

Annual Report

Delivered December 5, 2019

Annual Meeting, Amherst House

- Welcome to our Annual Meeting
 - Introduction
 - Much to cover, including a wonderful slideshow put together by Joy Cheung and eating the delicious food provided by our members
- As TVIH approached its 5th anniversary, the Board wished to honor those individuals that were there from the start the Founding Members. These individuals put together our initiating documents, made decisions about policies and priorities that gave the Village shape and attracted our first members and volunteers. Would the following Founding Members please stand and be recognized: Joy Cheung, Susan Hailman, George Maestri, Mary McGraw, Michele Millican and Judy Pittman. Without these innovative people, TVIH would not exist! Thank you!
- Our community continues to grow
 - Began the year with 164 members and are now at 180 members. That's an increase of ~ 10%. Would all members new to TVIH this year, please stand. Perhaps we could extend a welcome to them while we're enjoying our treats.

- Our continued membership increase is a tribute to our Communications and Outreach Committee (headed by Lynda Rotter and Mary McGraw) and Membership Committee (headed by Kim Sherman)
 - New member coffees held regularly ensure that members don't just pay a fee, but also become active members of our community
 - Want all members to enjoy being members of TVIH and have fun.
 - Members benefit most not by just receiving, but also by giving back to the community. This could be a kind word to a new member, driving someone to an event or appointment, assisting in the coordination of a program, or helping with a fundraiser.
- TVIH belongs to its members. Our focus is to enrich our members' lives, so that we can stay independent, fulfilled and supported. This is a necessity in our aging world.
 - TVIH is evolving and has been for 5 years. Change is essential to living. We've survived in a large part due to our volunteer member service.
 - Our Board is large, but that's been necessary because not only do Board members offer leadership, but do a lot of what normally would be done by staff. Would all of this year's Board members please stand.

- George Maestri, Susan Hailman, and Chuck Sternheim are unfortunately leaving the Board this year. We thank you for your service to TVIH. As of this month, we have 4 new members joining the Board. Please stand Karol Hess, Ron Putz and Dick Voelker. Unfortunately, our other new members, Ken Lobo had another commitment and couldn't come tonight.
- I've found this past year as President extremely interesting and appreciate the trust that was placed in me. I've met so many more members than I knew before and have learned more about the inner workings of TVIH. I also learned that being President takes a huge amount of time. The Board was unable to find a volunteer to assume the position of President. So, the Board decided to try a different Executive leadership model as a 1-year test program. The By-Laws were modified accordingly to allow for this 1-time change. This year there will be a Tri-Director leadership model.

- TVIH Board of Directors has elected three Directors -- each to be accountable for a segment of TVIH's roles and responsibilities. Together, they will comprise the core of the Executive Committee of the Board. Other members may be asked to attend Executive Committee meetings, either regularly (such as a member acting as Recording Secretary, or the Village Manager) or on an ad hoc basis at the discretion of the Executive Committee.
- Each Tri-director will serve for one calendar year beginning December 1, 2019 and ending November 30, 2020. Each Tri-director will provide an overview/assessment of their responsibilities and role at the end of three months, six months and 12 months. The Tri-Director Structure will be evaluated at the end of the 12-month trial period and either amended to TVIH by-laws or discontinued in favor of the structure that currently exists in the by-laws (president, president elect, secretary and treasurer), to be determined by the TVIH Board with recommendations from the nominating committee.

- The roles of the Tri-Directors are to:
 - Provide oversight, leadership and direction for the implementation of the TVIH purposes.
 - Do everything necessary and desirable to conduct and accomplish the purposes for which TVIH was organized and as the Board of Directors may, from time-to-time deem appropriate...
- Tri-Director Structure and Elected Officers are:
 - Mary McGraw - Director of Public Affairs - coordinates and oversees the public face of TVIH, (presentations and publications) provides oversight of TVIH's relationships and partnerships with other organizations and monitors the development and maintenance of our membership.
 - Mary Pat Donelan - Director of Operations– provides oversight of functional and logistical activities and management functions integral to the day-to-day operation of programs and services of TVIH.
 - Pete Brunner - Director of Finance– oversees all matters related to the budget and finances of TVIH including budget, reporting and financial review/audits. This person is also the primary signatory for all contracts, service agreements, staff and consultant agreements including the communications infrastructure (internet and phone) systems required to operate TVIH.

- So, would Mary, Mary Pat and Pete please stand.
Thank you for agreeing to serve. There are handouts for you to take to help you determine to which Director to turn when you have a comment, problem or idea regarding the function of the Village.
- I hope all will remember that every fall when the request goes out, or any time throughout the year, if YOU would like to serve on the Board, or recommend someone to serve, pls. forward that name thru the general email address.
- There are many other member volunteers that contribute thru Committee work, direct service, staffing the office and individual tasks. We have 37 active service volunteers – 27 are members, 10 are non-members. This does not include committee and program volunteers.
 - The first 10 mos. of this year a total of 6132 hrs. of volunteer time has been tracked, it is woefully under reported, we estimate by 1/3. According to the national standard of volunteer service, one hr. is worth \$27.10 so 6132 hrs. represent \$166,177. for 10 mos.

- Though that is an achievement, our current volunteer status it is NOT enough. We still have projects and ideas waiting in the wings; some members think change is too slow, but that's only due to lack of people power. There's a card on the table for you to complete if you'd like to change your volunteer work or explore new ways to get involved. This isn't a commitment, but it will get you a phone call to discuss options.
- Thanks to ALL the member volunteers who have done so much to get us to this our 5th year. Your effort is the heart of TVIH.
- Go back thru your newsletters and see what has been happening in 2019. You should notice an improved newsletter. This is due to our editor, Cheryl Neely and the Newsletter Editorial Board. I think we can agree that they've done a wonderful job! If you are interested in working on this Board, please contact Lynda Rotter or Cheryl Neely. TVIH has been a VERY busy Village!
 - The TVIH Healthy Aging Workgroup is an Action-oriented Group of members interested in making sure TVIH members benefit from all Howard County Health Initiatives pertaining to our age group. Building and nurturing collaborative relationships is the focus, and providing a voice through membership on committees of these partners is a fulfilling role. We welcome new members. Contact judygoldfarb8@gmail.com.

- We were disappointed to not have the opportunity to apply for a Columbia Association grant. CA was to be our largest contributor outside of members dues. We have been told that we will be allowed to apply for a grant next year, but we should be prepared for a smaller contribution from them. Therefore, it was necessary for the Fundraising Committee to look for a more profitable program this year. We finalized on having a Basket Bingo at the FOP Lodge #69 in November. A committee of 11 volunteers was promptly formed.
 - These were the sub-committee chairs that were then populated by yet more volunteers - at least 30 additional volunteers! We worked for over 6 months preparing for this event. We all agreed that it was a lot of hard work, but it was also a great team building experience and most readily agreed to help again next year. 2 members agreed to sponsor this event for their businesses – Karol Hess and Julia Mattis. Additionally, many members as well as local businesses provided donations for the prizes. This hard work resulted in a profit of over \$9400! Next year's Bingo has already been scheduled for November 6th, so please add it to your calendar! Also, please consider volunteering to help with the event.

- Events like restaurant nights, gift wrapping at Barnes & Noble bring in needed dollars but also exposure of TVIH to the community. The gift wrapping was able to secure an extra day – November 30 and has 2 more days coming up this month, the 18th and 23rd. Kathy O'Rourke still has a few empty slots. See her during dessert if you could give two hours to help out.
- Our Volunteer Committee has held training for the service delivery volunteers, enhanced the Circle of Care procedures and continually update the manuals that spell out procedures and protocol. They also recruit volunteers, handle necessary back-ground checks and provide orientation for the tasks.
- The Program Committee has offered 415 programs averaging 35 events per month or eight per week. We are constantly striving for variety. Do not let anyone tell you that The Village in Howard is just a social group—because that just is not true. We have educational, cultural, health and well-being programs every month and we attempt to keep a good balance in our programming.

- Most of the Trips and Tours that we take are educational or cultural and they seem to be very successful. We visited the Holocaust Museum in DC, the Queens of Egypt Exhibit at the National Geographic, The Contemporary American Theater Festival in Shepherdstown, WVA; and a trip to NYC to visit the Tenement Museum and learn about life in this area of NYC. These are just a few of the trips and tours that we did over the past year.
- All program ideas are welcome from the membership but they must go through the Program Committee. We welcome your ideas and we review each program watching for logistics, space conflicts, insurance issues, timing etc. ANYONE can email Sarah Spence, Program Chair, with your ideas: tslspence@aol.com or send a general email and they will be referred to the Program Committee. General email is 4info@thevillageinhoward.org.
- We are continuing our tradition of adopting a family from Hope Works, Howard County's domestic violence non-profit. Mary McGraw will now speak about it.

- Our IT Team continually looks at the needs of this virtual village, maintains equipment, supports the website and searches for improvements. The chair George Millican recently moved the existing documents into the new Document Library structure. This should make finding a document easier.
- Our Communications and Outreach Committee sponsored four outreach events this year to introduce TVIH at local libraries including the Miller and Elkridge branches. They hosted two evening events this fall at Claret Hall in River Hill and at the Other Barn in Oakland Mills. Other events included an overview slideshow as well as photos that show our many activities throughout TVIH. Thanks to Kim Sherman and Joy Cheung for their talents with the slideshow and photos. Members including Warren Clayman, Karol Hess, Jim Sanders, John Salkeld, Paul Verchinski, and Ron Putz.
 - In addition to these events, we were exhibitors at several community events including the NAACP program, the Office of Aging conference supporting caregivers, and the Master Aging Conference.

- Several committee members are involved with writing and editing articles for the monthly newsletter. The articles highlighting Village members have been very well received. Special thanks to our committee this year for all their help with the TVIH Newsletter and reaching out to members of the community: Warren Clayman, Mary McGraw, Ellin Scholnick, and Helen Worth.
- Outreach and Communication members are updating the TVIH brochure as well as looking into producing car magnets to advertise our organization. Please contact Lynda Rotter if you are interested in joining this busy committee!
- What are the next steps? We realize that to maintain the infrastructure, ensure membership growth, continue the diverse programming and offer services to an increasing number of aging members will require more capacity...and that means more paid staff hours. The discussion will involve prioritizing needs and identifying the needed professional skills, and then funding staff hrs. However, We MUST engage more volunteers no matter how many staff hours are added. Our membership is fortunately skilled, educated and resourceful and we must build our COMMUNITY thru that asset. Our funding needs to diversify. Pete will discuss that next.

- Remember that in 2020 ages 55 and above will represent 28% of the HC's population. This fastest growing segment of the population, which is mostly stable with housing and financial resources, but is at a time of life when isolation, illness or change in family status needs COMMUNITY for support and TVIH offers Community.
- We want Howard County seniors to THRIVE in place while they age in place, and that happens best within an active, vibrant community. How can you help??? Extend or start some volunteer activity which will enrich your own life and help our community. Talk up TVIH! Not just for recruitment of members, but also to educate more residents and business people about our role in HC. Let's make sure TVIH works for us but also for the avalanche of soon to be seniors right behind us. There is still lots to be done for TVIH!!
- Questions?
- Pete Brunner our treasurer will present a brief overview of our budget and fundraising efforts.
- We will now enjoy a 5th anniversary slideshow compiled by our photographer, Joy Cheung.
- Thanks so much to Marie Grunwell and Jim Bouscaren, members of the Board, Cheryl Neely and our dessert providers, for making this evening possible! Many thanks to all, Happy Holidays and now go meet a new person and enjoy some conversation with your dessert!