



**Gutierrez Funeral Chapels** understands the severity and the risk involved with the Coronavirus (COVID-19). As a public entity, we want to inform you that we will continue taking all necessary precautions to ensure that we reduce your risk to exposure while in attendance at our facilities.

**Gutierrez Funeral Chapels** will continue following the guidance set forth by health officials and the Centers for Disease Control and highly encourage the use of face masks. Face masks should cover the nose and mouth. We appreciate your understanding and cooperation. (<https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/cloth-face-cover-guidance.html>)

We will continue monitoring all communications distributed by the Centers for Disease Control (CDC), the National Funeral Directors Association, as well as our local and state health agencies in regard to all information on the Coronavirus (COVID-19).

To ensure that your risk is minimized at our facility we have put the following Emergency Plan into place:

- Our staff will make environmental cleaning procedures top priority at our facilities. Every 4 hours all door handles, knobs, faucets, toilets, water fountains, as well as any surfaces that come into human contact will be diligently cleaned with an antibacterial agent.
- A personal space zone (distance of 3-6 ft.) will be requested between visitors and family members of the deceased to keep from spreading of the virus by personal contact.
- Our staff will monitor the number of individuals congregating in our chapels and if this number becomes excessive (100 people or more in our large chapel) we will kindly ask that conversations be moved and continued in another area.
- Systems will be put into place to give the general public an opportunity to come, honor, and pay their respects in a less crowded environment.
- Handouts will be available, in English & Spanish, by the Centers for Disease Control with information on the virus and how to protect yourself from contracting it will be made available by asking the office staff and/or Funeral Director(s).
- Hand sanitizer and Kleenex will be available.
- Family and friends will be able to sign an electronic register book available online at our funeral home website. (<https://www.gutierrezfuneralchapels.com>)

Public health and safety are first and foremost in our minds during this time. We have devised this plan for your protection, but we advise that if you have any concerns or apprehension about attending our facility, please stay safe at home.

Thank you for your understanding as we navigate an area that is new to all of us. This information may change and be updated as new information becomes available from the city, state and/or the CDC.

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