

To our Valued Customers,


As you know, the outbreak of coronavirus (COVID-19) is continuing to impact people and countries around the world. Our top priority is the health and safety of employees, customers, partners, and the communities we serve.

Foremost Groups, Inc. has established business continuity plans and we are confident in our ability to ensure delivery of our products and customer service support during these challenging times. Here are the steps that we are taking to protect all of our customers, partners, and employees:

- We are carefully monitoring the rapidly changing situation, following guidance from both the CDC and local health authorities.
- We've implemented a remote-support strategy for sales and customer service.
- Our Woodland, CA, Hobart, IN, and East Hanover, NJ distribution centers are operating under guidelines from their local municipalities and their states. We are receiving products and shipping orders on a daily basis.
- We are encouraging our team members to follow health-authority best practices like frequent hand washing, social distancing, and staying home if they are feeling ill.
- Our overseas supply chain is up and running at full strength and we are confident in our ability to support the inventory and logistical needs of **all** our customers moving forward.

We thank you all for your continued support and are committed to making sure we serve our customers at the highest level possible during this unprecedented time. If there's anything we've learned thus far, it's that we all need each other, now more than ever. **Please do not hesitate to reach out to myself, or to any of our team members with any questions or concerns.**

Sincerely,



Joe Chen  
Chairman, CEO