

Cremation Timeline Letter

The timeline for a completed cremation is **APPROXIMATELY 7-14 BUSINESS DAYS** from the completion of arrangements (all necessary signatures, data needed to produce a Death Certificate, AND payment received). **This is NOT a guarantee**. Weekends and holidays **DO NOT COUNT** as it can be hard to get in touch with doctors and their offices may be closed during these times. Once arrangements are completed, the Original Death Certificate is prepared by the Desert Memorial Staff and delivered to the doctor's office, hospital, hospice, or wherever directed by the doctor that is responsible for signing the Death Certificate in a timely manner (not as soon as you leave our office). Once the doctor has signed the Death Certificate, it is picked up by the Desert Memorial Staff, checked for accuracy and to make sure the cause(s) of death is/are acceptable to the State, and taken to the Southern Nevada Health District where, if they agree that the cause(s) are acceptable, a permit is given for cremation/burial. At this time, you may also pick up your Certified Death Certificates from the Southern Nevada Health District at 280 S. Decatur Blvd., Las Vegas, NV 89107 (8am-4:30pm M-F, excluding holidays)

Once the permit is received, the permit, Cremation Authorization Form, and accompanying documents are sent to our crematory for the cremation to be scheduled. We **DO NOT** place a greater importance on one decedent over another. Our cremations are done chronologically and are **USUALLY** completed within 4 *business days* of the receipt of the permit, depending on our caseload. Cremation time varies with each individual decedent but the process usually takes between 2 to 4 hours to complete. We have four separate units for performing cremations and only cremate **ONE BODY AT A TIME**. Our cremations take place in the morning and the cremated remains are ready at our office later that same afternoon. Once the cremated remains are brought to our office, we will try our best to contact you and let you know when you will be able to pick up the cremated remains. Sometimes, cremated remains are brought up to the office and situations arise where the Funeral Arranger is not notified that they have arrived. For that reason, if you have not heard from our staff within **14 BUSINESS DAYS**, it is **your responsibility** to contact us and check on the status of the cremation. **If cremated remains are not picked up or suitable arrangements for the remains have not been arranged with Desert Memorial (i.e. - scattering, mailing, etc.), there will be a storage fee of \$10 PER DAY after 30 days from the date of cremation.**

If, for whatever reason, you feel you need the cremation to take place within a shorter timeframe, you can pay a "rush charge" to shorten the timeframe. "Rush" cremations are not encouraged and so we charge a "Rush Fee" as follows:

* For cremation **WITHIN 1 BUSINESS DAY OF RECEIPT OF PERMIT**..... \$350

"BY SIGNING BELOW I ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND THE PREVIOUS STATEMENTS AND HAVE BEEN GIVEN A COPY OF THIS LETTER BY MY FUNERAL ARRANGER. FURTHERMORE, I UNDERSTAND THAT IT IS MY RESPONSIBILITY TO CHECK THE STATUS OF THE CREMATION IF I AM NOT NOTIFIED WITHIN 14 BUSINESS DAYS":

Informant(s)/Next of Kin

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