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EXECUTIVE OFFICE OF THE PRESIDENT
OFFICE OF SCIENCE AND TECHNOLOGY POLICY
WASHINGTON, D.C. 20506

August 6, 1987

MEMORANDUM FOR WILLIAM R. GRAHAM

THROUGH: THOMAS P. RONA 
FROM: JACK WOOD 
SUBJECT: National Plan for Telecommunications Support in
Non Wartime Emergencies (Decision Memorandum)

REQUIREMENT FOR DECISION: The NCS has forwarded the National Plan (TAB A) to you for approval.

BACKGROUND: This National Plan supersedes an older version that predates E.O 12472 and incorporates the changes in responsibilities as specified in that E.O.

Our office has worked closely with the NCS in developing this plan.

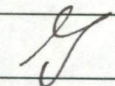
The plan was briefed at the last two JTRB meetings. All JTRB members have concurred.

Your authority to approve and sign this National Plan is derived from E.O 12472, Section 2,b,(2) which states:

The Director of the Office of Science and Technology Policy shall provide information, guidance and assistance, as appropriate, to the President and to those Federal departments and agencies with responsibilities for the provision, management, or allocation of telecommunications resources, during those crisis or emergencies in which the exercise of the President's war power functions is not required or permitted by law.

RECOMMENDATION: That you sign the forward to the National Plan at TAB A.

That you review the plan, particularly the clipped pages. If you desire, I will arrange a briefing for you covering the major provisions of the plan.

Approved 

Want a Briefing _____

Other _____



NATIONAL COMMUNICATIONS SYSTEM

NATIONAL PLAN FOR TELECOMMUNICATIONS SUPPORT IN NON-WARTIME EMERGENCIES

JULY 10, 1987

**PREPARED BY OFFICE OF THE MANAGER
NATIONAL COMMUNICATIONS SYSTEM
WASHINGTON, D.C. 20305-2010**

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FOREWORD

This National Plan has been prepared by the Manager, National Communications System (NCS), in coordination with the member organizations of the Joint Telecommunications Resources Board (JTRB). It has been approved and adopted by the Executive Office of the President as a National Plan. It serves as a basis for planning and for utilization of national telecommunication assets and resources in support of non-wartime emergencies, including those covered by the Disaster Relief Act of 1974, during Presidentially declared Emergencies and Major Disasters, or in other Extraordinary Situations. This plan contains national planning guidance and operational direction for telecommunications support in these situations. It is the formal U.S. Government plan applicable to all Federal Executive departments, agencies, and organizations in accordance with Executive Order 12472, "Assignment of National Security and Emergency Preparedness Telecommunications Functions," April 3, 1984, and other national policy direction. This plan supersedes the National Plan for Communications Support in Emergencies and Major Disasters, dated July 1983. Any changes or corrections required, or requests for additional copies, should be forwarded to the Manager, National Communications System, ATTN: NCS Emergency Preparedness (Operations), Washington, D.C. 20350-2010.



William R. Graham
Director, Office of Science and
Technology Policy
Executive Office of the President

Distribution: NCS/NCC List A

NATIONAL PLAN FOR TELECOMMUNICATIONS SUPPORT IN NON-WARTIME EMERGENCIES

I. INTRODUCTION

A. PURPOSE. This National Plan establishes procedures for planning and using National telecommunication assets and resources in support of non-wartime emergencies, including those covered by the Disaster Relief Act of 1974, in Presidentially declared Emergencies and Major Disasters, Extraordinary Situations, and other emergencies. It establishes responsibilities, outlines missions, and identifies functions in support of the Federal official exercising the authorities of PL 93-288, E.O. 12472, or other applicable authorities. It provides for telecommunications staff support for the Federal Emergency Management Agency (FEMA) Regional Director (RD), the Federal Coordinating Officer (FCO), and/or the Senior FEMA Official (SFO).

B. SCOPE. This plan provides guidance in planning for and providing telecommunications support for Federal activities involved in non-wartime emergencies, as provided for in Paragraph E (References). In wartime a companion plan (classified) will become operable. Distribution of the companion plan is made on a "need to know" basis.

C. APPLICABILITY. This plan is applicable to all Federal Executive departments, agencies and organizations.

D. AUTHORITY. The authority for the National Communications System (NCS) to develop plans to coordinate and manage telecommunications support for FEMA and other Federal organizations in non-wartime emergencies is derived from Executive Order 12472, "Assignment of National Security Emergency Preparedness Telecommunications Functions," April 3, 1984.

E. REFERENCES. In addition to Executive Order 12472, the following references are applicable:

1. PUBLIC LAW 288, 93rd CONGRESS (PL 93-288), DISASTER RELIEF ACT of 1974, May 22, 1974.

2. Executive Order 11490, Assigning Emergency Preparedness Functions to Federal Departments and Agencies, October 30, 1969.

3. Executive Order 12148, Federal Emergency Management, July 20, 1979.

4. Title 47, Code of Federal Regulations, Part 64, Appendix A, Priority System For The Restoration of Common Carrier Provided Intercity Private Line Services.

5. STANDARD OPERATING PROCEDURES For Joint Telecommunications Resources Board, July 1985.

6. FEMA/General Services Administration (GSA) Memorandum of Understanding (MOU), July 28, 1986.

7. Federal Radiological Emergency Response Plan (FRERP), Federal Register, Vol. 50, No. 217, November 8, 1985.

8. National Plan for Federal Response to a Catastrophic Earthquake, October 8, 1986, Final Draft.

9. FEMA MANUAL 8720.1, "GUIDANCE FOR EMERGENCY RESPONSE TEAM PLANNING", July 1985.

10. FEMA MANUAL, "HEADQUARTERS PLAN FOR EMERGENCY SUPPORT TEAMS", February 8, 1984 (currently under revision).

11. FEMA INSTRUCTION 9360.1 "NATIONAL NETWORK OPERATIONS CENTER", October 8, 1985.

12. NATIONAL SECURITY EMERGENCY PREPAREDNESS TELECOMMUNICATIONS PROCEDURES MANUAL, July 1, 1985, as amended by FCC Memorandum and Opinion Order (CCB-DFD-85-36), released, January 3, 1987.

13. Communications Act of 1934, 47 U.S.C. 151 et seq. as amended.

14. Pertinent Department of Defense (DoD) references are contained in ANNEX E of this plan.

F. DEFINITIONS. The definitions used herein are intended solely for use within the context of this plan to provide for understanding by all recipients and users. These definitions do not necessarily apply to general usage, although some are published in the provisions of the Code of Federal Regulations (CFR), implementing the Disaster Relief Act of 1974 (44 CFR Part 205).

1. AMATEUR RADIO COMMUNICATIONS - Noncommercial radio communication by or among amateur radio stations solely with a personal aim and without pecuniary or business interest.

2. COMMERCIAL COMMUNICATIONS CARRIER - Any person or firm engaged as a carrier for hire, in interstate, intrastate, or foreign communications by wire or radio.

3. COMMUNICATIONS CARRIER REPRESENTATIVE - That individual representative of a commercial carrier(s) who has been designated to function in a liaison capacity with the Emergency Communications Staff.

4. COMMUNICATIONS EMERGENCY - A condition which results or threatens to result in extensive damage to, or degradation of, vital telecommunication systems and/or telecommunication facilities in a disaster or Extraordinary Situation area; and/or, one which creates an unusual Federal demand for telecommunication services which cannot be satisfied without extraordinary management action. This condition includes those situations where the telecommunication requirements exceed the capabilities existing prior to an emergency as well as the capabilities remaining after the emergency occurs.

5. COMMUNICATIONS EMERGENCY PHASES - The three phases into which a telecommunications emergency is categorized. They are further defined as follows:

a. PREDEPLOYMENT PHASE - That period during which planning is accomplished to establish a telecommunications readiness posture in each of the ten standard Federal regions which will facilitate the provision of emergency telecommunications in an orderly, efficient, and timely manner.

b. DEPLOYMENT PHASE - That period when an Emergency, Major Disaster, or Extraordinary Situation is imminent or declared, or this plan is implemented in response to any other emergency. Substantial reliance will be placed upon the utilization of residual commercial telecommunication facilities and/or available emergency telecommunication assets.

c. POSTDEPLOYMENT PHASE - That period after restoration and reconstitution of normal telecommunications, and when any additional emergency telecommunications are no longer required.

6. COMMUNICATIONS RESOURCE MANAGER (CRM) - That person appointed by the Manager, NCS to assist in resolving claims for telecommunication resources where telecommunication service vendors are unable to satisfy all telecommunication service requirements, when there are conflicts among multiple FECCs, or when the allocation of available resources cannot be fully accomplished at the field level. The CRM will normally operate from the National Coordinating Center, but may be deployed to a disaster site upon request of the FCO or SFO, or at the direction of the JTRB.

7. DISASTER - (See Major Disaster)

8. DISASTER AREA - The area designated by FEMA, as a result of a Presidential declaration of an Emergency or a Major Disaster. Prior to a declaration, the FEMA Regional Director (RD) may identify a disaster area for the purpose of mobilizing emergency telecommunications in anticipation of a Presidential declaration of an Emergency or Major Disaster.

9. DISASTER APPLICATIONS CENTER (DAC) - The temporary center or centers established in the disaster area at a location convenient to the affected population to provide a single place at which individuals may receive information on, and apply for, available assistance.

10. DISASTER FIELD OFFICE (DFO) - The temporary office established in the disaster area, as close as possible to available telecommunications, from which the Federal Coordinating Officer (FCO) and FEMA RD/DRM and staff administer the disaster relief program as defined in Public Law 93-288.

11. DISASTER RECOVERY MANAGER (DRM) - That person appointed to exercise the authority of the FEMA Regional Director for a particular Emergency or Major Disaster.

12. EMERGENCY - As defined by PL 93-288, "Emergency" means any hurricane, tornado, storm, flood, high water, wind-driven water, tidal wave, tsunami, earthquake, volcanic eruption, landslide, mudslide, snowstorm, drought, fire, explosion, or other catastrophe in any part of the United States which, in the determination of the President, requires Federal emergency assistance to supplement State and local efforts to save lives and protect property, public health and safety, or to avert or lessen the threat of a disaster.

13. EMERGENCY COMMUNICATIONS STAFF - Those regional telecommunications specialists of NCS member organizations plus representatives of the commercial carriers, when required, who assist the Federal Emergency Communications Coordinator (FECC) or the Federal Emergency Communications Manager (FECM) in carrying out assigned functions.

14. EMERGENCY RESPONSE TEAM (ERT) - The FEMA group composed of a headquarters element and a regional element, that is deployed to the scene of an Extraordinary Situation to coordinate the overall Federal response for which FEMA has been assigned responsibility.

15. EMERGENCY SUPPORT TEAM (EST):

a. For an Extraordinary Situation, an EST is a FEMA Headquarters group that coordinates program and administrative support to the FEMA Director and the SFO during the response and recovery phases of an Extraordinary Situation.

b. For a Declared Major Disaster, Emergency Support Teams may be appointed by the President and deployed to a Major Disaster area to assist the FCO in carrying out responsibilities pursuant to PL 93-288. Such ESTs will be composed of personnel detailed from Federal organizations as directed by the President.

16. EXTRAORDINARY SITUATIONS - Any situation which, in the judgment of the FEMA Director, has unique national significance and requires coordination of the Federal presence. The term includes a radiological incident or disaster, catastrophic hazardous material situation, catastrophic manmade emergency, a major civil disturbance having national significance, and response to an incident associated with a special event such as a political, sports, or entertainment extravaganza.

17. FEDERAL COORDINATING OFFICER (FCO) - That person appointed by the President to coordinate Federal disaster relief efforts with the disaster assistance activities of State and local governments and voluntary organizations.

18. FEDERAL EMERGENCY COMMUNICATIONS COORDINATOR (FECC) - That person, assigned by the General Services Administration (GSA), who functions as the principal Federal manager for emergency telecommunication requirements in situations covered by the Disaster Relief Act of 1974, Public Law 93-288, when requested by the Federal Coordinating Officer (FCO).

19. FEDERAL EMERGENCY COMMUNICATIONS MANAGER (FECM) - That person, assigned by the General Services Administration (GSA), who functions as the principal Federal manager for emergency telecommunication requirements in extraordinary or other emergency situations (excluding PL 93-288) when requested by the SFO.

20. FEMA NATIONAL NETWORK OPERATIONS CENTER (NNOC) - The NNOC is the 24-hour FEMA Network Operations Center responsible for the centralized control and daily oversight of all FEMA ADP and telecommunication components.

21. FEMA REGIONAL COMMUNICATIONS MANAGER (FRCM) - That person assigned by the Federal Emergency Management Agency (FEMA) to manage FEMA's telecommunications assets and to serve as a member of the Emergency Communications Staff.

22. FIELD COMMAND, DEFENSE NUCLEAR AGENCY-DEPARTMENT OF ENERGY, NUCLEAR ACCIDENT COORDINATING CENTER (FCDNA/DOE-JNACC) - The organization located at Kirtland AFB, New Mexico providing a centralized capability for exchanging and maintaining information concerned with radiological assistance capabilities at all levels.

23. GSA COMMUNICATIONS REPRESENTATIVE (GSACR) - That individual assigned by GSA to function as the GSA representative on the Emergency Communications Staff thereby allowing the FECC to function entirely in support of the FCO.

24. JOINT TELECOMMUNICATIONS RESOURCE BOARD (JTRB) - That organization established to assist the Director of the Office of Science and Technology Policy in the exercise of assigned non-wartime emergency telecommunication functions.

25. MAJOR DISASTER - As defined by PL 93-288, "Major Disaster" means any hurricane, tornado, storm, flood, high water, wind-driven water, tidal wave, tsunami, earthquake, volcanic eruption, landslide, mudslide, snowstorm, drought, fire, explosion or other catastrophe in any part of the United States which, in the determination of the President, causes damage of sufficient severity and magnitude to warrant major disaster assistance, under this act, above and beyond emergency services by the Federal Government, to supplement the efforts and available resources of States, local governments, and disaster relief organizations in alleviating the damage, loss, hardship of suffering caused thereby.

26. MILITARY COMMUNICATIONS REPRESENTATIVE (MCR) - That individual designated by the appropriate military area command to serve on the Emergency Communications Staff, to advise on the military capability for providing telecommunications support in an operational area, and to supervise the provision of such support. The MCR also coordinates other Federal telecommunications support to DoD elements, and assists the FECC in prioritizing a composite list of DoD telecommunication service requirements.

27. NATIONAL COMMUNICATIONS SYSTEM (NCS) - That organization established by Executive Order 12472 to assist the President, National Security Council, Director of the Office of Science and Technology Policy and Director of the Office of Management and Budget in: (1) the exercise of their wartime and non-wartime emergency telecommunication functions, and (2) the coordination of the planning for and provision of national security emergency preparedness telecommunications for the Federal government under all circumstances, including crisis or emergency, attack, recovery and reconstitution.

28. NATIONAL COORDINATING CENTER (NCC) - The NCC is a joint telecommunications industry-Federal government operation established to assist in the initiation, coordination, restoration and reconstitution of national security emergency preparedness telecommunication services or facilities.

29. NATIONAL SECURITY EMERGENCY PREPAREDNESS TELECOMMUNICATIONS - National Security Emergency Preparedness (NSEP) telecommunication services are those which are used to maintain a state of readiness or to respond to and manage any event or crisis (local, national or international), which causes or could cause injury or harm to the population, damage to or loss of property, or degrades or threatens the national security emergency preparedness posture of the United States.

30. NATIONAL SECURITY EMERGENCY PREPAREDNESS TELECOMMUNICATION PROCEDURES - The four-step process which will expedite the provisioning or restoration of NSEP telecommunications service(s) and supply the rationale and justification for providing the requested service(s) before others.

31. NCS/DCA OPERATIONS CENTER - The NCS/DCA Operations Center is a 24-hour operations center that provides a point of contact for the NCS/NCC during non-duty hours.

32. REGIONAL EMERGENCY COMMUNICATIONS PLANNER (RECP) - That person, assigned by the General Services Administration (GSA), to provide Federal Regional planning for emergencies covered by this plan and other national telecommunication response plans.

33. SENIOR FEMA OFFICIAL (SFO) - The senior staff person appointed by the Director, FEMA to coordinate the overall Federal response at the scene of an Extraordinary Situation.

34. UNITED STATES - The fifty States, District of Columbia, Puerto Rico, Virgin Islands, Guam, American Samoa, Palau, the Marshall Islands, Federated States of Micronesia, and Commonwealth of the Northern Marianas Islands. "State" means any of the foregoing individually.

II. CONCEPT OF OPERATIONS

A. GENERAL. The Federal Emergency Management Agency's (FEMA) Integrated Emergency Management System (IEMS) calls for the cooperative efforts of Federal, State, and local governments with the private sector in mitigating, preparing for, responding to, and recovering from the continuum of disasters and emergencies, or Extraordinary Situations, whether from natural, manmade, or attack causes. The concept of operations is to establish emergency management centers in, or near, the affected areas and to support these field operations with existing Emergency Operations Centers and information systems to the extent possible. Emergency management response organizations are created in order to provide assistance to the people, State, and local jurisdictions as provided for in the laws administered by FEMA. Emergency management for a specific event begins with the predeclaration incident assessment activities managed by the FEMA Regional Director. If a Presidential disaster is declared under the Disaster Relief Act of 1974, a Federal Coordinating Officer (FCO) is appointed by the Director, FEMA, on behalf of the President. If the incident is evaluated as an Extraordinary Situation, the Director of FEMA will appoint a Senior FEMA Official (SFO). Federal telecommunications support for these emergency situations and those which are not declared under PL 93-288, or are not considered an Extraordinary Situation, will be accomplished as specified hereafter.

B. PRESIDENTIALLY DECLARED MAJOR DISASTERS AND EMERGENCIES. The intent of the Disaster Relief Act of 1974, Public Law (PL) 93-288, is to provide at the request of a State Governor, an orderly and continuing means of supplemental assistance by the Federal Government to State and local governments in carrying out their responsibilities to alleviate the suffering and damage which results from disasters.

Section 415 of PL 93-288 states, "The President is authorized during, or in anticipation of, an emergency or major disaster, to establish temporary communications systems and to make such communications available to State and local government officials and other persons as he deems appropriate." Telecommunications support for Emergencies and Major Disasters managed under authorities contained in PL 93-288 is accomplished through a team effort coordinated by the FCO. During the initial stages of the disaster, the FCO may require only the telecommunication assets of FEMA, managed by the FEMA Regional Communications Manager (FRCM). Based on telecommunication requirements and priorities for establishing emergency telecommunications support, the FCO may request GSA to provide a Federal Emergency Communications Coordinator (FECC). The FECC will then report to the FCO and assume the functions of principal Federal manager for emergency telecommunications.

A National Communications System (NCS) Communications Resource Manager (CRM) is available to assist the FECC, upon request of the FCO, in those instances where telecommunication service vendors are unable to satisfy all telecommunication service requirements, when there are conflicts between multiple FECCs, or when the allocation of available resources cannot be fully accomplished at the field level. The CRM will be appointed by the Manager, NCS, and will work from the National Coordinating Center (NCC). The CRM will deploy to the field only upon the request of the FCO.

The planning for Regional telecommunications in support of the FEMA Regional Director will be the responsibility of the GSA Regional Emergency Communications Planner (RECP). Coordination between FEMA and GSA will be made at all levels of planning and response pursuant to the FEMA/GSA MOU, July 28, 1986.

C. EXTRAORDINARY SITUATIONS. The Federal response to an Extraordinary Situation will be coordinated by an Emergency Response Team (ERT) at the scene, led by a Senior FEMA Official (SFO). The ERT will be supported by an Emergency Support Team (EST) headed by an EST Director. The EST will operate from the FEMA Emergency Information and Coordination Center (EICC) in the FEMA Headquarters in Washington, DC. The SFO will be appointed by the Director, FEMA, or a senior official authorized or appointed to act for the Director, FEMA. The SFO will report to the Director, FEMA, and will communicate and provide information and reports through the EST using the operational facilities of FEMA and the EICC.

Telecommunications support for Extraordinary Situations is accomplished within the context of the FEMA ERT/EST concept as contained in FEMA Manual 8720.1, Guidance for Emergency Response Team Planning, July 1985. The ERT and its regional components will be deployed to the scene to coordinate the Federal response among Federal departments and agencies and with State and local governments. The FEMA Regional Communications Manager will provide telecommunications management support and assets to the SFO for the requirements of the Federal Response Center. Initial telecommunications support will consist of the fixed and mobile capabilities of the FEMA National Emergency Management System.

The FRCM will keep the GSA RECP informed of telecommunications activity in order to ensure an orderly transition of responsibilities and mission support should the situation require activation of a Federal Emergency Communications Manager (FECM). If activated, the FECM will report to the SFO and assume the functions of principal Federal manager for emergency telecommunications.

A National Communications System (NCS) Communications Resource Manager (CRM) is available to assist the FECM, upon request of the SFO, in those instances where telecommunications service vendors are unable to satisfy all telecommunication service requirements, when there are conflicts between multiple FECMs, or when the allocation of available resources cannot be fully accomplished at the field level. The CRM will be appointed by the Manager, NCS, and will work from the National Coordinating Center (NCC). The CRM will deploy to the field only upon the request of the SFO.

D. OTHER EMERGENCIES. Telecommunications support for emergency situations which are not declared under PL 93-288, and are not considered an Extraordinary Situation, will normally be independently accomplished by the involved Federal organization(s). When telecommunication service vendors are unable to satisfy all telecommunication service requirements, or when there are conflicts between multiple Federal organizations, the matter should be brought to the attention of the National Coordinating Center. If necessary, the Chairman JTRB can activate an NCS CRM to provide assistance.

III. OPERATIONAL PHASES

A. PREDEPLOYMENT. During this phase, the GSA Regional Emergency Communications Planner (RECP) provides staff telecommunications planning and preparedness support to the FEMA Regional Director. In turn, the FEMA Regional Director ensures that the RECP is furnished copies of all State and Regional Emergency Response Plans developed in the Federal Region. Each RECP, under the auspices of both GSA and FEMA, must make every effort to develop points of contact with Federal agencies, State agencies, local government, and commercial carriers in the region. In establishing commercial carrier contacts, care must be taken to identify their area of interest, and their existing and planned capabilities. The NCS also maintains within the NCC a list of telecommunications companies which are willing to participate in providing NSEP telecommunications services, including those which are not physically present in the NCC. Based on the information gathered from the above sources, the RECP will prepare and maintain a Regional Communications Support Plan to supplement this plan.

B. DEPLOYMENT. In anticipation of or after a declaration of an Emergency or Major Disaster, or in an Extraordinary Situation, the FEMA Regional Director (RD) may authorize the establishment of emergency telecommunications in the affected area in order to support the functions of the FCO or the SFO, and those of other Federal organizations involved in the recovery effort. The FEMA Regional Director may also make such telecommunications available to State and local government officials and other persons as he deems proper.

1. EMERGENCY OR MAJOR DISASTER DECLARATION - Immediately upon the declaration of an Emergency or a Major Disaster by the President, an FCO is designated by the Director, FEMA, to coordinate Federal assistance in the disaster area. Additionally, when such a declaration is issued, the FCO will assign telecommunications management responsibilities to either the FRCM or the FECC, depending upon the severity of the event and the type of service required. The FCO may assign initial responsibility to the FRCM and then, if the situation requires, request GSA to assign an FECC. At the request of the FCO the GSA RECP may become, or the GSA Regional Office of Information Resources Management may appoint a representative to become, the FECC on the FCO's staff.

a. The FCO normally establishes a Disaster Field Office (DFO) in the affected area. After completion of a survey of the disaster area, the FCO may direct establishment of one or more Disaster Applications Centers (DAC) in the area.

b. The Director, FEMA, or the FCO directs emergency support teams of Federal personnel to be deployed in the emergency or disaster area. One such support team may be a telecommunications team which will constitute the Emergency Communications Staff headed by the FECC.

c. The size and composition of the Emergency Communications Staff may vary depending upon the magnitude and severity of the Emergency or Major Disaster. It may range from one person to a team of several specialists in telecommunications drawn normally from GSA, DoD, FEMA, other Federal organizations, and commercial carriers. As the Chief of the Emergency Communications staff, the FECC must ensure that the FCO and the rest of the FCO staff have ready access to telecommunications in order to seek advice and set forth requirements and priorities.

d. Personnel designated to act as the FECC or as members of the Emergency Communications staff will deploy to the disaster area when notified by the FCO.

e. In this phase, the status of telecommunications in the disaster area is evaluated by the FECC, and telecommunications necessary to support the disaster response and recovery activities are established utilizing surviving commercial capabilities supplemented, as required, by other available emergency telecommunication resources. Emphasis will be placed on use of commercial carrier resources as they become available. Emergency resources, obtained from other sources, are to be promptly released as adequate commercial carrier capabilities are reestablished. Every effort should be made to ensure the release of emergency resources within 30 days of the Major Disaster or Emergency declaration.

f. The FECC, assisted by the members of the Emergency Communications Staff, will be prepared to advise the FCO on all telecommunication matters and take action to ensure that all required services are provided in support of the Federal disaster response and recovery effort. The FECC is responsible for coordinating the entire Federal emergency telecommunications response in the disaster area. All Federal organizations and the major private relief organizations, involved with disaster recovery, are to make their requirements known to the FECC, who will process them in the order of priority established by the FCO, consistent with the provisions of the FCC's restoration priority rules and regulations (47 CFR Part 64) and the NSEP Telecommunication Procedures.

g. In cases where the Emergency or Major Disaster encompasses two or more standard Federal regions, the Manager, NCS, will identify a CRM from the NCS staff. The function of the CRM is to assist the FECC, upon request of the FCO, in those instances where telecommunication service vendors are unable to satisfy all telecommunication service requirements, when there are conflicts between multiple FECCs, or when the allocation of available resources cannot be fully accomplished at the field level. Normally, the CRM will function from within the National Coordinating Center (NCC) coordinating his efforts with the FEMA National Network Operations Center (NNOC). In the exercise of these responsibilities, the CRM will be guided by direction provided by the Manager, NCS and the JTRB. The commercial carrier representatives should be advised of the identity of the designated NCS CRM.

h. The Manager, NCS, the Manager, NCC, and the Director, FEMA will ensure that all information regarding potential and/or actual emergency situations with significant telecommunication implications is brought to the attention of the Chairman, JTRB, in order to facilitate the undertaking of any Federal emergency response activities required beyond those already being executed by responsible agencies as part of their established emergency response procedures, and in support of the priorities established by the FCO. When the allocation of telecommunication resources cannot be resolved by the CRM, the matter will be presented to the Manager, NCS. The preparation of a "decision" package, to be considered by the Manager, will be the responsibility of the CRM, supported by the NCC staff. If the matter cannot be resolved by the Manager to the satisfaction of the parties involved, it will be presented to the JTRB for resolution.

i. When the Emergency or Major Disaster situation is of such a severe nature that coordination by the CRM can no longer be accomplished from within the NCC, the CRM may be deployed to the field upon the request of the FCO.

2. EXTRAORDINARY SITUATION - A situation or event that has significant national impact or requires a significant Federal Government presence, but does not meet the criteria for an Emergency or Major Disaster, is considered an Extraordinary Situation. Such situations may result from radiological incidents or disasters, catastrophic hazardous material situations, catastrophic manmade emergency, a major civil disturbance having national significance, or a special event such as a political, sports, or entertainment extravaganza.

a. In some situations requiring Federal Government involvement, individual Federal organizations will respond under their own authorities, and no "on scene" coordination will be required. In other situations there may be a need for FEMA to provide a clearinghouse function and common point of contact with the State and local jurisdictions and the Federal organizations responding.

b. When an Extraordinary Situation occurs that requires a Federal Government response, the Cognizant Federal Agency (CFA) will have the lead responsibility for the majority of "on site" functions during the initial response, with FEMA participating with the CFA and other Federal organizations, in developing and presenting recommended protective or support measures that impact "offsite." FEMA will have the lead in coordinating assistance to State and local governments and other responding Federal organizations, and providing information on the offsite Federal response to the Executive Office of the President and the U.S. Congress.

c. The FEMA coordination in an Extraordinary Situation will be accomplished by an Emergency Response Team (ERT) at the scene. The ERT will normally be led by a Senior FEMA Official (SFO), appointed by the Director, FEMA or a senior official authorized or appointed to act for the Director, FEMA. The ERT will be supported by an Emergency Support Team (EST), headed by an EST Director. The EST will operate from the FEMA Headquarters in Washington, D.C.

d. An ERT will be deployed to the scene of an Extraordinary Situation when: (1) The Director, FEMA, concurs with a Governor's request for assistance; or (2) the Director, FEMA, in his judgment feels that the potential or requirement exists for a significant Federal presence. A requirement for a Federal presence can exist in the absence of a Governor's request for assistance when a situation occurs that is wholly or partially the responsibility of the Federal Government, or when Federal statutes require the involvement of more than one Federal organization.

e. The initial telecommunications support of the ERT will be the responsibility of the FEMA Regional Communications Manager (FRCM) utilizing existing fixed and mobile capabilities of the FEMA National Emergency Management System. When these resources are inadequate to meet the support requirements of the ERT and Federal organizations, the SFO will request support from the Federal Emergency Communications Manager (FECM). If activated, the FECM will report to the SFO and assume the functions of principal Federal manager for emergency telecommunications.

f. In cases where the Extraordinary Situation encompasses two or more standard Federal regions, the Manager, NCS, will identify a CRM from the NCS staff. The function of the CRM is to assist the FECM, upon request of the SFO, in those instances where telecommunication service vendors are unable to satisfy all telecommunication service requirements, when there are conflicts between multiple FECMs, or when the allocation of available resources cannot be fully accomplished at the field level. Normally, the CRM will function from within the National Coordinating Center (NCC) coordinating his efforts with the FEMA National Network Operations Center. In the exercise of these responsibilities, the CRM will be guided by direction provided by the Manager, NCS, the JTRB, the FCC's restoration priority system rules and regulations (47 CFR Part 64), and the NSEP Telecommunication Procedures. The commercial carrier representatives should be advised of the identity of the designated NCS CRM.

g. The Manager, NCS, the Manager, NCC, and the Director, FEMA will keep the Chairman, JTRB, informed as prescribed in Standard Operating Procedures issued by the Director, OSTP. When the allocation of telecommunication resources cannot be resolved by the CRM, the matter will be handled as prescribed in Section III. B.1.h. of this Plan.

h. When an Extraordinary Situation is of such a severe nature that coordination by the CRM can no longer be accomplished from within the NCC, the CRM may be deployed to the field upon the request of the SFO.

C. POSTDEPLOYMENT. During this phase responsible Federal organizations will continue to monitor the telecommunications situation, including the reconstitution of telecommunication facilities; coordinate the release of temporarily established support telecommunications; discontinue those services no longer required; effect the release of personnel and associated assets; and prepare such afteraction reports as may be required by this Plan.

IV. ROLES AND RESPONSIBILITIES - EMERGENCY OR MAJOR DISASTER

A. GENERAL.

1. THE DIRECTOR, FEMA - Is responsible for keeping all concerned Federal organizations informed of potential, developing, and existing Emergencies and Major Disasters. Upon a Presidential declaration of an Emergency or a Major Disaster, the Director will provide overall guidance and direction to the Federal recovery efforts, and will appoint a Federal Coordinating Officer (FCO). Additionally, the Director will deploy such Federal response teams to the scene of the event as necessary. The FEMA Director is responsible for performing the Civil Defense function delegated under Executive Order 12148 and for providing disaster preparedness planning, mitigation, response and recovery assistance to State and local governments pursuant to Public Law 93-288, the Disaster Relief Act of 1974. The Director, FEMA will provide information and assistance to the Joint Telecommunications Resources Board (JTRB) as required.

2. THE FEMA REGIONAL DIRECTOR - Is responsible for providing policy and procedural guidance to the GSA RECP during the predeployment phase, and to facilitate the establishment of coordination between the RECP and offices of Federal, State, and local government agencies which may be involved in recovery operations within the region. The FEMA Regional Director (RD) will advise the GSA RECP of developing situations which may result in an Emergency or a Major Disaster declaration. Prior to an actual declaration, the FEMA RD may survey a disaster area to determine the best possible locations for a Disaster Field Office (DFO) and Disaster Applications Centers (DAC). The FEMA RD may include the RECP as well as carrier representatives, as members of the survey team. The FEMA RD may authorize reimbursement of funds to agencies supporting recovery actions. In those Emergencies or Major Disasters for which the Director, FEMA, directs establishment of a DFO, the FCO will submit telecommunication requirements to the FECC (or the FRCM if the FECC is not activated) on the staff of the FCO. The FEMA RD shall provide an FRCM to the staff of the FECC and to coordinate with the GSA RECP during the predeployment phase.

3. THE FEDERAL COORDINATING OFFICER (FCO) - Is responsible for making an immediate appraisal of the types of relief most urgently needed; establishing Disaster Field Offices and Joint Information Centers as necessary; coordinating the administration of recovery activities of other Federal organizations, as well as those private relief organizations which have agreed to operate under FCO supervision. In accordance with these responsibilities, the FCO will determine, in coordination with the State Coordinating Officer (SCO), the type, quantity, and priority of relief required. The FCO shall provide the FECC or FRCM with direction and guidance

on the requirements and priorities for establishing emergency telecommunications support, consistent with the provisions of the FCC's restoration priority system rules and regulations (47 CFR Part 64) and the NSEP Telecommunication Procedures. If the restoration of essential national security emergency preparedness (NSEP) telecommunication services for Federal Government organizations regularly located within the disaster area conflicts with the establishment of emergency NSEP telecommunication services, the FCO, with the advice of the FECC or FRCM, and consistent with applicable law and regulation, will resolve such conflicts and advise the commercial carrier representative. The FCO will also approve or disapprove any FECC or FRCM determination that NSEP telecommunications procedures need to be invoked.

4. DISASTER RECOVERY MANAGER (DRM) - Upon the declaration of a Major Disaster or Emergency, the FEMA RD appoints a DRM to administer/manage disaster relief and recovery programs authorized by PL 93-288. The expenditure of FEMA funds will be controlled, approved, and otherwise managed by the DRM. Normally, the FCO and the DRM are the same individual.

5. THE MANAGER, NCS - Will ensure the provision of adequate telecommunications support to Federal Recovery Operations. The Manager, NCS will, upon the request of the FCO, identify a Communications Resource Manager (CRM) from the NCS/NCC staff when telecommunication service vendors are unable to satisfy all telecommunication service requirements, when there are conflicts between multiple FECCs, or when the allocation of available resources cannot be fully accomplished at the field level. The Manager, NCS, through the NCC, will provide information and assistance to the Joint Telecommunications Resources Board (JTRB) as required.

6. THE MANAGER, NCC - Will monitor all Emergency and Major Disaster situations to determine that adequate national security emergency preparedness (NSEP) telecommunication services are being provided to support Federal recovery operations. Further, he will assess the impact upon existing Federal government NSEP telecommunication services and, if necessary, coordinate with the proper commercial carriers the restoration and/or rerouting of such services. When required the Manager, NCC will execute the functions and responsibilities of the CRM.

7. THE JOINT TELECOMMUNICATIONS RESOURCES BOARD (JTRB) - Will provide assistance to the Director, Office of Science and Technology Policy in the exercise of those non-wartime emergency telecommunication functions assigned by E. O. 12472. The JTRB's basic role is to monitor potential or actual telecommunication emergency situations that pose significant threats to telecommunication facilities or services, and situations that may create the need for extraordinary telecommunications support. In the execution of this role, the JTRB will be supported by the NCS organizational structure utilizing the resources of the NCS/Defense Communications Agency (DCA) Operations Center (OC), the NCC, the FEMA EICC and NNOC, and other Federal agency operations centers as necessary.

8. THE ADMINISTRATOR, GENERAL SERVICES ADMINISTRATION - Will ensure that an RECP and FECC are identified for each of the ten standard Federal regions to carry out assigned responsibilities. The Administrator will authorize the RECP to accept guidance from the FEMA RD during the predeployment phase of a telecommunications emergency. National level guidance will be provided by the GSA IRMS Emergency Communications Coordinator. The Administrator will also authorize the GSA RECP or designated alternates to perform the function of the FECC upon notification by FEMA of a declaration of an Emergency or Major Disaster.

9. THE REGIONAL EMERGENCY COMMUNICATIONS PLANNER - Will coordinate with FEMA to develop mutually acceptable working arrangements for the performance of assigned support functions. In support of this plan, will prepare and maintain a Regional Support Plan for a designated standard Federal region, coordinating such regional plans with counterpart RECPs in contiguous regions. The RECP will supervise the training of potential FECCs within a designated region, as well as other FECCs assigned to support the FCO when necessary.

10. THE FEDERAL EMERGENCY COMMUNICATIONS COORDINATOR - Will, when activated, deploy to the scene of a Presidentially declared Major Disaster or Emergency, survey the status of telecommunications to determine the surviving capability and extent of damage within the area impacted, and determine, in coordination with the FCO/DRM, the emergency telecommunication services required to efficiently control and conduct the recovery operations. Will coordinate with other Federal organizations to determine their emergency telecommunication service requirements. Will convene and chair the Emergency Communications Staff. If NSEP Telecommunications Procedures must be invoked, the FECC, with approval of the FCO, will contact the FEMA NNOC which may invoke, as authorized by the Director, FEMA.

11. THE FEMA REGIONAL COMMUNICATIONS MANAGER (FRCM) - Will, at the request of the FCO ensure telecommunications support is provided at the scene of a declared Major Disaster or Emergency. The FRCM will recommend to the FCO the activation of an FECC when circumstances warrant. The FRCM will then serve on the Emergency Communications Staff of the FECC.

12. THE NCS COMMUNICATIONS RESOURCE MANAGER - Will, when activated, function from the National Coordinating Center or, when requested, deploy to the scene of the Emergency or Major Disaster in support of the FCO. The primary role of the CRM will be one of coordination between commercial carriers and between standard Federal regions in multiple regional emergencies.

13. THE DIRECTOR OF MILITARY SUPPORT (DOMS) - Acting on behalf of the DoD Executive Agent for military support in civil emergencies, is responsible for providing policy and direction concerning plans, procedures, and requirements to all DoD components. The DOMS exercises, through designated military commanders, the direction of military resources committed or designated for employment in the event of an Emergency or Major Disaster declaration by the President. (See Annex E for further discussion of military support.)

14. THE FEDERAL COMMUNICATIONS COMMISSION - Has responsibility for reviewing the policies, plans and procedures of all entities licensed or regulated by the Commission that are developed to provide national security emergency preparedness telecommunication services, in order to ensure that such policies, plans and procedures are consistent with the public interest, convenience and necessity. Shall perform such functions as required by law with respect to all entities licensed or regulated by the Commission, including (but not limited to) the extension, discontinuance or reduction of common carrier facilities or services; the control of common carrier rates, charges, practices and classifications, (such as the restoration priority rules or other precedence/priority schemes provided for by Commission regulation); the construction authorization, activation, deactivation or closing of radio stations, services and facilities; the assignment of radio frequencies to Commission licensees; the investigation of violations of pertinent law and regulation; and the initiation of appropriate enforcement actions.

15. THE NATIONAL TELECOMMUNICATIONS AND INFORMATION ADMINISTRATION - Will provide policy and procedural guidance concerning the control and allocation of frequency assignments in those parts of the electromagnetic spectrum assigned to the Federal Government. Shall amend, modify or revoke such assignments as necessary. Will develop plans and procedures for spectrum priorities, including a system of radio spectrum management, and assist the Director of the Office of Science and Technology Policy in their implementation in non-wartime emergencies, including the resolution of any conflicts in or among such priorities. Will maintain and publish the NTIA Emergency Readiness Plan for Use of the Radio Spectrum.

16. OTHER FEDERAL ORGANIZATIONS - Will support the Federal response and recovery effort to the maximum extent possible with personnel and resources as the situation dictates, when requested by the FCO. Will advise the FECC (if activated) of all telecommunication requirements and available assets in the emergency area, and notify the FECC (if activated) when telecommunications support is provided to their operational personnel at the emergency site. Will use their own organizational resources to meet their mission requirements before requesting additional emergency telecommunications support. Will provide an organizational representative to the Emergency Communications Staff when requested to do so by the FECC. Will advise the FRCM or FECC (if activated) of the withdrawal or discontinuance of telecommunications support provided to their operational personnel on scene.

17. THE COMMERCIAL CARRIERS - As they determine necessary, will develop emergency procedures and policies to assist the rapid restoration of existing telecommunication services and the initiation of new services. Some have a 24-hour per day network operations centers or use pre-established Emergency Operations Centers (EOC) to respond to a major telecommunications outage. For the purpose of this plan, a contact list will be distributed separately through GSA, IRMS channels, for the use of Government representatives required to contact the commercial carrier(s) involved in Emergencies or Major Disasters.

18. AMATEUR RADIO - Amateur Radio networks/systems may provide both daily or emergency public service communications during Emergencies and Major Disasters. The American Radio Relay League (ARRL) sponsors the combined facilities of the Amateur Radio Emergency Services (ARES), the National Traffic System (NTS), and recognizes the Radio Amateur Civil Emergency Services (RACES) and the Military Affiliate Radio System (MARS). Other licensed amateur activities and Personal Service Radio (PSR) groups also provide public communications during Emergencies and Major Disasters. Members of the Radio Emergency Association Civilian Teams (REACT) perform similar services utilizing Citizen Band radio equipment.

B. PREDEPLOYMENT PHASE - EMERGENCY OR MAJOR DISASTER.

1. THE JOINT TELECOMMUNICATIONS RESOURCES BOARD IS RESPONSIBLE FOR the periodic review and approval of updated versions of this plan.

2. THE MANAGER, NCS, IS RESPONSIBLE FOR:

a. Participating on the JTRB in accordance with Standard Operating Procedures issued by the Director, OSTP.

b. Preparing, coordinating with FEMA, GSA, and other JTRB member organizations, and maintaining a National Plan for Telecommunications Support in Non-Wartime Emergencies.

c. Reviewing all Regional Plans developed in support of this National Plan.

d. Providing advice and assistance to Regional Emergency Communication Planners through their parent NCS member organizations.

e. Monitoring the status of critical situations which have the potential of developing into Emergencies or Major Disasters requiring emergency telecommunications support.

f. Maintaining working relationships with the commercial carriers at the national level through the joint industry-government NCC which is capable of assisting in the initiation, coordination, restoration and reconstitution of NSEP telecommunication services or facilities. Insofar as these relationships are concerned, they shall be in accordance with the requirements of law and the applicable rules of the FCC.

g. Establishing within the NCC, all necessary procedures for facilitating the collection and dissemination of information required to support the JTRB.

h. Having the capability to conduct periodic tests and exercises of this plan on a regional basis in coordination with FEMA and GSA. If the region has responded to an Emergency or Major Disaster during the calendar year, no tests or exercises are required.

3. THE DIRECTOR, FEMA, IS RESPONSIBLE FOR:

a. Reviewing the ten standard Federal regional plans developed in support of this National Plan, and coordinating them with the Manager, NCS, and the Administrator, GSA.

b. Participating on the JTRB in accordance with Standard Operating Procedures issued by the Director, OSTP.

c. Establishing within the FEMA EICC, all necessary procedures for facilitating the collection and dissemination of information required to support the JTRB.

d. Establishing within the FEMA NNOC, all necessary procedures for facilitating the collection and dissemination of information required to support the FECC, coordinating with the NCC, and the invocation of NSEP Telecommunications Procedures in support of the FCO.

4. THE ADMINISTRATOR, GSA, IS RESPONSIBLE FOR:

a. Reviewing all GSA Regional Plans developed in support of this National Plan and coordinating such plans with the Manager, NCS.

b. Assigning a RECP in each of the standard Federal regions and providing guidance and assistance to them in the fulfillment of the assigned mission.

c. Participating on the JTRB in accordance with Standard Operating Procedures issued by the Director, OSTP.

5. THE REGIONAL EMERGENCY COMMUNICATIONS PLANNER WILL:

a. Develop mutually acceptable working arrangements with the FEMA Regional Director for the performance of assigned functions.

b. Provide staff telecommunications planning support to the FEMA RD relative to emergency and disaster preparedness functions.

c. Perform these duties under the staff supervision of the parent agency (GSA).

d. In support of the National Plan, prepare and maintain a Regional Emergency Communications Support Plan. This plan is subject to review by the Administrator, GSA, the Manager NCS, and approval by the FEMA Regional Director and Regional Administrator, GSA.

e. Establish coordination channels with the GSA RECPs of adjoining regions to ensure proper coordination of telecommunication support requirements between or among standard Federal regions.

f. Establish relationships and points of contact with other Federal regional elements, numbered Army Emergency Operations Centers, commercial carriers, State and local government representatives, and other organizations having control over telecommunication resources within the regions.

g. Perform such other tasks related to emergency telecommunications support planning as may be required by the FEMA RD.

6. THE FEMA REGIONAL DIRECTOR IS RESPONSIBLE FOR:

a. Actively supporting the coordination activities of the RECP in gathering data from Federal, State, and local government agencies in the region.

b. Ensuring the development of a Regional Emergency Communications Plan in support of the National Plan.

c. Authorizing the designated FRCM to assist in developing, preparing, and publishing the Regional Emergency Communications Support Plan.

7. THE FEMA REGIONAL COMMUNICATIONS MANAGER WILL:

a. Plan for providing telecommunications support to the FCO and, if activated, the FECC, for Declared Emergencies and Major Disasters.

b. Support the RECP in developing the Regional Plan with emphasis on all State annexes.

C . DEPLOYMENT PHASE - EMERGENCY OR MAJOR DISASTER.

1. THE JTRB, IS RESPONSIBLE FOR:

a. Reviewing information submitted to the Chairman, JTRB, to evaluate response and support requirements, and to provide recommendations to the proper officials of the Executive Office of the President.

b. Facilitating the concerted exercise of non-wartime emergency telecommunication authorities and responsibilities by individual Federal entities.

c. Advising and assisting the Chairman, JTRB in the resolution of competing demands for telecommunication services, and any necessary service priorities, resulting from non-wartime emergency situations.

2. THE MANAGER, NCS, IS RESPONSIBLE FOR:

a. Monitoring the Emergency or Major Disaster recovery efforts and, as required, arranging for provision of those telecommunications needed by the Federal Government.

b. If requested by the FCO, appointing a CRM to assist the FECC in those instances where telecommunication service vendors are unable to satisfy all telecommunication service requirements, when there are conflicts between multiple FECCs, or when the allocation of available resources cannot be fully accomplished at the field level. The function of this CRM will be to ensure equitable distribution of available resources between or among the regional FECCs. This CRM will normally operate from the NCC, but may be deployed to an operational area if required.

c. Coordinating, when requested by the FECC, with the NCS member organizations for additional telecommunication specialists to augment the Emergency Communications staff of the FECC.

d. Providing for a 24-hour a day point of contact (i.e., NCC during business hours, NCS/DCAOC after hours-1700-0700).

e. Periodically, with the approval of the Director, FEMA, deploying an Office of the Manager, NCS staff member to the disaster area as an observer to analyze the effectiveness of this National Plan in operation.

3. THE DIRECTOR, FEMA, IS RESPONSIBLE FOR:

a. Monitoring the provision of telecommunications to support the Federal response, by use of reports from the Administrator, GSA, and other sources.

b. Supporting the JTRB as required.

4. THE ADMINISTRATOR, GSA, IS RESPONSIBLE FOR:

- a. Providing the FECC to function on the staff of the FCO.
- b. Providing one or more GSA representatives to augment the Emergency Communications staff so that the FECC may perform assigned FCO staff actions.
- c. Supporting the JTRB, as required.
- d. Providing for a 24-hour a day point of contact.

5. THE REGIONAL DIRECTOR, FEMA, IS RESPONSIBLE FOR:

- a. Providing a FRCM to function on the Emergency Communications staff.
- b. Providing the capability to interface with National, State, and local Civil Defense Communications Systems, and the necessary coordination with the Radio Amateur Civil Emergency Service (RACES), Military Affiliate Radio System (MARS), Amateur Radio Emergency Services (ARES), other amateur radio organizations, and organized Personal Service Radio (PSR) groups to provide reliable radio communications in support of the FCO/SFO missions.

6. THE FEDERAL EMERGENCY COMMUNICATIONS COORDINATOR WILL:

- a. Survey the status of telecommunications to determine the surviving capability within the area in which the disaster has occurred.
- b. Determine, in coordination with the FCO/DRM, and their staffs, and other Federal organizations, the emergency telecommunications required to efficiently control and conduct the recovery operations.
- c. Identify the NSEP telecommunications service requirements that need to be provisioned or restored, and recommend invocation of NSEP procedures as authorized.
- d. Coordinate with the FEMA Regional Director and staff, if a separate office is established, to determine telecommunication requirements needed to support that function.
- e. Act as the Chief of the Emergency Communications Staff.
- f. Consult with the commercial carrier representative(s) and advise the FCO on the supportability, from a telecommunications standpoint, of locations being considered for Disaster Field Offices and Disaster Applications Centers.
- g. Ensure the prompt establishment of telecommunications in the disaster area in accordance with the priorities established by the FCO, consistent with the provisions of the FCC's restoration priority system rules and regulations (47 CFR, Part 64) and the NSEP Telecommunications Procedures.

h. Serve as the sole central telecommunications coordinating point to receive and process requests for emergency telecommunications services from all Federal and major private relief organizations involved with recovery operations. Actions on such requests will be in accordance with priorities established by the FCO, consistent with applicable law and regulation.

i. Request assistance from the Administrator, GSA, the Manager, NCS, points of contact for other NCS member organizations' regional elements, the NCC, and commercial carriers, as necessary, to satisfy requirements.

j. Coordinate the installation of all Federal Government telecommunication service requirements (e.g., AUTOVON, FTS, commercial) in the disaster area.

k. Request deployment, through the Military Liaison Officer on site or through cognizant CONUS Army Emergency Operations Center, of DoD controlled resources. Specify whether operators, maintenance personnel, or technicians are required with equipment.

l. Maintain constant surveillance of the operational status of telecommunications within the disaster area.

m. Establish control procedures for reissuance of any mobile or portable equipments brought into the disaster area.

n. Prepare and forward periodic telecommunications status reports to GSA Central Office Second Alternate Emergency Operation Facility (SAEOF).

7. THE FEMA REGIONAL COMMUNICATIONS MANAGER WILL:

a. Ensure that telecommunications support, as requested by the FCO, is provided at the scene of a Major Disaster or Emergency.

b. Report status of FEMA mobile transportable assets to the FEMA NNOC.

c. Recommend the activation of an FECC to the FCO when circumstances warrant.

d. Prepare and forward all additional status reports as required.

8. THE NCS COMMUNICATIONS RESOURCE MANAGER WILL:

a. Function from within the National Coordinating Center.

b. Coordinate with telecommunication service vendors when they are unable to satisfy all telecommunication service requirements, when there are conflicts between multiple FECCs, or when the allocation of available resources cannot be fully accomplished at the field level.

c. Deploy to the field, upon the request of the FCO, to perform these functions with the support of the FEMA NNOC and the NCS NCC.

9. THE SECRETARY OF DEFENSE IS RESPONSIBLE FOR:

a. Ensuring the deployment of resources as requested by the FECC acting on behalf of the FCO, in accordance with the provisions of DoD Directive 3025.1 and 3025.10.

b. Ensuring deployed personnel respond to the guidance of the FECC on the use of DoD assets committed to the affected area.

c. Ensuring the provision of critical and minimum telecommunications support at, or in the vicinity of, a disaster area pending availability of normal telecommunications capability. Note: DoD telecommunications support rendered will supplement other resources or temporarily substitute for other support until such other support is available. DoD support is not rendered in lieu of other support.

d. Providing support to the JTRB, as required.

10. OTHER FEDERAL ORGANIZATIONS ARE RESPONSIBLE FOR:

a. Supporting the federal disaster recovery effort to the maximum extent possible with personnel and resources as the situation dictates, if the FCO requests their assistance.

b. Notifying the FECC when telecommunications support (outside that provided by the FECC) is supplied to a representative of the organization at an operational location. Notification will be made by the organization's senior representative on site as soon as the type, quantity, and nature of the provided support is known.

c. Using their own organization's resources to meet their mission requirements before requesting the FECC to obtain emergency telecommunications support.

d. Notifying the FECC promptly of all telecommunication requirements and available assets. This will eliminate the possibility of service duplications and ensure prompt provision of needed facilities and services to the proper user.

e. Notifying the FECC promptly when telecommunication resources (not provided by the FECC) are to be withdrawn or discontinued.

f. Notifying the FECC when telecommunication resources provided by the FECC are no longer required.

D. POSTDEPLOYMENT PHASE - EMERGENCY AND MAJOR DISASTER.

1. THE MANAGER, NCS, IS RESPONSIBLE FOR:

a. Monitoring progress in reconstitution of telecommunication facilities.

b. Monitoring the release and return of emergency telecommunication assets.

c. Reviewing reports and analyzing lessons learned for incorporation into policies and plans.

2. THE ADMINISTRATOR, GSA, IS RESPONSIBLE FOR coordinating the phaseout of any emergency telecommunications support provided.

3. THE FEDERAL EMERGENCY COMMUNICATIONS COORDINATOR (IF ACTIVATED) WILL:

a. Determine which portions of temporarily established disaster support telecommunications are no longer required.

b. Recommend to the FCO the release of those telecommunication assets which are no longer required.

c. Upon approval by the FCO, take necessary steps to discontinue those services and effect the release of personnel and assets which may have been used.

d. Continue to monitor the telecommunications situation.

e. Prepare an afteraction report.

4. THE FEMA REGIONAL COMMUNICATIONS MANAGER (IF NO FECC WAS ACTIVATED) WILL:

a. Determine which portions of temporarily established disaster support telecommunications are no longer required.

b. Recommend to the FCO the release of those telecommunication assets which are no longer required.

c. Upon approval by the FCO, take necessary steps to discontinue those services and effect the release of personnel and assets which may have been used.

d. Continue to monitor the telecommunications situation.

e. Prepare an afteraction report.

V. ROLES AND RESPONSIBILITIES - EXTRAORDINARY SITUATION.

A. GENERAL.

1. THE DIRECTOR, FEMA - Is responsible for keeping all concerned Federal organizations informed of potential, developing, and existing Extraordinary Situations. When an Extraordinary Situation has significant national impact or requires a significant Federal Government presence, the Director will provide overall guidance and direction to the Federal recovery efforts, and will appoint a Senior FEMA Official (SFO). Additionally, the Director will deploy such Federal response teams to the scene of the event as necessary. The Director, FEMA will provide information and assistance to the Joint Telecommunications Resources Board (JTRB) as required.

2. THE FEMA REGIONAL DIRECTOR - Is responsible for providing policy and procedural guidance to the GSA RECP during the predeployment phase, and to facilitate the establishment of coordination between the RECP and offices of Federal, State, and local government agencies which may be involved in recovery operations within the region. The FEMA Regional Director (RD) will advise the GSA RECP of developing Extraordinary Situations which may result in a requirement for a Federal Government presence. Prior to an actual deployment, the FEMA RD may survey an area to determine the best possible locations for a field office(s). The FEMA RD may include the RECP or an FECM, as well as carrier representatives, as members of the survey team.

3. THE SENIOR FEMA OFFICIAL (SFO) - Is responsible for the effective coordination of the overall offsite Federal response at the scene of the Extraordinary Situation. This includes directing the Emergency Response Team (ERT); establishing emergency response facilities; assessing onscene telecommunication needs to meet Federal telecommunication requirements; coordinating with Federal, State, local and volunteer agencies to ensure proper and timely response; and encouraging and assisting all Federal organizations responding to the Extraordinary Situation to employ their resources with maximum effectiveness in terms of the overall Federal effort. The SFO will provide the FEMA Regional Communications Manager (FRCM) with the requirements and priorities for establishing emergency telecommunications support. If the restoration of essential NSEP telecommunication services for Federal Government organizations regularly located within the emergency area conflicts with the establishment of emergency NSEP telecommunication services, the SFO, with the advice of the FRCM (or the FECM if activated), and consistent with applicable law and regulation, will identify priorities and advise the commercial carrier representative(s) through the FRCM or FECM.

4. THE MANAGER, NCS - Will ensure the provision of adequate telecommunications support to Federal response and recovery operations. The Manager, NCS will, upon the request of the SFO, identify a Communications Resource Manager (CRM) from the NCS/NCC staff when telecommunication service vendors are unable to satisfy all telecommunication service requirements, when there are conflicts between multiple FECMs, or when the allocation of available resources cannot be fully accomplished at the field level. The Manager, NCS, through the NCC, will provide information and assistance to the Joint Telecommunications Resources Board (JTRB) as required.

5. THE MANAGER, NCC - Will monitor all Extraordinary Situations to determine that adequate national security emergency preparedness (NSEP) telecommunication services are being provided to support Federal response and recovery operations. Further, he will assess the impact upon existing Federal government NSEP telecommunication services and, if necessary, coordinate with the proper commercial carriers the restoration and/or rerouting of such services. When required the Manager, NCC will execute the functions and responsibilities of the CRM.

6. THE JOINT TELECOMMUNICATIONS RESOURCES BOARD (JTRB) - Will provide assistance to the Director, Office of Science and Technology Policy in the exercise of those non-wartime emergency telecommunication functions assigned by E. O. 12472. The JTRB's basic role is to monitor potential or actual telecommunication emergency situations that pose significant threats to telecommunication facilities or services, and situations that may create the need for extraordinary telecommunications support. In the execution of this role, the JTRB will be supported by the NCS organizational structure utilizing the resources of the NCS/Defense Communications Agency (DCA) Operations Center (OC), the NCC, the FEMA EICC and NNOC, and other Federal agency operations centers as necessary.

7. THE ADMINISTRATOR, GENERAL SERVICES ADMINISTRATION - Will ensure that an RECP and FECM are identified for each of the ten standard Federal Regions to carry out assigned responsibilities. The Administrator, will authorize the RECP to accept guidance from the FEMA RD during the predeployment phase of a telecommunications emergency. National level guidance will be provided by the GSA IRMS Emergency Communications Coordinator. The Administrator will also authorize the GSA RECP or designated alternates to perform the function of the FECM upon request of the SFO.

8. THE REGIONAL EMERGENCY COMMUNICATIONS PLANNER - Will coordinate with FEMA to develop mutually acceptable working arrangements for the performance of assigned support functions. In support of this Plan, will prepare and maintain a Regional Support Plan for a designated standard Federal region, coordinating such regional plans with counterpart RECPs in contiguous regions. The RECP will supervise the training of potential FECMs within the assigned region, as well as other FECMs assigned to support the SFO when necessary.

9. THE FEDERAL EMERGENCY COMMUNICATIONS MANAGER - Will deploy to the scene of an Extraordinary Situation in support of the SFO when requested. Will survey the status of telecommunications to determine the surviving capability and extent of damage within the area impacted. Will determine, in coordination with the SFO, the emergency telecommunication services required to efficiently control and conduct the recovery operations. Will coordinate with other Federal organizations to determine their emergency telecommunication service requirements. Will convene and chair an Emergency Communications Staff, if circumstances warrant. If NSEP Telecommunications Procedures must be invoked, the FECM, with the approval of the SFO, will contact the FEMA NNOC which may invoke, as authorized by the Director, FEMA.

10. THE FEMA REGIONAL COMMUNICATIONS MANAGER - Will support the SFO and the Emergency Response Team utilizing primarily the fixed and mobile capabilities of the FEMA NEMS. The FRCM will recommend to the SFO the activation of an FECM when circumstances warrant. The FRCM will coordinate with the EST through the FEMA NNOC.

11. THE NCS COMMUNICATIONS RESOURCE MANAGER - Will, when activated, function from the National Coordinating Center or, when requested, deploy to the scene of the Extraordinary Situation in support of the SFO. The primary role of the CRM will be one of coordination between commercial carriers and between standard Federal regions in multiple regional emergencies.

12. THE DIRECTOR OF MILITARY SUPPORT (DOMS) - Acting on behalf of the DoD Executive Agent for military support in civil emergencies, is responsible for providing policy and direction concerning plans, procedures, and requirements to all DoD components. The DOMS exercises, through designated military commanders, the direction of military resources committed or designated for employment in the event of an Extraordinary Situation. (See Annex E for further discussion of military support.)

13. THE FEDERAL COMMUNICATIONS COMMISSION - Has responsibility for reviewing the policies, plans and procedures of all entities licensed or regulated by the Commission that are developed to provide national security emergency preparedness telecommunication services, in order to ensure that such policies, plans and procedures are consistent with the public interest, convenience and necessity. Shall perform such functions as required by law with respect to all entities licensed or regulated by the Commission, including (but not limited to) the extension, discontinuance or reduction of common carrier facilities or services; the control of common carrier rates, charges, practices and classifications, (such as the restoration priority rules or other precedence/priority schemes provided for by Commission regulation); the construction authorization, activation, deactivation or closing of radio stations, services and facilities; the assignment of radio frequencies to Commission licensees; the investigation of violations of pertinent law and regulation; and the initiation of appropriate enforcement actions.

14. THE NATIONAL TELECOMMUNICATIONS AND INFORMATION ADMINISTRATION - Will provide policy and procedural guidance concerning the control and allocation of frequency assignments in those parts of the electromagnetic spectrum assigned to the Federal Government. Shall amend, modify or revoke such assignments as necessary. Will develop plans and procedures for spectrum management, including a system of radio spectrum priorities, and assist the Director of the Office of Science and Technology Policy in their implementation in non-wartime emergencies, including the resolution of any conflicts in or among such priorities. Will maintain and publish the NTIA Emergency Readiness Plan for Use of the Radio Spectrum.

15. OTHER FEDERAL ORGANIZATIONS - Will support the Federal response and recovery effort to the maximum extent possible with personnel and resources as the situation dictates, when requested by the SFO. Will advise the FRCM or FECM (if activated) of all telecommunication requirements and available assets in the emergency area, and notify the FRCM or FECM (if activated) when telecommunications support is provided to their operational personnel at the emergency site. Will use their own organizational resources to meet their mission requirements before requesting additional emergency telecommunications support. Will provide an organizational representative to the Emergency Communications Staff when requested by the FECM. Will advise the FRCM or FECM (if activated) of the withdrawal or discontinuance of telecommunications support provided to their operational personnel on scene.

16. THE COMMERCIAL CARRIERS - As they determine necessary, will develop emergency procedures and policies to assist the rapid restoration of existing telecommunication services and the initiation of new services. Some have a 24-hour per day network operations centers or use pre-established Emergency Operations Centers (EOC) to respond to a major telecommunications outage. For the purpose of this plan, a contact list will be distributed separately through GSA, IRMS channels, for the use of Government representatives required to contact the commercial carrier(s) involved in Extraordinary Situations.

17. AMATEUR RADIO - Amateur Radio networks/systems may provide both daily or emergency public service communications during Extraordinary Situations. The American Radio Relay League (ARRL) sponsors the combined facilities of the Amateur Radio Emergency Services (ARES), the National Traffic System (NTS), and recognizes the Radio Amateur Civil Emergency Services (RACES) and the Military Affiliate Radio System (MARS). Other licensed amateur activities and Personal Service Radio (PSR) groups also provide public communications during Extraordinary Situations. Members of the Radio Emergency Association Civilian Teams (REACT) perform similar services utilizing Citizen Band radio equipment.

B. PREDEPLOYMENT PHASE - EXTRAORDINARY SITUATION.

1. THE JOINT TELECOMMUNICATIONS RESOURCES BOARD IS RESPONSIBLE FOR the periodic review and approval of updated versions of this plan.

2. THE MANAGER, NCS, IS RESPONSIBLE FOR:

a. Participating on the JTRB in accordance with Standard Operating Procedures issued by the Director, OSTP.

b. Preparing, coordinating with FEMA, GSA, and other JTRB member organizations and maintaining a National Plan for Telecommunications Support in Non-Wartime Emergencies.

c. Reviewing all Regional Plans developed in support of this National Plan.

d. Providing advice and assistance to Regional Emergency Communications Planners through their parent NCS member organizations.

e. Monitoring the status of critical situations which have the potential of developing into Extraordinary Situations requiring emergency telecommunications support.

f. Maintaining working relationships with the commercial carriers at a national level through the joint industry-government NCC which is capable of assisting in the initiation, coordination, restoration and reconstitution of NSEP telecommunication services or facilities. These relationships shall be in accordance with the requirements of law and the applicable rules of the FCC.

g. Establishing within the NCC all necessary procedures for facilitating the collection and dissemination of information required to support the JTRB.

h. Having the capability to conduct periodic tests and exercises of this plan on a regional basis in coordination with FEMA and GSA. If a region has responded to an Extraordinary Situation during the calendar year, no tests or exercises are required.

3. THE DIRECTOR, FEMA, IS RESPONSIBLE FOR:

a. Reviewing the ten standard Federal regional plans developed in support of this National Plan, and coordinating them with the Manager, NCS, and the Administrator, GSA.

b. Participating on the JTRB in accordance with Standard Operating Procedures issued by the Director, OSTP.

c. Establishing within the FEMA EICC, all necessary procedures for facilitating the collection and dissemination of information required to support the JTRB.

d. Establishing within the FEMA NNOC, all necessary procedures for facilitating the collection and dissemination of information required to support the FECC, coordination with the NCC, and the invocation of NSEP Telecommunications Procedures in support of the SFO.

4. THE ADMINISTRATOR, GSA, IS RESPONSIBLE FOR:

a. Reviewing all GSA Regional Plans developed in support of this National Plan and coordinating such plans with the Manager, NCS.

b. Assigning a RECP in each of the standard Federal regions and providing guidance and assistance to them in the fulfillment of the assigned mission.

c. Participating on the JTRB in accordance with Standard Operating Procedures issued by the Director, OSTP.

5. THE REGIONAL DIRECTOR, FEMA IS RESPONSIBLE FOR:

a. Actively supporting the coordination activities of the RECP in gathering data from Federal, State, and local government agencies in the region.

b. Ensuring the development of a Regional Emergency Communications Plan in support of the National Plan.

c. Assigning a FRCM and providing guidance and assistance in fulfillment of the assigned mission.

d. Authorizing the designated FRCM to assist in developing, preparing, and publishing the Regional Emergency Communications Support Plan.

6. THE REGIONAL EMERGENCY COMMUNICATIONS PLANNER WILL:

- a. Develop mutually acceptable working arrangements with the FEMA Regional Director for the performance of assigned functions.
- b. Provide staff telecommunications planning support to the FEMA RD relative to emergency and disaster preparedness functions.
- c. Perform these duties under the staff supervision of the parent agency (GSA).
- d. In support of the National Plan, prepare and maintain a Regional Emergency Communications Support Plan. This plan is subject to review by the Administrator, GSA, the Manager NCS, and approval by the FEMA Regional Director and Regional Administrator, GSA.
- e. Establish coordination channels with the GSA RECPs of adjoining regions to ensure proper coordination of telecommunication support requirements between or among standard Federal regions.
- f. Establish relationships and points of contact with other Federal Regional elements, numbered Army Emergency Operations Centers, commercial carriers, State and local government representatives, and other organizations having control over telecommunication resources within the regions.
- g. Perform such other tasks related to telecommunications support planning as may be required by the FEMA RD.

7. THE FEMA REGIONAL COMMUNICATIONS MANAGER WILL:

- a. Plan for providing telecommunications support to ERT activities in Extraordinary Situations.
- b. Plan for providing telecommunications support to the SFO and, if activated, the FECM.
- c. Support the RECP in developing the Regional Plan, with emphasis on all State annexes.

C. DEPLOYMENT PHASE - EXTRAORDINARY SITUATION.

1. THE JTRB, IS RESPONSIBLE FOR

a. Reviewing information submitted to the Chairman, JTRB, to evaluate response and support requirements, and to provide recommendations to the proper officials of the Executive Office of the President.

b. Facilitating the concerted exercise of non-wartime emergency telecommunication authorities and responsibilities by individual Federal entities.

c. Advising and assisting the Chairman, JTRB in the resolution of competing demands for telecommunication services, and any necessary service priorities, resulting from non-wartime emergency situations.

2. THE MANAGER, NCS, IS RESPONSIBLE FOR:

a. Monitoring the Extraordinary Situation response and recovery efforts and, as required, arranging for provision of those telecommunications needed by the Federal Government.

b. If requested by the SFO, appointing a CRM to assist the FECM in those instances where telecommunication service vendors are unable to satisfy all telecommunication service requirements, when there are conflicts between multiple FECMs, or when the allocation of available resources cannot be fully accomplished at the field level. The function of this CRM will be to ensure equitable distribution of available resources between or among the regional FECMs. This CRM will normally operate from the NCC, but may be deployed to an operational area if required.

c. Coordinating, when requested by the FECM, with the NCS member organizations for additional telecommunication specialists to augment the Emergency Communications staff of the FECM.

d. Providing for a 24-hour a day point of contact (i.e., NCC during business hours, NCS/DCAOC after hours-1700-0700).

e. Periodically, with the approval of the Director, FEMA, deploying an Office of the Manager, NCS staff member to the disaster area as an observer to analyze the effectiveness of this National Plan in operation.

3. THE DIRECTOR, FEMA, IS RESPONSIBLE FOR:

a. Monitoring the provision of telecommunications to support the Federal response, by use of reports from the Administrator, GSA, and other sources.

b. Supporting the JTRB as required.

4. THE ADMINISTRATOR, GSA, IS RESPONSIBLE FOR:

a. Providing the FECM to function on the staff of the SFO.

b. Providing one or more GSA representatives to augment the Emergency Communications staff so that the FECM may perform assigned SFO staff actions.

c. Supporting the JTRB, as required.

d. Providing for a 24-hour a day point of contact.

5. THE REGIONAL DIRECTOR, FEMA, IS RESPONSIBLE FOR:

a. Providing a FRCM to perform FEMA assigned duties, and if implemented, function on the Emergency Communications staff.

b. Providing the capability to interface with National, State, and local Civil Defense Communications Systems, and the necessary coordination with the Radio Amateur Civil Emergency Service (RACES), Military Affiliate Radio System (MARS), Amateur Radio Emergency Services (ARES), other amateur radio organizations, and organized Personal Service Radio (PSR) groups to provide reliable radio communications in support of the SFO missions.

6. THE FEMA REGIONAL COMMUNICATIONS MANAGER WILL:

a. Provide telecommunications support to the SFO and FRC.

b. Report status of FEMA mobile transportable assets to the FEMA NNOC staff.

c. If necessary, escalate telecommunication support requirements, to include the need for additional telecommunication resources, the need for a FECM, or the services of a CRM, and notifying the SFO and NNOC staff of these requirements, as necessary.

7. THE FEDERAL EMERGENCY COMMUNICATIONS MANAGER WILL:

- a. Deploy to the scene of an Extraordinary Situation to assist the FRCM when requested.
- b. Survey the status of telecommunications to determine the surviving capability within the area in which the "incident" has occurred.
- c. Determine, in coordination with the SFO and staff, and other Federal organizations, the emergency telecommunications required to efficiently control and conduct the recovery operations.
- d. Identify the NSEP telecommunication service requirements that need to be provisioned or restored, and recommend invocation of NSEP procedures as authorized.
- e. Act as the Chief of the Emergency Communications Staff.
- f. Consult with the commercial carrier representative(s) and advise the SFO on the supportability, from a telecommunications standpoint, of locations being considered for field office(s).
- g. Ensure the prompt establishment of telecommunications in the affected area in accordance with the priorities established by the SFO, consistent with the provisions of the FCC's restoration priority system rules and regulations (47 CFR Part 64) and the NSEP Telecommunications Procedures.
- h. Serve as the sole central telecommunications coordinating point to receive and process requests for emergency telecommunication services from all Federal and major private relief organizations involved with recovery operations. Actions on such requests will be in accordance with priorities established by the SFO, consistent with applicable law and regulation.
- i. Request assistance from the Administrator, GSA, the Manager, NCS, points of contact for other NCS member organizations' regional elements, the NCC, and commercial carriers, as necessary, to satisfy requirements.
- j. Coordinate the installation of all Federal Government telecommunication service requirements (e.g., AUTOVON, FTS, commercial) in the disaster area.
- k. Request deployment, through the Military Liaison Officer on site or through cognizant CONUS Army Emergency Operations Center, of DoD controlled resources. Specify whether operators, maintenance personnel, or technicians are required with equipment.
- l. Maintain constant surveillance of the operational status of telecommunications within the disaster area.

8. THE NCS COMMUNICATIONS RESOURCE MANAGER WILL:

- a. Function from within the National Coordinating Center.
- b. Coordinate with telecommunication service vendors when they are unable to satisfy all telecommunication service requirements, when there are conflicts between multiple FECMs, or when the allocation of available resources cannot be fully accomplished at the field level.
- c. Deploy to the field, upon the request of the SFO, to perform these functions with the support of the FEMA NNOC and the NCS NCC.

9. THE SECRETARY OF DEFENSE IS RESPONSIBLE FOR:

- a. Ensuring the deployment of resources as requested by the FECM acting on behalf of the SFO, in accordance with the provisions of DoD Directive 3025.1 and 3025.10.
- b. Ensuring deployed personnel respond to the guidance of the FECM on the use of DoD assets committed to the affected area.
- c. Ensuring the provision of critical and minimum telecommunications support at, or in the vicinity of, a disaster area pending availability of normal telecommunications capability. Note: DoD telecommunications support rendered will supplement other responses or temporarily substitute for other support until such other support is available. DoD support is not rendered in lieu of other support.
- d. Providing support to the JTRB, as required.

10. OTHER FEDERAL ORGANIZATIONS ARE RESPONSIBLE FOR:

- a. Supporting the federal disaster recovery effort to the maximum extent possible with personnel and resources as the situation dictates, if the SFO requests their assistance.
- b. Notifying the FECM when telecommunications support (outside that provided by the FECM) is supplied to a representative of the organization at an operational location. Notification will be made by the organization's senior agency representative on site as soon as the type, quantity, and nature of the provided support is known.
- c. Using their own organization's resources to meet their mission requirements before requesting the FECM to obtain emergency telecommunications support.

d. Notifying the FECM promptly of all telecommunication requirements and available assets. This will eliminate the possibility of service duplications and ensure prompt provision of needed facilities and services to the proper user.

e. Notifying the FECM promptly when telecommunication resources (not provided by the FECM) are to be withdrawn or discontinued.

f. Notifying the FECM when telecommunication resources provided by the FECM are no longer required.

D. POSTDEPLOYMENT PHASE - EXTRAORDINARY SITUATION.

1. THE MANAGER, NCS, IS RESPONSIBLE FOR:

a. Monitoring progress in reconstitution of telecommunication facilities.

b. Monitoring the release and return of emergency telecommunication assets.

c. Reviewing reports and analyzing lessons learned for incorporation into policies and plans.

2. THE ADMINISTRATOR, GSA, IS RESPONSIBLE FOR coordinating the phaseout of any emergency communications support provided.

3. THE FEDERAL EMERGENCY COMMUNICATIONS MANAGER (IF ACTIVATED) WILL:

a. Determine which portions of temporarily established Extraordinary Situation support telecommunications are no longer required.

b. Recommend to the SFO the release of those telecommunication assets which are no longer required.

c. Upon approval by the SFO, take necessary steps to discontinue those services and effect the release of personnel and assets which may have been used.

d. Continue to monitor the telecommunications situation.

e. Prepare an afteraction report.

4. THE FEMA REGIONAL COMMUNICATIONS MANAGER (IF NO FECM WAS ACTIVATED) WILL:

a. Determine which portions of temporarily established Extraordinary Situation support telecommunications are no longer required.

b. Recommend to the SFO the release of those telecommunication assets which are no longer required.

c. Upon approval by the SFO, take necessary steps to discontinue those services and effect the release of personnel and assets which may have been used.

d. Continue to monitor the telecommunications situation.

e. Prepare an after action report.

VI. REPORTS

A. GENERAL - Telecommunication status reports are necessary to keep all involved agencies informed on the activities and status of telecommunications support being provided to the FCO or SFO. These reports are to be prepared and submitted as indicated herein. Reports will be reviewed by the OMNCS (NCS-EP-0) staff and used as a basis for telecommunication summaries to the Manager, NCS and the Chairman, JTRB.

1. Reports by the FECC or FECM will be submitted by telephone or sent by facsimile to the GSA Central Office (SAEOF), FTS 920-3057 or 651-3017. The GSA Central Office (SAEOF) is responsible for proper format and further dissemination (Manager NCS, GSA, and FEMA).

2. Reports by the FRCM will be submitted in accordance with the above paragraph and the instructions contained in Chapter 7, FEMA Manual 8720.1, July 1985.

3. Copies of reports submitted by the FECC, FECM, or FRCM shall be furnished to the FCO or SFO and to FEMA's Office of Disaster Assistance Programs.

B. TYPE OF REPORTS

1. ACTUAL TELECOMMUNICATIONS EMERGENCY REPORT

a. INITIAL REPORT (Figure 1.). This report concerns the initial assessment made by the FECC, FECM, or FRCM after deployment, and is to be submitted as soon as practicable. This report will be considered report number one (1).

b. RECURRING STATUS REPORTS (Figure 2.). These reports concern the operational status of telecommunications and will be submitted periodically by the FECC, FECM or FRCM. They are a summary of the day-to-day events and are recommended for daily submissions; however, such daily submissions should not be at the expense of operational commitments. These reports shall be consecutively numbered beginning with two (2).

c. AFTERACTION REPORT (Figure 3.). This report will be made within thirty days following the redeployment of the FECC, FECM or FRCM.

2. DISTRIBUTION OF REPORTS.

a. Major Disasters and Emergencies

TO: Assistant Associate Director
Office of Disaster Assistance Programs
Federal Emergency Management Agency
Washington, D.C. 20472

INFO: Manager, NCS (NCS-EP-0), Washington, D.C. 20305-2010
GSA, IRMS, NSEP Branch, Washington, D.C. 20405
FEMA, NNOC, P.O. Box 129, Berryville, VA 22611

b. Extraordinary Situations

TO: Associate Director
Emergency Operations Directorate
Federal Emergency Management Agency
Washington, D.C. 20472

INFO: Manager, NCS (NCS-EP-0), Washington, D.C. 20350-2010
GSA, IRMS, NSEP Branch, Washington, D.C. 20405
FEMA, NNOC, P. O. Box 129, Berryville, VA 22611

FIGURE 1

FORMAT FOR INITIAL REPORT ON ACTUAL COMMUNICATIONS EMERGENCY

I. This report concerns the initial assessment made by the FECC, FECM, or FRCM after deployment or following a pre-declaration site survey conducted by the FEMA Regional Director. It is to be submitted as soon as practicable.

- A. Name of Emergency (declaration number), Major Disaster (declaration number), or Extraordinary Situation, and date declared.
- B. Major city(s) and geographical area(s) affected by Emergency, Major Disaster, or Extraordinary Situation.
- C. A summary of the extent of damage to existing telecommunications.
- D. Contact on scene (name of individuals and agency).
- E. Communications carrier contact(s) on scene (name(s) and company).
- F. An estimate of the telecommunications, by type, required to support the relief/recovery operations.
- G. Assistance required from outside emergency or disaster area.
- H. Miscellaneous.

(NOTE: GSA SAEOF will prepare the report based on data provided by the FECC, FRCM, or FECM).

FIGURE 2

FORMAT FOR RECURRING STATUS REPORTS

I. These reports concern the operational status of telecommunications and will be submitted periodically by the FECC, FECM, or FRCM. These reports will be numbered consecutively beginning with number two (2).

- A. Name of Emergency, Major Disaster (declaration number) or Extraordinary Situation.
 - 1. Location.
 - 2. Date.
 - 3. Report Number.
- B. Changes in telecommunication support requirements since the previous report.
- C. Additional assistance required.
- D. Problem area.

(NOTE: GSA SAEOF will prepare the report based on data provided by the FECC, FRCM, or FECM).

FIGURE 3

FORMAT FOR AFTERACTION REPORT

I. This report will be submitted within thirty days following the redeployment of the FECC, FECM, or FRCM.

A. SECTION I. General:

1. Emergency or Major Disaster Name and Declaration Number or Extraordinary Situation designation.
2. Inclusive dates, beginning and termination of telecommunication support operations

B. SECTION II.

1. Background. This part will be historical in nature and will contain a narrative of important activities beginning with the events precipitating the telecommunications involvement and including a detailed summary of the scope and impact of the particular emergency or disaster.
2. Significant Telecommunication Support Activities. This part will identify personnel involved and describe the type of supporting telecommunications provided FEMA and other Federal/State agencies. Problems encountered, actions taken and the response by other agencies and commercial telephone companies in providing support, should be highlighted. This part may be expanded as necessary.

C. SECTION III.

1. Major Problem Area.
2. Lessons Learned.
 - a. Observation
 - b. Discussion
 - c. Recommendation

VII. IMPLEMENTATION

This document is effective for planning and implementation upon receipt.

VIII. SUPERSESSION

This plan supersedes the National Plan for Communications Support in Emergencies and Major Disasters, dated July 1983.

ANNEX A

TO NATIONAL PLAN FOR TELECOMMUNICATIONS SUPPORT IN NON-WARTIME EMERGENCIES

DISASTER PLAN SUPPORT MATRIX

<u>STATE/ TERRITORY</u>	<u>STANDARD FEDERAL REGIONS</u>	<u>FEMA REGIONS</u>	<u>GSA REGIONS</u>	<u>MILITARY COMMAND</u>
Alabama	4	IV	4	2nd Army
Alaska	10	X	10	AAC
American Samoa	9	IX	9	CINCPAC
Arizona	9	IX	9	6th Army
Arkansas	6	VI	7	5th Army
California	9	IX	9	6th Army
Colorado	8	VIII	8	6th Army
Connecticut	1	I	1	1st Army
Delaware	3	III	3	1st Army
District of Columbia	3	III	3	& NCR 1st Army
Florida	4	IV	4	2nd Army
Georgia	4	IV	4	2nd Army
Guam	9	IX	9	CINCPAC
Hawaii	9	IX	9	CINCPAC
Idaho	10	X	10	6th Army
Illinois	5	V	5	4th Army
Indiana	5	V	5	4th Army
Iowa	7	VII	6	4th Army
Kansas	7	VII	6	5th Army
Kentucky	4	IV	4	2nd Army
Louisiana	6	VI	7	5th Army
Maine	1	I	1	1st Army
Maryland	3	III	3	& NCR 1st Army
Massachusetts	1	I	1	1st Army
Michigan	5	V	5	4th Army
Minnesota	5	V	5	4th Army
Mississippi	4	IV	4	2nd Army
Missouri	7	VII	6	5th Army
Montana	8	VIII	8	6th Army
Nebraska	7	VII	6	5th Army
Nevada	9	IX	9	6th Army
New Hampshire	1	I	1	1st Army
New Jersey	2	II	2	1st Army
New Mexico	6	VI	7	5th Army

<u>STATE/ TERRITORY</u>	<u>STANDARD FEDERAL REGIONS</u>	<u>FEMA REGIONS</u>	<u>GSA REGIONS</u>	<u>MILITARY COMMAND</u>
New York	2	II	2	1st Army
North Carolina	4	IV	4	2nd Army
North Dakota	8	VIII	8	6th Army
Ohio	5	V	5	4th Army
Oklahoma	6	VI	7	5th Army
Oregon	10	X	10	6th Army
Pennsylvania	3	III	3	1st Army
Puerto Rico	2	II	2	CINCLANT
Rhode Island	1	I	1	1st Army
South Carolina	4	IV	4	2nd Army
South Dakota	8	VIII		6th Army
Tennessee	4	IV	4	2nd Army
Texas	6	VI	7	5th Army
Trust Territory of Pacific and Commonwealth of the Northern Marianas	9	IX	9	CINCPAC
Utah	8	VIII	8	6th Army
Vermont	1	I	1	1st Army
Virginia	3	III	3	1st Army
Virgin Islands	2	II	2	CINCLANT
Washington	10	X	10	6th Army
West Virginia	3	III	3	1st Army
Wisconsin	5	V	5	4th Army
Wyoming	8	VIII	8	6th Army

& NCR

ANNEX B

NATIONAL PLAN FOR TELECOMMUNICATIONS SUPPORT IN NON-WARTIME EMERGENCIES

FEMA NATIONAL HEADQUARTERS

EMERGENCY INFORMATION COORDINATION CENTER (EICC)	202-646-2400
FEMA NATIONAL NETWORK OPERATIONS CENTER (NOCC)	300-380-3018 FTS
AUTOVON	380-3018
COMMERCIAL	202-566-1600 ext 3018
Duty Officer (24 hours)	202-898-6100
AUTOVON	380-5357

FEMA REGIONAL DIRECTORS

<u>Name and Address</u>	<u>Telephone</u>
Regional Director FEMA Region I 442 J. W. McCormick Boston, Massachusetts 02109	FTS 223-9540 FAX 223-9519 COMM AC 617-223-9540 FTS 836-8381
Federal Regional Center Maynard, MA 01754	AUTOVON 881-1670 FAX 836-8338 (FTS) COMM AC 617-897-9381
Regional Director FEMA Region II 26 Federal Plaza Rm 1349 New York, New York 10007	FTS 264-8980-8395 COMM AC 212-264-8980 FAX 264-3278 (FTS) AUTOVON 796-8980
Regional Director FEMA Region III Curtis Building, 7th Floor 6th and Walnut Streets Philadelphia, Pennsylvania 19106	FTS 597-9416 FAX 597-8727 (FTS) COMM AC 215-597-9416 AUTOVON 725-1620
Federal Regional Center Olney, MD 20832	FTS N/A COMM AC N/A FAX N/A AUTOVON 725-1620
Regional Director FEMA Region IV Gulf Oil Building, Pershing Plaza Suite 664 1375 Peach Tree Street, N.E. Atlanta, Georgia 30309	FTS 257-2400 COMM AC 404-347-2400 FAX 257-4220 (FTS) AUTOVON 434-1552 434-1994
Federal Regional Center Thomasville, GA 31792	FTS 281-1761 COMM AC 912-226-1761 FAX 281-1203/1204 (FTS) AUTOVON 434-1994

<u>Name and Address</u>	<u>Telephone</u>
Regional Director FEMA Region V 300 S. Wacker Dr. 24th Floor Chicago, Illinois 60606	FTS 886-3671 FAX 353-2257 (FTS) COMM AC 312-886-3671 AUTOVON 369-6087
Federal Regional Center Battle Creek, MI 49106	FTS 372-6041 COMM AC 616-968-8142 ext 6041 FAX 372-6055 (FTS) AUTOVON 369-6001
Regional Director FEMA Region VI 1100 Commerce Street Dallas, Texas 75242	FTS 749-9499 FAX 749-9290-9294 (FTS) COMM AC 817-387-5811 AUTOVON 962-9499
Federal Regional Center Denton, TX 72601	FTS 749-9104 COMM AC 817-387-5811 FAX 749-9290 (FTS) AUTOVON 962-9201-9202
Regional Director FEMA Region VII Old Federal Office Building 911 Walnut Street, Room 300 Kansas City, Missouri 64106	FTS 758-5912 FAX 758-6763 (FTS) COMM AC 816-374-5912 AUTOVON 886-1371
Regional Director FEMA Region VIII Building 710, Denver Federal Center Denver, Colorado 80225	FTS 322-4811-4900 FAX 322-4976 (FTS) COMM AC 303-235-4811-4900 AUTOVON 553-1323
Federal Regional Center Denver, CO 80225	(Same as above)
Regional Director FEMA Region IX Bldg 105 Presidio of San Francisco San Francisco, California 94105	FTS 556-8794 FAX 556-4220 (FTS) COMM AC 415-556-8794 AUTOVON 586-9245

ANNEX B

<u>Name and Address</u>	<u>Telephone</u>
Regional Director	FTS 396-0396
FEMA Region X	FAX 396-0307 (FTS)
Federal Regional Center	COMM AC 206-481-8800
130 228th Street, SW	AUTOVON 891-1401-1542
Bothell, WA 98021-9796	

NOTE: After duty hours contact telephone number for the Regional
Duty Officers may be obtained from:

National One Warning Center	COMM AC 303-635-4486
Ent AFB, CO	AUTOVON 834-3945
Alternate National Warning Center	COMM AC 301-926-5378
Olney, MD	AUTOVON 728-1940

ANNEX B

ANNEX C

NATIONAL PLAN FOR TELECOMMUNICATIONS SUPPORT IN NON-WARTIME EMERGENCIES

GSA NATIONAL HEADQUARTERS EMERGENCY COMMUNICATIONS COORDINATORS

		<u>Office Phone</u>	
		<u>COMML</u>	<u>FTS</u>
Primary	Marshi T. Burroughs	202-566-0903	566-0903
1st Alt	Vacant	202-566-0104	566-0104
2nd Alt	Gordon Tassi	202-535-7012	535-7012

REGIONAL EMERGENCY COMMUNICATIONS PLANNERS

<u>Region</u>			<u>Office Phone</u>	
<u>FEMA</u>		<u>GSA</u>	<u>COMML</u>	<u>FTS</u>
		NCR	Barbara Sheridan	202-453-4207 453-4207
I	-	1	Sharon Wall	617-835-5759 835-5759
II	-	2	Robert Ownbey	212-264-4061 264-4061
III	-	3	William Peebles	215-597-1096 597-1096
IV	-	4	Wesley Johnson	404-221-3039 242-3039
V	-	5	Daniel J. Smith	312-886-8888 886-8888
VI	-	6	John Knight	816-926-5758 926-5758
VII	-	7	Sue Lark	817-334-3683 334-3683
VIII	-	8	Edwin D. Vest	303-236-7188 776-7188
IX	-	9	Nakano Tsukasa	415-454-7595 454-7595
X	-	10	Theadore E. E. Randles	206-931-7522 396-7522

ANNEX D

NATIONAL PLAN FOR TELECOMMUNICATIONS SUPPORT IN NON-WARTIME EMERGENCIES

NATIONAL COORDINATING CENTER

Contact number for the NCC during the hours of 0700-1700 Monday through Friday are listed below. At all other times, contact the NCS/DCAOC.

<u>Telephone</u>	<u>Commercial</u>	<u>FTS</u>	<u>AUTOVON</u>
Manager	202-746-1300	746-1300	286-1300
Deputy Manager	202-746-1300	746-1300	286-1300
Communications Mgr.	202-746-1278	746-1278	286-1278
FAX, (Auto)	202-557-5012	557-5012	None
FAX, Secure (ID# 03026) (RAPICOM 3312)	202-557-2185	557-2185	None
FAX (Manual)	202-746-1278/79	746-1278/79	286-1278/79
TELEX (ITT)	440039	Answer Back: NCSOC UT	
<u>Radio*</u>	<u>Call Sign</u>	<u>Net</u>	
HF	WGY-915	FNARS	
HF	AAA-ONCS	ARMY MARS	
HF	AFS-1NC	AIR FORCE MARS	
HF	KGD-34	FCC, General Use	
HF	NNN-ONC	NAVY/USMC MARS	

*The NCC monitors the FNARS HF daytime guard frequency. Permission to operate in FNARS must be obtained from FEMA prior to initiation of contact. The NCC does not monitor nor normally operate in the Armed Services MARS networks, but maintains the capability to do so when required.

NCS/DCA OPERATIONS CENTER

The following telephone numbers are provided for the NCS/DCAOC which operates on a 24-hour schedule:

	<u>COMMERCIAL</u>	<u>FTS</u>	<u>AUTOVON</u>
Systems Control Officers	202-692-2714	692-2714	222-2714
Chief of Operations	202-692-2539	692-2539	222-2539
FAX (Message Ctr.)	202-692-2045	692-2045	222-2045

NOTE: The routing indicator for teletypewriter or record traffic to the NCS/DCAOC is RUEJNCS.

ANNEX E

NATIONAL PLAN FOR TELECOMMUNICATIONS SUPPORT IN NON-WARTIME EMERGENCIES

DoD PLAN FOR MILITARY COMMUNICATIONS SUPPORT

1. GENERAL. The FEMA Regional Director has been delegated the authority contained in Section 415, PL 93-288, to install emergency communications in a disaster area (as defined in this Plan). The Director may call on the Department of Defense (DoD) for communications, personnel, or equipment support.

2. AUTHORITY. DoD agencies are provided authority for disaster relief operations in DoD Directive 3025.1 and 3025.10, subject: Employment of Military Resources in National Disaster Emergencies within the United States and its Territories and Possessions, May 23, 1980. The U.S. Army as primary DoD action agency for disaster recovery support, is guided by AR 500-60, subject: Disaster Relief, September 1, 1981, and HQ Forces Command, (FORSCOM) Military Assistance to Civil Authority Plan, Annex G (Communications) dated, April 28, 1978, (MACAP), with Change 1, March 13, 1980.

3. ORGANIZATION FOR MILITARY ASSISTANCE TO CIVIL AUTHORITY (NON-WARTIME EMERGENCIES).

a. The Secretary of the Army has been designated the Executive Agent for all DoD military assistance to disaster relief within the 50 United States, District of Columbia, Puerto Rico, the Trust Territory of the Pacific Islands, and Possessions. The Director of Military Support (DOMS), Headquarters, Department of the Army, acting for the Executive Agent, monitors or directs the employment of DoD resources provided to civil authorities in connection with Presidentially declared Emergencies or Major Disasters.

b. Specific responsibility and authority for disaster relief support within the contiguous 48 States and the District of Columbia is assigned to U.S. Army Forces Command, Ft. McPherson, Atlanta, Georgia.

c. Responsibility for disaster relief support for Alaska, Hawaii, Puerto Rico, the Trust Territory of the Pacific Islands, and Possessions is assigned to the appropriate unified commands as set forth in Annex A.

d. U.S. response to foreign requests for assistance in areas other than those listed above is the responsibility of the State Department which may task DoD directly for military assistance to foreign disaster relief organizations.

ANNEX E

NATIONAL PLAN FOR TELECOMMUNICATIONS SUPPORT IN NON-WARTIME EMERGENCIES

DoD PLAN FOR MILITARY COMMUNICATIONS SUPPORT

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3. ORGANIZATION FOR MILITARY ASSISTANCE TO CIVIL AUTHORITY (PEACETIME)

a. The Secretary of the Army has been designated the Executive Agent for all DoD military assistance to disaster relief within the 50 United States, District of Columbia, Puerto Rico, the Trust Territory of the Pacific Islands, and Possessions. The Director of Military Support (DOMS), Headquarters, Department of the Army, acting for the Executive Agent, monitors or directs the employment of DoD resources provided to civil authorities in connection with Presidentially declared Emergencies or Major Disasters.

b. Specific responsibility and authority for disaster relief support within the contiguous 48 States and the District of Columbia is assigned to U.S. Army Forces Command, Ft. McPherson, Atlanta, Georgia.

c. Responsibility for disaster relief support for Alaska, Hawaii, Puerto Rico, the Trust Territory of the Pacific Islands, and Possessions is assigned to the appropriate unified commands as set forth in Annex A.

d. U.S. response to foreign requests for assistance in areas other than those listed above is the responsibility of the State Department which may task DoD directly for military assistance to foreign disaster relief organizations.

4. COMMUNICATIONS SUPPORT.

a. Within the limitations of DoD Directive 3025.1 and DoD Directive 3025.10 various military agencies are responsible for providing initial emergency communications support in disaster areas. FEMA Regional Directors should direct all their requests for military support to the proper command shown in enclosure 1.

b. Consistent with defense priorities the military commander tasked to support FEMA in a disaster will be responsible for the following actions, as requested by the FEMA Regional Directors:

(1) Provide a Military Communications Representative (MCR) to work with the FCO/SFO and assist the FECC/FECM in determining requirements; evaluating surviving facilities; and channeling all requests for service through proper command channels.

(2) Deploying communications personnel and equipment as requested.

(3) Exercise responsibilities for the prompt establishment of emergency communications support requested by the FECC/FECM.

(4) With due regard to other government agencies' essential uninterruptible radio communications responsibilities, coordinate use of the radio spectrum with all appropriate agencies and assign radio frequencies and call signs from DoD predesignated assets for use by military communications units deployed to disaster areas in a manner not to adversely impact essential radio operations by other government agencies in the area.

(5) Provide necessary DoD communications equipment and operator/maintenance personnel in the disaster area.

(6) Provide any other specialized equipment that would assist in the accomplishment of the mission.

5. PROCEDURES.

a. The FEMA Regional Director will contact the appropriate military command Emergency Operations Center, which will designate a single point of contact for military assistance to coordinate with local, State, and Federal officials within the operational area. The military representative determines the type and amount of military resources from mission tasks received from the FEMA Regional Director and passes them on to the proper military agency. The specific command that the FEMA representative should contact for DoD support is listed in enclosure 1.

b. Pending a formal disaster declaration, military installation commanders are authorized to provide military assistance directly to civil authorities in critical emergencies to save lives, prevent human suffering, or mitigate great property damage. Obtaining reimbursement for this support is the responsibility of the supporting military commander.

c. The responsibilities of the Military Communications Representative in support of the FECC/FECM are to:

(1) Arrange for the deployment of mobile/portable communications teams and/or equipment to the disaster area to support the FCO or the SFO.

(2) Validate all requests for communications to be provided or arranged for in support of DoD (i.e. AUTOVON, AUTODIN, etc).

(3) Act as the single point of contact with the FECC/FECM for all military communications support in the relief area, and coordinate military requirements for other Federal Agency support to the Military Disaster Control Elements themselves (i.e., FTS, etc). Serve as the Military Communications Representative (MCR) on the Communications Staff of the FECC/FECM.

(4) Plan for the rapid phasing out of DoD communications personnel and equipment and assist in the planning of their replacement by General Services Administration (GSA)/Federal Emergency Management Agency personnel and equipment or by commercial service.

REQUESTING MILITARY SUPPORT

<u>FEMA Responsible Area</u>	<u>Military Command</u>	<u>Location</u>
48 Conterminous States	U.S. Army Forces Command	See note
District of Columbia	U.S. Army Forces Command	See note
Hawaii	Commander in Chief, Pacific	Camp Smith, HI
Alaska	Alaska Air Command	Elmendorf AFB, AK
Puerto Rico	US Forces Caribbean Command	Key West, FL
Virgin Islands	US Forces Caribbean Command	Key West, FL
Canal Zone	Commander, Southern Command	Quarry Heights, Panama CZ
Guam	Commander in Chief, Pacific Representative	Camp Smith, HI
American Samoa	Commander in Chief, Pacific Representative	Camp Smith, HI
Trust Territory	Commander in Chief, Pacific Representative	Camp Smith, HI

NOTE: During peacetime, the Commander, United States Army Forces Command (FORSCOM) at Fort McPherson, Georgia, has been assigned responsibility for the conduct of CONUS disaster relief functions in the 48 conterminous States and District of Columbia. FORSCOM, in turn, has delegated the responsibility to the commanders of the five Continental United States Armies.

EMERGENCY OPERATION CENTERS

DUTY HOURS

NON-DUTY HOURS

First US Army
Fort Meade, MD

AV/923-6535
FTS/938-6535
Com1 301-677-6535
STU 03687 -301-677-5038

AV/923-4805, 4827
FTS/938-4805, 4827
Com1 301-677-4805, 4827

Second US Army
Fort Gillem, GA

AV/797-3280
FTS/404-362-3279
Com1 404-362-3279
STU 00937 -404-752-4914

AV/797-3280
FTS/404-362-3280
Com1 404-362-3280

Fourth US Army
Fort Sheridan, IL

AV/459-3865
FTS/312-926-3865
Com1 312-926-3865
STU 02826 -312-432-7026

AV/459-3334
FTS/312-926-3334
Com1 312-926-3334

Fifth US Army
Fort Sam Houston, TX

AV/471-2901
FTS/746-2901
Com1 512-221-2901
STU 01183 -512-227-8915

AV/471-6111
FTS/746-6111
Com1 512-201-6111

Sixth US Army
Presidio of
San Francisco, CA

AV/586-5671
FTS/415-561-5671
Com1 415-561-5671
STU 01200 -415-923-0847

AV/586-2497
FTS/415-561-2497
Com1 415-561-2497

The attached map depicts the States within each Continental U.S. Army

Enclosure 1 to ANNEX E



NP

**NATIONAL PLAN
FOR
TELECOMMUNICATIONS
SUPPORT IN
NON-WARTIME EMERGENCIES**

SEPTEMBER 1987

122BMS7787



NP

NATIONAL PLAN

FOREWORD

- APPROVED AND ADOPTED BY EOP AS A NATIONAL PLAN
- APPLICABLE TO ALL FEDERAL DEPARTMENTS, AGENCIES, AND ORGANIZATIONS
- SIGNED DR. WILLIAM R. GRAHAM, DIRECTOR, OFFICE OF SCIENCE AND TECHNOLOGY POLICY, EOP



NP

NATIONAL PLAN

PURPOSE

- **PROVIDES BASIS FOR TELECOM PLANNING**
- **DEFINES MEANS AND METHODS OF UTILIZING NATIONAL TELECOM ASSETS AND RESOURCES**
- **PROVIDES TELECOM STAFF SUPPORT OPTIONS TO FEMA RD, FCO, AND / OR SFO**

**NP**

NATIONAL PLAN

REFERENCES

- PL 93-288 (DISASTER RELIEF ACT)
- EO 12656 (ASSIGNMENT OF EMERGENCY PREPAREDNESS FUNCTIONS)
- EO 12148 (FEDERAL EMERGENCY MGT)
- TITLE 47 CFR PART 64 (PRIORITY SYSTEM FOR RESTORATION OF COMMON CARRIER INTERCITY SERVICES)

**NF**

NATIONAL PLAN CONCEPT OF OPERATIONS

PL 93-288

- AT REQUEST OF STATE GOVERNOR, PROVIDE MEANS OF SUPPLEMENTAL ASSISTANCE TO STATE AND LOCAL GOVERNMENTS
- "THE PRESIDENT IS AUTHORIZED DURING, OR IN ANTICIPATION OF, AN EMERGENCY OR MAJOR DISASTER, TO ESTABLISH TEMPORARY COMMUNICATIONS SYSTEMS..."
- EFFORTS ACCOMPLISHED THROUGH TEAM EFFORT COORDINATED BY FCO

1228M87804

**NP**

NATIONAL PLAN
CONCEPT OF OPERATIONS
EXTRAORDINARY SITUATION

- **FEDERAL RESPONSE COORDINATED BY FEMA ERT**
- **LED BY FEMA SFO**
- **ERT SUPPORTED BY EST OPERATING OUT OF EICC**
- **SFO APPOINTED BY FEMA DIRECTOR**
- **TELECOM SUPPORT ACCOMPLISHED WITHIN CONTEXT OF FEMA EST / ERT CONCEPT (FEMA MANUAL 8720.1)**

**NP**

NATIONAL PLAN CONCEPT OF OPERATIONS

OTHER EMERGENCIES

- ANY EMERGENCY NOT PL-93-288 OR EXTRAORDINARY SITUATION
- TELECOM SUPPORT USUALLY PROVIDED BY INVOLVED AGENCY'S ASSETS AND RESOURCES
- WHEN NECESSARY, REQUEST COORDINATION ASSISTANCE FROM NCS NCC
- AS NECESSARY, JTRB CAN ACTIVATE AN NCS CRM

1228M87808



NP

NATIONAL PLAN

OPERATIONAL PHASES

- **PREDEPLOYMENT**
- **DEPLOYMENT**
- **POST DEPLOYMENT**

