



“WELCOME HOME” MEMBER BENEFITS

The Welcome Home program is one of the most valued benefits Waterfront Village offers its members, providing concierge-level support when the Member has an overnight hospital and/or rehabilitation facility stay. The Welcome Home program is available to all Full Members, as often as needed.

1. **Transportation:** The Village will provide staff or volunteer transportation to and from the medical facility. Please note, the Village is not ADA-compliant, and members must be able to enter/exit vehicles with no more assistance than a helpful arm. Canes, walkers, and most folding wheelchairs can be accommodated. If a higher level of care is needed for transport, we will work with your medical providers to find you a fee-based service provider. Rides provided in the Welcome Home benefits are **in addition to** your annual allotment of rides in our Transportation Benefits.
2. **Companionship:** A Village volunteer can accompany you to the medical facility, as well as any pre-admission visits, to take notes. These volunteers, known within the Village as Friendly Companions, are typically retired nurses or health care professionals.
3. **Preparing to Come Home:** Waterfront Village has negotiated rates and reduced hourly minimums with several leading home care agencies. We can arrange appointments for you to interview a representative in advance, provide references from other Village members, or simply provide you contact information for you to do your own research.
4. **Dinner is Served:** The Village Cooks Crew is a group of volunteers who, among other activities, prepare two meals for two persons to welcome you, and your home care aide or other helper, home. We normally deliver the meals shortly after your arrival home, and our volunteers especially like to prepare your favorite dishes.
5. **Fresh is Best:** After you are brought home, another of our tasks is to make a trip to the grocery to restock your kitchen with fresh food and beverages, and to the pharmacy if you need prescriptions filled.
6. **The Road to Recovery:** We offer Friendly Companion visits for several days after you return home, and usually decrease the frequency as you recover. Walking companions are also available to help you exercise and enjoy the fresh air.
7. **Return to Normalcy:** Remember, your regular Member benefits include deliveries of groceries, prescriptions, and meals from Fourth Street or The Wharf, telephone check-ins, walking companions, and Friendly Companion visits. Attendance at Village events, seminars, and activities is a good way to reconnect with your neighbors or expand your social circle. Don't hesitate to let us know how the Village can support you on your path to recovery and beyond.

Waterfront Village, Inc., is a neighborhood-based membership organization of paid staff, volunteers, and vendors supporting residents who wish to age in place in the Southwest Waterfront and the Navy Yard. Waterfront Village is a 501(c)(3) public charity (EIN 81-1859871) incorporated in the District of Columbia, is a member of the [Washington Area Villages Exchange](#) and [Village-to-Village Network](#), and operates under the guidance of the [District of Columbia Office on Aging](#).