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National Institute on Disability and Rehabilitation Research - Report of the Americans with Disabilities Act (ADA) Technical Assistance Program

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8/31/94- called Lyn Sorden, CA

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- Technical Assistance
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- Materials Dissemination
- Referral Networks
- Public Awareness

Dial the following toll-free number and your call will automatically be routed to the DBTAC in your region.

800-949-4232 V/TTY

National ADA Program Assistance Coordinator
(703) 448-6155 V
(703) 448-3079 TTY
(703) 442-9015 Fax
<http://www.adata.org>

► cessi

5109 Leesburg Pike, Suite 813
Falls Church, Virginia 22041

Preparation of this publication was supported by the National Institute on Disability and Rehabilitation Research of the U.S. Department of Education under Contract Number #ED-99-CO-0002 3/99

This material is available in alternative format upon request.

Federal Contacts for ADA Information

Equal Employment Opportunity Commission
1801 L. Street NW
Washington, DC 20507

To File Complaints or Obtain Information—

Regional Offices:

(800) 669-4000 V

(800) 669-6820 TTY

Documents: Publications Information Center

P.O. Box 12549

Cincinnati, OH 45212-0549

(800) 669-EEOC (3362) V

(800) 800-3302 TTY (513) 489-8692 Fax

<http://www.eeoc.gov>

Department of Justice

Civil Rights Division, Disability Rights Section

P.O. Box 66738

Washington, DC 20035-6738

(800) 514-0301 V

(800) 514-0383 TTY (202) 514-0404 Fax

<http://www.usdoj.gov/crt/ada/adahom1.htm>

Architectural and Transportation Barriers Compliance Board (Access Board)

1331 F. Street NW, Suite 1000

Washington, DC 20004-1111

(800) USA-ABLE (872-2253)

(800) 993-2822 TTY

(202) 272-5447 Fax

<http://www.access-board.gov>

Department of Transportation

FTA Office of Civil Rights

400 7th Street, SW, Room 9102

Washington, DC 20590

For Documents and Questions:

(888) 446-4511 V

(800) 877-8339 TTY (202) 366-3475 Fax

ada.assistance@fta.dot.gov

<http://www.fta.dot.gov>

Federal Communications Commission

Office of Public Affairs

445 12th Street SW

Washington, DC 20554

Documents:

(202) 418-0260 V

(202) 418-2555 TTY

<http://www.fcc.gov/df>

Questions:

(202) 418-0976 V

(202) 418-0484 TTY

The Americans with Disabilities Act (ADA)

National Institute on Disability and Rehabilitation Research

ADA Technical Assistance Program

The National Institute on Disability and Rehabilitation Research (NIDRR) of the U.S. Department of Education has funded a network of grantees to provide information, training, and technical assistance to businesses and agencies with responsibilities under the ADA and to people with disabilities who have rights under the ADA. Currently ten regional Disability and Business Technical Assistance Centers (DBTACs) are funded to provide information and referral, technical assistance, public awareness, and training on all aspects of the ADA. One Research and Demonstration Project is exploring ways to improve employment practices for individuals with disabilities.

Disability and Business Technical Assistance Centers (DBTACs)

800-949-4232 V/TTY

Region 1 New England DBTAC
CT, ME, MA, NH, RI, VT

Adaptive Environments Center, Inc.
374 Congress Street, Suite 301
Boston, MA 02210

(617) 695-0085 V/TTY
(617) 482-8099 Fax
adaptive@adaptenv.org
<http://www.adaptenv.org>

Region 2 Northeast DBTAC
NJ, NY, PR, VI

United Cerebral Palsy Associations of New Jersey
354 South Broad St., Trenton, NJ 08608

(609) 392-4004 V
(609) 392-7044 TTY
(609) 392-3505 Fax
dbtac@ucpanj.org
<http://www.disabilityact.com>

Region 3 Mid-Atlantic DBTAC
DE, DC, MD, PA, VA, WV

TransCen, Inc.
451 Hungerford Drive, Suite 607
Rockville, MD 20850

(301) 217-0124 V/TTY
(301) 217-0754 Fax
adainfo@transcen.org
<http://www.adainfo.org>

Region 4 Southeast DBTAC
AL, FL, GA, KY, NC, SC, MS, TN

United Cerebral Palsy Association, Inc.
Center for Rehabilitation Technology at Georgia Tech
490 Tenth Street
Atlanta, GA 30318

(404) 385-0636 V/TTY
(404) 385-0641 Fax
se-dbtac@mindspring.com
<http://www.sedbtac.org>

Region 5 Great Lakes DBTAC
IL, IN, MI, MN, OH, WI

University of Illinois/Chicago
Department on Disability & Human Development
1640 West Roosevelt Road
Chicago, IL 60608

(312) 413-1407 V/TTY
(312) 413-1856 Fax
gldbtac@uic.edu
<http://www.gldbtac.org>

Region 7 Great Plains DBTAC
IA, KS, MO, NE

University of Missouri/Columbia ADA Project
100 Corporate Lake Drive
Columbia, MO 65203

(573) 882-3600 V/TTY
(573) 884-4925 Fax
adalh@showme.missouri.edu
<http://www.adaproject.org>

Region 8 Rocky Mountain DBTAC
CO, MT, ND, SD, UT, WY

Meeting the Challenge, Inc.
3630 Sinton Road, Suite 103
Colorado Springs, CO 80907

(719) 444-0268 V/TTY
(719) 444-0269 Fax
<http://www.ada-infonet.org>

Region 9 Pacific DBTAC
AZ, CA, HI, NV, Pacific Basin

California Public Health Institute
2168 Shattuck Avenue, Suite 301
Berkeley, CA 94704-1307

(510) 848-2980 V
(510) 848-1840 TTY
(510) 848-1981 Fax
<http://www.pacdbtac.org>

Region 10 Northwest DBTAC
AK, ID, OR, WA

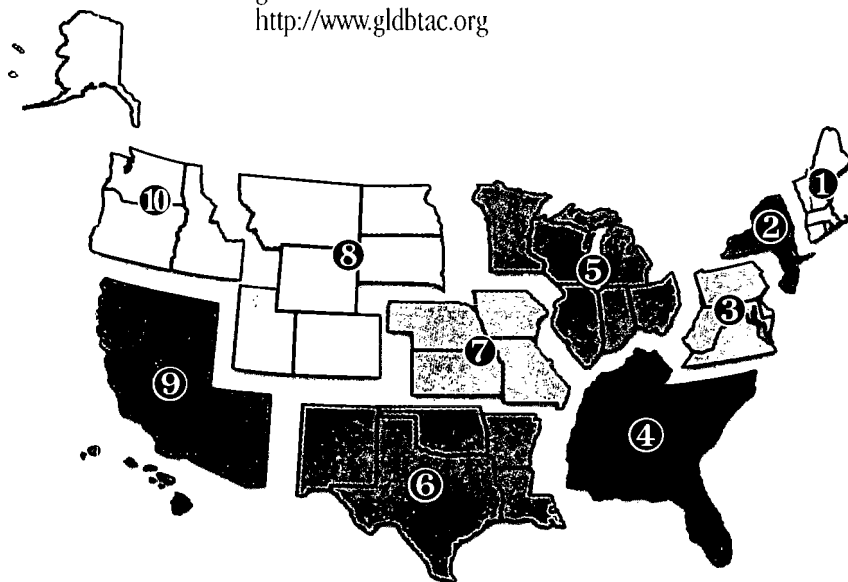
Washington State Governor's Committee
on Disability Issues & Employment
PO Box 9046, MS 6000
Olympia, WA 98507-9046

(360) 438-4116 V/TTY
(360) 438-3208 Fax
dcolley@esd.wa.gov
<http://www.wata.org/NWD>

Region 6 Southwest DBTAC
AR, LA, NM, OK, TX

Independent Living Research Utilization
2323 South Shepherd Boulevard, Suite 1000
Houston, TX 77019

(713) 520-0232 V/TTY
(713) 520-5785 Fax
ilru@ilru.org
<http://www.ilru.org>



The Americans with Disabilities Act



July 16, 1999

Jonathan Young
Associate Director
Office of Public Liaison
122 Old Executive Office Building
Washington, D.C. 20502

Dear Mr. Young:

You are invited to participate as a panel member at the U.S. Department of Education's National Institute on Disability and Rehabilitation Research (NIDRR) ADA Technical Assistance Program Project Directors' Meeting. The panel is scheduled for **Wednesday, September 8th from 10:45 a.m. – 12:00 p.m.** The meeting will be held Wednesday, September 8, 1999, through Friday, September 10, 1999, in the Washington, DC area at the following location:

**The Marriott Residence Inn Pentagon City
Ballroom
550 Army Navy Drive
Arlington, Virginia 22202
703-413-6630 (Phone)
703-418-1751 (Fax)**

Pentagon City metro

5109 Leesburg Pike, # 813
Falls Church, VA 22041
(703) 448-6155 (Voice)
(703) 448-3079 (TTY)
(703) 442-9015 (Fax)
adata@adata.org
<http://www.adata.org>

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*The ADA Program
Assistance Coordinator
project is operated by
CESSI under contract with
the U.S. Department of
Education, National
Institute on Disability and
Rehabilitation Research
(NIDRR)*

*Contract #
ED-99-CO-0002*

Invited panel members include: John Lancaster, President's Committee on Employment of Persons with Disabilities; Becky Ogle, President's Task Force on the Employment of Adults with Disabilities; ~~Ethel Briggs~~, *Betsy Briggs*, National Council on Disability; and Jonathan Young, White House Office of Public Liaison. This invitation is being extended to you and your organization in order to exchange information with NIDRR and the Disability Business Technical Assistance Centers (DBTACs) and to open dialog on options to further collaborative efforts related to the ADA and disability issues. The panel moderators will be Ms. Valerie Fletcher, Director of the New England DBTAC and Ms. Wendy Wilkenson, Director of the Southwest DBTAC. The tentative format for the panel will be as follows: introductions, overview of your program (approximately ten minutes per panel member), and questions from the moderators. Enclosed

The Americans with Disabilities Act



please find copies of the national DBTAC brochure and summary information on the ADA Technical Assistance Program's seventh year of operation for your use as background information.

Additional information about the meeting, including tentative agenda, traveling directions, accommodation needs and alternate format requests will be sent to you in a few weeks.

Please contact me at (703) 448-6155 V, (703) 448-3079 TTY or lsowdon@cessi.net at your earliest convenience or by July 28, 1999 to confirm participation by either yourself or a representative from your organization. We look forward to seeing you in September!

Sincerely,

Lyn Sowdon
Project Director

5109 Leesburg Pike, # 813
Falls Church, VA 22041
(703) 448-6155 (Voice)
(703) 448-3079 (TTY)
(703) 442-9015 (Fax)
adata@adata.org
<http://www.adata.org>

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Education, National
Institute on Disability and
Rehabilitation Research
(NIDRR)*

Contract #
ED-99-CO-0002



The Americans with Disabilities Act

Program



August 4, 1999

Jonathan Young
Associate Director
White House Office of Public Liaison
122 Old Executive Office Building
Washington, DC 20502

Dear Jonathan:

You are confirmed as a speaker at the U.S. Department of Education's National Institute on Disability and Rehabilitation Research (NIDRR) ADA Technical Assistance Program Project Directors' Meeting. The meeting will be held Wednesday, September 8, 1999, through Friday, September 10, 1999, in the Washington, DC area at the following location:

The Marriott Residence Inn Pentagon City
550 Army Navy Drive
Arlington, Virginia 22202
703-413-6630 (Phone)
703-418-1751 (Fax)

Worldwide Toll-Free Reservation Line:
1-800-331-3131 (V) 1-800 228-7014 (TTY)

The sessions are scheduled from 9:00 a.m. 5:00 p.m. on Wednesday and Thursday and 9:00 a.m. – 2:15 p.m. on Friday. Registration begins at 8:00 a.m. on Wednesday morning. All sessions will be held in the Ballroom.

MEETING AGENDA

A draft agenda is enclosed for your information. Please note the time of your presentation. We welcome your participation. Enclosed is a registration form to confirm our meeting room accommodations, determine audiovisual equipment needs, and ensure the development of an accurate participant list. If you plan to provide materials during your presentation, please bring 40 copies in regular print, 3 in large print, 2 Braille copies, and 3 disk copies. To ship items to the meeting,

5109 Leesburg Pike, # 813
Falls Church, VA 22041
(703) 448-6155 (Voice)
(703) 448-3079 (TTY)
(703) 442-9015 (Fax)
adata@adata.org
<http://www.adata.org>

The ADA Program
Assistance Coordinator
project is operated by
CESSI under contract with
the U.S. Department of
Education, National
Institute on Disability and
Rehabilitation Research
(NIDRR)

Contract #
ED-99-CO-0002

send packages to the Marriott Residence Inn Pentagon City, at the above address. The package labels should include the following information –“Attention: Shipping/Receiving, James Reichart, Catering Manager.” Be sure to cite the name and the date of the meeting, “NIDRR Project Directors’ Meeting, September 8-10, 1999.” Items may be shipped to arrive by September 3rd.

GROUND TRANSPORTATION INFORMATION

The Marriott Residence Inn is located 10 minutes from Reagan National Airport and 15-20 minutes from Washington, DC on the Blue and Yellow Metro Lines. The closest stop is Pentagon City (map and directions enclosed). Underground parking at the hotel is \$10.00 per day.

LUNCH

If you plan to stay for lunch and do not wish to travel to the Pentagon City Mall Food Court, the Residence Inn will again offer “Brown Bag” lunches. Menus will be available in your packet on site and need to be completed and turned in to CESSI staff by 10:00 a.m. on the day of request.

CESSI is providing logistical support and coordinating accommodation and accessibility needs. Please complete the enclosed registration form and fax it to Lyn Sowdon, Project Director, at 703-442-9015 by August 18, 1999 so that we may prepare an accurate participant list. In addition, if you require any special accommodations, audio-visual equipment, or assistance for this meeting, please indicate that on the enclosed registration form. Please let staff know if you require auxiliary aids, materials in alternate formats, or other assistance to ensure your full participation in the meeting.

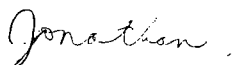
If you have any questions regarding logistics, please contact me at (703) 448-6155 V, (703) 448-3079 TTY or e-mail lsowdon@cessi.net.

Sincerely,



Lyn Sowdon
Project Director

Enc.



*If your schedule permits, come early
and join us for refreshments.
L. S.*

NATIONAL INSTITUTE ON DISABILITY AND REHABILITATION RESEARCH

ADA TECHNICAL ASSISTANCE PROGRAM PROJECT DIRECTORS' MEETING

September 8-10, 1999 ♦ Marriott Residence Inn Pentagon City

Registration Form

The information below will be used in the participant list. Please indicate the following as you wish it to appear in this document. Please type or print clearly.

Name: _____

Professional Title: _____

Organization: _____

Address _____

(City)

(State)

(Zip Code)

Telephone: (Daytime) _____

(Fax) _____

(E-Mail) _____

(TTY) _____

♦ If you require auxiliary aids, materials in alternate format, audiovisual equipment for your presentation or other assistance during the meeting, please indicate below.

Please return this form ASAP to:

Lyn Sowdon

Project Director

ADA PAC

CESSI

6858 Old Dominion Drive, Suite 200

McLean, VA 22101

Telephone: (703) 448-6155

V/TTY: (703) 448-3079

Fax: (703) 442-9015

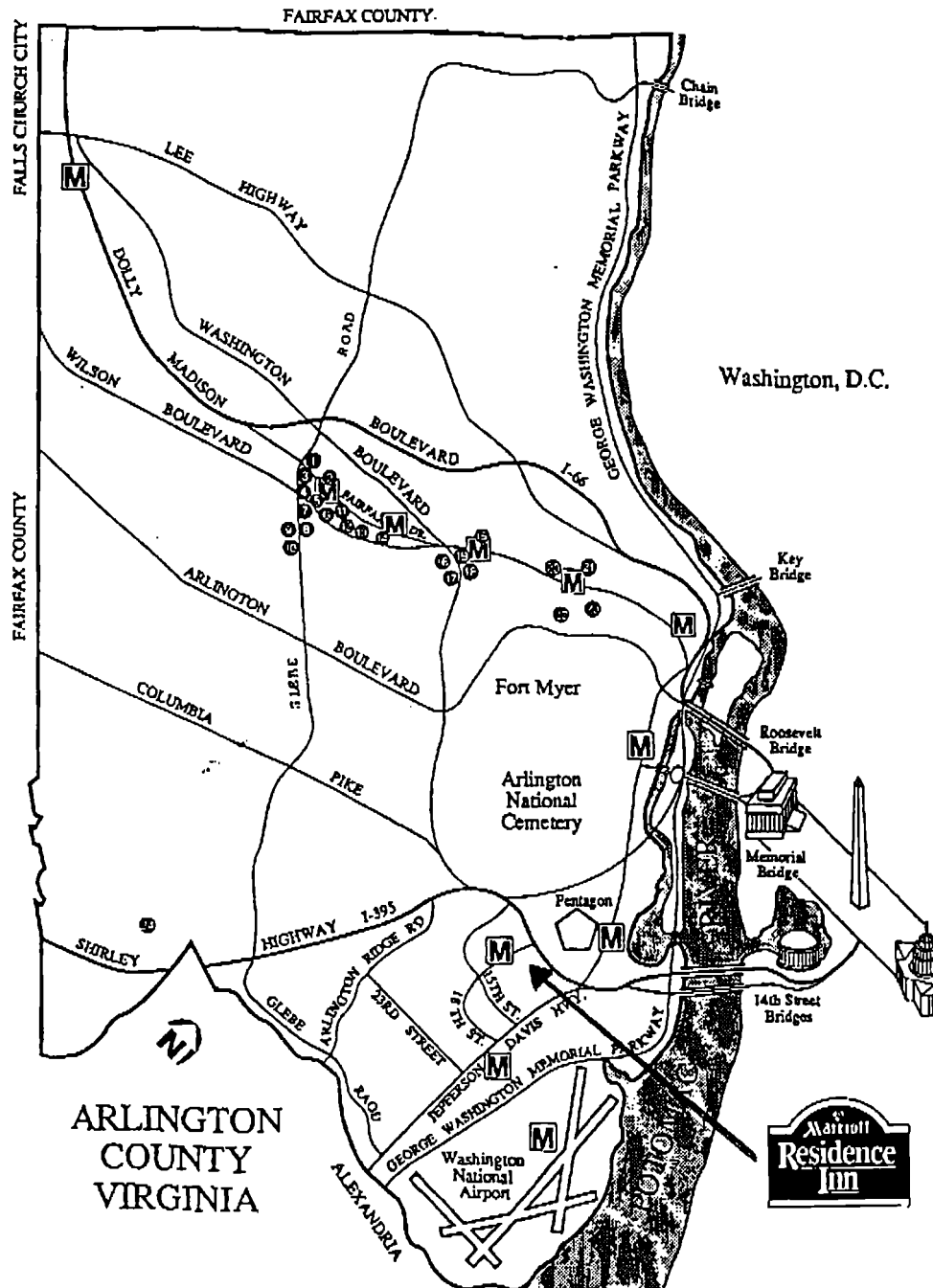
The Marriott Residence Inn Pentagon City

**550 Army Navy Drive
Arlington, Virginia 22202**

703-413-6630 (Phone)

703-418-1751 (Fax)

**Worldwide Toll-Free Reservation Line:
1-800-331-3131 (V) 1-800 228-7014 (TTY)**



DRAFT 8/3/99 #2
NIDRR ADA TECHNICAL ASSISTANCE PROGRAM
PROJECT DIRECTORS' MEETING

The Marriott Residence Inn
September 8 - 10, 1999
Co-Chairs: Valerie Fletcher and Wendy Wilkenson

Wednesday, September 8, 1999

- 8:00 - 9:00 a.m. Registration
- 9:00 - 9:30 a.m. Welcome, Introductions and Update from NIDRR
Katherine D. Seelman, Ph.D. Director, NIDRR
Introduction of NIDRR staff in attendance
- 9:30 - 10:00 Update from OSERS
Curtis Richards, Deputy Assistant Secretary
- 10:00 - 10:15 Update from Dept. of Labor, WIA
Eric Johnson, Director, or Dick Ensor, WIA Task Force
- 10:15 - 10:45 Break to meet with NIDRR/OSERS and other agency representatives
- 10:45 - 12:00 Panel Discussion
John Lancaster, Executive Director, President's Committee on Employment of Persons with Disabilities
Becky Ogle, Executive Director, President's Task Force on the Employment of Adults with Disabilities
Andy Imparato, General Counsel and Director of Public Policy, National Council on Disability
Jonathan Young, Associate Director, White House Office of Public Liaison
- 12:00 - 1:15 p.m. Lunch (on your own)
- 1:15 - 3:00 Access Board Update, Questions and 508 Training
David Capozzi, Director, Office of Technical & Information Services
Doug Wakefield, Accessibility Specialist
- 3:00 - 3:15 Break
- 3:15 - 4:00 Accessible Society Action Project - A.S.A.P.!
Cyndi Jones, Director
- 4:00 - 5:00 DBTAC Administrative Issues and
Strategize for Federal Agency Dialogue Panel

Thursday, September 9, 1999

- 9:00 - 12:00 DBTAC Dialogue with Federal Agencies (panel is under construction)
DOT - Michael A. Winter, Associate Administrator for Budget and Planning, FTA
Nancy Johnson, Equal Opportunity Specialist, OCR, FHA
Marc Brenman, OCR
FCC - Meryl Icove, Director, DITF

Pam Gregory, Deputy Director, DITF
HUD – Cheryl Kent, Director, Program Compliance and Disability Division
SBA – Bettie Baca, Senior Advisor

12:00 - 1:15 p.m. Lunch (on your own)

1:15 - 2:45 Equal Employment Opportunity Commission Update and Questions
Sharon Rennert, Senior Attorney Advisor

2:45 - 3:00 Break

3:00 - 4:30 Department of Justice Update and Questions
Liz Savage, Special Assistant to the Acting Assistant Attorney General for Civil Rights
John Wodatch, Chief, Disability Rights Section
Phil Breen, Special Legal Counsel, Disability Rights Section
Ruth Lusher, Technical Assistance Program Manager, Disability Rights Section

4:30 – 4:45 Status Reports on National Training Projects
Schools Project, Kathy Gips
National League of Cities, Sharon Anderson
National Council on Independent Living, Anne-Marie Hughey

4:45 – 5:00 Department of Defense, Computer/Electronic Accommodations Program (CAP)
Dinah F.B. Cohen, Director

Friday, September 10, 1999

9:00 - 10:30 a.m. AIMS Changes and the 1999 AIMS Analysis Plan - Bob Gattis

10:30 - 10:45 Break

10:45 - 12:00 DBTAC Administrative Issues

12:00 - 1:15 p.m. Lunch (on your own)

1:15 - 2:00 DBTAC Administrative Issues

2:00 - 2:10 Wrap-up

The Marriott Residence Inn Pentagon City
550 Army Navy Drive
Arlington, VA 22202
703 413-6630 (Phone)
703 418-1751 (Fax)

Walking Directions from the Metro

Take the Blue or Yellow Line to Pentagon City
Exit at the East Hayes Exit which is to the right.
Take the escalator or the elevator up to the ground level. (The elevator is located on the right side toward the rear of the station.)
Once outside, make a 180-degree turn facing South 12th Street.
The MCI Courtyard will be in front of you.
Walk across the courtyard diagonally to your right.
Once outside the courtyard, the Marriott Residence Inn is across the street.

NIDRR

Report of the

AMERICANS WITH DISABILITIES ACT (ADA) TECHNICAL ASSISTANCE PROGRAM

SEVENTH YEAR (1998)

National Institute on Disability &
Rehabilitation Research

Prepared by the
ADA Technical Assistance Coordinator Contract

The NIDRR ADA Technical Assistance Program's Fiscal Year 1998 Annual Report

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PROJECT NARRATIVES

Disability and Business Technical Assistance Centers:

New England - Region I (CT, ME, MA, NH, RI, VT)	1-1
Northeast - Region II (NJ, NY, PR, VI)	2-1
Mid-Atlantic - Region III (DE, DC, MD, PA, VA, WV)	3-1
Southeast - Region IV (AL, FL, GA, KY, MS, NC, SC, TN)	4-1
Great Lakes - Region V (IL, IN, MI, MN, OH, WI)	5-1
Southwest - Region VI (AR, LA, NM, OK, TX)	6-1
Great Plains - Region VII (IA, KS, MO, NE)	7-1
Rocky Mountain - Region VIII (CO, MT, ND, SD, UT, WY)	8-1
Pacific - Region IX (AZ, CA, HI, NV, Pacific Basin)	9-1
Northwest - Region X (AK, ID, OR, WA)	10-1

National Training Projects:

ADA National Access for Public Schools Project	11-1
ADA Training for Independent Living Centers	12-1
ADA Training for State and Local Government ADA Coordinators and Policymakers	13-1
ADA Standards for Accessible Design	14-1
ADA Technical Assistance Coordinator	15-1

Executive Summary

Responding to specific direction and funding from Congress, the National Institute on Disability and Rehabilitation Research (NIDRR) of the U.S. Department of Education awarded 15 grants and a coordination contract, beginning 30 September 1991, to facilitate implementation of the Americans with Disabilities Act (ADA) of 1990. In its seventh year, the NIDRR ADA Technical Assistance Program consisted of 10 regional Disability and Business Technical Assistance Centers (DBTACs), 4 National Training Projects (NTPs), and the ADA Technical Assistance Coordinator (ADA-TAC). This report summarizes quantitatively and qualitatively the achievements of the Program in its seventh year of operation (1 October 1997 through 30 September 1998).

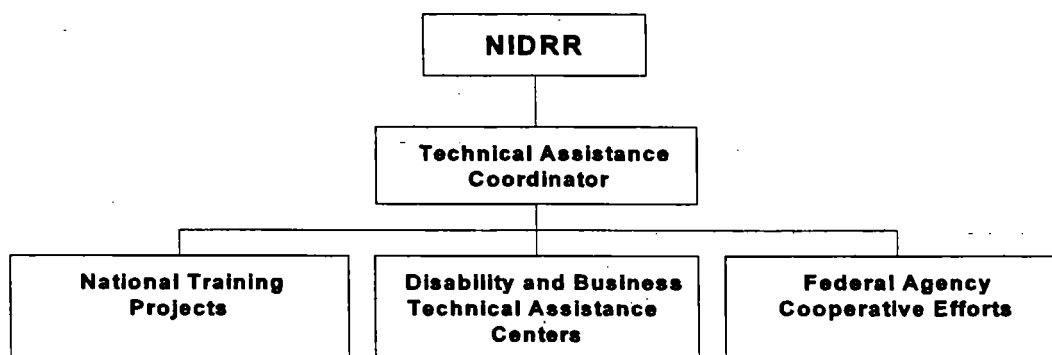
NIDRR's ADA Mission

Since its establishment in 1978, NIDRR has supported research to improve the employment status and promote the independence of persons with disabilities. Public Law 101-336, the Americans with Disabilities Act (ADA), was signed on July 26, 1990, prohibiting discrimination against individuals with disabilities in employment, public accommodations, transportation, State and local government services, and telecommunications. The ADA requires a number of Federal agencies to issue implementing regulations and undertake technical assistance efforts. Because of NIDRR's track record of success in supporting information dissemination and technical assistance on issues related to disability and its information base of knowledge resulting from NIDRR-supported research and demonstration efforts in this field, Congress provided additional funds to NIDRR to support a technical assistance program related to the ADA.

Nature of the NIDRR ADA Program Grantees

As the following project narratives demonstrate, each NIDRR-funded entity has a different approach to developing activities that address common challenges in ways tailored to meet the unique goals of its disability communities. The variety of strategies used to improve ADA implementation efforts is one of the strengths of the NIDRR ADA Technical Assistance Program. This strength is bolstered by consistent coordination of information so that each grantee benefits from the gains made by others. The common dedication and commitment of all NIDRR-funded entities to promoting the successful implementation of the ADA ensure the continuing success of ADA implementation and have significant impact on employment and service gains throughout the disability community.

NIDRR's ADA Technical Assistance Projects



ADA Technical Assistance Coordinator Contract (ADA-TAC)

This contract's objective is to enhance the performance of the DBTACs and NTPs by coordinating the activities of the ADA technical assistance grantees among themselves and between the grantees and appropriate Federal agencies, assisting the grantees in their technical assistance and materials development activities, promoting the efforts of the DBTACs through a public relations campaign, and reporting the various activities of the technical assistance grantees.

In Fiscal Year 1998 (FY '98), the contractor expanded the performance of the program by (1) coordinating the activities of the ADA-TA grantees among themselves and between the ADA-TA grantees and appropriate Federal agencies; (2) assisting grantees in their technical assistance and material development activities by reviewing materials and providing the DBTACs and NTPs with timely information; (3) promoting the efforts of the DBTACs through a public relations campaign; and (4) reporting the various activities of the ADA-TA grantees on a monthly, quarterly, and annual basis. The ADA-TAC also coordinated two grantees' project directors' meetings.

National Training Projects (NTPs)



The NTPs train persons with rights and duties under the ADA to enhance their awareness of: (1) the provisions of the ADA; (2) their rights and duties under the Act; (3) effective ways in which the employment, public services, public accommodations, and telecommunication provisions of the Act can be implemented; and (4) local and national resources available for expert assistance in resolving issues such as interpretation, accommodations, or technical aspects of compliance that may arise concerning the implementation of the provisions of the ADA.

Four NTPs were funded in Year Seven to target these groups, organizations, or subject areas: independent living centers, school districts, State and local ADA coordinators and policymakers, and the design industry (standards for accessible design). Three of the NTPs provide training: (1) The *ADA Training for Independent Living Centers* (ILCs), managed by the National Council on Independent Living (NCIL), focuses on peer training of ILC staff, associates, and volunteers; (2) The *ADA National Access for Public Schools Project*, directed by Adaptive Environments Center, Inc., created a nationwide training and technical assistance system to help school districts respond to the ADA, to help school personnel understand how ADA awareness affects schools, and to provide resources throughout the compliance process; and (3) *ADA Training for State and Local Government ADA Coordinators and Policymakers*,

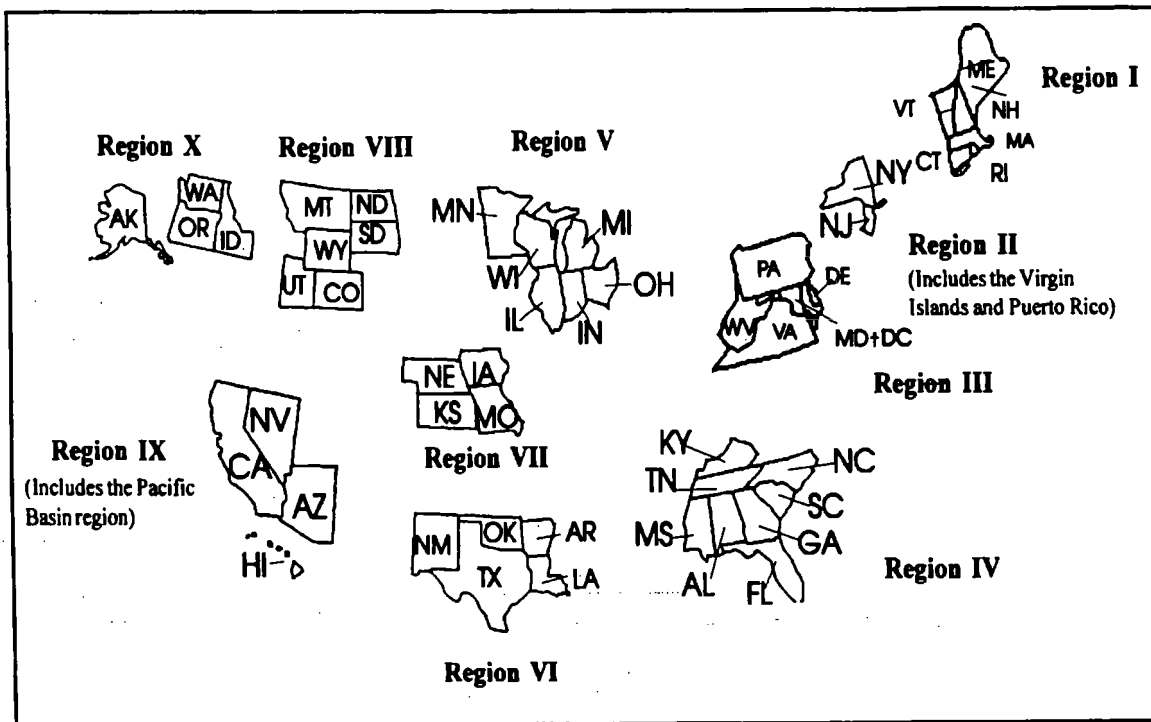
operated by the National League of Cities (NLC), develops, implements, and evaluates a comprehensive training program for public policymakers and coordinators involved with the ADA. The fourth NTP, *Standards for Accessible Design*, administered by the Center for Universal Design at North Carolina State University/School of Design for Accessible Design, does not provide training.

Disability and Business Technical Assistance Centers (DBTACS)

The 10 DBTACs focus on providing, within their respective regions, materials, technical assistance, and training to businesses, persons with disabilities, State and local government agencies, and others to facilitate appropriate implementation of the ADA, successful employment outcomes for individuals with disabilities, and greater accessibility in public accommodations. In addition, the Centers develop information resources, databases, reference guides, and expert consultants to serve as resources for implementation of the technical assistance programs. The DBTACs also conduct public awareness and build their local capacity through State and local affiliations with disability organizations, State and local governments, businesses, nonprofits, professional and trade associations, Federal regional centers, and individuals.

The DBTACs answer technical questions, make referrals, and disseminate information and materials. In addition, these Centers perform a wide range of activities to promote awareness of the ADA. The DBTACs provide ADA training and technical assistance to covered individuals and entities to facilitate employment for individuals with disabilities and accessibility in public accommodations and government services.

The toll-free number below connects the caller to information, materials, and technical assistance on the ADA. 800/949-4232 (V/TTY)



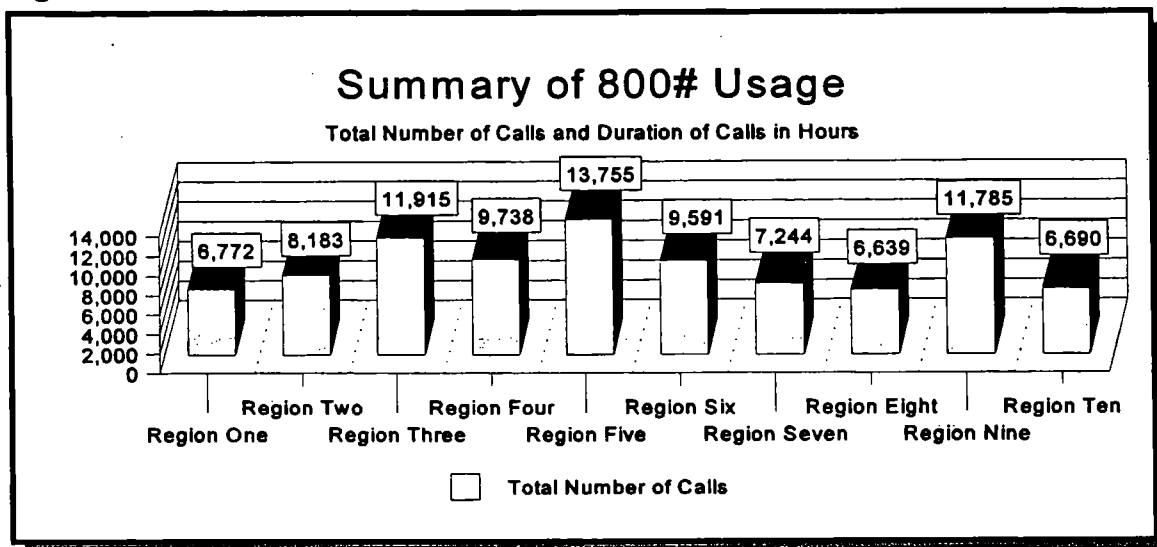
Federal Agency Cooperative Efforts

The Department of Justice, the Equal Employment Opportunity Commission, and the Architectural and Transportation Barriers Compliance Board (Access Board) disseminate their ADA materials and resources, provide technical assistance, perform legal reviews of NIDRR's ADA grantees' materials, and participate in two NIDRR ADA Technical Assistance Program Project Director meetings each year. The Department of Transportation and the Federal Communications Commission also contribute their ADA expertise and resources to the grantees. The ADA-TAC coordinates the communication, activities, and legal reviews between these Federal agencies and the grantees.

Toll-Free 800-Number Usage

The DBTACs fielded 92,312 ADA-related inquiries in 8,471 hours of calls on the national 800-number line alone. Thousands of other calls were made to DBTACs locally (one center set up a regional 800 line). In addition, some DBTAC State affiliates received calls on their own 800 lines. A summary of DBTAC 800-number usage is shown in the Figure 1.

Figure 1



Training

Nationally, approximately 86,000 persons were trained on various aspects of the ADA with nearly 2,600 training sessions conducted through the combined efforts of the NTPs and the DBTACs. The NTP on Standards for Accessible Design develops training videos and does not conduct training. The number of persons trained, the number of trainings, and the types of groups trained are represented in Figures 2, 3, and 4, respectively.

Figure 2

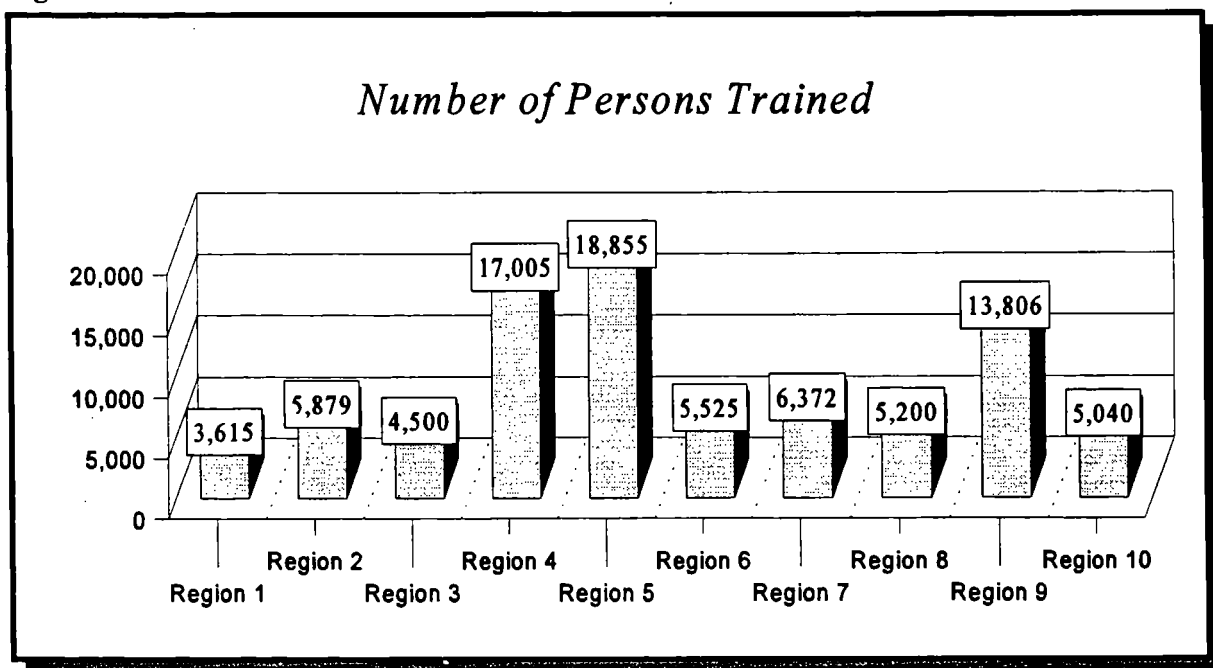


Figure 3

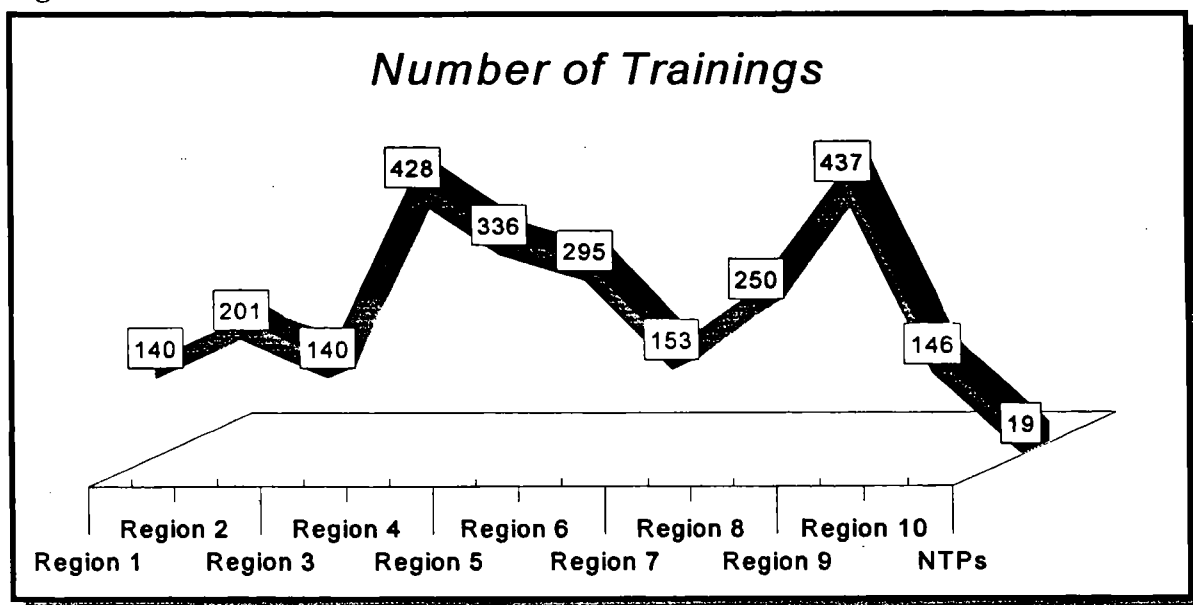
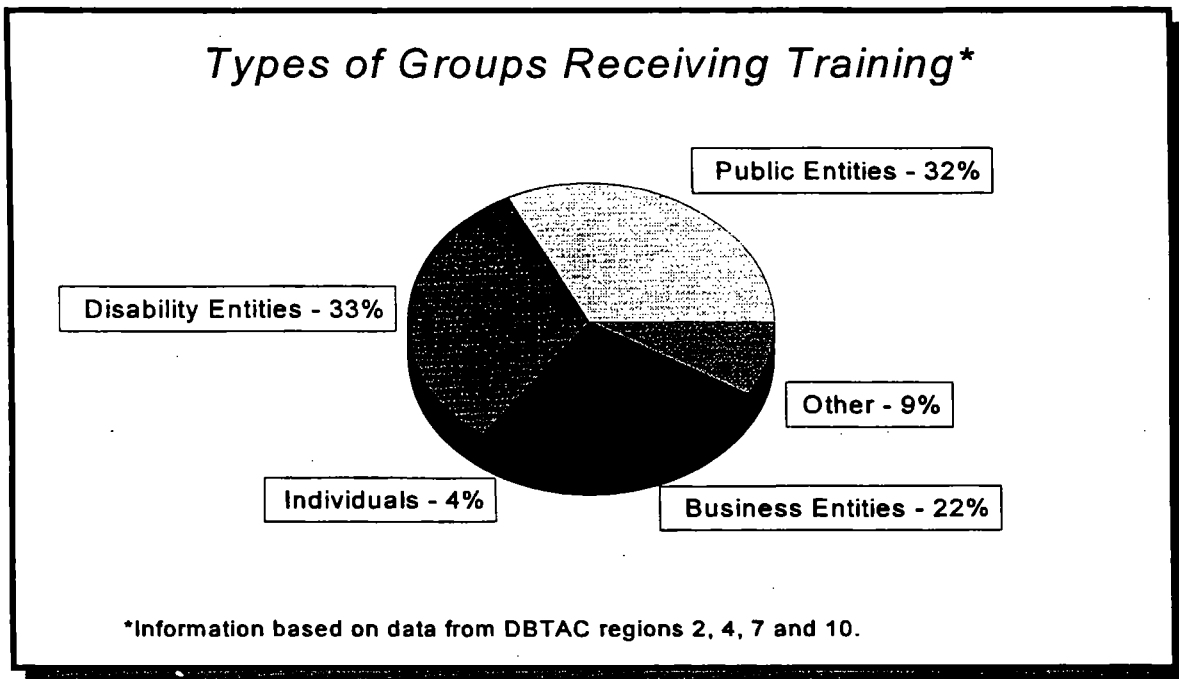


Figure 4



Technical Assistance

The DBTACs provided 157,126 technical assistance efforts in FY '98. This represents a decrease of 23,783 efforts from FY '97, or 13 percent. Figures 5 and 6 display the technical assistance efforts by region, and the groups receiving technical assistance.

Figure 5

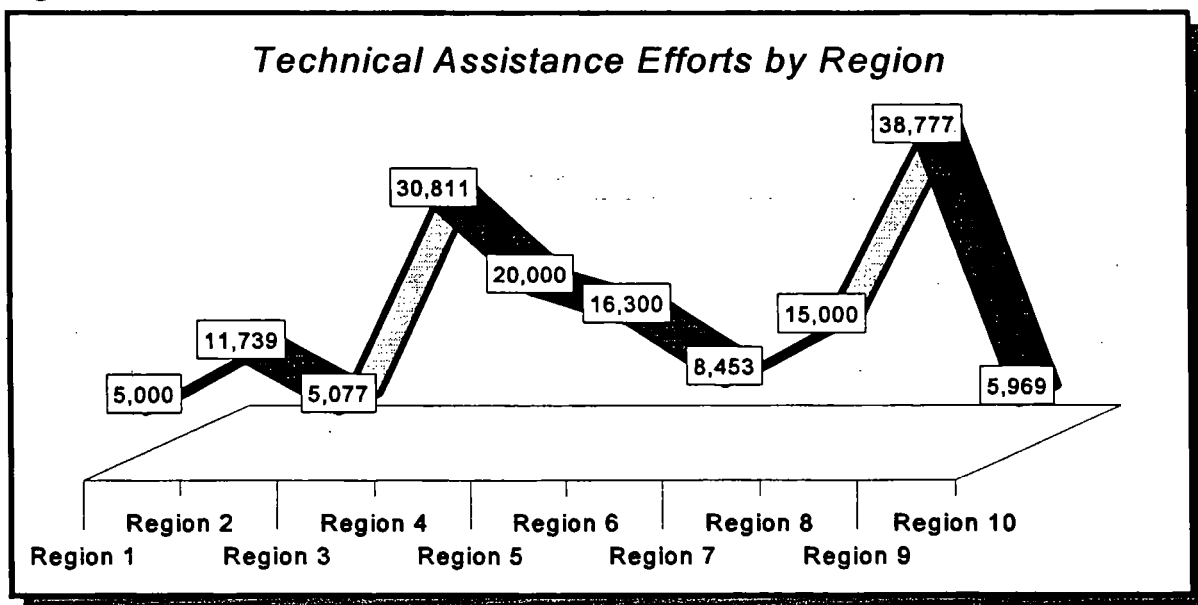
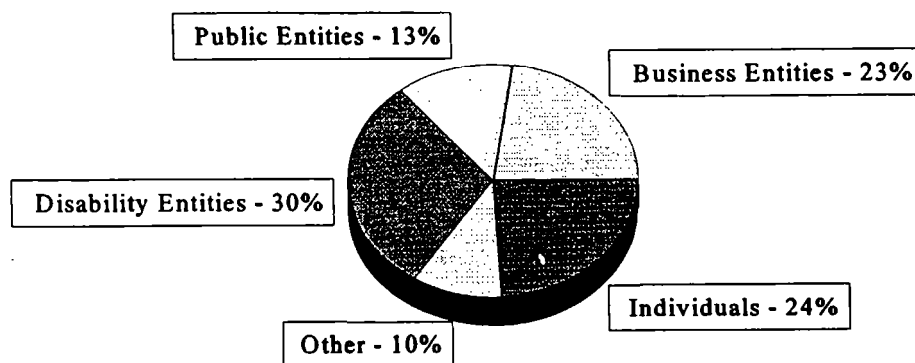


Figure 6

*Technical Assistance Receiving Groups**



*Information based on data from DBTAC regions 2, 3, 4, 5, 7, 9 and 10

Public Awareness Activities

In FY '98, the DBTACs conducted 3,091 variations of public outreach activities. Public service announcements (PSAs) were widely distributed to local radio and television stations to increase awareness of available DBTAC services. Special efforts were undertaken with outreach to the Hispanic and other minority communities, strategies for affecting small communities, and measures to work effectively with independent living centers.

Materials Distribution

The DBTACs disseminated more than 1,082,294 ADA materials in FY '98. Information on the number of materials disseminated by region, materials distribution by source and materials distribution by type of receiving group is shown in Figures 7, 8, and 9, respectively.

Figure 7

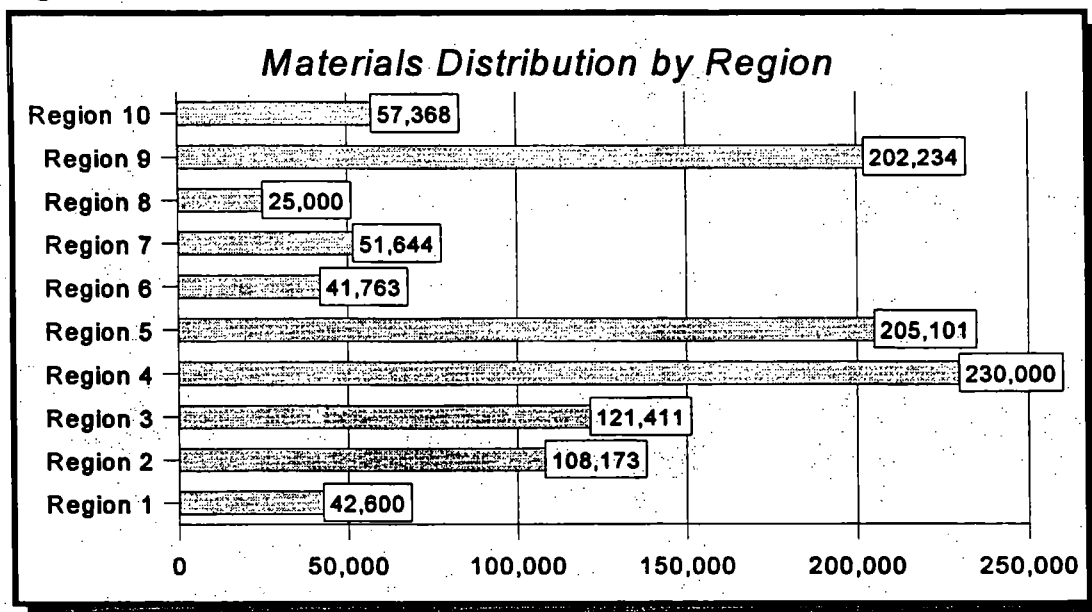


Figure 8

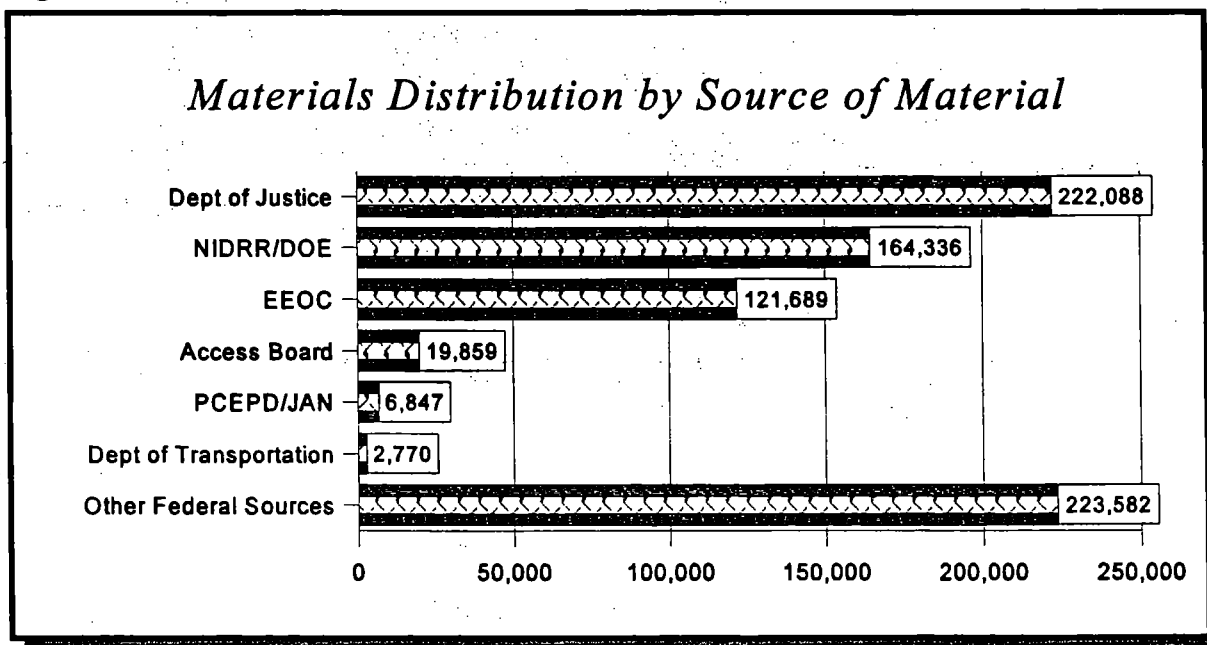
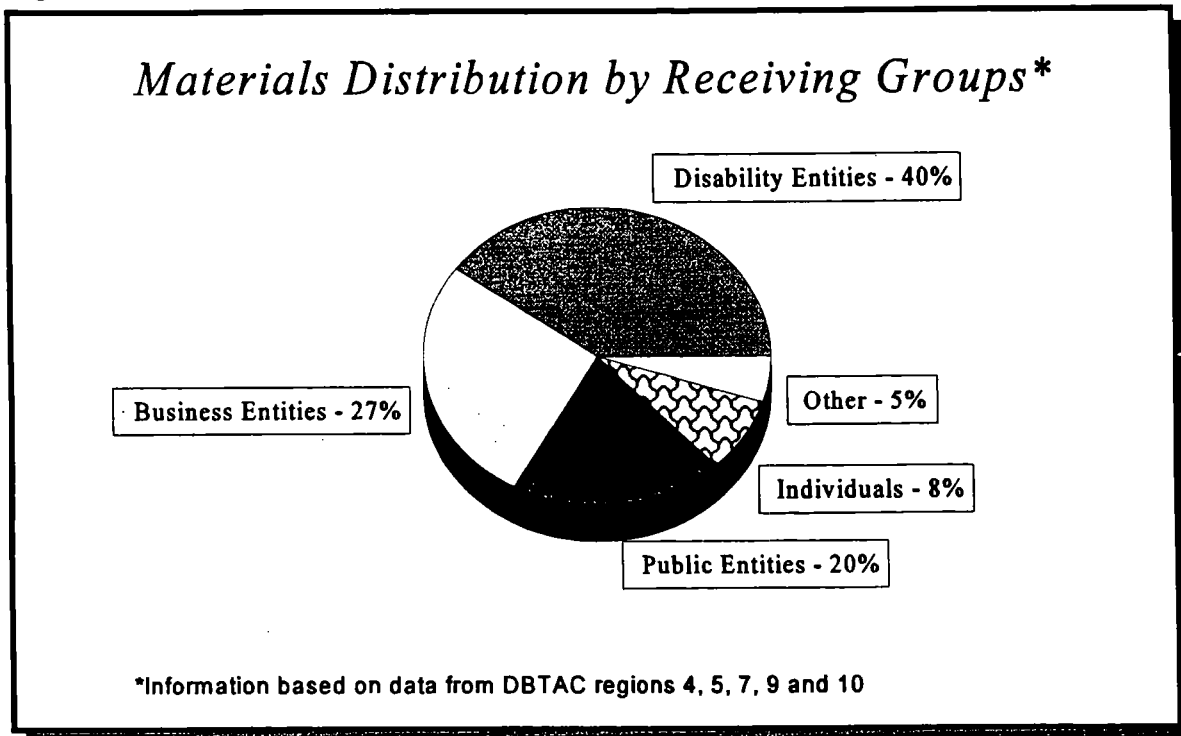


Figure 9



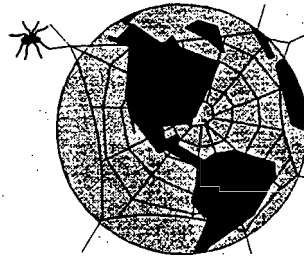
Publications Development

Each DBTAC publishes a newsletter targeted to its local constituencies. All new materials outside of newsletters were reviewed and approved by the ADA-TA coordinator and by attorneys at the Department of Justice (DOJ) or the Equal Employment Opportunity Commission (EEOC), as appropriate under Titles I, II, and III.

Web Site Activities

All the DBTACs and one NTP had Web sites operating at the end of FY '98. The DBTAC sites received 79,000 "hits," or visits. (NTPs were not required to report their Web site hits; therefore, this does not represent the full number of site visits).

The central ADA-TA page operated by the ADA technical assistance coordinator of KRA Corporation received a record high of 45,731 hits. This home page links to all NIDRR ADA-TA Program grantees, all key ADA Federal agency home pages, an ADA publications page of all DBTAC disseminated materials, a *Federal Register* page on ADA and other disability-related notices, and other disability-related home pages. A more detailed summary of FY '98 Web site activities is reported in Chapter 15.



Coordination Activities

Fiscal Year 1998 was the seventh full year of operations for NIDRR's ADA Technical Assistance Program and the third year of operation for the ADA-TAC contract. Monthly, quarterly, and annual data reports to the ADA-TAC contractor from each of the grantees were compiled to yield this statistical executive summary of aggregated NIDRR grantee activities.