



FLORIDA ORGANIZATION OF NURSE EXECUTIVES

**Education Conference & Annual Meeting
Attendee Conference Brochure
November 8th - 9th, 2018**

Pyramid of Excellence of Healthcare Organizations



**Sheraton Lake Buena Vista Resort
12205 Apopka Vineland Road
Orlando, Florida 32836**

**FLORIDA ORGANIZATION OF NURSE EXECUTIVES
(FONE)
and
SUNCOAST ORGANIZATION OF NURSE EXECUTIVES
(SCONE)**

and

The Orlando Institute for Learning

Presents

***Transforming to High Reliability Healthcare:
The Strategic Role of the Nurse Leader***

Hotel Reservations are Now Open!



**Call 800-423-3297 and ask for the FONE 2018 rate of \$169.00 plus tax
Reservation cutoff date is October 5th, 2018 so reserve early!
Check in time: 3 PM Check out time: 12 PM**

**The daily self-parking fee is discounted at \$8.00 per day
Basic Internet in hotel room and meeting rooms complimentary!**

FONE Mission

Representing nurse leaders in advancing the future of healthcare
in Florida through innovative nursing leadership

- **Who Should Attend?** Nurse Executives, Nurse Managers, Nurse Consultants, Staff Nurses, Nursing Faculty, Nursing Students

- **Conference Highlights**
 - Expert national and state nursing speakers in improving outcomes
 - ANCC approved continuing education credits upon conference completion
 - FONE Annual Meeting and Installation of Officers
 - 2018 Excellence Award Presentations
 - 2018 FONE Scholarship Awards
 - 2018 Research Grant Award
 - 2018 Best Poster Awards for research and evidence-based practice
 - Research and Evidence-Based Poster Session
 - Exhibitor/Sponsor sessions presenting cutting edge technologies
 - Networking opportunities with nurses across all Florida regions
 - Complimentary Internet Access in meeting rooms and hotel room
 - Conference app to network with attendees and exhibitors

Conference Objectives

At the conclusion of the FONE Educational Conference, the participants will be able to:

1. Describe principles and practices related to creating a high reliability organization focused on improving quality and safety in patient care.
2. Identify strategies that can be used by nurse leaders in creating and sustaining a culture of excellence reflective of high reliability organizations
3. Examine trends and issues impacting nursing across Florida based on the perspective of the Florida Board of Nursing and nursing faculty
4. Explore effective strategies in engaging in the legislative process at the local and state levels.

Fall 2018 Conference Schedule

Transforming to High Reliability Healthcare: The Strategic Role of the Nurse Leader

Wednesday, November 7, 2018

3:00 - 9:00 PM **Exhibitor Set Up for November 8th Exhibitors**
(Conference and Exhibitor Registrations 4-7 PM)
Set Up Majestic Palm Ballroom

Thursday, November 8, 2018

7:45 - 9:10 AM **Conference Registration**

7:45 - 9:10 AM **Breakfast with Exhibitors and Poster Presentations**

9:10 - 9:25 AM **FONE President Opening Remarks and Welcome**
Leslie Rogers, PhD, MBA, BSN, RN
Director Medical/Surgical Services & Magnet Program Director
Moffitt Cancer Center, Tampa, Florida

9:25 - 10:55 AM **"High Reliability and Nurse Leaders: A Pivotal Element for Success"**
Ann Scott Blouin, RN, PhD, FACHE
President & CEO
PSQ Advisory, LaGrange, Illinois

10:55 - 11:55 AM **Break with Exhibitors and Poster Sessions**

11:55 AM - 1:15 PM **Networking/Awards Luncheon**
Open to attendees, exhibitors and speakers
**Excellence Awards Presentations
**Scholarship Awards Presentations

1:15 - 2:15 PM **"The Florida Board of Nursing and the Department of Health: An Overview of Nursing Regulation and the Nurse Licensure Compact"**
Joe Baker, Jr.
Executive Director
Florida Board of Nursing, Tallahassee, Florida

2:15 - 3:15 PM **Break with Exhibitors and Poster Sessions**
Exhibitor Raffle Giveaways

3:15 - 4:15 PM **"Legislation: The Role of the Nurse Leader Impacting Change"**
Martha DeCastro, MS, RN
Vice President for Nursing and Clinical Care Policy
Florida Hospital Association

- 4:15 - 5:15 PM** **"The Role of the Nurse Leader in Delivering Great Care with High Reliability"**
Jayne Willis, MSN, RN, NEA-BC, CENP
 Vice President of Nursing
 Orlando Health, Orlando, Florida
- Friday, November 9, 2018**
- 8:00 - 8:45 AM** **Conference Registration**
 Breakfast
- 8:45 - 9:45 AM** **"Improving Team Outcomes through the Use of Standardized Unit Briefs, Huddles and Debriefs"**
Melissa M. Shelton, PhD, RN, CNE
Pam Beitlich, DNP, ARNP, NEA-BC
 Sarasota Memorial Health Care System, Sarasota, Florida
- 9:45 - 10:40 AM** **"The HRO Organization and The Nurse Leader Group Discussion Exercises"**
Candace Smith PhD, BSN, RN, NEA-BC
 Chief Nursing Officer
 Manatee Memorial Hospital, Bradenton, Florida
- 10:40 - 10:50 AM** **Break**
- 10:50 - 11:35 AM** **"The Preservation of Holistic Nursing Values in Nurse Practitioner Care"**
Elizabeth V. Kinchen PhD, RN, AHN-BC
 University of Central Florida
 Orlando, Florida
 2017 FONE Research Grant Recipient
- 11:35 AM - 12:00 PM** **FONE Foundation Inc. Scholarship Fundraising & Auction**
- 12:00 - 1:15 PM** **Lunch**
 Annual General Membership Meeting & Installation of Officers
- 1:15 - 1:30 PM** **Best Poster Awards for research and evidence-based practice**
- 1:30 - 2:30 PM** **"Academic-Service Partnership: From Quality and Safety Education for Nurses (QSEN) to High Reliability Organizations (HRO)"**
Victoria L. Rich, PhD, RN FAAN
 Dean
 University of South Florida College of Nursing, Tampa, Florida
- 2:30 - 3:45 PM** **Endnote Address**
"High Reliability: Nursing at its Core"
Edwin Loftin, RN, MBA, NEA-BC, FACHE
 SVP Integrated and Acute Care Services/CNO
 Parrish Healthcare, Titusville, Florida
- 3:45 - 4:00 PM** **Wrap Up, Evaluations and Closing Remarks**

2018 FONE EDUCATIONAL CONFERENCE

KEYNOTE SPEAKER

Ann Scott Blouin, RN, PhD, FACHE



A nationally recognized health care leader with more than 30 years of strategic planning, health care administration, consulting, and clinical experience, Dr. Blouin has worked with multiple health systems across the United States to help them address operations efficiency and effectiveness, improve revenue management, address competitive challenges and minimize reputational risk by enhancing quality and patient safety. Most recently Dr. Blouin was the Executive Vice President for Customer Relations and Accreditation Operations at The Joint Commission, the largest health care accrediting organization in the United States. Ann has consulted for a large number of health care organizations, serving in leadership roles at consulting firms such as Deloitte, Ernst & Young (now EY), and Huron Consulting Group.

Ann has taught high reliability concepts and worked with a large number of leading hospitals and health systems on identifying and reducing the potential for serious safety events. This interest in preventing harm began as a young nurse caring for pediatric and obstetric patients, accelerated when developing consulting approaches to improve quality, and culminated in advising many hospitals and teaching high reliability concepts while at The Joint Commission.

Dr. Blouin has published and presented extensively on the strategic issues confronting health care in the United States, particularly the critical role of improving patient care quality and safety for long-term financial health. She served as Vice-Chair of the National Patient Safety Foundation Board of Directors and successfully led the merger of the organization with the Institute for Healthcare Improvement, on whose board she now serves.

ENDNOTE SPEAKER

Edwin Loftin, RN, MBA, NEA-BC, FACHE



Edwin Loftin serves as Senior Vice President of Integrated and Acute Care Services/Chief Nursing Officer at Parrish Medical Center (PMC) and the Parrish Healthcare system headquartered in Titusville, Florida.

Mr. Loftin is a progressive senior healthcare executive who cultivates a culture of loving care and patient-centered excellence and advocates a healing environment that assures "perfect care" and enhances evidence-based nursing care.

Mr. Loftin led the medical center's efforts to become the first in the nation to earn The Joint Commission's Integrated Care Certification.

Under his leadership, the medical center has maintained an impeccable quality and patient safety record: earning The SafeCare Group's Top 100 SafeCare Hospitals® distinction; the LeapFrog Group's highest Hospital Safety Score, The Joint Commission's Top Performer distinction; as well as CMS' Hospital Compare four-star rating.

In addition, the medical center has earned the Consumer Reports #1 Safest hospital in Florida (2014), JD Powers & Associates 2010 Distinguished Hospital for Inpatient Experiences; and Health Grades 2010 Distinguished Hospital for

Clinical Excellence and Outstanding Patient Experiences. Parrish Medical Center is also a member of the world-renown Mayo Clinic Care Network.

Loftin's community service includes serving on The Joint Commission Clinical Advisory team for Vizient Inc., Vizient SE and Truven Advisory Committee; Board member of The Safe Care Group; member of advisory boards for UCF and EFSC Colleges of Nursing; board chair of the Space Coast Chapter of the American Red Cross; board member of Brevard County Big Brothers and Big Sisters; and serving as the United Way of Brevard Employee Campaign Manager.

Loftin is also a graduate of LEAD Brevard, a leadership and community development organization for Brevard County's business and civic community. He leads and serves on numerous hospital committees focused on process improvement and service excellence.

Loftin earned his Master of Business Administration degree from East Carolina University and his Bachelor of Science Degree in Nursing from Atlantic Christian College in Wilson, North Carolina. He is a fellow of the American College of Healthcare Executives and a member of the American Organization of Nurse Executives.

Loftin is also an invited speaker on both the national and local levels discussing such topics as service excellence and community-centered healing care. Prior to joining Parrish Medical Center in 2007, Mr. Loftin served as vice president of Patient Care Services at Carteret County General Hospital (CGH) in Morehead City, NC.

FONE Education Committee Members 2018

Diane Brady-Schwartz, PhD, RN, NEA-BC
Barbara Drummond-Huth DNP, RN, NEA-BC
Pat DuRant, MSN, RN
Sheila Ferrall, MSN, RN, AOCN
Wendi Goodson-Celerin, MS, ARNP, NE-BC, CMSRN
Sylvia Helms, MSN, RN, CNL
Kathy Hunt, MSN, RN, CCRN
Jacqueline Munro, PhD, ARNP, NE-BC
Julie Polaszek MSN, RN, CNML
Fidelia Roster, MSN, RN, CCRN, CNRN, Co-Chair
Sue Shkrab DNP, RN, NE-BC Co- Chair
Andrea Schuermann, MSN, RN, CPEN, CNML
Candace Smith PhD, BSN, RN, NEA-BC
Valerie Ventura, MSN/Ed, RN-BC

Past Research Grant Recipients

2008 M. Lindell Joseph PhD, RN
2009 Lee Schmidt PhD, RN
2011 Roberta Vallish, ARNP
2012 Deborah Clarke, PhD, MBA, RN
2013 Lee Schmidt, PhD, RN and Patricia Dittman, PhD, RN, CDE
2014 Roberta Christopher, EdD(c), MSN, APRN, NE-BC, CHTS-CP
2015 Joy Parchment, PhD, RN, NE-BC; Tanya Cohn, PhD, Med, RN;
Julie A. Lamoureux, DMD, MDc; Joanne Aberilla, MSN-Ed, CCRN;
and Becky Maya, BSN, RN, CPEN
2016 Karen Zak BSN, RN, CNOR; Rebekah Parkinson BSN RN CNOR;
Jeanette Green PhD, ARNP, CPNP-PC, PMHS; and Laurie Duckworth PhD ARNP
2017 Elizabeth V. Kinchen PhD, RN, AHN-BC

Continuing Education

Exact number of continuing education hours pending.

Orlando Health Institute for Learning is an approved provider of continuing nursing education by Florida Board of Nursing (Provider No. FBN 50-1524).

Orlando Health Institute for Learning is an approved provider of continuing nursing education by North Carolina Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation (AP 085).

Partial credit will not be given to attendees who attend a portion of sessions on Thursday or who must leave early on Friday.

Refund and Cancellation Policy

Registration fees will be refunded in the amount of 50% if notification is received in writing five business days prior to the first day of the conference (by November 1, 2018). Registration is transferable from one member/attendee to another if coordinated with the FONE prior to the program.

Conference Registration

Please register for the conference by October 25th, 2018. Registrations after this date can be made on-site at the conference. Registration is available online at www.foneorg.com or you can mail in the attached registration form with payment.

Join FONE!

The membership application is available online at www.foneorg.com. Please include the form at the time of registration. Non Members can join to obtain the discounted rates!

Contact FONE at info@fone.org for more information.

Conference App

Conference attendees will receive email notification to download the conference app. The app will contain information on attendees, ability to communicate with attendees and sponsors, the conference schedule, conference presentation handouts along with other key points of information.

FONE/SCONE/ The Orlando Institute for Learning

Sheraton Lake Buena Vista Resort

November 8th – 9th, 2018

REGISTRATION FORM

Name: _____ First Name for Badge: _____

Title: _____ Organization: _____

Address: _____ City: _____ State: _____ Zip Code: _____

Daytime Phone: (_____) _____ Fax: (_____) _____

Email: _____ RN #: _____

First Time Attendee Yes No

FONE Membership number: _____

New 2018 FONE Member Yes No

I do I do not give permission to provide my contact information with exhibitors

Please list any specific dietary restrictions:

Registration Fees

Two-Day Registration Fees

Regular Registration **\$260**
2-Day fee, FONE Members per person for both days

Regular Registration **\$285**
2-Days, Non-FONE Members for both days

FONE Honorary Members/Full Time Student **\$150**
2-Day fee, per person for both days

Single Day Registration Fees

Thursday, November 8th **\$200**
1-Day fee FONE Members

Thursday, November 8th **\$225**
1-Day fee Non-FONE Members

Friday, November 9th **\$150**
1-Day fee FONE Members

Friday, November 9th **\$175**
1-Day fee Non-FONE Members

Total _____

Conference Registration

Register by credit card online:

For online registration please go to www.foneorg.com and complete your registration for the conference. Our credit card payment system is secure and you will receive a receipt for your registration.

We accept Visa and Master Card

Register by Mail:

Mail completed registration form and payment to FONE.

_____ My Check is enclosed payable to: **Florida Organization of Nurse Executives**

Mail to: Florida Organization of Nurse Executives

7380 W Sand Lake Road, Suite 500, Orlando, Florida, 32819

Save the Dates!

**The 2019 FONE Conference and Annual Meeting
will be held on November 7th and 8th, 2019**

**The Florida Hotel and Conference Center
1500 Sand Lake Road Orlando, FL 32809**