

The Village in Howard **Annual Survey 2021**

September 15, 2021

1. How did you learn about TVIH?

- a. A friend **51 % (48)**
- b. Attended a TVIH activity **12% (11)**
- c. Life Changing event **2%(2)**
- d. Community Event **10%(9)**
- e. Other **30% (28)** *Newspaper/Internet/Informational Talk*

2. What interested you in joining TVIH?

- a. Activities **63% (58)**
- b. Making friends **64% (60)**
- c. Avoid isolation **24% (23)**
- d. Life Changing Event **7% (7)**
- e. Insurance policy for the future **20% (18)**
- Comments:** **25 % (23)** *Volunteering*

3. Your Type of Membership?

- a. Associate – Individual **54% (50)**
- b. Associate – Couple **28% (26)**
- c. Full – Individual **13% (12)**
- d. Full – Couple **2% (2)**
- e. Volunteer **4% (4)**

4. Your Age Range?

- a. 55-65 **3% (3)**
- b. 66-70 **9% (8)**
- c. 71-75 **29% (27)**
- d. 76-80 **35% (32)**
- e. 81-85 **14% (13)**
- f. 86+ **11% (10)**

5. Rate the benefits you derived from TVIH vs Membership Fees **4.1/5**

- a. Excellent **38% (32)**
- b. Very Good **38% (32)**
- c. Good **17% (14)**
- d. Fair **8 % (7)**
- Comments:** *Meeting excellent people; Greatest decision I ever made!*

6. Are you aware TVIH offers supported membership to help with fees?

- a. Yes **79% (72)**
- b. No **21% (19)**

7. How easy/difficult is it to use the Village website (e.g., register for an event)?

- a. Very Easy **29% (27)**
- b. Easy **34% (31)**
- c. Neither Easy nor Difficult **24% (22)**
- d. Difficult **7% (6)**
- e. Very Difficult **2% (1)**
- f. Not Applicable **6% (6)**

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8. **What activities/events have you attended or participated in?** (Check as many as appropriate)
- | | |
|---|-----------------|
| a. <u>Volunteering</u> | <u>47% (43)</u> |
| b. Morning Walks | 41% (38) |
| c. <u>Good Morning Howard Programs</u> | <u>51% (47)</u> |
| d. Meditation | 20% (18) |
| e. <u>Educational Programs</u> (<i>My 3 cents, dinner discussions, etc.</i>) | <u>56% (52)</u> |
| f. Musical Programs | 40% (37) |
| g. <u>Health-Related Programs</u> | <u>47% (44)</u> |
| h. Game-Related Activities (<i>MahJongg, Bridge, Game Night, Bocce, etc.</i>) | 28% (26) |
| i. <u>Informative Programs</u> (<i>County Housing, Cyber Security, Wills, Advanced Directives, etc.</i>) | <u>49% (45)</u> |
| j. <u>Lunch Bunch/Happy Hour</u> | <u>55% (51)</u> |
| k. Book Clubs | 21% (19) |
| l. Movie Night | 38% (35) |
| m. Educational Trips (<i>NYC, Supreme Court, Wildlife Sanctuaries, etc.</i>) | 33% (30) |
| n. Day and/or Overnight Trips (<i>Longwood Gardens, Chadds Ford, Choptank River, etc.</i>) | 28% (26) |
| o. PODS (<i>6-12 TVIH members who meet regularly to get to know and support each other.</i>) | 29% (27) |
| p. Have NOT participated in any activities | 3% (3) |
| <i>Other- Travel talks, Wine Tasting, concerts, theatre, concerts, local gov't & nonprofits, grants, fundraising, Widows/Widowers, Board of Directors</i> | 23% (22) |
9. **How satisfied were you with the activities you attended or participated in?**
- | | |
|--|-----------------|
| a. <u>Very Satisfied.</u> | <u>68% (62)</u> |
| b. <u>Satisfied</u> | <u>22% (20)</u> |
| c. Dissatisfied | 0% |
| d. Very Dissatisfied | 1% (1) |
| e. Have Not Participated in any activities | 2% (2) |
10. **Would you be interested in the following health and wellness programs?** (Check as many as appropriate)
- | | |
|--|-----------------|
| a. <u>Advance Care Planning</u> | <u>26% (23)</u> |
| b. CPR | 22% (19) |
| c. <u>Slip/Fall Prevention</u> | <u>39% (34)</u> |
| d. Fire Safety & Prevention | 23% (20) |
| e. Help for visually and/or physically impaired | 15% (13) |
| f. <u>Home Safety Modifications</u> | <u>36% (31)</u> |
| g. <u>None of the Above</u> | <u>26% (23)</u> |
| h. <u>Your suggestions:</u> | <u>21% (18)</u> |
| <i>Chair yoga, qigong, caregiver training, housing choices, help for hearing impaired end of life issues, nutrition, cooking shows, best extinguishers for condo, patient advocate training; cooking shows, evaluation of care providers</i> | |
11. **Should additional weekend programming and/or activities be considered?**
- | | |
|---------------|--|
| a. <u>Yes</u> | <u>58% (49)</u> |
| b. No | 22% (19) |
| <i>Other:</i> | 21% (18). <i>Board game nights, poker</i> |
12. **Would you be interested in participating in the following activities via ?**
- | | |
|----------------|-----------------|
| a. In-person | 18% (16) |
| b. Zoom | 12% (11) |
| c. <u>Both</u> | <u>66% (59)</u> |

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d. None 4%(3)

13. Rate the TVIH Newsletter 4.3/5

a. Excellent	52% (46)
b. Very Good	34% (3)
c. Good	11% (10)
d. Fair	1% (1)
e. Poor	1% (1)

14. The computer helped you

a. A great deal	66% (59)
b. A lot	16 % (14)
c. A moderate amount	12% (11)
d. Not at all	4% (4)

15. Did the member wellness contacts made during COVID prove helpful?

a. I was one of the callers	25% (22)
b. Yes	49% (44)
c. No	16% (14)
d. Did not receive	13% (12)

16. How would you rate your experience with TVIH office staff? 4.6/5

a. Excellent	70% (53)
b. Very Good	23% (17)
c. Good	8% (6)
d. Fair/Poor	0%

Comments: Not enough paid staff; manager often overwhelmed; need more paid staff- volunteer coordinator, geriatric social worker. Need to see more of the office manager

17. What type of talents and/or experiences might you have that you would be willing to share with the Village? *You are an important stakeholder in the Village.*

a. Volunteering	43% (39)
b. Information Technology/Web Page Maintenance	3% (3)
c. Finance/Fundraising	6% (5)
d. Organizational Skills	22% (20)
e. Computer Usage/Training	7% (6)
f. Nursing Guidance (For Circle of Care Evaluations)	0%
g. Social Work/Counseling	7% (6)
h. Display artwork, poetry, etc.	2% (2)
i. Photography	8% (7)
j. Gardening	8% (7)
k. Help support a cause (<i>Food Bank, Hope Works, etc.</i>)	29% (26)
l. Handyman	1% (1)
m. Good Morning Howard Host	13% (12)
n. Share expertise (Language/Culture/Skill)	9% (8)
o. POD Participant/Leader	17% (15)
p. Not Applicable	14% (13)
q. Other:	20% (18)

Citizen's Climate Lobby, professional speakers, information for buying/selling real estate, reading for visually impaired, meditation

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18. Your thoughts on improving the Village (optional)

<u>Topic</u>	<u>Suggestions</u>
New Programs	Current events; nutrition, gardening, landscaping Arts and Crafts Activities Jewelry, pottery, craft shows, art shows, museum visits Programs geared to males Investment club, news discussion, bowling league, sports outings, encourage local craft beer shows, monthly game nights- gin, poker, etc. Music hour for people from different countries 3 rd regular walking group at a slower pace and shorter distance Chair yoga Repeat programs like housing, wills, probates, downsizing, adjusting to retirement More programs for active folks & frailer Ask TVIH members personally to share talent or start a program Weekend Lunches/Dinners Get more professional speakers Encourage new ideas Have more informational programs vs. social
Need More	Diversity, volunteers, GMH hosts, communication from leadership; quicker response to start new programs get subcommittee to recruit 10 people of color When presenting in GMH, etc. give person a buddy to assist TVIH members for fundraising Update website
Interaction	Be inclusive in groups- encourage every to speak no cliques have get-acquainted games for people to get to know each other Improve new member orientation Help frailer members contact businesses & volunteers TVIH members bring guests to events; need more community members Avoid politics Reach out to diverse groups Board members should attend 30% or more activities Go to HR Dept. and introduce 45+ folks; share about retirement process

95/166 respondents = 57%

Name

Email

Telephone:

Neighborhood

City.Zip

Submitted/Compiled by:
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