

ANNUAL MEETING
OCTOBER 4TH, 2010
5:30-7:30

CHILD AND FAMILY RESOURCES, INC.

2009 - 2010 YEAR END REPORT



MISSION STATEMENT

"CHILD AND FAMILY RESOURCES IS DEDICATED TO PROVIDING AFFORDABLE, ACCESSIBLE PROGRAMS THAT ENHANCE AND SUPPORT THE EDUCATION OF PARENTS, CAREGIVERS AND CHILD CARE PROVIDERS, AS WELL AS, ENCOURAGE THE HIGHEST QUALITY OF CARE AND POSITIVE LEARNING EXPERIENCES FOR YOUNG CHILDREN."

Child Care Resource & Referral Services

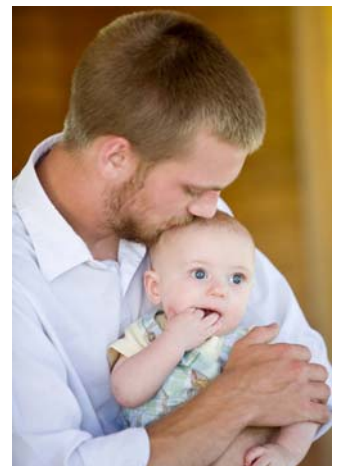
The NYS CCRR Best Practice Certified Team provided quality child care education, health and safety grants, programming information, inspections, technical assistance and referrals to parents and providers in Seneca, Ontario and Yates Counties.

- 537 • Child care referrals conducted
- 641 • Number of children needing care
- 237 • Families served through child care referrals who are eligible for the NYS Child Care Subsidy Program
- 2,215 • Registered, Licensed, Legally exempt child care providers served (duplicated)
- 634 • Child Care providers served through Training (duplicated)
- 138 • Training sessions offered by CFR

Family Resource Services

CFR offers home visiting, parenting workshops, support groups, referrals to community agencies, early childhood services, supervised visits, emergency or basic need items and child safety seats to enhance and support the education of parents and encourage positive learning experiences for young children.

- 1871 • Home visits conducted
- 638 • Number of families served (unduplicated)
- 1003 • Referrals to other services
- 110 • Car seats distributed
- 137 • Parenting groups, sessions and workshops
- 3630 • Children served in ECE programming (duplicated)



Key Points of Interest in 2009—2010



- **Early Head Start Expansion:** With the award of additional funding to Pro Action of Steuben/Yates through ARRA dollars, Child and Family Resources, Inc. was contracted to provide Early Head Start services to 10 families in Yates county. This expansion allowed the agency to hire additional staff to serve families of children birth through 4 years using the Federal Early Head Start Standards. The overall contract increased from \$11,129 to \$41,299 beginning in March 2010.

- **Registration Project Expansion:** Since 2000 Child and Family Resources, Inc. has held the Ontario County Child Care Registration contract to deliver registration and inspection services to 85 Family Child Care homes and School Age Child Care Programs within the county. In July of 2010, contracts began for delivery of registration services to both Yates (\$30,000 annually) and Seneca (\$50,000 annually) County programs. Three additional staff were hired to deliver these services to an additional 54 programs. Services include outreach to potential providers, application processing, inspections and monitoring, complaint investigations, technical assistance and renewal processing.



- **National CCRR Quality Assurance:** Child and Family Resources, Inc. began the 30 month process of becoming a nationally certified Child Care Resource & Referral Agency. Child Care related services offered to parents, providers and the community will undergo extensive review and evaluation in effort to improve and validate quality service and create the most effective delivery of services and satisfaction to customers.

- **Healthy Families Budget Crisis:** Due to the NY State fiscal crisis the Healthy Families NY Program was slated to be cut from state funding affecting hundreds of families across the state, including those served by our Healthy Families Ontario (HFO) program. The HFO program was forced to stop all services (home visiting, parent support and referrals) from June 1-July 11, 2010 until the program was reinstated. The HFO program was reinstated as a smaller program serving 50 families; a decrease of 58 families and \$125,366. The program rehired four full-time staff and is currently reengaging families.

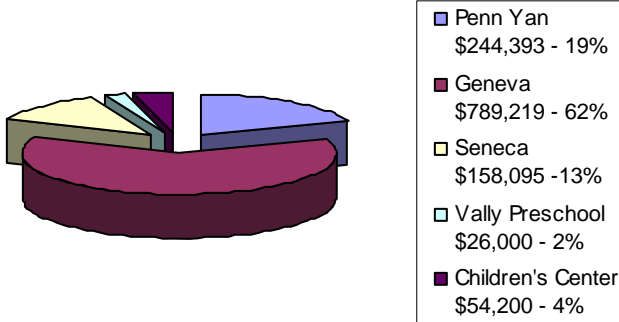
- **Teen Moms Club Expansion:** In collaboration with Geneva High School and Head Start, Child and Family Resources, Inc. offered a Teen Moms Club to pregnant and parenting teens who were also working on their GED, Diploma or higher education classes. The Geneva Center offered a safe site with child care, role modeling, support and parenting education for participating teens. The program has since expanded with an additional collaborator funded by the Wyckoff Family Foundation. The Finger Lakes Health Foundation will offer prenatal education, child birth classes and access to resources supporting healthy child development.



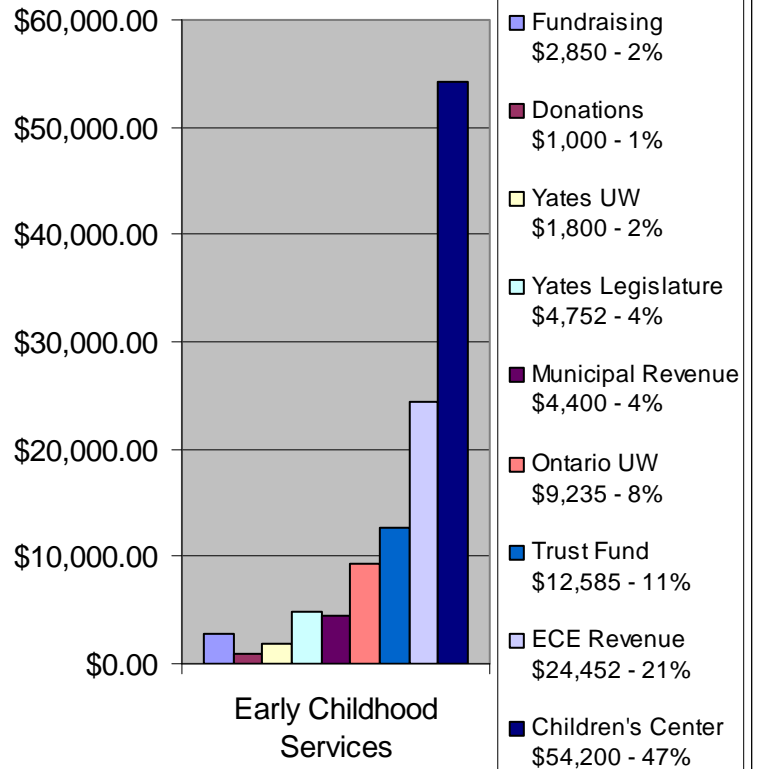
Budget Pieces . . .

The following column graphs detail budget breakdowns for Family Resource Services, Child Care Services, and Early Childhood Services. The pie chart below breaks down the budgeted income per site.

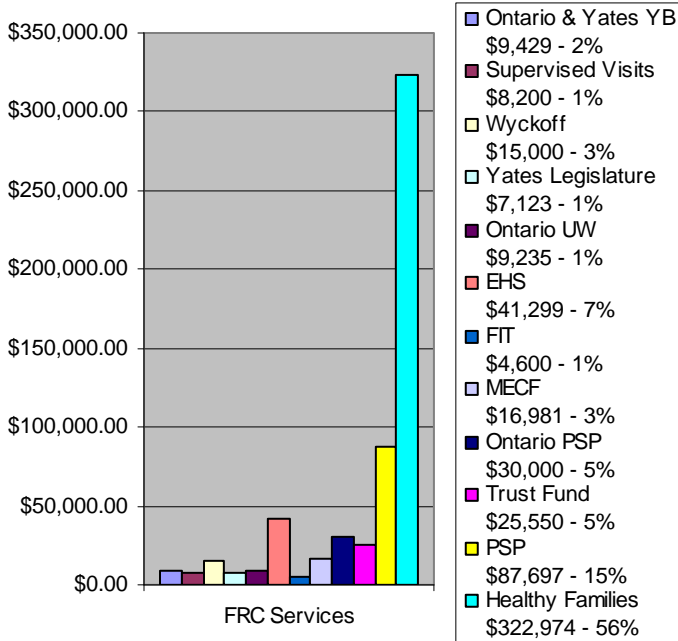
2009-2010 Budgeted Income Per Site (total income: \$1,271,907)



ECE Services Breakdown by Contract (total income: \$115,074)



FRC Revenue Breakdown by Funding Source (total income: \$578,713)



CCS Revenue Breakdown by Contract (total income: \$578,120)

