



CITY OF LOS ANGELES
EMERGENCY OPERATIONS CENTER
Joint Information System Report
May 29, 2020



<https://emergency.lacity.org/blog/la-city-public-information-update>

City of LA Departmental Public Information Developments

Los Angeles Police Department

(<http://www.lapdonline.org/>)

Los Angeles Fire Department

(<https://www.lafd.org/news/corona-virus-covid-19-information-city-los-angeles>)

- Fire Department continues to assist with the COVID-19 testing. Many retirees and volunteers are assisting. This allows current fire fighters to continue with regular operations, such as fire inspections and training.

Los Angeles World Airports

(<https://www.flylax.com/>)

- COVID-19 Task Force work streams with executive managers and division managers:
 1. Improving fiscal position
 2. Communications with the public and stakeholders
 3. Completing construction and repairs
 4. Safety
 5. Setting up the organization for success & what success looks like
 6. Getting employees back to work
 7. Getting passengers back to the airport
- Face coverings are required for anyone at LAX. Face coverings can include bandanas, scarves, T-shirts or other fabric materials held in place. Please do your part to help save lives.
(Twitter: <https://twitter.com/flyLAXairport/status/1258196179072045058?s=20>)

Department of Transportation

(<https://ladot.lacity.org/coronavirus>)

- Face masks are required to ride City public transportation to protect riders and drivers.
(Twitter: <https://twitter.com/MayorOfLA/status/1258580552040370177?s=20>)
- Interactive kiosks and signage around the stations announcing the requirements of face coverings.
- Making sure people are using face masks and protecting everybody, riders and drivers.
- Continue to provide traffic control support to COVID-19 testing sites.
- Working on retail and sidewalk pick up support for business operations.
- Update is pending on parking enforcement restrictions.

Joint Information System Report

Housing Community Investment and Development Los Angeles

(<https://hcidla2.lacity.org/coronavirus-covid-19-updates>)

- The Handyworker and LEAD Program staff have been in contact (by phone) with **hundreds** of seniors throughout the City. The Handyworker Program is for low income seniors, it offers minor home repairs, primarily repairs to help them get around the home (ramp, handles, window releases) so that our seniors have less reasons to move and stay in their homes.
 - 72% of Handyworker clients live alone, and having someone from the City call on them is providing reassurance and comfort in their lives.
- The Housing Development team is hard at work moving Prop HHH development / construction projects forward.
- Emergency Renters Relief Fund Program: <https://hcidlabill.lacity.org/RentersFund/>

Port of LA

(<https://www.portoflosangeles.org/covid-19>)

- POLA Livestream: <https://www.youtube.com/user/ThePortofLosAngeles>
- Learn more about Logistics Victory LA: <https://www.portoflosangeles.org/covid-19>

Department of Aging

(<https://aging.lacity.org/blog/covid-19-updates>)

- Updated Resources for Seniors and Other Vulnerable Angelenos: https://disability.lacity.org/sites/g/files/wph581/f/a_ResourcesForSeniorsAndOtherVulnerableAngelenosDur
- Seniors may sign up for meals by calling the Department of Aging at 213-482-7252.
 - Meal service will be prioritized for seniors who are experiencing food insecurity, including financial

Department on Disability

(<https://disability.lacity.org/coronavirus>)

- Advocacy Tools for older and dependent adults; individuals with disabilities and chronic conditions and caregivers; HIV: <https://disability.lacity.org/coronavirus-resources>
 - Offering FREE meals to Los Angeles individuals and families with disabilities! And starting May 18, 2020 they will be increasing their service to 3,000 meals A DAY! (disabilitymealinfo@lacity.org)

Personnel Department

(<https://personnel.lacity.org/covid19/>)

The City of Los Angeles has deployed over 1,000 DSWs from nearly every City department to help provide and support LA Love. During this time, these employees show pride in their new roles and responsibilities which directly impact the lives of people who live, work, and play in the City of Los Angeles (<https://personnel.lacity.org/dsw/>)

Joint Information System Report

Department of Public Works

(<https://dpw.lacity.org/>; <https://streetsla.lacity.org/>; <https://eng.lacity.org/>;

<https://www.lacitysan.org/san/faces/home>; <http://laocb.org/>; <https://bca.lacity.org/>; <https://bsl.lacity.org/>)

The City of Los Angeles Department of Public Works consists of five bureaus and five offices. The Department continues to provide critical services and support the City's ongoing efforts during COVID-19. The Department remains dedicated to the public safety and health of all Angelenos, from our residents to our employees, and appreciates the continued patience and understanding of all.

LA Sanitation and Environment

- Sanitation has produced 22 banners and 1,500 goodie bags with snacks to share appreciation for their work at plants and facilities to thank them.
- Will be releasing an awareness flyer to businesses tomorrow (Thursday) to share messaging regarding P-traps and how to get rid of odors from toilets and sinks.
- Businesses need to have waste and recycling services activated to continue operating legally.
- LA Sanitation and Environment has partnered with the YMCA to provide showers, bathrooms and locker rooms for unhoused individuals at nine YMCA facilities in the City.
- 3,000+ shower use at the YMCA, these services available for homeless population.
- Temporarily offer free extra collection. Once your bin is emptied, you can refill it while our team is there, and they'll collect it again. This new service is free of charge to residents. It starts on Monday and lasts until the Safer at Home order is lifted. If you have any questions, call our Sanitation Department's 24-hour customer care center at 1-800-773-2489 or dial 3-1-1.
- The Safe Centers known as drop off points for hazardous materials are still not open. Messaging went out to the public to communicate storing of these materials at home until the centers open.

Joint Information System Report

Streets LA

- Streets LA staff are going to be engaging and ensuring businesses that are going to be opening up are in compliance and will be working closely with the Mayor's Office team to move forward with providing education and outreach.
- StreetsLA has shifted street resurfacing projects and street sweeping to select high traffic streets and major commercial corridors to minimize impact on residential streets as more people are at home and vehicular traffic is less during this time. Over the weekend, StreetsLA completed street resurfacing work on 7th Street from Figueroa St. to Main St. in Downtown LA. More information on changes to their work plan are available at StreetsLA.lacity.org/ADAPT
- StreetsLA, in partnership with Outfront JC Decaux, began the installation of hand sanitizing stations at heavily used bus stops. StreetsLA worked with farmers markets on social distancing and public safety operational plans in order to remain open. More than 30 farmers markets plans within the City have been approved.
- Parking enforcement has been relaxed for posted street sweeping routes, but residents must comply with other, temporary parking restrictions for StreetsLA street resurfacing, sidewalk repairs, and tree trimming projects or they risk being ticketed or towed.

Bureau of Engineering

- The Bureau of Engineering completed A Bridge Home shelter at the VA West Los Angeles Campus, which has capacity to house up to 50 homeless veterans.
- The Bureau of Engineering and LA Sanitation have assisted in the transport and provision of sanitary services, including the disinfecting and pumping out of septic tanks of 283 trailers from Hansen Dam to various sites. Overall 535 trailers were donated by the State of California to house patients.
- Engineering's Development Services Program is issuing permits and delivering all services via online applications or other electronic means such as email. For those few items that cannot be submitted electronically, customers can drop off materials for processing at specially designated locations. Engineering is also now able to accept payment via electronic check. Please visit <https://eng.lacity.org> for more information on the special procedures in place, including drop-off locations, contact emails and phone numbers; and to apply for services online.
- Increased permitting for outdoor dining. Engineering will be taking the lead on this with the permits to maintain social distancing.
- The LA River will be opening for the summer again beginning on Monday, Memorial Day, but kayaking will not be allowed.

Joint Information System Report

Bureau of Contract Administration

The Bureau of Contract Administration inspectors are visiting construction sites to ensure that social distancing is being practiced and protective equipment is being provided.

- Bureau of Contract Admin. has released 1,400 procedure memos and education to construction sites for compliance. No shut downs of construction sites.

Bureau of Street Lighting

Bureau of Street Lighting crews continue their work to keep the streets of Los Angeles illuminated. In the last month, nearly 3,500 lights have been repaired. Street Lighting, in partnership with the DWP, is offering free electric vehicle charging through its electric vehicle chargers attached to streetlights in the City of Los Angeles.

Office of Community Beautification

The Office of Community Beautification teams continue to remove graffiti and conduct public right-of-way cleanups, but are currently not engaging community service workers for their own safety.

Recreation and Parks

(<https://www.laparks.org/covid-19>)

- Face coverings will be required at golf courses and trails, and if folks are gathering in groups, and not physically distancing and wearing face coverings, we will again close trails and golf courses.
 - Hiking trails are open (please refer to the website for more information)
 - Tennis & Pickle Ball is open for single play only - sunrise or opening hours to sunset only.
 - At golf courses, it's reservation-only and many slots are filled. There will be fewer tee-times — every 12 minutes instead of every 8 minutes — only one person will be allowed per golf cart, and foam fillers have been added in every hole so it's easier to pick up your golf ball without making contact with the hole and flag.
 - Griffith Observatory remains closed — there will be no parking at the observatory — and some parking lots will be closed and capacity at popular trails will be reduced to mitigate crowds.
 - If you're going to a park, go at odd hours to reduce crowding.
- Shelters: 22 shelters are open, and some parking lots have turned into trailer sites with homeless residents that meet specific criteria.
- Beaches are open. Rules and guidelines: <https://twitter.com/LACoLifeguards>
- No longer accepting new residents in shelters/facilities, but will be continuing to accept residents at the trailer sites, there are seven locations throughout the City. Additional information regarding trailer site availability in each location on the website.

Joint Information System Report

Department of Cultural Affairs

(<https://culturela.org/>)

The City of Los Angeles Department of Cultural Affairs has developed a list of resources to provide opportunities for art instruction, art experiences, and creative pursuits during this period of social distancing. In this list you will find arts and educational resources for kids and teens, virtual art experiences, professional resources for artists, mental health resources, and contact information for crucial local, state, national, and international Agencies.

- “DCA at Home” page for live content
- Artists Resource list
<https://culturela.org/programs-and-initiatives/arts-resources-during-covid-19/>
- Round 2 of Artist Emergency Fund begins Friday, April 24th
<https://culturela.org/grants-and-calls/aer-fund/>

Animal Services

(<http://www.laanimalservices.com/>)

- Sharing communications to the public regarding pets that have tested positive. There is still no evidence that the pets cannot transmit the virus to their owners.
 - When walking dogs on the streets, maintain social distancing between the dogs.
 - Treat pets as if another member of the household is sick. They can contract the virus from humans that have the virus.

Los Angeles Zoo

(<https://www.lazoo.org/covid-19/>)

Department of Neighborhood Empowerment

(<https://empowerla.org/covid/>)

Virtual Neighborhood Council (NC) meetings are now in session. Since many NCs are actively learning how to stage virtual meetings right now, if you or your staff plan to participate or present at an NC meeting, please check with that Council’s field representative and the NC chair or President to coordinate prior to the meeting.

Click a Council’s name on [this list of all NCs](#) to see who their field rep (aka Neighborhood Empowerment Advocate) is, or contact ann-marie.holman@LAcity.org for assistance.

Los Angeles Department of Water and Power

(<https://bit.ly/2zPB5Lg>)

- Extended payment plans available.
- Tips on how to keep energy efficient at home shared in multiple communication outlets to residents and clients.
- Continue to help with water and power resources to facilities for homeless.

Economic and Workforce Development Department

(<https://ewddlacity.com/index.php/ewdd-covid19>)

Resources and general services for small businesses, job seekers and youth economically impacted by COVID-19.

- **BusinessSource Centers** – bit.ly/LABusinessSource (Including technical assistance for COVID-19-related business loans and grants)

Joint Information System Report

- **WorkSource Centers** – bit.ly/EWDDWorkSource (Assistance with filing for Unemployment Insurance (UI) and expanded federal CARES Act Pandemic Unemployment Assistance (PUA) program which includes business owners, the self-employed, independent contractors, and others not usually eligible for regular state Unemployment Insurance (UI) benefits)
- **YouthSource Centers** – bit.ly/EWDDYouthSource (Assistance with support services including mentoring and counseling, work readiness and upcoming remote internships and virtual work-based learning opportunities)
- **Virtual Trainings** – bit.ly/LAjobsshelp - In addition, EWDD's Rapid Response Team is hosting virtual training sessions to provide guidance to Angelenos on how to file for Unemployment Insurance, health insurance and other resources. The trainings are geared for Angelenos who were laid off, furloughed or had hours reduced due to the COVID-19."
- **Job listings for Angelenos:** <http://www.lajobsportal.org>

Joint Information System Report

Los Angeles Public Library

(<https://www.lapl.org>)

- The library is delivering donated books to COVID-19 emergency shelters with our new Street Fleet vehicles.
- Librarians are offering online programming such as story times, book groups, etc, nearly every day of the week.
- InfoNow librarians continue to handle emailed questions from patrons from their homes.
- Thousands more people than usual have registered for digital library cards since the lockdown began and are availing themselves of library resources.
- Because the library is now fine free, staff worked to clear old overdue fines from the system, in the process unblocking library accounts for 60,000 patrons who can now utilize their cards for online resources.
- Ask a Librarian- <https://www.lapl.org/ask-a-librarian>
- Digital Services- <https://www.lapl.org/collections-resources/e-media>
- Student Success Card and Tutor.com.
 - Great resources to help the parents and students with the new type of work and projects to be done at home.
- Career Online High school, which gives students the opportunity to go back to finish their high school education and get a diploma: <https://ktla.com/morning-news/los-angeles-public-libraries-career-online-high-school-program/>
 - Career Online High School has experienced a 60% enrollment increase in the month of April compared to 2019
- Admin is working on limited to-go services for 12 branch locations. It's a drive up service for people to pick up book holds.
- LAPL is currently working on what plans for reopening will look like with potential ideas like Library To-Go and Curbside Service to better serve the community
- Since the Mayor's Safer at Home orders, the Library has experienced a drastic increase in the use of e-media and an increase in enrollment of students to the Career Online High School
- e-Media use has jumped from 666,818 in April 2019 to 1,014,446 in April 2020

LA City Planning

(<https://planning.lacity.org/resources/p41a-covid-19>)

City Planning is supporting the economic growth of Los Angeles by providing employment opportunities for its communities through building, construction, and other services that staff provide residents and small businesses alike.

- Updated Appeal Filing Procedures; Updated Procedures on Public Hearings for Projects
- Public Order Governing the Sale of Alcoholic Beverages
- Modified Operations at the Development Services Centers

Joint Information System Report

Information Technology Agency- DOWNLOAD THE SHAKEALERT APP

(<https://earthquake.lacity.org/shakealertla>)

- LA County Census information shows that City of Los Angeles has not been active in completing the Census
 - October 1, 2020 (new extension)
 - Complete the Census: <https://my2020census.gov/>
- Channel 35 continues to provide support to City Departments and initiatives and coverage of the Mayor's Press Conference through the Mayor's Facebook and Channel 35

City Attorney's Office

(<https://www.lacityattorney.org/covid19>)

The City Attorney's Office is working on consumer issues related to COVID-19. Besides price gouging, there are a number of scams that we're warning people about - ranging from fake tests and cures, false advertising of treatments, even scams around the stimulus checks. We are accepting complaints about these issues on our new COVID-19 specific, and have created the attached warnings too.

It's particularly important that older adults - older parents and neighbors - are aware because whether these scams are coming by email, text, social media or robo-call, they really seem and sound legitimate. And older folks are likely to be even more isolated right now.

Building and Safety

Continues to enforce L.A. Building & Safety Announcement No.5 dated April 15, 2020, Topic - "COVID-19 SAFETY GUIDANCE FOR CONSTRUCTION SITES". These 16 guidelines are enforced on all residential and commercial construction sites. To date, no buildings or structures have been affected long term.

Key Updates

- On 05/26, the LA County Department of Public Health issued a revised Health Officer Order; this supersedes all previous orders. The Order allows four categories of Lower-Risk Businesses to reopen: retailers, manufacturing and logistics sector businesses that supply Lower-Risk Retail Businesses, Non-Essential office-based businesses (although telework is strongly encouraged), and Indoor Malls and Shopping Centers. Specific sectors that are newly permitted:
 - Faith-based organizations, with the number of congregants limited to less than 25% of the building's capacity, or a maximum of 100 people.
 - All retail, including those located in indoor and outdoor retail shopping centers, at 50% capacity.
 - Flea markets, swap meets and drive-in movie theaters.
 - Pools, hot tubs and saunas that are in a multi-unit residence or part of a homeowner's association.
 - In-person protests, as long as attendance is limited to 25% of the area's maximum occupancy, or a maximum of 100 attendees.
- On 5/29, the Department of Public Health received information that their Variance Attestation has been reviewed and approved by California Department of Public Health. Now that the variance has been granted by the State, Public Health will be amending the current Health Officer Order, Safer at Work and in the Community, to allow for restaurants and hair salons to reopen only with the proper

Joint Information System Report

distancing and infection control protocols in place. All businesses must adhere to distancing and infection control protocols that provide safety for employees, customers and the County's most vulnerable residents before reopening. These protocols were developed to guide reopening and will be available online later today. Inspectors will continue to monitor for compliance and ensure that all adhere to the Health Officer Order. Higher-risk businesses remain closed.

Please read the Department of Public Health news release for more information. LA County guidance can be found via <http://publichealth.lacounty.gov/media/Coronavirus/guidances.htm#business>. For LA City's playbooks, please visit, <https://corona-virus.la/Business>.