For Comcast.net email

Spam Filters

Xfinity Connect email allows you to set one of three different levels of spam blockers with a Comcast email spam filter.

Spam Filtering deletes emails designated as spam without delivering them to your inbox or Spam folder.

<mark>Spam Filtering with Save a copy of emails marked as spam places emails designated as spam in a separate Spam folder. You can check and see if any legitimate email was designated as spam by accident and use the toolbar to mark it Not Spam.</mark>

Turning Spam Filtering off delivers all emails directly into your inbox, even those designated as spam.
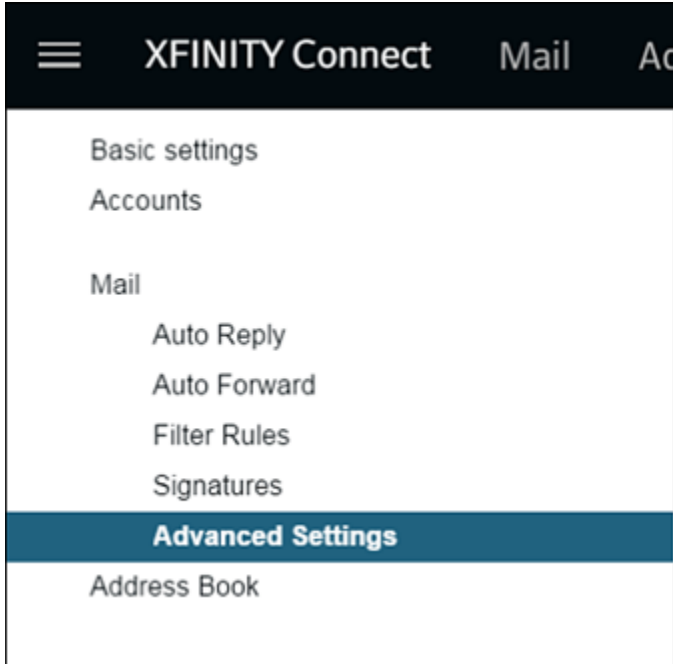
Follow the simple steps below to change your Comcast spam filter settings.
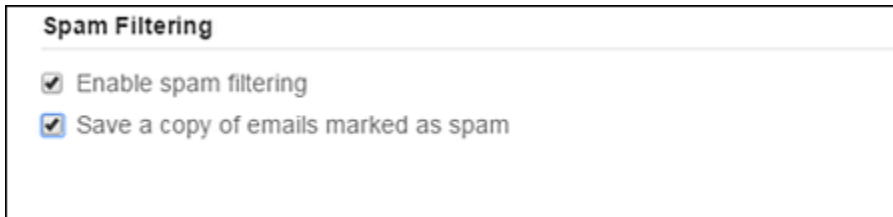
Change Spam Filter Preferences

1. In Xfinity Connect, click the Gear icon on the top right of the navigation bar and click Settings.

2. Click on Advanced Settings from the menu on the left.

3. Check the box to Enable spam filtering.

Note: You can also choose to save a copy of emails marked as spam.

4. To empty your trash, select the More Actions icon (three lines) next to the trash folder and select Empty trash to erase all messages in that folder.

6. To convert an email in your spam folder to your inbox. Open the spam folder, click next to the email and choose the mail icon above the box
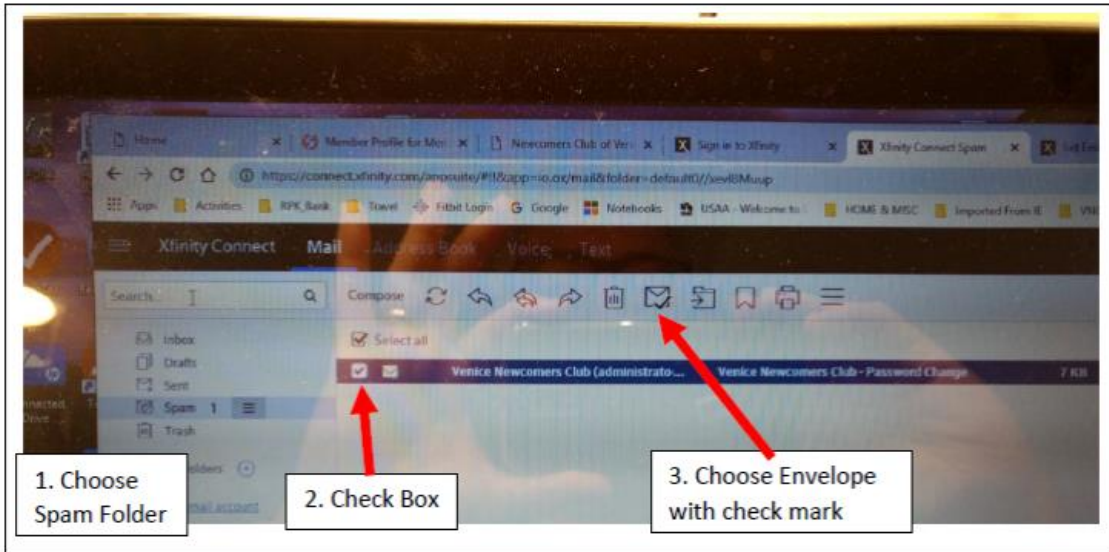
These steps should cause email from Venice-newcomers.club to go into your inbox going forward

These steps should cause email from Venice-newcomers.club to go into your inbox going forward