

Clinton Administration History:
Submission Materials & Correspondence Checklist

Name of Agency GSA

Date:	Description of Submission or Correspondence:	Contact Information:
9/01/00	History Outline	Beth Newberg 501-0977



carole.hutchinson@gsa.gov

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To: Edward L. Widmer/WHO/EOP

cc: beth.newburger@gsa.gov, hap.connors@gsa.gov

Subject: GSA's Outline for Administrative History Project

The attached file contains the outline the General Services Administration will use to prepare our response to John Podesta's memo of July 10, 2000, on the Administrative History Project documenting the Administration's accomplishment for the Clinton Library.

I can be reached on (202) 501-0977 to discuss the project at your convenience.

(See attached file: outline Sept 1.doc)



- outline Sept 1.doc

Outline of Administrative History General Services Administration

Introduction: Overview of the General Services Administration's focus during the Clinton-Gore Administration on reengineering its processes and improving the skills of its employees, delivering customer satisfaction, measuring results, and benefiting American communities.

Organization of GSA:

- 1993 Compared to 2000
- Regional Structure

Personnel Statistics:

- 1993 – 2000: The impact of downsizing (including graphs showing new skills developed by the Agency)

Federal Operations Review Model: Segmenting GSA into 16 business lines.
An in-depth evaluation for business process reengineering purposes.

Reinvention Labs and Hammer Awards: Experiments in change and transition

GSA's Progress: Specific accomplishments for each year 1993 - 2000

- Awards
- Transition from mandatory to provider of choice status
- Community involvement and accomplishments
- Thrilling customers: achieving excellence
- Technology and e:business
- Environmental initiatives
- Financial and asset management
- Procurement reforms
- Accessibility and Diversity initiatives
- Policy changes
- Security before and after Oklahoma bombing
- Skills development
- Family-friendly initiatives: childcare, telework

Appendix:

- Annual Reports 1993 – 1996
- Annual Reports 1997 – 1999 (available at www.gsa.gov)
- Annual Report 2000 (available at www.gsa.gov upon completion)

Web Sites:

GSA	www.gsa.gov
FirstGov	www.firstgov.gov
GSA Advantage!™	www.gsaadvantage.gov
Office of Governmentwide Policy	www.policyworks.gov
Federal Consumer Information Center	www.pueblo.gsa.gov
Federal Acquisition Network	www.arnet.gov

Total Length of Document and Appendix: approximately 500 pages