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# *Performance Reporting*

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PHOTOCOPY  
PRESERVATION

WHITE HOUSE COMMISSION  
on  
COMPLEMENTARY and ALTERNATIVE MEDICINE POLICY

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**Volume II**

+ + +

Friday, December 7, 2001

8:00 a.m.

Neuroscience Building  
National Institutes of Health  
Conference Rooms C & D  
6001 Executive Boulevard  
Bethesda, Maryland

**PERFORMANCE REPORTING**

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## P R O C E E D I N G S

[8:10 a.m.]

DR. GORDON: Let's just take a minute to sit quietly, and we will begin.

[Moment of silence observed.]

DR. GORDON: Thank you. I hope everybody had some rest last night. I just wanted to say again how much I appreciated the way we worked together yesterday, and everyone's willingness not only to contribute, but also to work toward consensus on some sometimes difficult issues. So it was really terrific, and I appreciate it greatly, and I am looking forward to today.

Steve, any announcements before we begin?

DR. GROFT: We don't have that large of an audience, but for that are here, we are changing the agenda a little bit. So you will see as we go on, it will be the second and third session that will change from yesterday.

DR. GORDON: The other thing is that because of changes in plane schedules, I have to leave at 4:00. Don Warren is going to be chairing the Public Comment Session.

## P E R F O R M A N C E   R E P O R T I N G

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1           So, Don, thank you very much. I appreciate  
2   that. And I appreciate it, those of you who can stay. I  
3   have to go to the West Coast tonight, and unfortunately,  
4   the later planes aren't running anymore. So I will be  
5   leaving at 4:00 today.

6           DR. GROFT: We will mention the fact that  
7   several of the commission members, because of the added  
8   security and having to leave early and catch planes, will  
9   not be here for the open public session. So it is just  
10   something we have to deal with, but we will make sure  
11   that those who do have to leave early will get copies of  
12   all the testimony that is presented at that time.

13          DR. GORDON: Great. We are going to begin, and  
14   we will be having sort of an informal lunch session in  
15   here, once again. We will ask the public to leave the  
16   room, and we will have the room to ourselves.

17          We will begin with Information Development and  
18   Dissemination. David is, as you know, ill and not here,  
19   so Tieraona will be -- Julia is doing this one? Okay.

20          So come on up, Julia.

21          **Session V: Information Development and Dissemination**

22          MS. SCOTT: Okay, I am under heavy pressure.

1     Sitting in for David is quite a challenge, but at any  
2     rate, I will attempt to walk us through and get consensus  
3     under CAM Information, Development, and Dissemination;  
4     Issues 1 through 6, and Tieraona will do 7 through 10.

5             As has been our routine, I would like to go to  
6     the recommendation first, and then if there are any  
7     comments about supporting information for that  
8     recommendation, to deal with that secondly.

9             So we will start with the first recommendation.

10            DR. GORDON: Do you want us to be looking in  
11     the text rather than in the summary of recommendations?

12            MS. SCOTT: I prefer the text.

13            DR. GORDON: Okay.

14            MS. SCOTT: Thank you.

15            The first recommendation, under Information,  
16     Development, and Dissemination: The Commission recommends  
17     that the Secretary of DHHS establish an interdepartmental  
18     task force to identify and eliminate existing gaps in the  
19     development and dissemination of CAM information in the  
20     federal government, and that increased resources be  
21     provided to centralize CAM information for the public and  
22     the media.

1           This should include a toll free number that  
2           directs callers to the appropriate department, agency,  
3           and/or person for specific CAM information.

4           Comments?

5           DR. WARREN: Wasn't this one of the possible  
6           functions of our CAM Central?

7           MS. SCOTT: This is listed in the federal CAM  
8           office. As throughout the report, for each category,  
9           there are a number of tasks that we felt, if there was  
10          going to be a federal CAM office, belonged there. And  
11          so, this particular one has been also listed under that  
12          office.

13          DR. WARREN: Good.

14          MS. SCOTT: No comments? Are we ready to move  
15          fast?

16          DR. FINS: In the background section, there was  
17          a very successful cancer CAM phone number that was used  
18          in the beginning of the 70s, I think, for information for  
19          cancer patients. So maybe there is some parallel  
20          legislative history or background that could justify this  
21          800 number concept.

22          MS. AXELROD: There are actually a lot of 800

1 numbers, so we can list some of them if you think that  
2 would strengthen the text.

3 MS. SCOTT: Yes, so it is not a new concept.

4 Okay. Is there consensus on Recommendation No.  
5 1?

6 DR. GORDON: Yes? Okay, good.

7 MS. SCOTT: Great. Oh, I'm sorry. Joe  
8 Pizzorno?

9 DR. PIZZORNO: I think an important that has to  
10 be dealt with here, or it would be nice if we could deal  
11 with it, is standards of evidence because it would be  
12 providing information to the consumer how we go about  
13 determining the quality of that information and how it  
14 should be recommended.

15 So I think there needs to be some strong  
16 discussion about different levels of quality of evidence  
17 and how that should be used to determine all information  
18 dissemination.

19 MS. SCOTT: Further on in the recommendations,  
20 I believe we do have a recommendation that speaks to the  
21 quality of the information.

22 MS. AXELROD: Eight-hundred numbers, typically,

1 are referrals, they are clearinghouses. So NCCAM, NCI,  
2 others, would be providing them with information. The  
3 800 number people are not going to be developing it.

4 The other part of your comment, I think Julia  
5 did say, will be elsewhere.

6 MS. SCOTT: There is a recommendation that  
7 follows, having to do with the quality of the information  
8 standards.

9 Recommendation No. 2.

10 DR. GORDON: Did you want to say anything more  
11 about that now, or are you okay with waiting until later?

12 DR. PIZZORNO: I don't believe the later  
13 recommendation addresses that, but when we get to it, I  
14 will bring it up again.

15 DR. GORDON: Okay.

16 MS. SCOTT: Well, why don't we get to it, and  
17 if we come up with a sentence, then we can decide whether  
18 it goes with the first recommendation or the  
19 recommendation that we are coming to.

20 Recommendation No. 2 has to do with the issue  
21 of availability and adequacy of CAM information for  
22 diverse groups of consumers.

1           The Commission recommends that resources be  
2   made available to (A) develop CAM informational materials  
3   at a level that most of the adult general public can  
4   understand and utilize; and (B) support national and  
5   local community leaders and organizations in identifying  
6   strategies and developing materials to enhance the  
7   availability of CAM information to the communities they  
8   represent and help prevent special populations from being  
9   targeted for products or services that are unnecessary,  
10  harmful, exorbitantly priced, or otherwise detrimental.

11           A little wordy.

12           DR. LOW DOG:  Want a period somewhere?

13           MS. SCOTT:  Yes.  Probably a period and maybe  
14  some of this could actually in the text, is my thinking.

15           Joe?

16           DR. PIZZORNO:  Why are we only concerned about  
17  protecting special populations?  It seems this applies to  
18  everyone.

19           DR. GORDON:  What we might do is talk about  
20  everyone, and then say there will also be special  
21  attention for special populations, that there be  
22  particular efforts made to address this issue as it

1 relates to special populations.

2 DR. PIZZORNO: Maybe another way is that some  
3 portions of the population are especially vulnerable to  
4 this and will require additional. Maybe something of  
5 that nature.

6 DR. GORDON: Do you want to provide some  
7 wording for that?

8 MS. SCOTT: It is in the text. It is here  
9 simply because we entitled this "For Diverse Groups."  
10 Are you suggesting that perhaps we need a general for the  
11 general population?

12 DR. PIZZORNO: I think all of this relates to  
13 everybody, but some populations are particular  
14 vulnerable.

15 MS. SCOTT: Right.

16 DR. PIZZORNO: So I was thinking maybe instead  
17 of "the communities they represent, and help prevent  
18 special populations from being targeted," we can reword  
19 it to something like "represent, with special attention  
20 to vulnerable populations." Just remove "help prevent  
21 special populations," and say "with special attention to  
22 vulnerable populations."

1 MS. SCOTT: I remember I was one of the  
2 dissenting people. I think I wanted something  
3 specifically that spoke to diverse groups, and especially  
4 the populations that typically are at the tail end of  
5 everything that is suggested. I think, very often in  
6 recommendations, when you do one for the general  
7 population, and then have a few words that say "with  
8 special attention to the special populations," very  
9 often, you don't get there.

10 So I think my argument for having a special  
11 recommendation for diverse populations was to bring it up  
12 a notch in priority. I mean, I agree with what you are  
13 saying, that everything that is here should be available  
14 for the total population, but somehow I wanted to see  
15 something with a little focus directly on those  
16 populations.

17 DR. FINS: Jim, one point on Part A, when you  
18 talk about understandability of this information, I think  
19 we should say something about it being available in a  
20 bilingual format for the Hispanic population, which is  
21 our major second language. I think we heard testimony  
22 from Dr. Huerta and others that this population was

1 especially vulnerable.

2           The second point on the vulnerable special  
3 population question, there are ethnic communities that  
4 are vulnerable, but there are also lifecycle communities  
5 that are vulnerable.

6           We talked last time about hearings that Senator  
7 Breaux convened in the Senate Committee on Aging, where  
8 we heard about the elderly being horribly exploited  
9 through advertising campaigns, and taken advantage of,  
10 using the resources that they don't have to make  
11 purchases that they can't afford, and that will not help  
12 them, and perhaps even hurt them.

13           So I think we also may need to make special  
14 attention, and we can cite the hearings that Senator  
15 Breaux convened over the summer.

16           MS. SCOTT: So you think that that should be  
17 added to the text, or under Recommendations?

18           DR. FINS: I don't want someone to look at  
19 special population, or vulnerable population, and only  
20 think of it as an ethnic community, but also lifecycle,  
21 the elderly. I don't know what the right language is,  
22 but I just want that concept in.

1 MS. SCOTT: Okay. The text does include the  
2 different racial ethnic and culture groups, and does  
3 speak about language. But do you think there needs to be  
4 more?

5 DR. FINS: I think we should mention  
6 specifically the elderly, because that was the focus of  
7 the Senate hearings.

8 MS. SCOTT: Okay.

9 DR. GORDON: I would add the elderly and people  
10 with life-threatening illnesses, who are also vulnerable  
11 in that same way.

12 DR. FAIR: Maybe we should do a pilot project  
13 in Florida where they can't follow an arrow to a name  
14 down there, and if it passes there, it can pass anywhere.

15 DR. GORDON: The question Julia had, thought,  
16 was, are there any changes for the wording of the  
17 recommendation? I would like to get those now, if there  
18 are.

19 DR. WARREN: Could we look at Suggestion A,  
20 there, Development of CAM informational materials. The  
21 rest of that sentence, could we put that in the text  
22 somehow?

1 DR. GORDON: We could just say "easily  
2 comprehensible," or something like that.

3 MS. SCOTT: We have a lot of information out  
4 there that people cannot access because it is too  
5 technical, too medical-ese kind of talk. And so, our  
6 point here was that information is only useful if people  
7 can understand it. So I think we felt strongly, but I  
8 agree with Jim's little two words, easy to understand.  
9 We can work with that.

10 DR. WARREN: What about the statement: "CAM  
11 information to the communities they represent"? Can we  
12 eliminate "to the communities they represent"? You have  
13 already talked about the national and social community  
14 leaders and organizations. Maybe it is a little wordy  
15 there.

16 MS. SCOTT: Oh yes, it is definitely wordy. So  
17 you are suggesting let it stop at "information," and take  
18 out "to the communities they represent."

19 DR. WARREN: Yes.

20 MS. SCOTT: Or, just take this all out after  
21 it?

22 DR. WARREN: No, just "to the communities they

1 represent." Then you would have a (C). After "and"  
2 there, you would have a (C), "help prevent special  
3 populations." So there are three parts to that  
4 recommendation.

5 DR. FINS: You could use a phrase like  
6 "underserved populations, the elderly and the chronically  
7 and terminally ill" as three categories in Part C.

8 MS. SCOTT: Actually, what you are suggesting  
9 for Part C is more descriptive of the rest of Part B. I  
10 mean, we could still name those special populations.  
11 It's not a problem.

12 DR. GORDON: Do you want to read it the way it  
13 is now?

14 MS. SCOTT: Do you have it, Corinne?

15 MS. AXELROD: "The Commission recommends that  
16 resources be made available to (A) develop CAM  
17 informational materials that are easy to understand and  
18 utilize; (B) support national and local community leaders  
19 and organizations in identifying strategies and  
20 developing materials to enhance the availability of CAM  
21 information; and (C) help prevent populations" --

22 MS. SCOTT: You said no (C).

1 MS. AXELROD: So forget the (C). "And help  
2 prevent populations such as the underserved, elderly,  
3 chronically or terminally ill from being targeted for  
4 products or services that are unnecessary, harmful,  
5 exorbitantly priced, or otherwise detrimental."

6 It is still a little wordy.

7 DR. GORDON: Great. Before we go on to 3, I  
8 want to go back to 1, because I have been reading it over  
9 and I agree with Joe. I just want to add one little  
10 piece in there. I'm sorry, it will be good for me.

11 "Interdepartmental task force, which includes  
12 representatives of the public and the CAM professions."  
13 It may be obvious, but I think it needs to be in there.  
14 The beginning of Recommendation No. 1, "The Commission  
15 recommends that the Secretary establish an  
16 interdepartmental task force which includes."

17 MS. SCOTT: Oh, I see.

18 DR. GORDON: We didn't use our phrasing  
19 "empowered and informed."

20 DR. GORDON: I'm sorry, what, Joe? Go ahead.

21 DR. FINS: Which includes "empowered and  
22 informed representatives of the community," which is our

1 general phrase now for that.

2 DR. GORDON: Right, and "people with expertise  
3 in CAM therapies." The reason I am recommending this is  
4 because in the past, regulations have gotten promulgated  
5 where people don't know anything about CAM therapies, and  
6 it hasn't worked.

7 MS. AXELROD: I am not sure that it is then an  
8 interdepartmental task force, so we may have to change  
9 that because an interdepartmental task force is bringing  
10 people from the different departments within the federal  
11 government to look at their own materials and see where  
12 the gaps are. It doesn't preclude them from bringing in  
13 experts to assist them. But that is what an  
14 interdepartmental task force is.

15 DR. GORDON: We need to have people within the  
16 government who are expert as well.

17 MS. SCOTT: So we will just add "which includes  
18 people with expertise in CAM."

19 DR. GORDON: And then the representatives of  
20 the public as well.

21 MS. SCOTT: Informed and empowered  
22 representatives of the public. Okay. Effie?

1 DR. CHOW: Sorry, I want to go to No. 2, if we  
2 are finished with No. 1. I thought that ethnic  
3 minorities were going to be included in there, the aging,  
4 the chronically ill, somewhere, because that was one of  
5 the major concerns.

6 MS. SCOTT: Absolutely.

7 DR. CHOW: And the languages. So with the  
8 ethnic community in either (A) or (C).

9 MS. SCOTT: Yes, you are right. That was my  
10 point, too. I prefer to "ethnic" as opposed to  
11 "underserved" because I think a lot of people think of  
12 "underserved" as only being poor, and it doesn't deal  
13 with racial and ethnic discrimination.

14 DR. FINS: Can we put both in? Because there  
15 are underserved populations that are mainstream  
16 demographic that are vulnerable, and there are ethnic  
17 populations that are vulnerable, too.

18 MS. SCOTT: Fine. Okay, we are agreed? Do we  
19 need to read it again?

20 DR. FINS: More calls. We have a winner.

21 MS. SCOTT: Okay. Let's move on to No. 3.

22 This also is dealing with Issue No. 2, which is

1 Availability and Adequacy of CAM Information for Diverse  
2 Groups of Consumers.

3 "The Commission recommends that current efforts  
4 of the National Library of Medicine and the American  
5 Library Association, which are detailed in the text, to  
6 develop training materials and provide training to  
7 librarians in guiding people to find health information  
8 be expanded to include CAM information."

9 Joe.

10 DR. FINS: Can I put some specific language in  
11 here? I think that patients, when they are consumers,  
12 they go to their public library, and for many people who  
13 do not have Internet access or are not necessarily all  
14 that health literate, the librarian should know how to  
15 use PubMed and MEDLINE.

16 I would maybe like to just put in a  
17 recommendation that the National Library of Medicine, if  
18 they don't already have some sort of program --

19 DR. LOW DOG: They do.

20 DR. FINS: They do.

21 DR. LOW DOG: Maybe just to continue funding  
22 it.

1 DR. FINS: Does it address the skill set for  
2 resourcing CAM questions?

3 MS. SCOTT: Health.

4 DR. LOW DOG: They have started to include CAM,  
5 though.

6 DR. FINS: It does? Okay.

7 MS. SCOTT: And this is what this  
8 recommendation is.

9 DR. FINS: Do we have data to know whether that  
10 is adequately funded?

11 DR. LOW DOG: Maybe just to ensure adequate  
12 funding for CAM.

13 DR. FINS: Because I think the current level  
14 probably should be expanded.

15 MS. SCOTT: You mean the funding.

16 DR. FINS: As Jefferson said, "To march an  
17 education is impossible," right? The library is the  
18 centerpiece of that. So I think we should direct  
19 resources to the local libraries, however we can.

20 DR. GORDON: I think, actually, this is a good  
21 instance where a specific funding recommendation could  
22 make a difference.

1 MS. AXELROD: We are going to be talking with  
2 the National Library of Medicine, so we will ask them if  
3 additional resources are needed. So we can put that in,  
4 but just as a caveat. We want to run it by them and see.

5 DR. FINS: The other to mention is that hands-  
6 on teaching is maybe very important for librarians to  
7 learn how to do these skills, and there are regional  
8 branches of the National Library of Medicine. So maybe  
9 we can get the National Library of Medicine in  
10 conjunction with its regional partners or something, so  
11 that there is an opportunity for an on-site training  
12 program.

13 DR. GROFT: I think, if you remember Dr.  
14 Lindberg's testimony, they do have training sessions  
15 throughout the country, and so it is something that I  
16 think we could provide a greater emphasis.

17 MS. SCOTT: Let's see what we have.

18 MS. AXELROD: "The Commission recommends that  
19 increased funding be provided to expand the current  
20 efforts of the National Library of Medicine and the  
21 American Library Association and its regional partners to  
22 develop training materials and provide training to

1 librarians in guiding people to find health information,  
2 including CAM information."

3 DR. FINS: The regional partners would refer to  
4 the National Library of Medicine, not American Library  
5 Association.

6 MS. SCOTT: Okay? Are you all right with that?  
7 Consensus? Passed.

8 DR. GORDON: Yes.

9 Okay. We are on to Issue 3, which is accuracy  
10 and quality of CAM information on the Internet.  
11 Recommendation No. 4, "The Commission recommends that the  
12 Secretary of DHHS form a public-private partnership to  
13 review new and existing websites and develop voluntary  
14 standards that will promote accuracy, fairness,  
15 comprehensiveness, and timeliness of information on CAM  
16 Internet sites as well as disclosure of sources of  
17 support and any conflicts of interest. Sites reviewed  
18 and found in compliance with the standards could  
19 publicize this achievement and display a logo identified  
20 with this level of merit."

21 This recommendation is also one that is  
22 included in the federal CAM Office should it be funded.

1                   Comments?

2                   DR. FINS: I would just change two words in the  
3 last line on 262, "Publicize this accreditation and  
4 display a logo associated with this level of merit," or  
5 "level of compliance." "Merit" is okay because it is  
6 meritocracy.

7                   MS. SCOTT: Anyone else?

8                   DR. GORDON: Julia, do you just want to comment  
9 on the precedent for disclosure of sources of support and  
10 any conflicts of interest? Is this really a new idea  
11 that we are coming up with or has it been instituted  
12 elsewhere?

13                   MS. SCOTT: It has been instituted elsewhere, a  
14 lot with drugs. If there is a study done to have to say  
15 whether or not it was done by the --

16                   DR. GORDON: Oh, I know. But has it been done  
17 on the Internet before?

18                   MS. SCOTT: Well, you can answer that. I don't  
19 know that.

20                   MS. AXELROD: Yes.

21                   DR. GORDON: Who has done it? I am just  
22 curious.

1 MS. AXELROD: I don't recall the names of the  
2 organizations offhand. There have been attempts, as was  
3 addressed in the text, to do this with CAM sites but they  
4 have really not been effective.

5 DR. GORDON: What I am suggesting is that in  
6 the text it would be important to talk about this and  
7 that this is really a significant step forward to have  
8 not only the voluntary standards but also that kind of  
9 disclosure, that it is regarded as good ethical practice  
10 at medical meetings and that we feel the same needs to be  
11 taken onto the Internet.

12 MS. SCOTT: I think that's a good point.

13 So that information will be added to the text  
14 that would back this.

15 Are we okay with the recommendation as it is  
16 stated?

17 [No response.]

18 MS. SCOTT: Passed, great, with those changes.

19 We are on to Issue 4, availability of CAM  
20 information from other --

21 DR. GORDON: We have Nos. 5 and 6 to go.

22 MS. SCOTT: Oh, I'm sorry.

1 DR. GORDON: That's okay.

2 MS. SCOTT: I'm really moving ahead.

3 Okay. Recommendation 5. We are still on Issue  
4 3: Accuracy and quality of CAM information on the  
5 Internet. "The Commission recommends that funding be  
6 provided to the Secretaries of DHHS and Department of  
7 Education to jointly conduct a public education campaign  
8 that teaches people, including students, how to evaluate  
9 health care information, including CAM information,  
10 particularly on the Internet."

11 Consensus? George?

12 DR. BERNIER: You have split an infinitive  
13 there. I don't know if you want to do that.

14 [Laughter.]

15 MS. SCOTT: Thank you, George. Corinne will  
16 take care of that.

17 [Laughter.]

18 MS. AXELROD: I am so embarrassed.

19 DR. FINS: Just to add to the text section,  
20 because I think a lot of these recommendations are  
21 generically good, above and beyond CAM, I just think we  
22 could say something about scientific literacy as an

1 important skill of the citizen having to make choices  
2 from things like cloning to echinacea, as it were, and  
3 all of these educational interventions will bring  
4 everybody's knowledge base up. I just think it is  
5 generically good. It is not just about CAM literacy, it  
6 is a generic kind of skill set.

7 DR. GORDON: I just have a quick question. Do  
8 you think cloning is alternative medicine?

9 [Laughter.]

10 MS. SCOTT: No, echinacea.

11 DR. FINS: Only when done by aliens.

12 [Laughter.]

13 MS. AXELROD: Joe, did you want that in the  
14 recommendation, or in the text? The scientific literacy  
15 part, not the cloning.

16 MS. SCOTT: Joe? In the text?

17 DR. FINS: I am being abducted by an alien, I'm  
18 sorry.

19 [Laughter.]

20 MS. SCOTT: In the text?

21 DR. FINS: Yes.

22 MS. SCOTT: Thank you.

1           So we have consensus on Recommendation 5.  
2       Hearing no dissent, except for the split infinitive,  
3       which we will correct when we figure out what it is.

4           [Laughter.]

5           MS. SCOTT: No, it's okay.

6           MS. AXELROD: Tell us what it is.

7           MS. SCOTT: "Jointly conduct."

8           DR. BERNIER: When you say "to jointly  
9       conduct." It should be "to conduct jointly."

10          MS. SCOTT: "Jointly," okay. Back in school.

11          Recommendation 6: "The Commission recommends  
12       that Congress protect the privacy of individuals using  
13       CAM Internet sites by, (A) requiring all health  
14       information sites, including CAM sites, to disclose if  
15       users are tracked and how that information is utilized,  
16       including whether that information is sold to third  
17       parties and stored; and, (B) expanding existing  
18       legislation or regulations to assure that the privacy of  
19       CAM health information seekers on the Internet is  
20       protected."

21          Comments?

22          DR. FAIR: Since we are on literacy, I think it

1 is "ensure."

2 DR. LOW DOG: We would like to make a  
3 recommendation that all the staff take a course in  
4 literacy.

5 [Laughter.]

6 MS. SCOTT: With that change, do we have  
7 consensus?

8 [No response.]

9 MS. SCOTT: Great, okay.

10 Issue 4: Availability of CAM information from  
11 other countries and in other languages. We have one  
12 recommendation: "The Commission recommends that barriers  
13 to identifying and translating relevant articles,  
14 reports, and other materials be identified; strategies be  
15 developed to overcome these barriers; and that relevant  
16 and high-quality scientific materials are made available  
17 to researchers, clinicians, policymakers, and others."

18 Joe?

19 DR. FINS: I like the spirit of this  
20 recommendation, but I think it is exceedingly ambitious  
21 and difficult to achieve, and I might tone it down a  
22 little bit by saying that PubMed and the National Library

1 of Medicine should at least provide abstracts of relevant  
2 articles that are coming from other countries in  
3 different languages.

4 I mean, I think there is a mechanism to do  
5 this. It is very hard to translate things into full  
6 text, but we do get abstracts, in English, of foreign  
7 language publications, and then the investigator and the  
8 public can get that information.

9 Then, it is a problem, but I think it is a huge  
10 generic problem, and there is a mechanism to expand it  
11 under the rubric of the abstract service that is on  
12 PubMed.

13 DR. GORDON: The problem I have is that the  
14 abstracts are relatively easy to get in translation. It  
15 is the full text that is the difficult issue here. I  
16 agree it is a huge task.

17 Wayne, I am wondering if you have any thoughts  
18 in this realm of how we can make some differentiations  
19 between how we can get some full-text translations, or  
20 make a category of full-text translations without trying  
21 to go for all of them, so it will make it more feasible.

22 DR. JONAS: Well, you can't, obviously, do all

1 of them, but what you do is, you have individuals who are  
2 knowledgeable about the literature, and in the native  
3 language do summaries of the area, and then select out  
4 the most pertinent studies and do full-text translations  
5 of those. I think that is the only feasible approach.

6 It's like the qi gong literature in Chinese  
7 medicine, it's a huge literature.

8 MS. SCOTT: Joe?

9 MR. PIZZORNO: I actually very much like the  
10 idea of going for full text. I don't know if you saw the  
11 article in JAMA in December '99, but they looked at 11 of  
12 the leading conventional medical journals and found that  
13 two-thirds of the abstracts were wrong -- I'm sorry, had  
14 inaccuracies in them, and that people, going by the  
15 abstracts, would often actually arrive at the wrong  
16 conclusions. So we need to have full-text translations  
17 for these evaluations.

18 DR. FINS: Maybe we just need to say something  
19 about the NCCAM. Maybe NCCAM, because this is an  
20 academic exercise, should review the pertinent literature  
21 and designate leading articles that they are aware of for  
22 translation, because I think to translate everything out

1 there, we will get nothing, but if there is some kind of  
2 winnowing or editorial selection process, we are more  
3 likely to have the articles that you would want to read  
4 available in translation.

5 MR. GROFT: I think it could be a joint project  
6 between NCCAM and the Library of Medicine, and also,  
7 then, other governments or nations that are involved.  
8 There seems to be more and more international  
9 relationships being built, that we should take advantage  
10 of those opportunities.

11 DR. FINS: We should say the National Library  
12 of Medicine, in conjunction with NCCAM and other  
13 international bodies, should augment their editorial  
14 services to identify and translate leading articles.

15 DR. GORDON: That could be in the text, though.  
16 Are we okay with that? Because I think the  
17 recommendation would still be okay the way it is.

18 MS. SCOTT: Right, because it doesn't say that  
19 everything should be translated in the recommendations.  
20 It says relevant and high-quality scientific --

21 MR. GROFT: I think we would like to talk with  
22 the National Library of Medicine, also, before we come to

1 total closure on this, and they may have some thoughts.

2 DR. FINS: I am just trying to point out --

3 MR. GROFT: We all want this to happen, and we  
4 need to think a little more about the feasibility side of  
5 it.

6 DR. GORDON: So, for now, can we then have some  
7 discussion, Steve, about the text, and stay with the  
8 recommendation as it is?

9 DR. FAIR: The only problem is that there have  
10 been several groups, American Society of Clinical  
11 Oncology -- [inaudible]. You have got to get individual  
12 acquiescence from the publisher to translate. Just  
13 simply having the Library of Medicine or PubMed do it --  
14 [inaudible].

15 MS. SCOTT: Charlotte, if you leave yours on,  
16 then Bill is unable to speak. There is something going  
17 on between microphones.

18 SISTER KERR: But you need to know, which I  
19 have reported, this thing keeps going on. So it is  
20 calling us to speak.

21 MS. SCOTT: So we are going to leave the  
22 recommendation as is stated and beef up the text. Okay,

1     thank you.

2                   Issue No. 5: Information on training,  
3     certification, and other qualifications to enhance  
4     consumer knowledge and choice. We have two  
5     recommendations: "The Commission recommends that the  
6     states and local governments require all persons  
7     providing any kind of health services or products,  
8     including CAM, to make information easily accessible to  
9     consumers that explains their level and scope of  
10    training, so that consumers can make informed choices."

11                   I guess, we did consider moving this to the  
12    Access section, but we will see. Comments?

13                   DR. FINS: I think it is consistent with what  
14    we are going to recommend later, and under the rubric of  
15    informed consent and informed choices. People need to  
16    know who is doing what and who is accredited and  
17    whatever. So I think we might want to go back and tweak  
18    the recommendation and have parallel structure. What is  
19    going to happen next is delivery, but I think  
20    conceptually it is on target.

21                   DR. WARREN: We started including CAM health  
22    services or products including CAM. Should we also put

1 "and conventional"?

2 MS. SCOTT: Any kind of health service or  
3 product.

4 DR. WARREN: Then why do we put "including  
5 CAM"?

6 MS. SCOTT: You just want to put any kind of --

7 DR. WARREN: Put in there "provide any kind of  
8 health products," and then leave out "including CAM".

9 DR. GORDON: We may need, Don, to refer the  
10 recommendations back to CAM, so that there is a  
11 specificity about them.

12 DR. WARREN: I understand that, but are we also  
13 going to include "conventional" in that?

14 DR. GORDON: It's already happening in most  
15 jurisdictions, "conventional or CAM."

16 MS. SCOTT: "Conventional or CAM" instead of  
17 "including CAM." Okay, with that change --

18 DR. GORDON: I think there is confusion here.  
19 I think we are really talking about the providers and  
20 their scope of training. A product does not have a scope  
21 of training. So I think it is really, here, focused on  
22 the practitioner side, and not the product side. That is

1 covered in DSHEA, and in supplements and things.

2 DR. LOW DOG: Where would you put health store  
3 clerks and people that are dispensing lots of medical  
4 information?

5 DR. FINS: I think that comes when we talk  
6 about --

7 DR. LOW DOG: You don't cover all that?

8 DR. FINS: We don't cover that. That was your  
9 committee.

10 [Laughter.]

11 DR. GORDON: I think that is an important area.  
12 Are all persons providing any kind of health services or  
13 advice about products --

14 DR. FINS: We are getting to products and  
15 practices in the next issue. I think we have to  
16 distinguish people who are professionally accredited  
17 practitioners. The role of health food store clerk, I  
18 think, needs to be addressed in the context of the  
19 information that is available.

20 DR. GORDON: Joe, that's true, but what about  
21 the whole area of people who are providing information  
22 about products who may not be offering services? You may

1     come into an herbal store. There are a lot of places  
2     that just provide these products and they may or may not  
3     be offering the service, or they may offer a service and  
4     the products.

5             DR. FINS: They are offering a service, then  
6     they are practicing without appropriate certification,  
7     licensure, or registration. So, in others words, the  
8     question is, should they have some level of registration.

9             DR. GORDON: No, that is not the question we  
10    are addressing here. The question is, should they  
11    provide information about who they are and what they  
12    know.

13            MS. SCOTT: Right.

14            DR. GORDON: Regardless of what the regulations  
15    are. Do you understand what I am saying?

16            DR. FINS: Yes.

17            DR. GORDON: Because they may be licensed, they  
18    may be registered, they may just be hanging out on a  
19    street corner, but we are saying, let people know what  
20    your training is.

21            DR. FINS: I think we should start, in this  
22    recommendation, talking about people who are actually

1 practicing in some degree to identify themselves. The  
2 issue of the people who are around the supplement  
3 question should probably be addressed when we address  
4 supplements.

5 So that, if we talk about any kind of  
6 modification to DSHEA or to labeling we should say that  
7 people who provide information, who sell these products  
8 should be adequately informed.

9 DR. GORDON: So you are basically saying this  
10 only applies to service providers?

11 DR. FINS: Right. I think you have to  
12 distinguish people who are vendors versus practitioners,  
13 and to try to put everything in the same recommendation  
14 is confusing.

15 MS. SCOTT: Well, actually, the text really  
16 only refers to the providers of health services. There  
17 is nothing in here that talks about folks who work in  
18 herbal stores or nutritional supplement stores. So if  
19 you are going to keep it in here we would have to go back  
20 into the text and get a paragraph or two about that group  
21 of people, so I think, to me, it sounds simpler to take  
22 out the "all products" and to deal with it when we get to

1 the dietary supplements.

2 DR. FINS: Well, I think we can say --

3 MS. SCOTT: Yes.

4 DR. FINS: Can I suggest just for the  
5 practitioner side, "CAM practitioners or conventional  
6 practitioners dispensing CAM products," and then you  
7 address that product issue in the context of a  
8 practitioner. But you can't really -- I mean, the  
9 question is, these people are not pharmacists. And it  
10 raises a question: should an herbalist be registered  
11 like a pharmacist? We haven't addressed that at all.

12 DR. GORDON: I don't think this has anything to  
13 do, as I said, with registration or licensure or anything  
14 else. It just has to do with what people are doing. So  
15 the rules differ in different places for what you can do,  
16 but what we are saying is that anybody who is providing  
17 these services or providing products should let people  
18 know what they know.

19 MS. AXELROD: Add something to the text.

20 MS. SCOTT: The American Herbalist Guild took  
21 us on years ago and developed for its member that you had  
22 to give an informed disclosure when people came to see

1 you because herbalists are not registered, licensed, or  
2 otherwise. So you put basically what your philosophy was  
3 and what your level of education was, what your training  
4 is or what it is not, and it was an attempt to try to let  
5 people know this. This is who I am and this is what I  
6 know and this is how I got that information. And then  
7 the consumer makes the decision if they want to see that  
8 person or not. I mean, they make that decision.

9 I am not attached to having "or products" here.  
10 I think that a significant amount of what goes on in the  
11 world right now is that, especially in the area of multi-  
12 level marketing, there is a tremendous amount of  
13 information that goes on. "Use this product to treat  
14 this, use that product to treat this." A tremendous  
15 amount of information is actually going on in that arena,  
16 and I am not sure if you consider that a service or not.  
17 They are not charging for their service, they are  
18 charging for the product which they sell, but that is a  
19 big, big area.

20 DR. FINS: That is an FTC issue, as we have  
21 talked about in other contexts, and --

22 MS. SCOTT: See, I am trying to separate out

1 the --

2 DR. FINS: -- the media content.

3 MS. SCOTT: -- regulatory aspect here. All we  
4 are talking about here is information.

5 DR. FINS: The thing is, people who don't know  
6 what they don't know can't tell you that they don't know  
7 it.

8 MS. SCOTT: Yes, they can.

9 DR. FINS: I mean, we are going to talk about  
10 this next. Maybe we should defer this aspect, but the  
11 point is that the reason we have external bodies  
12 regulating people is so that there is external review of  
13 their scope of practice. I mean, do you think the person  
14 who is untrained is in a position to express their level  
15 of lack of training? I mean, there is an old saying, the  
16 more you know, the less you do, right?

17 MS. SCOTT: What they have been trained.

18 DR. GORDON: I think this is aside from  
19 regulation. This is stating a principal. If you are  
20 selling magnets and multi-level marketing, you should  
21 say, "All I know is what I read in the company  
22 promotional materials. This is who I am. I am not a

1 magnetologist with an advanced degree in magnets. I am  
2 not a doctor." And I think we are stating a principal  
3 that is apart from the idea of regulation, and that is  
4 why I think it belongs under public information.

5 DR. FINS: What confuses me here is that you  
6 have --

7 MS. SCOTT: When you say training --

8 DR. FINS: No. You have two things here that  
9 the state is requiring people to report their level of  
10 knowledge and scope of training, which is something that  
11 the state also could keep a registry on for the  
12 practitioner folks, everything from registration to life  
13 insurance certification. So that is one category.

14 The other thing is disclosure, but disclosure  
15 may not constitute adequate protection as you go up into  
16 more risk benefit kinds of interventions.

17 DR. TIAN: I think the product and the services  
18 should be separated, and first of all, the regulated  
19 license people, you mentioned all the people. That is  
20 confusing. When you are talking about CAM providers, of  
21 course, they should report -- they should introduce  
22 themselves to the consumers to say what level, what kind

1 of training. And the people selling products, they don't  
2 have to be CAM providers. They are not, they are  
3 salesmen. So we are talking about product, so I think  
4 there are two things we should separate.

5 DR. GORDON: Tieraona, where are you with this?

6 DR. LOW DOG: Well, I don't have a problem  
7 taking out the "or products" and leaving this if you are  
8 talking about just license. I mean, you get into this  
9 big thing then. I mean, it just becomes never-ending of  
10 who then is the state going to have to require to have  
11 what, so I certainly understand the problem there.

12 I also just don't want to minimize or I want to  
13 go on record as stating that I think that a lot of the  
14 misinformation out there and bad information that is  
15 being given out there is actually through the salespeople  
16 and salesforce of people who think perhaps they know more  
17 than they do. I am not sure how you are going to  
18 regulate or do that, and I am not sure this is the place.  
19 This is information.

20 MS. SCOTT: Okay.

21 DR. LOW DOG: So maybe we can take out the "or  
22 products" here but we have to address it some place.

1 MS. SCOTT: Well, another option would be to  
2 take out the "states and local governments." "The  
3 Commission recommends that all persons providing any kind  
4 of services or products."

5 DR. LOW DOG: There you go.

6 MS. SCOTT: So that we remove the concern.

7 DR. FINS: No. 9 actually captures the  
8 intention better.

9 MS. SCOTT: Right, right. So that might be a  
10 better choice, to just take out "state and local  
11 governments require." This was our thinker here.  
12 Corinne.

13 Yes, Joe?

14 MR. PIZZORNO: I think we should leave in  
15 "products" and take out "services" because this is  
16 "services" are addressed later and also more thoroughly  
17 in access. This is about people providing products and  
18 information about products. I think that is what is the  
19 core of this recommendation.

20 DR. LOW DOG: It is also services information.  
21 I think it is what you are also providing. I like the  
22 idea, let me just say, of taking out "state and local."

1 This is information so it is --

2 MS. SCOTT: Right. It is purely information.

3 DR. LOW DOG: We are recommending that people  
4 who provide health services or products, conventional or  
5 CAM, let the people that they are taking care of know  
6 what their level and scope is.

7 MS. SCOTT: Yes.

8 DR. GORDON: I would like to see if we have a  
9 consensus on this. Can we have a reading of it the way  
10 it is?

11 MS. SCOTT: Sure. "The Commission recommends  
12 that all persons providing any kind of health services or  
13 products, conventional or CAM, to make information easily  
14 available to consumers that explains their level and  
15 scope of training so that consumers can make informed  
16 choices."

17 Effie?

18 DR. CHOW: Then who is going to be sure that  
19 that is carried out?

20 MS. SCOTT: You can't.

21 DR. FINS: I mean, I think No. 9 captures it.  
22 In other words, the way I disclose what I do is I have a

1 license that the state gave me and it goes on my wall.  
2 Someone sees it, they see what my title is, and they know  
3 what the scope of that practice is. So I think No. 9  
4 captures it for the practitioners. I think where people  
5 who fall below the radar screen for even registration and  
6 are more like vendors or salespeople, that comes under  
7 commerce and it is business practices. It is not medical  
8 practice, it is not CAM practice. It is vending.

9 DR. GORDON: I am not saying this statement is  
10 not that also, it is that.

11 MS. SCOTT: Right.

12 DR. GORDON: I think this is a very important  
13 statement for us to make publicly, to make to the people  
14 because what we are saying is we want full disclosure  
15 regardless of whether you are commercial. Whatever you  
16 are doing, if you are in this field we believe as a  
17 commission that you need to tell people who you are, what  
18 you are doing, what you know, and what you don't know.  
19 We are setting a standard. We can't enforce it but we  
20 are making, I think, a very important public statement.  
21 So people need to know that this is where we are coming  
22 from.

1 DR. LOW DOG: Isn't this what Minnesota did?

2 DR. GORDON: And it is about information.

3 DR. LOW DOG: Isn't this what Minnesota ended  
4 up doing? It was basically you have to tell people who  
5 you are and what you know.

6 I am not attached to the "products."

7 DR. GORDON: I think "products" should be in  
8 there. I think that you made a good case for it. I  
9 mean, this is my opinion. I think it is really  
10 important, that we need to be saying to people in the  
11 health food stores and everywhere else you tell people  
12 what you know and what you don't know.

13 DR. FINS: This is more of a conceptual idea.  
14 It is really not a recommendation because it doesn't have  
15 any way to be effectuated. Why don't we simply just put  
16 it in the text?

17 DR. GORDON: I will tell you why it is  
18 important to have it as a recommendation.

19 MS. SCOTT: Yes.

20 DR. GORDON: I think it is one of those things  
21 that will be picked up publicly and that we can use  
22 publicly to state our position. I think that people will

1 respond. I can see the press already interested in this  
2 one, that we are taking a stand. We are not just going  
3 along with anything anybody does. I mean, I want people  
4 to do that for me and for my patients because I see this  
5 as a major public health issue.

6 MS. SCOTT: And I think, frankly, as some  
7 people think that we are all a pro-CAM commission that  
8 this really says that we hold these standards for  
9 everybody including those of us who support CAM.

10 DR. FINS: I think what I am troubled with is  
11 that this is necessary but it is not sufficient.

12 DR. GORDON: We are not saying it is  
13 necessarily sufficient. I think we are saying that it is  
14 an aspect of what needs to be done.

15 MS. SCOTT: Right.

16 DR. FINS: But I think it is important to say  
17 that because simple disclosure in and of itself is not  
18 enough to regulate or to have --

19 DR. GORDON: We are talking about information.

20 DR. FINS: But that is what it is. We are  
21 talking about disclosing one's level of competence or  
22 scope of practice, but that in and of itself is not

1 enough.

2 DR. GORDON: No. 9 speaks to it.

3 MS. SCOTT: Right. We do need to go back to  
4 the text and make sure that we have something that  
5 relates to that.

6 DR. WARREN: And your wording. We are  
7 addressing CAM and conventional practitioners but we are  
8 also talking about retail sales, multi-level. I know  
9 they are different, but we are talking about just giving  
10 forth your qualifications. Can we add in there  
11 "retailers, CAM and conventional practitioners" as a  
12 clarification of actually what we are addressing?

13 MS. SCOTT: To be in the text?

14 DR. FINS: I mean, Julia, my concern is I think  
15 there is a difference between "professional practice" --

16 MS. SCOTT: I hear your concern.

17 DR. FINS: -- and "business practice."

18 MS. SCOTT: Yes.

19 DR. FINS: So if we said people who are selling  
20 versus providing products should engage in good business  
21 practice, which is different than the provision of care.  
22 Vendors are not licensed.

1 DR. GORDON: As Tieraona pointed out, neither  
2 are many CAM practitioners.

3 DR. FINS: But they --

4 DR. GORDON: May not be.

5 DR. FINS: -- they may be.

6 DR. GORDON: But they may not be, also.

7 I think we need to come to consensus on this  
8 because there are a number of other issues that I know  
9 that we are going to have long discussion about, so if we  
10 can understand that this is a recommendation that has to  
11 do with information and that there are other discussions  
12 that will come up regarding regulation and other issues  
13 later on.

14 Can we get a consensus on this one? Okay? And  
15 come to No. 9, Julia? If we have consensus, then we can  
16 move on to No. 9.

17 MS. SCOTT: Okay. And again, we can still  
18 revisit this when we get to the "Access" section to see  
19 if we can do some wordsmithing that will make it  
20 something that we can all live with, okay?

21 Okay. Let's go to Recommendation 9. "The  
22 Commission recommends that states and local governments

1 make information on state guidelines, requirements,  
2 licensures, certification, and disciplinary actions of  
3 health providers, including CAM providers, readily  
4 available to the public."

5 DR. LOW DOG: Let me just go back to the last  
6 one just for a moment. Only that I don't want to set  
7 some standard for retail health food stores that is not  
8 required for other types of businesses. I know that  
9 there is a special issue here, but part of my problem is  
10 I could be a retailer and just sell glucosamine but I may  
11 not tell you anything about it. So do I have to list a  
12 whole disclosure thing just because I am selling  
13 glucosamine?

14 I mean, I think the part comes when you are  
15 providing health information to people or you are making  
16 recommendations about health. So I would need to say  
17 that we don't quite have consensus yet on 8, but we have  
18 those four choices. I would ask that this one just be  
19 allowed to come back to the working group. I am not  
20 saying we are going to get rid of it. I am just saying  
21 that maybe we could improve this. I think there needs to  
22 be a little bit more thinking and that I would ask that

1 we have just the permission of the group to work on this  
2 over the next 10 days and get something back to the  
3 group. We would do it quickly.

4 DR. FAIR: I think a little more data, too.  
5 You mentioned a very, very important thing, that is the  
6 multi-level marketing. That goes on among physicians  
7 also. Can we get information as to what percentage of  
8 sales come through things like pharmacies and multi-level  
9 marketers and things like that?

10 Tom, is that kind of information available? I  
11 think that would help us in making a decision because  
12 right now just my impression is that I see multi-level  
13 marketing springing up, again, in Florida where there are  
14 a lot of elderly people and don't understand what they  
15 are talking about. So if you could tell me that multi-  
16 level marketing was a 10 percent market I would feel  
17 different than it was a 50 percent market.

18 MS. SCOTT: Corinne?

19 DR. LOW DOG: Corinne just made a comment for  
20 trying to get some closure here. "The Commission  
21 recommends that persons providing information on health  
22 services or products, conventional or CAM, make

1 information easily available to consumers that explains  
2 their level." It is not so much that you are selling it,  
3 it is if you are providing information about it.

4 DR. GORDON: I think it has to be "providing  
5 services or information."

6 DR. LOW DOG: "Providing health services or  
7 information"?

8 DR. GORDON: "Information."

9 DR. FINS: "Providing services." Then,  
10 wouldn't it become the practice of an art? It gets into  
11 No. 9.

12 DR. GORDON: What I would like to do is either  
13 we move ahead with this or we send it back to the  
14 committee because we need to move ahead with the  
15 recommendations.

16 DR. FINS: But I think this little discussion  
17 here has put a spotlight on an area of regulation that we  
18 did not really consider before. You have got the  
19 supplement industry and the packaging and DSHEA, you have  
20 got the provider kinds of groups, and then you have the  
21 vendors, the retailers, and this is like what is  
22 happening at the store. Maybe it is something that our

1 group and your group can work on because I think it is a  
2 gap.

3 DR. GORDON: That sounds great. What is the  
4 decision about this? Do we have consensus or do we send  
5 it back?

6 MS. SCOTT: Yes.

7 DR. GORDON: Send it back?

8 MS. SCOTT: Yes, I think the committee wants it  
9 back.

10 DR. GORDON: Okay. Fine.

11 MS. SCOTT: And again, we will take note during  
12 the "Access" discussion. We might be able to do it at  
13 the end of this, but if not we will take that.

14 DR. GORDON: One of the reasons I am pushing  
15 here, Joe, is because a number of the issues that are  
16 coming up are extremely complex and we have some very  
17 strong feelings in the group about them. So there is  
18 going to need to be a lot of discussion, so I want to  
19 move ahead as quickly as we can.

20 MS. SCOTT: We have got consensus on No. 9,  
21 correct?

22 DR. FAIR: Now, Julia, can you let us know the

1 percentage? We have said a number of times that the  
2 primary source of information for the consumer is the 19-  
3 year-old clerk in the health food store, and I think we  
4 ought to see what the distribution is.

5 DR. GORDON: Joe, you and Bill are both asking  
6 this committee to begin to think about issues related to  
7 retailing and multi-level marketing and considering a  
8 recommendation, is that correct?

9 DR. FAIR: I think if we are going to make a  
10 reasonable recommendation we ought to know what the  
11 situation is right now.

12 DR. GORDON: Understood. Okay.

13 DR. FAIR: May I ask you one question from my  
14 ignorance? Or maybe Joe can answer. What is the  
15 difference between a naturopathic physician and a  
16 naturopathic doctor? That was a new one for me.

17 MR. PIZZORNO: Theoretically they are the same  
18 person. M.D. means naturopathic doctor. Naturopathic  
19 physician is how you are licensed in the state.

20 DR. FAIR: Okay.

21 MS. AXELROD: Actually, Joe, one of the  
22 documents provided to us went into great detail about the

1 differences, which was quite a surprise to us and it was  
2 very confusing, so that is how this ended up in here. I  
3 don't recall the specifics but it seemed to be like night  
4 and day.

5 MS. SCOTT: Well, we can deal with that in the  
6 break and come back because we really do need to move  
7 along because we are coming to some heavy-duty  
8 recommendations.

9 Okay. We are on yours. Issue 6, accuracy of  
10 advertising of CAM products and practices. We have one  
11 recommendation. "The Commission recommends that  
12 additional support be provided to the Federal Trade  
13 Commission to, (A) expand efforts to identify false and  
14 deceptive CAM-related health claims and take appropriate  
15 enforcement action; and, (B) increase consumer education  
16 in identifying deceptive and unsubstantiated claims in  
17 all forms of marketing and advertising."

18 This recommendation is also -- oh, I'm sorry.  
19 I forgot to say from the beginning. Everyone got the  
20 memo yesterday from George. He had some comments on  
21 several of these recommendations. This is one of them if  
22 you want to refer to that page.

1 DR. GORDON: There is a two-page stapled memo  
2 from George DeVries.

3 MS. SCOTT: George DeVries.

4 DR. GORDON: Does everybody have a copy of  
5 that? If not, I am sure we can get other copies.

6 MS. SCOTT: "The Commission suggests that the  
7 public be solicited in achieving this objective." That  
8 is the final sentence of this recommendation, a  
9 suggestion from George.

10 Veronica?

11 MS. GUTIERREZ: On this recommendation, I would  
12 like to amend it slightly. The chiropractic experience  
13 has been that the FTC came after a chiropractor that  
14 prints literature and charged them with false and  
15 deceptive advertising. It cost him literally hundreds of  
16 thousands of dollars in court with an attorney, and he  
17 did win and it was completely resolved in his favor.

18 But if we are going to have the Federal Trade  
19 Commission investigate, I would like to see that we amend  
20 this recommendation to say that they utilize appropriate  
21 health professionals or CAM professionals to assist in  
22 the investigation because the FTC does not have

1 experience in all the variety of professions.

2 MS. SCOTT: I am not sure if one can tell the  
3 FTC what to do, but your suggestion that we have it in a  
4 recommendation that they have people that they consult  
5 with with the appropriate expertise.

6 DR. FINS: In the text.

7 MS. SCOTT: In the text, okay. So that is  
8 acceptable.

9 Joe?

10 DR. FINS: Not to revisit Recommendation 8, but  
11 this Recommendation 10 really addresses it. It is as if  
12 you said, "and (B) increase consumer education and  
13 identify deceptive and unsubstantiated claims in all  
14 forms of marketing and advertising, including at point of  
15 purchase."

16 So if you think about it, when a sales clerk  
17 says, this supplement will make you younger, take 10  
18 years off your life, happy, or whatever, that person is  
19 engaging in a kind of marketeering and advertising which  
20 is not unlike what we are trying to get the FTC to  
21 regulate on the airwaves.

22 DR. LOW DOG: That would just be huge. You are

1 going to have to take it on both ends, I think.

2 DR. FINS: I think the way it is written here,  
3 though, is it is not we are asking the FTC to do that.  
4 We are asking the consumer identifying deceptive and  
5 unsubstantiated claims, also, at the point of purchase.

6 So, in other words, we look back at our earlier  
7 recommendations on education, the libraries and all that.  
8 If a consumer could distinguish between a reasonable or  
9 an unreasonable or inflated claim at the point of  
10 purchase, that is kind of empowering the consumer. So  
11 they should not only listen with skepticism to what they  
12 hear on the radio, they should listen with skepticism to  
13 what they hear in the health food store.

14 MS. SCOTT: But that doesn't still address the  
15 people who work in those stores who should also --

16 DR. FINS: No, it is just a parallel  
17 recommendation.

18 MS. SCOTT: Okay, I see.

19 DR. FINS: So marketing including at point of  
20 purchase.

21 MR. CHAPPELL: Julia?

22 MS. SCOTT: I'm sorry, Tom?

1 MR. CHAPPELL: I just want to be sure everyone  
2 understands that a false claim on a product is still  
3 within the domain of the Food and Drug Administration so  
4 that in the case of a false claim or anything to do with  
5 a claim, that is still the business of the FDA. I am not  
6 sure people realize that.

7 I mean, it is one thing to say that DSHEA is  
8 handled by the FTC and that is true, but it is also true  
9 that the FDA is a regulatory body when it comes to the  
10 whole claim base.

11 I just also wanted the commissioners to know  
12 that it is very hard to get the FTC involved. You end up  
13 deciding whether you are going to write to the  
14 manufacturer and ask them to change. I mean, to use the  
15 leverage of the FTC is also very difficult.

16 MS. SCOTT: Tom, this recommendation deals  
17 specifically with advertising. We do get to the FDA's  
18 role in labeling and that kind of thing, but this  
19 recommendation is only aimed at advertising.

20 MR. CHAPPELL: Well, then I am only pointing  
21 out that advertising is a broad term. If you have an  
22 insert in a product, if you have a point-of-purchase

1 material, it gets to be a gray area as to who is  
2 involved.

3 MS. SCOTT: Do you have some words how you  
4 would change this?

5 DR. FINS: Tom, if you said, "FDA in  
6 conjunction with the FTC," that would serve as a joint  
7 thing.

8 MS. AXELROD: The FDA and the FTC have an  
9 agreement which delineates who covers what, so this is  
10 actually very clear amongst the two agencies as to what  
11 FDA is overseeing and what FTC is overseeing.

12 MR. CHAPPELL: And Corinne, you are saying that  
13 the word "advertising" is the delineating boundary?

14 MS. AXELROD: Yes. So if you are talking about  
15 inserts in a dietary supplement, that is FDA, but if you  
16 are talking about advertising on radio, television,  
17 Internet, billboards, that is FTC.

18 MR. CHAPPELL: Right. That is my understanding  
19 as well but you are right. Inserts or outserts or POPs,  
20 those are FDA.

21 MS. SCOTT: Right.

22 DR. FINS: We have a recommendation. If you

1 sit here, since really the FTC is the leading agency,  
2 getting back to what you meant by advertising, but to  
3 address Veronica's concern about having professional  
4 representation, we might want to say, "the FTC in  
5 conjunction with" or "in collaboration with the FDA" so  
6 that the overlap issue doesn't become a confounder, it  
7 just becomes additive. So, because we are making  
8 recommendations that the FDA have additional people on  
9 staff who have expertise in supplements down the road, so  
10 it would help mitigate the false prosecutions that were  
11 not indicated.

12 DR. GORDON: Can we have a recommendation for  
13 language here?

14 Joe, did you have a specific language there?

15 MS. SCOTT: I think Ken's got a clarifying  
16 quote.

17 DR. FISHER: Tom is absolutely right -- the  
18 term "health claim" is probably not the way to go -- and  
19 so is Joe, so it might well say, "expand efforts to  
20 identify false and deceptive advertising of CAM products  
21 and services and take appropriate action."

22 MS. AXELROD: Actually, Ken, this is directly

1 from FTC information.

2 DR. FISHER: That is correct, but what I am  
3 saying is in rereading this, Corinne, the phrase "health  
4 claims," somebody is going to misinterpret that. So even  
5 though that agreement exists, if we get rid of the term  
6 "health claims" and say "advertising of product and  
7 services," then it clearly gets into FTC. And it comes  
8 home if you also add the words that Joe suggested, "at  
9 point-of-purchase." Although it isn't just a problem  
10 with that point-of-purchase, it needs another phrase  
11 which I don't have on the tip of my tongue. Maybe it is  
12 because much of this is advertising in journals and  
13 things you pick up at the supermarket and what you read  
14 on the Internet, et cetera, et cetera.

15 DR. LOW DOG: I fully support removing "health  
16 claims" because of its dual meaning in this industry and  
17 to use the language that Ken suggested about the  
18 advertising.

19 DR. FISHER: Yes, take out "FDA." And the  
20 other request for information, Veronica, most of the FTC  
21 investigations that go beyond the first level do include  
22 external experts. Unfortunately, they don't identify

1       them all the time but we can put some language in the  
2       text to include that.

3               MS. SCOTT: Right. Okay. Can we have a  
4       rereading of the amended recommendation? Do you have it?

5               MS. AXELROD: "The Commission recommends that  
6       additional support be provided to the Federal Trade  
7       Commission to, (A) expand efforts to identify false and  
8       deceptive CAM-related health advertising and take  
9       appropriate enforcement action; and, (B) increase  
10      consumer education in identifying deceptive and  
11      unsubstantiated advertising in all forms of marketing and  
12      advertising, including" -- I guess that is a little  
13      redundant.

14              MS. SCOTT: At point-of-purchase.

15              MS. AXELROD: "Including at point-of-purchase."

16              DR. LOW DOG: Just a clarification. Does it  
17      read better "to identify false and deceptive advertising  
18      of CAM products and services"? To put the "advertising"  
19      in front of "CAM" and then keep it with "services and  
20      products" since we have taken out "health claims"?

21              DR. GORDON: Yes, it looks clearer to me.

22              We need to move along on this, Tom.

1           MR. CHAPPELL: I just want to make one more  
2 observation. The FTC does not intervene directly on  
3 these matters. You have to wait until a competitor  
4 complains about your claim. So I wonder if the  
5 commissioners are aware that that is how the process  
6 works, and if you aren't aware of that, do you want to be  
7 more intentional of your expectations of the FTC in this  
8 matter?

9           DR. GORDON: Maybe that is an issue that can be  
10 dealt with in the text, Tom, or what are you suggesting  
11 about the recommendation?

12           MR. CHAPPELL: Well, I think "expand efforts"  
13 isn't quite the right --

14           DR. GORDON: Does it have to be a competitor?  
15 It can't be a consumer?

16           MR. CHAPPELL: I don't know about that.

17           DR. GORDON: Steve is saying it can be  
18 anything.

19           MR. GROFT: I think if it is determined that  
20 there is a problem and I think it is the level of the  
21 problem as well as the seriousness of what is happening,  
22 so that is the criteria.

1 MR. CHAPPELL: The FTC is not playing a  
2 watchdog role here?

3 MR. GROFT: I cannot speak for the FTC, but  
4 what I have been able to see is that there just aren't  
5 sufficient resources to look at everything. But I think  
6 it is the same with FDA.

7 DR. FINS: The text says here -- I mean, the  
8 recommendation -- to identify, so it is not just to be  
9 responsive. And I think we can explain this problem in  
10 the text. I think people may want more of a surveillance  
11 role to identify.

12 MR. GROFT: And I think that is what George  
13 DeVries' add-on about the Commission suggests that public  
14 comment be solicited in achieving this objective to  
15 determine what are the problems and to look at it further  
16 and to come up with some possible solutions.

17 PARTICIPANT: Are people comfortable with  
18 George's addition?

19 MS. SCOTT: His suggestion was that it be in  
20 the text.

21 PARTICIPANT: I think he suggested public  
22 comment be solicited in achieving this objective.

1 MS. SCOTT: Oh, okay. George suggests that it  
2 be at the end of this recommendation and the Committee --  
3 Corinne is telling us that the Committee suggests it be  
4 in the text.

5 DR. GORDON: Do we have consensus on this with  
6 the addition of George DeVries's sentence at the end?

7 PARTICIPANT: Yes.

8 DR. GORDON: Okay. Let's move ahead. I want  
9 to remind everybody that we have a number of  
10 recommendations that are complex coming up, so let's move  
11 as quickly as we can and really address the  
12 recommendation and recommendation language.

13 DR. LOW DOG: Okay. Issue No. 7, adequacy of  
14 information on manufacturing and safety of dietary  
15 supplements to assure consumer safety. We have  
16 Recommendation 11. "The Commission recommends that  
17 efforts of both the public and private sectors to assure  
18 the development, validation, and dissemination of  
19 analytical methods and reference materials for well-  
20 characterized dietary supplements to the public be  
21 enhanced and accelerated."

22 George DeVries added just as an addendum to the

1 end of that, "The Commission is aware that Congress has  
2 taken steps towards this end and recommends that this  
3 progress be continued."

4 Comments?

5 DR. WARREN: The whole statement, the whole  
6 recommendation.

7 DR. LOW DOG: Why?

8 DR. WARREN: Well, it doesn't have any way of  
9 implementation it doesn't seem like.

10 DR. LOW DOG: Oh, I would disagree. Office of  
11 Dietary Supplements, as well as a number of private  
12 groups, and you have also got USP. I mean, you have got  
13 a number of groups that are working on analytical methods  
14 right now well-characterized, especially botanical  
15 products. This is one of the biggest areas of problems  
16 that we face right now, is the ability to identify and  
17 use analytical methods to be able to identify and  
18 characterize these products.

19 DR. WARREN: The botanicals?

20 DR. LOW DOG: I mean, it is with other  
21 substances as well because you have got new products  
22 coming out all the time that need to have analytical

1 methods developed for them. The botanicals are a unique  
2 situation, not a problem necessary but a unique situation  
3 only because they are such complex compounds.

4 So I strongly feel that this recommendation  
5 needs to remain a recommendation, because within the  
6 dietary supplement field, this is very important, and it  
7 is already happening, but we sure need funds to be able  
8 to do it. It will go a long way to improving quality.

9 DR. WARREN: Can we add something in that,  
10 then, to add more direction as to what group needs to  
11 address this?

12 MR. GROFT: If you would indulge us. When the  
13 appropriations language is finally agreed upon in  
14 conference, what I have seen so far, that there is some  
15 language that is going to direct the Office of Dietary  
16 Supplements and others to look at this, and they are  
17 going to be provided additional resources.

18 So I would like to hold, maybe, a final edit on  
19 this, based on what comes out of that but maybe get  
20 acceptance for this right here. Then if we have to tweak  
21 it, we will let you know. Plus, I will provide you the  
22 appropriations language that finally is agreed upon when

1 it gets resolved, hopefully next week.

2 DR. WARREN: I am okay with that.

3 DR. LOW DOG: Any other issues? Veronica?

4 MS. GUTIERREZ: I would just like to suggest  
5 that George's last sentence -- it is more of an editorial  
6 comment -- that it go into the text and not remain part  
7 of the recommendation.

8 DR. LOW DOG: Okay. Do we have consensus,  
9 then, on the way Recommendation 11 stands, as it is in  
10 your text, with the addition of George's comments into  
11 the text?

12 [No response.]

13 DR. LOW DOG: Okay.

14 DR. FAIR: Minor point. Again, it is "ensure,"  
15 not "assure."

16 MS. SCOTT: Corinne, Corinne, Corinne.

17 No. 12, "The Commission recommends that good  
18 manufacturing practices for dietary supplements be  
19 implemented to help assure the quality and composition of  
20 dietary supplements and that a study be commenced 12 to  
21 18 months after the full implementation of the GMPs by an  
22 external organization to evaluate current efforts and

1 provide recommendations for improvement."

2 George's was to keep that but with the edit,  
3 "The Commission recommends the timely promulgation of  
4 final regulations for GMP for dietary supplements with  
5 oversight by the U.S. Congress within 18 months after  
6 final promulgation."

7 DR. GORDON: I actually think George's is a  
8 substitute for the one that we have, I think. Because I  
9 think what it is, is it is a stronger, pithier statement  
10 than the one we have made.

11 MS. SCOTT: Either/or, or some combination of  
12 them. Comments?

13 MR. PIZZORNO: Just a general question because  
14 I noticed in some of the other sections coming up we are  
15 doing this, we are giving timelines. And I am wondering  
16 if that is practical or realistic. I am a little  
17 concerned. I think we can say "immediate" if it is  
18 really important, but to put a timeline on it when we  
19 don't know how long it is going to take for all this to  
20 go through Congress, I wonder about.

21 DR. GORDON: I think that George's  
22 recommendation comes out of direct consultations with

1 Congress, and the 18-month timeline is one that they feel  
2 they can do and will do. I think it is one they would  
3 appreciate our guidance on in this recommendation.

4 DR. FINS: I want to echo what Joe is saying,  
5 but I think what we should do as a general framework is  
6 leave the timelines in the text. I think we should have  
7 some sort of preface saying that this body was  
8 constituted in a different time and that after the  
9 realities of September 11th the priorities, the funding,  
10 the budgetary constraints are different and we appreciate  
11 that not all these timelines will be started after we  
12 conclude our work and that we appreciate that there are  
13 different priorities.

14 I think it would be helpful to just  
15 contextualize the report in the context of the budgetary  
16 crisis, deficit spending, et cetera. Otherwise, I think  
17 we are going to be really perceived as being out of  
18 place. This way we have it both ways. We have we would  
19 like to do this in 18 months but we appreciate that the  
20 18 months may not begin in this fiscal year, it may begin  
21 in the next fiscal year.

22 DR. GORDON: I just want to say with this one

1 we have had recent --

2 DR. FINS: I am not saying about this one.

3 This one might go through. But I am saying we have other  
4 places where we have timelines in the report and I just  
5 think it is important for us to say that the timeline may  
6 not be initiated in the fiscal year that we might have  
7 anticipated because there are competing priorities. This  
8 way we have a schedule but we are not going to be  
9 perceived as having failed if the schedule doesn't begin  
10 when we thought it would start because everything has  
11 changed.

12 DR. LOW DOG: I want comments but I just want  
13 to put out there to move things along so that we can  
14 start to get comments. I feel absolutely comfortable  
15 with George's language with the "timely promulgation." I  
16 like that word. We probably just didn't know it; that is  
17 why we didn't use it. And with the "oversight." And I  
18 do believe that the 18 months is appropriate in this  
19 particular place.

20 DR. TIAN: A question about 12 months to 18  
21 months. Who recommended the time frame? If 18 is the  
22 total, why is there a range?

1 DR. LOW DOG: We are going to put 18.

2 DR. TIAN: Okay. Thank you. Why 18?

3 DR. LOW DOG: That is what the Congress has  
4 agreed that they could handle.

5 DR. TIAN: Thank you.

6 MS. SCOTT: It seems to me there is a  
7 difference between George's edit and what was in the  
8 original recommendation. I am wondering what happens to  
9 our recommendation that this study "be commenced after  
10 full implementation of the GMPs by an external  
11 organization" versus the Congress?

12 DR. GORDON: It will have more effect having  
13 Congress do the oversight than some as yet unconstituted  
14 external organization. I think the thing here is that  
15 they have got the juice. They can make it happen and  
16 they can make sure it is enforced.

17 DR. LOW DOG: Are we comfortable with that?

18 Julia?

19 MS. SCOTT: That was fine.

20 DR. LOW DOG: Are there any other comments?

21 MR. GROFT: If I can just add, whenever there  
22 are proposed regulations you go out with a notice of

1 proposed rulemaking and you are given a period of time,  
2 60 days, 90 days, to comment.

3 It has been known that some final regulations  
4 have languished for months, and I think is just an effort  
5 to make sure that it moves along in a timely fashion and  
6 18 months seemed to be enough time to get things done,  
7 especially when you have agreed-upon GMPs.

8 DR. LOW DOG: Are there any additional  
9 comments?

10 [No response.]

11 DR. LOW DOG: Do we have consensus? It has  
12 been proposed that we take the following: "The  
13 Commission recommends the timely promulgation of final  
14 regulations through GMP for dietary supplements with  
15 oversight by the U.S. Congress within 18 months after  
16 final promulgation." Do we have consensus that we will  
17 accept that recommendation?

18 [No response.]

19 DR. LOW DOG: Okay. Then, No. 13, "The  
20 Commission recommends that appropriate federal entities  
21 work with manufacturers and importers to monitor the  
22 quality of imported" -- I thought we had taken out

1 "domestic" -- "imported dietary supplements to identify  
2 and prevent products that are contaminated or adulterated  
3 from entering the U.S. marketplace." And I thought we  
4 had intended to take out "and domestic" here.

5 Now, George had recommended that this  
6 recommendation be deleted as that there are already  
7 standards for this. My own recommendation would be that  
8 we consider that, "The Commission recommends that funding  
9 be increased to the appropriate federal entities to  
10 monitor the quality of imported dietary supplements to  
11 identify and prevent products that are contaminated or  
12 adulterated from entering the U.S. marketplace."

13 DR. GORDON: Are you proposing to do both 13  
14 and 14 in that deal?

15 DR. LOW DOG: Yes.

16 DR. GORDON: Yes, okay.

17 DR. LOW DOG: I don't think we need both 13 and  
18 14. I think that "and federal and other entities"  
19 perhaps because that could include some of the agencies  
20 that we have listed in 14. "To monitor imported," I  
21 don't think we need to have "domestic" because we are  
22 going to have GMPs in place some day, so I think that