

*Would you refer us to others?* Yes. Very helpful and considerate.

*Brenda J. Hulsizer, Daughter of William R. Merrill*

*Would you refer us to others?* Yes. They were very polite. Worked with me on everything that I wanted done and what I wanted to know. They had my husband look like he was sleeping. He looked like himself. Had a beautiful viewing and graveside service and also had everything set up that I needed to take care of. Very wonderful people.

*Mrs. Dora Funk, Widow of Robert H. Funk*

*Your comments about our staff:* Excellent!

*Barbara A. Egli, Sister of Michael A. Frederick*

*Your comments about our staff:* Pleasant to work with.

*Debra L. Smith, Daughter of Robert B. Fisher, Jr.*

*Would you refer us to others?* Yes. I have already.

*Gloria L. Boyer, Mother of David W. Boyer*

*Your comments about our staff:* Went above and beyond for our needs.

*Would you refer us to others?* Yes. Very professional service, clean facility.

*Rochelle Bastian, Daughter of Frances E. Guffey*

*Your comments about our staff:* Very kind and helpful staff. Thank you!

*Valerie Dysinger, Daughter-in-Law of James A. Dysinger*

*Your comments about our staff:* They were all very nice and cared about taking good care of my sister.

*Nancy K. Dauberman, Sister of Donna J. Baumgardner*

*Your comments about our staff:* They were unobtrusively helpful and sensitive.

*Teresa Corbin, Daughter of Bonnie J. Fogelman*

*Would you refer us to others?* Yes. Nice facility and near the center of town, on main street.

*Ralph L. Guffy, Jr., Son of Ralph L. Guffy, Sr.*

*Your comments about our staff:* Very professional and courteous.

*Name Withheld by Request*

*Your comments about our staff:* We were very pleased with how they made Aunt Mary look. She had lost a lot of weight, but she looked like we all remembered. Good job.

*Sandra Dersham, Niece of Mary K. Leshner*

*Would you refer us to others?* Yes. Services were offered in a compassionate manner; we were guided through the process by knowledgeable attendants.

*Name Withheld by Request*

*Would you refer us to others?* Yes. We received everything we requested. Everyone was polite, respectful and courteous.

*Ray H. Shirk, III, Son of Isobel L. Feehrer*

*Your comments about our staff:* Outstanding.

*Ralph T. Hess, Jr., Son of Ralph T. Hess, Sr.*

*Your comments about our staff:* Staff was very attentive to allow me to be able to explain the services I was interested in having. Also was very helpful with suggestions of interest. Staff showed great compassion to us all during a time of a great loss and sad event. Greatly appreciated.

*Would you refer us to others?* Yes. We were put at ease at a time when emotions were high. No rush to make choices. Staffs ability to make contact with insurances and references to make transitions of services much easier to complete and compare.

*Dorothy J. Waltman, Widow of Richard W. Waltman*

*Would you refer us to others?* Yes. I was very happy for the way Teri looked and for your help. Thank you!

*Mr. Harlon R. Loss, Jr., Widower of Theresa L. Defrain*

*Would you refer us to others?* Yes. Excellent service.

*Jeffrey L. Pepperman, Brother of Linn A. Pepperman*

*Your comments about our staff:* Top notch.

*James M. Neitz, Son of Catherine L. Neitz*

*Your comments about our staff:* Very professional and thoughtful and patient!

*Susan J. Earle, Daughter of Russell J. Wirnsberger*

*Your comments about our staff:* Very helpful and low key. Easy to work with.

*Would you refer us to others?* Yes. Went the extra mile to make things right and clear.

*Name Withheld by Request*

*Your comments about our staff:* Everything I needed and wanted was taken care of. From the time I walked in the door, until it was all over.

*Would you refer us to others?* Yes. All the times my family used your services, we have been treated with respect and care.

*Sherry Schleig, Daughter of Gladys L. Bartlett*

*Would you refer us to others?* Yes. This wasn't our first family member to use your services and they have always been well done. Thanks.

*Kenneth E. King, Grandson of Veda H. King*

*Your comments about our staff:* I was so afraid to come in to the funeral home because I never had to plan a funeral before, but the gentleman made it so easy for us. I really appreciate how nice they were.

*Doris A. Frederick, Widow of Jesse J. Frederick, Jr.*

*Your comments about our staff:* Very professional. Very much appreciated.

*Dean T. Parry, Son of Thomas C. Parry*

*Your comments about our staff:* Very professional and helpful.

*Would you refer us to others?* Yes. The facility is very nice and the staff was accommodating to our family, both in needs and requests. There was absolutely no pressure in making selections on products and services.

*Ms. Angela L. Shively, Daughter of Shirley A. Haas Bredbenner*

*Your comments about our staff:* Very nice. Thanks for everything.

*Mrs. Yvonne C. Guffey, Widow of Leo W. Guffey*

*Your comments about our staff:* Excellent care.

*Sharon Pepperman, Daughter-in-Law of Yvonne S. Pepperman*

*Your comments about our staff:* As my youngest sister, Kay, commented: "Everything went so smoothly. It couldn't have gone any better." We are all in agreement with her. We did not have to worry about anything because your staff took care of it. Also, I was very impressed with your billing (detailed) and prompt refund check from trust fund. Also, checks to minister and organist were quickly and efficiently done. Receiving death certificates were done and available day of service. Super details!!

*Gloria M. Blass, Daughter of Edith K. Reichard*

*Your comments about our staff:* Very professional.

*Would you refer us to others?* Yes. Very professional services during our most recent loss of Shirley Kute.

*William Campbell, Son-in-Law of Shirley M. Kute*

*Your comments about our staff:* You were all wonderful and very helpful to the family.

*Additional comments:* The Killian family has used the Dale Ranck Funeral Home for many years because of the excellent service you perform.

*Jeffrey E. Killian, Son of Laird F. Killian*

*Your comments about our staff:* Your guidance was invaluable during this difficult time.

*Linda Eichenlaub, Daughter of Mary E. Bartlett*

*Your comments about our staff:* Near perfect as you can get!

*James W. Showers, Son of William A. Showers*

*Your comments about our staff:* They conducted themselves in a professional and a caring manner. Their concern was greatly appreciated.

*Would you refer us to others?* Yes. If anyone would ever need a caring, informative and comforting funeral establishment, Ranck (Heffner) is definitely worth their consideration.

*Mr. George Manning, Nephew of Alma P. Harpster*

*Would you refer us to others?* Yes. Staff provided very professional services. Facility is extremely clean and well maintained. Very comfortable environment for my family. Thank you.

*Michael E. Longenberger, Son of Dorothy E. Longenberger*

*Would you refer us to others?* Yes. Our family felt comfortable and at ease because of your professionalism.

*Stephen W. Albertson, Son of Phyllis E. Albertson*

*Your comments about our staff:* Your staff was very sympathetic to me and very courteous with me. I thank them so much.

*Would you refer us to others?* Yes. Because of your warmth, respect and dignity you show to the family. Thank you.

*Charlotte Hoffman, Wife of Michael C. Hoffman*

*Your comments about our staff:* We were very impressed that when the gentleman came at 3:30 AM, he was all dressed up, very professional, listened to us and was very sympathetic. He was very helpful throughout the whole three days to guide us with what we needed to do. Thank you!

*Would you refer us to others?* Yes. You provide a service, at one of the most difficult times in a family's life, that is exemplary.

*Lois M. Hoffman, Daughter of Marlin Wayne Conrad*

*Your comments about our staff:* Very nice.

*Would you refer us to others?* Yes. Staff is very nice to work with and are very business like.

*George Heiges, Spouse of Lois A. Heiges*

*Your comments about our staff:* All your staff did an exceptionally great job. Well pleased.

*Leonard J. Seabold, Husband of Shana A. Seabold*

*Your comments about our staff:* It was a great and wonderful service. Thanks a lot guys.

*Would you refer us to others?* Yes. Perfect service. No problem at all. Everything is set as it is.

*Ronald Phillips, Son of Alvin E. Phillips*

*Would you refer us to others?* Yes! My concerns/questions were answered fully. I was not pressured to “upgrade” and my feelings about specifics were honored.

*Patricia J. George, Daughter of Robert L. Derr*

*Your comments about our staff:* Thank you for your understanding.

*Angelina S. Merchlinsky, Daughter of David G. Criswell*

*Your comments about our staff:* The staff, the funeral home itself; everything about the funeral was more than excellent! Thank you.

*Helen Gallagher, Wife of William J. Gallagher, Sr.*

*Your comments about our staff:* They were great.

*Would you refer us to others?* Yes. Because you did your job great and you were very kind and I thank you very much.

*Thomas Wise, III, Son of Thomas L. Wise, Jr.*

*Your comments about our staff:* All of your staff went above their job requirements. My dad is in a wheelchair and they made it easy for him. They made us all feel welcome. We were not hurried in any way. It was our time and they respected that.

*Would you refer us to others?* Yes. Everything I needed or asked for was done. Paperwork was all in order—no problems. The men that came to pick up Mom were respectful to us and to Mom. They were very careful with Mom’s body.

*Linda Miller, Daughter of Vera G. Miller*

The staff was very helpful & all they did for me! And my family. I would recommend you to anyone because you were so helpful in for everything you did for us & catered to our needs! Thanks.

*Jeff Mumper, son of Neil Mumper*

Bill Brennan. Made my arrangement for my mother very easy and with no stress. The whole business is the greatest, very helpful, and very kind. Thanks for everything. The Margaret Kerstetter family.

*Lori Walter, daughter*

Very nice, very helpful. Your staff helped us through a very sad time. Thanks.

*Nancy Neuhard, niece of Lucy Confer*

The staff conducting the service arrangements was extremely caring and sensitive to our needs.

*Paul Drumm, son of Pauline Drumm*

All the staff was very professional and courteous. They were able to answer all our questions & were very helpful. I appreciated the private time selecting the casket & vault.

*Cindy Wolfe, daughter of Carroll Clemens*

Bill Brennan came to our home to plan and make the arrangements. He was very professional and understanding made his time convenient for us.

*Mary Jane Walter, wife of Frederick Walter*

They were very helpful & caring. Things were taken care of in an orderly way, and I was so glad my husband & I made the arrangements together.

*Lillian Ritter, wife of Harold Ritter*

Your staff was more than accommodating. They were courteous & very kind & compassionate as well as efficient. Did a great job & very helpful with price & money issues.

*Tracie K. Leitzel*

Was very pleased with all that was done. Was very pleased with how all arrangements were coordinated and were done professionally.

*Larry Geiswite, son of Thelma Geiswite*

I'm very pleased! I have a lot of faith in this staff. I'm very grateful for the work they did.

I was told at the viewing for my husband, that the work was very professional and orderly. The Brion family and my family were very pleased. I'm very appreciative of the work that was done. God be with all of you to continue doing a great job.

*Patricia A. Brion, wife of Ronald Brion Sr.*

Wonderful! Concerned and Caring.

*Bev Renn, sister of Robert Lyman*

They were very helpful. After the arrangements were made, I thought of things I had forgotten. My phone calls were answered very timely and my requests were met without any problem. The staff was very warm and caring. I did not feel rushed when decisions had to be made.

*Veronica McCaffrey, wife of Thomas McCaffrey*

Very good.

*Faye E. Ritter, niece of Pearl Snyder*

Your staff knew just what to do and say and were very attentive.

*Would you refer us to others?:* You were all very nice and thoughtful.

*Caroline L Woody, spouse of James E. Woody*

*Would you refer us to others?:* Very professional.

*Rudolph P. Ries, husband of Helen J. Ries*

*Your comments about our staff:* Very helpful and caring manner.

*James Sheehe, son of Donald Sheehe*

*Your comments about our staff:* I feel your staff went above & beyond – we have recently experienced two other deaths – two different funeral homes and the service etc of the others do not begin to compare!

*Would you refer us to others:* Absolutely! Again I want to thank your staff for all their help. They were very attentive to our needs. Stood on the “sidelines” watching from any way they could assist us, like watching my husband assist me back to the car and being there to open the door.

I was surprised and very pleased with the memory book and CD. I will cherish it! I have taken it to work to show others – no one else had ever seen such a thing provided! Again, thank you all for everything.

*Penny Neiswender, daughter of Robert L. Shriner, Jr.*

*Your comments about our staff:* Very exactly staff & nice people. Especially Eric was very helpful to me and my family.

*Bonnie Kurtz, daughter of Anna Kurtz*

*Your comments about our staff:* The staff was very courteous, and worked to have the service we wanted within our price range.

*Sandra Hann, daughter of Thelma Glassmyer*

*Your comments about our staff:* Your staff was very nice & polite to talk to. They treated us in a professional manner.

*Would you refer us to others?:* Yes, the service & respect of us people. That impressed me so much. You took time to explain things to us & were very polite, I respect that in a person. Thank you.

*Betty Starks, sister of Kenneth Naoker, Sr.*

*Your comments about our staff:* Eric did a great job. Thank you.

*Jack Middlesworth Jr., son of Jackson F. Middlesworth Sr.*

*Your comments about our staff:* Exceptional Service & will do the little extras that make this time easier to cope with. Thanks.

*Gary L. Palko, husband of Linda M. Palko*

*Your comments about our staff:* Eric is a fine polite gentleman. We were very pleased to have him help us. Nothing seemed too much for him to do for us.

*Lois Geiser, daughter of Erma B. Derk*

*Your comments about our staff:* Your staff members are very professional, friendly & very courteous. We were very pleased with the entire service.

*Would you refer us to others?:* We appreciated all of the nice and thoughtful extras you provided – water @ the cemetery – tissues in the church pews, etc.

*Larry D. Shurtz, son of Dorothy Shurtz*

*Would you refer us to others?:* Everything went very well for us. Eric was helpful with the problems that did occur. We felt that our aunt would have been pleased with the service.

*Name Withheld by Request*

Eric was very helpful when he came to my home. We felt very comfortable with him.

*Sara Jane Wertman*

*Your comments about our staff:* Without the help of your staff I would have been at a loss. They were so kind to me in my time of loss of my Brother.

*Would you refer us to others?:* Because you are very kind and made me feel comfortable in my time of need.

*Helen M. Johnson for Albert E. Malcolm*

*Your comments about our staff:* Your personnel was very helpful – caring and understanding. Sorry for the delay in returning this form.

*Frances I. VanKirk, niece of Hiram J. Hagenbuch*



*Your comments about our staff:* Kind and helpful

*Would you refer us to others?:* Our needs were taken care of in a very professional way.

*Your comments about our staff:* Eric Fithyan was extremely helpful & professional; we were impressed. The whole funeral was handled very smoothly and we appreciate the fact that everything was handled so efficiently.

*Would you refer us to others?:* Yes, See above for all the reasons that we would recommend the Dale E. Ranch Funeral Home.

*Sarah Lex, daughter of Sarah Resnick*

*Your comments about our staff:* Very caring.

*Annette Mellman, niece of Randall Zechman*

*Your comments about our staff:* Very helpful.

*Miles Staggert, Jr., son of Mary A. Staggert*

*Would you refer us to others?:* Yes – have been to other funerals at Dale E. Rancks and was always favorably impressed.

*Terry L. Manning, son of Bruce E. Manning*

*Your comments about our staff:* Erika is very special & helpful in so many ways.

*Virginia Bartraw, daughter of Alice e. Minnier*

*Your comments about our staff:* Erika is a wonderful person; very caring, loving and compassionate. She went above and beyond. I could not have done it without her.

*Would you refer us to others?:* The perpetual care, support and understanding were greatly appreciated; very comforting to know that you care.

*Michelle Hutcheson, neighbor, friend of James A. Wiggins*

*Your comments about our staff:* Erika is to be commended for her outstanding personality. She is a great asset to your company.

*Would you refer us to others?:* Well, I have no way to compare your services with any others. My family has always used your Funeral Home. If it isn't broke, don't fix it!

*Marie Confer, daughter of Dorothy E. Blanding*

*Your comments about our staff:* Very professional, yet we felt a “personal” touch.

*Would you refer us to others?:* Attention to all our needs, time spent with us was sufficient, all details were attended to.

*Diana Wesner, daughter of Eldon L. Koch*

*Your comments about our staff:* We very much appreciated that they did not cover Russell's face when taking him from our home; and also that you kept the smile he had on his face.

*Would you refer us to others?:* We thought you were all very nice and organized.

*Evelyn Baker, spouse of Russell E. Baker*

*Your comments about our staff:* Very helpful.

*Dannie Heffner, wife of Ann Heffner*

*Would you refer us to others?:* We appreciated your caring attitude and were so pleased with everything.

*Gloria Kline, daughter of Loretta Alexander*

*Your comments about our staff:* I could not have gone through it without you all helping. Thanks.

*Would you refer us to others?:* Yes, because you were there when I needed you.

*Nancy Straub, wife of David E. Straub*

*Your comments about our staff:* Staff was very respectful, kind and pleasant. We were given all the privacy needed during our time of loss.

*Would you refer us to others?:* Ranck Funeral Home has been taking care of our family funeral needs for many years. Reputation is very good, and hope it will always stay that way.

*Judy Pursell, daughter of Kathryn Hendricks*

*Your comments about our staff:* Very helpful.

*Donna Jurkowski, daughter of Marian C. Earhart*

*Your comments about our staff:* Very caring and comforting. Returned phone calls and answered all our questions quickly.

*Would you refer us to others?:* Even though we just had a small graveside service, I asked for a chair for an elderly relative. Two were provided. Rain was threatening and there were umbrellas ready.

*K. L. Solt, daughter of Margaret L. Keefer*

*Your comments about our staff:* Caring and helpful guidance throughout the entire time – from planning to carrying out the services.

*Kathy Phillips, daughter of Helen Phillips*

*Your comments about our staff:* all was conducted as per your goal in your letter. Warmth and compassion mean so much at a time when a family is hurting. Thank you,

*Mrs. Agnes L. Funk for Ida V. Yingling*

*Your comments about our staff:* Outstanding!

*Sonya Healy, daughter of Lee L. Pursel*

*Your comments about our staff:* Everyone was so caring and respectful to us, as well as to our Dad. From the planning, thru the service, to final burial, they all helped make this difficult time a little easier. I am comforted in knowing that our parents (we buried our Mom with you one month earlier) were taken care of by your staff---caring professionals we believe in what they are doing.

*Would you refer us to others?:* Yes, for all reasons mentioned above – the caring and respect -- Their promptness in getting back to me whenever I called with questions. I want to do my pre-pay (as my parents did) in a few months, when things settle down a bit.

*Kathey A. Phillips, daughter of Norman Phillips*

*Your comments about our staff:* Everyone went above and beyond what was expected.

*Additional comments:* Dad looked wonderful – he looked just like Dad! The “video” was the “greatest, nicest touch” you could have done. It brought back a lot of memories, good memories! And getting a copy of the video afterward was a total surprise! I cannot thank you enough!!

*Connie Germini, daughter of Lewis Rantz*

*Your comments about our staff:* Your staff was very professional – helpful –courteous

*Would you refer us to others?:* From beginning to end – everything was top notch.

*William C. Morrison, husband of Mary Morrison*

*Your comments about our staff:* understanding, and kind

*Would you refer us to others?:* kind and understanding and thoughtful.

*Alice Yeager, daughter of Betty L. Heddings*

*Your comments about our staff:* Excellent service.

*Howard Harner, step-son of Stanley Hileman*

*Your comments about our staff:* Your staff could not have presented themselves with more professionalism as they did. I hope all of your other facilities are as fortunate.

*Would you refer us to others?:* Again, your professional staff will be your best asset for future recommendations . Many family members made very nice comments about your professionalism. All of my family has always dealt with the Ranck Funeral Home.

*Additional comments:* I cannot think of one item that I could have asked of your staff. As stated on the first page – if any of your other facilities have half the professional staff that your Milton facility does – you are blessed. Thank you for all. God Bless all of your staff.

*Name Withheld by Request*

*Your comments about our staff:* Your staff is so great to myself and family. We have used your services a lot lately. We've buried four family members in a 16 month span.

*Terry Coup, brother of Elizabeth M. McCormick*

*Your comments about our staff:* A wonderful staff.

*Ruth R. Smith, wife of Richard E. Smith*

*Your comments about our staff:* The staff was all so very helpful and supportive. This was my first time that I had to be the person to make arrangements for a loved one and it was very comforting to have people that are willing and dedicated to help at that time in one's life. I knew that day would come, (just not this soon), and thought I would be a little more prepared, but I guess a person never really is. Thank you again, for all your kindness and help with everything.

*Would you refer us to others?:* Yes, I would recommend you, because of the way your staff takes care of things for the family. There have been several of my family members that were taken care of by your company (Dale Ranck, Milton) over the years and all arrangements were handled very professionally, with a lot of kindness and support for the family.

*Arlene J. McCallum, daughter of Miriam A. McCallum*

*Your comments about our staff:* A-1

*Would you refer us to others?:* No one could ask for anything more perfect.

*Additional comments:* My Sister-in-law Ruth and I were very pleased the way the man who talked to us before the service handled the interview and the men (Fred Fisher) and others handled the parking etc.

*Tom Weaver for sister Faylene M. Wagner*

*Your comments about our staff:* Very good.

*Would you refer us to others?:* You did everything in a very good way.

*Laird Killian, husband of Norma E. Killian*

*Would you refer us to others?:* I was completely satisfied with everything and everyone. This was my first time with dealing with the arrangements of a death and you helped to make it easier. Thank you.

*Bonnie Cahn, niece of Linwood V. Hess*

*Your comments about our staff:* So kind, caring, and there for me; Thank you so very much!!!

*Vivian Zimmerman, devoted wife of Frederick P. Zimmerman*

*Your comments about our staff:* Everyone did a remarkable job. Thank you very much.

*Name Withheld by Request*

*Your comments about our staff:* OUTSTANDING!

*Jesse E. Ditzler, son of Harry F. Ditzler*

*Your comments about our staff:* Very professional and co-operative, easy to talk with, very happy with all the arrangements and the way they were carried out.

*Fredia Schnure, for Miriam D. Robenalt*

*Your comments about our staff:* Very understanding

*Would you refer us to others?:* You have a beautiful parlor.

*Additional comments:* My sister-in-law and her son and daughter-in-law and granddaughter were very impressed with your funeral service. I hope to have your services when my time comes.

*Thank you, Barbara L. Carl, for Roland H. Carl Jr.*

*Your comments about our staff:* Very courteous.

*Additional comments:* Your services were fine and caring.

*Carolyn Baker for Bertha Walls family*

*Your comments about our staff:* Courteous and compassionate – highly professional, but very warm and sensitive.

*Would you refer us to others?:* From the time of arrival at our house, to the time of burial, your staff was comforting and very caring – my beloved Husband's remains were given every dignity and respect, and I thank you deeply.

*Nereida Gonzalez, wife of David G. Gonzalez*

*Your comments about our staff:* Thank everyone involved with my Uncle's services.

*Winfred Straub, nephew of Fred M. Straub*

*Additional comments:* I appreciated all the help and guidance through this time.

*Name Withheld by Request*

*Your comments about our staff:* Very helpful.

*Darlene J. Brown, niece of Pauline E. Shreck*

*Your comments about our staff:* Thank you for your help.

*Would you refer us to others?:* You made it possible for me to celebrate Mother's passing in a unique and affordable way.

*Carroll Powell, son of Gladys L. Powell*

*Additional Comments:* My Father died 1 ½ years ago. The funeral home was recommended by his assisted living. They did their job and I thought they were fine until I worked with you on my Husband's funeral. You did so much more and cost less. I have already been recommending you. Thank you.

*Alaine Patton, spouse of Roger C. Patton*

*Your comments about our staff:* From the first meeting at Kramm Nursing Home, the staff was courteous, professional and did what was arranged ten years prior. I and my family thank all of you.

*John and Cathy Kast for Marian A. Davis*

*Your comments about our staff:* Professional, but caring.

*Would you refer us to others?:* We (the family) were totally pleased with the service we received.

*David Anderson, son of Bruce R. Anderson*

*Your comments about our staff:* Very pleasant and comforting.

*Would you refer us to others?:* Father's and Mother's funeral were both performed by you and was very professional.

*Jeanette Watts, daughter of Lillian V. Wilson*

*Most important reason for selecting us:* My aunt selected your organization when she explained what her wishes were seven or eight years ago. It was a great choice!

*Would you refer us to others?:* I am not from the area, so I doubt anyone would ask, however, I cannot say enough about the arrangements and care taken by your employees throughout the process. In addition, the work done on her was exceptional. She looked beautiful even though it was a week and a half after her death.

*Name Withheld by Request*

*Your comments about our staff:* Your staff is very courteous and we were happy with everything that was done.

*Would you refer us to others:* We would prefer you to others, and all in our family. My family has always used your funeral home as far back as my Great Grandparents.

*Gladys Bartlett, wife of LeRoy Bartlett*

*Your comments about our staff:* Exemplary, kind, caring and professional.

*Would you refer us to others?:* You have served my family well over many, many years, and I would have nothing but praise for your organization to deliver to anyone.

*Roderic R. Moore, son of Leona R. Moore*

*Your comments about our staff:* Excellent, kind and giving.

*Susan Berkheimer, daughter of Paul H. Berkheimer*

*Would you refer us to others?:* My family (the Ditzler family is from Milton and have all been taken care of from your Funeral Home) and I have always been very pleased with your services.

*Bonnie M. Cahn, niece of Sara L. Hess*

*Your comments about our staff:* Her hair was just as she liked it. You made her look so much better than her last picture, that it was much easier to let her go.

*Eva Berger, daughter of Catherine M. Holmes*

*Your comments about our staff:* Professional and very helpful.

*Would you refer us to others?:* We had you four times and we will have you again. Thank you.

*Sandra L. Blackwell for Gladys M. Yeager*

*Your comments about our staff:* Your staff is the best around in the area. They are very caring and understanding and go above and beyond to help families during that difficult time. In 2009, I lost my Mother, and that was definitely the hardest thing I had to face in my life, and never having to be the person to make all arrangements and decisions about a funeral, your staff was there to help make it somewhat easier. Now, with the loss of my Father, things went a little easier making his arrangements. Thank you again.

*Would you refer us to others?:* I would absolutely recommend you to others because of all the services you provide, all the caring, understanding and compassion you show to the person(s) (families), while helping them make the right decisions about the perfect arrangements for their loved one. Thank you again, for everything in helping me with all the arrangements I needed to make for my parents (within a short period of time between them), because losing them both that quickly, was really difficult. Thanks again!!!

*Arlene McCallum, daughter of Carl M. McCallum*

*Would you refer us to others?:* I was very happy with your services and the way my Mother looked, and also with your services of my Father.

*Dottie Jeirles, daughter of Dorothy M. Shiffer*

*Your comments about our staff:* Your staff was wonderful at this terrible time for our family. I will surely use this facility again when needed. Thank you!

*Eleanor Mills, spouse of Herbert R. Mills Sr.*

*Your comments about our staff:* They were very professional, courteous and helpful.

*Luella Snyder, niece of Mary L. Beaver*

*Your comments about our staff:* The staff was very polite and very helpful. The staff worked with you at this sad time.

*Betty Starks, sister of Larry D. Noaker*

*Your comments about our staff:* Very courteous and helpful at all levels. Thank you.

*Joyce Hendershot, daughter of Arla R. Showers*

*Your comments about our staff:* They were great.

*Would you refer us to others?:* As I said above – you were great.

*Madeline Zimmerman, sister of John Michael Tobias*

*Would you refer us to others?* It was a great memorial. Your staff was very helpful; a special thanks to Denise.

*Mrs. Edna Mae Newton, sister to Paul E. Reichelderfer*

*Would you refer us to others?:* You did exactly what my friend wanted done for her services. Your staff at Milton was friendly and very considerate at greeting the people and also to me—Thank you,

*Elizabeth Betz, friend of Katherine J. West*

*Your comments about our staff?:* Everyone was excellent.

*Melvin J. Stahl, son of Leona V. Stahl*

*Your comments about our staff:* Very professional and kind.

*Cynthia Hupp, daughter of Carrie L. Botto*

*Your comments about our staff:* Everyone was very helpful and polite.

*Would you refer us to others?:* Ranck's always gets my recognition when talking to people. Have had viewings and funerals there for over seventy years.

*Mary E. Snyder, wife of Raymond S. Snyder, Sr.*

*Would you refer us to others:* Very helpful in everything you did. I thank you again.

*Noah F. Hummel, Jr., son of Emma C. Hummel*

*Your comments about our staff:* My Mother looked beautiful. We were so pleased because she had a stroke. The staff did a wonderful job.

*Anne M. Chicchino, Daughter of Pauline A. McGee*



*Your comments about our staff:* I was extremely satisfied with the services we received during this time of our sorrow. Mother, Sarah Beachel, looked very good.

*Would you refer us to others? Yes. Without a doubt.*

*Robert Beachel, Son of Sarah M. Beachel*

*Your comments about our staff:* For all the staff at Ranck's Funeral Home, you did a wonderful service and made me feel at ease talking to you.

*Would you refer us to others? Yes. You are very caring people and take the time to listen. I can't thank your staff enough.*

*Jacqueline D. Moyer, Care Taker for Roger E. Shellenberger*

*Your comments about our staff:* Great job.

*Christopher Carter, Son of Jean R. Carter*