MID-ATLANTIC ASSOCIATION FOR COURT MANAGEMENT

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MID-YEAR AGENDA
DOVER DOWNS, DOVER, DELAWARE
JUNE 12, 2019

WEDNESDAY, JUNE 12, 2019

Time	Location	Event
8:00 – 9:00 am	Atrium	Conference Registration
8:00 – 9:00 am	Ballroom B	Continental Breakfast
9:00 – 9:15 am	Ballroom B	**Welcome** *Joy Keller, MAACM President*
9:15 – 10:15 am	Ballroom B	**Managing Social Media Frenzy in The Workplace** *Keynote: Karen Michael*

Today's employees are sharing content via social media that can impact your organization's efficient operations. Using interactive technology and case studies, workplace attorney Karen Michael will explore social media in hiring, the implications of the first amendment in employee posting, and how to address employee social media behavior that impacts your organization.

Time	Location	Event
10:15 – 10:30 am		Break
10:30 – 11:30 am		Concurrent Workshops
	Ballroom C	**Blurred Lines- Appropriate Workplace Behavior at Work and After Hours** *Presenter: Karen Michael*

There are many blurred lines in the workplace and these have led to more questions about harassment. Using interactive technology, videos and case studies, workplace attorney Karen Michael will explain employer obligations in preventing and addressing allegations of harassment, and will bring clarity on behaviors that cannot be tolerated.

Silver Lake
Eighteen Ways Courts Should Use Technology To Better Serve Their Customers
Presenter: John Greacen

Courts have always focused on using technology to improve their internal operating successes. The Institute for the Advancement of the American Legal System (IAALS) recently issued a report making their case for "outward facing" technology - court applications deployed to improve court customer's experiences. The report describes eighteen such technologies, gives examples of courts using them today, documents the benefits that accrue directly to the courts these investments, and explains the importance of the COSCA/NACM/NSCS Joint Technology Committee's "component model" in furthering rapid adoption of them. John Greacen, the report's author, will introduce you to the report's concepts, the eighteen ways, and specific court examples, incorporating the experience of the attendees.

Chesapeake Bay **Technology and the Bench**
Presenter: Robb Wilmot

Technology and the Bench is an educational initiative sponsored by the Federal Judicial Center. Some of the collaboration partners include University of California, Berkeley Law School Center for Law and Technology, Cornel University, Princeton University, and Carnegie Melon University in addition to the Administrative Office of the US Courts. The purpose of the national educational project and this MAACM workshop is to provide Court staff at all levels with knowledge that is critical to exist, grow, survive, and be informed when functioning at the intersection of Law and Technology. The information in this workshop will help all to make short and long-term decisions to support individual and judiciary wide safety, security, and efficiency while using technology resources to their fullest.

Delaware
Creating a High Performance Team Culture
Presenter: Roger Roof

You have taken your time to scour over hundreds of applications, trudged through endless hours of interviews and finally, you have your team selected. Now the question is, how do you get all of these different personalities working towards the same goal? In this session we will discuss teamwork- what it is, how to encourage it, and most importantly, how to maintain it.

11:45 – 1:00 pm   Ballroom B   Lunch

1:00 – 2:00 pm   Concurrent Workshops

Ballroom C	**Maximizing Team Success**
	Presenters: Kimberly Locker and
	Sandra Caicedo-Gomez

This program explores the essentials that team members and leaders need to understand for team success. Included in the session is discussion around team dynamics, how to avoid the seven behaviors that cause dysfunction in a team, how to understand and deal with different personalities on the team and the four stages of team development. Activities and experiential learning techniques will be used throughout the session.

Silver Lake	**Eighteen Ways Courts Should Use**
	Technology To Better Serve Their
	Customers (Repeat)
	Presenter: John Greacen

Courts have always focused on using technology to improve their internal operating successes. The Institute for the Advancement of the American Legal System (IAALS) recently issued a report making their case for "outward facing" technology - court applications deployed to improve court customer's experiences. The report describes eighteen such technologies, gives examples of courts using them today, documents the benefits that accrue directly to the courts these investments, and explains the importance of the COSCA/NACM/NSCS Joint Technology Committee's "component model" in furthering rapid adoption of them. John Greacen, the report's author, will introduce you to the report's concepts, the eighteen ways, and specific court examples, incorporating the experience of the attendees.

| Chesapeake Bay | **Dark Web** |
| | *Presenter: Robb Wilmot* |

Is the Dark Web a real thing? What is the difference between the Dark Web and the Deep Web? Where is the Dark Web? Why does it exist? Can anyone go to the Dark Web? Is the Dark Web illegal? Should I be concerned about it personally or from a judicial standpoint? Where does Crypto Currency factor into the Dark Web. Answers to these questions and more will help to shed light on the mysterious Dark Web. This session will enlighten attendees to which aspects of the Dark Web should concern them and their court.

Delaware Bay	**Leading from the Light: Power of**
	Positive Leadership
	Presenter: Rick Pierce

Back by popular demand…In this energetic session, participants will discuss the value of connections with individuals they encounter, strangers as well as colleagues and friends. We will analyze the differentiation between relationships based upon trust and those based upon fear and how best to ensure you use the right one for your foundation of a relationship. We will discuss the "be attitudes" for leaders and how to differentiate the myriad of interests of a multi-generational workforce and develop strategies on how to address their individualized preferences. If you are a first-time supervisor or manager or have been in a leadership position for less than three years, this is a workshop for you!

2:00 – 2:15 pm		Break – Refreshments in the Atrium
2:15 – 3:15 pm		Concurrent Workshops

Ballroom C — **Maximizing Team Success (Repeat)**
Presenters: Kimberly Locker and Sandra Caicedo-Gomez

This program explores the essentials that team members and leaders need to understand for team success. Included in the session is discussion around team dynamics, how to avoid the seven behaviors that cause dysfunction in a team, how to understand and deal with different personalities on the team and the four stages of team development. Activities and experiential learning techniques will be used throughout the session.

Silver Lake — **Creating a High Performance Team Culture (Repeat)**
Presenter: Roger Roof

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Chesapeake Bay — **Dark Web (Repeat)**
Presenter: Rob Wilmot

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Delaware Bay — **Leading from the Light: Power of Positive Leadership (Repeat)**
Presenter: Rick Pierce

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3:15 – 3:30 pm   Ballroom B
                        **Conference Closing and 2019 Annual Scholarship
                        Giveaway*: President Joy Keller**

* *Must be present to win the 2019 annual scholarship. Winner should affirm that they can attend and wish to accept the scholarship
for the 2019 Annual Conference in Cambridge, Maryland from October 27-30, 2019 at the time of the drawing. If the winner is unable
to attend or accept, please immediately inform the President so another name can be selected.*