



VOLUNTEER CODE OF ETHICS

The Volunteer program at South Whidbey at Home is designed to provide Volunteers with rewarding experiences. The following principles are intended to guide you when you are providing services to Members.

- Volunteer agrees to act at all times in accordance with South Whidbey at Home's Mission, Values, and Operating Principles.
- Volunteers respect the privacy of Members and maintain confidentiality regarding Members at all times.
- Volunteers will treat Members, their family members and others with respect and courtesy.
- Volunteers do not use obscenities, derogatory comments based on race, color, religion, disability, sexual orientation, gender, national origin, or ancestry.
- Volunteers do not engage in verbal or physical threats or any action that may be dangerous or create a health or safety concern.
- Volunteers agree to perform only the service to which they are assigned by a Call Manager. If a Member requests further service, the Volunteer must ask the Member to phone a Call Manager for assistance. Call managers schedule all Volunteer assignments and Volunteers are not expected to accept any additional unscheduled requests from Members.
- Volunteers agree not to offer professional advice or engage in further services to Members unless both the Member and the Volunteer sign an Independent Contractor form (see Appendix B.) Volunteers will inform the Call Manager of this agreement.
- Volunteers will not promote his/her personal services and will not accept gifts or loans from Members.
- South Whidbey at Home respects the cultural, religious and political views of its Members. Volunteers refrain from trying to impose their own views on Members.
- Volunteers call the office if they have concerns regarding the safety of a Member or of themselves.

Volunteer name: _____

Signature: _____ Date: _____