. Virgin Islands, and Wyoming. Approximately \$4 million has been set aside for this purpose.

Brief descriptions of the work plans for the seven states receiving implementation grants are attached.

#

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TDD Message Phone: 1-800-326-2577.

The text of this release is available from the Department of Labor electronic bulletin board, LABOR NEWS, at 202-219-4784. Callers must pay any toll-call charges. 300, 1200, 2400, 9600 or 14,400 BAUD; Parity: None; Data Bits = 8; Stop Bit = 1.
Voice phone: 202-219-8831.

ARIZONA'S ONE-STOP CAREER CENTER SYSTEM

Contact:

Linda J. Blessing
Director, Arizona Department of Economic Security
Site Code 010A
P.O. Box 6123
Phoenix, Arizona 85005-6123
(602) 542-5678

Services:

Customers may receive services from a variety of programs, including unemployment insurance, job search and training for dislocated workers, school-to-work, veterans, Job Opportunities and Basic Skills (JOBS), older workers, and disadvantaged youth and adults.

There are three major goals for the system: universality, customer choice and integration. Within each of these goals, two specific measurable objectives have been identified for the purpose of evaluating local one-stop centers as well as the statewide system as a whole.

Structure:

While a full range of services will be provided at each center, the state's design provides for maximum flexibility for local offices to be responsive to unique labor market areas and specific area concerns. Where it is not feasible to operate a full-fledged one-stop center, automation will be used to make information accessible. Kiosks will be set up in city halls, schools, community colleges and other appropriate sites. Customers will be able to access information through Internet and toll-free 800 numbers. In addition, several circuit rider teams will be formed to service remote areas.

Each local center will be governed by a committee of representatives from each participating program, the private sector and center customers. At the state level, Arizona's one-stop career system will be governed by an oversight committee of the Human Resource Investment Council (HRIC). The HRIC serves as the policy advisory body for all workforce development issues. The Governor has also established the Governor's Council on Workforce Development.

Timetable:

Arizona will open four one-stop career centers in the first year; these centers will serve collectively over 51.1 percent of the state's population. During the second year, four additional centers will be opened and in the third year, the remaining centers will be opened.

ILLINOIS'S ONE-STOP CAREER CENTER SYSTEM

Contact: Herbert D. Dennis
Illinois JTPA State Liaison
Illinois Department of Commerce and Community Affairs
Job Training Division
620 East Adams Street
Springfield, Illinois 62701
(217) 785-6006

Services: The Illinois One-Stop Network will be customized to fit local labor market conditions and customer needs, but will remain part of a larger state and national system. Customers will have access to a broad array of employment and training programs through convenient, easy-to-find physical locations as well as electronic links.

The system will be rich in information, with strong emphasis on improving the delivery of labor market information and career information. It will make maximum use of state-of-the-art computer and telecommunications technology to increase program access, as well as the quality and efficiency of delivery.

Structure: Past efforts to consolidate programs, foster program coordination and create computer links have created a strong foundation on which to build the Illinois Career Center Network. The system will build, wherever possible, on existing structures and systems.

The system will support improved customer choice by establishing multiple centers to provide customers with qualitative information about service providers and programs. It will be performance-driven, with strong fiscal and programmatic accountability mechanisms. It will also place a strong emphasis on the use of customer feedback to constantly improve the performance of the network.

Timetable: The Illinois Human Resource Investment Council Act is expected to pass in 1995. Governance structures at the local level will involve both the private industry councils and the job service employer committees.

Illinois will establish 55 full service centers and 93 satellite offices during the three-year implementation period.

KENTUCKY'S ONE-STOP CAREER CENTER SYSTEM

Contact:

William D. Huston
Workforce Development Cabinet
State Capitol Building, Room 100
Frankfort, Kentucky 40601
(502) 564-6606

Services:

Kentucky's work in recent years has positioned it to develop a strong foundation to fully integrate customer-focused one-stop career centers entitled Job Link. Job Link provides access to a comprehensive core of services for individual and employer customers through a variety of means.

Job Link also serves employers who have joined together by industry to train unskilled workers for high demand, specialized skill positions where no trained workforce exists. Some employer groups presently being served are the Greater Louisville Automobile Dealer Association, the food processing industry, the plastics industry, metal working and machinist industry and the printing industry.

In addition to providing access to all of DOL-funded programs including School-to-Work, other programs include family resource and youth service centers, federal and state vocational rehabilitation programs, Job Opportunities and Basic Skills (JOBS)-welfare reform, city and county social services, and the Louisville Urban League's job placement services.

Structure:

The State's workforce partnership council and workforce development cabinet provide over-arching policy guidance and operational coordination. The workforce partnership council consists of state and local leaders and has the commitment and support of various entities and agencies. Local governing bodies are reflective of the community and include local leaders.

Timetable:

Job Link centers have already been established to serve the Louisville/Jefferson County labor market, the largest in Kentucky. Local one-stop centers are planned for all 22 labor market areas. Four local areas -- representing a significant percentage of the State's population -- are currently operating as one-stop centers.

LOUISIANA'S ONE-STOP CAREER CENTER SYSTEM

Contact:

Liz Hayes-Roberson
Louisiana Department of Labor
P.O. Box 94094
Baton Rouge, Louisiana 70804-9094
(504) 342-3076

Services:

Customers will have access to a comprehensive array of seamless, integrated services at the one-stop centers. Universal accessibility will be available to all customers through electronic connectivity. The state is planning centralized databases of applicants and employers, which will be accessible to local one-stop centers, via a secure, computerized system for use by service delivery staff.

The capacity of one-stop center staff will be expanded through planned training curricula to meet their stated needs. There are clear expectations that staff will be thoroughly trained to facilitate customer needs. Staff will facilitate customer's access to all needed services.

Structure:

There are 18 major Job Training Partnership Act (JTPA) service delivery areas or private industry council consortium areas in the state. Each service delivery area is a separate labor market area within the state. The state's 64 parishes are political subdivisions that are divided among its 18 labor market areas.

Timetable:

Louisiana plans to open 18 full-service one-stop career centers in its 18 labor market areas. In addition, the state expects to open at least one one-stop center in each of the 64 parishes. Many parishes will consist of five or six sites and numerous points of access which will broaden customer's choices for accessibility to the system. The state's planned system consists of a comprehensive strategy to provide access to its rural customers.

MISSOURI'S ONE-STOP CAREER CENTER SYSTEM

Contact:

Julie Gibson
Director
Division of Job Development & Training
Missouri Department of Economic Development
P.O. Box 1087
Jefferson City, Missouri 65102-1087
(314) 751-4750

Services:

In conjunction with welfare-to-work, school-to-work, and work-to-work initiatives, the one-stop system is vital to achieving a flexible holistic approach to Missouri's social and economic needs. Missouri's efforts will strengthen communities and families through these four broad outcome objectives of the one-stop system: universality, choice, integration and accountability.

Missouri's one-stop initiative will be integrated with Missouri Works, an automatic information access system. Through the integration of these initiatives, opportunities will be expanded for all customers needing employment and training assistance. Missouri's one-stop system will not only encompass Department of Labor employment and training programs, but will be fully integrated with broad educational and social services systems. The state council has been established by legislation and state governance has been thoroughly documented.

Structure:

Missouri's integration of state and local partnerships incorporates four pivotal strategies for change: being accountable for achieving results, bringing services closer to the population, ensuring active community involvement in decisions that affect their well being, and using dollars more flexibly and effectively to meet state and local needs.

Missouri's customer-focused career centers will take into consideration the ease in which all customers can access reliable and accurate performance information, as well as the comprehensiveness of such information to facilitate informed choice.

Timetable:

Initial implementation is planned for five regions including almost 40 percent of state's population.

NORTH CAROLINA'S ONE-STOP CAREER CENTER SYSTEM

Contact:

Kay Albright
Governor's Commission on Workforce Preparedness
116 W. Jones Street
Raleigh, North Carolina 27603-8001
(919) 715-3300

Services:

North Carolina's statewide network of local one-stop career centers are one element of a multi-faceted strategy to reshape the governance, management and delivery of workforce development services. The state has begun to develop a comprehensive, integrated and effective workforce development system and an integrated local delivery system. It is also strengthening local governance, reforming welfare, and reforming education through school-to-work.

Local teams that are developing and implementing one-stop career centers will structure them to provide high-quality services to all individuals and employers who need information or assistance regarding education, training or employment decisions.

Structure:

Through a chartering process, North Carolina will ensure that its career centers meet the dual tests of ensuring both equitable availability of services and consistent high quality. Local workforce investment boards will issue charters to consortia or agencies that want to operate career centers.

Implementation of the career centers will be supported by a substantial investment in information technology, both in terms of improving the customer's access to high-quality labor market information products and services and through an integrated management information system.

Timetable:

Local areas will have two choices of action concerning career center implementation in the first year. They can apply for an implementation grant or for a planning grant, depending upon their readiness. Three sites that have already begun implementation (Davidson, Columbus, and Beaufort counties) will be designated as first-year sites, subject to meeting the state implementation readiness criteria.

Second-year implementers will also be chosen competitively. The remaining regions will implement centers during the third year.

NEW JERSEY'S ONE-STOP CAREER CENTER SYSTEM

Contact:

Peter J. Calderone
Commissioner of Labor
New Jersey Department of Labor
John Fitch Plaza, CN 955
Trenton, New Jersey 08625
(609) 292-2975

Jack Casuso, Executive Assistant
(609) 777-1090

Services:

New Jersey's one-stop career center system, Workforce New Jersey, is at the center of the state's employment, training, and school-to-work reform efforts. New Jersey's objective is to develop a system to deliver workforce readiness services that meet the needs of all citizens.

Workforce New Jersey will appear to the customer as a single entity capable of meeting needs for a range of employment, training, education and social services as well as offering a rich variety of related information. The system will have common intake procedures and customer database, common assessment, definitions, staff training, electronic connectivity with user-friendly interface and an evaluation plan that allows for continuous monitoring and improvement.

Structure:

Customers will have access to a wide range of services through numerous points of access. Three types of sites will be available. Core sites will offer all services. Affiliated sites will offer services to dislocated workers and those who have marketable skills. Remote sites will include libraries, schools, union halls, veteran's organizations, women's centers and community-based organizations. In addition, customers at home or work will have access through personal computers and modems. Workforce New Jersey's Public Information Network, the state's electronic bulletin board, is currently under construction and will be fully operational by November 1.

Timetable:

New Jersey will develop 21 one-stop sites over the three-year grant period. Four pilot counties (Bergen, Camden, Cumberland and Middlesex) will have operational sites by November 1. Five additional counties will have sites by May 1, 1996; six more counties by November 1, 1996, and the final six by November 1, 1997.

U.S. Department of Labor

Assistant Secretary for
Employment and Training
Washington, D.C. 20210



AUG 25 1995

Ms. Alexis M. Herman
Assistant to the President
and Director of Public Liaison
The White House
Washington, D. C. 20500

Dear Ms. Herman:

Thank you for your support on behalf of the State of North Carolina's proposal for a One-Stop Career Center System grant. On Thursday, August 10, 1995, Secretary of Labor Robert B. Reich formally announced awards of \$25 million to seven States to develop One-Stop Career Center Systems.

Arizona, Illinois, Kentucky, Louisiana, Missouri, New Jersey and North Carolina were selected through a highly competitive bidding process. These States will provide workers with a full array of services and information they need about programs, benefits and opportunities available to them to find new jobs.

Under the One-Stop Implementation grant announcement, North Carolina will receive \$3,820,000. A copy of the press release with more information is enclosed. We look forward to your continued support as we work towards building a truly comprehensive, nationwide reemployment system

Sincerely,

Timothy M. Barnicle

Enclosure

AUG 26 1995

News Release



U.S. Department of Labor

Office of Public Affairs
Washington, D.C.

EMPLOYMENT AND TRAINING ADMINISTRATION

CONTACT: Arthur Jones
OFFICE: (202) 219-6871

USDL: 95-315
FOR RELEASE: IMMEDIATE
Thurs., Aug. 10, 1995

LABOR DEPARTMENT AWARDS \$25 MILLION TO SEVEN STATES FOR ONE-STOP IMPLEMENTATION

The U.S. Department of Labor, continuing the Clinton Administration's commitment to provide convenient and useful career services to America's workers, employers and job seekers, is awarding more than \$25 million to seven states to develop one-stop career center systems, Secretary of Labor Robert B. Reich announced today.

"One stop career centers, with their array of services from training to links with educational and social service systems, are becoming the most effective tool to help workers and job seekers to make career decisions," Reich said. "Those decisions will be based on the best training, reemployment and assistance services available in their area."

Reich said that these one-stop career centers systems provide workers with a full array of services and information they need about programs, benefits and opportunities available to them to find new jobs.

Under the one-stop implementation grants announced today, New Jersey will receive \$4,775,000; Illinois \$6,685,000; North Carolina \$3,820,000; Missouri \$2,089,000; Kentucky \$3,343,000; Arizona, \$3,343,000; and Louisiana, \$1,592,000. Connecticut, Iowa, Maryland, Massachusetts, Texas, and Wisconsin have already been granted implementation funds. Funds for implementation grants to Indiana(\$4,297,500), Minnesota(\$3,820,000) and Ohio(\$6,685,000), announced earlier this year, will be released later this month.

Today's announcement brings to 16 the number of states that have been selected to receive one-stop implementation grants designed to create full-service, high-quality career center systems.

-more-

Each of the 16 states has developed separate statewide work plans for one-stop career centers specifically designed to address the needs of that state and built on previously established networks. For example, in Illinois, nearly 100 local and state representatives from various employment and training organizations and the private sector were organized into the one-stop career task force which developed a comprehensive plan to guide the development of the Illinois One-Stop Network.

Also, last year 19 states were awarded planning and development grants; of these, four are among the implementation grants announced today.

Reich said the remaining states and territories will be offered planning and development grants and they include: Alabama, Arkansas, Delaware, the District of Columbia, Georgia, Guam, Hawaii, Maine, Mississippi, Nebraska, Nevada, New Hampshire, New York, North Dakota, Oklahoma, Pennsylvania, Puerto Rico, Rhode Island, South Carolina, South Dakota, Tennessee, U.S. Virgin Islands, and Wyoming. Approximately \$4 million has been set aside for this purpose.

Brief descriptions of the work plans for the seven states receiving implementation grants are attached.

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ARIZONA'S ONE-STOP CAREER CENTER SYSTEM

- Contact:** Linda J. Blessing
Director, Arizona Department of Economic Security
Site Code 010A
P.O. Box 6123
Phoenix, Arizona 85005-6123
(602) 542-5678
- Services:** Customers may receive services from a variety of programs, including unemployment insurance, job search and training for dislocated workers, school-to-work, veterans, Job Opportunities and Basic Skills (JOBS), older workers, and disadvantaged youth and adults.
- There are three major goals for the system: universality, customer choice and integration. Within each of these goals, two specific measurable objectives have been identified for the purpose of evaluating local one-stop centers as well as the statewide system as a whole.
- Structure:** While a full range of services will be provided at each center, the state's design provides for maximum flexibility for local offices to be responsive to unique labor market areas and specific area concerns. Where it is not feasible to operate a full-fledged one-stop center, automation will be used to make information accessible. Kiosks will be set up in city halls, schools, community colleges and other appropriate sites. Customers will be able to access information through Internet and toll-free 800 numbers. In addition, several circuit rider teams will be formed to service remote areas.
- Each local center will be governed by a committee of representatives from each participating program, the private sector and center customers. At the state level, Arizona's one-stop career system will be governed by an oversight committee of the Human Resource Investment Council (HRIC). The HRIC serves as the policy advisory body for all workforce development issues. The Governor has also established the Governor's Council on Workforce Development.
- Timetable:** Arizona will open four one-stop career centers in the first year; these centers will serve collectively over 51.1 percent of the state's population. During the second year, four additional centers will be opened and in the third year, the remaining centers will be opened.

ILLINOIS'S ONE-STOP CAREER CENTER SYSTEM

Contact:

Herbert D. Dennis
Illinois JTPA State Liaison
Illinois Department of Commerce and Community Affairs
Job Training Division
620 East Adams Street
Springfield, Illinois 62701
(217) 785-6006

Services:

The Illinois One-Stop Network will be customized to fit local labor market conditions and customer needs, but will remain part of a larger state and national system. Customers will have access to a broad array of employment and training programs through convenient, easy-to-find physical locations as well as electronic links.

The system will be rich in information, with strong emphasis on improving the delivery of labor market information and career information. It will make maximum use of state-of-the-art computer and telecommunications technology to increase program access, as well as the quality and efficiency of delivery.

Structure:

Past efforts to consolidate programs, foster program coordination and create computer links have created a strong foundation on which to build the Illinois Career Center Network. The system will build, wherever possible, on existing structures and systems.

The system will support improved customer choice by establishing multiple centers to provide customers with qualitative information about service providers and programs. It will be performance-driven, with strong fiscal and programmatic accountability mechanisms. It will also place a strong emphasis on the use of customer feedback to constantly improve the performance of the network.

Timetable:

The Illinois Human Resource Investment Council Act is expected to pass in 1995. Governance structures at the local level will involve both the private industry councils and the job service employer committees.

Illinois will establish 55 full service centers and 93 satellite offices during the three-year implementation period.

KENTUCKY'S ONE-STOP CAREER CENTER SYSTEM

Contact:

William D. Huston
Workforce Development Cabinet
State Capitol Building, Room 100
Frankfort, Kentucky 40601
(502) 564-6606

Services:

Kentucky's work in recent years has positioned it to develop a strong foundation to fully integrate customer-focused one-stop career centers entitled Job Link. Job Link provides access to a comprehensive core of services for individual and employer customers through a variety of means.

Job Link also serves employers who have joined together by industry to train unskilled workers for high demand, specialized skill positions where no trained workforce exists. Some employer groups presently being served are the Greater Louisville Automobile Dealer Association, the food processing industry, the plastics industry, metal working and machinist industry and the printing industry.

In addition to providing access to all of DOL-funded programs including School-to-Work, other programs include family resource and youth service centers, federal and state vocational rehabilitation programs, Job Opportunities and Basic Skills (JOBS)-welfare reform, city and county social services, and the Louisville Urban League's job placement services.

Structure:

The State's workforce partnership council and workforce development cabinet provide over-arching policy guidance and operational coordination. The workforce partnership council consists of state and local leaders and has the commitment and support of various entities and agencies. Local governing bodies are reflective of the community and include local leaders.

Timetable:

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LOUISIANA'S ONE-STOP CAREER CENTER SYSTEM

Contact:

Liz Hayes-Roberson
Louisiana Department of Labor
P.O. Box 94094
Baton Rouge, Louisiana 70804-9094
(504) 342-3076

Services:

Customers will have access to a comprehensive array of seamless, integrated services at the one-stop centers. Universal accessibility will be available to all customers through electronic connectivity. The state is planning centralized databases of applicants and employers, which will be accessible to local one-stop centers, via a secure, computerized system for use by service delivery staff.

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Structure:

There are 18 major Job Training Partnership Act (JTPA) service delivery areas or private industry council consortium areas in the state. Each service delivery area is a separate labor market area within the state. The state's 64 parishes are political subdivisions that are divided among its 18 labor market areas.

Timetable:

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MISSOURI'S ONE-STOP CAREER CENTER SYSTEM

Contact: Julie Gibson
Director
Division of Job Development & Training
Missouri Department of Economic Development
P.O. Box 1087
Jefferson City, Missouri 65102-1087
(314) 751-4750

Services: In conjunction with welfare-to-work, school-to-work, and work-to-work initiatives, the one-stop system is vital to achieving a flexible holistic approach to Missouri's social and economic needs. Missouri's efforts will strengthen communities and families through these four broad outcome objectives of the one-stop system: universality, choice, integration and accountability.

Missouri's one-stop initiative will be integrated with Missouri Works, an automatic information access system. Through the integration of these initiatives, opportunities will be expanded for all customers needing employment and training assistance. Missouri's one-stop system will not only encompass Department of Labor employment and training programs, but will be fully integrated with broad educational and social services systems. The state council has been established by legislation and state governance has been thoroughly documented.

Structure: Missouri's integration of state and local partnerships incorporates four pivotal strategies for change: being accountable for achieving results, bringing services closer to the population, ensuring active community involvement in decisions that affect their well being, and using dollars more flexibly and effectively to meet state and local needs.

Missouri's customer-focused career centers will take into consideration the ease in which all customers can access reliable and accurate performance information, as well as the comprehensiveness of such information to facilitate informed choice.

Timetable: Initial implementation is planned for five regions including almost 40 percent of state's population.

NORTH CAROLINA'S ONE-STOP CAREER CENTER SYSTEM

Contact: Kay Albright
Governor's Commission on Workforce Preparedness
116 W. Jones Street
Raleigh, North Carolina 27603-8001
(919) 715-3300

Services: North Carolina's statewide network of local one-stop career centers are one element of a multi-faceted strategy to reshape the governance, management and delivery of workforce development services. The state has begun to develop a comprehensive, integrated and effective workforce development system and an integrated local delivery system. It is also strengthening local governance, reforming welfare, and reforming education through school-to-work.

Local teams that are developing and implementing one-stop career centers will structure them to provide high-quality services to all individuals and employers who need information or assistance regarding education, training or employment decisions.

Structure: Through a chartering process, North Carolina will ensure that its career centers meet the dual tests of ensuring both equitable availability of services and consistent high quality. Local workforce investment boards will issue charters to consortia or agencies that want to operate career centers.

Implementation of the career centers will be supported by a substantial investment in information technology, both in terms of improving the customer's access to high-quality labor market information products and services and through an integrated management information system.

Timetable: Local areas will have two choices of action concerning career center implementation in the first year. They can apply for an implementation grant or for a planning grant, depending upon their readiness. Three sites that have already begun implementation (Davidson, Columbus, and Beaufort counties) will be designated as first-year sites, subject to meeting the state implementation readiness criteria.

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NEW JERSEY'S ONE-STOP CAREER CENTER SYSTEM

Contact:

Peter J. Calderone
Commissioner of Labor
New Jersey Department of Labor
John Fitch Plaza, CN 955
Trenton, New Jersey 08625
(609) 292-2975

Jack Casuso, Executive Assistant
(609) 777-1090

Services:

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THE WHITE HOUSE
WASHINGTON

September 7, 1995

Jane Smith Patterson
Senior Advisor for Policy, Budget and Technology
Office of the Governor
Raleigh, NC 27603

Dear Ms. Patterson:

Enclosed is a copy of the response from the Department of Labor regarding the One-Stop Career Center System. Also enclosed is the grant announcement by Secretary of Labor Robert Reich.

Although the amount you requested was not granted, I hope that you will be able to upgrade your workforce into a successful one.

Sincerely,

Alexis M. Herman
Assistant to the President and
Director of Public Liaison

Enclosures

July 14, 1995

Mr. Doug Ross
Assistant Secretary for Employment and Training
U.S. Department for Employment and Training
200 Constitution Ave. N.W.
Washington, D.C. 20210

Dear Mr. Ross:

I am pleased that North Carolina has submitted a proposal to the U.S. Department of Labor for a grant to implement one-stop career centers. This new program should allow North Carolina to have a world class workforce able to compete in the global economy.

School-To-Work is a great opportunity for the young people in North Carolina to provide them with the training and opportunities they need to gain superior skills and earn higher wages. It is also a commitment to your current workers that they will have the resources to go back to school and receive the training they need for today's marketplace.

My warmest personal regards,
Sincerely,

Alexis M. Herman
Assistant to the President and
Director of Public Liaison

CC: James B. Hunt
AMH:CLT



STATE OF NORTH CAROLINA
OFFICE OF THE GOVERNOR
RALEIGH 27603-8001

June 26, 1995

JAMES B. HUNT JR.
GOVERNOR

Ms. Alexis M. Herman
Assistant to the President
Director of Public Liaison Office
2nd Floor West Wing
1600 Pennsylvania Avenue N W
Washington, DC 20500

ack

JUN 26

Dear Alexis:

I hope this finds you well. We haven't talked in a while, but I'm delighted that you are where you are and I know you are enjoying your work.

I am writing to request your assistance on a matter that is very important to our state. North Carolina currently has two major grant requests pending. We have applied for a School-to-Work Implementation Grant of \$30,000,000 over a five year period. We have also submitted a One-Stop Career Center Implementation Grant requesting \$15,000,000 over a three year period.

Receipt of both these grants is critical to our efforts to upgrade North Carolina's workforce into one which can be competitive in the 21st century global economy. We would appreciate your help to ensure that these two proposals get through and positive consideration. I will call you to discuss this in more detail. If you need more specifics on the proposals, please call Sandra Babb at 919-715-3300.

We appreciate all your hard work. I hope to see you soon. Please let me know if I can be of assistance to you.

Sincerely,

Jane Smith Patterson

Jane Smith Patterson
Senior Advisor for Policy, Budget and Technology





STATE OF NORTH CAROLINA
OFFICE OF THE GOVERNOR
RALEIGH 27603-8001

JAMES B. HUNT JR.
GOVERNOR

June 15, 1995

Ms. Laura Cesario
Division of Acquisition and Assistance
Employment and Training Administration
U.S. Department of Labor
200 Constitution Avenue, NW, Room S-4203
Washington, DC 20210

Dear Ms. Cesario:

I am pleased to submit North Carolina's application for a School-to-Work Opportunities State Implementation Grant. Through widespread and involved collaboration, our state has developed a statewide system of school-to-work, which we call JobReady. This grant will assist us in implementing JobReady across the state so that all of our young people will be able to make a smooth and successful transition from school to the world of work. It will also address one of my key agenda items--ensuring that North Carolina has a world class workforce that can compete in the global economy.

The State's Commission on Workforce Preparedness (the State's Human Resource Investment Council) has led the effort over the past year and a half to develop JobReady. I have, therefore, designated Sandra P. Babb, Executive Director of the Commission on Workforce Preparedness, as the official authorized to sign the SF424 and other forms as necessary.

North Carolina, through the support of the JobReady partners, is well positioned to have an outstanding school-to-work system. If you or your staff have any questions or need additional information, please contact Loretta Martin at (919) 715-3300.

My warmest personal regards.

Sincerely,

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James B. Hunt Jr.

JBH:klf

Abstract

JobReady: Making the Right Choice in North Carolina

To ensure success into the next century, Governor James B. Hunt Jr. has made workforce development a top priority. Improving the quality of the workforce will take the State a long way to secure prosperity and quality of life for all regions and all people of the State. Unlike many states, North Carolina has a wealth of new jobs in emerging industries and a growing economy. Our unique challenge is to assure business that enough skilled workers will be there to fill them. Meeting this challenge will require business, government, and educators to work hand in hand on a comprehensive education and workforce preparation system for all North Carolinians.

School-to-work promises great change for North Carolina. It is a commitment to our young people to provide them with the training and the opportunities to gain superior skills and earn high wages. It is also a commitment to current workers that they will have the resources to go back to school and receive the training they need in a shifting economy. Our school-to-work system will lead people through a lifetime of learning by bridging the gaps between institutions. We call our system JobReady.

JobReady is about being ready to take on the responsibilities of the adult world. In North Carolina, state and local leaders are helping young people move from school to work by integrating four state strategies:

- strengthening efforts to **reform our schools** to achieve high standards,
- developing a **comprehensive economic strategy** that fosters new high performance, high wage industries in our State,
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North Carolina Abstract
Page Two

When the system is fully developed, all students will declare a Career Major from a broad cluster of occupations. They will have experienced work-based learning in their field of concentration, including school-based enterprises, Career Major Internships, cooperative education, and apprenticeships.

In the past two years, more than 2,100 people have attended state and regional school-to-work workshops to develop JobReady. This proposal represents their counsel and the subsequent strategy to engage the full support and engagement of the people of North Carolina. The Governor's Workforce Preparedness Commission will lead and coordinate the State's workforce development initiatives. The Commission and representatives from business, education, human resources, and the private sector are working together to make JobReady possible at that scale.



STATE OF NORTH CAROLINA
OFFICE OF THE GOVERNOR
RALEIGH 27603-8001

JAMES B. HUNT JR.
GOVERNOR

May 16, 1995

Mr. Doug Ross
Assistant Secretary for Employment and Training
U. S. Department of Labor
200 Constitution Ave. N.W.
Washington, D.C. 20210

Dear Mr. Ross:

I am pleased to submit North Carolina's proposal to the U.S. Department of Labor for a grant to implement one-stop career centers. The approach outlined in the grant application fits well with one of my key agenda items -- to ensure that North Carolina has a world class workforce which can compete in the global economy. Along with our local partners, we have developed a plan for the integrated universal delivery workforce development services for employers and job/training seekers. Our plan will enable us to transform our workforce programs into a "total quality" system that clearly focuses on continuously improving services for customers.

The State's Commission on Workforce Preparedness (the Human Resource Investment Council) has coordinated efforts with scores of workforce representatives at the state and local levels. The partners are working to improve the infrastructure for workforce development and to implement the changes delineated in this proposal. We are convinced that there is synergy in transforming disparate "programs" into a holistic, customer focused "system."

The Commission on Workforce Preparedness also serves as my policy advisors for workforce development. I have, therefore, designated Sandra Babb, Executive Director of the Commission, as the official authorized to sign the SF424 and other forms as necessary. She works directly with the other agency partners and will implement our career center vision.

North Carolina offers a unique opportunity to invest in a new workforce delivery system. I can assure you of the full commitment of all the partners, the hard work of staff, and excellent results upon funding our proposal.

My warmest personal regards.

Sincerely,
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James B. Hunt Jr.

JBH/rdh



North Carolina's One-Stop Career Center Proposal

Background

North Carolina has requested approximately \$5 million for each of three years. Eighty-three percent of the funds would go to local communities to fund career centers that offer all employment and training programs in an integrated fashion. The state would phase in career centers requiring that each of the 26 Service Delivery Areas under JTPA had at least one "full-service" center. Many local areas will have more. The key principles of the grant are:

- a focus on **improving customer service** (to both employers and job and training seekers);
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- a strong emphasis on **improving information sharing** both for public agencies and utilized to provide self-service to customers where possible;
- **accountability** for services -- outcome measures are required.

State level funds would be used to fund staff to manage the project, develop new labor market information products, and develop an integrated management information system using the State Information Processing System (SIPS).

Partners

Representatives of state and local groups/agencies participated in the development of the grant and will participate in local Career Centers. They include: community college representatives, JTPA program, Employment Security Commission, JOBS program, vocational rehabilitation, Division of the Blind and Aging, Indian Commission, community based organizations, economic development, Association of County Commissioners, and the League of Municipalities,

Services to be offered at Career Centers

Core Services to Job Seekers

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STATE OF NORTH CAROLINA
OFFICE OF THE GOVERNOR
RALEIGH 27603-8001

June 26, 1995

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Receipt of both these grants is critical to our efforts to upgrade North Carolina's workforce into one which can be competitive in the 21st century global economy. We would appreciate your help to ensure that these two proposals get through and positive consideration. I will call you to discuss this in more detail. If you need more specifics on the proposals, please call Sandra Babb at 919-715-3300.

We appreciate all your hard work. I hope to see you soon. Please let me know if I can be of assistance to you.

Sincerely,

A handwritten signature in cursive script that reads "Jane Smith Patterson".

Jane Smith Patterson
Senior Advisor for Policy, Budget and Technology

JUN 30 1995





STATE OF NORTH CAROLINA
OFFICE OF THE GOVERNOR
RALEIGH 27603-8001

JAMES B. HUNT JR.
GOVERNOR

June 15, 1995

Ms. Laura Cesario
Division of Acquisition and Assistance
Employment and Training Administration
U.S. Department of Labor
200 Constitution Avenue, NW, Room S-4203
Washington, DC 20210

Dear Ms. Cesario:

I am pleased to submit North Carolina's application for a School-to-Work Opportunities State Implementation Grant. Through widespread and involved collaboration, our state has developed a statewide system of school-to-work, which we call JobReady. This grant will assist us in implementing JobReady across the state so that all of our young people will be able to make a smooth and successful transition from school to the world of work. It will also address one of my key agenda items--ensuring that North Carolina has a world class workforce that can compete in the global economy.

The State's Commission on Workforce Preparedness (the State's Human Resource Investment Council) has led the effort over the past year and a half to develop JobReady. I have, therefore, designated Sandra P. Babb, Executive Director of the Commission on Workforce Preparedness, as the official authorized to sign the SF424 and other forms as necessary.

North Carolina, through the support of the JobReady partners, is well positioned to have an outstanding school-to-work system. If you or your staff have any questions or need additional information, please contact Loretta Martin at (919) 715-3300.

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JBH:klf



Abstract

JobReady: Making the Right Choice in North Carolina

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STATE OF NORTH CAROLINA
OFFICE OF THE GOVERNOR
RALEIGH 27603-8001

JAMES B. HUNT JR.
GOVERNOR

May 16, 1995

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Assistant Secretary for Employment and Training
U. S. Department of Labor
200 Constitution Ave. N.W.
Washington, D.C. 20210

Dear Mr. Ross:

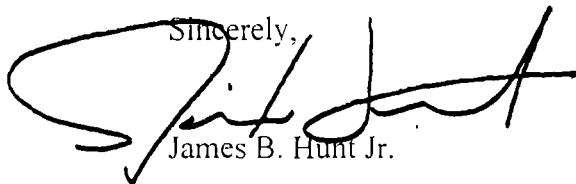
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JBH/rdh



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THE WHITE HOUSE
WASHINGTON

July 14, 1995

Ms. Laura Cesario
Division of Acquisition and Assistance
Employment and Training Administration
U.S. Department of Labor
200 Constitution Avenue, NW, Room S-4203
Washington, D.C. 20210

Dear Ms. Cesario:

I am pleased that North Carolina has decided to apply for the School-To-Work Opportunities States Implementation Grant to develop JobReady statewide. I, too, feel that with successful implementation the young people in North Carolina will be able to make a smooth transition from school to the workforce.

School-To-Work is a great opportunity for the young people in North Carolina to provide them with the training and opportunities they need to gain superior skills and earn higher wages. It is also a commitment to your current workers that they will have the resources to go back to school and receive the training they need for today's marketplace.

My warmest personal regards,

Sincerely,



Alexis M. Herman
Assistant to the President and
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CC: Jane Smith Psttersen
AMH:CLT

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CC: James B. Hunt
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STATE OF NORTH CAROLINA
OFFICE OF THE GOVERNOR
RALEIGH 27603-8001

June 26, 1995

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JUN 26

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Senior Advisor for Policy, Budget and Technology



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STATE OF NORTH CAROLINA
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RALEIGH 27803-8001

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STATE OF NORTH CAROLINA
OFFICE OF THE GOVERNOR
RALEIGH 27603-8001

JAMES B. HUNT JR.
GOVERNOR

GOVERNOR'S COMMISSION ON WORKFORCE PREPAREDNESS

FAX

DATE: 6-26-95

TO: Alexis Herman

PHONE NUMBER: _____

FAX NUMBER: 202-456-2983

FROM: Jane Smith Patterson

PHONE NUMBER: (919) 715-3300

FAX NUMBER: (919) 715-3974

NUMBER OF PAGES (INCLUDING COVER SHEET): _____

MESSAGE:



STATE OF NORTH CAROLINA
OFFICE OF THE GOVERNOR
RALEIGH 27603-8001

June 26, 1995

JAMES B. HUNT JR.
GOVERNOR

Ms. Alexis M. Herman
Assistant to the President
Director of Public Liaison Office
2nd Floor West Wing
1600 Pennsylvania Avenue N W
Washington, DC 20500

Dear Alexis:

I hope this finds you well. We haven't talked in a while, but I'm delighted that you are where you are and I know you are enjoying your work.

I am writing to request your assistance on a matter that is very important to our state. North Carolina currently has two major grant requests pending. We have applied for a School-to-Work Implementation Grant of \$30,000,000 over a five year period. We have also submitted a One-Stop Career Center Implementation Grant requesting \$15,000,000 over a three year period.

Receipt of both these grants is critical to our efforts to upgrade North Carolina's workforce into one which can be competitive in the 21st century global economy. We would appreciate your help to ensure that these two proposals get through and positive consideration. I will call you to discuss this in more detail. If you need more specifics on the proposals, please call Sandra Babb at 919-715-3300.

We appreciate all your hard work. I hope to see you soon. Please let me know if I can be of assistance to you.

Sincerely,

A handwritten signature in cursive script that reads "Jane Smith Patterson".

Jane Smith Patterson
Senior Advisor for Policy, Budget and Technology

JUN 30 1995





STATE OF NORTH CAROLINA
OFFICE OF THE GOVERNOR
RALEIGH 27603-8001

JAMES B. HUNT JR.
GOVERNOR

June 15, 1995

Ms. Laura Cesario
Division of Acquisition and Assistance
Employment and Training Administration
U.S. Department of Labor
200 Constitution Avenue, NW, Room S-4203
Washington, DC 20210

Dear Ms. Cesario:

I am pleased to submit North Carolina's application for a School-to-Work Opportunities State Implementation Grant. Through widespread and involved collaboration, our state has developed a statewide system of school-to-work, which we call JobReady. This grant will assist us in implementing JobReady across the state so that all of our young people will be able to make a smooth and successful transition from school to the world of work. It will also address one of my key agenda items--ensuring that North Carolina has a world class workforce that can compete in the global economy.

The State's Commission on Workforce Preparedness (the State's Human Resource Investment Council) has led the effort over the past year and a half to develop JobReady. I have, therefore, designated Sandra P. Babb, Executive Director of the Commission on Workforce Preparedness, as the official authorized to sign the SF424 and other forms as necessary.

North Carolina, through the support of the JobReady partners, is well positioned to have an outstanding school-to-work system. If you or your staff have any questions or need additional information, please contact Loretta Martin at (919) 715-3300.

My warmest personal regards.

Sincerely,

A handwritten signature in black ink, appearing to read "Jim Hunt".

James B. Hunt Jr.

JBH:klf



Abstract

JobReady: Making the Right Choice in North Carolina

To ensure success into the next century, Governor James B. Hunt Jr. has made workforce development a top priority. Improving the quality of the workforce will take the State a long way to secure prosperity and quality of life for all regions and all people of the State. Unlike many states, North Carolina has a wealth of new jobs in emerging industries and a growing economy. Our unique challenge is to assure business that enough skilled workers will be there to fill them. Meeting this challenge will require business, government, and educators to work hand in hand on a comprehensive education and workforce preparation system for all North Carolinians.

School-to-work promises great change for North Carolina. It is a commitment to our young people to provide them with the training and the opportunities to gain superior skills and earn high wages. It is also a commitment to current workers that they will have the resources to go back to school and receive the training they need in a shifting economy. Our school-to-work system will lead people through a lifetime of learning by bridging the gaps between institutions. We call our system JobReady.

JobReady is about being ready to take on the responsibilities of the adult world. In North Carolina, state and local leaders are helping young people move from school to work by integrating four state strategies:

- strengthening efforts to **reform our schools** to achieve high standards,
- developing a **comprehensive economic strategy** that fosters new high performance, high wage industries in our State,
- creating **opportunities for all workers** to gain new skills during their lifetime,
- **supporting the efforts of local partnerships** to engage all stake holders in strategies to make these efforts successful.



STATE OF NORTH CAROLINA
OFFICE OF THE GOVERNOR
RALEIGH 27603-8001

JAMES B. HUNT JR.
GOVERNOR

May 16, 1995

Mr. Doug Ross
Assistant Secretary for Employment and Training
U. S. Department of Labor
200 Constitution Ave. N.W.
Washington, D.C. 20210

Dear Mr. Ross:

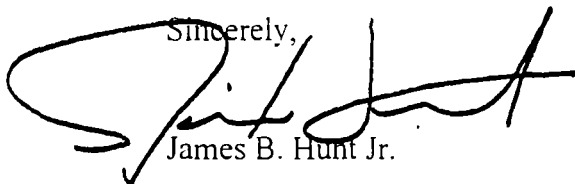
I am pleased to submit North Carolina's proposal to the U.S. Department of Labor for a grant to implement one-stop career centers. The approach outlined in the grant application fits well with one of my key agenda items -- to ensure that North Carolina has a world class workforce which can compete in the global economy. Along with our local partners, we have developed a plan for the integrated universal delivery workforce development services for employers and job/training seekers. Our plan will enable us to transform our workforce programs into a "total quality" system that clearly focuses on continuously improving services for customers.

The State's Commission on Workforce Preparedness (the Human Resource Investment Council) has coordinated efforts with scores of workforce representatives at the state and local levels. The partners are working to improve the infrastructure for workforce development and to implement the changes delineated in this proposal. We are convinced that there is synergy in transforming disparate "programs" into a holistic, customer focused "system."

The Commission on Workforce Preparedness also serves as my policy advisors for workforce development. I have, therefore, designated Sandra Babb, Executive Director of the Commission, as the official authorized to sign the SF424 and other forms as necessary. She works directly with the other agency partners and will implement our career center vision.

North Carolina offers a unique opportunity to invest in a new workforce delivery system. I can assure you of the full commitment of all the partners, the hard work of staff, and excellent results upon funding our proposal.

My warmest personal regards.

Sincerely,

James B. Hunt Jr.

JBH/rdh



North Carolina's One-Stop Career Center Proposal

Background

North Carolina has requested approximately \$5 million for each of three years. Eighty-three percent of the funds would go to local communities to fund career centers that offer all employment and training programs in an integrated fashion. The state would phase in career centers requiring that each of the 26 Service Delivery Areas under JTPA had at least one "full-service" center. Many local areas will have more. The key principles of the grant are:

- a focus on **improving customer service** (to both employers and job and training seekers);
- **integration** of current services including collocation of staff of various agencies;
- career centers would be managed by **local partnerships** led by the private sector but including all agencies;
- **universal access** to service -- everyone, regardless of eligibility for a specific Federal program, would be served at one location not off from agency to agency;
- a strong emphasis on **improving information sharing** both for public agencies and utilized to provide self-service to customers where possible;
- **accountability** for services -- outcome measures are required.

State level funds would be used to fund staff to manage the project, develop new labor market information products, and develop an integrated management information system using the State Information Processing System (SIPS).

Partners

Representatives of state and local groups/agencies participated in the development of the grant and will participate in local Career Centers. They include: community college representatives, JTPA program, Employment Security Commission, JOBS program, vocational rehabilitation, Division of the Blind and Aging, Indian Commission, community based organizations, economic development, Association of County Commissioners, and the League of Municipalities,

Services to be offered at Career Centers

Core Services to Job Seekers

- . Common Intake for All Customers
- . Eligibility Determination/Screening
- . Common Assessment of Customer Needs
- . Career Planning Assistance
- . Case Management Services
- . Information about the Labor Market, Job Openings, Education and Training Options, Supportive Services
- . Job Placement Services
- . Unemployment Insurance Information
- . Filing of Initial Claims and Profiling
- . Vocational Rehabilitation Counseling
- . Connection to Work First
- . School-to-Work Linkages

Core Services for Employers

- . Recruitment Assistance
- . Offering a Clearinghouse for Training Information
- . Connecting Employers with Targeted Jobs Tax Credits and other Hiring Incentives
- . Information about Unemployment Insurance
- . Labor Market Information Services
- . Rapid Response Information to Serve Employers who are Planning a Layoff
- . Outreach to Employers

THE WHITE HOUSE
WASHINGTON

July 14, 1995

Ms. Laura Cesario
Division of Acquisition and Assistance
Employment and Training Administration
U.S. Department of Labor
200 Constitution Avenue, NW, Room S-4203
Washington, D.C. 20210

Dear Ms. Cesario:

I am pleased that North Carolina has decided to apply for the School-To-Work Opportunities States Implementation Grant to develop JobReady statewide. I, too, feel that with successful implementation the young people in North Carolina will be able to make a smooth transition from school to the workforce.

School-To-Work is a great opportunity for the young people in North Carolina to provide them with the training and opportunities they need to gain superior skills and earn higher wages. It is also a commitment to your current workers that they will have the resources to go back to school and receive the training they need for today's marketplace.

My warmest personal regards,

Sincerely,



Alexis M. Herman
Assistant to the President and
Director of Public Liaison

CC: Jane Smith Psttersen
AMH:CLT