

## Action 2017 MAMMOTH and FLYAWAY Trip Cancellation Policy

All policies of the Action Ski Club are amended from time to time. We advise you to always read the cancellation policy before signing up, as there may have been changes since you last read it.

- Your reservation is guaranteed only when your trip has been paid for in full.
- Full payments are required upfront for MAMMOTH trips; deposit schedule must be followed for FLYAWAY trips.
- If a trip is full, you may be placed on the waiting list only upon paying for the required payment as stated above. You may drop from the waiting list and request a refund at anytime, including when your name comes up to the top of the list.
- If a trip is cancelled for whatever reason by the Action Board of Directors, the unrecoverable costs will be defrayed among those signed up for the trip.
- **Trip leaders must be notified in writing for all cancellations. Cancellations take effect the day the trip leader receives the written notice.**
- **Cancellation greater than 90 days** prior to trip departure and with paid replacement will receive a full refund.
- **Cancellation less than 90 days** prior to trip departure and with paid replacement will receive a full refund minus \$20 if a MAMMOTH trip and minus \$50 and any penalties for name or other changes, for FLYAWAY trips. Mammoth cancellation fee increases to \$50.00 per person, if written cancellation is received less than two weeks prior to the trip departure date.
- If a replacement is found, but cancellation occurs **eight days or less** prior to a trip, an additional penalty of 10% may be imposed to cover additional assessed change fees.
- **Cancellation replacements** must come from the Action waiting list. In the event that there are no people on the Action waiting list, the person wishing to cancel may find their own replacement, who is or must become an Action member. **No refund will be given to the person cancelling until the replacement has paid in full for the trip.**
- Any trip cancellation policies enforced by the tour operators or vendors that Action uses will take precedence over the cancellation policy stated in this document.
- If there is nobody on the waiting list and a replacement cannot be found the member may submit a written refund request, explaining reason for the cancellation, to the Trip Leaders within 14 days of the trip. If approved by a 2/3 vote of the Action Ski Club Board, money may be refunded as follows. MAMMOTH trips: A credit will be given minus any applicable cancellation fees and an additional 5% of the actual trip cost. The credit is only valid for the remaining unfilled Action Mammoth trips scheduled for the current season. If the refund request is for the last Mammoth trip of the season, the credit may be applied to the next unfilled Action weekend Mammoth trip the following year. FLYAWAY trips: The person cancelling may be refunded whatever amount Action is refunded by the tour operator or vendor. If less than 90 days prior to trip departure, the \$50 cancellation penalty will also be imposed.

**WE RECOMMEND YOU BUY TRAVEL INSURANCE SINCE ACTION MAY CHOOSE TO NOT REFUND FOR EVENTS THAT COULD HAVE BEEN COVERED BY SUCH INSURANCE. Our flyaway tour operators often offer insurance. Other possible companies are:**

- Travelguard insurance: <http://www.travelguard.com/>
- Travelex Insurance: <http://www.travelexinsurance.com/quote/>
- Allianz Insurance: <http://www.allianztravelinsurance.com>