

*Your comments about our staff:* Brigitte Morgan was professional and respectful of my step-father's wishes.

*Ed Cox, Stepson of David A. Grolemond*

*Your comments about our staff:* Lewis was great at greeting the people who came to pay their respects and to us. Ben we give an A+ and Brigitte also. All three were so sweet.

*Additional Comments:* Ben, Brigitte and Lewis treated all of us with the upmost dignity and respect. They are so caring. I'm not sure there could be any improvements, at least with the people we came in contact with. They treated us all warmly and like family.

*Lynda L. Killinger, Mother of Jason J. Killinger*

*Your comments about our staff:* Ben Blascovich was amazing. He was right there and made sure my mom looked beautiful. He was so helpful and in such a difficult time, made me feel I wasn't alone and was so helpful, not pushy.

*Additional comments:* Brigitte Morgan conducted the service and with not knowing my mom, she really did such a wonderful job. She asked me and my family the right questions and honestly took the time to get to know us. Thank you so much Ben and Brigitte.

*Kim Troy, Daughter of Pauline L. Barner*

*Your comments about our staff:* Brigitte was most helpful. She would return phone calls and texts right away with a helpful answer.

*Would you refer us to others?* Yes. Everything was taken care of for us by Maxwell's—the arrangements, the church, everything! Brigitte was so helpful and understanding with everything, that I'm now considering making my own funeral arrangements (and pre-paying) in the Spring of 2021!

*Diane Paul, Sister of Deborah A. Nelen*

*Would you refer us to others?* Yes, I have and will not hesitate to let anyone know about our experience at Maxwell's. We made pre-arrangements in advance and everything occurred as planned and required no intervention!

*Additional comments:* I met with Brigitte several months earlier to pre-arrange services for Mom and Dad. Mom passed pretty quickly and caught us a little off guard. One call to Brigitte and everything was taken care of as planned so we were able to attend to family. I will not hesitate to recommend Maxwells. Thank you.

*Timothy J. Reeves, Son of Josephine M. Reeves*

*Your comments about our staff:* Brigitte was excellent and very professional.

*Carole A. Young, Widow of Gary Y. Young, Sr.*

*Your comments about our staff:* Mr. Morris provided excellent customer service. Ms. Morgan delivered a wonderful eulogy. Mrs. Jennifer caught an error in the obituary (date of passing). The entire staff was very attentive to our family and guests.

*The most important reason for selecting us:* Reputation. This is the nicest funeral home in the area.

*Would you refer us to others?* Yes. I will definitely recommend your funeral home. All of the guests commented on how nice the staff was and the service conducted. We received many comments from family and friends on how nice the entire service looked and how it was conducted. You made a wonderful impression on many people.

*Additional comments:* I cannot express enough how pleased we are with the entire staff and the facility. A very special thank you to Matt, Brigitte and Jennifer for delivering such a wonderful service. Thank you very much. Paige looked beautiful for her service. Many commented that Paige looked like “sleeping beauty.” She really looked like she was sleeping. Thank you so much for presenting Paige so well. Sincerely,

*Thomas Bechtel, Father of Paige L. Stone*

*Your comments about our staff:* We heard afterwards from many who were so happy with that arrangement.

*Additional comments:* Brigitte followed through with us after the funeral to be sure we were satisfied. She still remains available for any questions we may have.

*William H. Fornwalt, III, Executor for Theresa A. Lane*

*Your comments about our staff:* Brigitte, thank you! You are a remarkable person. I wouldn't have wanted anyone else to help us through this difficult time.

*Cindy J. Neff, Daughter of Lucille A. Trimble*

*Your comments about our staff:* We were treated with compassion and respect throughout the entire process. Your staff is very professional and courteous.

*Would you refer us to others?* Yes. Your facility is very well maintained and your staff was always available and willing to answer any questions we had.

*Additional comments:* I have worked with Ben in the past and he is the reason I entrusted my mother's service to Helt Funeral Chapel. It is apparent from the initial meeting with him that he is very knowledgeable and competent in all aspects of his job. You know you can trust his guidance to help you make the right choices.

Also, we were impressed with Brigitte. She was able to take the stories we told her about my mother and compile her “life story”. We were extremely pleased with how she personalized the service. She is a true asset to your establishment.

*Dorothy O. Muthler, Daughter of Thelma M. McKivison*

*Your comments about our staff:* Brigitte and Charlie were very helpful.

*Would you refer us to others?* Yes. Have used Maxwell's forever. Always very courteous and helpful.

*John F. Coover, Jr., Cousin of Ellen M. Barner*

*Your comments about our staff:* Brigitte Morgan was excellent and went above and beyond to fulfill my uncle's funeral request.

*Would you refer us to others?* Yes. I was well pleased with every detail of this funeral, as well as my mother, Rene L. Matthis, last May.

*Additional comments:* Brigitte shows compassion and understanding when planning such a painful event and really cared about our feelings. It was a challenge with the COVID-19 virus issues, but I couldn't be more pleased. The flowers, bag pipe and everything my uncle wanted was provided. Maxwell has a very professional staff who is the best around. The funeral home itself is beautiful and well kept. Thank you for everything.

*Patricia A. Cozzi, Niece of John J. O'Toole*

*Your comments about our staff:* Brigitte was excellent in helping us. We could not have asked for anyone better. Charlies was also kind and helpful.

*Would you refer us to others?* Yes. Everything went very smoothly. Staff was very caring. I have already recommended Maxwell's.

*Barbara A. Mills, Widow of George A. Mills, Jr.*

*Would you refer us to others?* Yes. Brigitte and Charlie made an uncomfortable and heartbreaking situation easier on myself and family. They were respectful and kind.

*Name Withheld by Request*

*Your comments about our staff:* Brigitte went above and beyond. My mom had some gray hair showing and she went and purchased products to cover it. My mom would not have wanted any gray hair showing. Brigitte was helpful in having my mom's own beautician come in to do her hair. She was wonderful.

*Jeanne T. Monoski, Daughter of Catherine A. Monoski*

*Your comments about our staff:* Brigitte and Charlie were so wonderful! We were lucky to have them.

*Aileen M. McGregor, Daughter of Stephen M. Keiper*

*Your comments about our staff:* You performed everything we had arranged and above with helpful services.

*Additional comments:* Brigitte and Ben, you were so amazing with the care of my mom and the extra things you did for our family. You helped me by seeing her looking like she was sleeping and peaceful. Thank you.

*Jean M. McKeague, Daughter of Margaret L. Fulger*

*Your comments about our staff:* Charlie and Brigitte were beyond wonderful helping with the coordination of my mother's wake and mass. She passed away in Florida where she lived for 60 years, but grew up in Renovo, so we had two funeral homes to deal with. I could not have asked for better treatment, excellent communication, utmost professionalism, along with special touches to personalize her celebration of life.

*Michele Dascanio Woodcock, Daughter of Rosemary Dascanio*

*Your comments about our staff:* Mark arrived in the middle of the night to meet with us. He was very professional and answered all of our questions. Within a few minutes of Mark's departure, Brigitte called us. She was in touch with us many times and kept us informed of what was needed to plan the service. She was very detail oriented. She was very respectful of the entire process, yet was also personable. She is definitely an asset to your business.

*Mary Hurd, Daughter-in-Law of Madeline M. Hurd*

*Your comments about our staff:* Brigitte, Charlie and Ben made such a difficult time for me and my family much easier to bear. You have a treasure in Brigitte. I am so pleased with your staff.

*Gail M. Snyder, Widow of John E. Snyder*

*Your comments about our staff:* Brigitte and Charlie were amazingly helpful and thoughtful.

*Cecilia Bowes, Niece of Myrtle Dunn*

*Your comments about our staff:* Brigitte was excellent as my mother's death was very sudden. She was great!

*Bette A. Rivera, Daughter of Doris M. Danz*

*Your comments about our staff:* Brigitte was very professional, attentive, kind and sweet. She made most of the process easy for me. I thank her so much. Everyone at the service was very concerning and caring. Thank you to all the staff.

*Would you refer us to others?* Yes. I know our loved ones will be cared for respectfully.

*Kim M. Bibey, Widow of Randy L. Bibey*

*Your comments about our staff:* Brigitte and Charlie were amazing to work with. Charlie and my mom Rose were friends since high school. It was comforting to have him at her service. Brigitte is a credit to her profession! Super professional and kind!!

*Christine L. Resele, Daughter of Rose Marie Hritzko*

*Your comments about our staff:* They were great. That is why I used your services a second time. Ben is very thoughtful, as was Brigitte.

*Charlene F. Gaverick, Fiance of James D. Schlinkman*

*Your comments about our staff:* Both Ben and Brigitte were wonderful. Charlie is wonderful as always. Great people to deal with and at such a sad time.

*Would you refer us to others?* Yes. Both of my parents, Janet and Stanton Probst, passed 6 months apart from one another. Your staff is unbelievably helpful and compassionate. Would go no other place.

*Heather Bruno, Daughter of Stanton L. Probst, Jr.*

*Your comments about our staff:* The staff was very good explaining everything that needed to be done for our mother. We were very pleased with the kindness shown to all of us by Brigitte and Charlie.

*Name Withheld by Request*

*Your comments about our staff:* They were very caring and concerned and helped us get through this time.

*Additional comments:* We have used your services several times and I appreciate that this service is still in the Renovo area. I'm glad that we do not have to go to Lock Haven or farther for this help. Thank you for staying there. Ben, Brigitte and Charlie were all very caring and they are "called" to this work. It's not just a job and that is such a blessing at a time of grief.

*Donna Poletto, Daughter-in-Law of Therese A. Poletto*

*Additional comments:* I was very pleased with the service and assistance that we received from Ben and Brigitte. I would recommend their facility.

*Betty Packer, Daughter of Walter H. Packer*

*Your comments about our staff:* Performed everything as arranged in a better than perfect manner. Not a thing was overlooked. Their help was so needed and appreciated.

*Would you refer us to others?* Yes. Brigitte and Charlie's service to our family could not have been improved upon. We thank them and your organization.

*Marjorie A. Massaro, Sister of Susan K. Redos*

*Your comments about our staff:* Brigitte and Ben provided a first class service with very little time to put it together. My wife passed just after midnight on Thursday. Service was Saturday.

*Would you refer us to others?* Yes. Because of the excellent service we received. I could not ask for anything to be improved.

*Name Withheld by Request*

*Would you refer us to others?* Yes. Brigitte was professional and made everyone in the family feel at ease...while guiding us through the process.

*Timothy T. Connolly, Son of Janice M. Connolly*

*Your comments about our staff:* Brigitte did an exceptional job and added helpful comments whenever we had questions. Charlie is a great source of history and comfort with background in Renovo.

*Mr. Todd Stahley, Son of Elizabeth L. Stahley*

*Would you refer us to others?* Yes. Our family could not have been treated better. Brigitte was wonderful, as was Charlie.

*Name Withheld by Request*

*Your comments about our staff:* They were wonderful to me and my family. Brigitte and Charles were so caring and kind, answered all our questions and took care of all the little details. Thank you!

*Linda Rossell, Daughter of Violet H. Rankin*

*Your comments about our staff:* Outstanding!!! We mostly dealt with Brigitte.

*Would you refer us to others?* Yes. You were very understanding and professional. Thanks much!

*Roger D. Keller, Son of Mary J. Keller*

*Your comments about our staff:* Very caring.

*Additional comments:* Celebrant, Brigitte Morgan, did a wonderful job taking our comments and stories and turning them into a life tribute of my husband's life.

*Linda K. Klinedinst, Widow of Jeffrey L. Klinedinst*

*Your comments about our staff:* Brigitte was wonderful.

*Would you refer us to others?* Yes. Brigitte was very professional in all she did for my family.

*Michael L. Wagner, Son of Rose E. Wagner*

*Your comments about our staff:* Everyone was great! Especially Brigitte!!!

*Paul Campbell-Trimbur, Brother of David R. Trimbur*

*Your comments about our staff:* We were very impressed with Kasie Watkins at our first meeting to discuss arrangements for Jack. She was very kind, compassionate and professional. We later met with Jessica Smith who was helpful, kind, compassionate and also professional, explaining all details of Jack's service.

*Would you refer us to others?* Yes. We would be happy to recommend Heffner Funeral Chapel to friends and relatives in the future.

*Additional comments:* We were also very pleased with how everything went so smoothly at the cemetery service, church service, and luncheon afterwards. Everything was handled with dignity and grace. Brigitte also was a big help in going over the post funeral information and was also very sweet and professional. Thanks so much,

*Charlotte M. Hess and Cheryl Oare, Jennie Hess and Alison Davis, Widow and Daughters of Jack Hess*

*Your comments about our staff:* Brigitte Morgan was wonderful to work with!

*Name Withheld by Request*

*Your comments about our staff:* Your staff was exceptional. Brigitte did a great job. I loved the introductory poem/song. She listened and made really relevant suggestions. Elvis' version of the song, and the sweet tea as a symbol of southern hospitality, was a nice touch. Matt was exceptional in his caring and efforts too.

*Tracey McSherry and Bobby J. McSherry, Daughter and Widower of Virginia N. McSherry*

*Would you refer us to others?* Yes. Kasie did a very good job. Made my family and I feel so much better. Thank you. Brigitte did a very good job. Thank you.

*Mr. Donald L. Miller, Widower of Connie L. Miller*

*Your comments about our staff:* Matt was very helpful. He was professional and compassionate about everything. Everything that he and our pastor planned for our daughter's celebration of life turned out beautiful. We also were pleasantly surprised with the album we received with the signatures from people who attended the viewing and service. I feel like Matt went above and beyond.

*Additional comments:* Matt was off the day that Maddie's urn with her ashes were dropped off, along with everything else. I don't remember her name right off hand (maybe Brigitte?) but she was also caring and compassionate about how she handled things. Your entire staff was like that and very professional in every way that we were exposed to them. Thank you in providing us with caring and compassionate service at a very difficult time.

*Dawn A. Hill, Mother of Madison C. Hill*

*Your comments about our staff:* Brigitte Morgan, Certified Celebrant, did an excellent service. At our family gathering following interment, several people commented to me that they thought she did a good job. I am acquainted with Todd Eckert through my friendship with his mother. He did an excellent job for me with his handling of my mother's service; above and beyond as I was told later by his mother-in-law that it was his day off! Death is a difficult thing, even when it is expected. Todd walked us through all the details and made it much more simple and doable. He is a very capable young man and I would recommend him whole heartedly to anyone.

*Would you refer us to others?* Yes. Staff, service, amenities—all excellent.

*Joan F. Waltemyer, daughter of Cleo Fulton*