



# Return Authorization Form



**Returning Merchandise**

**Date** \_\_\_\_\_

Please note Sale items or Deal of the Day items can only receive Store Credit. Please make sure you have registered for an account with MMA Overload.com to expedite Store Credits. Postage for returned items is the responsibility of the customer.

Quantity	Item #	Description	Reason Code #	Store Credit or Refund

Name: \_\_\_\_\_

Order No. \_\_\_\_\_

### Return Reason Codes

Record appropriate number in the Reason Code # column above.

- |                                |                                    |
|--------------------------------|------------------------------------|
| 1. Wrong quantity received     | 8. Product different from catalog. |
| 2. Wrong merchandise received. | 9. Incorrect Size.                 |
| 3. Purchased elsewhere.        | 10. Customer not satisfied.        |
| 4. Damaged in shipping.        | 11. Incorrect item ordered.        |
| 5. Duplicate order.            | 12. Incorrect quantity ordered.    |
| 6. Product defective.          | 13. Other _____                    |
| 7. Arrived late.               |                                    |

A store credit will be issued for sale items returned less shipping costs. For regular price items a refund or store credit will be issued upon receipt of the return less shipping costs. All items must be returned in the same condition they were received with proper authorization. All items must be new, unworn and unwashed, free from defects, abnormal smells, and with original packaging and tags attached, if applicable. All items returned that are not in the same condition as received or after 30 days will be refused and returned, no exceptions, and item(s) will be returned at your expense.

Return Address:



Ship To:  
**MMA OVERLOAD LLC**  
1287 Industrial dr. #201  
Order #  
New Braunfels, TX 78130