



CHILD & FAMILY
RESOURCES, INC.

FOLLOW-UP SURVEY ON CHILD CARE ARRANGEMENTS

Name _____
Address _____
City _____ State _____ Zip Code _____
Email Address _____

We are very interested in how your child care arrangements have progressed. Please fill out the survey provided and return to us in the self addressed envelope provided. Thank you.

1. Have you found child care for your children? Yes No

If No, please go to question 5. If Yes, continue to next question.

2. I found care: (Please check on response)

- Through child care referrals provided by your agency, **only**.
- Through your agency's child care referrals **and** another source.
- Through another source all together
- On my own. I did not receive any help.

3. What type of child care arrangement did you choose?

- Family Child Care Home
- Child Care Center
- Preschool Program
- School-Age Child Care Program
- Head Start
- Universal Pre Kindergarten Program
- Pre-Kindergarten Program
- Nursery School
- In-home Child Care (nanny, etc.)
- Summer Only or Camp Program
- Playgroup
- Legally Exempt Child Care Arrangement or Relative
- Other _____

4. Are you satisfied with your current child care arrangement?

- Yes, I am **satisfied** with my child care arrangement
- I am **somewhat** satisfied with my child care arrangement
- I am **not satisfied** with my child care arrangement

5. If finding child care was difficult or you were unable to find child care, please explain why (check all that apply)

- Cost of child care was too high

What was the cost? _____

What is the amount you could afford to pay? _____

- No openings

- Location of care (i.e. difficult to get to, didn't like) list area desired:

- _____
 No transportation

- Dissatisfied with the quality

- Type of care I desired was not available – list type needed: _____

- Scheduling difficulty, hours needed not provided – List hours needed: _____

- Spoken language of provider not same as parent

- Have not completed search for care

- Made different choices to accommodate family needs (*work form home, parents working different shifts, use relative, parent chose to stay at home*)

- Other (please explain) _____

6. How would you describe the child care referral services you received? (please check one)

- The child care resource and referral service was **very helpful**

- The child care resource and referral service was **helpful**

- The child care resource and referral service was **somewhat helpful**

- The child care resource and referral service was **not helpful at all**

7. Would you use this service again? Yes No

8. Did you receive your Parent Education Packet within?

- 1 Business Day 2 Business Days

- 3 Business Day 4-7 Business Days

9. If you visited our website was it user friendly?

- Yes No

- Somewhat Did not access

10. If you have not found child care and would like to receive more referrals, please contact our CCRR Specialist at 1-800-881- 5786.