

# Countess MATTERS

ISSUE THREE - JUNE/JULY 2011

Countess of Chester Hospital **NHS**  
NHS Foundation Trust

Your **NEW**  
Trust  
Newsletter



**Top 40  
hospital for 11th  
year running**

Duke of Westminster opens Christopher Wing New breast unit leads the way  
Bowel cancer service among the best in the country *Plus much more...*

## In Brief

Domestic member of staff on ward 53, Stephen Johnson, went above and beyond the call of duty to ensure patients were kept up to date with the Royal Wedding celebrations over the weekend. As there was no paper service scheduled for the wards on the bank holiday Friday, Stephen took the time to go around the ward on the Thursday to make a list of who wanted a newspaper for the Friday. Then on the morning of the Royal Wedding, he went into the hospital shop to collect the papers to take them to the ward.

The Clinical Audiology department recently celebrated Tinnitus Awareness Week. Information stands were displayed at the hospital main entrance and in the waiting room throughout the week, Audiologists were on hand

to discuss and advise on tinnitus issues and a raffle took place with proceeds going to The British Tinnitus Association. This combined with a cake sale raised £150 (pictured opposite).

Congratulations to the Fertility and Assisted Conception Unit for its recent British Infertility Counsellors Association (BICA) accreditation. Karen Woodcock, Clinical Nurse Specialist, commented: "Special thanks go to the hard work of Joanna Grice, Unit counsellor for her outstanding contribution to this well deserved accreditation. BICA is the only professional association for infertility counsellors and counselling in the UK and the accreditation is a well respected award that is awarded only to those HFEA assisted conception units who can demonstrate a quality counselling provision."

The Mandatory Training Intranet page went "live" recently and it is hoped that it will guide staff on which type of Mandatory Training you should attend, how often, and how to book onto the appropriate course. The page can be accessed through the A-Z under 'M' for Mandatory Training. For any further information on Mandatory Training, please contact the Education & Training Centre Admin Team on x6125 or email: [hr.training.courses@coch.nhs.uk](mailto:hr.training.courses@coch.nhs.uk).



# Bowel cancer service amongst the best in the country

A study by medical journal Gut has revealed that the Countess is the second best hospital in England for bowel cancer survival rates.

On average, 6.7% of bowel cancer patients died within one month of surgery in England between 1998 and 2006. However, figures for the Countess revealed that we have a survival rate of 98.2% for bowel

cancer patients who received surgery within thirty days.

One of the authors of the study, Dr Eva Morris, commended the Countess for our 'excellent result' and advises other hospitals to transfer our example of good practice.

Mike Johnson, Consultant in Colorectal Surgery, said: "I am of course delighted that the recently published national data positions the colorectal unit in Chester

second in the country on this most important of outcomes. This will, I am sure, be extremely reassuring to the people of Chester and more importantly the patients using the service.

"To achieve this very strong position, however, requires a very committed and dedicated multidisciplinary team, not just of surgeons, but colorectal specialist nurses, anaesthetists, radiologists, ward nursing staff, theatre and ITU teams and administrative staff. All of this, of course, backed up and supported by a management team dedicated to giving the local population the very best in cancer care.

"It is impossible, unfortunately, for all patients undergoing major cancer surgery to have good outcomes, and this is always very upsetting for relatives and the clinical staff, but it is excellent for the team at the Countess to know that they are performing so well and all their hard work is recognised at a national level."

# Duke of Westminster opens unit for parents

His Grace the Duke of Westminster visited the Countess of Chester Hospital to open a newly refurbished facility for parents of sick children being treated on the Children's Unit.

The Duke was accompanied by the Trust's Chief Executive, Peter Herring and Chairman, Sir Jim Sharples, along with many members of staff and members of the community to see the opening of Christopher Wing.

Christopher Wing was originally opened in 1998 following the tireless fundraising of Tim and Gill Worrall. The wing was named after Mr and Mrs Worrall's son Christopher, who sadly died in 1994 of a brain tumour while being treated on the Children's Ward. Throughout their time at the hospital, Tim and Gill felt that it needed a designated space where families could go to rest or to simply have some quiet time but still be close by to their children at all times. As a result, Mr and Mrs Worrall helped raise funds to open the Christopher Wing in 1998.

Since then the wing has required further modernisation and improvements and the Chester Childbirth Appeal recently donated almost £90,000 towards refurbishing it. It was refurbished in response to feedback from parents who

suggested that parent accommodation and facilities needed to be improved. Space was made available through the refurbishment, it was made more easily accessible and welcoming, and the overall facilities in the kitchens and bathrooms have been completely modernised. A 'Quiet Room' was also built for counselling parents and for breaking sensitive news in private.

While unveiling the new facility, His Grace the Duke of Westminster, said: "As a parent myself I understand the importance of this facility and I am very impressed with it. I want to pay tribute to Mr and Mrs Worrall who originally provided this facility, and the Chester Childbirth Appeal."

Founder of the Chester Childbirth Appeal, Mrs Pat Daniels MBE, added: "We are very grateful to His Grace the Duke of Westminster for sparing the time from his busy schedule to come and open the Christopher Wing. The Chester Childbirth Appeal celebrates its 20th anniversary this year. During that time it has raised over £1m, which has been spent on amenities and facilities to benefit the women and children attending the Countess of Chester Hospital."



## Thanksgiving service



A thanksgiving service was held on Thursday 17th March for the 20th anniversary of the dedication of the Spiritual Care Centre.

This event celebrated the good work of the Countess of Chester Hospital. The preacher was the Rt Rev Mark Davies (Roman Catholic Bishop of Shrewsbury). The Trust's Chaplaincy

Co-ordinator, John Kingsley said: "The Chapel was first dedicated in 1991 by a former Bishop of Birkenhead. This was a great opportunity to give thanks for the whole work of the Trust."

# Our local mums are

# BOBOM BUDDIES

**A** group of 17 local mums completed training to become breastfeeding peer supporters known as 'Bosom Buddies'.

These mums, who have previously breastfed their own babies, wanted to help and support other mothers to do the same and are now committed to improving support for breastfeeding mothers.



The training is provided by Janet Beech (Infant Feeding Co-ordinator) and Linda Gendler (Midwifery Support Worker) at the Countess of Chester Hospital, using the La Leche League training programme. The La Leche League is an international organisation helping women to breastfeed in over 65 countries through a network of mother-to-mother support.

Infant Feeding Co-ordinator, Janet Beech, said: "The training programme includes all aspects of getting infant feeding off to a good start, enabling the Bosom Buddies to give mothers the right support and encouragement to feed their babies and helping mums make breastfeeding work - in day to day living and when they are out and about."

After completing the training, the Bosom Buddies will provide mother-to-mother support in hospital and community settings in and around Chester.

Amanda Rowlands, a newly qualified Bosom Buddy, said: "After the birth of my second child I knew I wanted to breastfeed as I had done with my first child. The first few days were very different with my second child compared to the first, I just assumed that everything would be straight forward. I received some one-to-one support from a Bosom Buddy on the hospital ward, without this support I received around hand expressing and correct position and attachment I would have not had been able to establish successful breastfeeding and I would have had to artificially feed my baby."

She added: "The support I received from Bosom Buddies at the breast feeding support group was fantastic, I picked up some really useful hints and tips following the birth of my first child, I was able to successfully express milk so I was able to return to university when my baby was only 18 days old. This made all the difference to me as I was able to continue exclusively breastfeeding while

returning to university. This also gave my husband an opportunity to feed my baby expressed breast milk from a bottle; this made him feel very involved with feeding my baby. I have recently graduated as a Bosom Buddy, I feel that lots of new mums need support in the first few weeks to establish successful breastfeeding and without volunteer peer supporters then this essential support may not be offered to mums."

Each of the newly qualified mums were presented with a certificate by Irene Finney of Dee 106.3 at a graduation event on 11th April in the Countess of Chester Hospital's Education & Training Centre.



## Countess tests its emergency planning

On Thursday 14th April 2011, the Countess participated in a joint exercise with URENCO Capenhurst, to test our Major Incident Plan and decontamination and lockdown capabilities.

Maryellen Dean, Emergency Planning and Business Continuity Co-ordinator,

said: "The Trust participated in this joint exercise with URENCO and the Cheshire Major Incident Command and Control teams. Our objectives were to test our Major Incident Plans, decontamination and lockdown capabilities. A core team managed the exercise, working from the Hospital Silver Control Room. There were also clinical teams working from the Accident and Emergency Department, managing the decontamination and lockdown procedures.

"The exercise involved 4 casualties played by actors who attended

the Trust for the purposes of decontamination. During the exercise we played out a real-time scenario to test how we would react in a major incident.

"Major Incident Planning is extremely important to the Trust, emphasised even more by recent worldwide events. The exercise was an appropriate way of testing our capabilities and its success should reassure members of the public that the Countess is well positioned for dealing with a major incident."



## Sessions to help people with diabetes

The Countess of Chester Hospital is running group sessions for people with Type 2 diabetes.

Diabetes Essentials is a specifically designed education programme for people diagnosed with diabetes.

Diabetes Essentials is targeted at people with newly diagnosed or existing Type 2 diabetes. These sessions give people the chance to learn more about diabetes management and will allow the time and opportunity to learn from a health professional specialising in diabetes who will present information in a simple and easy to understand way. Attendees will have the opportunity to meet other people with diabetes and learn from their experiences as well as ask questions to everyone present at the sessions. Leaflets on all subjects covered will be provided during the sessions.

There will be general information included to explain what diabetes actually is, the different types of diabetes, monitoring and managing diabetes, the prevention of long-term health problems, healthy eating, physical activity, foot care, as well coping skills for dealing with diabetes in everyday life. People attending are welcome to bring one other person with them - the person that does the shopping and cooking in the household, if not the person with diabetes, is particularly encouraged to attend.

Sarah Fitzgerald, Diabetes Specialist Dietician, said: "This is an excellent opportunity for anyone who has, or is affected by diabetes to learn more and gain valuable information about various aspects of dealing with the challenges it entails."

The sessions are approximately 2½ hours in duration and are delivered



by a qualified health professional, currently a registered dietitian, and are open to people from the Western Cheshire area. They run twice a week with two monthly evening sessions being provided. Venues are; The Cheshire County Sports Club (Plas Newton Lane, Chester), Cheshire County Sports Clubhouse (Mannings Lane North, Chester) and the Masonic lodge, Orchard Suite (Chester Road, Ellesmere Port). All venues have free car parking and frequent bus services. Days for each venue vary but morning sessions are 9.30am – 12.00pm, afternoon sessions are 2pm – 4.30pm, and evening sessions take place between 5.00pm – 7.30pm.

This is a self referral service and patients should contact the appointment line directly.

If you would like to attend one of the sessions please call Therapy Services on 01244 365 234 or if you would like more information please email: sarah.fitzgerald@coch.nhs.uk.

## New breast unit leads the way

The Countess of Chester Hospital recently unveiled its new Breast Screening Unit at an opening event to promote the changes that have been taking place recently, namely the complete transfer to digital imaging for breast screening. The opening of the new unit has also been accompanied by the launch of a new website to promote Breast Screening in the Chester area.

The Ursula Keyes Breast Screening Unit at the Countess of Chester Hospital is one of the first breast screening units in Cheshire and Merseyside to make a complete changeover from analogue to digital imaging, exceeding the standards set by the Department of Health for the NHS by the end of 2010. The change has been made possible thanks to joint funding from the Countess of Chester Hospital who invested over £500,000 for the cost of the digital equipment and Western Cheshire Primary Care Trust who will be funding the ongoing running costs to provide a fully digital service to patients in Chester and the surrounding areas. The Trust's Breast Screening Unit also had to satisfy rigorous quality control standards to prove it was ready to implement the latest digital imaging technology. This became fully operational on 1st December 2010.

The unit has also seen the installation of Visual Art Therapy. The Visual Art Therapy has been an

ongoing project for the past year and provides nature-based digital art films to the clients and patients who use the Breast Unit. The aim of this visual therapy project is to create areas that are naturally welcoming and peaceful to help reduce stress and anxiety.

Joe Gildea, of the Ship Victory Pub, whose fundraising efforts in recent years have helped to raise £86,500 for the Breast Care Unit, was the guest of honour at the opening.

Consultant Radiologist on the Unit, Dr Amr Hamid, commented: "Over the past 12 months major funding and huge efforts have been poured into this unit. Two brand new digital mammographic imaging machines with biopsy facility have been placed in our unit and we have also purchased two new breast ultrasound machines. All this new state of the art equipment will improve the imaging quality and therefore enhance our diagnostic accuracy to detect breast cancer at an earlier stage. We have also installed visual art therapy in all mammography and ultrasound rooms as well as in all waiting areas to try to reduce patients stress and anxiety."

After installing the mammography digital equipment, the Breast Screening Unit was able to start breast screening age extension in December 2010, as part of the Nationally Randomised Trial. This

means that the Trust will continue to invite women aged 50 – 70, whilst those aged 47 – 50 and 70 – 73 will receive a randomised appointment according to the trial. The Trust is also one of the first breast screening units in the entire North West to go fully digital and implement age extension.

Dr Hamid added: "This has been an enormous team effort and I would like to take this opportunity to thank everyone involved in bringing this unit to where it is now. There are also countless local individuals and charities who have given generously over the years to supply equipment and provide general support who I would like to thank today. A special thank you goes to the Angela Gildea charity foundation who have funded the visual art therapy installation in our unit and several other pieces of equipment over the past years."

The new website – Chester Breast Screening – which is managed by the Breast Unit, aims to offer women useful information about breast screening, as well as highlighting the importance of attending a screening appointment. Please visit this excellent new site at: [www.chesterbreastscreening.co.uk](http://www.chesterbreastscreening.co.uk).



# Top 40 hospital for 11th year running

**T**he Countess of Chester Hospital received a 40Top Hospitals Award for the eleventh year in succession, one of only five Trusts in the country to achieve this. The awards have only been in existence for eleven years meaning that the Countess has successfully received the award every year since 2001.

The winners were announced by CHKS, the UK's leading independent provider of healthcare intelligence and quality improvement services.

As well as individual awards for patient safety, quality of care and data quality, CHKS celebrates excellence amongst its clients across the UK with the 40Top Awards. These are based on the evaluation of 21 key performance indicators covering safety, clinical effectiveness, health outcomes, efficiency, patient experience and quality of care.

Dr Virginia Clough, the Trust's Medical Director, said: "This is the fourth successive year that I have had the privilege to collect this award on behalf of the Countess of

Chester Hospital. In a difficult year of change and financial pressure we have still been recognised nationally as a top performing hospital."

She added: "I pay tribute to the hard work put in by all members of staff at the Countess. Of particular pleasure has been our sustained success in tackling Healthcare Associated Infections. The fact that we have not had a single case of MRSA Bacteraemia since June 2010 is one of our many achievements in the past year."

James Coles, Director of Research, CHKS, said: "We are delighted that the Countess of Chester Hospital is one of our 40Top Hospitals for 2011. These awards recognise outstanding performance in the areas which we believe are critical to delivering good patient care."



## Endoscopy unit providing safe service

The Endoscopy Unit has recently achieved accreditation by an external quality assurance group; the Joint Advisory Group on Gastroenterology. This provides our patients with an assurance that the endoscopy unit is providing a safe and quality endoscopy service.

The accreditation also assures medical staff that training within the Endoscopy Unit is undertaken to national agreed standards. Some comments from this independent report included:

The site should be congratulated on the following:

- The Unit provides an excellent example of multidisciplinary team work.
- There is excellent staff retention, attesting to the high morale in the Unit.
- The Unit is well equipped and staffed.
- Trainees report high satisfaction with the training they receive.
- Team leadership is to be commended.

Many thanks and congratulations are offered to all the endoscopy team involved as gaining this accreditation reflects a vast amount of work from all grades of staff involved.

The unit's next aim will be to achieve accreditation as a bowel cancer screening centre and we are looking forward to this challenge.

## Our community hero, **Bob Ward**

Bob Ward, volunteer car driver, recently won the title of Volunteer of the Year for the North West Ambulance Service for his tireless voluntary work to help transport patients to and from their homes to hospital. Bob is also a fundraiser for the Countess and has helped to raise in excess of £250,000 so far.

At a recent Countess fundraising event Bob commented: "People ask me why I do so much for other people, and I tell them it is because their need is greater than mine."



## Trust Chairman re-appointed

Every three years, the Trust's Board of Governors appoint the Chairman of the Countess of Chester Hospital.

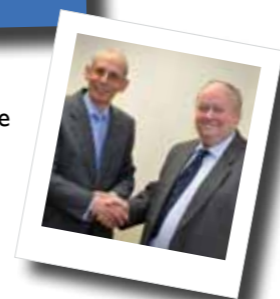
It is with great pleasure that we can confirm that our current Trust Chairman, Sir Jim Sharples, has been re-appointed as Trust Chairman for a further three years. Senior Governor, Michael Hemmerdinger recently met with Sir Jim to announce his re-appointment.

The Trust Chairman sits on the Board of Directors and this influential role is essential for ensuring the effective management and the overall strategic direction of the Trust. The Chairman is appointed by the Board of Governors on the basis of their wide experience in the community and the insights they bring from other professional areas.

Sir Jim was originally appointed to the Trust in January 2001 as a Non-Executive Director and was subsequently appointed by the Board of Governors as Chairman of the Trust on 1st July 2005.

He served as a police officer for 35 years, retiring in 1998 after ten years

as Chief Constable of Merseyside Police. He was also previously County Director of the St John's Ambulance Service for Merseyside, a Council member of the Economic and Social Research Council and other bodies.



Sir Jim commented: "I am extremely pleased to have been re-appointed as Trust Chairman. Since I was first appointed in 2005 I have seen and been involved in many changes within the Trust. Most notably I have seen the improvements and success that have come as a result of the Countess gaining Foundation Trust status in 2005. Each year we continue to provide an excellent level of care to our patients, which is achieved by the dedication, commitment and tremendous hard work of all our staff."

He added: "This Trust, along with the NHS as a whole, faces some tough challenges over the next few years but I feel privileged to be in a position to help ensure that we continue to offer an excellent service to our patients."

## New healthcare cadets

January saw the arrival of 14 newly recruited healthcare cadets to the trust.

This unique Skills For Health Academy programme, allows 16-18yr olds to experience the real world of work whilst studying for a Btec qualification, equipping them with the necessary skills and knowledge to access various health careers including nursing.

Nicki Ross, Cadet Coordinator said "we could not provide this opportunity to young people from the area without the support of mentors and managers from across the hospital. The programme is a real success and it's lovely to see

ex cadets as student nurses and staff nurses". Carol Butler Newgate Ward manager said of the cadets, "Our experience on ward 50 of cadets has been a positive one. I can honestly say the standard of cadets has been consistently high, all candidates have demonstrated a mature outlook, realising and respecting the sensitive nature of the work we do. The cadets are very keen to learn about the demands of a



busy hospital ward, asking appropriate questions and participating in patient care when appropriate to do so". For further information on the programme contact Nicki Ross: **0151 482 5678**

## Childrens event 'Moving and Growing'

Mr Janardhan Rao, Orthopaedic Surgeon, recently held an informative talk with school children from Our Lady Star of the Sea Catholic Primary School, in Ellesmere Port, as part of a school topic on "Moving and Growing".

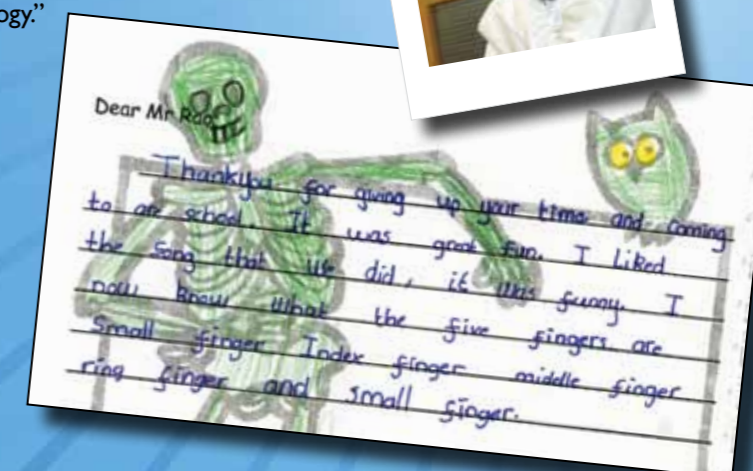
Mr Rao spoke to the children – who were aged between 8 and 9 - to inform them about bones and how we grow. To thank Mr Rao for his time, the children submitted letters and here are just a few comments that the children sent in:

"Thank you for coming into our school, now I know what bones in our body are called. I knew that you couldn't have bones in your tummy because your tummy is wobbly and when you eat your food, the food is inside your tummy and there wouldn't be any room left."

"Thank you for giving up your time. Have a feeling that I might be a doctor now thank you. I thought the plastic bones you brought in were fantastic."

"I enjoyed the dance the most, you were very funny. Looking at the fake bones was really good."

Teacher, Pamela Stephenson, commented: "The children's learning was greatly enhanced by Mr. Rao's visit and they are now all able to talk about bones in their bodies using the correct terminology."



## Please get involved with your local hospital

Notice is given that the Annual Members' meeting is scheduled to take place on Tuesday 4th October 2011 at 5.00 pm for 6.30 pm in the Education & Training Centre, Countess of Chester Hospital. Members and non-members are invited to attend.

This is an excellent opportunity to understand more about the performance of your local hospital,

ask questions to the Board of Directors, and see displays on:

- National patient safety
- Stroke awareness
- Fundraising opportunities
- Transformation programme
- Volunteers within the hospital
- Lifestyle Issues
- Baby massage unit
- Cleaning services

Call **01244 365816** for more details



Date for your diary  
**4/10/11**

## Have your say - vote in the Governor Elections

The Trust gives notice that it will hold elections to the Board of Governors of the Countess of Chester NHS Foundation Trust. Elections are to be held for the following positions:

- Four Public Governors in the following constituencies:
- Public: Chester & Rural Cheshire (3 vacancies)
  - Public: Ellesmere Port & Neston (1 vacancy)
  - Public: Flintshire (1 vacancy)

Ballot papers will be distributed to qualifying members on Monday 11th July 2011. Completed ballot papers must be received by the Independent Scrutineer by 5pm on Friday 29th July 2011.

The regulations governing this election can be obtained from Electoral Reform Services Ltd (address below). The Independent Scrutineer for these elections is Electoral Reform Services Ltd (address below). The Returning Officer for these elections is Caroline Hinchcliffe of Electoral Reform Services Ltd (address below).

Electoral Reform Services Limited

The Election Centre  
33 Clarendon Road  
London, N8 0NW  
Tel 0208 889 9203

caroline.hinchcliffe@electoralreform.co.uk

Would you like to make a difference to your hospital?

We have vacancies for Governors and elections are taking place in July

To find out more about becoming a governor call Claire Ragggett on 01244 365816 or email claire.ragggett@coch.nhs.uk  
Or come to one of our drop-in sessions, which will be taking place from 1-2pm on Friday 10th June 2011 and Friday 17th June 2011. Please report to the hospital's Main Reception at 1pm on either date where you will be met by a member of staff.

# What our patients are saying

Here are some of the comments we've received from patients about the excellent service that our staff are providing:

"Throughout the pregnancy I received excellent care, all the staff I encountered were fabulous and my experience at the Countess was very positive."

"We feel that we were fortunate to be treated in a hospital like the Countess."

"I attended the breast care unit and cannot praise all the staff highly enough."

"I was almost sad to leave, having made so many friends with staff and patients."

"The hospital is always lovely and clean and the staff are very kind."

"Full marks to the Countess of Chester's A&E unit for prompt and efficient assistance. My wife is making a good recovery and will always remember the kindness shown to her by hospital staff on the day."

"My midwife on the labour ward was amazing and a real asset to the Countess."

"The care and attention he received was wonderful."

## Board of Directors' meeting dates for 2011

Date	Venue	Time
Tuesday, 6th September 2011 (held in public)	Boardroom	1.15pm
Tuesday 1st November 2011 (held in public)	Boardroom	1.15pm

## Board of Governors' meeting dates for 2011

Date	Venue	Time
Tuesday, 12th July 2011	Lecture Hall, Education and Training Centre	5.00 pm
Tuesday 20th September 2011	Lecture Hall, Education and Training Centre	5.00 pm
Tuesday 4th October 2011, <b>Annual Members' Meeting</b>	Lecture Hall, Education and Training Centre	5.00 pm
Tuesday 6th December 2011	Lecture Hall, Education and Training Centre	5.00 pm

## Cardiology E-Clinic launch

By the time you read this West Cheshire Health Consortium and the Countess of Chester Hospital will have jointly held an event to launch Cardiology E-Clinics in primary care on 22 June 2011.

E-clinics are an innovative way of delivering patient care whereby cardiac patients who would otherwise be seen by a cardiologist are instead reviewed by their very own GP. The GP sends information securely about the patient electronically to a cardiologist in hospital and the cardiologist provides advice to the GP and patient as necessary.

Dr Alan Birch, Senior GP Partner at Old Hall Surgery in Ellesmere Port and Clinical Lead for Long Term Conditions for West Cheshire Health Consortium says "E-Clinics have the opportunity to streamline the care we give our patients and improve GP partnership with consultant colleagues!" E-clinics will be piloted in a few practices in June with full roll out expected across all Western Cheshire practices from 1st July 2011.

The Cardiology E-Clinic launch will be co-hosted by Dr Martin Sedgwick, Consultant Cardiologist at the Countess of Chester Hospital and Dr



Philip Milner, Senior GP Partner at the Rookery Surgery in Tattenhall. It is expected that the event will also cover some other aspects of cardiology affecting primary care clinicians.

## Governors Roadshows

Governors from the Countess of Chester Hospital were recently invited to join NHS Western Cheshire and members of the community at the Blacon Healthy Living Centre, followed by another in May. The Governors were in attendance to promote the work of the Countess.

A Governors' Roadshow also took place on Wednesday 30th March where they met a number of local people to discuss matters relating to the Countess.



## How to contact your Governor

You can contact your Governor by emailing: [council.governors@coch.nhs.uk](mailto:council.governors@coch.nhs.uk) or calling 01244 365816

### Chester and Rural Cheshire



Stanley Skyrme



Marilyn King



Helen Clifton



Richard Taylor



George Potter



Elizabeth Bott



Sue Elphick



Tom Bateman

### Ellesmere Port and Neston



Pat Clare



Keith Higham



Stan France

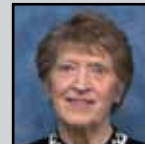


Sue Kettle

### Flintshire



Barry Harrison



Eleanor  
Hornsby



Gordon Donaldson

### Staff Governors



Sue Sheldon



Dr Richard  
Nelson



Roger Howells

# Countess MATTERS

EDITORIAL TEAM

### Tell us what you think!...

**Jenni Ross: Medical Photographer and Illustrator – Design and Layout, ext 5431**

**Andrew Duggan: Marketing and Communications Officer – Editor, ext 6381**

**Sue Elphick MBE: Governors' Editor.**

Deadline for next issue: Friday 22nd July 2011