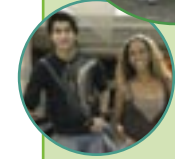
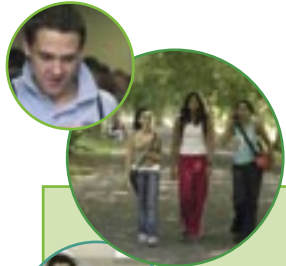


Foundation Feedback

Keeping Members up-to-date



Welcome to this edition of Foundation Feedback, which is a special "Youth" edition. We would like to introduce Matthew

Alley, our new Youth Governor, and inside you will see articles on the Adolescent Unit, the Children's Unit and interviews with Jennifer Peters, Medical Student and Simon Greenwood, Qualified Doctor at the Countess. One of our main objectives this year is to increase our Youth Membership (members between 11 and 17 years of age) so if you would like to help us achieve this, please get in touch.

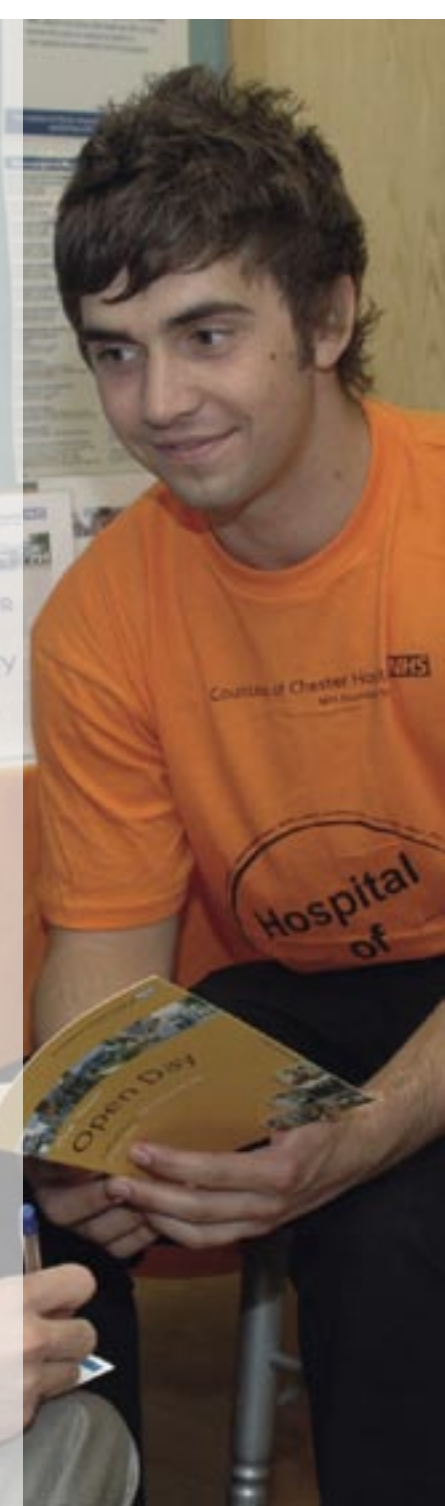
Matthew Alley, Youth Governor

I am a 17 year old student at Sir John Deanes College in Northwich and live in Saughall, Chester. I am currently studying Chemistry, Maths and Biology and I aspire to follow a career in medicine.

I became the Youth Governor by talking to the previous Youth Governor, Katie Bunnell, as to gain tips on applying to medical school. She offered me the position as she was leaving for university in September 2007 and I gladly took it.

As the Youth Governor I hope to voice the opinions of people my age in the local community on the Countess of Chester Hospital.

As I am applying to study medicine at university, by being the Youth Governor, I hope to gain a valuable insight into hospital life.



Messages from your Elected Governors



To : All members

From : Helen Clifton, elected Governor for Chester and Rural Cheshire

Since I last wrote in May I've continued to play an active role with the Board of Governors: I'm participating in a group preparing a training and continuing professional development programme for all Governors. I'm also still attending the Communications and Membership as well as the Strategy Committee.

Recently I've also been asked to chair a group to look at how the Governors communicate with the Foundation Trust members – that's you, the readers of Foundation Feedback – as well as patients and the wider general public. This is one way that we tell you about your hospital, however Foundation Feedback is only sent to members of the Trust and not to the general public. We're keen to explore other ideas – have you got any suggestions you'd like us to consider? You are invited to attend the Board of Governors' meetings – would you like other opportunities to meet us? Would you like us to write to you more often? How do you think we might reach the wider public?

This is your opportunity to help us to represent you; contact us either by e-mail, phone or write to us. All the details are available in this issue of Foundation Feedback.



To : All members

From : Keith Higham, elected Governor for Ellesmere Port and Neston

I have been a Public Governor representing Ellesmere Port and Neston for the past two years. During this time I have been a member of the Strategy Committee which deals with all the major issues involving the Board of Governors and COCH.

Last year I was a member of the national committee

Now you can contact your Elected Governors by email, letter or fax:

Email

Public Governors

Chester & Rural Cheshire

stanley.skyrme@coch.nhs.uk
helen.clifton@coch.nhs.uk
maureen.brady@coch.nhs.uk
william.buxton@coch.nhs.uk
george.potter@coch.nhs.uk
ann.thomason@coch.nhs.uk
richard.taylor@coch.nhs.uk
gareth.pritchard@coch.nhs.uk

Out of Area

eric.huntington@coch.nhs.uk

Ellesmere Port & Neston

pat.clare@coch.nhs.uk
keith.higham@coch.nhs.uk
stan.france@coch.nhs.uk
sue.kettle@coch.nhs.uk

Flintshire

gordon.donaldson@coch.nhs.uk
peter.york@coch.nhs.uk
liz.kevan@coch.nhs.uk

Staff Governors

Nurses/Midwives Qualified

lynne.podmore@coch.nhs.uk
chris.lube@coch.nhs.uk

Doctors

ian.harvey@coch.nhs.uk

All Other Staff Groups

millie.bradshaw@coch.nhs.uk

Allied Health Professionals/ Technical/Scientific

heather.shilliday@coch.nhs.uk

Letter

Please address your letter to:
The Foundation Trust Secretary, Countess of Chester Hospital NHS
Foundation Trust, Liverpool Road, Chester CH2 1UL

Fax

Please address your fax to:
The Foundation Trust Secretary - 01244 365292



To: Chester and Rural Cheshire Members

From: George Potter, elected Governor for Chester and Rural Cheshire

One year has passed since I was elected Governor, a year both taxing and fulfilling. At Governors' meetings, of which I have attended all, the comprehensive nature of matters discussed and the quality of contribution by both Management and Governors has been impressive.

I have participated actively in the workings of both the Strategy and Communications/Memberships Committees, each of which enjoy a collaboration with the Chairman and Board of Directors. For myself, I have enjoyed learning much from my peers together with Middle Management and staff, about systems covering much of the vast complexity of hospital infrastructure, a process that I hope to continue.

There is no doubt in my mind that the 'Countess' is a good hospital where all those I have met share a determination to make it better. I hope that you, the present members, will tell us your views and wishes, thus playing a part in a common pursuit of excellence in patient care.

charged with setting up the National Governors' Forum, this is now up and running and hosted by the King's Fund.

I am presently representing the Board of Governors on three committees.

- Ward Refurbishment Programme.
- Critical Care Expansion Programme.
- The Front of Hospital Refurbishment Programme.

The Board of Governors was invited by the Hospital Management to provide two representatives to be involved in the detailed planning of each of these programmes. This has been an important step taken by the Directors to give the Board of Governors real involvement in future planning and I believe fulfils

one of the main intended functions of a Board of Governors.

Foundation Trust Members can contact myself, Pat Clare or Helen Clifton if they have any comments / suggestions / questions they wish us to raise at these meetings.

experiences you or your relatives may have of this service.

In early October, I attended the first full meeting of the newly established Governors' Forum where I can contribute at a national level and share our experiences in Chester with other Foundation Trust hospitals. I'm sure we will also get some new ideas to improve the benefits for our members.

The Annual Members' meeting held on October 9th was a very interesting and informative meeting which enabled members to meet their Governors and hear from the Executive Board on future developments for the hospital.



To: Ellesmere Port and Neston Members

From: Pat Clare, elected Governor for Ellesmere Port and Neston

Thank you for re-electing me for a second term. I am pleased to be able to continue to work to improve hospital services on your behalf.

I continue to chair the Communication and Membership Committee. I hope you enjoyed the last edition of Foundation Feedback and that this November edition will be even better. The Open Day was a great success and I enjoyed meeting members and helping to recruit new members during the day.

I was asked to have input into the group that were consulted on the ward improvements. Work has already started on Ward 48 and we will have regular updates as the refurbishment programme is extended to other wards.

Expansion of the Critical Care services (HDU and Intensive Care) is the latest project in which I am involved so I would welcome any

Adolescent Unit opens for teenagers

The latest project to be undertaken by the Chester Childbirth Appeal is almost complete and has now been used by its first teenage patients.

The need for a specially designed place for young people between the ages of 11 – 18 yrs requiring medical care within the Hospital was first identified in the early 2000s and following a successful application to the Charity Commissioner to allow us to

include “children attending the hospital for treatment as beneficiaries” in our Charitable Objectives, fund-raising began in earnest.

The fabulous finished Unit consists of an en-suite bay to accommodate 3 boys, the same for 3 girls, and a communal sitting room with video, DVD player and PC for their mutual use.

The sitting room then has access to the adjoining courtyard, complete with giant chess board and chess set.

An important part of the process was consulting the young people themselves, their parents and the paediatric staff, before we took the decision to

work towards funding an Adolescent Unit. The reason for this was the consensus of opinion that teenage patients were nursed in inappropriate surroundings; either in the company of small children with the noise and toys associated with them or with adults on the General Wing.

Professional plans were drawn up and advice sought from the Royal Liverpool Children’s Hospital at Alder Hey. Their survey of adolescents’ wishes found that most wanted facilities, was for “fresh air” which is why we have included a landscaped garden specifically for their use in our project.





In June 2003 a joint working party was set up by the Royal College of Paediatric and Child Health chaired by Dr John Tripp. The resultant report "Bridging the Gap" convinced us that our efforts in this direction would be well justified.

Our project will make a tremendous difference to the 2,100 or so teenagers admitted annually with illnesses such as cancer, cystic fibrosis, breathing difficulties and diabetes, to name just a few of the medical conditions treated here.

I met with the Chairman, Sir Jim Sharples and Chief Executive, Peter Herring on Tuesday 6th November 2007 who spoke to parents and teenagers on the ward.

We wish to thank all the people who have helped us to achieve this much needed facility.

Pat Daniels MBE
Chester Childbirth Appeal

Mrs Pat Daniels MBE



Spotlight on...

the Children's

Nobody wants to see a child in hospital, especially their own child, but on visiting the Children's Unit at the Countess I was reassured to find an atmosphere which makes children feel at home whilst giving support and confidence to their anxious parents.

Parents who wish to stay with their child in the same room have 24 hour access and there is an area in the Unit called the Christopher Wing, where they can go to have some quiet time and make hot drinks.

The Unit is under the care of six Paediatricians and the experienced charge of Sister Ann Murphy who leads a skilled team of nurses trained in all aspects of child care. This includes dieticians who provide a healthy eating programme and play leaders who can provide diversionary tactics as well as occupational therapy.

Sister Murphy showed me around explaining the different areas, the Unit kitchen which supplies all kinds of snacks (including fruit instead of biscuits which may influence future eating habits!). Most meals arrive in the Thomas the Tank Engine trolley from the hospital kitchens on the main site.



Unit

After seeing the brightly coloured decorations and toys for the younger children, Ann took me into the very new and attractive Adolescent Unit which will give older children space to be themselves and meet others of their own age.

Ann told me, "Many young patients, following assessment, will be allowed home and not have to be hospitalised".

Likewise when a child needs 24 hour care a community package is set up so that the child can be nursed

at home. This includes children who need to be monitored because they are suffering from conditions such as diabetes or cystic fibrosis.

Children and young persons aged from 0 – 16 admitted to this Unit may be suffering from a whole range of medical and surgical conditions. Babies are cared for in the Special Care Baby Unit. If a condition needs more specialised care then the child will be sent to Alder Hey Hospital in Liverpool. There are however, two high dependency beds in the Unit where children

who have infectious diseases are isolated.

The Children's Unit is due for refurbishment very soon and new planning ideas will make the Unit more comfortable, more efficient and up to date. However much thought has been given already to the care and comfort of the child and the family and parents should be reassured, as I was, that in a traumatic situation they will be supported sensitively and with warm understanding.

Sue Elphick MBE
Trust Member



What's it like to be...

Sue Elphick, Trust Member, and Jackie Hughes, Secretary to the Board went to meet Jennifer Peters, *Medical Student* at the Countess of Chester Hospital.

What drew you to Medicine?

When I was 14 I dislocated my thumb and was taken to Alder Hey Hospital for treatment. My mum says that from then on I had an interest in a career in Medicine. At school I had always enjoyed science.

Where did you study?

After sixth form in my home city of Liverpool, I attended Liverpool University where I undertook a 5 year course. Alternatively students with a previous, usually science related degree can undertake a 4 year course, as opposed to the usual 5 years.

Do you feel you are moving into any particular direction in relation to a specific speciality?

I am now in my 4th year and currently doing a placement in Obstetrics and Gynaecology which I really enjoy.

Are you supervised during your placement training?

Yes, we are closely supervised at all times.

What attracted you to undertake your placement at the Countess of Chester Hospital?

My own personal reason was word of mouth from students in the years above me who had undertaken training here.

The comments I have heard from students were that the Countess of Chester Hospital is a fantastic hospital. The hospital takes students from year 4 and upwards and not the lower years which is an advantage. All clinics are monitored and timekeeping is recorded.

What was your first impression of the Countess of Chester Hospital?

I was impressed with the undergraduate facilities and the team at



Chester who co-ordinate the placements, Dr Wardle, Mrs Helen Hughes and Mrs Tricia Tolley were very friendly, organised and professional and also very welcoming. The 5th year students also are very helpful and provide guidance in our training.

During your placement do you cover all specialities?

Placements within, palliative care, paediatrics, psychiatry and obstetrics and gynaecology are undertaken, spending 4 weeks in each. However, the placements within medicine and surgery are longer, lasting for up to 12 weeks.

What advice would you give to someone taking their A-Levels in terms of a career?

It would be helpful for sixth-formers to gain a week's placement in a clinical setting if possible if they are considering a career in Medicine. This is not essential however as Universities understand that there are limited places for sixth-formers.

It may also be helpful to undertake some voluntary work, for example in a residential home or special needs school.





A great place for undergraduates

The Countess of Chester NHS Foundation Trust has built a reputation for being a popular choice for clinical placements for 4th and 5th year Medical Students from The University of Liverpool.

For the academic year 06 / 07, 56 students chose Chester as their first choice hospital in which to undertake their 4th year clinical placement. We happily accepted 42 of these increasing our allocation from 36 to 42 students.

The Multi Disciplinary Education and Training Centre provides purpose built accommodation to its students in the Trust's new Multi Disciplinary Training and Education Centre which opened in July 2006. Facilities include: a Student Common Room,

How do patients react to student doctors?

Most patients are aware of the importance of students gaining experience on the wards. Students are always closely supervised. I, like all student doctors appreciate the experience gained on the wards as this is crucial to the training process.

Do you receive funding during your training?

No. I am funded through my student loan and part-time jobs in the evenings until my fifth year.

What is the ratio between male and female students?

Approximately 70% female and 30% male.

How many days are spent at the hospital during your placement?

Students spend a minimum of three days in hospital per week, one day at a GP practice fortnightly and one day at University fortnightly.

The Trust also accepts around 20 consecutive fifth year medical students rotating through 5, eight week blocks each academic year.



In addition Special Study Modules (SSM's) are Undertaken in year 4, by those students choosing to return to the Trust. In 2007 18 students undertook SSM's at the Trust.

The training the Trust provides to its students is reliant upon the involvement of all areas of the Hospital. Patient contact is crucial for medical students as clerking and taking histories of clinical conditions builds the framework for which students use in their final clinical exams.

Exam results for those students attached to the Trust for 2006 / 2007 was a successful 100%.

Computer room, Staff offices, Library, clinical skills room and training rooms for group tutorial sessions.

The Department of Undergraduate Medical Education also facilitates the yearly Prospective Sixth Former Course. This 3 day course gives lower sixth form students who are interested in a career in Medicine the opportunity to spend time in a clinical setting. For the 2007 course we had 29 applications for only 10 places. Details of the 2008 course will be available from mid November on the Hospital's website.



What's it like to be...

Sue Elphick, Trust Member, and Jackie Hughes, Secretary to the Board went to meet Simon Greenwood, *F1 Qualified Doctor* at the Countess of Chester Hospital.

What drew you to Medicine?

When I was 16 I had a summer job as a Health Care Assistant in my local hospital in Reading, I enjoyed working in the hospital setting and it just started from there.

So what stage are you at now?

I graduated in July of this year and then began work here in Chester at the beginning of August as part of a 2-year Foundation Training post.

Where did you graduate from?

I graduated from Liverpool University, but had placements throughout the Merseyside area. The course is setup so that the first three years have theory integrated with some practical experience and then a year-long clinical placement in hospital in fourth year before finals at the end of fourth year. The fifth year is then split into 5 different 8-week placements focussed on practical experience.

And what did you think of the course?

I enjoyed the course a lot. It is a well structured course with emphasis on self-directed learning and plenty of opportunity for developing practical skills.

The course also offers students the chance to take a year out after fourth year to study something different and to take part in an exchange programme with other European universities in fifth year.

So what attracted you to undertake your training at the Countess of Chester Hospital?

I applied to come to Chester for my fourth year placement because it had a good reputation within the medical school. I really enjoyed spending that year here; from a students point of view the size of the hospital is not too intimidating and the staff are very welcoming.

It is also appealing that the Countess only takes 4th and 5th year students so that the hospital is not over-run with students as I think that can become tedious for both staff and patients. I then decided to apply to work here for the 2-year Foundation training post.

Do you live locally?

Yes, when I was a student here I commuted from Liverpool, but now we have accommodation provided for

us for one year in four-bedroom flats just five minutes walk from the hospital.

As you are now a qualified doctor and in your F1 year, are you required to choose a particular speciality?

I think the usual route now is to apply for a specialist training programme following the 2-year Foundation programme, so it will be in just over a years time that I may have to decide on a speciality.

And is there any particular speciality that interests you at the moment?

Well, I think I prefer Medicine to Surgery, but do not know much more than that yet! I took a year out to study for a Masters in Sports and Exercise Science on the Exercise Physiology pathway because I am interested in exercise and its place in health promotion as well as its use for rehabilitation and disease prevention. Sadly though there is not really a set speciality for that!

I am also interested in Paediatrics; I have enjoyed working as a counsellor on ChildLine whilst studying at Liverpool, and I was lucky enough to gain a place on the International Course in Paediatrics



at the Karolinska Institutet in Stockholm as part of an exchange programme last year. I am starting Paediatrics here as one of my 3 F1 placements in December, so I will see how it goes then.

Do you play sport given your background in taking a Masters in Sports and Exercise Science?

Yes, I played football whilst at University and am a keen cyclist. I am aiming to qualify and race in the PBP in France, 2011.

Now, some questions for someone thinking of taking up Medicine as a career... is there any particular advice you would give someone in that position? I think the main thing is to see whether they would enjoy it or not. It is important for people to get some kind of experience before they apply. It looks good on their application form, but that is also the only way to see whether you would enjoy working in that environment or not. It is a long training, so I think the main thing is to see whether you enjoy working in healthcare or not, and if you do, then go for it.

Do you find that you have enough time for hobbies and things whilst training or is it all work, work, work?! No, not at all! The work is steady, but as long as you keep on top of

it then it's manageable. There is nothing that I have had to sacrifice in terms of hobbies to study medicine, so don't get put off by the workload.

Best moment at medical school? Well, there are lots... You make lots of good friends at University and have a lot of fun. I also found the exchange programme to Stockholm to be excellent, but I think the best moment for me was collecting my degree at the end of the course. That's what all the work was for!

Scariest moment at medical school? Thankfully the supervision whilst at medical school is excellent, so there is usually someone on hand if things get too scary!

Scariest moment since starting work? Well... that is the only problem with being able to pass on scary moments whilst at medical school, you have

to shoulder a bit more responsibility once you start work! I think the scariest moment was being handed the emergency crash bleep at the start of my first shift!

Best moment at work so far? It's a really nice place to work with very friendly staff, so I'm enjoying it so far. I'm not really sure about a particular moment though... probably handing the emergency bleep back at the end of my first shift... having survived!



A Day in My Life

Ravi Jayaram

Consultant Paediatrician

The day starts as usual with a 5 year old requiring urgent attention at 6.45am. And this is before even contemplating the day ahead at the hospital. So after having made breakfast, calmed down tantrums and brushed two sets of teeth, I climb into the sanctuary of my Skoda (oh to be a surgeon with a Mercedes!) and drive to work.

I'm in my office by 8.15 and scan through the emails that have appeared overnight. One of them is from the mother of one of my patients who has been concerned about her daughter. I call her to discuss things and arrange to see them later that day. I check in with my secretary (without whom my life would be incredibly disorganised) to make sure that there have been no phone messages requiring urgent attention and then I head to clinic.

The paediatric out-patient clinic never ceases to amaze me with the variety of people and illnesses that pass through the door. In 4 hours, amongst other patients, I deal with a 2 year old who is not yet walking, a 7 year-old who is wetting the bed at night, a 5 month old who is not putting enough weight on and a 15 year old girl with severe headaches. The last patient takes over an hour to deal with as during our discussion lots of issues regarding bullying at school emerge which need time to talk through. At the end of the clinic, I dictate letters to the GPs and families as well as referrals to other services such as the physiotherapists and the psychologists.

Child health is a multidisciplinary specialty and in Chester we are lucky to have teams of people with tremendous commitment.

It is important that every patient has enough time as is necessary which usually

means that clinics overrun and today is no exception. As soon as clinic ends, I head up to the meeting room where our teaching programme is taking place. We have junior doctors training to be either paediatricians or GPs working in the team and so their education and training has a high priority. Today, one of the juniors is presenting the case of a 3 year old with meningitis who has been recently admitted to the ward. Fortunately, the child had done well in spite of having been extremely ill for several days. I also have a role as specialty tutor which means that I am responsible for ensuring that all of our junior doctors receive appropriate education and training during



their time in the paediatric department. This is easier said than done given the busy workload that the juniors have but we seem to reach a balance most of the time.

When teaching has finished, I'm back in clinic, cramming in a cheese sandwich on the way there. This afternoon it's the cystic fibrosis clinic. I have a special interest in children's chest disorders such as cystic fibrosis and asthma. The CF team epitomises the multidisciplinary nature of paediatrics. The CF specialist nurse, physiotherapist and dietician are integral parts of the team and all play a part in the clinic. CF is a disease whose treatment and long-term outlook

has changed hugely in the last 20 years. When I was a medical student in the 1980s, it was unusual for CF patients to survive into their twenties. Today, life expectancy is in the forties and fifties so the aim of treatment in my patients is to keep them well rather than treating severe illness.

I never cease to be amazed by the parents of children with chronic illnesses such as CF, but their commitment is one of the main reasons my job is easier than it might be otherwise.

I see them every 2 months so I have built up a good relationship with the children and their families. Today one of the 17-year-olds is at clinic for the last time as he is being transferred to the adult CF team in Liverpool. I also see a gorgeous 7 month old boy who was diagnosed through the neonatal screening programme. He

is doing really well and so far has never had any problems.

At the end of clinic, I head to the ward as I am on call for the night. I meet with my colleague who has been covering the wards during the day and she and the junior staff on duty update me on the patients on the ward. It's October and things are getting busy with respiratory illnesses.

Already today, 3 babies with bronchiolitis have been admitted, one of whom is quite unwell and needing a lot of extra oxygen.

The ward nurses work incredibly hard; there are fewer senior nurses and many more junior nurses than previously and yet they provide exceptionally good care to all the children and their families. We head across to the neonatal unit where a set of twins born 11 weeks early have been admitted today. Both are doing well in their incuba-

tors and seem stable. I go back to the office and start to deal with the ever growing mountain of administrative work that needs to be done. I have to complete a report on a child that I had seen a few days previously with unusual bruising who had allegedly been abused. This is one of the most difficult parts of being a paediatrician. You do not want to miss child abuse and yet at the same time you do not want to wrongly diagnose abuse. It is incredibly challenging and a bit like walking on eggshells.

I head home at around 6.45 pm but just as I sit down, I am called by the paediatric registrar on-call who tells me that one of the bronchiolitis babies has become more unwell. I go back to the ward and decide that the baby probably needs to be artificially ventilated. We call the anaesthetists and arrange for the team from Paediatric Intensive Care at Alder Hey to come down and transfer the baby to Liverpool.

All runs smoothly and the team leave for Liverpool at around 9.30pm. Before I head off again, I double check that all is well on the neonatal unit and head home. I call the registrar at 11pm just to check that all is calm and head off to bed with my pager on the table. Fortunately it doesn't go off and all stays calm until the next morning.





Annual Members' Meeting

The Foundation Trust hold a Annual Members' meeting every twelve months to let members know about what is going on in the hospital.

It provides an opportunity for the Board of Directors and Board of Governors to consult and report on current developments. It is also an opportunity for hospital departments to promote their departments by interactive displays about what they do in the hospital. For example, the Catering Department through sponsorship provided some refreshments to show the high quality of food they produce. There was also a lot of interest shown in the No Smoking display and advice from hospital staff on keeping a healthy lifestyle. Other displays included Healthy Heart, Infection Control, Ward refurbishment programme, Hospital Cleaning, Choose and Book, PALS/PPI, Stroke Awareness and Keyhole surgery.

The Foundation Trust Secretary, Stephen Cross expressed a big thank you to all departments that had provided display stands for the evening and given of their valuable time.



To keep costs to a minimum, in future only one copy of the Foundation Feedback will be sent to each address.

The Trust Open Day

The Hospital Open Day held on Saturday, 15th September was a tremendous success which was achieved through the dedication and commitment of the staff and everyone involved in the running of the hospital. It was truly a team effort by everyone concerned.



Part of the team were Governors who took the opportunity to recruit new members to the Foundation Trust. The photographs show the Governors in action recruiting new members.

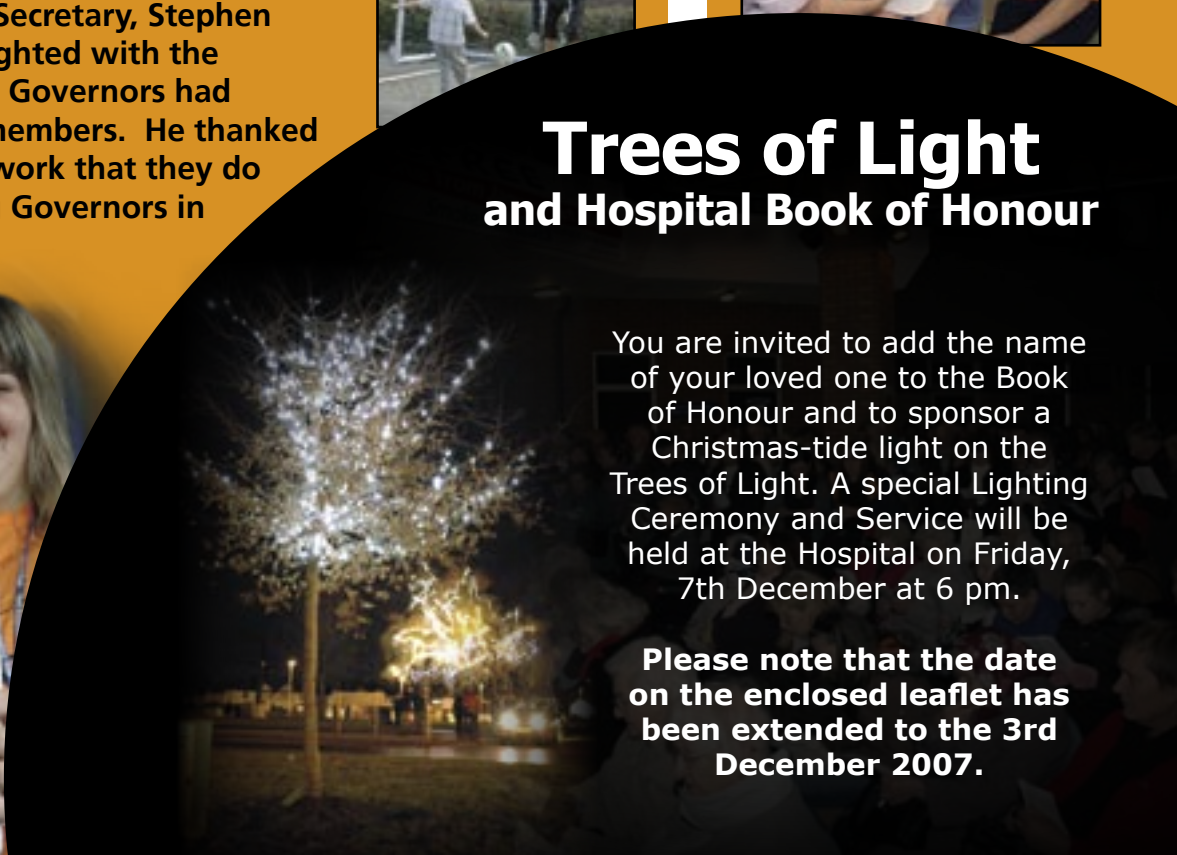
The Foundation Trust Secretary, Stephen Cross said he was delighted with the tremendous effort the Governors had made to recruit new members. He thanked Governors for all the work that they do and staff for involving Governors in hospital activities.



Trees of Light and Hospital Book of Honour

You are invited to add the name of your loved one to the Book of Honour and to sponsor a Christmas-tide light on the Trees of Light. A special Lighting Ceremony and Service will be held at the Hospital on Friday, 7th December at 6 pm.

Please note that the date on the enclosed leaflet has been extended to the 3rd December 2007.



Dates for your Diary

Please check the local press and the web site for further details nearer the time. We'd love to see you at one of these meetings.

Board of Governors' Meeting
Board of Directors' Meeting
Board of Governors' Meeting
Board of Governors' Meeting
Board of Directors' Meeting
Board of Governors' Meeting
Board of Directors' Meeting
Board of Governors' Meeting
Annual Members' Meeting
Board of Directors' Meeting
Board of Governors' Meeting

Tuesday, 4th December 2007 at 5.00pm
Tuesday, 5th February 2008 at 2.00pm
Wednesday, 27th February 2008 at 5.30pm
Tuesday, 13th May 2008 at 5.00pm
Tuesday, 10th June 2008 at 2.00pm
Tuesday, 8th July 2008 at 5.00pm
Tuesday, 2nd September 2008 at 2.00pm
Tuesday, 23rd September 2008 at 5.00pm
Tuesday, 7th October 2008
Tuesday, 4th November 2008 at 2.00pm
Tuesday, 2nd December 2008 at 5.00pm

Views and Feedback

As a Foundation Trust the Governors and hospital are keen to keep in touch with the local community and would welcome your views and any suggestions you may have. Please address these to the Secretary to the Board and post to:
Countess of Chester Hospital NHS Foundation Trust, Liverpool Road, Chester CH2 1UL or email jackie.hughes@coch.nhs.uk

Electronic Communications

We often have news to communicate in between editions of Foundation Feedback especially when we are canvassing the views of our members on particular issues.

If you would like to be included in our email communications, please send us an email, with the subject "Opt-in" to jackie.hughes@coch.nhs.uk

Welcome to...

Chester and Rural Cheshire Governors



Mr Richard Taylor



Mr Gareth Pritchard

Staff Governors



Mr Ian Harvey



Mr Chris Lube

Youth Member



Matthew Alley

Goodbye...

Chester and Rural Cheshire Governors



Penny Pallett

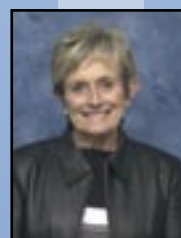


Sheila Dunbar

Ellesmere Port & Neston Governor



Dr David Britt



Sue Elphick MBE

Although Sue did not seek re-election she has kindly offered as a member of the Foundation Trust to assist with the production of the Foundation Feedback newsletters.

Members, we need your help!

The hospital is planning to expand the Critical Care services next year. This includes the High Dependency Unit and the Intensive Care Unit. Two of your Governors, Keith Higham and Pat Clare, are part of the Project Team and we need your help.

- If you or your family have used these services, we would like to hear about your experiences.
- Your ideas for improvements are really important to us.

- Tell us what you liked and what could be done better.
- We are your link to the hospital and its future developments so use us.
- We will treat your comments as confidential.

Either write to us at the hospital, ring Jackie Hughes at the hospital on 01244 365816, who can forward your call to us or email us at pat.clare@coch.nhs.uk or keith.higham@coch.nhs.uk.

Countess of Chester Health Park, Liverpool Road, Chester CH2 1UL
Design by Medical Illustration, COCH