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Record Group/Collection: Donated Historical Materials
Collection/Office of Origin: Frieden, Lex, Collection
Series: Disability Rights Organizations
Subseries:

OA/ID Number: 52059
Folder ID Number: 52059-008

Folder Title:
NRA [National Rehabilitation Association] Reimbursement [1975-1977]

Stack:

Row:

Section:

Shelf:

Position:



Southwestern Bell

JUN 07 76

713 781 8949

TO CALL OUR BUSINESS OFFICE DIAL 237-6781

MAC BRODIE
9667 MEADOWVALE
HOUSTON TX 77042

check 341

SERVICE & EQUIPMENT-JUN 7 THRU JUL 6	13.25
LONG DISTANCE - SEE DETAIL	37.80
TAXES-U.S. 3.07	3.07
CURRENT CHARGES DUE BY JUN 24	54.12
UNPAID FROM LAST BILL	.00

060 51 0728 0804

TOTAL

54.12

* See Reverse

THANK YOU! IT'S A PLEASURE TO SERVE YOU!



Southwestern Bell

JUN 07 76

713 781 8949

DETAIL OF LONG DISTANCE

PAGE 2

NO.	DATE	TIME	PLACE CALLED	AREA	NUMBER	* MIN	AMOUNT
1	6 04	4 30PM	VAN NUYS	CAL	213 994 7722 A	10	3.76
2	6 06	8 12PM	TULSA	OKLA	918 627 1563 B	24	5.40

INTERSTATE	INTRASTATE	U.S. TAX
30.38	7.42	2.27

* See Reverse

TOTAL LONG DISTANCE EXCLUDING TAX

37.80

THANK YOU! IT'S A PLEASURE TO SERVE YOU!



JUN 07 76

713 781 8949 H

DETAIL OF LONG DISTANCE

PAGE 1

NO.	DATE	TIME	PLACE CALLED	AREA	NUMBER	*	MIN	AMOUNT
1	5 07	12 54PM	PHILA PA	215 545	8000	A	1	.52
2	5 07	1 05PM	TULSA OKLA	918 622	2721	A	4	1.52
3	5 08	8 12PM	TULSA OKLA	918 627	1563	C	25	3.46
4	5 14	9 20PM	TULSA OKLA	918 627	1563	B	24	5.40
5	5 20	10 11AM	WASHINGTON DC	202 659	2430	A	1	.52
6	5 21	9 48PM	TULSA OKLA	918 627	1563	B	5	1.20
7	5 22	11 10PM	TULSA OKLA	918 627	1563	C	22	3.05
8	5 31	5 03PM	TULSA OKLA	918 627	1563	B	9	2.09
9	6 01	4 53PM	SANANTONIO TEX	512 225	3121	A	1	.41
10	6 01	4 56PM	SANANTONIO TEX	512 828	3148	A	2	.74
11	6 01	6 08PM	TULSA OKLA	918 627	1563	B	4	.98
12	6 02	11 55AM	WASHINGTON DC	202 659	2430	A	4	1.60
13	6 02	12 16PM	SANANTONIO TEX	512 732	1216	A	3	1.07
14	6 02	7 32PM	SANANTONIO TEX	512 822	0934	B	1	.29
15	6 02	7 57PM	FRATT TEX	512 655	7806	B	21	4.91
16	6 04	9 03AM	BKLYN NYC NY	212 376	1925	A	2	.88

* See Reverse

THANK YOU! IT'S A PLEASURE TO SERVE YOU!



National Rehabilitation Association

1522 K Street, N.W.
Washington, D. C. 20005
(202) 659-2430

OFFICERS

President

Cornelius L. Williams
Division of Vocational Rehabilitation
Suite 200, 929½ Fourth Avenue
Huntington, West Virginia 25701

President-elect

Carl E. Hansen, Ed.D.
University of Texas at Austin
EDB 306
Austin, Texas 78712

Treasurer

Elizabeth H. Anderson
340 East 64th Street
New York, New York 10021

BOARD OF DIRECTORS

The Officers

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Little Rock, Arkansas

Milton Cohen
New York, New York

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Little Rock, Arkansas

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Baton Rouge, Louisiana

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Atlanta, Georgia

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Washington, D. C.

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Trenton, New Jersey

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Auburn, Alabama

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Washington, D. C.

Arnold B. Sax, Ed.D.
Menomonie, Wisconsin

David A. Schriemer
Tallahassee, Florida

Mary S. Smith
Maumee, Ohio

Marvin Spears
St. Paul, Minnesota

Oswald Sykes
Brooklyn, New York

Henry Williams
New York, New York

EXECUTIVE DIRECTOR

Diane S. Roupe

May 19, 1977

Mr. Lex Frieden
9667 Meadowbrook St.
Houston, Texas 77042

Dear Lex:

I am sorry that I did not have the opportunity to spend more time with you, but I am hopeful that during the summer months I will have the opportunity to return to Houston and spend some time with you. I am writing this letter today for two reasons, the first of which has already been stated, but the second reason is much more troublesome and concerning to me. I had a brief conversation with Beth Anderson on the last day of the conference wherein she indicated the National Rehabilitation Association had promised to pay your travel to and from the Southwest Regional Conference and that you were never compensated. In fact, as I understand it, you were informed by the past Executive Director that since she had not authorized it, you would never be reimbursed. This action troubles me greatly and I would like to receive from you the expenses that you incurred so that I can immediately correct this situation.

Once again, it was a pleasure meeting with you and I am very hopeful that within the near future we will be able to sit down and discuss the project in which you are involved, as well as problems and concerns that face the entire field of rehabilitation.

Sincerely,

Carl

Carl E. Hansen
President-elect

CEH:bw

cc: Beth Anderson

TEXAS INSTITUTE FOR REHABILITATION AND RESEARCH
IN THE
TEXAS MEDICAL CENTER
1333 MOORSUND AVENUE
HOUSTON, TEXAS 77030

P. O. Box 20095
Houston, Texas 77025

Telephone
Area Code 713, 797-1440

MEMORANDUM 6/9/77

TO: Beth Anderson
Carl Hansen
Cornelius Williams
Amos Sales

FROM: Lex Frieden

SUBJ: NRA Travel Reimbursement/ June 8-10, 1976

Thank you all for your serious attention to the past administrative commitments of the Association relative to my involvement with the Consumer Council in the Southwest Region. I trust that your responses to my plight signify a more general attentiveness by NRA leadership to the needs of individual members throughout the organization. I believe that NRA has great potential as an organization. However, this potential will not be realized until the power structure of the organization involves local chapters and individual members in a more active way. NRA membership basically continues to be a requirement or expectation as opposed to an opportunity or benefit.

With respect to my pending expense claim, I understand that Dr. Sales has copies of my last correspondence to Diane Roupe (October 6, 1976). I assume that copies of the attachments referred to in that letter are also available for your consideration in this matter. If they are not, I shall be glad to provide them for you. Also, I would be happy to provide additional documentation to substantiate my claim if you desire.

Finally, as a symbol of my renewed interest in NRA, I am sending a check for my unpaid dues to the national office today. I will depend on each of you to call me whenever I can be of service.



National Rehabilitation Association

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Tallahassee, Florida

Mary S. Smith
Maumee, Ohio

Marvin Spears
St. Paul, Minnesota

Oswald Sykes
Brooklyn, New York

Henry Williams
New York, New York

June 2, 1977

EXECUTIVE DIRECTOR

XXXXXXX

Mr. Lex Frieden
9667 Meadowvale
Houston, Texas 77063

Dear Lex:

I enjoyed seeing you again at the ACCD meeting, but was surprised to hear of the reimbursement problem you had relative to your trip to the NRA Southwest Regional meeting in Hot Springs, Arkansas, on June 8-10, 1976. In reviewing the situation here, I have been unable to find any correspondence relative to the situation except for your letter of October 6, 1976 to Diane Roupe. Staff personnel here indicate to me that Diane Roupe talked by telephone with you and indicated that she could not honor Steve Kreimer's commitment to you.

I have visited with Mr. Cornelius Williams regarding the problem and we have listed this situation as an agenda item for the NRA Board of Directors meeting scheduled for June 25-26, 1977. Given the circumstances identified to date regarding the travel, I am confident that the Board will honor the reimbursement.

I regret that this situation has occurred, but can only hope to make the best of the situation at this time by trying to rectify it.

Sincerely,

Amos Sales, Ed.D.
Acting Executive Director

AS:ak

Texas Rehabilitation Commission



REGION IV

Jackson King, Director

April 1, 1977

RE: Membership
National Rehabilitation
Association

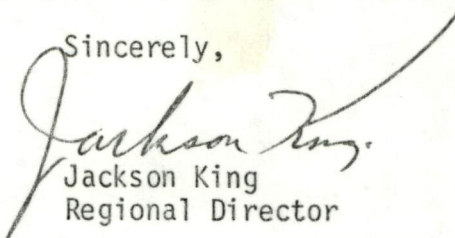
Dear Fellow Member:

I am sending to you the notification I have received concerning your membership in the National Rehabilitation Association.

Please let me assist you by returning the forms and your membership dues to me here at my office.

If you have any questions, please call me at 461-1850.

Sincerely,


Jackson King
Regional Director

JK/bb

Enclosure

9667 Meadowvale
Houston, Texas 77063

October 6, 1976

Mrs. Diane S. Roupe, Executive Director
National Rehabilitation Association
1522 K Street N.W., Suite 1120
Washington, D. C. 20005

Dear Mrs. Roupe:

I am enclosing relevant documents to establish the basis upon which I expect to be reimbursed for the amount of \$150.00 for my trip to the NRA Southwest Regional Meeting in Hot Springs, Arkansas, on June 8-10, 1976.

Please note that the enclosed budget which was ratified by the Consumer Council Executive Board on January 29-30, 1976, includes \$1,050.00 to be used to "facilitate each Regional Representative attending their regional meeting." Also, please note that I spoke to Steve Kreimer at 11:55 A.M. on June 2, 1976; at which time he approved my travel to the meeting in Arkansas on behalf of NRA. I was told at that time to submit receipts after the trip, which I did on June 22, 1976.

For the past year I have served NRA as Southwest Regional Representative on the Executive Committee of the Council of Consumer Members. During that time I have in good faith attended two National Conferences and one state conference at my own expense, and I have spent many hours without compensation organizing consumers in behalf of NRA.

If I am not fairly reimbursed for my expenses to attend the 1976 Southwest Regional Meeting, I shall find it necessary in good faith to inform the consumer members of NRA in my region, my constituents, of the circumstances herein stated. I shall also notify them of my withdrawal from the NRA as I would not be able to afford anymore commitment of personal resources to such an irresponsible organization. In any case, I will not be able to attend any further NRA functions without advance travel reimbursement.

I regret the fact that you may not be personally responsible for what I suspect may be poor administrative budget management. However, I trust that you, as Executive Director of the Association, will be able to expedite my reimbursement and thus resolve this matter without further

June 22, 1976

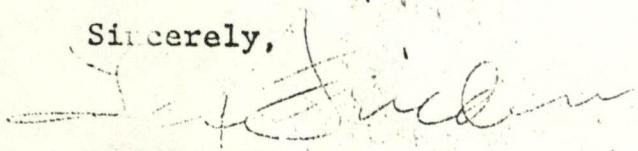
National Rehabilitation Association
Mr. Steve Kreimer
1522 K Street N.W.,
Washington, D.C. 20005

Dear Steve,

I did not receive the requested expense forms from you so I am enclosing my receipts from the Southwest Regional Meeting at Hot Springs, Arkansas. I have already mailed you copies of the Minutes from that meeting. I would really appreciate your expeditious attention to my reimbursement.

Expenses:	Driver/attendant (3 days) - \$ 60.00
	Food (2 people - 3 days) - 50.00 +
	Gasoline (400 miles - one way)-38.60
	Lodging (2 nights) - 51.45
	TOTAL EXPENSES ----- \$200.05

Sincerely,


Lex Frieden
Southwest Regional Representative
National Rehabilitation Association
Council of Consumer Members

LF/asm

June 22, 1976

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Mr. Steve Kreimer
1522 K Street N.W.,
Washington, D.C. 20005

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	Lodging (2 nights) - 51.45
	TOTAL EXPENSES ----- \$200.05

Sincerely,


Lex Frieden
Southwest Regional Representative
National Rehabilitation Association
Council of Consumer Members

LF/asm

10/3/76

Dave Roup called to
say I should
have been told that
I could not be
reimbursed for
Regional Meeting
in Arkansas!

TABLE II
DETERMINING STAFF NEEDS

		Amount of time over which dressing activities may be distributed.			
		1 hr.	2 hr.	3 hr.	4 hr.
Amount of time required to assist each resident in dressing.	30 min.	2	4	6	8
	1 Hr.	1	2	3	4

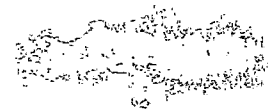
Number of residents cared for by one attendant.

TOTAL NUMBER OF RESIDENTS
IN GROUP

NUMBER OF RESIDENTS CARED
FOR BY ONE ATTENDANT

=

NUMBER OF ATTENDANTS
NEEDED (round up)



NATIONAL REHABILITATION ASSOCIATION
1522 K STREET N.W., SUITE 1120
WASHINGTON, D.C. 20005

Council of Consumer Members

Agenda

October 12, 1975

- | | | |
|-------|--|-------------------------------------|
| I. | Introduction of new NRA Executive Director | Mrs. Diane S. Roupe
Judy Heumann |
| II. | Reports of regional meetings | Coordinators |
| III. | Explanation of NRA Commissions | Stephen Kreimer |
| IV. | Budget report "Council" | Judy Heumann
Stephen Kreimer |
| V. | Council plans for the new year | Executive Committee |
| VI. | Regional meetings and travel plans | Judy Heumann |
| VII. | Agenda for Monday afternoon meeting | Judy Heumann |
| VIII. | Correspondence with Chapter Presidents | Judy Heumann |
| IX. | Meeting with Council of Chapter Presidents | |
| X. | The Council, Consumerism and NRA | Executive Committee |
| XI. | Membership and special dues structure | Judy Heumann
Stephen Kreimer |

discussion or delay.

Respectfully yours,

Lex Frieden
Southwest Regional Representative
Council of Consumer Members
National Rehabilitation Association

LF/asm

enclosures

discussion or delay.

Respectfully yours,

Lex Frieden
Southwest Regional Representative
Council of Consumer Members
National Rehabilitation Association

LF/asm

enclosures

9667 Meadowvale
Houston, Texas 77063

October 6, 1976

Mrs. Diane S. Roupe, Executive Director
National Rehabilitation Association
1522 K Street N.W., Suite 1120
Washington, D. C. 20005

Dear Mrs. Roupe:

I am enclosing relevant documents to establish the basis upon which I expect to be reimbursed for the amount of \$150.00 for my trip to the NRA Southwest Regional Meeting in Hot Springs, Arkansas, on June 8-10, 1976.

Please note that the enclosed budget which was ratified by the Consumer Council Executive Board on January 29-30, 1976, includes \$1,050.00 to be used to "facilitate each Regional Representative attending their regional meeting." Also, please note that I spoke to Steve Kreimer at 11:55 A.M. on June 2, 1976; at which time he approved my travel to the meeting in Arkansas on behalf of NRA. I was told at that time to submit receipts after the trip, which I did on June 22, 1976.

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If I am not fairly reimbursed for my expenses to attend the 1976 Southwest Regional Meeting, I shall find it necessary in good faith to inform the consumer members of NRA in my region, my constituents, of the circumstances herein stated. I shall also notify them of my withdrawal from the NRA as I would not be able to afford anymore commitment of personal resources to such an irresponsible organization. In any case, I will not be able to attend any further NRA functions without advance travel reimbursement.

I regret the fact that you may not be personally responsible for what I suspect may be poor administrative budget management. However, I trust that you, as Executive Director of the Association, will be able to expedite my reimbursement and thus resolve this matter without further

NATIONAL REHABILITATION ASSOCIATION
1522 K Street, N.W.
Washington, D.C. 20005

Council of Consumer Member Budget
FY '76 - '77

I. Executive Committee meeting of the Council - July, 1976

- a. Evaluation of Regional meetings
- b. Evaluation of Council activities at Chapter level
- c. Orientation of new regional representatives
- d. Plan for National Conference

7 regional representatives	
1 Board representative	\$1,700
Attendants (40 hrs. @ \$2.50)	100
Perdiem (\$30.00 per person x 8)	<u>240</u>
	\$2,040

II. Executive Committee meeting of the Council - February, 1977

- a. Follow-up and extension of activities of National Conference
- b. Evaluation of Council activities at chapter level
- c. General organization of the Council
- d. Plans and programs for Regional meetings

7 regional representatives	
1 Board representative	\$1,700
Attendant (40 hrs. @ \$2.50)	100
Perdiem (\$30.00 per person x 8)	<u>240</u>
	\$2,040

III. Regional Meetings

7 regional representatives @ \$150	\$1,050
Transportation, recommend Board supplement to facilitate each regional representative attending their regional meeting	

Page Two
Council of Consumer Member Budget

IV. Newsletter	\$300
TOTAL	\$5,430

Our prime effort is to consolidate the grassroots consumer effort into an effective arm of the Association. We all recognize the tremendous task that lies ahead of us and have committed ourselves to it. As your consumer representative in this regard, I ask your support and financial assistance.

Judy Heumann

NATIONAL REHABILITATION ASSOCIATION
1522 K STREET, N.W., SUITE 1120
WASHINGTON, D.C. 20005

COUNCIL OF CONSUMER MEMBERS

BUDGET REQUEST
January 1, 1975 - June 30, 1975

I.	Organizational & Planning meeting - January, 1975	2 day meeting		
	7 regional representatives	@ \$250.00		\$1,750.00
	a) General organization of Council			
	1 Board representative	@ \$250.00		250.00
	b) Planning for regional meetings			
	1 Interpreter	@ \$ 40.00		40.00
	Attendants	40 hours @ \$ 2.50/hour		100.00
				<u>\$2,140.00</u>
II.	First regular Council meeting - June, 1975			
	a) Evaluation of regional meeting held			
	7 regional representatives	@ \$250.00		\$1,750.00
	b) Orient new regional representatives			
	1 Board representative	@ \$250.00		250.00
	c) Plan for National Conference			
	1 Interpreter	@ \$ 40.00		40.00
	Attendants	40 hours @ \$ 2.50/hour		100.00
				<u>\$2,140.00</u>
III.	Regional meetings			
	7 regional representatives	@ \$150.00		\$1,050.00
	Transportation, room and board supplement to facilitate each regional representative attending their regional meeting			500.00
IV.	General Council expenses			
	a) Postage			
	b) Telephone			
	c) Printing			
	1) stationery			
	2) possible brochure			
			TOTAL	<u>\$5,830.00</u>

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Judy Heumann

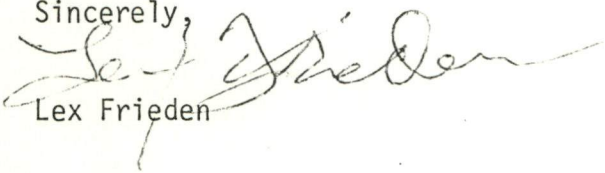
9667 Meadowvale
Houston, Texas 77063

June 14, 1976

Dear Friends:

Enclosed are copies of the Minutes of the Southwest Regional Meeting of the NRA Council of Consumer Members. I would like to thank Delbert Lewis and the Arkansas Chapter for arranging this meeting. I am optimistic about the future of this council in the Southwest Region. If there is anything you would like me, as Regional Representative to do, please call or write me. I look forward to seeing you all again soon.

Sincerely,


Lex Frieden

LF/asm

MINUTES OF THE N.R.A. SOUTHWEST REGION COUNCIL OF
CONSUMER MEMBERS MEETING:

June 9, 1976

HOT SPRINGS, ARKANSAS

Delbert Lewis called the meeting to order. Twelve persons were present. Lex Frieden spoke and encouraged the Arkansas group to formalize a Chapter Council of Consumer Members. Discussion about what steps to take in this direction was held. The group decided to elect an Arkansas Chapter Chairman and seek representation on the Chapter Executive Board.

At this point, elections were held. Lex Frieden was unanimously re-elected Regional Representative. Gary Turner was unanimously elected Arkansas Chapter Chairman. A motion was made and passed to hold a Consumer Council Chapter meeting before the next Chapter Executive Board meeting. Interested persons will be notified of the meeting place and date by Mr. Turner.

Persons present:

Judy Heumann
2131 Blake St.
Berkeley, California

Jack M. East, President
710 Boyle Bldg.
Little Rock Arkansas 72201
"American Amputee Foundation
Ph. # 376-0059

Ourway Inc.
Jerry Mamahan, President
2500 McCain Place, LR, Ark.

Donna McKay
3715 Minden
Texarkana, Arkansas 75501

Gloria Kemp
1820 N. Monroe
Little Rock, Arkansas

Ralph D. Rouse, Jr.
2647 Heatherwood
Dallas, Texas (214) 321-6881

Dr. G. Thurman
P. O. Box 3781
Little Rock, Arkansas 72203

Carol Cata
20 Meadowbrook Dr.
Little Rock, Ark. 72205

Joe Registos
321 N. Woodrow
Little Rock, Arkansas 72205

Dennis W. Walton
1709 Arch
Little Rock, Arkansas 72204

Gary Turner
801 S. Rodney Parkham 32-D
Little Rock, Arkansas 72205

Lex Frieden
9667 Meadowvale
Houston, Texas 77063

Respectfully submitted,

A handwritten signature in dark ink, appearing to read "Lex Frieden", with a long horizontal line extending to the left.

Lex Frieden
Regional Representative

NATIONAL REHABILITATION ASSOCIATION
1522 K STREET, N.W., SUITE 1120
WASHINGTON, D.C. 20005

COUNCIL OF CONSUMER MEMBERS

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TOTAL \$5,830.00

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Judy Heumann

draft

MINUTES COUNCIL OF CONSUMER MEMBERS
EXECUTIVE COMMITTEE MEETING
JANUARY 29-30
SHERATON NATIONAL HOTEL
ARLINGTON, VIRGINIA

Judy Heumann, Council Chairperson, called the meeting to order at 9:30 a.m. Members present: Judy Heumann, Council Chairperson and representative to the NRA Board of Directors; Lorraine Zeimer, (Mid-Atl.)? Great Lakes Representative; Sharon Mistler, Great Plains Representative; Neil Scully, Great Plains Representative; Susan Daniels, Southeast Representatives; Anne Waltz, Pacific Representative; and Lex Frieden, Southwest Representative. Members absent: Eunice Fiorito, Northeast Representative. Representing the NRA staff: Diane S. Roupe, Executive Director and Stephen Kreimer, Director of Education & Training. Invited guests present during the meeting were: August Gehrke, President, National Rehabilitation Association; Bill Gardner, Chairperson, Commission on Consumer Relationships and Environmental Concerns; Tulla Jupp and Fred Fay.

Following adoption of the agenda, Judy Heumann reviewed the minutes of the Council meetings in Cincinnati at the time of the NRA National Conference. It soon became obvious to the members of the Executive Committee of the Council that the minutes were not in a form in which they could either be adopted or amended. This was because three different people took minutes at the separate meetings of the Council and one person apparently, tried to compile them into a single narrative and this was not very successful. So, Susan Daniels moved, and Neil Scully seconded, that two persons be appointed to correct the minutes as much as possible. This motion

passed and Judy Heumann appointed herself and Susan Daniels to clean up the minutes and present them at the end of the Council meeting on Friday. It was, however, noted during the reading of the minutes that one thing was missing from them ^{and} at that was the suggestion that a checkoff be added to the membership application for individuals to self-identify as a consumer. It was felt that once this process was begun, the Council could then seek a rebate on a portion of their dues, to create a resource fund for those consumers who could not pay NRA dues. At this time, Anne Waltz moved, seconded by Sharton Mistler, that future meetings of the Council of Consumer Members be tape recorded. This motion passed.

III. POLICY STATEMENTS

Next, followed extensive discussions on the proposed policy statements submitted by Susan Daniels, Lorraine Ziemer, and Lex Frieden. The final policy statements, as adopted by the Executive Committee, are attached. Discussion included many things, for example, Judy Heumann suggested, based on Lorraine Ziemer's notes, that there was a need to expand the membership of the Council and consideration should be given to inviting individuals from each disability group. Neil Scully stressed the need for chapter involvement and strongly suggested a need to get consumer involvement at chapter meetings for he felt it was easier to accomplish that than to include them at regional or national meetings. Sharon Mistler reported that her region asks that the regional consumer member be elected by a coalition of consumers in the region, as opposed to the regional president appointing the person. She felt that the former idea in fact captured (2) the true idea of the Council

of Consumer Members. Lorraine Ziemer, reflecting on Eunice Fiorito's comments to her, suggested that the chapter president appoint the consumer representative for their chapter and then that individual contact all consumer groups in the area, serve as a liaison between the chapter and all consumer organizations in the area. In discussing the proposed checkoff, as mentioned, previously, Neil Scully suggested that that idea be referred to the NRA Commission on Membership Services. This was agreed upon. Susan Daniels suggests that no disabled individual should be excluded from NRA because of their inability to pay the dues. This was agreed upon and included in the policy statement. The Council also suggested, though not as a part of the policy statement, that the Executive Director position a staff person to be assigned to the Council. They felt it should be an individual knowledgeable of the goals and ideals of the Council. In discussing meetings of the Council, it was felt that the Council should meet at a minimum of twice a year, finances permitting, and that it would soon get to a point where the regions would be able to accept some financial responsibility for insuring that their respective consumer representative attend their regional meeting. Again, following discussion about the different aspects of the policy statement, it was adopted as attached. Sharon Mistler moved, seconded by Neil Scully, that the Council adjourn at 5:00 p.m. The motion carried.

IV. SEXUAL ATTITUDE RESTRUCTURE

Judy Heumann began discussion on her November 19th memo to the Council, see attached, as regards sponsoring a SAR, at the National Conference. President Gehrke spoke in support of the SAR and

and particularly the positive experiences that he and his staff has had with Ted Coal's (?) program in Minnesota. Susan Daniel moved, seconded by Sharon Mistler, that a recommendation go to the National Conference Planning Committee that a two-day SAR be scheduled in conjunction with the NRA National Conference. This motion passed. Sentiment expressed by the Council was that that all known SAR's be explored to determine what would be the best one for a national conference, in Hollywood, Florida.

Next followed a discussion as regards THE MULTI-MEDIA request for purchase of the NRA mailing list. Though a motion was made to recommend the ^{NRA} Council sell its mailing list to MULTI-MEDIA, no second was received.

Judy Heumann spoke at length about her letter to President Gehrke expressing concern that a member from this Council was not placed on each of the NRA Commissions. Mr. Gehrke indicated that he tried to get a consumer on each of the commissions and the agreement that the Council arrived at was that the consumer on each Commission would be identified and hopefully, would be asked to communicate with the Executive Committee as regards what their respective Commission is doing. The Council also requested that a list of the NRA Commission members be sent to the Executive Committee.

The meeting adjourned at 5:00 p.m.

Friday, January 30, 1976

The Executive Committee of the Council reconvened at 9:45 a.m. All those present the previous day were present the second day.

V. Budget FY '76 - '77

Judy Heumann presented a draft of a budget for the Council for fiscal year '76 - '77, based upon the budget submitted this year. Discussion included the desire on the part of the Council to make more use of the NRA Newsletter to carry news of the Council. On a motion by Lex Frieden, seconded by Anne Waltz, it was moved that the Council should make more effective use of the NRA Newsletter and each member of the Executive Committee would make a more concerted effort in the future to report on their activities. This motion passed.

VI. Accessibility Checklist

Sharon Mistler asked that the minutes reflect her disappointment on not being able to field test the instrument prior to coming to this meeting. She indicated that she had made arrangements with two other individuals to survey the Sheraton Park and Shoreham Americana, tentative site for the 1977 NRA National Conference, but that Diane Roupe asked her to cancel the meeting as she was unable to be there. Hope was expressed, however, that Sharon would be able to conduct the survey in the immediate future. In beginning a discussion of priorities for seeking accessible meeting locations, it was felt that at a minimum there should be one set of public restrooms available and it was recommended that 5 percent of the rooms be made accessible for handicapped persons. Because of time limits, the members of the Council were asked to take the revised copy of the checklist provided to them, working copy II, home with them and send their comments back to Steve Kreimer as soon as possible.

VII. Florida

Diane Roupe was called upon to discuss the Florida situation and NRA's involvement at this time. Mrs. Roupe spoke at length about the legal aspects of the Florida situation, her communications and correspondence with Connie Lampost, Editor of Achievement Magazine, and Danny Wood, President of the Florida Coalition. She and the Executive Committee of the Council concurred that there was a strong need to insure that the consumers in the state of Florida in and around the nation who read Achievement Magazine would be completely informed about the Florida situation. All agreed that something needed to be done to insure this was accomplished. It was then agreed upon that Mrs. Roupe would write an open letter in response to Danny Wood's letter to ~~which~~ Achievement Magazine and clearly spell-out NRA's position of the Florida reorganization. Mrs. Roupe would share this letter with the Executive Committee of the Council prior to mailing it. The Executive Committee of the Council would concurrently develop a letter of its own to Achievement Magazine indicating first, who the Council of Consumer Members are and the fact that the Council is concerned as regards "that Florida be in compliance with the federal law and that as disabled individuals they are uncertain if disabled individuals in Florida are getting the service that they need." The body of the letter should also report that ~~the~~ in October at the National Conference, the Council suggested a meeting in Florida between the Florida Rehabilitation Association and other consumers and that it was conveyed to them that the FRA suggested that the Council wait awhile. The Executive Committee

was wondering if now was not the time to see if FRA and Achievement were willing to invite them down to hold an open meeting where all positions could be discussed. It was felt that the group meeting should be made up of consumers, professionals, and providers, in addition to those who would represent the coalition and the chapter. It was agreed that Judy Heumann would draft the letter and share it with other members of the Executive Committee and then with Diane Roupe prior to mailing it. The Council also felt ~~that~~ it fair to share this concern with the NRA Board and the fact that they wanted additional information on the Florida situation prior to offering other endorsements or condemnations.

VIII. Counselor Certification

Susan Daniels report on Counselor Certification by indicating that the resolution passed by the Council in October was not well accepted by the National Rehabilitation Counseling Association, a division of NRA. Susan reported that Natrasources, who is responsible for overseeing the counselor certification, gave Susan information on why client evaluation was dropped as part/ ^{of} counselor certification. It was the unanimous feeling by all members present that client evaluation should be reinstated as a part of the certification process or another procedure to insure some kind of client evaluation should be set up. Susan Daniels also made a recommendation that members of the Executive Committee meet with Anne Crumpton, who is President of NRCA, to further discuss this. Lastly, Lorraine Ziemer moved the following motion, seconded by Anne Waltz, that, the Council of Consumer Members in its October meeting passed the motion deploring the ~~Natrasources~~ Commission on Rehabilitation Counselors

Certification decision to drop the requirement of consumer references. This motion was referred to the NRA Commission on Professional Concerns and Consumer Relationships and Environmental Concerns. The Council of Consumer Members requests that these concerns receive priority attention by the Commissions and further request that the Consumer Council be informed of when this issue is to be discussed and be invited to send a representative. This motion passed.

IX. Partners Rehabilitation Education Program

Greg Dixon, who is Executive Director of the Partner's Rehabilitation Education Program, spoke to the Executive Committee of the Council. He identified the PREP as a part of the Partner's of the Americas and reflected about opportunities for disabled individuals to get involved, on a consumer basis. Mr. Dixon promised to send additional information to the Executive Committee of the Council.

X. Regional Meetings

Sharon Mistler spoke about her plans for the regional meeting and the fact that she had been contacted by the NRA regional president to do this. She indicated her intent to plan a combination program and business meeting. She expressed concern that in times past these meetings have also been in conflict with other professional meetings and, therefore, she hoped for a two-hour time slot that would allow more consumers to attend. The program at this point is to present a mini SAR and she has an offer from the Moss Rehabilitation Center in Philadelphia to do this. Anne Waltz is considering a program on the issue of transportation. Neil Scully reported that as the Great Plains regional representative, he is on the regional

Board and on the Program Committee. Lorraine Ziemer indicated that she was on the Great Lakes Regional Board of Directors. Anne Waltz, Lex Frieden, and Susan Daniels had not, to date, been contacted by the regional president or any member of the Board of Directors. Judy Heumann asked the regional representatives to contact the NRA regional presidents, reaffirming their desire to become involved in planning for the regional conference and a carbon of the letters that they write to them to Steve Kreimer, who would in turn, duplicate and share with each member of the Executive Committee.

XI. Accessibility Checklist

Judy Heumann asked each of the members of the Executive Committee to review the accessibility checklist as indicated previously, and to write a letter to Steve Kreimer outlining what they feel their priorities are in defining an accessible meeting site. Neil Scully moved, seconded by Lex Frieden, that the regional representatives from the Council of Consumer Members be utilized, or that they identify an appropriate individual, to work with each region ~~and~~ in site selection for regional meetings. This passed unanimously.

XII. Rehabilitation Legislation - Testimony

Judy Heumann reported on the Commission meeting of the Commission on Interagency Relationships and State-Federal Legislative Concerns that she attended the weekend prior to the Council meeting. She asked that all resolutions adopted by the Commission along with the minutes of their meeting be photocopied and distributed to the

Executive Committee of the Council. She asked each Council person to review the resolutions and minutes closely and direct comments to Vernon Hawkins, who is Chairperson of that Commission. His address is 122 C St., N.W., Room 202E, Washington, D.C. 20001. She asks that a carbon of any correspondence to Vernon be sent to Steve Kreimer in the national office, who inturn, is requested to make photocopies and then distrivute them to the Executive Committee of the Council. Judy Heumann also asked if the resource book prepared for the Commission members could be duplicated and made available to the Executive Committee of the Council. Steve Kreimer indicated that he would investigate and report back later on as to this.

Judy reported that hearings on the Rehab. Act was scheduled for February 18, 19, and 20. She reported that the following are items that the Senate Labor and Public Welfare Committee intends to review:

Title I

Individual plan, severely handicapped, determination of the eligibility enclosures, extended evaluation, follow-up - follow-along, client grievances, system and appeals, research.

Title II

Rehabilitation techniques and training, mortgage insurance.

Miscellaneous Title III

Provisions, deaf-blind program, special projects;

a) Clients

b) migrants

Administration of RSA centrally and regionally.

a) Adams (?)

b) Other personnel

Evaluation standards and reports

Office for Handicapped Individuals, systems and report

Sheltered workshop study and wage supplements, severely handicapped study and projects.

State allocations study

President's Committee on Employment in the House (?),

Interagency Committee and 501 responsibilities,

Architectural and Transportation Compliance Board-

Transportation - Consumer Advisory Panel, section 503

organization and programs on compliances, section 504- regional and status of staff and organization.

White House Conference

Peer review

Experiments in delivery system

Lorraine Ziemer moved, seconded by Judy Heumann that the policy statement on tax exemption that was adopted in Chicago, be studied by the Executive Committee of the Council.

XIII. White House Conference

President Gehrke spoke about the White House Conference and the fact that it is going to be modeled after what he has identified as the Minnesota model. Lorraine Ziemer is to share information about this with other members of the Executive Committee. It was suggested that a list of the Executive Committee of the Council of Consumer Members be sent to Jack Smith, who is Executive Secretary

to the White House Conference. And then identify these persons as resource persons. It was felt the letter might come from either Gus or Diane. Steve Kreimer discussed the desire of the White House Conference to involve consumer representatives at their regional meetings and that the same type of letter could be sent to Jack Smith indicating who the regional representatives are that would be attending.

IV. Correspondence with the national office.

Judy Heumann did a quick survey of all members of the Executive Committee who received the legislative memo and it turns out that Anne Waltz, Judy Heumann, Neil Scully, and Susan Daniels do receive it. The request from the Council is to add those members who do not, Lorraine Ziemer, Lex Frieden, and Sharon Mistler. Judy also asked that copies of the minutes of the upcoming Board of Directors meeting and the legislative commission and the Commission on Consumer Relations and Environmental Concerns be distributed to the Executive Committee of the Council.

V. Old Business

Minutes of the Cincinnati meeting - Judy Heumann reported that she had been ill the night before and, therefore, was unable to complete the minutes as she had wanted to. Neil Scully moved, and Anne Waltz seconded, that Judy, when she has time, redo the minutes as best she can and then distribute them to the rest of the people on the Executive Committee. The Executive Committee then went into Executive session and the following minutes were reported a member of the Committee. Judy Heumann reported that in reviewing the

minutes of the Cincinnati meeting and to her best recollection, a chairman should have been elected at Cincinnati, according to the Articles of Association of the Council, but was not. Judy Heumann then called for nominations for this position in an effort to correct the oversight. Neil Scully nominated Sharon Mistler, Lorraine Ziemer seconded it. Susan Daniels questioned the status of their membership reflecting that only members of NRA could be members of the Council. Anne Waltz moved and Neil Scully seconded that, Sharon and Lorraine can vote. No action was reported on this motion. Lex Frieden nominated Judy Heumann, Susan Daniels seconded. The nominations were then closed and a secret ballot was conducted, with Susan Daniels counting the ballots. Sharon cast, Mistler was elected chairperson. Seven ballots were ~~XXXXXX~~, the tally was not reported.

XVI. New Business

The next meeting of the Council was discussed. Lex Frieden moved and Anne Waltz seconded, that the meeting be held June 12-13 at Hot Springs, Ark. The motion passed.

Neil Scully moved adjournment of the meeting. Passed.

~~Respectfully submitted,~~

Respectfully submitted,

Stephen H. Kreimer
Director of Education and Training .

Council of Consumer Members

I. Introduction

The partnership between consumers and rehabilitation professionals is a necessary and natural one. Both share in the same goals and are vitally effected by the success of the rehabilitation process. Alienation in this partnership has often occurred due to extremism, isolation and inadequate feedback and communication. This can only result in tragic waste for both parties this need not be the case when natural allies acknowledge their mutual interdependence and individual dignity.

The CCM fully supports this partnership concept. In conjunction with NRA, the council accepts responsibility for cooperation in decision making, planning and implementation of NRA programs and activities. We see our role as evolving from a small contingency of consumer members to a larger more intergrated representation of consumers in all structures, levels and functions of NRA.

The role of NRA in facilitating the general goal of full intergration and active participation of consumers will be a demanding one. Old ways of doing things for consumers will be supplanted by new ways of doing things with consumers. Accordance of equal status will necessitate new relationships within NRA which may cause some uneasiness. We fully hope that the policy outlined below will mitigate against uneasiness caused by fear of the unknown and leave only the natural uneasiness associated with the beginning of new endeavors.

II. Internal Relations

A. Local and Chapter level

It is recommended that there be one consumer representative, either appointed or elected, in each chapter. This representative should have a seat on the local board. His/her responsibilities shall be:

- 1) Stimulating consumer involvement on the chapter level.
- 2) Acting as a liaison between NRA and other consumer groups in his/her area.
- 3) Provide impetus for consumerism by assisting in program planning, etc.
- 4) Being the contact person for the chapter to the regional representative of CCM.
- 5) Actively recruit consumers when benefits to them are provided by NRA.

B. Regional level - The regional representative, as well as all of the chapter consumer representatives, should assist in program planning, site selection, etc. for the region. The regional representative should be voting member of the Regional Board of Directors.

C. National

- 1) Membership - No disabled person shall be excluded from membership in NRA because of inability to pay.
- 2) A member of the staff shall be appointed to assist the CCM in its activities.
- 3) The Executive Board shall meet at minimum of twice a year, finances permitting.

III. Relationship to NRA

A. We, the CCM, believe that consumers of rehabilitation services should be represented by consumer members of NRA in every aspect of the Association. Positions for consumer representatives should be set aside on every Board and Commission of NRA and its Divisions.

B. We, the CCM, believe that consumers can and must speak for themselves on all issues which may concern them. It is NRA's responsibility to provide a means of representation by consumers in behalf of consumers. In addition, it is NRA's responsibility to encourage consumer representation in any affairs of other rehabilitation agencies which it may influence.

- C. The CCM believes that NRA must encourage and facilitate the participation of consumers in NRA by:
1. Assuring that all meetings be totally accessible to all disability groups.
 2. Making available subsidized membership for disabled persons who may need them.
 3. Cooperating with and assisting organizations of the disabled.
 4. Making available on cassette official publications to members on request.

NATIONAL REHABILITATION ASSOCIATION
1522 K STREET N.W., SUITE 1120
WASHINGTON, D.C. 20005

Council of Consumer Members

Agenda

October 12, 1975

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|-------|--|-------------------------------------|
| I. | Introduction of new NRA Executive Director | Mrs. Diane S. Roupe
Judy Heumann |
| II. | Reports of regional meetings | Coordinators |
| III. | Explanation of NRA Commissions | Stephen Kreimer |
| IV. | Budget report "Council" | Judy Heumann
Stephen Kreimer |
| V. | Council plans for the new year | Executive Committee |
| VI. | Regional meetings and travel plans | Judy Heumann |
| VII. | Agenda for Monday afternoon meeting | Judy Heumann |
| VIII. | Correspondence with Chapter Presidents | Judy Heumann |
| IX. | Meeting with Council of Chapter Presidents | |
| X. | The Council, Consumerism and NRA | Executive Committee |
| XI. | Membership and special dues structure | Judy Heumann
Stephen Kreimer |