

**Florida Floodplain Managers Association
2019 Annual Conferences
Abstracts**

- Title:** The Future of the NFIP (Luncheon Presentation 15 minutes)
- Length:** 30 minutes
- Subject:** FDEM / FEMA
- Target Audience:** All attendees
- Presenter Name:** Tony Hake, N/A
Product Delivery Division Director
FIMA/Federal Insurance Directorate
- Biography:** Mr. Hake is Product Delivery Division Director within the Federal Insurance Directorate. Federal Insurance aligns and simplifies flood insurance program delivery for policyholders and property owners. The Product Delivery Division includes four Branches: Claims, Direct Service Branch, Industry Management and Underwriting. These branches lead and oversee the multitude of private entities that aid FEMA in the delivery of the NFIP through a unique public private partnership. In addition, Mr. Hake is the Program Manager for the Federal Insurance and Mitigation Administration's NFIP Transformation effort. This effort includes Risk Rating 2.0, New NFIP Policy Forms, PIVOT Integration and Change Management across the FIMA Program lines with a focus of making the program more transparent and easier to use.
- Co-Presenter:** None
- Biography:**
- Abstract:** FIMA is transforming the National Flood Insurance Program into a simple, easy and more transparent experience that policyholders, communities and the entire NFIP ecosystem can value and trust. During lunch, Tony Hake, Program Manager for FIMA's NFIP Transformational effort will highlight this effort and will provide an update on:
- Risk Rating 2.0 – Redesign (high level)
 - PIVOT (System of Record)
 - Policy Form Redesign
 - Other Transformation Efforts