

1 able to work with those recommendations.

2 MR. GROFT: Including trying to prioritize the
3 recommendations for each section.

4 DR. GORDON: Well, that is a whole other issue.

5 MR. GROFT: That is a whole other issue that we
6 will have to get to. And actually, we will try to do as
7 much as we can before the February meeting, and hopefully
8 we can bring you that final report and it will have the
9 priorities, so we may be doing a lot of e-mailing back
10 and forth to get your views of the priorities.

11 DR. GORDON: Steve, do you want to discuss the
12 prioritization process now, too, just a little bit and
13 how we may approach that? And then we need to discuss
14 approximately what will happen with the February meeting,
15 too.

16 MR. GROFT: Yes. We haven't even talked about
17 that as far as trying to develop a prioritization
18 process. I think it is something we are going to have to
19 deal with next week and try to come up with some plans
20 and get them out to everyone to look at.

21 DR. GORDON: So, a plan for prioritization I
22 will work on with the staff. We will send that out to

1 everybody then within the next couple weeks?

2 MR. GROFT: Hopefully by the end of next week
3 we can get something out.

4 SISTER KERR: Where do we build in the time for
5 whatever our role is -- it may be nothing -- for the
6 implementation of this? Do we just, again, deposit it to
7 DHHS, period?

8 MR. GROFT: That is it.

9 SISTER KERR: We don't do anything with
10 strategy in Congress? Nothing?

11 MR. GROFT: No.

12 SISTER KERR: Well, why the heck did we have a
13 political consultant?

14 MR. GROFT: Excuse me?

15 SISTER KERR: Why did we have somebody I
16 thought was advising us on how to move this in Congress?
17 I thought that is what that guy was doing.

18 MR. GROFT: No.

19 SISTER KERR: All right. Well, that is all
20 right.

21 The last question I have is in March. Is that
22 actually a day we will have as well soon?

1 MR. GROFT: March 7th is the end.

2 SISTER KERR: I mean do we gather on March 7th,
3 then?

4 MR. GROFT: No.

5 SISTER KERR: So, we just end it in February,
6 right?

7 MR. GROFT: End it in February, yes.

8 SISTER KERR: We don't have any grieving
9 process time or anything?

10 MR. GROFT: I don't have details on --

11 SISTER KERR: No hospice care?

12 MR. GROFT: No. I am trying to arrange some
13 other events that you would not be involved with as
14 commission members but as former commission members but
15 they have not been finalized. I am working on that now
16 and I really can't address it because we have not come to
17 that conclusion. But if we are able to pull it off, it
18 will be nice. It is going to be an appropriate way to
19 present the final report.

20 DR. GORDON: And Steve, in February we will be
21 working on the final text and final issues of
22 prioritization?

1 MR. GROFT: I think we would like to get
2 agreement at the February meeting on the text and the
3 priorities that we have established and how we have
4 presented them at that point.

5 DR. GORDON: Okay. And then, we will be
6 contacting people for input about ways to educate the
7 public about the report and to move the report forward in
8 a public fashion, so that is something we will be doing
9 over these next weeks, right, Steve?

10 MR. GROFT: We actually were going to do that
11 at this meeting if we had enough time but we didn't have
12 the time at lunchtime to go over the mechanism. So,
13 again, I will write something up and get it out to
14 everyone so we can discuss it through e-mail messages.
15 And there will be a thread going through.

16 DR. BERNIER: Steve, I would just like to add
17 that I think at this point if people start sending in
18 comments they need to send them to everyone so we are not
19 doing things in isolation, so that we can respond to
20 other people's comments.

21 MR. GROFT: I mentioned that, that next week we
22 will get a note out and everybody just hits a "reply to

1 all."

2 DR. BERNIER: Okay.

3 MR. GROFT: So that everyone then gets it.

4 Whatever comes in to me, if it is not forwarded to
5 everyone, if I see the e-mail message, I will forward it
6 to everyone, okay?

7 DR. GORDON: The other point I want to make
8 again is that when staff is arranging for calls for the
9 specific work groups everyone will get a notice. So
10 those who want to make specific points and want to be
11 particularly involved in a work group, there will be the
12 opportunity for everyone who is interested to be involved
13 in those work groups.

14 I just want to get one final count on
15 particular people who may want to be involved in this
16 division thing. Just let me see those hands again, okay?
17 Just want to write names down.

18 [Show of hands.]

19 DR. GORDON: Okay. I have Tom, Effie,
20 Veronica. Okay. That is fine.

21 And again, we will talk and whatever we do we
22 will send out to everybody.

1 DR. LOW DOG: Do we have a date?

2 MR. GROFT: We are looking at the 21st and
3 22nd.

4 DR. FINS: Would it be possible to start on the
5 22nd and do the 23rd?

6 DR. GORDON: 20th and 21st?

7 DR. FINS: The 21st is my problem day.

8 MR. GROFT: We will try to save your concerns
9 for the 22nd.

10 DR. GORDON: Joe is concerned about everything.

11 DR. FINS: Well, I just can't do the 21st.
12 That is the problem.

13 DR. GORDON: Were there any other days, Steve?

14 MR. GROFT: The 14th and 15th, but I think that
15 was a problem for many people as well. Valentine's. A
16 lot of heads shaking there.

17 DR. LOW DOG: Other than Joe, is there anyone
18 else who can't make the 21st and 22nd?

19 DR. FINS: Is there any way to do the earlier
20 part of that week, the 18th, 19th, or 20th?

21 MR. GROFT: I think the 18th and 19th was when
22 a number of people were not available.

1 PARTICIPANT: The 18th is a federal holiday.

2 MR. GROFT: But that was bad. Several hands, I
3 think, went up on the 18th and 19th. 19th and 20th?

4 DR. GORDON: Steve, are you asking a question
5 about the 19th and 20th?

6 MR. GROFT: 19th and 20th. 19th and 20th?

7 PARTICIPANT: I hate to be a stickler but for
8 those of us that are making a living in practice --

9 PARTICIPANT: I can't answer that without
10 calling the office.

11 MR. GROFT: Okay. Let's stick with the 21st
12 and 22nd and try to accommodate Joe the best we can.
13 Whether we can patch him through on a teleconference or
14 something, we are going to try to deal.

15 DR. GORDON: I will see what I can do as well
16 on my side.

17 MR. GROFT: The 21st and 22nd. Ink it in.
18 Okay. Best we can do.

19 I really want to thank you because the
20 attendance has been outstanding at all of the meetings,
21 and we hate to have a meeting of this importance that we
22 don't have people but I think the people who can't make

1 it the 21st can make it on the 22nd. We will try to get
2 those issues resolved at that point that are really major
3 sticking issues for individuals, okay?

4 DR. GORDON: The 21st and 22nd.

5 MR. GROFT: Thursday and Friday, okay.

6 DR. GORDON: We are going to move ahead. We
7 are going to do the two sections. We are going to do
8 without a break. We are going to do Coverage and
9 Reimbursement and then we are going to do CAM Central.

10 So Maureen is going to cover Coverage.

11 Are you without benefit of phone?

12 MS. MILLER: Yes. George may call in while we
13 are doing this, but he is experiencing a delay.

14 I would like to say I am an extension of George
15 at this point, not a substitute because he certainly is
16 not one that would be easily substituted for.

17 DR. FINS: A little suggestion.

18 MS. MILLER: Yes?

19 DR. FINS: Is George expected to call in?

20 MS. MILLER: He is expected, but we don't know
21 when.

22 DR. FINS: Why don't we do Don first? Is that

1 possible? Chances are he won't, then?

2 MS. MILLER: Yes. It is a good possibility he
3 will not be able to call in.

4 **Discussion Session IV: Coverage and Reimbursement of CAM**

5 MS. MILLER: Just a quick overview of what we
6 did since last October, from the October meeting, is that
7 we basically kept our approach of the barriers to
8 coverage and reimbursement, which is an approach that we
9 identified with and people seemed to concur with, or
10 there seemed to be a broad range of agreement on that
11 approach at the last meeting. So we have kept that.

12 We have broken out one area, which is the
13 overall fair and equitable treatment of CAM. It had been
14 merged into each of the sections but we felt it was a bit
15 awkward and we went ahead and broke it out as a separate
16 section and moved a couple of the recommendations where
17 appropriate into that section.

18 We generally have the same recommendations.
19 Most of them have been refined or reworded and they will
20 probably, I am sure, go through more of that. But there
21 seemed to be, again, a general consensus with the
22 underlying issues and concepts as the group has been

1 working with them.

2 So having said that, there is one other change
3 that we made but I don't want to talk about that until we
4 get to it, which is of course the section where we talked
5 about medical necessity and the decision about when to
6 pay or provide a service, but we will get to that.

7 And lastly, we have to address this one
8 remaining recommendation that George had included in his
9 memo, and it appears to me that it sits most
10 appropriately in this first section on fair and equitable
11 treatment, so that is where I plan to discuss that.

12 So with that, I think we can move right into
13 the recommendations, which begin on page 7. And in this
14 section there are three recommendations and they address
15 this new, broad area which we feel is the lead area, the
16 overarching area, which is fair and equitable treatment,
17 safe and effective CAM intervention.

18 The first recommendation is that the purchasers
19 and other health plan sponsors -- generally, that is the
20 category of purchasers. Then the persons who actually
21 carry out the insurance benefits, the insurance companies
22 and managed care organizations, that they offer packages

1 that include CAM benefits, so without reading it word for
2 word that is the intent there.

3 There are some edits that I would like to make
4 to that personally because I realize we have had this
5 effort internally, as you all know, to try and make the
6 recommendations shorter, clearer, more concise and to the
7 point. And I am realizing sometimes when we do that we
8 occasionally lose a subtle concept, a nuance that is
9 important. And in this context what needs to be
10 differentiated is the role of the purchaser versus the
11 role of the insurance company. I would like to make the
12 recommendation a little clearer that would clarify that
13 we would like the insurance companies to have benefit
14 packages that include this, that they would offer
15 coverage of CAM benefits in either their basic packages
16 that everyone gets or as an optional supplemental where
17 an individual could choose to buy it.

18 And if we put somewhat strong language out on
19 that and we then follow that up with the concept that we
20 then recommend that purchasers, such as employers,
21 consider offering this because it is really their choice.
22 But the strength here, in George's viewpoint, is getting

1 the insurance companies. And we did hear from the
2 largest insurance company in the United States that isn't
3 doing much in this area. And what we would be saying is
4 that you need to at least be putting the packages out
5 there and then let people decide. Let the employers
6 decide, let the consumers decide if they want to buy it.
7 So that is where we were coming out.

8 DR. GORDON: Discussion?

9 DR. TIAN: I noticed the omission of the "safe
10 and effective CAM interventions." Does that mean the
11 licensed?

12 MS. MILLER: No. This means that services and
13 products that have undergone some research, clinical and
14 probably health services research too, whereby they meet
15 some threshold of safety and efficacy.

16 DR. TIAN: Well, if it is possible I can make a
17 suggestion, I think all the CAM services -- let's forget
18 about products -- the services, if they are licensed,
19 that means a general understanding they are safe and
20 effective. If they have already proved by a certain
21 level they are safe and effective, they should be
22 covered.

1 DR. GORDON: I think that is what it says,
2 "Coverage of safe and effective CAM interventions." I
3 think if we start getting into the realm of licensure we
4 are going to start muddying things up. We are just
5 making a general recommendation here, as opposed to
6 coming down on the side that everything has to be
7 licensed, because then we run into naturopathic
8 physicians are not licensed in this state, massage
9 therapists are not licensed in that, acupuncturists are
10 not licensed in the other.

11 I shouldn't be talking so much for you, I'm
12 sorry.

13 MS. MILLER: Well, if I can interject here
14 before it goes too far, we do have a recommendation on
15 licensure in No. 8, that we have tried to keep precisely
16 focused to just coverage and reimbursement, and this
17 whole approach of barrier, how is licensure a barrier to
18 coverage and reimbursement. But we don't get there until
19 No. 8.

20 DR. TIAN: Okay, until later.

21 MS. MILLER: Wayne?

22 DR. JONAS: Where is the term so frequently

1 used by third party groups, "appropriateness"? There is
2 another term that is used that is more than "safe and
3 effective," excuse me.

4 DR. FINS: Medical necessity.

5 DR. JONAS: "Medical necessity," sorry. Yes.

6 MS. MILLER: Well, we actually addressed that
7 in Section 4, on when to provide and how to provide
8 services, but if you all want to discuss any of that now,
9 we can.

10 DR. JONAS: If this is the up front,
11 overarching recommendation, shouldn't that terminology be
12 placed in here? Because that, for most places, has a
13 very specific definition. Like safety and efficacy, it
14 has a particular set of standards that are used for
15 determining medical necessity.

16 MS. MILLER: Well, usually when an insurance
17 company builds a benefit into a package, whether it is
18 hospice care or whatever, it automatically includes
19 medical necessity and appropriateness, and they work at a
20 more micro-management level of defining what that is.

21 To me, it opens a broader question, which we
22 tried to deal with in our previous write-up of the

1 problems we confront with establishing medical necessity
2 and appropriateness criteria for CAM.

3 Go ahead. Joe seems to be biting at the bullet
4 here.

5 DR. FINS: One of the problems is that for
6 something to be safe and effective, achieving a CAM-like
7 goal, but sometimes "medical necessity" implies that you
8 are improving. So, like hospice care or physical
9 therapy, if it improves rehabilitation it may meet a
10 medical necessity requirement. However, if it just makes
11 you feel better but it doesn't really lead to an
12 improvement, it may not be medically necessary.

13 So to get entrapped in that in this context, I
14 think, would really put it --

15 DR. JONAS: Isn't this recommendation saying
16 that their benefit packages should be offered? Shouldn't
17 that follow the current approaches taken by these groups
18 to determine when they offer them, which includes medical
19 necessity?

20 DR. FINS: Medical necessity, I think, is often
21 a federal phrase. Each private company could set up the
22 terms and conditions. No, the company could opt to say,

1 we think pain relief is an outcome of physical therapy,
2 not necessarily improved mobility, and so therefore, we
3 can establish that as the criteria to offer the service,
4 or to continue to offer the service.

5 DR. JONAS: I understand what goes into medical
6 necessity. I'm asking why it's not in here if we are
7 recommending that these become part of benefits packages?

8 MS. MILLER: Let me give you my own opinion,
9 and I don't hold myself out as a CAM expert. I am not a
10 CAM practitioner. However, I think there is this issue
11 that we are then tying CAM strictly to the current
12 conventional way of practicing, that you have to have a
13 disease or injury first before something can be done.

14 You would have to look at several of our other
15 recommendations, including the tax one, to know that we
16 believe there should be a shift where this concept of
17 health promotion or maintaining a health status should be
18 included in the overall perspective and philosophy.

19 So, if we put it in here, we are actually
20 narrowing -- well, let me see.

21 Joe, you want to start off? You are a member
22 of the group, so I imagine you are going to do some

1 prefacing and then come to this side of the table.

2 DR. JONAS: Well, I don't see where this has
3 been related to wellness in here. I mean, you just
4 brought up wellness. I mean, I am speaking for Dean
5 here. I like the spirit of what you are saying, but as
6 Dean would say, why are we applying different standards
7 for this than we do in conventional medicine?

8 DR. FINS: I think there are two issues. There
9 are things that are disease-altering interventions, like
10 Dean's protocol could meet a medical necessity
11 expectation in lieu of, say, bypass surgery.

12 On the other hand, there are some CAM
13 interventions which will not meet the medical necessity
14 expectation because it is not treating a disease
15 condition. It may be just, not just but it may be
16 promoting wellness.

17 I think what I would suggest is that this issue
18 gets put into the text somewhere and addressed and maybe
19 we should say that they should use criteria such as
20 medical necessity but not limited to medical necessity.

21 DR. GORDON: Joe, just for my information, how
22 does this work in terms of hospice care?

1 DR. FINS: There is a Medicare hospice benefit
2 with established interventions, but if people are, say,
3 terminally ill and dying and they have not enrolled into
4 a hospice and they were getting physical therapy, which
5 maybe helped them with some kind of symptom relief but
6 they weren't actually getting better, it might be hard to
7 prove medical necessity and the benefit could cease. So
8 I want to avoid that pitfall.

9 DR. JONAS: It is also equally hard to prove
10 that it was safe and effective or has not been proven.

11 MS. MILLER: Okay. Right. Joe, you had your
12 hand up? And then Veronica, and Julia, did you have a
13 comment? Okay.

14 MR. PIZZORNO: I totally agree with the same
15 standards approach. Unfortunately, the term "medical
16 necessity" has been extremely effectually used by the
17 insurance companies to eliminate reimbursement of CAM not
18 only to CAM professionals but also to holistic M.D.s. It
19 just, unfortunately in this particular example, Wayne,
20 doesn't work.

21 MS. MILLER: Okay. Veronica?

22 DR. JONAS: Between that and "safe and

1 effective." I mean you can use the same thing with "safe
2 and effective" as you can with "medical necessity."

3 DR. FINS: But "medical necessity" implies a
4 kind of a curative model.

5 MS. MILLER: Yes, Veronica?

6 MS. GUTIERREZ: I would like to echo what Joe
7 Pizzorno just said. "Medical necessity" has been used
8 more than any other reason I know of to deny chiropractic
9 care. I have no problem with "clinical necessity." In
10 fact, any contract that I sign for delivery of health
11 care, I always amend it. I scratch out "medical
12 necessity" and I put in "clinical."

13 I talked to the insurance companies about that,
14 and they just use the phrase because it is the most
15 commonly used phrase, no other reason. It would be very
16 easy for us to change that right now, as we are changing
17 the paradigm for health care or wellness.

18 So I would like to change "medical necessity"
19 terminology to "clinical necessity."

20 MS. MILLER: Okay. Tom?

21 MR. CHAPPELL: Yes, I support the point of view
22 that CAM is not as narrow as the term "medical

1 necessity." I would like to, as I did when the Aetna
2 people were here, use the example of dental hygienists in
3 dental insurance plans. That was not originally a
4 benefit, eligible coverage, but it came back. It
5 ultimately got expanded as a product area, not because it
6 was medically necessary but because it was safe and
7 effective, and a good way to prevent long-term
8 reimbursement that they would eventually have through
9 therapeutic. It was preventative.

10 So I think this language, "safe and effective,"
11 is the right language because there are modalities that
12 are clearly safe and effective but are not medical
13 necessities. I do think we need to protect the paradigm
14 that we are trying to build here, and this language, as
15 it is drafted, does that.

16 MS. MILLER: I will just throw in here, this
17 will tie directly to the changes in the tax laws that we
18 will be discussing in just a few minutes.

19 Tieraona?

20 DR. LOW DOG: I don't really like "medical
21 necessity" here, but I think there needs to be something.
22 I am not sure if the word is "appropriate" or not. I

1 think that there needs to be a stronger move towards
2 primary, secondary, and tertiary preventive types of
3 strategies, and that would include even the secondary
4 prevention like screening, for Pap smears for older
5 women, expanding this beyond medical necessity.

6 Tertiary prevention actually includes a lot of
7 things that CAM does because a lot of patients are at a
8 place where they have plateaued, I think, as somebody
9 said the other day, and they are moving past it. You can
10 use "PT" for rehab or chiropractic, et cetera.

11 So I think maybe "appropriate." I think there
12 needs to be something in there other than "safe and
13 effective," maybe "appropriate" or "preventive."

14 DR. GORDON: It is time for some wording, and
15 then let's see if we have consensus. We have had a fair
16 amount of discussion.

17 DR. FINS: The paradox of this recommendation
18 was, I think, when it was written, we wanted the same
19 standard so CAM practitioners and modalities, and all
20 that, were not discriminated against, but it looks like
21 the way it is written, we might have written it into a
22 dead end, if we link it to "medical necessity."

1 DR. LOW DOG: Yes. I vote not "medical
2 necessity."

3 DR. FINS: I guess the rationale is, we didn't
4 want them to have a higher standard to adhere to, was
5 what this recommendation was meant to convey, I think.

6 Right, Maureen?

7 MS. MILLER: Right, it was. It was fairness.
8 If you are looking at safe and effective conventional
9 treatments to put into your benefit plan, then you should
10 do the same with CAM. That is all this was trying to
11 say.

12 Actually, we have already gone through the
13 process of prioritization in this section, where we have
14 started out at the broad, and gone down to more specific.
15 The issue of appropriateness and medical necessity is
16 something done down at the health insurance plan by
17 people farther down.

18 The green-eye-shade medical directors
19 contribute to this, but they get into specific details of
20 how many visits will we get for what reasons. That is a
21 very narrow process, and this is a 30,000-foot level
22 policy recommendation, where we were trying to go.

1 DR. LOW DOG: So you think it is appropriate to
2 leave it the way it is?

3 MS. MILLER: Yes. I think these issues that
4 you are raising are good ones, but what I might say is,
5 maybe they are more appropriate to put that kind of
6 language in once we get down to some of the
7 recommendations a little later on. Thank you.

8 DR. GORDON: Okay. Can we call for a consensus
9 on the recommendation the way it is written now? Do we
10 have consensus on this? Can we live with this one?

11 MS. MILLER: Yes.

12 DR. GORDON: Great, thank you. Maureen?

13 MS. MILLER: Okay, the second one is that --
14 this long list of people here -- that everyone involved,
15 basically, in the coverage process, that they maintain an
16 expertise regarding CAM, and including CAM experts, on
17 appropriate advisory bodies, working groups related to
18 health benefits and health coverage, reimbursement
19 policies, and any relevant or applicable processes,
20 including coding.

21 So it is, again, forcing all the people who
22 basically control this process, from the government down

1 to an HMO or insurance company, to open their doors to
2 these discussions and to CAM experts.

3 Yes, Joe?

4 DR. FINS: I don't like this phrase, "processes
5 to CAM." Maybe just say, "in health care organizations,
6 make use of CAM expertise in crafting health benefit
7 plans, health coverage reimbursement, and applicable
8 coding."

9 MS. MILLER: Okay.

10 MR. PIZZORNO: How about insert in front of
11 "process," "advisory process"? Because they do have
12 advisory processes. You are just saying, include CAM
13 people in them.

14 MS. MILLER: Okay. So instead of on the third
15 and fourth lines of the recommendation, that it would
16 basically read, "which influence health policy and
17 interventions, these organizations open their" -- I'm
18 sorry. Not "open." Where was it? Yes, that's not
19 right.

20 DR. FINS: "Make use of CAM expertise through
21 advisory bodies," or something, "and internal mechanisms
22 as they craft health benefit plans," et cetera, et

1 cetera, and "devise coding."

2 DR. LOW DOG: "Which influence health policy
3 and interventions, maintain an expertise regarding CAM."
4 Can't you just leave it the way it is, but just taking
5 out, "open their processes to CAM"? Then you just have
6 "health policy and interventions, such as maintaining an
7 expertise."

8 DR. GORDON: What is the wording then,
9 Tieraona?

10 DR. LOW DOG: "The Commission recommends that
11 purchasers and other health plans sponsors, insurance
12 companies, managed care organizations, and health care
13 organizations which influence health policy and
14 interventions, maintain an expertise regarding CAM and
15 include CAM experts on appropriate advisory bodies,"
16 blah-blah-blah-blah.

17 DR. GORDON: Okay.

18 DR. LOW DOG: Is that okay?

19 DR. GORDON: Okay with everyone?

20 [No response.]

21 DR. GORDON: Great.

22 MS. MILLER: All right. No. 3, "The Commission

1 recommends that professionals working in complementary
2 and alternative health care actively seek out
3 opportunities to advise and participate on public and
4 private bodies that address issues related to health
5 services research for CAM and health care generally, CAM-
6 related demonstration projects, coverage and payment for
7 health services and products, and improvements of
8 coverage-related processes, such as coding." This is the
9 flip side.

10 And this is in there in part because Don White
11 from HCFA testified that they had opened up their
12 technical advisory group and invited and no one came
13 forward.

14 DR. GORDON: It seems sort of unexceptionable
15 except somehow what is happening doesn't get out to the
16 people. So the connector between 2 and 3 is how the
17 information about those advisory boards gets out to these
18 folks in the field who may want to participate on them.
19 And I feel there needs to be something in there about
20 that.

21 MS. MILLER: Well, the federal agencies, the
22 federal purchasers here, CMS, OPM for the Federal

1 Employees Program, VA -- well, I am less sure of VA and
2 DOD -- but they actually publish, in the Federal
3 Register, their invitations. The bigger nut to crack is
4 the private insurance companies, and there, you just
5 really have to lobby yourself.

6 DR. GORDON: But even with publishing in the
7 Federal Register, not everybody gets the Federal
8 Register, and I think there has to be a little bit more
9 outreach so that, for example, if we know a list of major
10 CAM organizations that they are on the mailing list for
11 these federal organizations when they start to promulgate
12 rules or think about research programs.

13 MS. MILLER: Your point is correct. In the
14 world of conventional health care and these processes,
15 the people who take care of making sure that their
16 doctors or nurses, or whomever, get on these bodies are
17 the associations, so it is incumbent upon the CAM
18 associations to inform their memberships and to help with
19 that process. Actually, they usually should be the ones
20 sending in the applications and the letters, and what
21 not.

22 DR. GORDON: But we need those words in there

1 for the government to send out the appropriate
2 information to all of those CAM groups.

3 MS. MILLER: Well, again, the initial action is
4 on the part of the private party. It takes the
5 association contacting like CMS and saying, "I want to be
6 put on your mailing list." HCFA -- and it is hard to go
7 from HCFA to CMS -- is not going to do the outreach here.

8 DR. GORDON: Even if we asked them? Because
9 NCCAM, for example, has in recent years begun to do more
10 of that outreach. So, for example, when the strategic
11 plan comes out, there are all these people on the mailing
12 list who get copies of the strategic plan.

13 MS. MILLER: Well, I'm staff here. I will do
14 anything, put in anything you guys want me to put in, but
15 let me just tell you, if you want this to work, that is
16 all I can say, give you my opinion.

17 I'm not sure I would count on CMS doing
18 outreach to associations. They do a lot of outreach.
19 They have a whole outreach effort, but it is totally
20 targeted at beneficiaries. I'm just being candid and
21 honest.

22 SISTER KERR: I think Jim's point, though, what

1 you are getting is information.

2 MS. MILLER: Yes.

3 SISTER KERR: But we can't get any action,
4 given the two realities. The organizations don't know,
5 and the other bodies don't want to tell them.

6 So what action is needed? Because I haven't
7 seen anything, for example, through the acupuncture
8 groups. I consulted with a couple people. I don't know
9 that it went out, for example, from HCFA.

10 MS. MILLER: Joe?

11 MR. PIZZORNO: Perhaps we could ask CAM
12 Central, as we now are calling it, to maintain a list of
13 such opportunities and advise the associations of them.

14 MS. MILLER: There you go, and we can add
15 language to that effect, and deal with it.

16 I heard Linnea say, off mic, that we could also
17 discuss this more fully in the text, and that certainly
18 can be done.

19 So what I am hearing here is, we have this
20 general recommendation, but it has to be revised to
21 include the CAM organizations. Likewise, we, either as a
22 separate recommendation or as part of this one, tie in

1 the proposed CAM Central to take on an outreach effort
2 here to connect the two parties.

3 DR. WARREN: I like the connection part. I
4 have got a question. Can we take No. 2 and No. 3 and
5 combine them into one recommendation instead of having
6 all this verbiage in there?

7 MS. MILLER: We did that originally, but it
8 ended up being very long. We also felt that it was more
9 powerful to talk to the insurance companies and HMOs
10 directly, specifically let them have their own
11 recommendation.

12 Often what happens, having worked in those
13 kinds of situations, is the staff get an assignment to
14 take these reports, go through it, and pull out what
15 recommendations apply to them. This will be very clear
16 that this gets on their list. Again, I think it is a
17 strategic decision.

18 DR. GORDON: So, do we have a consensus, then,
19 on No. 3, with those additions that Maureen has
20 mentioned, dealing with the text and moving the outreach
21 function over to CAM Central?

22 [No response.]

1 DR. GORDON: Great.

2 MS. MILLER: Before we leave this section, if
3 you all could pull out this one-page piece of paper that
4 you got yesterday, the third page of the George DeVries
5 memo.

6 If you need a copy, Corinne has extra copies.
7 We have a stack of extra copies. If you don't have a
8 copy, raise your hand.

9 [Show of hands.]

10 MS. MILLER: This is actually a concept that
11 came up at the October meeting, which was to look at the
12 tax laws, the Internal Revenue code, the policy of which,
13 though, is directed by the Treasury Department, not the
14 IRS, to look into that and consider a recommendation that
15 would address some of the barriers to coverage of CAM
16 that are currently found in our tax code.

17 Steve and Corinne and I went down and met with
18 Treasury. They were very open to us. We met with a very
19 senior-level official. George participated in that
20 meeting by phone. The major barrier that we found is
21 that in their regulations is a provision that the
22 services be under the direction, or basically, be

1 referred or ordered by a physician.

2 That was one, and that is a big one. Then,
3 from there, it goes into the issue of medical necessity.

4 So we felt, in the time given, that we couldn't
5 go into the regulations, that we would probably need a
6 lawyer to help us to identify specific sections of the
7 regulation that needed amending, and instead we are
8 offering a more general regulation here, that this be
9 taken on by Congress and the Executive Branch.

10 Let me read it, just so we can then begin our
11 discussion. This recommendation currently reads: "The
12 Commission recommends that the Internal Revenue code
13 should be amended to provide equitable tax treatment of
14 health insurance coverage of various CAM health care
15 services and products.

16 "Specifically, the Commission recommends that
17 congress hold a hearing and consider legislation on
18 equitable tax treatment and the executive branch consider
19 administrative relief for employers who include coverage
20 for dietary supplements and for CAM health care services
21 and products that have been shown to be safe and
22 beneficial."

1 Okay, Tieraona?

2 DR. LOW DOG: Just for clarification, "who
3 include coverage for dietary supplements and for other
4 health care services and products." Why have you --

5 MS. MILLER: I think it was shared with us the
6 last time. There is a bill that has been introduced that
7 specifically addresses equitable tax treatment for
8 dietary supplements and that is already out there. Then
9 we also get into this issue of the sensitivity of using
10 certain terms and we can't use the words "safe and
11 effective" with regard to dietary supplements, so we need
12 to carve them out and handle that separately because if
13 you do then they become drugs. Otherwise, we have to
14 drop the terms "safe," "beneficial," "effective." We
15 have to drop all that.

16 PARTICIPANT: How about "safe and wonderful"?

17 [Laughter.]

18 MS. MILLER: Okay.

19 DR. GORDON: Okay. Any other issues on this or
20 do we have consensus?

21 Joe?

22 DR. FINS: What kind of tax relief do employers

1 currently get from -- that was the beginning of the
2 question -- for other kinds of insurance products? So,
3 if an insurer has a drug benefit as part of their
4 insurance package, do they get tax relief for providing
5 the drug benefit?

6 MS. MILLER: Yes. It is tax deductible to
7 them.

8 DR. FINS: Okay. So, basically we are putting
9 this in the private sector with giving it parity?

10 MS. MILLER: Correct.

11 DR. FINS: Only in the private sector?

12 MS. MILLER: Well, that is where the tax issue
13 applies.

14 DR. FINS: Right. So, if a company decides to
15 provide this in a package and employees opt for it is
16 what we are talking about, they will get some kind of tax
17 incentive to do so?

18 MS. MILLER: Yes. That is the way the system
19 works right now.

20 To be fair and honest, the concern of the
21 Treasury Department with this, they have two concerns,
22 one of which is that they were very open to this as long

1 as there was evidence that the products and services were
2 safe and effective.

3 It is hard to know when to use those three
4 little words. Dean wants us to use them all the time,
5 but we have found we can't always use them.

6 That was their first concern. Their second one
7 was the assessment of the impact on the tax revenues on
8 the budget that we need to support all these other roads
9 and schools and education. We are not addressing that
10 here because it is pretty standard operating procedure,
11 when they consider a bill like this for CBO, to do a cost
12 estimate on it. So that will be taken care of, and if
13 Congress sees it costs too much money, they won't do it.

14 DR. GORDON: Okay.

15 MS. MILLER: But on the other hand, to balance
16 this out, employers, usually they decide how much they
17 are going to spend per person on premiums. So when CBO
18 looks at this -- and they are already pricing out the
19 Dietary Supplement Law -- what they are looking at, from
20 what I am being told, is that they are looking at,
21 basically, fixed premiums. If they are spending \$800 per
22 person, then they are likely to be offering the dietary

1 supplement within the \$800, and there won't be premium
2 creep. That is an issue.

3 A hypothesis that they are considering is, will
4 this cost money. There is no evidence that it will save
5 money yet, but will it be done within the context of
6 current premium levels.

7 DR. FINS: At the risk of sounding politically
8 incorrect and just raising the possibility of any
9 perceived conflict of interest in this recommendation and
10 whether or not it is self-serving to certain industries
11 and whether or not we want to recommend it in this
12 context.

13 MR. GROFT: Some would say almost everything
14 that we do has some degree of conflict of interest. But
15 it is our recommendations to the administration and to
16 Congress what we think needs to be done. I think that is
17 what we have been asked to do.

18 MS. MILLER: It has been reported to us that
19 this is a barrier for employers offering coverage is
20 right now there is this incentive. They can deduct the
21 typical conventional packages. If they want to offer a
22 package of three or four CAM services, they are doing it

1 without any ability to deduct that and have any financial
2 relief.

3 Joe and then Tieraona.

4 MR. PIZZORNO: I think this is a great idea and
5 I support it strongly. I think the idea of the "safe and
6 beneficial" is an important part of this because,
7 clearly, we don't want to open this up to everything but
8 those things that are safe and beneficial. I can think
9 of all those men with cardiovascular disease, a third of
10 whom who have significant, offering some B6, folic acid,
11 and B12. I can think of all the pregnant women who this
12 might be just be the thing that will get them to take the
13 folic acid and avoid prenatal defects. It makes a lot of
14 sense to me.

15 DR. GORDON: I just want to interject a process
16 note. It is 20 of 3 already, and I would like to move
17 through as quickly as possible with only comments that
18 bear immediately on the recommendation and then to make a
19 decision on the recommendation as quickly as possible.

20 DR. FINS: What criteria will Treasury use to
21 determine whether something has crossed a threshold to
22 say that it is safe and effective?

1 MS. MILLER: Again, I raised that issue in some
2 conversations over the last few days, and what I am told
3 is that Treasury will not do that and that is the way the
4 current policy works for conventional medicine. What
5 will then happen is it gives the insurance companies and
6 the employers the freedom to design those packages and
7 they decide what is safe and efficacious, which is what
8 happens now on the conventional side.

9 DR. FINS: No way linked to Medicare
10 determinations?

11 MS. MILLER: No.

12 DR. FINS: Okay.

13 DR. LOW DOG: I just say I support the
14 recommendation and I don't have any further edits or
15 anything.

16 DR. GORDON: Can we have consensus on this?
17 Yes? Okay.

18 MS. MILLER: Okay.

19 DR. GORDON: Can you live with it?

20 PARTICIPANT: I can live with it.

21 DR. GORDON: Okay.

22 MS. MILLER: Okay. Joe, we can live with it.

1 DR. GORDON: Let's move on.

2 MS. MILLER: Okay. The next section was
3 medical effectiveness, and there are two recommendations
4 in this section and they start on page 10. And the first
5 one is that we recommend that the Secretary of HHS
6 convene a public-private task force to develop a multi-
7 year research plan. And the intent of this is to get all
8 parties, all the stakeholders, all the groups together
9 since there are limited resources, limited budgets,
10 identify what needs to be done, what the actual research
11 issues are, how some of these methodologies are the same
12 or different from but certainly of the scientific
13 quality. Basically, what it is that we need to do in
14 health services research for the next five years to give
15 everyone guidance on this.

16 Yes, Joe?

17 DR. FINS: I am just wondering. It just is a
18 semantic question about whether or not this should go
19 into the Research section as a recommendation because it
20 is basic clinical epidemiology and public health research
21 methodologies. And it is certainly in the Access and
22 Delivery theme, but the question is there is a whole side

1 of CAM research that is not basic science or clinical but
2 health services. So I am just wondering as an editorial
3 decision where the next couple go.

4 MS. MILLER: Right. I think we will work with
5 that.

6 DR. GORDON: You will work that out?

7 MS. MILLER: We will work that out.

8 DR. JONAS: If you do bring it into the Medical
9 Research section you will have to cut it markedly down
10 because we don't do anything that we have to take a
11 breath on.

12 [Laughter.]

13 DR. JONAS: And I do want to point out that we
14 spent a lot of time in the Research section cutting out a
15 lot of these wordy extended things which we are now
16 keeping in these, and I think this is an issue that will
17 need to be addressed. If we are going through and
18 wordsmithing things right now and end up deciding, well,
19 gee, we want the more tight, pithy recommendations later,
20 then a lot of this stuff is going to get cut out anyway.
21 Or, perhaps if you don't want to do that, then we need to
22 go back and look at what we cut out in the Research

1 section to make it more flowery.

2 We do have a section on health services
3 research, by the way.

4 DR. FINS: It should be basically in one place
5 or the other.

6 DR. GORDON: Can we defer this to a discussion
7 between the committees as long as we are clear on the
8 recommendation at this point?

9 MS. MILLER: Okay.

10 DR. GORDON: So we have consensus on this one?
11 Okay. Let's move on.

12 MS. MILLER: Okay. No. 5 in this section is
13 that federal agencies, the states, and private
14 organizations then fund this research as well as
15 demonstrations. And in particular we identify the
16 underserved and vulnerable populations with this regard,
17 the various models of integrative and collaborative CAM,
18 providing CAM services that have been mentioned as just
19 some examples of what would be done, which in the pithy
20 note we could take that out.

21 PARTICIPANT: Move it to Research.

22 MS. MILLER: I'm sorry?

1 PARTICIPANT: This one belongs in Research.

2 MS. MILLER: Okay. Is there general consensus,
3 though?

4 DR. WARREN: You have got another part to this,
5 don't you? That is the next recommendation. Looks like
6 it could be included into the same one and then passed
7 off to Research.

8 MS. MILLER: You mean 4 and 5?

9 DR. WARREN: The cost and cost effectiveness
10 needs to be all in one in this demonstration project.
11 You don't need two different demonstrations.

12 MS. MILLER: Right. We have kept them separate
13 to now and I mean I think this will ultimately be like
14 Steve's decision when we were looking at how the report
15 pulls together because these were very critical issues to
16 the Coverage and Reimbursement issue. And the kinds of
17 health services research which we will want to explain
18 more fully in the text the next go-round will get at
19 those kinds of issues, not to say that Gerry Pollen and
20 Wayne aren't interested in these issues.

21 Gerry is saying another possibility is to just
22 reference them and tie them together if we are going to

1 leave them in separate sections.

2 DR. FINS: I think that all the health services
3 research should be in the same place and we should have
4 some sort of hierarchy. We recommend health services
5 research to do cost benefit analysis, integration, stuff
6 that was in our last session that is in Wayne's area. We
7 should bring it all together.

8 MS. MILLER: Right.

9 DR. JONAS: The intent was to go through the
10 recommendations, get agreement on them, and then
11 reconstruct where we are and where are we going.

12 DR. GORDON: Okay. So, do we have consensus on
13 No. 6? Yes? Everybody? Okay. No. 6. Health services
14 research and demonstrations.

15 MS. MILLER: Right.

16 DR. GORDON: We have got 5, we have got 6.

17 MS. MILLER: Right.

18 DR. GORDON: Let's go to 7.

19 MS. MILLER: And then there is 7, which
20 specifically addresses coding. This is a little
21 different. As we discussed last time, this coding is a
22 complicated area. There are a number of competing

1 interests and political issues here that cannot be
2 resolved during the course of this Commission. So what
3 we were suggesting in this recommendation is that it be
4 done within the Department. It would probably be
5 spearheaded by this CAM Central Office, but to basically
6 pull the right parties together, conduct a study, do a
7 report, and make recommendations on taking care of this.

8 Can people live with this? Okay.

9 DR. GORDON: Okay. Good.

10 MS. MILLER: All right. Then the next section
11 is licensure, and I think we mentioned this earlier in
12 Access. We have kept this here and we have kept it on
13 our agenda specifically as a barrier to coverage and
14 reimbursement, and that is the sum total of our interest
15 in this topic. All other aspects, of course, are in
16 Access and were fully discussed at the prior session.

17 So, specifically in our mind, the barrier here
18 is really action at the state level, whatever they choose
19 to do and whatever advisory groups or whatever happens.
20 We are not speaking to that but what we are asking here
21 is that as states confront this issue of licensure that
22 they build into it the fact that they are blocking access

1 to CAM services if there is no licensure.

2 DR. GORDON: The question is whether licensure
3 should be specifically mentioned as a barrier because
4 that doesn't appear in here so it is a little hard to
5 know what we are talking about.

6 MS. MILLER: At the time we drafted this the
7 language of choice was "legal authority to practice"
8 since that is broader and it covers licensure,
9 registration, the various types of regulation.

10 DR. GORDON: Then maybe it needs to be made
11 clearer in the text what we are talking about and why.
12 It is hanging out there without more justification.

13 MS. MILLER: So, is there general consensus?

14 DR. GORDON: Okay.

15 MS. MILLER: Okay. The next section is where
16 we have dealt with medical necessity and appropriateness.
17 I have to say the last time there didn't seem to be a lot
18 of enthusiasm for that discussion. There wasn't any
19 palpable excitement in the room on that subject. And in
20 our work group discussions what we came back to was,
21 okay, well, in dealing with this micro-level process of
22 who determines whether a service gets paid for, it is

1 covered as a benefit. Say again hospice care, as an
2 example, is covered but when will it be medically
3 acceptable for it to be covered because not just anyone
4 who wants hospice will get it.

5 And when we looked at CAM and how this is
6 currently working in the outside world, what is being
7 effective, what came out of that was the NIH consensus
8 conferences on acupuncture where there is a federal body,
9 either ARC or NIH, that comes out with some statement
10 about CAM that consolidates all the research literature
11 and provides some guidance to when this is a useful,
12 safe, and efficacious procedure or intervention. And so
13 we opted to switch to that tactic to get your reaction
14 rather than to get into the nitty-gritty of insurance
15 companies and their processes. I think there was some
16 sense that that would be faster than trying to deal with
17 the insurance companies.

18 Yes, Joe?

19 DR. FINS: I don't understand. There are two
20 parts to 9, it seems to me. And Part 1 is that all those
21 agencies -- and I think I would add ARC to that list
22 since they would probably expect to be on that list -- to

1 identify CAM interventions of importance to patients,
2 health care providers, and the general public, which is
3 one question. And then the second part of it is where
4 there are areas of disagreement you need consensus
5 statements. I think the first half is important. The
6 second half is a different issue. I mean there are
7 things that are important that people will agree on and
8 there could be things that people find important but
9 there is disagreement or a lack of accord on what the
10 appropriate intervention is.

11 And also, a consensus statement or consensus
12 panel means something very specific. It is usually in
13 the context, how do we treat hyperparathyroidism and how
14 high does the calcium go before we do the operation, you
15 know what I am saying?

16 MS. MILLER: Yes.

17 MR. GROFT: Well, I think we said "state of the
18 science conferences" rather than "consensus development
19 conferences."

20 DR. FINS: It is different in health services.
21 One is sort of a public needs assessment of public
22 impressions and the other is where there are

1 controversies in the science, it seems to me. At least
2 that is how it is to me.

3 DR. GORDON: I don't see necessarily the
4 controversies part. I mean I don't see it. It is not
5 spelled out there.

6 DR. FINS: If you are talking about reaching a
7 consensus usually you have a disagreement.

8 MS. MILLER: I did review the consensus
9 guidelines, actually Wednesday before we came here.
10 There was a broad ranging participation and topics
11 discussed on acupuncture and it was different from the
12 sense that they didn't talk about treating one medical
13 condition but they talked instead about all the research
14 where acupuncture has been proven or not proven to be
15 effective and they laid that all out.

16 And from what we are told, that has actually
17 been the document that has been driving coverage of
18 acupuncture around the country. That is what they used.
19 They set their coverage guidelines around the NIH
20 consensus conference on acupuncture. We may have heard
21 that in May but I know we have heard it subsequent.

22 DR. FINS: Maybe you simply want to add

1 coverage consensus statements on issues of coverage and
2 reimbursement.

3 MS. MILLER: And I am not sure NIH would do
4 that.

5 DR. JONAS: Yes, I think that is the point,
6 actually, is that this is misplaced, I think. Consensus
7 conferences are used for a variety of reasons, not just
8 single reasons, often to address controversy, as you have
9 mentioned, but also sometimes to get the information out
10 about data that does exist. It is something that is safe
11 and effective and it is not being utilized, then they
12 will have a consensus conference and say that. They
13 aren't necessarily focused on payment, and as you have
14 said, I think it is probably unlikely that the NIH would
15 do that. And there is also no statement in here about
16 payment, so I think if that is the goal of this
17 recommendation it is not hitting what you want to have it
18 do and so it needs to be changed.

19 DR. GORDON: One possibility is that it be part
20 of Information or Research rather than here in
21 Reimbursement, or else that it be justified as part of
22 Reimbursement. Is that what you are saying, Wayne?

1 DR. JONAS: Yes. I mean in the Research
2 section we actually have a whole section that deals with
3 doing summaries of the current state of the science and
4 evidence, so this is already dealt with in that. It
5 isn't necessarily targeted towards any application of
6 that but it is often used for that. And even though the
7 consensus conference on acupuncture is being used by some
8 groups to make determinations about payment, that is not
9 what its goal was. And if so, it is not very effective
10 for that because there were only two conditions in which
11 it was stated to be effective and those weren't even the
12 ones that acupuncture is usually used to treat.

13 MS. MILLER: Yes, Tom?

14 MR. CHAPPELL: I like this recommendation. I
15 think it helps provide evidence ultimately for the
16 different insurers to reimburse because there is a
17 process, there is agreement, and I think in many, many
18 cases they are looking for some general body of agreement
19 on certain things rather than making an arbitrary
20 decision. So I like the opportunity here that could
21 result in greater and broader agreement on reimbursement.

22 So I would like to see the recommendation

1 passed with the edit to the last phrase where we say,
2 "conduct conferences to produce consensus statements that
3 lead to reimbursement."

4 MS. MILLER: No?

5 MR. CHAPPELL: "That can lead to
6 reimbursement."

7 DR. FINS: When we tried to reconstruct how we
8 got to this recommendation in the group -- and I might
9 have missed one of the phone calls but -- there were
10 several tracks that were going into whether or not
11 something could be considered for funding, for
12 reimbursement as an entitlement of some sort. One, was
13 it safe and effective? The second was based on public
14 desire and interest, that they really were clamoring for
15 this thing to be covered. And I think what this was
16 meant to do, at least in an earlier iteration, was
17 establish a mechanism to decide whether or not something
18 might be considered for funding for inclusion in a
19 benefit package. And also, I think the consensus phrase
20 was meant to invoke a priority-setting process, to rank
21 order or something like that, to reach a consensus on
22 what the priorities were.

1 But I think as it stands right now there are a
2 lot of things that are implicit in here.

3 DR. GORDON: Do you like the edit?

4 DR. FINS: I like the first half, like what
5 people find important, which might have been addressed
6 elsewhere. I think the state of the art of the science
7 is addressed in the current knowledge things that were in
8 the Research section. And I think that this was really
9 meant to reach a consensus on whether things should be
10 covered or reimbursed.

11 DR. GORDON: Let me ask in the interest of time
12 that either we come up with wording now or we ask the
13 committee to reconsider this one -- there are a lot of
14 implications -- and then come back with a recommendation,
15 okay?

16 MS. MILLER: I am seeing heads shaking for the
17 latter, that we go back as a group and work on this.

18 DR. GORDON: Okay. Great.

19 DR. JONAS: I would just suggest you take out
20 NIH so that it doesn't get tagged with that process --
21 but that also broadens what Health and Human Services can
22 do -- and that you tag it to reimbursement if that is

1 what you want.

2 DR. GORDON: Great. Thank you.

3 MS. MILLER: Good suggestions. Thank you.

4 Okay. The last section that addresses a
5 barrier is supporting coverage and reimbursement through
6 information. And I have to admit this is one place where
7 we are saying we want something more than fair and
8 equitable treatment. We think an extra boost is needed
9 here because payers and providers often just don't have
10 the information or know necessarily where to get it, and
11 the growing body of CAM literature is a bit overwhelming
12 at this point. And I do reiterate "at this point."

13 So we have four suggestions under this area,
14 the first being that rather than having HHS set up a new
15 website, which is the more general language we had the
16 last time, is that the NCCAM through their clearinghouse
17 mandate that they take this on, providing information
18 specifically that has to do with health services
19 research, with costs and cost effectiveness of health
20 care. And I had discussed this with Corinne that we
21 extend or expand what NCCAM is doing to include some of
22 the research and topic areas that people in payment are

1 interested in.

2 DR. JONAS: Don't they already do this? I mean
3 they have not excluded research on cost and cost
4 effectiveness in their clearinghouse.

5 DR. GORDON: Is it there? Corinne, do you
6 know? I had a related question.

7 DR. JONAS: Would you like them to do a summary
8 of that information? Pull it out of PubMed, for example,
9 and do a summary of it? Because you can find it. Just
10 type in "cost effectiveness, CAM." They are tagged that
11 way. You can find that information. You will find about
12 four studies.

13 MS. MILLER: Yes. That was my next point,
14 which is, I think we raised it because there is not a lot
15 now, but we are pushing this agenda to build this mass of
16 health services research which will be coming out in
17 future years. It is basically to make sure that it has
18 been in an accessible place.

19 DR. JONAS: I think if you are talking about
20 producing information out of what is out there, then that
21 is different. I mean then you are asking them, all
22 right, we want you to produce a summary, we want you to

1 collect it in one place, do an evaluation of it, and do a
2 summary of it, or something like that. That might be
3 more useful. Again, I am not sure who should do that.
4 They could do that.

5 MS. MILLER: Yes?

6 DR. FINS: I don't think they should be limited
7 to just the lay public but professionals also need this
8 information. And I think it fits more cogently in the
9 Information section with all the other dissemination
10 products.

11 MS. MILLER: Right. Again, that was part of
12 the process when we go through the final report.

13 DR. GORDON: I agree, Joe, that we may want to
14 change the location, but what about the recommendation
15 itself, Wayne's suggestions, any other thoughts about it?

16 Wayne, do you want to reword it or do you want
17 it the way it is?

18 DR. JONAS: Well, again, it depends on what the
19 Commission's goal is. If the goal is to summarize the
20 information on cost and cost effectiveness in CAM so that
21 we can have that information to make decisions, then I
22 think we should ask that specifically. We would like

1 NCCAM to do a summary of current information on cost and
2 cost effectiveness pulled from various resources, not
3 just their information, and make that information
4 available through their clearinghouse. We can say that.

5 DR. GORDON: I would add to that that they do
6 it on an ongoing basis, that it not just be one summary.

7 DR. JONAS: Okay. Ongoing summary, updates.

8 DR. FINS: Is the staffing at NCCAM constituted
9 to be involved in a health services research arena or is
10 it more like clinical science and basic science?

11 DR. JONAS: They actually have a mandate to do
12 health services research in their appropriations
13 language.

14 MS. MILLER: Yes. I thought I heard at one
15 time that they really weren't quite up to full readiness
16 on doing health services research, but we can build that
17 up in the text, too, and talk about how to handle this.

18 So, my sense is there is general consensus but
19 we need some rewording that targets more clearly a
20 specific goal for this information.

21 DR. GORDON: And I think the question that Joe
22 raised, too, that you are addressing now, Maureen, is, is

1 it appropriate to ask NCCAM to do it or should we ask
2 that it be done? And maybe you can talk with NCCAM and
3 see if they are appropriate.

4 But would you agree, Wayne, the important thing
5 is for it to be done? Or do you think it is important
6 that it be at NCCAM?

7 DR. JONAS: I agree. I don't think the
8 particular location matters. I mean a variety of other
9 agencies could also do this.

10 DR. GORDON: Okay.

11 DR. FINS: And since this is really on the
12 health services research front, I would delete the "safe
13 and effective CAM services and products," which is
14 addressed in other parts of the dissemination model.

15 MS. MILLER: Okay.

16 DR. GORDON: I'm sorry. I didn't understand
17 that, Joe.

18 DR. FINS: This is an Access and Delivery
19 information piece, which is not about safe and effective
20 services and products but really health services research
21 and demonstration projects and cost models and cost
22 effectiveness. It is this category of information we are

1 talking about, not whether or not something works, which
2 is covered in other areas of the report.

3 MS. MILLER: They should include things that
4 have been proven not to work.

5 Okay. Let's move on to No. 11, that "The
6 Commission recommends that appropriate federal
7 departments report to the President and Congress" -- we
8 should add "periodically" or "every two years,"
9 something, "on the status of coverage and reimbursement
10 and impediments to coverage and reimbursement within
11 their respective programs."

12 This would be CMS for Medicare and Medicaid,
13 the Defense Department, the VA, as well as OPM for the
14 federal employees. And this is in here because having
15 these large agencies on the line to report on this is a
16 way of keeping them moving in this area. They don't like
17 it.

18 DR. WARREN: Part of this report would be like
19 a trans-departmental force, or what would it be to get
20 this report out every two years?

21 MS. MILLER: Well, we discussed having one
22 report for everybody but that would be administratively

1 impossible in the federal government so each agency would
2 do their own. And we can make that more clear, Don.

3 DR. GORDON: Okay.

4 MS. MILLER: General consensus? Sounds like
5 there is. Okay.

6 12. This is a general recommendation, again to
7 the private sector, that the movers and shakers of health
8 policy as they are sometimes referred to, primarily the
9 various associations and provider organizations out there
10 for the insurance industry, for HMOs, for hospitals,
11 professional groups, practitioner groups, that they
12 basically start talking about CAM at their various annual
13 meetings and policy meetings that they have every year.

14 Yes?

15 DR. FINS: It is not like something we can
16 really effectuate. I think that goes in the text. And I
17 think it goes in the Education section better as part of
18 what professionals need to know or executives need to
19 know.

20 MS. MILLER: I think it was felt by some of the
21 other work group members of using the Commission as a
22 bully pulpit on this.

1 DR. GORDON: The question I have here is
2 whether there is anything we want to ask the government
3 to do to help to make this happen.

4 MS. MILLER: Jim, it is in there. Just wait.
5 The last one is you.

6 DR. GORDON: Okay. That is good but I want to
7 know if we want to do more than just provide information.

8 MS. MILLER: Oh, it was meant to be funding to
9 help develop informational programs. I think that is
10 what you had asked for the last time. I'm sorry.

11 DR. GORDON: Yes.

12 MS. MILLER: If this is a new idea --

13 DR. GORDON: No, no. That's fine. I did ask
14 for that, and maybe that's enough to do it. The question
15 is, what we can recommend to the government to make sure
16 or to encourage Recommendation 12 to be enacted by the
17 private sector.

18 MS. MILLER: I can't think of anything myself.

19 DR. FINS: Can anybody think of anything?

20 DR. WARREN: It still should be there.

21 DR. GORDON: What Maureen was saying is that in
22 No. 13 we provide a bit of a carrot in terms of providing

1 money for information. I am asking if there is anything
2 that the government might do to encourage insurance or
3 managed care associations, aside from -- which is kind of
4 dropped out until the end -- the whole issue of Medicare
5 in particular but also Medicaid because one of the issues
6 with Medicare is that if Medicare provides coverage that
7 certainly pushes along the whole process for covered
8 benefits generally.

9 MS. MILLER: That is true. We have made no
10 recommendation here that Medicare cover anything
11 specifically, and I think it is felt that in this
12 instance it is actually going to be easier and quicker
13 for employers to do stuff than the federal government,
14 particularly with the prescription drug benefit on the
15 line. They are not even acting on that this year.

16 So oftentimes CMS does serve as the 800-pound
17 gorilla in leading people in coverage, particularly like
18 transplants, but in this case employers are leading the
19 coverage in this field and I think from the experts we
20 have talked to that is likely to continue.

21 I have gone to some of these annual meetings of
22 the managed care industry and the insurance industry and

1 they have annual policy meetings, they have wide-ranging
2 topics. I am on their mailing list. Never have I seen
3 any of these CAM topics addressed by these industries. I
4 mean, it is just intricate, those chains.

5 DR. JONAS: You haven't been to the summit
6 meeting that John Weeks puts together?

7 MS. MILLER: No. You can invite me.

8 DR. JONAS: Okay.

9 DR. GORDON: Okay. So then maybe what I am
10 looking for, and I think I talked with you about this
11 specifically, is to specifically mention federal agencies
12 and not just put them in the implementation
13 responsibility, perhaps back under No. 1. I just think
14 we have to somehow even though it is implied to make it
15 clear that we want federal agencies to be covering safe
16 and effective CAM approaches.

17 DR. JONAS: I agree, and I think if you wanted
18 one recommendation to get the federal government to at
19 least examine which areas might have the potential for
20 reimbursement or coverage under CAM, that you would
21 specifically ask Medicare and Medicaid to do that,
22 because then they would do it using the processes that

1 they normally apply and get it on the radar screen.

2 DR. GORDON: Would that be another
3 recommendation?

4 DR. JONAS: I would think that is a separate
5 recommendation.

6 DR. GORDON: Okay.

7 PARTICIPANT: I second.

8 DR. JONAS: I agree with you that it may be
9 difficult to get them to do it. It won't go as fast as
10 industry. That doesn't necessarily mean it shouldn't be
11 done.

12 MS. MILLER: The reason why it is more
13 complicated for Medicare to do this than an employer is
14 because they have to change the statute in 1861 about who
15 can provide services. At this point acupuncturists are
16 not listed, massage therapists.

17 So it is not just a matter of coverage for
18 them, it is a matter of also then going through this
19 separate process within this big federal agency of
20 deciding who can provide the services.

21 DR. GORDON: Understanding the complexity, I
22 think there is still a desire to make that

1 recommendation.

2 MS. MILLER: Okay, you all want that. Can you
3 give me the language, then?

4 DR. JONAS: At least catch them up with the
5 Flexnor report.

6 MS. MILLER: Can we have some language here?
7 Ming, then Linnea.

8 DR. TIAN: Well, first, I second with Wayne. I
9 think it is very important that we recommend, and
10 Medicare and Medicaid, also the ground policy, to
11 consider to cover CAM services provided by licensed
12 practitioners, both physicians and non-physicians.

13 I think this point has repeated in the past one
14 year and a lot of the non-physicians of acupuncturists
15 and the other CAM practitioners mention this, that we are
16 not included yet.

17 DR. GORDON: I think that point is covered now
18 under No. 1. Wayne's is in addition.

19 I think you were saying something in addition,
20 Wayne. Do you want to repeat it?

21 DR. JONAS: Well, I think we should recommend
22 that Medicare and Medicaid specifically evaluate what CAM

1 therapies look like they may have potential for
2 reimbursement and we might throw in there identifying
3 what issues need to be addressed in order to move that
4 forward.

5 DR. TIAN: Medicare and Medicaid should be
6 another issue, just one recommendation separate to
7 government policy, if I may suggest.

8 DR. GORDON: We have two things on the floor.
9 We have Recommendation No. 12, then we have a new
10 recommendation. Maybe we should address Recommendation
11 12 and 13 and then go to the new recommendation.

12 Is that okay, Wayne?

13 DR. JONAS: That is fine. I had just one other
14 item about Recommendation 12. Joe mentioned that under
15 Recommendation 10 we should take out "safe and effective"
16 because we want them to address all the CAM, not just
17 those.

18 I think the same thing would apply for No. 12,
19 "insurance, managed care integrate information regarding
20 CAM interventions," not just about safe and effective but
21 also ineffective ones.

22 MS. MILLER: Okay.

1 DR. GORDON: We are on No. 12. Anything else
2 on No. 12?

3 DR. JONAS: As Dean on No. 12, I have to say I
4 disagree with removing "safe and effective."

5 [Laughter.]

6 MS. MILLER: If you didn't do that, I was going
7 to do it for you. You have to talk to Dean on that one.

8 Okay, Joe?

9 DR. FINS: We have had this conversation in the
10 past, and I think what we decided, and I think, which is
11 partly why Recommendation No. 1 read the way it did, was
12 that whatever standards were in existence to make
13 something eligible for Medicare coverage should also
14 exist for CAM. It shouldn't be a higher standard or a
15 lower standard.

16 It was in the context of that deliberative
17 process. If it was safe and effective, it should be
18 funded, not because it was CAM, because there was
19 something that was effective and safe, or not. I don't
20 want us to get into the position where we are funding CAM
21 preferentially over other things.

22 I think it is especially important to be wary

1 about, say, funding a supplement before you have a
2 Medicare drug benefit. I think that is illogical.

3 DR. GORDON: Yes. I think that is understood
4 for No. 1. I think the issue for No. 12 is somewhat
5 different, and I tend to agree with Wayne more than with
6 Dean, because --

7 [Laughter.]

8 DR. GORDON: The issue here is, people should
9 have information about things if they don't work as well
10 as if they do work.

11 DR. FINS: Right. Absolutely.

12 MS. MILLER: Right.

13 DR. GORDON: And so, if we just have "safe and
14 effective," then we are limiting the range of information
15 and we are not performing this as we should.

16 DR. FINS: Right.

17 DR. JONAS: But that doesn't apply to No. 13,
18 however. "Safe and effective" should remain in No. 13.

19 DR. GORDON: Do we have a consensus on No. 12
20 if we strike "safe and effective"?

21 PARTICIPANT: Right.

22 DR. GORDON: Okay?

1 MS. MILLER: Okay. And then 13 is basically
2 asking the Secretary of HHS to support the development of
3 information programs on safe and effective CAM
4 treatments, or interventions which can then be targeted
5 to purchasers.

6 I assume this would -- I am not assuming, I am
7 stating this would include CMS for Medicare and Medicaid,
8 as well as insurers and managed care organizations, a
9 wide range group, professionals, providers, the whole
10 gamut.

11 DR. FINS: But Nos. 12 and 13, I am just
12 wondering. I agree with Wayne's point, and this side of
13 the table, about taking out "safe and effective," but
14 does that convey that we also want adverse event
15 information to be conveyed?

16 DR. GORDON: I think the same should be there
17 in 13.

18 DR. FINS: Right.

19 DR. GORDON: Because the issue is just giving
20 them information.

21 DR. FINS: Maybe in the Information section --
22 is Corinne still here? Corinne, yes. Do they have any

1 journalists-in-residence program from the trade
2 publications? Do they have programs like that where they
3 have visiting journalists at any of the institutes?

4 I am wondering if that could be something that
5 would help get the word out into the various trade
6 publications, and we could have journalists in NCCAM just
7 to help with information flow as a fellowship, or
8 something like that.

9 Is this an idea that you have kicked around?

10 MS. AXELROD: No.

11 DR. GORDON: Do we have a consensus on No. 13,
12 then, as amended? Wayne, do you want to state the other
13 recommendation, so we can have discussion on it?

14 DR. JONAS: I didn't write it out. Just give
15 me a minute.

16 DR. GORDON: Maureen, anything else we need to
17 go back on? We are okay at this point?

18 MS. MILLER: Yes. While Wayne is thinking, the
19 intention was that all federal programs were included
20 because they are purchasers in No. 1. We can either take
21 an approach that splits them out separately and gives
22 them a special charge, and then have another

1 recommendation that targets everyone else. But the
2 intent was to not let anybody out.

3 DR. GORDON: Yes. I would single them out.
4 Again, I think it is an area where we should make a
5 specific statement because we are representing the
6 people, who are, in turn, speaking to their government.

7 DR. TIAN: I agree with that. I support
8 James's idea.

9 DR. JONAS: I think the wording is fine in No.
10 1 but, again, I think it should be split out and
11 specified, requested that they do this.

12 MS. MILLER: So, am I hearing that instead of
13 putting Wayne on notice here on draft language, that the
14 group will take this back and split this No. 1 into two,
15 1(a) and 1(b), one that specifically targets federal
16 programs?

17 DR. GORDON: Yes. Wayne, do you have the
18 recommendation?

19 MS. MILLER: Oh, I think I was letting him off
20 the hook.

21 DR. JONAS: Yes, she let me off the hook.

22 DR. GORDON: All right. We are going to make

1 it sounded like a different kind of recommendation. No.
2 1 really relates to safe and effective. You were making
3 a recommendation that Medicare and Medicaid should
4 evaluate CAM to see whether -- I was thinking you were
5 extending the reach of that.

6 DR. JONAS: Well, you could do it either way.
7 I mean you could say, are there established CAM therapies
8 that now meet our current standards for reimbursement?
9 Let's look at the entire field and make a decision on
10 that.

11 One could add to that, or request in a report
12 like that, that we also make explicit what criteria are
13 needed in complementary medicine. If we assume that they
14 are going to use the same standards that they use for
15 conventional, then that may end up being redundant, but
16 if we think there are some unique characteristics and
17 would like them to look at that, then that could be added
18 to it.

19 DR. GORDON: That is still slightly different
20 from No. 1.

21 MS. MILLER: Yes.

22 DR. GORDON: Therefore, it constitutes another

1 recommendation, if you are going to make it.

2 DR. JONAS: Yes, if you were to extend it and
3 also ask for an examination of the criteria for
4 reimbursement in the area of complementary and
5 alternative medicine, then that would be an additional
6 item.

7 DR. GORDON: Part of what we were, I think,
8 talking about was that we needed to demonstrate for
9 demonstration projects the safety and efficacy of various
10 things. We should not be here thinking about creating a
11 whole new entitlement class, but we want the process to
12 be evaluated and the evidence to be generated. Then it
13 will go into the same mix.

14 I mean, the private sector can do whatever they
15 want, they can establish a benefit package that includes
16 this or not, but a federal entitlement would be under the
17 rubric of Medicare or Medicaid, and that has profound
18 implications.

19 DR. GORDON: This is a somewhat different point
20 that Wayne's recommendation is making. It is talking
21 about a process of evaluation, which is somewhat
22 different than covering safe and effective, to the effect

1 that the evaluation presumably has already been done.

2 DR. JONAS: I mean, it is essentially like what
3 we have asked in the research field, that methodologies
4 be explored. We begin to look at research methodologies
5 separate from just looking at particular topics, using
6 standard methodologies.

7 It is essentially saying, please look at your
8 methodologies in relationship to some of the unique
9 characteristics, or special characteristics, of
10 complementary and alternative medicine, and provide
11 guidelines in terms of what is needed in order to provide
12 benefits in these areas.

13 MS. MILLER: Included in the text will be a
14 description of the current Medicare process and some
15 discussion about how that might be fairly and equitably
16 extended to safe and effective CAM services. If that
17 tracks with what you are thinking about, Wayne.

18 DR. JONAS: Well, I assume that if they look at
19 the area of complementary and alternative medicine, they
20 will use the process that they have established. So that
21 is for looking at things now.

22 I think what Jim is highlighting is that, if we

1 want them to look at the methodology in relationship to
2 some of the unique characteristics of CAM, that we could
3 ask them to do that also. Those are separate items,
4 although they could be bundled. I mean, you could
5 request them separately. They could be done together. I
6 think probably there is not a whole lot of information
7 about cost and effectiveness, and reimbursement issues
8 and CAM.

9 DR. GORDON: So I would like to get a fix on
10 where we are. Do we want to make a recommendation at
11 this point, or do we want to send it back to the group to
12 generate the appropriate wording?

13 Where are you with this, Wayne? Or Joe?

14 DR. JONAS: I think Maureen has the spirit of
15 what we are talking about.

16 MS. LARSON: I would like to recommend that we
17 put it back to the group and put it inside the text, that
18 specific information that you were just talking about
19 with respect to the procedures and protocols for
20 Medicare. Then the group can consider the wording of a
21 recommendation for looking at the methods, the text.

22 DR. JONAS: I mean, one of the issues that

1 keeps coming up in this is, how do you get things that
2 are valued, that deal with wellness, for example, and
3 health promotion that are very difficult to research,
4 identify, et cetera, et cetera, but we still want them in
5 some way, what process should be done to address, to
6 enhance those, to bring them more up front.

7 So, if that is what we would like, then we
8 could particularly ask them to do that. Let's look at
9 your process in relationship to these kinds of aspects of
10 CAM, and say, is what we are doing adequate for that. If
11 not, what suggestions or modifications are there?

12 DR. GORDON: It sounds like what we have agreed
13 to do is to refer this back to the group, as Linnea was
14 suggesting, to address the issue that Wayne is raising,
15 rather than try to come to consensus on wording right
16 now. Is that correct?

17 So, can we do that, and then include others in
18 that discussion who are interested in the topic? Great.

19 Thank you very much, Maureen. It was great.

20 [Applause.]

21 DR. GORDON: So the next section will be on the
22 proposal for a central office for CAM Central, and Don

1 Warren will take us.

2 **Discussion Session VIII: Coordinating**
3 **and Centralizing Federal CAM**

4 DR. WARREN: Thanks for warming up that seat
5 for me, Maureen. We are adjourned.

6 [Laughter.]

7 DR. WARREN: I want to say that last time, that
8 was the first time we had ever reached a consensus vote
9 of 100 percent, and what we were in consensus about was a
10 draft recommendation to create an office at the highest
11 level, a CAM office.

12 Let me read it: "The Commission recommends
13 that the president, Secretary of the Department of Health
14 and Human Services, or Congress, should create an office
15 at the highest possible and most appropriate level, with
16 sufficient staff and budget to perform the functions that
17 include but are not limited to coordination of federal
18 CAM activities, federal CAM policy liaison with
19 conventional health care and CAM professional
20 organizations and institutions in commercial ventures,
21 planning and convening conferences, workshops, necessary
22 advisor groups, centralized CAM media point of contact,

1 and facilitation of implementation" -- that is what
2 happens when a Southerner tries to talk fast -- "of the
3 White House Commission on recommendations."

4 The reason you got all the background
5 information when you came, is because, basically, the
6 duties of this office, the fleshing out of the duties of
7 this office, depends on what each one of your committees
8 came up with, and it is still in the making. It is not
9 completed yet.

10 So all the things that we agreed on in this
11 meeting the last two days, that have the possibility of
12 being included in CAM Central, for lack of a better word,
13 they will be included in it.

14 At the last meeting, we were asked to develop
15 functions for the office. I believe that each one of
16 your committees has developed those functions for the
17 office. We have five overlying proposed responsibility
18 areas that each one of these recommendations that you
19 come up with will be utilized into. Let me just go
20 through those, right quick.

21 No. 1 was the "coordination of federal CAM
22 activities." And what we are looking at is establishing

1 a trans-departmental committee of all the federal
2 agencies that are interested or have any play in CAM and
3 getting their input. If we can't get the input of all
4 these federal agencies, then they are going to fight us
5 tooth and nail, so we are looking to incorporate their
6 activities into this.

7 "Conduct a baseline survey," and how many times
8 this week have we talked about surveys? Survey of this,
9 survey of that. Conduct a baseline survey of CAM
10 activities in the federal sector and report it. How many
11 times were we given a time frame to make a report? I
12 like that.

13 "Provide expert advice and consultation to the
14 Secretary on CAM." We would expect that the Secretary of
15 DHHS would call in the head of this CAM office and
16 consult with them.

17 No. 2: "Federal CAM policy liaison with
18 conventional health care and CAM professional
19 organizations, educational institutions, and commercial
20 ventures. Planning and convening workshops and
21 conferences." We had many recommendations about that.
22 Being a federal media point of contact. That is that 800

1 number that Corinne was talking about. They call in, it
2 is not a give-all-the-information thing, it directs
3 callers exactly where to go.

4 "Facilitation and implementation of the
5 recommendations," and I think this is by far the most
6 important part of the whole operation right here is if we
7 can't get our recommendations implemented they are fodder
8 for the trash can.

9 Anybody have any comments? Fire away.

10 SISTER KERR: I just want to clarify that --
11 Charlotte -- from what you said, is it true that all the
12 recommendations that would come out of this Commission
13 would fall under this to be implemented? And it is not
14 just certain ones that, well, obviously, were
15 inappropriate for this oversight?

16 DR. WARREN: Let me make sure I understand you.
17 You are saying that all of the recommendations that come
18 out of our commission fall into this office
19 responsibility of implementing them?

20 SISTER KERR: Yes.

21 DR. WARREN: No, no.

22 SISTER KERR: Okay.

1 DR. WARREN: All they are trying to do is work
2 it through the system, facilitate it, get it moving, and
3 have somebody there to prod the system.

4 SISTER KERR: To facilitate the
5 recommendations?

6 DR. WARREN: Facilitate the recommendations.

7 SISTER KERR: That is what I meant. I'm sorry.

8 DR. WARREN: Not actually implement them.

9 SISTER KERR: Right. Sorry.

10 DR. WARREN: Just to make all the different
11 systems work.

12 SISTER KERR: Thank you.

13 DR. WARREN: Linnea?

14 MS. LARSON: Just going through all the
15 recommendations, this office is not charged with the
16 implementation of all the recommendations. And usually,
17 if you look at the recommendations it indicates who and
18 what is the activity.

19 DR. WARREN: That is right.

20 Joe?

21 DR. FINS: Related to that question, though,
22 how do we ensure that this person in this office, which