



*Celebrating life,  
and the ones we love*

FALL 2019



**Thumbies®**  
FINGERPRINT KEEPSAKES



**Buddies®**  
PET KEEPSAKES

# THUMBIES® AND BUDDIES... MAKING CONNECTIONS SINCE 1998

Our artisans are masters at the ancient art of "lost-wax casting." We've paired it with superior handcrafted finishing to produce the **highest-quality memorial keepsakes available**. The tactile characteristics of our keepsakes—their *touchability*—connects families to the people and pets they love.

## IT STARTS WITH A PRINT



The tiny handprints and footprints of newborns and toddlers are irresistible. Pet prints are precious reminders of our furry family members.

Fingerprints change as you age, with lifelines increasing over time. Our artisans select the portion of each print that combines the most unique characteristics and high degree of clarity. The print is then individually cast, replicating the ridges and lines of the original print to give you a truly unique, high-quality keepsake.



## SIMPLY CHOOSE YOUR...

### Keepsake

Worn or carried, functional or decorative, there are options for every taste and budget.

### Precious Metal

.925 Sterling Silver, 14K Yellow, White, or Rose Gold, and our proprietary Noble Bronze®

### Print Type

Select between finger-, hand-, or footprints for people and paw or nose pet prints. Or challenge us with a custom request.

### Bail

Premium bails are standard, but other options are available. *See page 14 for details.*

### Engraving

All keepsakes include some engraving in either **BLOCK** or *Script* styles. See each keepsake's details for specific options. Options vary by keepsake.



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## SIZING COMPARISONS

Use this helpful guide to help determine the relative sizes of our most popular Classic Pendants.





Personalization, taken to the next level.

## Custom Designs

Looking for the ultimate in personalized keepsakes? Our skilled designers and artisans can work with you to create something truly one-of-a-kind. Unusual print types, new shapes, incorporation and adaptation of existing materials... we find inspiration in being tasked to fulfill your wishes.



**Custom Print**  
(Example Shown: Lips)



**Custom Lettering**  
Pattern Can Vary



**Custom Stones**  
(Example Shown: Rubies set in channel))



**Custom Stones**  
(Example Shown: Diamond Rim))



**Custom Adaptation**  
(Filled Wedding Band w/ Engraving)



**Custom Pendant Shape**  
(Example Shown: Guitar Pick)



**Custom Pin Shape**  
(Example Shown: Shamrock)

## Unique Engraving

From meaningful symbols or icons to handwriting replication, our custom engraving can enhance the personalization of your keepsakes.



**Custom Placement**



**Custom Handwriting**

## Enhancements

Small touches that speak volumes.

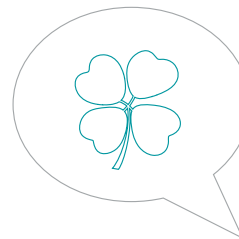


**Overlay Grands**  
(Example Shown: Support Ribbon w/ Paint)

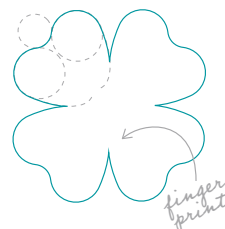


**Custom Engraving**  
(Example Shown: Monogram)

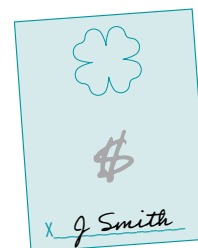
## How it Works



Tell us your vision.



Turn that vision into a design with our jewelers.



We provide a quote.



Our skilled artisans create your keepsake.

To begin the process, work with your provider or visit  
[thumbies.com/custom](https://thumbies.com/custom)

## Pendant sizes, shapes and materials for every taste and budget.

Unless otherwise noted, Print Pendants can be crafted using any of the following options. See pages 14-15 for details.

### PRECIOUS METALS COLLECTION



### BAILS

Bails are the attachments on each keepsake that lets it hang from a chain or cord. On all pendants a premium bail is standard unless noted otherwise.

### ENGRAVING

Unless otherwise noted, Print Pendants come with two lines of engraving (12 characters/spaces per line) on their backs. An optional third line may be purchased.

### GEMSTONE COLLECTION

Synthetic or genuine gemstones can be added to a stone bail for an additional charge. Where noted, some keepsakes allow for adding a stone to the piece itself.

#### Classic Standard

1/2"W x 5/8"L



#### Classic Midi

11/16"W x 7/8"L



#### Classic Grand

3/4"W x 1"L



#### Multi-Print Grands

3/4"W x 1"L



Yin Yang  
Prints

Side-by-Side  
Feet

#### Single Heartfelt

5/8"W x 11/16"L



#### Double Heartfelt

1"W x 1"L



#### Thumbies® True North™

30mm W x 31.25mm L



Available as a Cremation  
option—see page 9

Select any two human or pet prints.

### ENGRAVING

- Option 1: Up to two lines (12 characters/specs per line) behind each heart. Optional third line behind each may be purchased.
- Option 2: One angled line (18 characters/spaces) across both hearts.



Option 1



Option 2

#### Overlay Grands

3/4"W x 1"L



Add a symbol overlay to a Grand fingerprint. Choose from a ribbon, a cross, or a Star of David. Add color to the overlay for an additional charge.

# NEW

## Thumbies® Elements™

A proprietary blend of high-tech elements and three new designs results in keepsakes that are as durable as they are smooth. This new material is solid black, through and through, for a sophisticated tone-on-tone effect.

### Diamond

23mm W x 33mm L



### Bar

11mm W x 35mm L



### Rectangle

23mm W x 35mm L



Note: Engraving must be specified at time of purchase and cannot be added or edited after that.



### Family Ties

1-1/8" Diameter



For cremation option—see page 9

3-, 4-, 5-, & 6-print configurations. A name can be used in lieu of a print on the 3-print version (additional fee applies).

#### STONES

A stone may be added to the center front of the keepsake for an additional fee.

#### ENGRAVING

- Option 1: Up to three characters/spaces behind each print on the back;
- An additional fourth line may be purchased; or
- Option 2: Up to 3 lines with 12 characters/spaces per line

Option 1



Option 2



### Slide Pendant

1-1/4" L x 1/4" D



#### PRECIOUS METALS COLLECTION



.925 Sterling Silver

#### FINISHES

Slide Pendants have a patina finish.

#### ENGRAVING

Up to 10 characters/spaces of BLOCK cast engraving is included.

Note: Engraving must be specified at time of purchase and cannot be added or edited after that.

### Thumbies Organics®

10, 15 and 20 mm Diameters



#### ENGRAVING

All sizes include a single line of up to three BLOCK letters.

#### BAIL

Organics are attached to jump rings only.

#### PRINT TYPE

Small (10 mm) Organics are only available with fingerprints and display only a very small portion of a print.

\* Small Organics capture a very small amount of print detail. Only the most detailed prints reproduce well. Everything else tends to look indistinct. Most people who choose a Small Organic view it as a figurative representation of their loved one instead of a literal one.

There will be slight size variations from piece to piece due to the organic nature of these charms.

**NEW**

## Signature Series™

Turn any handwritten word, name or phrase into a lasting remembrance. Cast in Sterling Silver and available in three shapes, on your choice of attached silver cable chain.

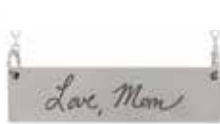
### Round

20mm D



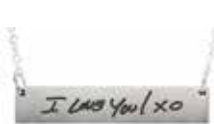
### Large Bar

40mm W x 10.5mm L



### Narrow Bar

30mm W x 8mm L



### ENGRAVING

Up to 3 lines with 12 characters/spaces each. Additional characters and lines available for an extra charge. Narrow Bar allows only 2 lines of engraving.

### BAIL

Jump rings attach 18" or 20" cable chains directly to Signature Series keepsakes.

**NEW**

## Soundwave

A visual representation of any audio clip, cast into your choice of a Signature Series Large, or Narrow Bar. Max audio length of 15 seconds. *See [thumbies.com](http://thumbies.com) or your provider for details on how to submit your audio clip.*



## NOBLE BRONZE® COLLECTION



Noble Bronze®

Open Hearts, Classic Ovals, Single Rectangles, and Double Rectangles are only available in **Noble Bronze®**, our proprietary metal that features a brushed satin finish and hypo-allergenic plating.

### BAIL

In lieu of bails, all Noble Bronze® pendants include an adjustable black neoprene cord with stainless steel sliders that attach directly to the pendant.



### Open Heart

3/4"W x 13/16" L



### PRINT TYPE

Available as fingerprint only

### ENGRAVING

Up to 2 lines of 12 characters/spaces on the back.

### Classic Oval

11/16"W x 7/8" L



### ENGRAVING

Up to 2 lines of 12 characters/spaces on the backs. Optional third line available for an additional charge.

### Single Rectangle

11/16"W x 1-1/16" L



### Double Rectangle

11/16"W x 1-5/16" L



Showcase any two prints.

### ENGRAVING

Up to 2 lines behind each print. Optional third line behind each print available for an additional charge.



Honor the people who have left their mark on your heart.

## PRECIOUS METALS COLLECTION



## GEMSTONE COLLECTION

Birthstones—available in synthetic or genuine options—and other genuine gemstones, can be added to a Remembrance Band. See page 15 for details.

## RING SIZES

All rings are available in half-size increments from 3.0 through 14.5. Larger sizes can be quoted.

## ENGRAVING

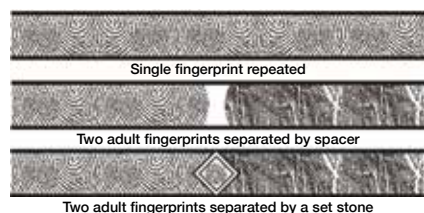
RINGS—One line with up to 20 characters/spaces on the inner band. An additional 8 characters may be purchased.

### Remembrance Bands

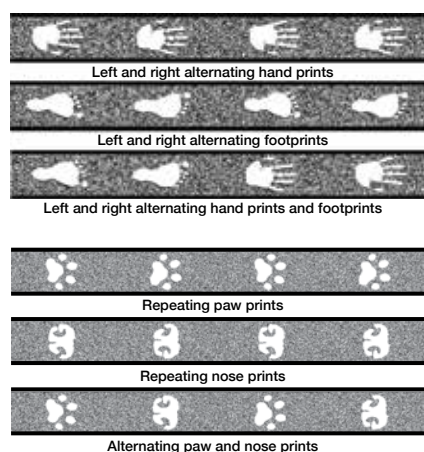


For cremation options—see page 9

#### Remembrance Band Fingerprint Configurations



#### Remembrance Band Human and Pet Overlay Configurations



### Signet Rings



Standard options include fingerprint, handprint, and footprint, as well as a fingerprint with an initial overlay.

Custom overlay options for fingerprints include a cross, a Star of David, or a support ribbon.



### Earrings

Heartfelt (5/8"W x 11/16"L)  
or  
Classic Standard (1/2"W x 5/8"L)



Oval or heart shaped lever-backed earrings featuring the print, or prints, of your choice.

## ENGRAVING

- Two lines of engraving (12 characters/spaces per line) on the back of each earring are included.
- An optional third line on both may be purchased.



Keepsakes as beautiful as they are meaningful.

## Bangle Bracelet

11/16"W x 7/8"L Medallion

7.5" or 8.5" circumference matching wire bracelet

### PRECIOUS METALS COLLECTION



### ENGRAVING

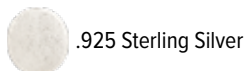
- Two lines of engraving (12 characters/spaces per line) on the back are included.
- An optional third line may be purchased.

## Slide Bracelet

1-1/4"L x 1/4" D Tube

Floats on an 8" or 9" circumference 3 mm thick  
Black Leather Cord with a stainless steel bayonet closure

### PRECIOUS METALS COLLECTION



### FINISHES

Sterling Silver Slide Bracelets have a patina finish.

### ENGRAVING

Up to 10 characters/spaces of BLOCK cast engraving is included.

Note: Engraving must be specified at time of purchase and cannot be added or edited after that.

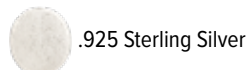
## Thumbies® and Buddies Beads

8mm x 8mm x 8mm Cube

12mm x 8mm Cylinder

Thumbies® and Buddies beads are compatible with most bead bracelets.

### PRECIOUS METALS COLLECTION



### FINISHES

Sterling Silver Beads have a patina finish.

### ENGRAVING

Up to 4 characters/spaces of BLOCK\* cast engraving is included.  
Some beads include a second placement

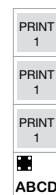
Note: Engraving must be specified at time of purchase and cannot be added or edited after that.

\* For legibility, BLOCK engraving is set as all CAPS

### CUBE —1 PRINT



#### LAYOUT



### CUBE —2 PRINTS



#### LAYOUT



### ROUND —FINGERPRINT



#### LAYOUT



### ROUND —OTHER PRINT



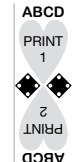
#### LAYOUT



### ROUND HEARTS —2 FINGERPRINTS



#### LAYOUT





## PRECIOUS METALS COLLECTION



.925 Sterling Silver

PLEASE NOTE: Keepsakes that include resin require the shipment of cremated remains via the USPS, which charges a special handling fee per shipment.

Heritage Vessels come with an easy-to-use fill and seal kit, negating the need to ship cremated remains.

## RESIN

Cremation keepsakes (except Heritage Vessels) feature cremated remains preserved in a specially developed, protective colored resin, set securely into their centers. Available in 5 colors:



BLUE YELLOW GREEN PURPLE RED

Colors in the keepsakes below are resin, not gemstones.

### True North

30mm W x 31.25mm L



FINGERPRINT

TEXTURE

#### ENGRAVING

- Up to two lines of engraving with up to 12 characters/spaces per line
- An optional third line may be purchased

### Cross

Small: 3/4" W x 1-3/8" L

Large: 1" W x 1-5/8" L



#### ENGRAVING

Up to two lines: Line 1 up to 3 characters/spaces and Line 2 up to 9 characters/spaces.

#### BAIL

Crosses come with jump ring bails only.

### Infinity Heart

Small: 3/4" W x 15/16" L

Large: 15/16" W x 1-1/4" L



#### ENGRAVING

Includes up to 4 characters/spaces.

#### BAIL

Infinity Hearts come with premium bails only.

### Heritage Vessels™

1-3/16" L x 1/4" D

#### PRECIOUS METALS COLLECTION



.925 Sterling Silver



14K Yellow Gold



14K White Gold



14K Rose Gold



### Cremation Beads

Beads with a well for placement of resin containing cremated remains.



RESIN WELL

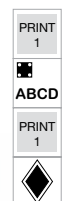


STONE (OPTIONAL)

#### CUBE —1 PRINT



#### LAYOUT



#### ROUND HEARTS —1 FINGERPRINT



#### LAYOUT



#### ROUND —FINGERPRINT



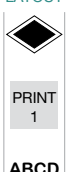
#### LAYOUT



#### ROUND —OTHER PRINT



#### LAYOUT



### Cremation Family Ties

See page 5 for size and engraving options



Available in all Thumbies® and Buddies print styles and three patterns.

#### FINISHES

Sterling Silver Vessels have a patina finish. 14K Gold Vessels do not.

#### ENGRAVING

Up to 10 characters/spaces of BLOCK cast engraving is included.

Note: Engraving must be specified at time of purchase and cannot be added or edited after that.

#### BAILS

A premium bail is standard. Other options include bails that can accommodate a genuine or synthetic gemstone, or a jump ring.

### Cremation Rings

See page 7 for size and engraving options



Straight Band  
(with Texture)

Tapered Band  
(with Fingerprint)

**Everyday items** that serve as reminders of your loved ones.

#### MEDALLION PRECIOUS METALS OPTIONS



.925 Sterling Silver



14K Yellow Gold



14K White Gold



14K Rose Gold

#### Buck® Knife

3-3/4" closed, 6-3/8" open

Rugged stainless steel case and blade adorned with the 1/2" x 5/8" medallion of your choice.



#### ENGRAVING

- Two lines of engraving (12 characters/spaces per line) on the handle are included.
- An optional third line may be purchased.

#### CRKT® Knife

Large—3-3/4" closed, 6-1/2" open

Small—3" closed, 5-1/8" open

We customize Pazoda Knives from Columbia River Knife and Tool Company® with prints and inscriptions that are laser-etched to the stainless steel knife handles. CRKT® knives have a dark gray Titanium nitride blade.



#### INSCRIPTION

- LARGE—Two lines of engraving (12 characters/spaces per line) are included.
- SMALL—Two lines of engraving (12 characters/spaces per line) are included.



## Dog Tag

1" W x 1-15/16" L

Dog Tags can be worn as a pendant or carried as a key chain. Prints are proportionately sized for each of the three styles described below.

### PRECIOUS METALS COLLECTION



Noble Bronze®

Dog Tags are only available in **Noble Bronze®**, our proprietary metal that features a brushed satin finish and hypo-allergenic plating.

### ACCESSORIES

Each Dog Tag comes with a black rubber silencer, a 30" Stainless Steel ball chain, and Stainless Steel split ring for use as a key chain.

## Large Print

### FRONT

Features a single, centered large print

### BACK

- Includes up to two lines of horizontal engraving (12 characters/spaces per line).
- An optional third horizontal line of may be purchased.
- Extended lines of Horizontal engraving (up to 8 additional characters/spaces per line) may be purchased

## Front Engraved

### FRONT

- A single, small print with two lines of engraving (up to 12 characters/spaces per line) centered below the print
- An optional third line of may be purchased.

## Two Prints

### FRONT

Two small prints

### BACK

- Includes up to two lines of horizontal engraving (12 characters/spaces per line) on the back of each print.
- Optional third lines on the back of each print may be purchased.



Large Print



Additional third line and extended engraving on line 2 shown



Front Engraved



Two Prints

Stylish and practical ways to stay connected to the people you cherish.

PRECIOUS METALS COLLECTION



.925 Sterling Silver



14K Yellow Gold



14K White Gold



14K Rose Gold

Lapel Pin



Standard medallions with nickel-plated stainless steel posts/clutches.

ENGRAVING

- Includes up to two lines of engraving (12 characters/spaces per line) on the back
- No additional lines are available



Available as FastTouch™ option—see page 13

Organics Cuff Links

Medium Face 15mm\*  
Large Face 20mm\*



Larger faces and solid fixed back posts elevate the elegance of this already timeless accessory.

Solid matching posts are easier to use than swivel wing models. No more moving parts to wear out.

ENGRAVING

Engraving (located on the back of each fixed post as depicted below) is included. Each backer can accommodate up to two lines with 10 characters/spaces each.



Money Clip

7/8" W x 2-1/4" L



Standard medallions in your choice of precious metal, bonded to stainless steel money clips.

ENGRAVING

- Two lines of engraving with 12 characters/spaces on each line are included.
- Engraving is placed on the Money Clip.
- An optional third line may be purchased.

Zippo® Lighter

1-1/2" W x 2-1/4" L



The stainless steel case is adorned with the 1/2" x 5/8" Thumbies® or Buddies medallion of your choice.

ENGRAVING

- Two lines of engraving (12 characters/spaces per line) on the case are included.
- An optional third line may be purchased.

**Highest quality** meets 24-hour production.

**PRECIOUS METALS COLLECTION**



.925 Sterling Silver

**GEMSTONE COLLECTION**

Birthstones (synthetic only) can be added to stone bails. *See page 15 for details.*

**AVAILABLE FACE TYPES**

Rimmed Fingerprint, Handprint, and Footprint

A new production technique combines our cast-from-scratch keepsake shapes and a new method of applying the print of your choice. This allows us to ship pieces the next business day after complete orders are received, Monday-Friday by 4:00 p.m. Central.

**FastTouch™  
Classic Midi**  
11/16"W x 7/8"L



**ENGRAVING**

- Two lines of engraving (12 characters/spaces per line) on the back are included.
- An optional third line may be purchased.

**FastTouch™  
Classic Grand**  
3/4"W x 1"L



**ENGRAVING**

- Two lines of engraving (12 characters/spaces per line) on the back are included.
- An optional third line may be purchased.

**FastTouch™  
Single Heartfelt**  
5/8"W x 11/16"L



**ENGRAVING**

- Two lines of engraving (12 characters/spaces per line) on the back are included.
- An optional third line may be purchased.

**FastTouch™  
Lapel Pin**



Ideal for memorial services.

**ENGRAVING**

- Includes up to two lines of engraving (12 characters/spaces per line) on the back are included
- No additional lines are available

**About FastTouch™ Keepsakes**

Our ability to create high-quality keepsakes in this accelerated time frame means there is a visual and tactile difference between them and their fully cast counterparts.

Additionally, FastTouch™ engraving is also visually distinct from our traditional keepsake engraving,



Build your perfect remembrance from these customizable options.

## Precious Metals

### The Standards

Unless otherwise noted in the descriptions, each keepsake can be crafted from one of these choices.



.925 Sterling Silver    14K Yellow Gold    14K White Gold    14K Rose Gold



Noble Bronze®

### Noble Bronze®

Certain keepsakes are available only in our proprietary white bronze formula. Their hypoallergenic plating makes them ideal choices for individuals with metal allergies.

## Print Types

### The Standards

Unless otherwise noted in the descriptions, each keepsake can incorporate at least one of these print types.



Unrimmed Fingerprint    Rimmed Fingerprint    Handprint    Footprint    Custom Print    Paw Print    Nose Print

THUMBIES

BUDDIES



Overlay Fingerprint

### Overlays

Grand medallions and Signet Rings can incorporate icon overlays to add another layer of significance. Standard overlays include a single initial, a cross, a Star of David and a support ribbon. Color can be added to overlays for an additional fee. We can also create custom overlay icons for an additional charge.

## Bails

Bails are the attachments on each keepsake that lets it hang from a chain or cord. Most pendants come with our Premium Bail as the standard. Other options include bails that can hold a set gemstone, or a jump ring.



Premium Bail    One-Stone Bail    Jump Ring

## Engraving

All keepsakes include some engraving in the base price. The number of lines and characters/spaces per line vary from piece to piece. The specifics are detailed in each keepsake description.

Some keepsakes allow for an extra line and/or additional characters per line for additional fees.

Unless otherwise noted you have a choice of fonts between *Script* or *Block*. Script is rendered as upper/lower case only (except for initials and monograms). Block can be set as either upper/lower case or all CAPS. **Note:** For legibility, bead engraving is set as block CAPS only.



BLOCK    Script

**Please note:** Heritage Vessel, Slide Pendant, and Slide Bracelet engraving is done at the time the piece is made and cannot be altered or added after the fact.



Accent your keepsake with these stylish accessories.

## Chains

18", 20", 24", and 30" lengths

### Cable Chains

Available in Yellow, White, and Rose Gold



### Box Chain

Sterling Silver



NEW!

### Charmies™

Round 12.8mm D  
Heart 12mm W x 14mm T



Choose from 15 different, stirring words, on either a heart-shaped or round charm, to add to most keepsakes. Made of solid Sterling Silver.

## Cords

18" Black, Pink, or Brown leather

### Leather Cords

Gold plated or Sterling Silver Closures



### Deluxe Black Leather Cord

3mm thick leather cord available in 18", 20", 24", 26", 30" lengths with Stainless Steel Bayonet Closure



### Black Neoprene Cord\*

Adjustable length (18"-27") with Stainless Steel Sliders









\*Included in the base price of all Noble Bronze® keepsakes.

## Gemstones

We offer a range of synthetic and genuine gemstones for many of our keepsakes—in a bail, set on the jewelry itself, or as a stone charm.

### Birthstones

Genuine or Synthetic

-  January—Garnet
-  February—Amethyst
-  March—Aquamarine
-  April—Diamond
-  May—Emerald
-  June—Alexandrite
-  July—Ruby
-  August—Peridot
-  September—Sapphire
-  October—Pink Tourmaline
-  November—Citrine
-  December—Blue Zircon

### Genuine Only Stones

-  Topaz
-  Pearl
-  Opal
-  Onyx
-  Diamond

Colors shown are representative. Stone colors may not match due to lighting, printing, and the natural variations in synthetic and genuine stones.

The story of how a Thumbies® comes to be is almost as richly textured as the stories of the people they pay tribute to.



**It starts with a print** that is evaluated by trained professionals to select the area of maximum detail.



**Using a process first perfected** thousands of years ago, the print becomes a **3-D mold fired in a kiln**.



**Precious metals are melted** at extreme temperatures and injected into the mold.



**After cooling** the Thumbies® keepsake is **separated from the mold**.



**Using a variety of tools**, traditional and modern...



Thumbies® are individually shaped and polished **by skilled artisans**.

### Sterling Silver Characteristics

Our .925 Sterling Silver keepsakes are nickel-free, making them virtually hypo-allergenic. Like any high-quality sterling silver piece, tarnishing may occur when exposed to air. If sterling silver jewelry is worn daily, the natural oils in the body generally keep it lustrous for long periods. However, over time or if not worn regularly, a piece can dull or tarnish. Many customers like when their pieces acquire this natural patina as it gives the piece character and can accentuate the appearance of the print.

### Polishing

If your piece is tarnished, first try cleaning with a jewelry cloth. Often, simply polishing the keepsake will return it to its original shine. Use a good silver cream polish to restore the shine and place a protective coating (and tarnish resistor) on your piece. These are available in most hardware and grocery stores. Again, follow the manufacturer's instructions.

Silver cream polish should never be used on stones or resin.

### Liquid Tarnish Remover

If heavily tarnished, remove the tarnish with a liquid tarnish remover, following the manufacturer's instruction. It only takes a second or two. Never leave jewelry in liquid tarnish removers for longer than a few seconds. Also, never submerge jewelry with stones (synthetic or genuine) or resin in liquid tarnish remover.

### Resin

Our Phoenix Collection offers many options with resin. Resin can withstand most household chemicals, but avoid exposure to DEET, which is commonly found in insect repellents. As noted above, also do not use silver cream polish or liquid tarnish remover on resin.

### Plating

To help pieces retain the shine they had when new, we plate our Sterling Silver, 14K White Gold and Noble Bronze keepsakes\* with a brand new Rhodium plating. This plating is significantly harder than any currently in use in the jewelry industry. If scratching does occur, Rhodium plated pieces can be re-polished to their original luster with very little loss of the plated surface. **There is no additional cost associated with this service at time of initial order.** There is a small charge to plate already cast keepsakes.

\* Excludes keepsakes with Patina. Due to the manufacturing process used, Phoenix Keepsakes that include resin are plated prior to resin being applied and cannot be re-plated thereafter.



**Accessories are added** by hand using precision jewelers tools.



**After a final polish...**



and engraving...



each keepsake is steam cleaned...



and ready for final inspection.



**Finished Thumbies®** are compared to the original print for accuracy and inspected for overall quality before shipping.

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### Working With Your Service Provider

Your funeral service provider is a valued Thumbies partner and is ideally suited to answer any questions you may have and help you place an order.

### Family Direct Ordering

If your service provider has given you a Session ID# (a reference number tied to your loved one's scanned prints):

1. Visit **thumbies.com**
2. Review your options and build your perfect keepsake
3. Enter the Session ID# when prompted
4. Complete your order and check out using our secure shopping cart

### Reorders

We retain every print on file permanently, so additional keepsakes, either the exact same piece or something different, can be ordered at any time.

### Questions?

Connect with us! Our team is on hand to help. You may email us at [info@thumbies.com](mailto:info@thumbies.com) or call us toll free at 877.848.6243 (847.381.9000 if outside the U.S.). Our phone lines are open Monday-Friday, 7:30 a.m. to 4:30 p.m. CST.

ORDERING



# WHAT MATTERS MOST

Our team wants you to be fully satisfied with our products, as we understand how much this means to you. This commitment includes workmanship, metals, engraving, and our outstanding customer service.

## OUR GUARANTEE

We warrant our products to be free from defects in materials and workmanship for a period of one year. Repairs not covered in this warranty include stone loss due to prong damage, discoloration due to environmental factors, discolorations due to an allergic reaction, and damage due to wear, customer neglect, or abuse. Outside of the first year, repairs to damaged or worn pieces will be quoted based on standard jewelry repair costs.

## CONNECT WITH US



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110 1/4 Benton Street, Woodstock, IL 60098  
thumbies.com | CustomerCare@thumbies.com  
877.848.6243 (847.381.9000 outside the U.S.)  
*Business hours are Mon-Fri, 7:30 am to 4:30 pm CST*



**Thumbies®**