



HANDYMAN SERVICES GUIDELINES

- 1. Definition:** Handyman Services provided as part of Waterfront Village Full memberships include basic home maintenance services. Basic services are considered to be:
 - Replacement of interior lamp and ceiling-mounted light bulbs and exterior lights to a height of 8' from the ground or 6' from a porch,
 - Attempts to clear interior sink drains or toilets,
 - Hanging and re-hanging draperies (not including hardware installation) or pictures.Basic services are specifically considered not to be:
 - Work requiring a shut-off of the home's power or water supply,
 - Work requiring a power tool,
 - Cosmetic work such as painting, varnishing, or polishing.
 - Any work of a height above 10' as measured from the ground or floor.
- 2. Advance Notice:** Services should be requested seven days in advance when feasible.
- 3. Tipping/Payment:** Volunteer handymen may not accept cash or any form of tangible (non-consumable) gift. If you are interested in hiring the handyman for non-related tasks, please contact the Village.
- 4. Miscellaneous Items:** Light bulbs, drain cleaner, hangers, and replacement parts are the responsibility of the Member.
- 5. Bookings and Changes:** All requests and changes must be made through the Village at 202-656-1834 or info@dcwaterfrontvillage.org.
- 6. Confirmations:** You will receive a confirmation from the Village when a handyman has been assigned. Your volunteer handyman will confirm his visit one day before the appointment, and again the morning of the visit.
- 7. Courtesy:** Please support your volunteer handyman in providing a safe environment by removing loose rugs from the work area and having pets in a secured area. Be sensitive to not distracting the handyman while he is working.

Received: _____

Date: _____

Waterfront Village, Inc., is a neighborhood-based membership organization of paid staff, volunteers, and vendors supporting residents who wish to age in place in the Southwest Waterfront and the Navy Yard. Waterfront Village is a 501(c)(3) public charity (EIN 81-1859871) incorporated in the District of Columbia, is a member of the [Washington Area Villages Exchange](#) and [Village-to-Village Network](#), and operates under the guidance of the [District of Columbia Office on Aging](#).