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COVID-19 – For Immediate Release

Jones Funeral Home, Inc.'s priority is safety, well-being and health of our families, communities and caring professional staff. We are actively monitoring the **COVID-19** situation to ensure a safe place for the families we serve and our caring professional staff. We are taking proactive measures to prevent the spread of any illnesses.

The information provided here represents our current response based on information available to us by the Center for Disease Control and Prevention (CDC), World Health Organization (WHO), National Funeral Directors Association (NFDA) and the State of Louisiana.

Jones Funeral Home, Inc. will remain a leader in funeral home reactivity and cleanliness. As part of this plan, Jones Funeral Home, Inc. has revised our practices and are as follows and will go into effect immediately:

Under Louisiana law (LA R.S. 8:651), burials or cremations must occur 3 days after death for COVID-19 cases.

Arrangements Conference

- 5 Persons or Less
 - o Consisting of Legal Next of Kin (In order of spouse, children, grandchildren, siblings)
 - o And/or Financially Responsible Parties
- Vital statistics for the death can sent by going to www.jones-funeral-home.com/prearrangements-form and upon receipt a director will be in contact with you.

Family Quiet Time

- 10 or Less

No Walk Thru Visitation

Funeral Services

- Funeral Home – PRIVATE SERVICES – by invitation only (25 % Capacity of the Chapel)
 - o Only one entrance will be used for entering & exiting.
 - o Waiting rooms, lobbies, or areas where members of the public may congregate (except for bathrooms) shall be closed to the public. Members of the public should be required to wait outside, while maintaining social distancing, or in vehicles.
- Graveside Services – Unlimited number in the cemetery (unless the cemetery has restrictions).

- Church - Services held at the church (25% Capacity of that Church)

We will continue to conduct regular business and hold services, operating with the following health and safety measures in place:

- Our locations will follow increased infection prevention and control precautions, per CDC/OSHA guidelines. While cleanliness is always a top priority for our seven locations, we have increased our public and workspace sanitation schedules and frequency.
- We ask all families and individuals to assess their own health before visiting one of our facilities or attending a funeral.
- Our staff is to follow the public health authorities' guidance regarding hygiene and personal care. This applies to the care of the deceased, the care of your family, and guests and personal hygiene at the workplace.
- All staff will follow social distancing recommendations.
- We are staggering on-site gatherings. We will not have back-to-back or multiple services happening in one location at a time to avoid large gatherings.
- We ask that guests refrain from bringing any food products to our facilities.

In addition to the above, we are monitoring the CDC's recommendation made on April 2, 2020 to reduce gatherings to 10 people or less for the next eight weeks—a recommendation that could greatly affect the ability to hold or attend funeral services. We understand how difficult the **COVID-19** situation is for all, especially those who are grieving during this time. If you are unable to attend a funeral due to health, feel unsafe leaving your home at this time or are planning services for a loved one, we encourage you to:

- Consider online communication options. We have state-of-the-art technology to complete confirmation identification viewings, complete death certificates and execution of the cremation authorization—alleviating face-to-face consultations.
- Consider webcasting options, such as Facebook Live, Instagram Live, and other live-streaming engines. For those who can't attend a funeral for health restrictions, or who live far away and are facing travel restrictions, webcasting allows them to experience the service and honor their loved one.
- Record audio of services. We can assist with recording the audio of the service for loved ones who do not have access to technology to view webcasts.
- Share online condolences. Even if you can't attend services in-person, you can still show your support by leaving a message on your loved one's online guestbook. To do so, navigate to www.jones-funeral-home.com, find or search your loved one's name, click their obituary, and then select "Guestbook."
- Send flowers. Consider sending flowers to either the funeral home holding services or directly to a family member's home.

As the situation evolves, we will continue to keep you informed with any updates or changes.

We're here to assist families 24 hours a day, seven days a week by calling any of our locations.

Respectfully,

The Staff & Management of Jones Funeral Home, Inc.