

September 2021

YSNN Policy and Procedure for Service Requests During COVID-19

Policy: Our commitment to providing services for members is predicated on being able to do so in a manner that protects the wellbeing of both the member and volunteer. The following procedure provides guidance for services.

Services:

All services are contingent on a volunteer being willing and available.

Transportation:

Stay home if you are sick or have been exposed to COVID-19 and are still in quarantine
Volunteer should make back seat available for the member if either the member or volunteer would be more comfortable there.

Masks will be worn by both the driver and passenger.

Wash hands or use sanitizer prior to entering vehicle.

Whenever possible windows will be open (at least cracked) for greater airflow.

Indoor Services

Wash hands or use sanitizer before and after visit.

Maintain appropriate physical distancing 6ft apart.

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Outdoor Services:

Volunteer is not required to wear a mask for outside services if able to be at least 6ft from member.

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