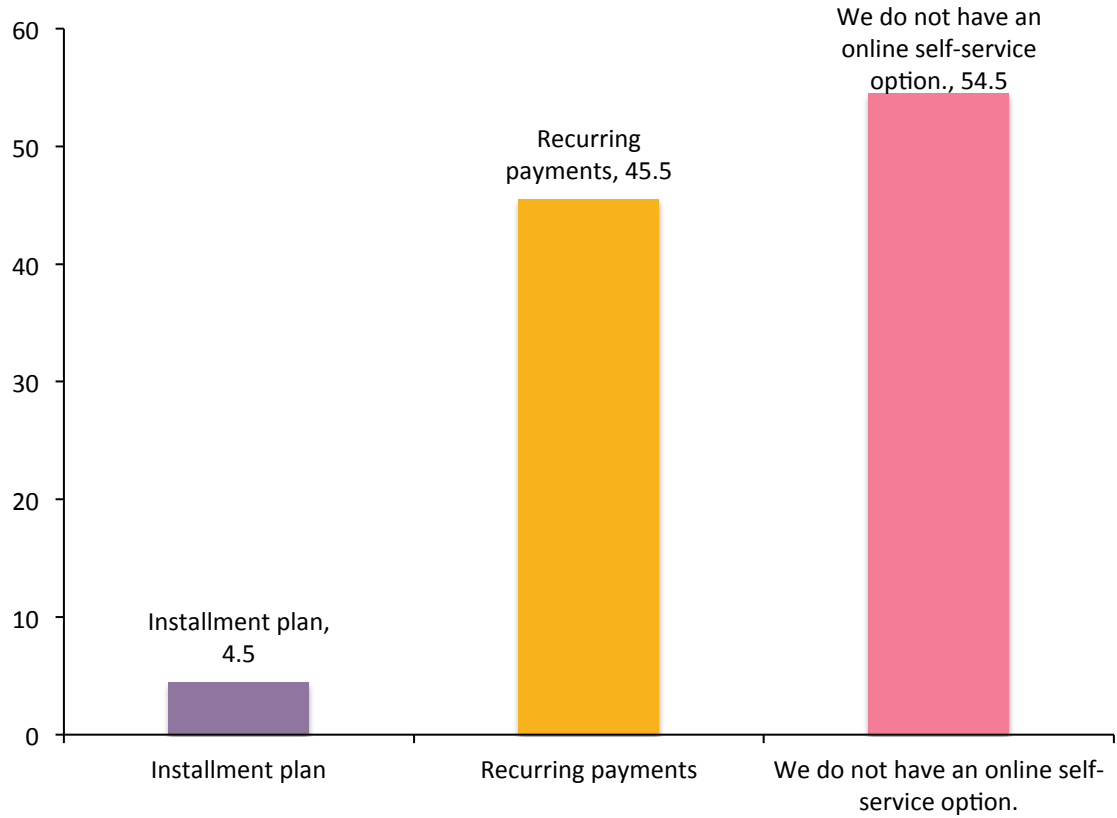


# January 2018 QotM (CL Only)

CL Only: What billing changes do you allow insureds to make online? Select all that apply:



Value	Percent	Count
Installment plan	4.5%	1
Recurring payments	45.5%	10
We do not have an online self-service option.	54.5%	12