

1

IMPROVE PROFESSIONAL DEVELOPMENT OPPORTUNITIES

by expanding offerings beyond monthly luncheons that are flexible, diverse, targeted.

- **LINC groups** offered topical discussions focused on areas of interest, including a PCC to MCC LINC, and an ACC to PCC LINC to support members with getting their next ICF credential. Many groups met via Zoom, allowing people from different areas of the metroplex to connect.
- **Webinars** eliminated time and commute constraints that sometimes prevent coaches from attending meetings. Recorded content was also made available for those registered.
- **All-Texas Retreat and Conference** initiated a new substantive way to tune your coaching skills and renew and refresh in a weekend long experience.
- Offered **15 Core Competency CCEUs** and **16.5 Resource Development CCEUs**.

2

BUILD A VIBRANT COACHING COMMUNITY

by having more opportunities for members to use their gifts through chapter volunteerism and by having diverse and targeted quality options for chapter participation.

- Instituted **Volunteer Here** button on home page of ICF-NT.com allowing for members to review opportunities to serve the chapter, using their gifts and leveraging their interests.
- Created **orientation materials** for new members.

- Offered **laser coaching opportunities** at Texas Conference for Women in conjunction with Austin chapter.
- Coordinated partnership with **Girls Inc Tarrant County** to coach 20 staff members, in support of their career development.

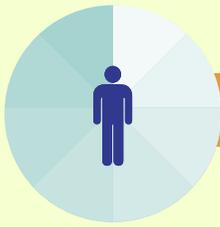
3

IMPROVE AND SUSTAIN OPERATIONAL EFFECTIVENESS

through simplified and standardized processes, procedures, policies and tools.

- **Reviewed existing documentation around processes** and currently creating/updating processes and procedures which will further enable those who volunteer in the future to have necessary background and information to perform volunteer jobs.
- **Automated the Continuing Education delivery process**, helping members not to have to keep up with paper certificates, but rather have an electronic version of their continuing education credit.
- Created 1st edition of **Chapter Standard Operations Manual** for board governance.

YEAR IN 2018 REVIEW



BY THE NUMBERS

182 MEMBERS

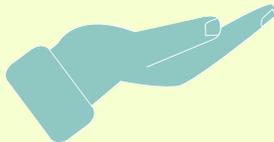
23% INCREASE IN NEW MEMBERS

70 MEMBERS WHO VOLUNTEERED IN 2018

77 MEMBERS WITH AN ICF CREDENTIAL

77% RENEWAL RATE OF MEMBERSHIP

WHERE WE GAVE BACK



HR SOUTHWEST CONFERENCE

Represented coaching to over **1,000** professionals

GIRLS INC OF TARRANT COUNTY

Coached **20** staff members and provided over **60** hours of pro bono coaching

TEXAS CONFERENCE FOR WOMEN

Along with other Texas chapters, we coached over **200** attendees

ALL TEXAS CONFERENCE

Several of our members were speakers for this first-ever event

GETTING BETTER TOGETHER

SHARPEN THE SAW

Provided a learning, demonstration and observed practice session around the coaching agreement, building a strong foundation for each session with your client. A second Sharpen the Saw session focused on the core competencies of Trust and Intimacy and Coaching Presence, again providing a lab to practice and enhance our coaching competencies.

LINC (LAUGH INTERACT NURTURE CONTRIBUTE)

ICF North Texas' special interest small groups designed to offer members the flexibility to participate when and how they want and to form a LINC based on a shared interest.

PARTNERSHIP WITH ICF GLOBAL

Leveraging the relationship that many of our chapter members have with ICF Global (we even have a member who is co-chair of the Global Board), we get access to information that may be harder for other chapters to come by. And, we took the opportunity to partner with Global on a webinar regarding the new credentialing criteria, which was a great way for our members to interact live with a member of Global's staff.

MAKING CONNECTIONS



FACEBOOK PAGE | ICF-North Texas Chapter

Follow ICF-North Texas Chapter on Facebook to stay up to date on chapter events and coaching know-how.

FACEBOOK GROUP

ICF North Texas Members and Guests



Ask to Join ICF North Texas Members and Guests to collaborate, ask questions and interact.



LINKEDIN ICF North Texas Chapter



TWITTER @ICF_NT



WEBSITE icf-nt.com



HOW WE CELEBRATED

MEMBER RECOGNITION

At each chapter meeting, we recognized new members and newly credentialed members

CELEBRATE 2018: EXPLORE THE MAGIC OF COACHING

98 attendees and **15** sponsors enjoyed reflecting on how coaching brings transformation to both the coach and the client.



North Texas
Charter Chapter