

## **RESA Member Code of Ethics**

## As a RESA Member I agree to the following:

- 1. To always conduct myself as a professional with integrity, sincerity and sensitivity.
- 2. To ensure my employees and business associates conduct themselves in the same manner
- 3. To treat my clients and colleagues with respect
- 4. To refrain from making unsolicited comments, verbally or in writing about other stagers, clients, customers or Real Estate Agents
- 5. To refrain from revealing any confidential information about my clients
- 6. To fulfill my commitments
- 7. To never commit to a project that I am not able to fulfill
- 8. To fully educate my clients on the process of staging, fees, and all recommendations to properly stage their home or listing prior to any work being started
- 9. To never display disrespect for any Staging Professional. We are a diverse society of Stagers and respect all designations and backgrounds
- 10. To maintain and improve the standards of the home staging industry
- 11. To become and remain informed on issues affecting home staging
- 12. To keep my profile and blog on the RESA Site or other sites professional
- 13. To resolve conflicts with professionalism and appropriateness
- 14. To mentor and educate other stagers to the best of my ability
- 15. To never use stock photos or photos that are not my original work in my portfolio or gallery EVER. Stock design photos for use on a website <u>outside of the portfolio or gallery</u> are <u>strongly discouraged</u>. If a RESA Member does use stock photos on their site a disclaimer will be required in the footer of their website in no less than 10 font size stating: "Site contains some stock photos. All photos in portfolio are stager's work."
- 16. To use only my <u>original</u> written material in all electronic and print media including my website and blog. National or international statistics, charts and reports not written by the stager should be labeled as such.
- 17. To never return any items that have been previously used in a staging.
- 18. Shall not deny equal professional services or discriminate against any person for reasons of race, color, religion, sex, handicap, familial status, national origin, sexual orientation, or gender identity.
- 19. To refrain from unlawfully opening wholesale accounts without the proper documentation and certifications as deemed necessary by the state in which I do business.
- 20. RESA-PRO™ designees agree to not use ANY STOCK PHOTOS on their website or in their marketing materials.
- 21. To use truthful and accurate information on my website, marketing materials, presentations, blogs, etc.

I understand that plagiarism (written word) and copyright infringement (photographs, logos) will not be tolerated and are cause for losing my membership to RESA. RESA is a support organization that will give me the platform to further my business through membership, the RESA Directory and networking volunteerism.

As a RESA member, I agree to abide by the code of ethics stated above.