



Umbrella is joining Angie's List & HomeAdvisor to be able to offer our membership to many more people across the country.

When we started Umbrella, now over three years ago, many of you asked us whether others in your lives could become members - children, grandchildren, younger neighbors. Now, as part of the Angie's List/HomeAdvisor family, we will be able to offer a membership service that makes it easier and more affordable for anyone to take care of their homes.

As part of this merger, your membership benefits will be changing...

- **20% off tons of flat-rate services** on HomeAdvisor, such as painting, lawn care, home cleaning and more. The average member saves hundreds of dollars a year.
- **Up to \$35 dollars off larger projects** that require multiple quotes when booking and paying through HomeAdvisor.
- **More professionals, across more job types** - You'll now have access to hundreds more people in your area. And similar to Umbrella, these professionals will be background checked and reviewed.
- **Quicker fill time** - with more professionals available in your area, we'll be able to get the job done quicker!

In addition to your benefits changing, there are a couple of other important changes to note:

- **Your new HomeAdvisor membership price will be \$19.99.** We will be issuing you a prorated refund of your Umbrella membership

for \$95.52 minus \$19.99 for access to your new Membership benefits for a one-year period. You can expect to see a refund of \$75.53 on your statement within 30 days.

- The **payment information you have on file with Umbrella will be deleted and will not be transitioned to HomeAdvisor**. When you book new jobs through HomeAdvisor, the card you use will be securely stored and used to auto-renew your HomeAdvisor membership after one year. You will be notified of this automatic renewal 30 days in advance. If you do not book any jobs, no credit card will be on file for you, and you will not be automatically renewed for a second year of benefits.
- **We will be shutting down the Umbrella Neighbor network and will instead be working with HomeAdvisor professionals** to fulfill your home needs. We know many of you formed great working relationships with Umbrella Neighbors, so if you would like to be put in direct contact with any specific Neighbor, please reply to this email and we will facilitate that for you.
- As of today, all new job requests will go through the HomeAdvisor network, rather than through the Umbrella platform. However, **we will continue to facilitate any requests that are scheduled or waiting to be scheduled until February 28, 2021**.

We're excited to make HomeAdvisor your new go-to place for all your home maintenance needs. Once your membership is fully transitioned, on or before the week of March 1st, you will receive an email with your new membership details and information on how to book jobs.

Please respond to this email by Wednesday, February 24th if you do not wish

to transition your Umbrella membership to HomeAdvisor. If you have any questions, feel free to respond to this email or give us a call at (844) 402-2480.

Warmly,

The Umbrella Team

members@askumbrella.com

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