

*Your comments about our staff:* Mark was very kind and compassionate.

*Name Withheld by Request*

*Would you refer us to others?* Yes. Mark Strobel was a blessing.

*Julie A. Shutt, Widow of Thomas E. Shutt*

*Your comments about our staff:* Mark Strobel was very professional throughout the process. He responded to calls and texts in a timely manner. He made sure arrangements were completed on time as requested.

*Would you refer us to others?* Yes. You provided services professionally and offered reasonable cost options. Questions were answered timely and thoroughly.

*Lee C. Bender, Jr., Son of Bonnie L. Bender*

*Your comments about our staff:* Mark did an outstanding job. He made JoAnn and myself feel very comfortable at our meeting.

*Jesse E. Ditzler, Son of Hulda S. Ditzler*

*The most important reason for selecting us:* Previous experience was excellent!

*Would you refer us to others?* Yes. I have worked as a grocery clerk and then manager. I know that an employee can gain or lose a customer. Mark is a very high-quality employee and is why my family has used your funeral services twice now!

*Melvin Shultz, Jr., Son of Kathryn M. Shultz*

*Your comments about our staff:* Mark was kind and straightforward, answered all of my questions, explained everything. Made it a bit easier arranging things for my mother long distance as I was not able to travel to PA.

*Alice Rogers, Daughter of Gerda H. Liebermann*

*Your comments about our staff:* Mark was so helpful. Very respectful and was thorough in all his explanations.

*Tracie K. Leitzel, Daughter of Lois A. Schnyder*

*Your comments about our staff:* Mark Strobel is courteous, very helpful. Mark did everything for us, and knew his job.

*Would you refer us to others?* Yes. Anyone losing a loved one would be assured.

*Judith Bragonier, Daughter of Marjorie E. Snyder*

*Your comments about our staff:* The staff was compassionate and professional. We had an issue (mistake) in the obituary, and Mark took care of it, and the paper reprinted it. This meant a lot to our family, as this was likely the last thing anyone would read about mom. We owed it to her for it to be correct.

*The most important reason for selecting us:* Reputation. Also, my mom's wishes.

*Would you refer us to others?* Yes. The Dale Ranck Funeral Home has a long history in Milton, and the current staff appear to be carrying on the name quite well.

*Jennifer R. Weaver, Daughter of Ruth M. Weaver*

*Your comments about our staff:* Mark was very caring and understanding in helping us make final arrangements for Dave's passing. Everything was done in a respectful, friendly, and orderly manner. Thank you, each and everyone.

*Kathleen J. Faust, Widow of David R. Faust, Jr.*

*Your comments about our staff:* All the staff were helpful and attentive to the family's needs. Mark especially was very helpful and kind!

*Would you refer us to others?* Yes. Already have!

*Name Withheld by Request*

*Your comments about our staff:* Mark was very informative, courteous and kind, along with the rest of the staff.

*Would you refer us to others?* Yes. They did an excellent job, from beginning to end. Very pleased with how my husband looked.

*Mary G. Nyman, Widow of Robert L. Nyman*

*Would you refer us to others?* Yes. Even a few weeks after the funeral, Mark was getting questions answered for us. Thanks.

*Name Withheld by Request*

*Your comments about our staff:* From the time they entered my home to pick up my husband, to completing everything, your staff was excellent. The hospice nurse even commented how wonderful they were.

*Would you refer us to others?* Yes. This was a difficult time for me and the staff were wonderful. My in-laws also commented on how wonderful they were. Greatly appreciated.

*Additional comments:* Mark Strobel was so caring and compassionate. I so appreciated it.

*Dorothy P. Dougherty, Widow of Matthew W. Dougherty, Sr.*

*Your comments about our staff:* Mark handled everything from start to finish. There was not one glitch in the process. Mark is a true professional. Thanks.

*Wesley T. Norton, Son of Doris V. Bratton*

*Would you refer us to others?* Yes. Mark and the team at Ranck's made everything effortless. Very supportive and caring.

*Peggy Hafer, Daughter of Nancy L. Nickey*

*Your comments about our staff:* Mark Strobel was great.

*Name Withheld by Request*

*Your comments about our staff:* Mark arrived in the middle of the night to meet with us. He was very professional and answered all of our questions. Within a few minutes of Mark's departure, Brigitte called us. She was in touch with us many times and kept us informed of what was needed to plan the service. She was very detail oriented. She was very respectful of the entire process, yet was also personable. She is definitely an asset to your business.

*Mary Hurd, Daughter-in-Law of Madeline M. Hurd*

*Your comments about our staff:* Mr. Mark Strobel did an exceptional job making my family very comfortable during this unfortunate time. His caring professionalism is beyond words. I, myself, was very pleased, as was my entire family with everything Mr. Strobel and his staff provided us. I would highly recommend Mr. Strobel to any and all who need a caring, understanding, highly professional person and staff dealing with a loss. Thank you Mark!

*Joseph Czelatko, Son of Joseph S. Czelatko*

*Your comments about our staff:* Mark was great to work with and kept us informed of everything. He also paid attention to all the little details and we really appreciated that.

*Kayleen M. Snyder, Granddaughter of Mildred F. Rohrer*

*Your comments about our staff:* Mark Strobel performed the service in a professional manner, and staff--they were attentive to all.

*Shirley M. Marotto, Widow of Lewis Marotto*

*Your comments about our staff:* Mark Strobel was very professional, pleasant and sympathetic. He made the process as easy as could be for us.

*Geno A. Maturani, Son of Gene Maturani*

*Additional comments:* Mark was amazing. He made a difficult time in my life easier. He walked me through the entire process with care and empathy. Thank you!

*Daniel Bidelspack, Friend of Gwendolyn A. Brown*

*Your comments about our staff:* Mark Strobel was amazing. He made everything easy for my 85 year old father.

*Janet L. Lewis, Sister of Sandra L. Sargent*

*Your comments about our staff:* Mark was very professional and caring.

*Timothy A. Russell, Son of Sandra L. Blackwell*

*Your comments about our staff:* Mark was very helpful from start to finish. We were very thankful for all his help.

*Would you refer us to others?* Yes. You were very professional, courteous, helpful, and attentive. You got everything done that we needed and asked for in a very timely manner. We are so thankful. You were extremely accommodating!

*Peggy J. Hafer, Sister of Frank E. Nickey*

*Your comments about our staff:* Mark was very helpful and understanding of our sorrow. He is a very special employee.

*Would you refer us to others?* Yes. Very concerned for our loss of our loved one.

*Danny R. Baker, Brother of Barry W. Baker*

*Your comments about our staff:* Mark Strobel was very professional, courteous and arranged everything as family requested.

*Wayne A. Stump, Jr., Son of B. Ruth Stump*

*Your comments about our staff:* Very good work, Mark.

*Name Withheld by Request*

*Your comments about our staff:* Mark Strobel was very professional, kind and helpful. He is a good listener who went above and beyond my expectations.

*Doris and Bart Shade, Widow and Son of Daniel M. Shade*

*Your comments about our staff:* Mark is an excellent director!

*Raymond Menapace, Cousin of Raymond G. Noel*

*Your comments about our staff:* Mark was very nice and helpful.

*Name Withheld by Request*

*Your comments about our staff:* Mark did an outstanding job taking care of our family from the initial pick up, to the final resting of my father. Mark and staff were friendly, courteous, patient and professional. Mark was able to meet our every need through this difficult time.

*Steven S. Porschet, Son of Clayton S. Porschet, Jr.*

*Would you refer us to others?* Yes. Your prices are comparable to Lock Haven's and you don't have to travel 30 miles one way.

*Additional comments:* Jack wanted a wooden casket—it was beautiful and we received a lot of compliments. Ben, Charles and Mark were very helpful to us and our family. Thank you!

*Mrs. Theresa Buranosky, Widow of John J. Buranosky*

*Your comments about our staff:* Everyone was very kind to us. The older gentlemen were a pleasure to be with the day of the service. They brightened things up on a sad day. Mark was wonderful to us.

*Gil W. Derr, Son of Catherine A. Derr*

*Your comments about our staff:* Mr. Mark Strobel is the “best”. What a great professional, super service, and awesome experience!

*Would you refer us to others?* I have!

*Jay R. Buck, Jr., Brother of David A. Buck*

*Your comments about our staff:* I like Mark. He's friendly, polite, interested in my husband's story. He was able to give me suggestions on problems outside the funeral issue.

*Would you refer us to others?* Yes. For the above reasons. I've already told people where I went to care for Roger's remains.

*Mrs. Barbara B. Allison, Widow of Roger M. Allison*

*Your comments about our staff:* All excellent and always available.

*Additional comments:* Mark was awesome in every aspect.

*David R. Shreck, Son of Bright R. Shreck*

*Your comments about our staff:* Mark did an excellent job, extremely professional.

*Benjamin F. Cook, Son of Franklin E. Cook*

*Your comments about our staff:* My family and I met with Mark Strobel. I cannot express how pleased we are with his services. He was our only person of contact and made himself available to us at all hours. I appreciate his services.

*Sherry A. Curtis, Daughter of Reader Moten, Jr.*

*Your comments about our staff:* Mark Strobel went above and beyond his call of duty for us. It was a difficult case with family living in different parts of the country. I was confused with what the family would have to do concerning insurance, etc. He took care of everything for us. We couldn't ask for any more.

*Name Withheld by Request*

*Your comments about our staff:* Mark was very helpful and supportive. We were able to grieve and not worry. Thank you Mark!

*Malvin Shultz, Jr., Son of Malvin H. Shultz, Sr.*

*Your comments about our staff:* Excellent service.

*Would you refer us to others?* Yes. I believe you are the best in the business. Wonderful service.

*Additional comments:* Mark does a wonderful and amazing job. Thank you again for a wonderful job, well done.

*Mr. Gene L. Clayton, Widower of Mary Jane Clayton*

*Your comments about our staff:* Mark was extremely helpful to all of our family throughout the entire process and responsive to our needs. The staff was also cordial and helpful the day of the funeral.

*Name Withheld by Request*

*Your comments about our staff:* Mr. Mark Strobel treated us like his own family and with excellent professional manners. He was very courteous and helpful. We are very grateful for his attention, and especially for his help. Once again, thank you very much.

*Would you refer us to others?* Yes. Because of the special treatment, and we were very satisfied with his assistance. Once again, thank you very much.

*Carmen R. Ramirez-Ruiz, Sister of Luis Ramirez-Ruiz*

*Your comments about our staff:* Your staff was wonderful at this very difficult time in my life. They were very thoughtful and caring and made things much easier for me. Mark Strobel was especially helpful and I thank him because I know he had short notice because of the hospital delay. Thanks to all of you. I was more than satisfied with your services.

*Georgia A. Radel, Widow of Robert L. Radel, Sr.*

*Your comments about our staff:* As this was my first experience with having to make arrangements, Mark Strobel was invaluable to me. Very informative and very kind.

*Shelley A. Manning, Widow of Stanley K. Manning*

*Your comments about our staff:* Mark was outstanding. He stayed in touch to ensure everything went well.

*Robert V. Rote, Son of Robert L. Rote*

*Your comments about our staff:* I was very pleased with the service that my daughters and I received. Mark explained everything to us and was very polite and courteous.

*Kimberly J. Walker, Widow of George E. Walker, III*

Dear Mark,

On behalf of my father and our entire family, we would like to extend our sincere thank you and gratitude for arranging his mother, Helen's, final journey home. From the "middle of the night" phone call, through the entire process, you compassionately and consistently insured that all details were addressed and handled thoroughly. We are so pleased with the entire process. You made it so easy for us as we were in shock and grieving. Your flexibility, attention to detail, and just willingness to accommodate us was of great comfort during such a difficult time. From the very first contact, you put us at "ease" being so far away. Additionally, since we decided not to have the graveside service and had to fly back to Florida, words cannot express our thank you for sending us pictures of the closed gravesite. We feel so blessed to have crossed paths with someone who takes such pride in their work and especially at such an emotional time. We feel you have definitely gone above and beyond.

We are in receipt of a survey and have included a copy of this letter as well.

*Regards, Robert L. Joe and Family, Son and Family of Helen C. Lose*

*Your comments about our staff:* Always available to help us, and sympathetic.

*Would you refer us to others?* Yes. I would tell people of your professionalism and eagerness to both listen to and alleviate our concerns.

*Additional comments:* Mr. Mark Strobel and his father were outstanding in their friendliness and helpfulness.

*Mr. George D. Manning, Son of Lola A. Manning*

*Your comments about our staff:* Mark Strobel was most Excellent. Very kind!

*John W. Swartz, Jr. Son of John W. Swartz, Sr.*

*Your comments about our staff:* Mark was pleasant to speak with, very professional and explained everything in great detail.

*Tina R. Meyer, Daughter of Annette M. Lindsey*

*Your comments about our staff:* Staff, Mark, was professional, polite and respectful.

*Mrs. Donna L. Campbell, Widow of William Campbell*

*Your comments about our staff:* Mark Strobel was fantastic to work with. We had the opportunity to do pre-arranged services and he was very patient and thorough in offering different options. The entire staff was great, especially at the graveside service. Everyone commented on how kind the entire staff was to each of them.

*Would you refer us to others?* Yes. Absolutely. Mark worked so well with the entire family. He is very "professional" with a warm touch. We heard great comments from the people that attended the viewing and the funeral. They mentioned how kind the staff is.

*Janice M. Castrignano, daughter of Wilma M. Keefer*

*Your comments about our staff:* Ben, Mark and the staff went out of their way to assist my family.

*Name Withheld by Request*

*Your comments about our staff:* Your staff was very friendly and helpful.

*Additional comments:* Mark was wonderful to me and my daughter. Any questions we asked him, he took the time to explain answers to us. Very nice gentleman.

*Kay Brown, Sister-in-Law of Maude B. Derr*

*Your comments about our staff:* I was impressed by the service of the staff, especially that of Mark Strobel, funeral director. The staff's professionalism, concern and support in the time of the loss of our mother was appreciated. Words cannot express the gratitude we felt to have the support.

*Would you refer us to others?* Yes I would highly recommend the Dale E. Ranck Funeral Home. Every detail was handled, all questions answered promptly. The staff went above and beyond to ensure that a difficult sad time was made easy for the family.

*Ms. Ruth J. Holder, Daughter of Christine G. Brunson*

*Your comments about our staff:* Mark, John and staff were great in our time of need and grief.

*Allen W. Walter, Widower of Cheryl A. Walter*

*Your comments about our staff:* Staff was professional and respectful.

*Would you refer us to others?* Yes. Absolutely – 100% satisfied. Mark was awesome!

*Constance O. Yoder, Widow of Robert E. Yoder*

*Would you refer us to others?* Yes. Mark and all the staff are understanding and very helpful.

*Additional comments:* Want to thank everyone who helped with Tony Galan King's service and arrangements. Thank you very much.

*Linda J. Miller King, Widow of Tony Galan King*

*Your comments about our staff:* Mark was very patient, very kind. He went over and beyond for my family. It was a pleasure doing business with him! Thanks Mark.

*Would you refer us to others?* Yes I will! I was treated very nice. My experience was very smooth and peaceful!

*Savannah Boyd-Patterson, Daughter of John Cook*

*Your comments about our staff:* Mark Strobel is an excellent funeral director. He treated my family with respect and answered all our questions with courtesy. I will always consider Mark a friend and will use your funeral service again.

*Would you refer us to others?* Yes. All my family was laid to rest by Dale E. Ranck. He was the best and you are a perfect replacement.

*Joseph Maturani, Widower of Nancy L. Maturani*

*Your comments about our staff:* Everyone did a great job. Mark was very helpful. Everyone was very caring. They gave us all the time we needed and made sure Dad received things (Veteran) that I didn't know he was to have. Thanks to everyone.

*Would you refer us to others?* Yes. We will be having you do any other service we would need in the future. We were very happy with all the staff.

*Ms. Linda J. Miller, Daughter of Elwood L. Miller*

*Your comments about our staff:* Mark was very patient, helpful and attentive. He responded immediately to my email inquiries. He was most gracious in accepting my suggestions for editing the obituary.

*Would you refer us to others?* Yes. We were most pleased by the "presentation" of our mother for our private viewing. We did not feel pressured to accept any services that we didn't want.

*Name Withheld by Request*

*Your comments about our staff:* Mark was very courteous and helpful back in 2003 with Dad and the same with Mom. Very much appreciated.

*Jeffrey W. Specht, Son of Vera May Specht*

*Your comments about our staff:* All staff acted in a very professional manner. Mark went out of his way to help us get the obituary in an Alabama newspaper and timing the printing to be done when Marguarite's son and family would be returning to Alabama.

*Would you refer us to others?* Yes. Personal and professional service.

*Name Withheld by Request*

*Your comments about our staff:* We were very pleased with Mark and will be happy to recommend Ranck's to other families.

*Name Withheld by Request*

*Your comments about our staff:* Mark Strobel was very kind but also very professional and courteous. He was also very patient with us as my siblings and I made funeral arrangements for our mother. I was very pleased with his service. He helped us greatly during our bereavement.

*Would you refer us to others?* Yes, I would refer you to others. Your funeral home has always attended to our family's needs in previous times of sorrow and you continued to do so during the recent loss of our mother.

*Sharon K. Harris, Daughter of Phyllis Gundrum*

*Would you refer us to others?* Yes. Mark was gentle in voice and nature on the phone and in person—a family needs this gentleness, and he thought of all cares and needs before we asked.

*Additional comments:* I have dealt with several funeral homes with my son and first husband and your home was the best. The others did their job—but Mark seemed more professional, yet there was a gentleness that makes a family feel able to cope with the death of a loved one better. The person who got Dad ready also did a great job—Dad looked natural and like himself without being embalmed. Again, give Mark and the other gentlemen our "thank you". It helped!

*Marcia E. Rebuck, Daughter of George R. Smith*



*Your comments about our staff:* Ben and Mark—The kindness and understanding are amazing gifts you give as if we were your family. Thank you from my heart. God Bless you.

*Mrs. Anna Pelton, Wife of Edward C. Pelton, Jr.*

*Your comments about our staff:* Mark and Ben outstanding in client service. We appreciate the kind handling of our family and friends during the service. Mark will make a remarkable funeral director. Ben is great. I have been to many services he has handled.

*April Welshans, Sister of Robert A. VanHorn*

*Your comments about our staff:* Kind, caring, sensitive. Staff, especially Mark, were amazing. Performed services professionally and with care and sympathy.

*Mary Benchino, Daughter of Virginia L. Benchino*

*Your comments about our staff:* Mark was fabulous.

*Kenneth M. Robins, Son of Dorothy E. Robins*

*Your comments about our staff:* The staff (Louis and Mark) who both assisted us were very helpful and attentive to our needs.

*Would you refer us to others?* Yes. I particularly liked the homey atmosphere, with our loved one it was perfect for our family.

*Mrs. Donna J. Hancock, Widow of John G. Hancock*

*Your comments about our staff:* Mark and his staff were kind and very helpful during this stressful and difficult time.

*Philip E. Bower, Son of Philip C. Bower*

*Your comments about our staff:* Mark Strobel was so patient with us all. He showed a lot of care and compassion.

*Additional comments:* Mark was super! He made us feel comfortable while we were there making final arrangements.

Your services for Virgil's family viewing was also very nice. The tapes were superb! Also the obituaries. Most of all, Virgil looked very peaceful and at rest. It pays to pre-plan! It makes life a little easier at this difficult time.

Thanks so much for a job well done. Blessings,

*Pat Dunkleberger and Family, Widow and Family of Virgil A. Dunkleberger*

*Your comments about our staff:* Lou and Mark were helpful and polite. Outstanding.

*Name Withheld by Request*

*Your comments about our staff:* Mark and Lou were prompt, professional, thoughtful and considerate throughout the entire process.

*Would you refer us to others?* Yes. Allen & Redmond has done the vast majority of Jewish funerals in Williamsport over the years, has extensive experience in Jewish funeral customs.

*Steven Shapiro, Son of Doris B. Shapiro*

*Your comments about our staff:* Mark and Charles were very courteous and helpful to our family. They went above and beyond to make sure everything was as we wanted for my father.

*Mrs. Lisa A. Croak, Daughter of Richard J. Clark*