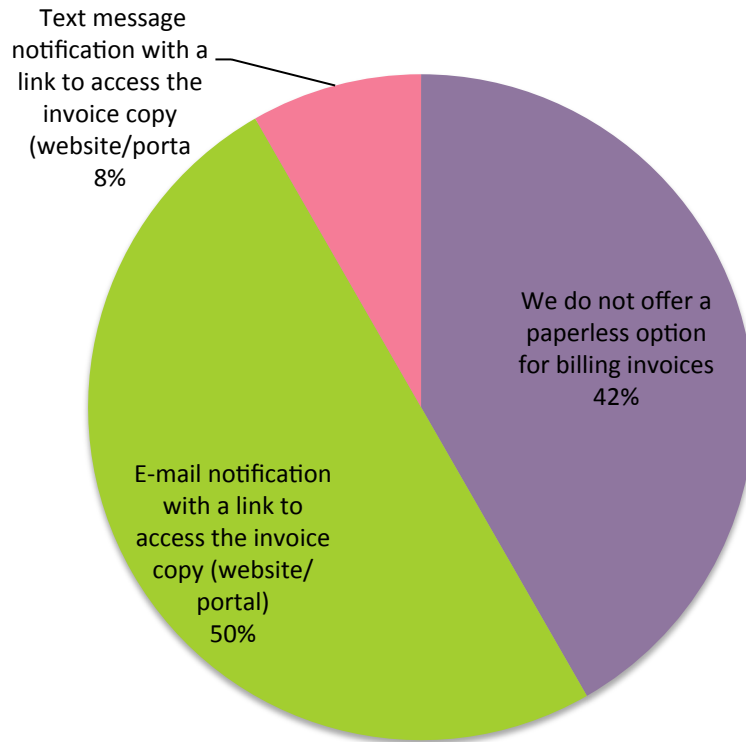


# June 2017 QotM (PL Only)

What is your primary method for delivering your Personal Lines paperless billing invoice??



Value	Percent	Count
We do not offer a paperless option for billing invoices	41.7%	5
E-mail notification with a link to access the invoice copy (website/portal)	50.0%	6
Text message notification with a link to access the invoice copy (website/portal)	8.3%	1
	Totals	12