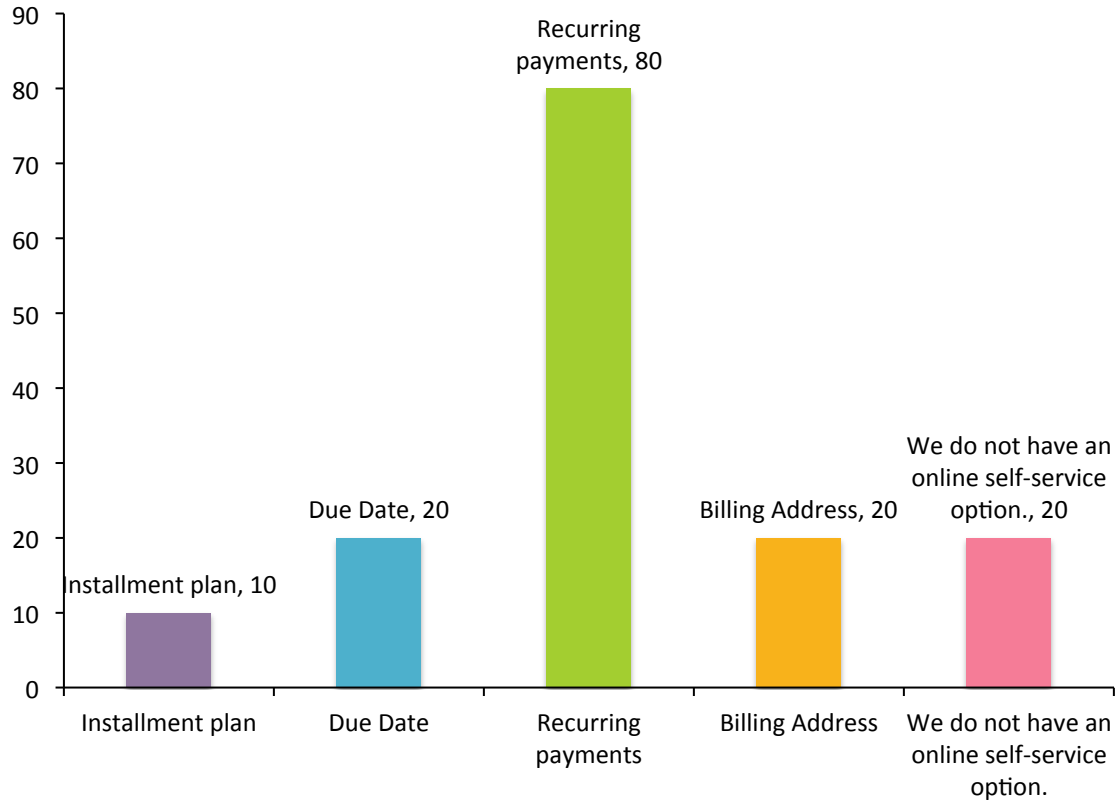


January 2018 QotM (PL Only)

PL Only: What billing changes do you allow insureds to make online? Select all that apply:



Value	Percent	Count
Installment plan	10.0%	1
Due Date	20.0%	2
Recurring payments	80.0%	8
Billing Address	20.0%	2
We do not have an online self-service option.	20.0%	2