



## **Volunteer Drivers and Members**

### **Policy and Procedure during a pandemic**

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LLH is an essential business because we drive people to and from appointments, deliver needed food and medications to our members, and keep people connected to decrease isolation. Below are policies and procedures for our drivers and members during the COVID 19 pandemic.

Volunteers and members must decide their own comfort level of participation. However, if a volunteer or member has shown symptoms or tested positive, they cannot volunteer or receive services until they have had no symptoms for 14 days or two negative tests for COVID 19.

Further, please review the most recent guidelines at the CDC website <https://www.cdc.gov/coronavirus/2019-ncov/daily-life-coping/using-transportation.html> Below is a summation:.

Stay home if you are having any COVID 19 symptoms such as fever or chills, cough, shortness of breath or difficulty breathing, fatigue, muscle or body aches, headache, new loss of taste or smell, sore throat, congestion or runny nose, nausea or vomiting, or diarrhea. If you need to cancel your ride or cancel driving someone, please call the office at 607-319-0162 or email at [office@lovelivingathome.org](mailto:office@lovelivingathome.org)

The volunteer driver must disinfect passenger side door frames, handles, window, seat belt, and seat buckle, with an approved cleaner that you can find at the following website, <https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2>. A few examples of disinfectant are Clorox Bleach, Scrubbing Bubbles Disinfectant Bathroom Grime Fighter, Arm & Hammer Essentials Disinfecting Wipes, Lysol Disinfecting Wipes (all scents), bleach disinfectant cleaner, Peroxide multi-surface cleaner and disinfectant, Lysol Brand Bleach Mold and Mildew Remover, Clorox Multi Surface Cleaner+Bleach, Clorox disinfectant wipe. There are many more.

Here are additional questions/rules to follow:

- Do you have adequate supplies? If you need hand sanitizer, approved disinfectant wipes, or a cloth face-covering please call the office at 607-319-0162 or email the office at [office@lovelivingathome.org](mailto:office@lovelivingathome.org).
- Before traveling, pack sanitizing wipes and hand sanitizer with at least 60% alcohol.
- Before you leave your home, wash your hands with soap and water for at least 20 seconds, or use hand sanitizer with at least 60% alcohol.
- Riders must wash their hands with soap and water for at least 20 seconds or use hand sanitizer with at least 60% alcohol before entering the vehicle

-Avoid contact with surfaces frequently touched by passengers or drivers, such as the doorframe and handles, windows, and other vehicle parts. In circumstances where such contact is unavoidable, use a hand sanitizer containing at least 60% alcohol as soon as possible afterward

-Practice social distancing.

-Both persons must wear a cloth face covering.

-The volunteer driver will improve the ventilation in the vehicle if possible — for example, by opening the windows or setting the air ventilation/air conditioning on non-recirculation mode.

-After leaving the vehicle, wash your hands with soap and water for at least 20 seconds, or use a hand sanitizer containing at least 60% alcohol.

-People who are sick or have recently had close contact (closer than 6 feet for at least 15 minutes) with a person with COVID-19 should not volunteer for Love Living at Home. Please call or email the office at [office@lovelivingathome.org](mailto:office@lovelivingathome.org) or 607-319-0162.

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