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FOIA Number:

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FOIA MARKER

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Record Group/Collection: Donated Historical Materials
Collection/Office of Origin: Frieden, Lex, Collection
Series: Disability Rights Organizations
Subseries:

OA/ID Number: 52055
Folder ID Number: 52055-009

Folder Title:
CRCC [Commission on Rehabilitation Counselor Certification] '75-'76

Stack:

Row:

Section:

Shelf:

Position:

5

3

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Withdrawal/Redaction Sheet (George Bush Library)

Doc. No. / Type	Subject/Title	Date	Restriction	Classification
01a. Notes	Handwritten meeting notes (12 pp.)	n.d.	C	
01b. Minutes	Minutes of Meeting, Relationships Committee (10 pp.)	3/76	C	
02. Minutes	Minutes of Meeting, Relationships Committee (10 pp.)	3/76	C	

Page 1 of 1

Collection:

Record Group: Donated Historical Materials

Office:

Series:

Subseries:

WHORM Cat.:

File Location: CRCC [Commission on Rehabilitation Counselor Certification] '75-'76

Pinksheet Number: MB10847

OA/ID Number:

Date Closed:

FOIA/Sys Case #: 2016-2624-S

Re-review Case #:

P-2/P-5 Review Case #:

g
Recomm change of stny!

Issue 3. Speakers Bureau / Table?

A. Dec. Workshop Package
to June

B. ^{question to ask}
y F. U. on Research Data.
3. ~~Setting together list~~
4. Dis. of study results

Announcement of
Recast. of test. training.
Ethical Ed.

A. 4. Consumer Discussion
ACCD to develop
plan to insure
consumer int.

More to update the
in process

Review & Recommendations
 Type minutes & send to comm & dep.

Source 1. New Statement Export Products
 on CEC - 1/2 sheet to be
 determination of information
 outside Comm. (Historical)
 Journal of Klok, (History
 Journal of applied Klok. (Areas)

etc. Klok Tot. & articles
 Article to be completed by
 Committee & to be added
 and app. by Exec. Comm.
 drafting Comm. & who they
 & include

Maintenance Source
 later but announce it in
 the 1st article. & put in
 all of the consumer
 manager.
 Achievement, NP3 Para. diff.

(12) Get List of Public National
 (16) Export to Highlights

X (13)

Recommend

Source 1

October 8, 1975

Daniel D. Smith
Chairman, Relationship Committee, CRCC
The Atlantic County Opportunity Center
for the Handicapped
R.D. 3, Box 143
West Delilah Road
Pleasantville, N.J. 08232

Dear Mr. Smith:

First, may I welcome you as a new commission member and Chairman of the Relationship Committee.

Obviously, due to some slip up in our administrative offices you were never informed of the "charges of your committee." Your selection as chairman is based on the fact that your predecessor, Mr. Barry Helfman, was chairman. The charges to your committee are states as follows:

- A. Liaison with sponsoring organizations
- B. Consumer involvement
- C. Responsible for development of reference forms

The first charge is related to developing methods of public information to ensure that professional rehabilitation groups are informed about developments in the Commission. The previous committee worked out a format whereby a summary of Commission meetings were forwarded to each professional group represented on the Commission. The Committee is to explore further ways it could relate to the professional organizations.

The second charge is a knotty problem that the full Commission has been addressing itself to for some time. Dr. Fred Fay, the Consumer Representative, is intimately involved with this problem and could fill you in on the details. Basically, the problem revolves around tapping consumer involvement in the certification process. Problems arose around our "Consumer Reference Vouchers." Are there any alternative ways to look at counselor competence from the client's viewpoint?



APPLICATION FOR CERTIFICATION

Code of Ethics

A rehabilitation counselor has a commitment to the effective functioning of all human beings; his emphasis is on facilitating the functioning or refunctioning of those persons who are at some disadvantage in the struggle to achieve viable goals. While fulfilling this commitment he interacts with many people, programs, institutions, demands, and concepts, and in many different types of relationships. In his endeavors he seeks to enhance the welfare of his clients and of all others whose welfare his professional roles and activities will affect. He recognizes that both action and inaction can be facilitating or debilitating and he accepts the responsibility for his action and inaction.

- The primary obligation of the rehabilitation counselor is to his client. In all his relationships he will protect the client's welfare and will diligently seek to assist the client towards his goals.
- The rehabilitation counselor recognizes that the client's family is typically a very important factor in the client's rehabilitation. He will strive to enlist the understanding and involvement of the family as a positive resource in promoting the client's rehabilitation plan and in enhancing his continued effective functioning.
- The rehabilitation counselor is obligated to protect the client-employer relationship by adequately apprising the latter of the client's capabilities and limitations. He will not participate in placing a client in a position that will result in damaging the interests and welfare of either or both the employer and the client.
- The rehabilitation counselor will relate to his colleagues in the profession so as to facilitate their ongoing technical effectiveness as professional persons.
- Typically, the implementation of a rehabilitation plan for a client is a multi-disciplinary effort. The rehabilitation counselor will conduct himself in his interdisciplinary relationship in such a way as to facilitate the contribution of all the specialists involved for maximum benefit of the client and to bring credit to his own profession.
- The rehabilitation counselor will be loyal to the agency that employs him and to the administrators and supervisors who supervise him. He will refrain from speaking, writing, or acting in such a way as to bring discredit on his agency.
- The rehabilitation counselor will regard his professional status as imposing on him the obligation to relate to the community (the public) at levels of responsibility and morality that are higher than are required for persons not classified as "professional." He will use his specialized knowledge, his special abilities, and his leadership position to promote understanding and the general welfare of handicapped persons in the community, and to promote acceptance of the viable concepts of rehabilitation and of rehabilitation counseling.
- In his relationships with other programs, agencies and institutions that will participate in the rehabilitation plan of the client, the rehabilitation counselor will follow procedures and insist on arrangements that will foster maximum mutual facilitation and effectiveness of services for the benefit of the client.
- The rehabilitation counselor is obligated to keep his technical competency at such a level that his clients receive the benefit of the highest quality of services the profession is capable of offering.
- The rehabilitation counselor is obligated to assist in the efforts to expand the knowledge needed to serve handicapped persons with increasing effectiveness.

Please mail your completed application with non-refundable processing fee of \$15.00 to:

COMMISSION ON REHABILITATION COUNSELOR CERTIFICATION
520 North Michigan Avenue - Suite 1504
Chicago, Illinois 60611

STANDARDS AND CRITERIA FOR REHABILITATION COUNSELOR CERTIFICATION

July, 1975

To be eligible to participate in the Certification Examination, a candidate must meet one of the following requirements of EDUCATION combined with EXPERIENCE:

1. A Master's degree in Rehabilitation Counseling from a rehabilitation counselor training program, PLUS a supervised internship, PLUS one year of acceptable experience as defined below.¹

OR

2. A Master's degree in Rehabilitation Counseling WITHOUT a supervised internship, PLUS two years of acceptable experience as defined below.¹

OR

3. A Master's degree in a *related* area ² PLUS two years of acceptable experience as defined below.¹

OR

4. A Master's degree in an *unrelated* area ² PLUS five years of acceptable experience as defined below.¹

OR

5. A Bachelor's degree in Rehabilitation PLUS four years of acceptable experience as defined below.¹

OR

6. A Bachelor's degree in any other area PLUS five years of acceptable experience as defined below.¹

¹Acceptable experience in rehabilitation counseling is defined as: full-time employment acceptable to the Commission in the use of rehabilitative counseling techniques; vocational evaluation; psychological assessment; social, medical, vocational psychiatric information; and rehabilitative methods in an agency (public or private), hospital or clinic, in which the applicant is under professional supervision, and has employed such methods and measures. Effective January 1, 1977, experience submitted as meeting requirements must include at least one year under the supervision of a Certified Rehabilitation Counselor.

²The relatedness of a Master's degree to a Master's degree in Rehabilitation Counseling shall be determined by the Commission on the basis of the candidate's transcript.

INFORMATION ABOUT THE CERTIFICATION PROCESS

1. On receipt of your completed application by the Administrative Office of the Commission, you will be assigned a CANDIDATE NUMBER and your application will be acknowledged by postcard.
2. Should your application be postmarked beyond the deadline date for the next Certification Examination as noted elsewhere on this application, your application will be scheduled for review with those received for the following Certification Examination. PLEASE NOTE THAT THE COMMISSION CANNOT BE RESPONSIBLE FOR POST OFFICE DELAYS . . . it is the responsibility of the candidate to ensure delivery to the Commission office.
3. You will receive the following from the Commission when your application has been reviewed:
 - a. About 10-12 weeks prior to the Certification Examination, a letter indicating the status of your application, any missing materials or additional information required, appropriate reference forms, and—if your application has been approved—a request for your \$30.00 Examination and Certificate Fee and a list of sites where the Certification Examination will be administered.
 - b. If your status letter indicated that special review by the Credentials Committee is necessary, you will be advised of the date of the next Credentials Committee meeting. Within one week of that meeting you will be advised of that Committee's decision.
 - c. Approximately twenty days before the Certification Examination, an Admissions Pass will be mailed first class to your address of record. You will not be admitted to the Certification Examination without this Admissions Pass.
 - d. Within six weeks after the Certification Examination, you will receive your score and a personal profile of your performance in the various content areas. For candidates who have achieved a passing score, a Certificate will be mailed within one month after Examination results have been received.

Recommendations for Meaningful Consumer Involvement in Rehabilitation Counselor Certification, Presented to CRCC December 13, 1975, at the Commission Meeting in Chicago.

1. That the Commissioners restructure the Board of Directors so that half of the Commissioners represent providers and half represent consumers.
2. That Article IV, Section 1 of the Commission By-Laws be amended to include, as members, representatives from the National Association of the Deaf, the American Council of the Blind, the National Paraplegia Foundation, the National Association for Retarded Citizens, the Paralyzed Veterans of America, the Teletypers for the Deaf, and the American Coalition of Citizens with Disabilities.
3. That Consumer References be immediately reinstated as an integral part of the certification process.
4. That the Consumer References be sent to ten (rather than three) randomly selected former clients of the applicants.
5. That a committee of consumer representatives be hired as consultants to revise the Consumer Reference form, to serve on all Commission committees, and develop other procedures to meaningfully involve consumers in the certification process.

January 13, 1976

Ms. Mary S. DeRiso
%Division of Vocational
Rehabilitation Services
Room 1005
Labor & Industry Bldg.
John Fitch Plaza
Trenton, New Jersey 08625

Dear Mary:

Thank you for the opportunity to make a presentation
on behalf of CRCC at the NRA regional conference.

We will need approximately one hour of time. One-
half hour of speaking and one-half hour for questions.
We will not need any equipment.

Once again my thanks.

Sincerely,

Daniel D. Smith
Executive Director

DDS:bam
cc: Daniel McAlister, Ph.D.



**NORTHEAST REGION
NATIONAL REHABILITATION ASSOCIATION**

c/o DIVISION OF VOCATIONAL
REHABILITATION SERVICES
ROOM 1005
LABOR AND INDUSTRY BLDG.
JOHN FITCH PLAZA
TRENTON, NEW JERSEY 08625



**NORTHEAST REGION-SIXTH ANNUAL CONFERENCE
NATIONAL REHABILITATION ASSOCIATION
HYATT HOUSE
CHERRY HILL, NEW JERSEY
JUNE 1 - 4, 1976**

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January 12, 1976

Mr. Daniel D. Smith, Executive Director
Atlantic County Opportunity Center for
the Handicapped, Inc.
R.D. 3, Box 143
West Delilah Road
Pleasantville, New Jersey 08232

Dear Mr. Smith:

We will be happy to allot time at the Regional Conference for a presentation by the Commission on Counselor Certification.

I am scheduling this presentation for Tuesday afternoon, June 1, 1976.

I am sure this will be of great interest to many of those in attendance at the Conference.

I would appreciate it if you would let me know how long a period of time you will need and whether any equipment such as audio-visual will be needed.

Very truly yours,

Mary S. DeRiso
Program Chairman

MSDR:pf

Additional Recommendations:

6. That the Commission not seek funding to "study the problem" unless it is an adjunct to ongoing consumer involvement, rather than a substitute for it. A grant may be sought if (a) Consumer References are reinstated, or (b) certification is suspended until such time as the research results in meaningful consumer evaluation as part of the certification process.
7. That the Commission exercise its duty as described in Article VII, Section 1 which states: "The contracting corporation (Natresources, Inc.) shall be given authority and be held responsible for the coordination and administration of the certification program subject to such policies as may be adopted and such orders as may be issued by the Commission..."

Specifically that Natresources implement previous policies and directions with respect to:

- (1) Consumer review of exam questions,
- (2) Consumer evaluation,
- (3) Reliability and validity analyses of exam and reference data, and
- (4) Consumer representation on committees.

Furthermore, that all certification granting be suspended until such time as the Commission's previous resolutions relating to consumer involvement are implemented.

8. That the Supervisor and Peer References be eliminated, that all pretense of measuring competence be dropped, that the Commission publicly acknowledge that certification is now a paper and pencil exam for the purpose of improving counselor status and for ascribing the letters CRC after a counselor's name.



Mr. Smith
Area Code 312 644 4326

NATRESOURCES, INC.

520 North Michigan Avenue, Chicago, Ill. 60611

RE: CRCC/CARF Relationship

REPORT OF A TELEPHONE CONVERSATION
October, 1975

Barry Helfmann called Lucy Redmon in October to mention that in order to receive federal funds a rehabilitation facility needs the CARF seal of approval. In reviewing any facility, CARF uses its staff organization and status as a criteria in passing upon accreditation.

According to Mr. Helfmann, CARF is not recognizing certification as a factor in status of staff. The designation C.R.C. is not taken into account in any way.

Lee Nattress talked with Mr. Helfmann on 11/6/75, at which time Mr. Helfmann agreed to follow up on this matter with Daniel Smith.

cc: Executive Committee
✓ Relationships Committee



NATRESOURCES, INC.

520 North Michigan Avenue, Chicago, Ill. 60611

12/11/75

RE: CRCC/CARF Relationship

Attached is a copy of a letter from Anne Crumpton to Jack Nichols of CARF.

In the letter Ms. Crumpton, in her capacity as President of NRCA, requests that CARF amend its standards as far as the glossary definition of "professional vocational specialist" is concerned to include reference to Certified Rehabilitation Counselors.

Ms. Crumpton's suggested language begins at the bottom of page 1 of the letter.

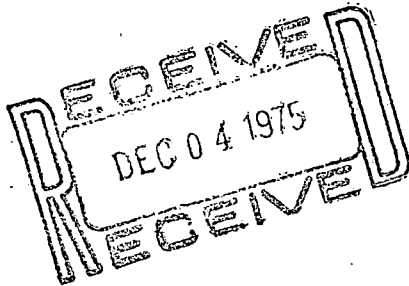
The Administrative Office knows of no follow-up or response to this letter.

cc: Executive Committee
Relationships Committee

E/c
National Rehabilitation Counseling Association

1522 K Street, N.W., Washington, D. C. 20005

Telephone (202) 296-6080



December 2, 1975

KNOXVILLE AREA COMPREHENSIVE
REHABILITATION CONSORTIUM
166 Western Plaza
PO Box 10964
Knoxville, TN 37919
615/588-3546

Jack Nichols
CARF
6510 North Lincoln Avenue
Chicago, Illinois 60645

RE: Glossary Definition
Professional Vocational Specialist

Dear Jack:

In the October 15, 1975 minutes of the meeting of the NRCA Board of Directors, the following motion is recorded:

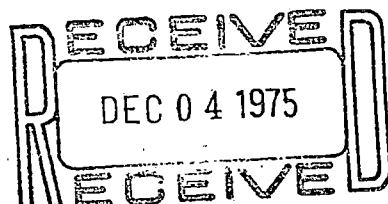
"Moved that the NRCA Board request CARF to strike 'NRCA Professional Member' from their Standards and insert 'CRC'." (Banks, Curnutt, passed.)

The Board was anxious to communicate to CARF prior to the republication of the Standards and the time frame did not allow for study of the implications. The intent of the motion was to have a Certified Rehabilitation Counselor eligible for the title Professional Vocational Specialist.

The NRCA has not yet changed its definition of Professional Member from Masters Degree (although there are Professional Members who do not have Masters who became Professional Members when grandfathering took place years ago).

I recommend that CARF accept the intent of the change so that Page 14 would read:

"An individual with a Master's Degree in Vocational Rehabilitation (counseling, evaluation, adjustment, etc.) or a vocationally related field; or eligible for, or a member of, the National Rehabilitation Counseling Association, (professional), American Rehabilitation Counseling Association, National Vocational Guidance Association, or American Psycholog



Association; or Certified by the Commission on Rehabilitation Counselor Certification (CRC)."

The criteria for CRC applicant Education and Experience were applied during the grandfathering period, during which time the testing instrument was field tested and applicants did not pass or fail. Effective July 1975 applicants must pass the examination.

The change in Standards would mean that persons who do not have a Masters, but who do have five years experience in rehabilitation could be titled Professional Vocational Specialist.

The only implication I can think of would be in the area of testing. I would assume that the present standard does not cover those tests which can only be administered by a licensed examiner.

Certified Rehabilitation Counselors operate under a code of ethics and non professional conduct, reported, would result in a loss of certification.

I am enclosing copy of the application for your information.

If you have any questions, please advise.

Sincerely yours,

Anne D. Crumpton, CRC
President

ADC/jhl

cc Fletcher Hall
James Gray
Dan McAlees
Leroy Mattress ✓

FOR DISCUSSION BY COMMITTEE

THE ATLANTIC COUNTY OPPORTUNITY CENTER FOR THE HANDICAPPED, INC.

A Community Sponsored, Non-Profit Sheltered Workshop

R. D. 3, BOX 143 - WEST DELILAH ROAD
PLEASANTVILLE, N.J. 08232
(609) 641 - 5160

DAN SMITH
EXECUTIVE DIRECTOR
(609) 641 - 5160

December 19, 1975

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Ms. Mary DeRiso
Department of Labor & Industry
Division of Vocational Rehabilitation Services
Labor & Industry Building
Trenton, New Jersey 08625

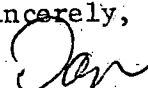
Dear Mary:

This is to confirm our conversation the other day regarding the interest of the Commission on Rehabilitation Counselor Certification to present a program at the NRA regional conference at Cherry Hill this June.

The program format would consist of a presentation by a Commission Member, probably myself, with a period allowed for a question and answer session. We feel such a presentation would be of interest to a great many persons attending the conference and would perhaps clarify questions the field may have regarding certification.

On behalf of the Commission we thank you for your aide in presenting this opportunity.

Sincerely,


Daniel D. Smith
Executive Director

DDS:bam
cc: Daniel C. McAlees, Ph.D.
Harold Rubin
Anne D. Crumpton
Frederick Fay, Ph.D.



Let us help you help them

December 23, 1975

Mr. Tim Hakonson, Program Director
Roundup Enterprises Inc.
1833 East Atlantic
Torrington, Wyoming 82240

Dear Mr. Hakonson:

Your letter to Dr. McAlees of the Commission on Rehabilitation Counselor Certification was forwarded to me. It was indicated you are presently a member of NRA/VEWAA. Might I also indicate that NRA has a division for rehabilitation counselors termed the National Rehabilitation Counselors Association. Professional membership dues are \$20.00 per year and a masters degree is required. The American Personnel and Guidance Association, 1607 New Hampshire Avenue, N. W., Washington, D. C. 20009 also has a division for counselors called the American Rehabilitation Counselors Association.

I represent the Association of Rehabilitation Facilities on the Commission. Although it is not an organization for rehabilitation counselors per se it does represent the interests of rehabilitation facilities on a state and national level. Through ARF we have a strong voice in Washington and access to information and news of the facilities movement. ARF also sponsors some excellent seminars in fund raising, management and program development. I, personally, have found my relationship with ARF both rewarding and informative. By the way, ARF's national convention this year is in San Francisco, not too far from your shop.

Information regarding ARF can be obtained by writing:

The Association of Rehabilitation Facilities
5530 Wisconsin Avenue, Suite 955
Washington, D. C. 20015

Sincerely,

Daniel D. Smith
Executive Director

DDS:bam

December 29, 1975

Mr. Tim Mahowood, Program Director
Rehabilitation Services Inc.
1233 East Atlantic
Torrington, Wyoming 82240

Dear Mr. Mahowood:

Your letter to Dr. Mahowood of the Commission on
Rehabilitation Counselor Certification was forwarded to
me. It was indicated you are presently a member of IRRAC. I
also indicated that IRRAC has a division for rehabilitation
counselors named the National Rehabilitation Counselors
Association. Professional membership dues are \$20.00 per
year and a master degree is required. The American Personnel
and Guidance Association, 1607 New Hampshire Avenue, N.W.,
Washington, D.C. 20009 also has a division for counselors
called the American Rehabilitation Counselors Association.

I represent the Association of Rehabilitation Facilities
on the Commission. Although it is not an organization for
rehabilitation counselors per se it does represent the interests
of rehabilitation facilities on a state and national level.
Through ARF we have a strong voice in Washington and receive
no information and news of the facilities movement. ARF also
sponsors some excellent seminars in fund raising, management
and program development. I personally have found my relation-
ship with ARF both rewarding and informative. By the way, ARF's
national convention this year is in San Francisco, not too far
from your shop.

Information regarding ARF can be obtained by writing:

The Association of Rehabilitation Facilities
2530 Wisconsin Avenue, Suite 925
Washington, D.C. 20012

Sincerely,

David D. Smith
Executive Director

DDC:bar

National Rehabilitation Counseling Association

1522 K Street, N.W., Washington, D. C. Telephone (202) 296-6080

November 18, 1975

President

Dr. Betty Hodgeman
Epilepsy Foundation
225 Park Avenue, South
New York, New York 10003

President-Elect

Anne Crumpton
166 Western Plaza
P.O. Box 10964
Knoxville, Tennessee 37919

Secretary-Treasurer

Larry Jewkes
5138 South State Street
DVR
Salt Lake City, Utah 84107

Past-President

Dr. Thomas K. White
1115 Hunting Ridge Road
Raleigh, North Carolina 27609

NRA Board Member

Michael A. Oliverie
DVR
P.O. Box 869
Morgantown, West Virginia 26505

Executive Director

Fletcher R. Hall

1975 National Conference

Netherland Hilton
Cincinnati, Ohio
October 12-15, 1975

Reply to:

KACRC
166 Western Plaza
PO Box 10964
Knoxville, TN 37919
615/588-3546

Daniel D. Smith
Chairperson, Relationship Committee
Atlantic Co. Opportunity Center for the Handicapped
R.D. 3, Box 143
West Delilah Road
Pleasantville, NJ 08232

Dear Mr. Smith:

Thank you for your letter of November 11, 1975. I will be at the Commission Meeting in Chicago, and as indicated on the phone, will be available for a Committee meeting.

I have no idea of the assignments to the Relationship Committee and would appreciate receiving in advance any previous minutes which would prepare me to work on the assignment.

Thank you for your attention in this matter.

Sincerely,



Anne D. Crumpton, CRC
President

ADC/jhl

cc Fletcher Hall
Lucy Redmon

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A PROFESSIONAL DIVISION OF THE NRA

National Rehabilitation Counseling Association

1522 K Street, N.W., Washington, D.C. 20005

Telephone (202) 296-6080

January 16, 1976

President

Anne D. Crumpton, CRC
166 Western Plaza
P.O. Box 10964
Knoxville, Tennessee 37919
615-588-3546

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James E. Gray, CRC
P.O. Box 7711
Longview, Texas 75601
214-758-9143

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5609 Shawnee Drive
Forest Heights, Maryland 20021
202-629-5580

Past-President

Betty S. Hedgeman, Ph.D.
Epilepsy Foundation
225 Park Avenue, South
New York, New York 10003
212-677-8550

NRA Board Member

Betty S. Hedgeman, Ph.D.
Epilepsy Foundation
225 Park Avenue, South
New York, New York 10003

Executive Committee Members

Florence Curnutt, CRC
1540 Arbutus Drive
San Jose, California 95118

Anna Louise Fuchs, CRC
67 Grove Street
Arlington, Massachusetts 02176

Executive Director

Fletcher R. Hall, CRC

1976 National Conference

Diplomat Hotel
Hollywood, Florida
September 18-22, 1976

Reply to:

Knoxville Area Comprehensive
Rehabilitation Consortium
P. O. Box 10964
Knoxville, TN 37919

Mr. Dan Smith
Executive Director
Atlantic County
Opportunity Center
for the Handicapped, Inc.
Route 3, Box 143
West Delilah Road
Pleasantville, NJ 08232

Dear Dan:

My schedule would make February 21 and 22 a very difficult time to meet. March 13 and 14 might be possible. I would offer a suggestion that since the Executive Committee is meeting in Chicago on March 5 and 6, that we consider meeting on the 6 and 7. I believe that Dan McAlees wanted to meet with us.

Sincerely,



Anne D. Crumpton, CRC
President

ADC/tjd

CC

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A PROFESSIONAL DIVISION OF THE NRA

Any profession exists to provide a service to a person who has a need for assistance in overcoming a problem which interferes with satisfactory living of the person. Thus Rehabilitation Counseling as a profession exists to provide a service to a consumer who is requesting a service.

The profession of rehab - Counseling undertook the establishment of a certification process in order to establish criteria of professional competency which would provide a yardstick against which the consumer, the employer and others could have increased assurance that the professional providing service was competent to practice the profession.

As the profession has implemented a process of certification there has been a conscious and deliberate effort to invalidate the recipient of rehab Counseling services.

The rationale for including consumers in the certification process of the profession is based

Based on:

1. The consumer has a ^{and basic human right} unique perspective ~~to~~ assisting the profession to determine what is germane to competent professional service delivery.

2. The consumer ~~has the~~ ~~human right to~~ under PL 65-112 has the legal right to comment on services being provided to

3. Involvement of the consumer ^{in a rehabilitation consultation} is a positive example of the mutual concern that consumers of such services be provided professionals who are competent to intervene in their lives.

There are three levels ^{on} which consumers may have input.

1. The policy making level
2. The direct level ^{1. enter} _{2. main}
3. The advocacy and implementation level.

A consumer story is

A consumer is.

can be seen in the process
and then
write them:

Part. U. hyperbolic per field

collaboratively

that had answer

that answer would not permit

② client group - nature of involvement

③ process client looking process

Validity

① responses

two separate things
client didn't and the

to Relationships Comm

STATE OF CALIFORNIA—HEALTH AND WELFARE AGENCY

Mr. Smith
EDMUND G. BROWN JR., Governor

DEPARTMENT OF REHABILITATION

OFFICE OF CHIEF DEPUTY DIRECTOR

107 SOUTH BROADWAY, ROOM 7106

LOS ANGELES, CALIFORNIA 90012

(213) 620-3353



October 29, 1975

Mr. Daniel MacAlees
Commission on Rehabilitation
Counselor Certification
Suite 1504
520 No. Michigan
Chicago, Illinois 60611

Dear Mr. MacAlees:

I am writing to you in your capacity as chairperson of the Commission on Rehabilitation Counselor Certification. I would like for you to know of California's stand on this issue.

We have grave reservations about certification generally, at this early stage of state-of-the-art development. We believe it is premature to certify or license professionals in a discipline which is still unsure about what body of information and skills should be imparted in pre-service training and what the most basic role definition of the practitioner should be. The lack of agreement on the sub-role of "job expert" serves as a prime example. Thus, depending upon the rigor of the certification plan with respect to such issues, the California VR agency may or may not lend its support to adoption of the plan.

Beyond these general reservations, we are unequivocally opposed to certification without an adequate sample of consumer references on each candidate seeking certification. If randomization cannot be achieved, then some means must be devised to assure representativeness of the sample. Requiring a minimum of 10 consumer references should help in this regard.

Calling for consumer references is fully in keeping with the spirit and intent of the 1973 Rehabilitation Act which gives a strong mandate to involve consumers in the planning, evaluation and improvement of rehabilitation services and programs. We believe this includes an active role in assuring the highest quality of professionals in the field.

I hope that your Commission will give consideration to our position and I will be happy to clarify or provide information by phone if you wish.

Sincerely,

Carolyn L. Vash

Carolyn L. Vash, Ph.D.
Chief Deputy Director

CLV:ch

cc: Ed Roberts

COMMISSION ON REHABILITATION COUNSELOR CERTIFICATION

520 North Michigan Avenue - Suite 1504

Chicago, Illinois 60611

(312) 644-4329

PRELIMINARY AGENDA

December 11-12, 1976

(Preliminary Agenda, subject to change. Please notify the Administrative Office of any additions and/or omissions to this agenda)

SATURDAY, DECEMBER 11

- I. Call to Order Daniel C. McAlees, Ph.D.
- II. Report of the Secretary-Treasurer Florence R. Curnutt
 - a. approval of minutes
 - b. review of Financial Status
- III. Report of the Administrative Office LeRoy Wm. Nattress, Jr.
- IV. COMMITTEE REPORTS
 - a. Executive Committee Daniel C. McAlees, Ph.D.
 1. ACCD
 2. 1976 Nominations
 3. Report of Adams Consultation
 4. Puerto Rico - Licensure
 - b. Standards & Criteria Committee Florence R. Curnutt

RECESS

- V. Proposal to the Commission from the Minnesota Rehabilitation Counselors Certification Association: Dr. Ugland, Mankato, Minnesota

Daniel C. McAlees, Ph.D., Chairman
ARCA and NRCA

Harold Rubin, Vice Chairman
ARCA

Florence R. Curnutt, Secretary-Treasurer
NRCA

Anne D. Crumpton
NRCA

Grace Drain
NANWRW

George Ebra
NRCA

James R. Engelkes, Ph.D.
CRCE

Frederick Fay, Ph.D.
CONSUMER REP.

Larry Feinberg, Ph.D.
CORE

Marie Feingold
ARCA

Carl E. Hansen, Ph.D.
ARCA

Claude Myer
CSAVR

Michael Oliverio
NRCA

Daniel Smith
ARF

Patricia Whalen
ARCA

VI. COMMITTEE REPORTS

- | | |
|--|------------------|
| a. Certification Maintenance Committee | Michael Oliverio |
| b. Ethical Practices Committee | Marie Feingold |
| c. Relationships Committee | Daniel Smith |

SUNDAY, DECEMBER 12

VII. COMMITTEE REPORTS

- | | |
|---------------------------|--------------------------|
| a. Examinations Committee | Anne Crumpton |
| b. Finance Committee | Carl Hansen, Ed.D. |
| c. Research Committee | James Engelkes, Ph.D. |
| d. Credentials Committee | Florence R. Curnutt |
| e. Appeals Committee | Daniel C. McAlees, Ph.D. |
| f. Registry Committee | Marie Feingold |

VIII. OTHER

ADJOURNMENT

COMMITTEE MEMBERSHIP, CHARGES AND PERTINENT
QUESTIONS TO BE CONSIDERED
DECEMBER 9-12, 1976

Executive Committee

Membership

Daniel C. McAlees, Ph.D., Chairperson
Harold Rubin, Vice Chairperson
Florence R. Curnutt, Secretary-Treasurer
Carl E. Hansen, Ed.D.
Michael Oliverio
LeRoy Wm. Nattress, Jr., Administrative Officer

Charges

- . .conducts the business of the Commission between Commission meetings
- . .serves as Administrative Policies Committee, Bylaws Committee, and Finance Committee

Credentials Committee

Membership

Florence R. Curnutt, Chairperson
Lawrence J. Deneen, Ph.D.
ACCD

Charges

- . .sets standards for approval of applicants with Commission approval
- . .reviews questionable applications

Questions

28 files scheduled for review at 11/20/76

Appeals Committee

Membership

Daniel C. McAlees, Ph.D., Chairperson
Anne D. Crumpton
Florence R. Curnutt
Marie Feingold

Charges

- . .reviews candidates complaints; implements fair hearing process

Questions

15 appeals cases pending 11/20/76

Ethical Practices Committee

- Membership Marie Feingold, Chairperson
Lawrence Feinberg, Ph.D.
Lawrence J. Deneen, Ph.D.
- Charges . .development of the Code of Ethics
. .recommends the standards of conduct to be promulgated by the Commission
- Questions Development of a grievance procedure for individuals/ organizations with complaints about certified counselors

Draft a revision of the existing Code of Ethics

Examinations Committee

- Membership Anne D. Crumpton, Chairperson
Claude Myer
Carl Hansen
- Charges . .responsible for the preparation and review of examination materials
. .responsible for the administrative procedures of the examination
- Questions Review of September Certification Examination results; recommendations for Spring 1977 Certification Exam; recommendations for monitors, sites, fees, date.

Relationships Committee

- Membership Daniel Smith, Chairperson
Anne D. Crumpton
ACCD
- Charges . .liaison with member organizations
. .consumer involvement
. .responsible for development of reference forms
- Questions Design new consumer reference forms; continue to study the issue of consumer representation on the Commission.

Certification Maintenance Committee

Membership	Michael Oliverio, Chairperson Claude Myer James R. Engelkes, Ph.D. Grace Drain Daniel C. McAlees, Ph.D. ACCD
Charges	. .will review input from the field concerning the process . .implementation of the certification maintenance program
Questions	Approval of the Certification Maintenance Program; development of guidelines for implementing the program.

Research Committee

Membership	James R. Engelkes, Ph.D., Chairperson Lawrence Feinberg, Ph.D. Harold Rubin Lawrence J. Deneen, Ph.D. ACCD
Charge	. .develops and implements research proposals
Questions	Continuation of demographic research by Roger Livingston; report on results of test at University of Northern Colorado; use of the data pool.

Standards and Criteria Committee

Membership	Florence R. Curnutt, Chairperson Claude Myer Grace Drain Carl E. Hansen, Ed.D. Daniel C. McAlees, Ph.D. ACCD
Charge	. .to recommend changes in the existing Standards and Criteria
Questions	Report of input from membership organizations; finalization of changes in Standards and Criteria; recommendations for publication of changes.

Registry Committee

Membership

Marie Feingold, Chairperson
Florence Curnutt
NRCA

Charge

. .to review cost and progress of the Registry of
Certified Rehabilitation Counselors

Questions

Formulating a market plan for the Registry.

Finance Committee

Membership

Carl Hansen, Ed.D., Chairperson
Daniel Smith
Michael Oliverio

Charge

. .study options for putting the Commission in a
more favorable financial condition
. .plans budget:

Questions

Plan for the final budget with recommendations for
the next two-three years.

44-62-51
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~~4R~~ - ~~3t~~ - ~~2R~~

LEFT TO ZERO

Commission on Rehabilitation Counselor Certification

X = Chairperson

* = Member

COMMITTEE MEETING SCHEDULE
December 9-10, 1976

	THURS 12/9	FRIDAY 12/10										
	7:00pm	8:00am	10:00am	10:00am	10:00am	1:30pm	1:30pm	1:30pm	4:00pm	4:00pm	8:00pm	8:00pm
	Execu- tive	Refer- ences	Relation- ships	Certif'n Maint	Ethical Prac	Creden- tials	Appeals	Finance	Stand & Crit	Research	Registry	Examina- tions
Crumpton		*	*				*					X
Curnutt	*	*				X	*		X		*	
Deneen		*			*	*				*		
Drain				*					*			
Engelkes				*						X		
Feinberg					*					*		
Feingold		*			X		*				X	
Hansen	*	*						X	*			*
McAlees	X	*		*			X		*			
Myer				*					*			*
Oliverio	*	*		X				*				
Rubin	*									*		
Smith		X	X					*				
Livingston										*		
NRCA(Ebra's replacement)*						*					*	*
ACCD (3 persons)	not assigned to committees											

COMMISSION ON REHABILITATION COUNSELOR CERTIFICATION

520 North Michigan Avenue - Suite 1504

Chicago, Illinois 60611

(312) 644-4329

Dear Dan:

Whether these three people are approved or not, Lee suggested that you write to Fiorito in response to Fred Fay.

Letter should be signed by you as chairman of the Relationships Committee indicating that continuity would be maintained by you and by Anne Crumpton, Fred's term of office expired and he is no longer a member of the Commission, and all new commissioners receive copies of the minutes of the Commission meetings and minutes of the Committee meetings.

Lucy

be firm about Fred, be vague about the others, and send me a copy

Daniel C. McAlees, Ph.D., Chairman
ARCA and NRCA

Harold Rubin, Vice Chairman
ARCA

Florence R. Curnutt, Secretary-Treasurer
NRCA

Anne D. Crumpton
NRCA

Grace Drain
NANWRW

George Ebra
NRCA

James R. Engelkes, Ph.D.
CRCE

Frederick Fay, Ph.D.
CONSUMER REP.

Larry Feinberg, Ph.D.
CORE

Marie Feingold
ARCA

Carl E. Hansen, Ph.D.
ARCA

Claude Myer
CSAVR

Michael Oliverio
NRCA

Daniel Smith
ARF

Patricia Whalen
ARCA

American

Coalition of Citizens with Disabilities, Inc.

1224 Dupont Circle Building • Room 308 • Washington, D.C. 20036 (202) 785-4265

postmarked 10/29

October 12, 1976

Dan MacAlees, Ph.D., Chairperson
Commission on Rehabilitation Counselor Certification
520 North Michigan Avenue
Suite 1504
Chicago, Illinois, 60611

Dear Dr. MacAlees:

In response to the request of the Commission on Rehabilitation Counselor Certification, I am pleased to submit the names of three consumer representatives to serve on the commission.

- 1. Dalbert Aman, CRC
American Council of the Blind (and ACCD)
Room 103
Clark Bldg.
Aberdeen, South Dakota 57401
605/ 229-5482
- 2. Terry O'Rourke
National Association of the Deaf (and ACCD)
814 Thayer Ave.
Silver Spring, MD 20901
301/ 587-1788
- 3. Lex Frieden
Independent Life Styles (and ACCD)
c/o TIRR
105 Drew St.
Houston, Texas 77005
713/ 797-1440

I would ask that Dr. Fred Fay be invited to the next meeting to assure continuity. I believe he is still a member of the relationships committee.

We look forward to working with the commission.

Sincerely yours,

Eunice Fiorito

Eunice Fiorito
President

EF/rw

cc: Fred Fay, Ph.D.
Terry O'Rourke
Dalbert Aman, C.R.C.
Lex Frieden
LeRoy Nattress, CRCC

212/566-
0972

- x 1. ACCD - Monitor Organization CRCC
- 2. Enlarging CRCC by 2
- 3. Who replaces Fay?
- 4. Who of remainder is 1 yr.? who is 2 yrs?

RS said
no

November 8, 1976

Eunice Florito, President
American Coalition of Citizens with Disabilities, Inc.
1224 Dupont Circle Building - Room 308
Washington, D. C. 20036

Dear Mr. Florito:

I have been asked by the Commission to respond to your letter of October 12, 1976 regarding the request that Dr. Fred Fay be invited to our next Commission meeting in December. Please be advised that Dr. Fay's term expired on June 30, 1976 and that he is no longer a member of the Relationships Committee or of the Commission. During our relationship I found Dr. Fay to be most helpful in defining the needs and desires of consumers and was invaluable in working out a meaningful consumer involvement in the Commission. Both myself and the Commission will miss his involvement. However, I do feel that continuity will be provided by the continued efforts of myself and Anne Crumpton, our other committee member. Both myself and Anne have been involved with this issue for well over a year and will continue to be members of the Relationships Committee. Our Committee has also requested that one of the new consumer representatives be assigned to our committee and that all new consumer representatives be given copies of recent commission and Committee meetings.

In light of the above I would find it difficult to justify the expense of having Dr. Fay attend our December meeting. If you feel that further discussion is necessary on this question do not hesitate to call on me.

Sincerely,

Daniel D. Smith
Chairperson,
Relationship Committee

DDS:bam
cc: Lucy Redmon, CRCC

November 11, 1975

Ms. Anne D. Crumpton
Knoxville Area Rehabilitation Consortium
P. O. Box 10964
Knoxville, Tennessee 37919

Dear Ms. Crumpton:

As a recent appointee to the CRCC and as the new chairperson of the relationships committee I am writing to request your input regarding issues now facing the relationships committee and method of dealing with them.

Being new to the commission I have no idea what has happened or what now needs to happen. I understand that a full commission meeting is being held in December 12-13. I think that it would be convenient if the committee could get together on December 11 and begin to formulate our direction for the year. If this is inconvenient let me know, if not I will proceed with the necessary arrangements.

Sincerely,

Daniel D. Smith
Chairperson
Relationship Committee

DDS:bam

September 29, 1975

Mr. Harold Rubin
230 Riverside Drive
New York, New York 10025

Dear Dr. Rubin:

With regard to your note on subcommittee activities on the C.R.C.C. As a new member of the commission, and as chairperson of the Relationship Committee, I need someone to inform me as to what the Relationship Committee is supposed to be doing and by when its supposed to be done. Armed with this information I will proceed. Therefore, would you kindly forward this information to my office at your earliest convenience.

Sincerely,

Daniel D. Smith
Chairman,
Relationship Committee

DDS:bam

December 1, 1975

Mr. Le Roy William Nattress Jr.
Administrative Officer
Commission of Rehabilitation Couns. Certification
520 North Michigan Avenue - Suite 1504
Chicago, Illinois 60611

Dear Mr. Nattress:

If available would you kindly supply me with the minutes of the Relationship Committee over the past 12-18 months? I would find a review of this material useful in the coming meeting on December 12. As I will be traveling prior to the meeting would you leave these materials at the Sheraton - O'Hare Hotel by December 11 where I can pick them up upon my arrival?

Please forward additional copies to my fellow committee member, Fred Foy and Anne Crumpton, sometime prior to the meeting. Thank you for your help and I will be looking forward to meeting you next month.

Sincerely,

Daniel D. Smith
Chairperson Relationship
Committee

DDS:bam

January 19, 1976

Ms. Anne D. Crumpton
Knoxville Area
Rehabilitation Consortium
P. O. Box 10964
Knoxville, Tennessee 37919

Dear Anne:

I think your suggestion of a meeting in conjunction with the Executive Committee on March 6 & 7 is very good. I will call the Chicago office and make all the necessary arrangements.

Thank you, for your suggestion.

Sincerely,

Daniel D. Smith
Executive Director

DDS:bam

January 19, 1976

Mr. Daniel C. McAlees, Ph.D.
University of Northern Colorado
Greeley, Colorado 80639

Dear Dan:

We have scheduled a meeting of the Relationships Committee for March 6 & 7 in Chicago, to coincide with the Executive Committee meeting. It would be appreciated if you could attend at least part of our meeting.

See you soon.

Sincerely,

Daniel D. Smith
Executive Director

DDS:bam

January 5, 1976

Mr. Frederick Fay, Ph.D.
4701 Connecticut Avenue, N. W.
Washington, D. C. 20008

Dear Fred:

With regard to my letter of December 22, 1975.
Due to a change of schedule I find it impossible to meet
February 14 and 15 as planned. If convenient may I
change the date to February 21 and 22 or March 13 and 14
for our meeting? The location - i.e. Boston remains a
good spot to meet. Let me know at your earliest convenience
which of the above dates is acceptable.

Sincerely,

Daniel D. Smith
Executive Director

DDS:bam

cc: Daniel C. McAlees, Ph.D.
Harold Rubin, Ph.D.

January 5, 1976

Ms. Anne D. Crumpton
Knoxville Area Rehabilitation
Consortium
P. O. Box 10964
Knoxville, Tennessee 37919

Dear Anne:

Due to a change in schedual I find it impossible to meet on February 14 & 15 as planned. Would either February 21 and 22 or March 13 & 14 be convenient? If so let me know which or please propose an alternative date.

Sincerely,

Daniel D. Smith
Executive Director

DDS:bam

January 19, 1976

Mr. Frederick Fay, Ph.D.
4701 Connecticut Avenue, N.W.
Washington, D. C. 20008

Dear Fred:

As I have not heard from you regarding your choice of dates for a meeting of the Relationships Committee we have gone ahead and scheduled a meeting for March 6&7 in Chicago. The reason for the date and location is to combine our meeting with a meeting of the Executive Committee as Dan McAlees would like to meet with us.

All hotel arrangements will be made through the Chicago office.

Sincerely,

Daniel D. Smith

DDS:bam

December 22, 1975

Mr. Fred Fay Ph.D.
4701 Connecticut Avenue, N. W.
Washington, D. C. 20008

Dear Fred:

I have talked with Anne Crumpton and have tentatively set the date for the Relationships Committee for February 14 and 15. The location will be Boxtown if the date and place are convenient for you. We can meet Saturday and most of Sunday and hopefully get something accomplished.

My understanding is that you are also located in Washington. We could meet there also as both locations are within driving range of me.

The Commission also directed us to add another consumer to the Committee. Anne suggested a Mr. Vince Assaro from Boston, who has been active in the consumer movement. If you are in agreement with Anne's suggestion let me know, if not would you kindly suggest an alternative?

As we will be meeting in one of your two home areas, I will rely on you to make the necessary hotel and meeting room reservations. If we meet in Boston it will not be necessary to book a hotel for me as I would stay with friends while there.

Sincerely,

Daniel D. Smith
Executive Director

DDS:bam

cc: Daniel C. McAlees, Ph.D.
Harold Rubin, Ph.D.

COMMISSION ON REHABILITATION COUNSELOR CERTIFICATION

520 North Michigan Avenue - Suite 1504

Chicago, Illinois 60611

(312) 644-4329

June 30, 1976

Leonard Weitzman, President
Association of Rehabilitation Facilities
Vocational Rehabilitation Center or
Allegheny County
1323 Forbes Avenue
Pittsburgh, Pennsylvania 15219

Dear Mr. Weitzman:

For some time now the Commission on Rehabilitation Counselor Certification has been seeking a means of initiating more meaningful consumer involvement in the certification process. Up to now that input has been provided by having one seat on the Commission filled by a consumer representative. That seat has traditionally been filled by a nomination from the American Coalition of Citizens with Disabilities. Unlike all other nominating organizations, however, ACCD is not a member organization of the Commission. In order to assure the permanence of a seat to consumer representatives, and so that the Commission can recognize a single group with the authority to nominate, the Commission voted on June 4, 1976 to ask its present member organizations to approve the American Coalition of Citizens with Disabilities as a member organization of CRCC. Under Commission Bylaws, unanimous written approval by all member organizations is necessary before ACCD may become a full member of the Commission.

Our decision to request approval of this organization rather than another consumer group was based upon the broad spectrum of disabled persons represented by ACCD. ACCD is an organization composed primarily of other organizations responsible to constituencies of consumers. It also is a national organization and thus represents no single geographic area. Our judgment based on available facts was that no other consumer organization represents so large a group over such a wide geographic area and that ACCD would fairly represent the interests of consumers on the Commission.

Some may ask: "Why consumer involvement?" Is not the certification of a professional activity the province of practitioners in the field? The Commission feels that consumer involvement is imperative, for the following reasons:

1. It is the consumer's right to become involved in the certification process because certification pertains to services which directly affect his/her life.

Daniel C. McAlees, Ph.D., Chairman
ARCA and NRCA

Harold Rubin, Vice Chairman
ARCA

Florence R. Curnutt, Secretary-Treasurer
NRCA

Anne D. Crumpton
NRCA

Grace Drain
NANWRW

George Ebra
NRCA

James R. Engelkes, Ph.D.
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Larry Feinberg, Ph.D.
CORE

Marie Feingold
ARCA

Carl E. Hansen, Ph.D.
ARCA

Claude Myer
CSAVR

Michael Oliverio
NRCA

Daniel Smith
ARF

Patricia Whalen
ARCA

June 30, 1976
Leonard Weitzman
Page 2

2. Consumer involvement can help make the certification process aware of the needs of consumers and assist in the development of means to satisfy these needs within the certification procedure.
3. Consumer involvement allows the consumer to assist in determining what is germane to the competent delivery of rehabilitation services, a process in which the consumer should have a voice and of which he/she has a unique perspective and point of view.
4. Consumer involvement may provide an indirect service to the profession of rehabilitation counseling through evaluation of the services provided.
5. The evaluation of any program should include input from all groups affected by that program, including consumers of the program.

You should also be advised that the Commission has voted to extend the number of seats available for consumer representation from one to three. ACCD would be asked to fill these seats on a staggered term basis. During the terms of these Commissioners other consumer groups will be studied to assure that a wide range of consumer interests is represented. Even should ACCD not be accepted as a member organization of the Commission, the number of seats available to consumers will remain at three.

The Commission next meets in December of 1976. We would appreciate your attention to this matter before that time if at all possible, with a letter to me at the Commission office officially notifying us of your organization's decision by December 1, 1976.

We appreciate your consideration of this issue and thank you for your continued support of the Commission.

Sincerely,

Daniel C. McAlees, C.R.C.
Chairperson

cc: Daniel Smith, ARF Representative to CRCC

For sometime now the Commission on Rehabilitation Counselor Certification has been seeking a means of initiating a meaningful consumer involvement in the certification process. Up to now that input has been provided by allowing one seat on the Commission to be taken by a consumer representative. That seat has traditionally been filled by a nomination from the American Coalition of Citizens with Disabilities. Unlike all other nominating organizations however ACCD is not a member of the Commission. In order to assure the permanence of a seat to consumer representatives and so that the Commission can recognize a single group with the authority to nominate, the Commission voted to ask its present member organizations to approve the American Coalition of Citizens with Disabilities as a member organization of CRCC. Unanimous approval by all member organizations is necessary before ACCD can become a full member of the Commission.

Our decision to request approval of ACCD rather than another consumer group was decided by the broad spectrum of disabled persons represented by them. It is an organization composed primarily of other organizations dedicated and responsible to constituencies of consumers. They also are a national organization and do not represent a single geographic area. As best as we could determine no other consumer organization represents so large a group over such a wide geographic area and should fairly represent the interests of consumers on the Commission.

Some may ask why consumer involvement. Is not the certification of a professional activity the province of practitioners in the field? The Commission feels that such involvement is indeed imperative for the following reasons.

1. It is the consumer's right to become involved in the certification process because certification pertains to services which directly affect his/her life.
2. Consumer involvement could help make the certification process aware of the needs of consumers and assist in the development of means to satisfy these needs within the certification procedure.
3. Consumer involvement allows the consumer to assist in determining what is germane to the competent delivery or rehabilitation services, a process in which the consumer should have a voice and of which he/she has a unique perspective and point of view.
4. Consumer involvement may provide an indirect service to the profession of rehabilitation counseling through evaluation of the services provided.
5. The evaluation of any program should include input from all groups affected by that program, including consumers of the program.

You should also be advised that the Commission also opted to extend the number of seats available to consumer representatives from one to three. ACCD will be asked to fill all three seats on a staggered basis. During the terms of

Page 2.

these commissioners other consumer groups will be studied to assure that a wide range of consumer interests are represented. You should also be aware that even though ACCD may not be accepted as a member of the Commission, the number of seats available to consumers will remain at three.

The Commission next meets in early December of 1976. If at all possible we would appreciate your attention to this matter before that time. We appreciate your attention to this matter and thank you for your continued support of the Commission.

National Rehabilitation Counseling Association

1522 K Street, N.W., Washington, D.C. 20005

Telephone (202) 296-6080

July 16, 1976

President

Anne D. Crumpton, CRC
166 Western Plaza
P.O. Box 10964
Knoxville, Tennessee 37919
615-588-3546

President-Elect

James E. Gray, CRC
P.O. Box 7711
Longview, Texas 75601
214-758-9143

Secretary-Treasurer

Jack Seymour
5609 Shawnee Drive
Forest Heights, Maryland 20021
202-629-5580

Past-President

Betty S. Hedgeman, Ph.D.
Epilepsy Foundation
225 Park Avenue, South
New York, New York 10003
212-677-8550

NRA Board Member

Betty S. Hedgeman, Ph.D.
Epilepsy Foundation
225 Park Avenue, South
New York, New York 10003

Executive Committee Members

Florence Curnutt, CRC
1540 Arbutus Drive
San Jose, California 95118

Anna Louise Fuchs, CRC
67 Grove Street
Arlington, Massachusetts 02176

Executive Director

Fletcher R. Hall, CRC

1976 National Conference

Diplomat Hotel
Hollywood, Florida
September 18-22, 1976

Dr. Daniel McAlees
1401 32nd Avenue
Greeley, CO 80631

Dear Dan:

In my dual role as a Commissioner and President of NRCA, I must once again raise the issue of the confidentiality of the minutes. The Commission has taken the position that the Highlights are adequate. They are a good summary of what happened. However, the recent Highlights do not mention NRCA's request regarding the confidentiality of the minutes, the inclusion of professional membership on the application blank, nor do they make any mention of the report of the Ethical Practices Committee.

My interpretation of confidentiality in my role as a Commissioner is that I should not discuss these issues. I therefore am frustrated as a nominee to the Board from NRCA in communicating with the organization who trusted me to do a job.

I am particularly frustrated regarding the Ethical Practices Committee report. I understand why the Commission needs a grievance procedure and a Code of Ethics. However, as an NRCA member, I function under a Code of Ethics. I assume that the majority of certified counselors function under the same code. Does the profession of rehabilitation need two codes of ethics? Is there not a strategy whereby the Code of Ethics which has already been adopted cannot be expanded to meet the needs of the Commission? I do not know the answer. I do believe that the Commission's taking on the establishment of a professional code of ethics without input from the professionals may cause some problems.

My basic question is, as a Commissioner, bound by the confidentiality of the minutes, how do I communicate to NRCA?

Sincerely,



Anne D. Crumpton, CRC
Commissioner

ADC/tjd

cc: Fletcher Hall, Florence Curnutt, George Ebra, Michael Oliverio, Dan Smith (Chairperson, Relationships Committee)

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A PROFESSIONAL DIVISION OF THE NRA

ASSOCIATION OF REHABILITATION FACILITIES

5530 WISCONSIN AVENUE, SUITE 955, WASHINGTON, D.C. 20015
TELEPHONE (301) 654-5882

VRC
1323 Forbes Ave.
Pgh., PA 15219

July 15, 1976

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T.P. Hipkens

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Durango, Colo.

Joseph Kramer
New York, N.Y.

Dean B. Settle
Wichita, Kan.

David C. Schmauss
Philadelphia, Pa.

Tak Taketa
Oakland, Calif.

Paul F. Wagner, Jr.
Kokomo, Ind.

Mr. Dan Smith, Executive Director
Atlantic County Opportunity Center
R.D. 3 Box 143
West Delilah Road
Pleasantville, NJ 08232

Dear Dan:

I have recently returned from a trip to the Middle East and Pakistan and I am trying to catch up on ARF activities as well as operations here at VRC. We are in the middle of a construction program and have had (and are still having) labor difficulties which are causing some problems; otherwise, we are doing O.K.

I am glad that everything is going well with your facility. I see that Orrin is still President which surprises me as I was under the impression that he was going to Colorado. Please give him my regards.

Enclosed is a copy of a letter to Dan McAlees which pertains to one of the issues you mention in your letter. As far as ARF's policy regarding consumer involvement in counselor certification, I am not sure that we have articulated a specific policy in this matter. I do know that there is great sentiment expressed concerning procedures previously established by the Commission in which clients were to critique and pass judgment on the counselors' proficiency. The big thing in hospitals, the medical profession and the federal government is peer review. I think that this is appropriate. Certainly one of the things that needs to be reviewed is an evaluation of the counselor's expertise in dealing with client matters; but to ask the kinds of disability populations that rehabilitation counselors serve to write an opinion, to me is a highly questionable strategy.

I have been thinking about writing an article on the whole area of consumerism since I am not sure exactly what consumerism is. Without giving an advance preview let me just say that since professionals and other individuals need to be carefully selected relative to their ability to make proper judgments in such matters, similarly the same applies to the handicapped. Just because you are disabled does not necessarily qualify you to pass judgment.

D. Smith
July 15, 1976
Page 2

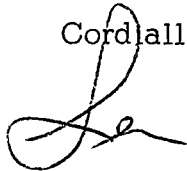
Some disabled are better qualified than others and until such time as we are able to make such judgments in the same way we pass on the leadership qualifications of those serving on our Board of Directors, only then, in my opinion, can consumer involvement become a critical factor.

I realize that this is a very sensitive issue today and I do not believe that we should all be stampeded to "jump on the bandwagon" because a number of disabled groups and organizations are "rattling their sabres." Remember, this is only my opinion and what I hear from others and therefore does not represent an official ARF position.

It is my hope that your committee will maintain some perspective on this issue if counselor certification is to be accepted as a preferred method in identifying trained counselors.

I am glad that you are enjoying your work on the Commission and keep up the good work in Atlantic County. Best regards to your wife and I hope to see you soon.

Cordially,

A handwritten signature in dark ink, appearing to be 'Le' with a large, stylized loop at the end.

Leonard Weitzman
President

LW:MJL

Enc.

ASSOCIATION OF REHABILITATION FACILITIES

5530 WISCONSIN AVENUE, SUITE 955, WASHINGTON, D.C. 20015
TELEPHONE (301) 654-5882

VRC
1323 Forbes Ave.
Pgh., PA 15219

July 15, 1976

DIRECTOR

T.P. Hipkens

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Pittsburgh, Pa.

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Tak Taketa
Oakland, Calif.

Paul F. Wagner, Jr.
Kokomo, Ind.

Dr. Daniel C. McAlees

Commission on Rehabilitation Counselor Certification
520 N. Michigan Avenue Suite 1504
Chicago, IL 60611

Dear Dr. McAlees:

At the recent Executive Committee Meeting of our Association we gave the following approvals:

1. That ACCD be accepted as a member organization of CRCC, and
2. That the number of seats available on the Commission for consumer representation be increased from one to three.

We appreciate the importance of the work of the Commission and we are pleased to be a member organization.

Sincerely,

Leonard Weitzman
President

LW:MJL

cc: Dan Smith
T. Hipkens

JUL 19 1976

November 2, 1976

Ms. Lucy Redmond
Commission on Rehabilitation
Counselor Certification
520 North Michigan Avenue - Suite 1504
Chicago, Illinois 60611

Dear Lucy:

Just a note to clarify for you exactly what was passed at our last ~~commission~~ meeting on consumer issues.

First, we voted to increase the size of the Commission by two members, both of which were to be consumer representatives. This was separate from any motions pertaining to ACCD or its membership status. (P. 13, paragraph 4)

Second, ACCD was invited to become a member pending its acceptance by other members. (P. 12 paragraph 5)

Third, we voted the ACCD to be the body the commission recognizes as being the nominating organization for consumer representatives regardless of its membership status on the Commission. (P. 12, paragraph 6 and P. 13, paragraph 6) Also, the Relationships Committee is to meet jointly with Credentials and Research Committee in December to look at the consumer reference form and revise it if necessary. As far as I see we do not meet with Ethical Practices. I should think a two hour time frame would be enough for that meeting.

See you in December.

Sincerely,

Daniel D. Smith
Executive Director

DDS:bam

National Rehabilitation Counseling Association

1522 K Street, N.W., Washington, D.C. 20005

Telephone (202) 296-6080

President

Anne D. Crumpton, CRC
166 Western Plaza
P.O. Box 10964
Knoxville, Tennessee 37919
615-588-3546

President-Elect

James E. Gray, CRC
P.O. Box 7711
Longview, Texas 75601
214-758-9143

Secretary-Treasurer

Jack Seymour
5609 Shawnee Drive
Forest Heights, Maryland 20021
202-629-5580

Past-President

Betty S. Hedgeman, Ph.D.

Epilepsy Foundation
225 Park Avenue, South
New York, New York 10003
212-677-8550

NRA Board Member

Betty S. Hedgeman, Ph.D.

Epilepsy Foundation
225 Park Avenue, South
New York, New York 10003

Executive Committee Members

Florence Curnutt, CRC
1540 Arbutus Drive
San Jose, California 95118

Anna Louise Fuchs, CRC

67 Grove Street
Arlington, Massachusetts 02176

Executive Director

Fletcher R. Hall, CRC

1976 National Conference

Diplomat Hotel
Hollywood, Florida
September 18-22, 1976

June 17, 1976

Reply to:

Knoxville

Mr. Daniel D. Smith
Executive Director
Atlantic County Opportunity
Center
Route 3, Box 143
West Delilah Road
Pleasantville, NJ 08232

Dear Dan:

I agree that the consumer issue has been solved and concur that you should write Judy a letter of thanks for her assistance during the time that that was our number one priority.

There probably is no problem with ACCD. I was with Eunice in DC on Monday. Fred will take a one year appointment and she plans to seek a deaf and a blind consumer representative for the other slots.

From my perspective our next big task is the relationships of the sponsoring organizations to the Commission and the flip side of the accountability of the Commission to its sponsoring organizations. The present NRCA Board has some real concerns that we should tackle.

I too enjoy working with you. I was going to try to drop you a note and say that - the specific request gives me the opportunity. Hope all is going well with you.

Sincerely,



Anne D. Crumpton, CRC
President

ADC/tjd

cc: file

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A PROFESSIONAL DIVISION OF THE NRA

Page 2
10/8/75

The last charge relates to peer and supervisor reference forms. Again the problem is how to use them in the certification process. Are there any alternative forms to be used that could provide a broader range of information on the professional counselor so that we can better tap concepts of competence?

I hope the above briefly summarizes the tasks of your committee. Feel free to call on my help in any way you think you could use me. I prefer to deal with Commission business in the evening and thus you can reach me any evening by telephone (212-866-3553).

Looking forward to meeting you at the next Commission meeting in December.

Warmest Regards

Harold Rubin, CRC
Vice-chairman, CRCC

HR/rvp

Date : September 16, 1975
To : Subcommittee chairpersons
From : H. Rubin, Vice-chair
Subject : Reports of Subcommittees

Please forward monthly reports as to the status of your subcommittee activities. Please send these reports to my home address:

Harold Rubin
230 Riverside Drive
New York, N.Y. 10025

If you are not aware what committee you chair, please consult last Commission minutes. Please remind the members of your subcommittee of their responsibilities on your committee.

Hoping to hear from you soon.

Relationship Committee

Daniel Smith - Chairperson

Frederick Fay

Anne D. Crumpton

rvp

Agenda

CARF issue

Consumer involvement

What was wrong with old format?

Why was it suspended?

- at super randomly choose clients
- large #
- structured tel interview
- prob. - special case load
 - intended - fam'ly
 - mentally ill - "
- not. with full super substantiating claim

Puerto Rico

- chagr.

November 11, 1975

Mr. Frederick Foy, Ph. D.
4701 Connecticut Avenue, North West
Washington, D. C. 20008

Dear Mr. Foy:

As a recent appointee to the CRCC and as the new chairperson of the relationships committee I am writing to request your input regarding issues now facing the relationships committee and method of dealing with them.

Being new to the commission I have no idea what has happened or what now needs to happen. I understand that a full commission meeting is being held in December 12-13. I think that it would be convenient if the committee could get together on December 11 and begin to formulate our direction for the year. If this is inconvenient let me know, if not I will proceed with the necessary arrangements.

Sincerely,

Daniel D. Smith
Chairperson
Relationship Committee

DDS:bam

June 9, 1976

Dr. Fred Fay, Ph.D.
1171 Harrison Avenue
Boston, Massachusetts 02101

Dear Fred:

Enclosed are the minutes of our last meeting. I have not supplied you with copies of the March 6-7 meeting as you should have these in your commission packet given you in June.

Also, as I do not have Eunice Fiorito's address I will rely on you to send it to her.

May I say that it was a pleasure to work with you over the last 6 months. I hope we can do it again in the future. Thanks for your help and the education.

Sincerely,

Daniel D. Smith
Executive Director

DDS:bam
Enclosure

June 9, 1976

Mr. Daniel C. McAlees, Ph.D.
University of Northern Colorado
Greeley, Colorado 80639

Dear Dan:

You said to send the enclosed directly to Bonnie, but I would feel more comfortable if you at least had a chance to review it before it was sent. After all if there are any mistakes or problems, you are the one who will have to deal with them.

May I also say that I am enjoying my involvement with the commission very much. It is an education in itself for a young executive to work with such a really fine and interesting group of people. We may work some odd hours but, as one person, I feel its worth it and frankly fun.

See you in Hollywood.

Sincerely,

Daniel D. Smith
Executive Director

DDS:bam
Enclosure

June 9, 1976

Ms. Anne D. Crumpton
Knoxville Area Rehabilitation Consortium
P. O. Box 10964
Knoxville, Tennessee 37919

Dear Anne:

I neglected to bring up one matter in Chicago regarding Judy Humann. My feeling is that as a large part of the consumer issue has been resolved and as consumers have a larger voice in the commission, I do not think that we need to involve her at this point. So if you vote with me I will write Judy a note thanking her for her help with an explanation of why we no longer need her.

By the way, if ACCD nominates her for the commission I plan to go against it. With the expansion in size and our financial problems I can't see paying ~~her~~ her and an aide. Can you suggest a nice way of preventing her nomination in the first place??? Judy is a great gal but other commissioners will really resent the expense involved. We were very split on that particular vote. No need to cause any more problems.

It was really good to work with you again. Hopefully, I will see you in Hollywood.

Sincerely,

Daniel D. Smith
Executive Director

DDS:bam

COMMISSION ON REHABILITATION COUNSELOR CERTIFICATION

520 North Michigan Avenue - Suite 1504

Chicago, Illinois 60611

(312) 644-4329

Dear Dan —

Why you would want
these scribbblings, I don't know —

but here are the notes from
the meeting of the Relationships
Committee. Please file them
away where, hopefully, no one
will ever read them.

Lucy

Daniel C. McAlees, Ph.D., Chairman
ARCA and NRCA

Harold Rubin, Vice Chairman
ARCA

Florence R. Curnutt, Secretary-Treasurer
NRCA

Anne D. Crumpton
NRCA

Grace Drain
NANWRW

George Ebra
NRCA

James R. Engelkes, Ph.D.
CRCE

Frederick Fay, Ph.D.
CONSUMER REP.

Larry Feinberg, Ph.D.
CORE

Marie Feingold
ARCA

Carl E. Hansen, Ph.D.
ARCA

Claude Myer
CSAVR

Michael Oliverio
NRCA

Daniel Smith
ARF

Patricia Whalen
ARCA

Report of the Relationships Committee

June 3, 1976

Present: Smith (Chairperson), Fay, Crumpton

Others: Redmon

There are two levels of effective consumer output in the certification process. The first and most crucial is at the policy making level. It is our rationale that without a stronger input on the part of consumers at this level, the Commission can never effectively develop a successful partnership with consumers in the certification process. It is the foundation upon which to build a meaningful and long term effort. In response to their issues, we offer the following recommendations:

THAT the Commission invite the American Coalition of Citizens with Disabilities to be a member organization.

THAT The American Coalition of Citizens with Disabilities be the body to nominate consumer representatives to the Commission; and that the appointees represent a broad spectrum of disability groups and geographical distribution.

The Committee realizes that there is a problem in identifying any one group which would represent all disabilities. Other groups were considered, but we still recommend that ACCD be a member organization and appointing body.

For a stronger voice of the consumer at the policy making level, we recommend

THAT the size of the Commission be increased by two members, with ACCD the body to nominate these two additional members of the Commission.

THAT the by-laws be changed to expand the Executive Committee from three to five members; the Executive Committee to be composed of the Officers of the Commission, the two additional members to be elected by the Commission, one of which must be a consumer representative.

The Relationships Committee then discussed the other committees of the Commission for priorities of consumer involvement, and the following order was determined:

- Standards and Criteria
- Certification Maintenance
- Credentials
- Relationships
- Appeals
- Ethical Practices
- Examinations
- Research
- Candidate Orientation
- Directory

The Relationships Committee recommends to the Commission

THAT each member organization and ACCD be requested to submit nominations for all Task Forces and that this request be made within thirty days of approval of this motion by the Commission.

THAT all current and future Task Forces reviewing or writing examination items be composed of 50% consumer representatives.

compromise - to include consumer rep.

THAT all assignments to Task Forces be approved by the Commission.

If the Commission truly believes in consumer involvement as they have stated, it cannot have this involvement free of charge. Consumer involvement must cost something and we feel the above recommendations represent the most responsible course of action considering the commitment of the Commission to consumer involvement and the financial picture faced by CRCC.

The second level of consumer involvement is at the level of individual counselor certification. The issue, however, as presented to the Committee goes beyond improvement of the format of consumer review of the individual counselor. The Committee therefore makes the following recommendations:

THAT the Content Classification Guide be amended to include questions on the legal rights of clients and the appropriate role of the rehabilitation counselors in advocating the clients' rights; and include questions on facility utilization.

It was the consensus of the Committee that at this point in time, the Certification process is incomplete and fails in its efforts to discriminate between competent and incompetent practitioners. Competence is composed of many factors such as knowledge, performance, judgement, creativity, and a level of commitment, to name a few. A written examination, combined with experience and education, cannot begin to test all areas. It is also our feeling that it is the responsibility of the Commission to protect the consumers from incompetent practice as well as certify competence.

To this end we offer the following recommendations for adoption:

THAT the Ethical Practices Committee work out a satisfactory grievance procedure acceptable to consumers, peers and supervisors immediately.

*as matter of
priority*

Although we recognize that reference forms are not useful as a tool to discriminate between counselors, we urge their continued use for supervisors, peers, and consumers as yet another means of establishing credibility in the certification process, particularly from a legal point of view. We recommend

THAT the supervisor/peer reference forms be continued and the consumer reference forms be reinstated, that this consumer reference requirement will be mandatory but if state or agency policy refuses to allow their use, the counselor will not be required to comply providing he states his reasons for noncompliance in writing. Waiver conditions previously in effect will also be accepted by this policy.

The Committee explored several options available as alternatives or substitutes for reference forms, such as local or state panel review boards, conference calls, attempting to make reference forms more discriminatory and so on. All of the above were rejected for various reasons, not the least of which was the large price tag involved with each.

As a vehicle to bolster the admittedly inadequate reference forms and to insure a more random review of counselor candidates for certification, we offer the following:

THAT the Commission provide member organizations with the names of candidates for their review and comment. This list of names will include candidates seeking certification and those already certified who are to be recertified.

We further recommend that this policy follow these ^{guidelines} procedures:

- A. To receive peer review, the candidates names are to be submitted to ARCA and NRCA.
- B. To receive supervisory review, the candidates names are to be submitted to ARF and CSAVR.
- C. To receive consumer review, the candidates names are to be submitted to organizations identified by ACCD.
- E. That the above recommendations be implemented by April 1977.

2. Add the primary ^{point} level of input as at the state chapter level

So that the Commission can be more responsive and accessible to the field and to consumers, we also recommend:

THAT the By-Laws be amended to state that the minutes of the Commission meeting be open to the public, except in instances where the Commission feels that a particular issue under discussion remain confidential. In such a case all reference to that issue of discussion will be deleted from the public record.

COMMISSION ON REHABILITATION COUNSELOR CERTIFICATION

520 North Michigan Avenue - Suite 1504

Chicago, Illinois 60611

(312) 644-4329

COMMITTEE MEETING

TIME

ROOM

EXECUTIVE

Thursday, 12/9
7:00 p.m.

TO BE DETERMINED

FRIDAY, DECEMBER 10

CREDENTIALS, RESEARCH
RELATIONSHIPS, STANDARDS & CRITERIA
RE: REFERENCE FORMS

8:00 a.m.

NEPTUNE

RELATIONSHIPS

10:00 a.m.

AT CHAIRMAN DISCRETION

CERTIFICATION MAINTENANCE

10:00 a.m.

NEPTUNE

ETHICAL PRACTICES

10:00 a.m.

URANUS

CREDENTIALS

1:30 p.m.

NEPTUNE

APPEALS

1:30 p.m.

NEPTUNE

FINANCE

1:30 p.m.

URANUS

STANDARDS & CRITERIA

4:00 p.m.

NEPTUNE

RESEARCH

4:00 p.m.

URANUS

REGISTRY

8:00 p.m.

NEPTUNE

EXAMINATIONS

8:00 p.m.

URANUS

COMMISSION MEETING

SATURDAY
DECEMBER 11
8:00 a.m. to 5:30 p.m.

NEPTUNE

COMMISSION MEETING

SUNDAY
DECEMBER 12
8:00 a.m. to 1:00 p.m.

NEPTUNE

(Coffee/rolls will be delivered to the Neptune and Uranus Rooms at
8:00 a.m. and coffee/cokes will be delivered at 3:00 p.m.)

Daniel C. McAlees, Ph.D., Chairman
ARCA and NRCA

Harold Rubin, Vice Chairman
ARCA

Florence R. Curnutt, Secretary-Treasurer
NRCA

Anne D. Crumpton
NRCA

Grace Drain
NANWRW

George Ebra
NRCA

James R. Engelkes, Ph.D.
CRCE

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CONSUMER REP.

Larry Feinberg, Ph.D.
CORE

Marie Feingold
ARCA

Carl E. Hansen, Ph.D.
ARCA

Claude Myer
CSAVR

Michael Oliverio
NRCA

Daniel Smith
ARF

Patricia Whalen
ARCA

Withdrawal/Redaction Sheet

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Document No. and Type	Subject/Title of Document	Date	Restriction	Class.
01a. Notes	Handwritten meeting notes (12 pp.)	n.d.	C	

Collection:

Record Group: Donated Historical Materials

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WHORM Cat.:

File Location: CRCC [Commission on Rehabilitation Counselor Certification] '75-'76

Date Closed:	OA/ID Number:
FOIA/SYS Case #: 2016-2624-S	Appeal Case #:
Re-review Case #:	Appeal Disposition:
P-2/P-5 Review Case #:	Disposition Date:
AR Case #:	MR Case #:
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RESTRICTION CODES

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Freedom of Information Act - [5 U.S.C. 552(b)]

P-1 National Security Classified Information [(a)(1) of the PRA]
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Withdrawal/Redaction Sheet

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01b. Minutes	Minutes of Meeting, Relationships Committee (10 pp.)	3/76	C	

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Record Group: Donated Historical Materials

Office:

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Subseries:

WHORM Cat.:

File Location: CRCC [Commission on Rehabilitation Counselor Certification] '75-'76

Date Closed:	OA/ID Number:
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AR Case #:	MR Case #:
AR Disposition:	MR Disposition:
AR Disposition Date:	MR Disposition Date:

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Withdrawal/Redaction Sheet

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02. Minutes	Minutes of Meeting, Relationships Committee (10 pp.)	3/76	C	

Collection:

Record Group: Donated Historical Materials

Office:

Series:

Subseries:

WHORM Cat.:

File Location: CRCC [Commission on Rehabilitation Counselor Certification] '75-'76

Date Closed:	OA/ID Number:
FOIA/SYS Case #: 2016-2624-S	Appeal Case #:
Re-review Case #:	Appeal Disposition:
P-2/P-5 Review Case #:	Disposition Date:
AR Case #:	MR Case #:
AR Disposition:	MR Disposition:
AR Disposition Date:	MR Disposition Date:

RESTRICTION CODES

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